

## Jimmy Chen (LKK Auto)

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**From:** Jimmy Chen (LKK Auto)  
**Sent:** Friday, 12 July 2019 9:14 AM  
**To:** louisongautowheels@yahoo.com  
**Cc:** Mei Kwan (LKKAuto); Vic (LKKAuto); Hsiao Tong (LKKAuto)  
**Subject:** RE: Accident involved with vehicle SKZ4856D and SLT3693H(TP) on 28/06/2019 along Changi Business Park Central 1 \*\*\* LKK REF:CC4/ASM19011642/pa3

WITHOUT PREJUDICE

Dear Sir/Mdm,

We refer to the above matter.

Please be informed that basing on the accident statements submitted by both party, the liability is clear subject to the BOLA guideline settlement.

Please note that this e-mail is on without prejudice basis which does not amount to an authorisation of repair to your client's vehicle and admission of any liability to our Insured's part. The final repair cost is subjected to the consistency of the damages according to the nature of the accident. And the days of LOU/ LOR will be based on the number of days of repair as recommended by our surveyor and approved by our principal.

Kindly forward the LOD and all supporting documents to us if available to proceed with the settlement.

Thank you.

**"Please note that our proposal and correspondence with you is strictly on a without prejudice basis and should not be construed as an admission of liability on our part and/or that of our policyholder and/or the authorised driver. The terms of our without prejudice engagement should not be disclosed in any other related matter(s) in respect of this accident nor should it be binding in any other related claims."**

Best Regards,

**Jimmy Chen** | Case Handler

**LKK Auto Consultants Pte Ltd**

Phone: 6841-2928 | email: [jimmychen@lkkauto.com](mailto:jimmychen@lkkauto.com) | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

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**From:** Louis Ong <[louisongautowheels@yahoo.com](mailto:louisongautowheels@yahoo.com)>

**Sent:** Friday, 12 July, 2019 8:59 AM

**To:** Mei Kwan (LKKAuto) <[Meikwan@lkkauto.com](mailto:Meikwan@lkkauto.com)>

**Cc:** CS A Team <[cs-a@lkkauto.com](mailto:cs-a@lkkauto.com)>; Admin A <[admin-a@lkkauto.com](mailto:admin-a@lkkauto.com)>; assignments <[assignments@lkkauto.com](mailto:assignments@lkkauto.com)>; Hsiao Tong (LKKAuto) <[chewht@lkkauto.com](mailto:chewht@lkkauto.com)>

**Subject:** Re: Accident involved with vehicle SKZ4856D and SLT3693H(TP) on 28/06/2019 along Changi Business Park Central 1 \*\*\* LKK REF:CC4/ASM19011642/pa3

Hi,

We would like to check the liability.

Can advise us?

Thanks

Auto Wheels Motorworks PTE LTD  
Louis Ong  
91928963

On Monday, 1 July 2019 06:28:55 PM +08, Mei Kwan (LKKAUTO) <[Meikwan@lkkauto.com](mailto:Meikwan@lkkauto.com)> wrote:

**'WITHOUT PREJUDICE'**

**SAVE AS TO COSTS**

Dear Sir / Madam,

We refer to the above matter.

Please be informed that OI has yet to report the accident and we are currently **pending verification for direct settlement.**

***Please provide us the following and arrange for TP survey.***

- ***evidence i.e. video and scene photo.***
- ***PIR result (if any)***
- ***Estimated cost of repair***

Please note that for liability, claim negotiation and settlement, please contact **Hsiao Tong at 6742 3197.**

Our respective case handler will look into the matter and revert to you in due course.

***To check availability of the case handler, you may contact the undersigned.***

Thank you.

Best Regards,

**Mei Kwan** | Admin

**LKK Auto Consultants Pte Ltd**

Phone: 6366 0055 | email: [MeiKwan@lkkauto.com](mailto:MeiKwan@lkkauto.com) | fax: 67414108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

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**From:** Louis Ong <[louisongautowheels@yahoo.com](mailto:louisongautowheels@yahoo.com)>

**Sent:** Monday, 1 July, 2019 3:03 PM

**To:** SG AXA Insurance SM AXA SGP - Motor Survey <[motor.survey@axa.com.sg](mailto:motor.survey@axa.com.sg)>

**Subject:** Accident involved with vehicle SKZ4856D and SLT3693H(TP) on 28/06/2019 along Changi Business Park Central 1

Hi,

We would like to do a Direct Settlement with you if our liability is 100%.

Can advise us on the liability and arrange for survey.

We would like LKK to conduct survey.

Thanks

Auto Wheels Motorworks PTE LTD

No1 Bukit Batok Crescent

#02-40 WCEGA PLAZA

Louis Ong

91928963

Auto Wheels Motorworks PTE LTD

Louis Ong

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