

## Veron Chen (LKKAUTO)

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**From:** Veron Chen (LKKAUTO)  
**Sent:** Friday, 2 August 2019 2:08 PM  
**To:** Mui Hong @ Ah Lim Motor; SUR  
**Cc:** Admin @ Ah Lim Motor  
**Subject:** FW: Repair to SCV718L - 2007 Toyota Sienta DOA - 28/06/2019 OD FWD  
**Attachments:** AUTHORIZATION FOR LUMP SUM REPAIR.PDF

Dear Mui Hong,

Kindly advise vehicle status.

**If vehicle has been repaired, please finalize with us.**

Best Regards,

**Veron Chen** | Case Handler

**LKK Auto Consultants Pte Ltd**

Phone: 6256-3561 | email :sur@lkkauto.com | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

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**From:** Veron Chen (LKKAUTO)  
**Sent:** Wednesday, 3 July 2019 5:03 PM  
**To:** Mui Hong @ Ah Lim Motor <muihong@ahlimmotor.com.sg>; Kenneth Kong (LKKAUTO) <KennethKong@lkkauto.com>; SUR <sur@lkkauto.com>  
**Cc:** Admin @ Ah Lim Motor <admin@ahlimmotor.com.sg>  
**Subject:** RE: Repair to SCV718L - 2007 Toyota Sienta DOA - 28/06/2019 OD FWD

Dear Mui Hong,

As instructed by our client , please proceed to repair the insured vehicle **SCV 718L not exceeding Lump Sum Repair \$6600 or whichever lower (Excess \$500/-)**.

If there are any check items or supplementary items please inform our office's Assignment Team at Tel: 6741 8434 to arrange our surveyor for inspection.

All supplementary items and unconfirm items are subjected to further approval from insurance company before completion of the repair.

\*Our client reserve their right **not to pay** if there is no valid approval obtained before repair.

Best Regards,

**Veron Chen** | Case Handler

**LKK Auto Consultants Pte Ltd**

Phone: 6256-3561 | email :sur@lkkauto.com | fax: 6256-4315

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**From:** Mui Hong @ Ah Lim Motor <[muihong@ahlimmotor.com.sg](mailto:muihong@ahlimmotor.com.sg)>

**Sent:** Wednesday, 3 July 2019 2:00 PM

**To:** Kenneth Kong (LKKAuto) <[KennethKong@lkkauto.com](mailto:KennethKong@lkkauto.com)>; SUR <[sur@lkkauto.com](mailto:sur@lkkauto.com)>; [eileen.bay@fwd.com](mailto:eileen.bay@fwd.com)

**Cc:** Admin @ Ah Lim Motor <[admin@ahlimmotor.com.sg](mailto:admin@ahlimmotor.com.sg)>

**Subject:** Repair to SCV718L - 2007 Toyota Sienta DOA - 28/06/2019 OD FWD

Dear Kenneth / Claims officer,

We refer to the above vehicle surveyed by Kenneth on 28/06. We had only manage to submit 8 item with cost price while all the others supplier could not advise cost price as they do not stock them anymore. They are only able to advise on the List price.

There are no new parts for this car now in the market. As such we amend the estimate to show the list price and request to repair the car on a LUMP SUM basis as we are able to find old parts for the car. The items indicated as check price and those without stock and hence replace with List price.

Pls do advise urgently on the above.

Thanks

Best Regards,

Kee Mui Hong

Ah Lim Motor @ AMK

10, Ang Mo Kio Industrial Park 2A

#01-09 AMK Autopoint S568047

Tel : 6483 1244 Fax : 6483 6170