

Vic (LKKAUTO)

From: Vic (LKKAUTO)
Sent: Thursday, 11 July, 2019 5:21 PM
To: Carmen Lim
Cc: Admin A; Vic (LKKAUTO)
Subject: RE: Your Ref: SLN 672U_ACCIDENT INVOLVING VEHICLES SLZ 753G AND SLN 672U ON 01/07/2019 LKK REF CC4/AIG19011648/Kha3
Attachments: SLN 672U 010719.MP4

WITHOUT PREJUDICE

Dear Carmen,

We refer to the above matter.

Please be informed that basing on the accident statements submitted by both party, the liability is clear subject to the BOLA guideline settlement.

Please note that this e-mail is on without prejudice basis which does not amount to an authorisation of repair to your client's vehicle and admission of any liability to our Insured's part. The final repair cost is subjected to the consistency of the damages according to the nature of the accident. And the days of LOU/ LOR will be based on the number of days of repair as recommended by our surveyor and approved by our principal.

Kindly forward the LOD and all supporting documents to us if available to proceed with the settlement.

Thank you.

Best Regards,

Vic Alpeh | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6841-2096 | email: vicalpeh@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)



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From: Carmen Lim [mailto:carmen@esteemperf.com.sg]

Sent: Thursday, 11 July, 2019 4:53 PM

To: Vic (LKKAUTO)

Cc: Admin A

Subject: Re: Your Ref: SLN 672U_ACCIDENT INVOLVING VEHICLES SLZ 753G AND SLN 672U ON 01/07/2019 LKK REF CC4/AIG19011648/Kha3

Dear Vic,

Video footage has sent to 8430 2426 by whatsapp,pls check.

Thank you



Freundliche Grüße / Best Regards

Carmen Lim

Accident Claim Executive | Operation Division

Esteem Performance Pte Ltd

M: 8799 0066

P: 6484 1221

E: carmen@esteemperf.com.sg

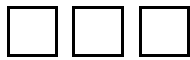
[5033 Ang Mo Kio Industrial Park 2 #01-259](#)

(Head Office)

[385 Sin Ming Drive](#) Vicom Inspection Centre

(Showroom)

www.esteemperformance.com



On Tue, Jul 9, 2019 at 3:55 PM Vic (LKKAuto) <vicalpeh@lkkauto.com> wrote:

Your Ref: SLN 672U

“WITHOUT PREJUDICE”

Our Ref: CC4/AIG19011648/Kha3

Dear Carmen,

ACCIDENT INVOLVING VEHICLES SLZ 753G AND SLN 672U ON 01/07/2019

We refer to the above matter.

We are of the opinion that this is a case of **conflicting versions**. There is no conclusive evidence yet to substantiate either party's version. Enclosed herewith in this email is a copy of our insured's accident report for your perusal.

We are in a course of investigating into the circumstances of the accident. After verifying further with our OI we will revert with our opinion on the cause of the accident. Kindly do not refer to any party for legal assistance until you heard further from us.

Meanwhile, kindly forward to us with **any evidence** (if any) your client have to support your claim.

Thank you.

Best Regards,

Vic Alpeh | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6841-2096 | email: vicalpeh@lkkauto.com | fax: 6741-4108

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Auto
Consultants
Pte Ltd

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