MOTORWORKS PTE LTD

48 TOH GUAN ROAD EAST ENTERPRISE

#04-142 SINGAPORE 608586

ATTN: AXA INSURANCE

DATE:

1/7/2019

VEHICLE NO:

SKZ4856D

MODEL:

MEREDES C180

ACCIDENT DATE:

28/06/2019

CLAIM ADVISOR:

LOUIS (91928963)

EMAIL: louisongautowheels@yahoo.com

	QTY	LIS	T PRICE
DESCRIPTION	1033011770		
PARTS	7	\$	1,589.30
FRONT BUMPER	*	\$	101.60 🗶
LH FRONT BUMPER RETAINER	1	\$	1,988.60 ×
LH HEADLAMP	1	\$	993.60 St-
LH FRONT FENDER	1		345.20⊁
LH FRONT FENDER INNER SHIELD	1	\$	30.00 ⊀
LH FRONT FENDER INNER SHIELD CLIPS	1		1,755.73 dol
LH FRONT DOOR	1	\$	295.40 ?
LH FRONT DOOR OUTER MOULDING	1	\$	
LH FRONT DOOR OUTER MODES TO	1	\$	430.40 ^X
LH FRONT DOOR GLASS REGULATOR	1	\$	497.50 ×
LH FRONT DOOR ACTUATOR	10	\$	50.00 100
LH FRONT DOOR RIVOT	1	\$	305.90 Nec-
LH FRONT DOOR WEATHER STRIP		\$	2,105.10 ★
LH FRONT WING MIRROR ASSY	1		RESTORE
LH FRONT ROCKER PANEL COVER	1	\$	487.20 R>
LH FRONT ROCKER PANEL PROTECTOR	1	\$	1,688.50 art
LH FRONT RIM	2	\$	657.30 X
LH FRONT ABSORBER	1		687.40?
LH FRONT KNUCKLE ARM	1	5	453.10 ?
LH FRONT WHEEL HUB	1	\$	455.10 1

MOTORWORKS PTE LTD

48 TOH GUAN ROAD EAST ENTERPRISE

W04-142 SINGAPORE 608586			
ATTN: AXA INSURANCE	DATE: VEHICLE NO:		1/7/2019 SKZ4856D
	MODEL:		MEREDES C180
	ACCIDENT DATE:		28/06/2019
ESTIMATION	CLAIM ADVISOR:		LOUIS (91928963)
	EMAIL: louisongau	towheels	@yahoo.com
LH FRONT WHEEL HUB BEARING	1	\$	389.50 ?
LH FRONT LOWER ARM	1	\$	558.40 ¥
LH FRONT UPPER ARM	1	\$	575.30 ×
LH FRONT TIE ROD	1	\$	198.60⊀
LH FRONT TIE ROD END	1	\$	199.60 K
LH FRONT STABILIZER LINK	1	\$	211.50 😮
	TOTA	ı. ¢	12 664 03

	5	211,00 €	
TOTAL:	\$ \$	12,664.03 1,266.40	16,594.73
	\$	11,397.63	14 92(.76

LABOUR	PRICE	Co	
LABOUR FOR FACILITATE REPAIR - LH FRONT PORTION	\$	1,000.00	
TO RESPRAY FRONT BUMPER	\$	300.00 2 20	
TO RESPRAY LH FRONT FENDER	\$	300.00 220	
TO RESPRAY LH FRONT DOOR	\$	300.00 220	
TO RESPRAY LH ROCKER PANEL COVER	\$	300.00 /50	
TO REMOVE AND REFIT LH FRONT UNDERCARIAGE	s	م مام 50 7 0 300,000	
TO ROTATE AND BALANCE LH FRONT RIM	\$	100.00 30	
WHEEL ALIGNMENT	\$	150.00 80.	
TO REMOVE AND REFIT LH FRONT DOOR CONPONENT	\$	300.00 60	
TO RESET LH FRONT DOOR PROGRAMME	5	350.00 /00-	
TO CHECK AND RECONNECT ALL NECESSARY WIRING	S	50.00 30	
TO CITECUALLY RECOMMENDED THE INCOMPANION			

MOTORWORKS PTE LTD

48 TOH GUAN ROAD EAST ENTERPRISE

#04-1425INGAPORE 6-3586

ATTN: AXA INSURANCE

TO REMOVE AND REFIT FRONT SENSOR SUNDARIES RUST PROOFING

DATE:

1/7/2019

VEHICLE NO:

SKZ4856D

MODEL:

MEREDES C180

ACCIDENT DATE:

28/06/2019

CLAIM ADVISOR:

LOUIS (91928963)

EMAIL: louisongautowheels@yahoo.com

	\$ 100.00	30.
	\$ 80.00	30
	\$ 100.00	40
TOTAL:	\$ 3,730.00	3 3:

TOTAL: \$ 15,127.63 7% GST: \$ 1,058.93 16,186.56

LKK Auto Consultants hence notify

the Repairer of the following:

- . To resurvey before/after spray painting
- . To display damaged part(s) during resurvey
- · Parts prices are subject to confirmation
- . Third party survey is on a 'Without Prejudice' basis
- . No illegal modification(s) is allowed
- Supplementary item(s) must be resurveyed and is subject to final approval from Insurance Company

Acknowledged by Repairer

Signature:

Date:

son taufilm albhantown 5-6 days Resurry after repair Lumpson

MOTORWORKS PTE LTD

48 TOH GUAN ROAD EAST ENTERPRISE

#04-142 SINGAPORE 608586

ATTN: AXA INSURANCE

DATE:

1/7/2019

VEHICLE NO:

SKZ4856D

MODEL:

MEREDES C180

ACCIDENT DATE:

28/06/2019

CLAIM ADVISOR:

LOUIS (91928963)

EMAIL: louisongautowheels@yahoo.com

DESCRIPTION	QTY	LIST PRICE
PARTS		
FRONT BUMPER	1	\$ R 1,589.30 PM
LH FRONT BUMPER RETAINER	1	\$ X 101.60 × nh
LH HEADLAMP	1	\$ 1,988.60 × 1
LH FRONT FENDER	1	\$ / 993.60 bt
LH FRONT FENDER INNER SHIELD	1	\$ X 345.20×44
LH FRONT FENDER INNER SHIELD CLIPS	1	\$ × 30.00 × ^^
LH FRONT DOOR	1	\$ / 1,755.73 del~
LH FRONT DOOR OUTER MOULDING	1	\$ × 295.407
LH FRONT DOOR GLASS REGULATOR	1	\$ × 430.40× 400
LH FRONT DOOR ACTUATOR	1	\$ × 497.50 × J
LH FRONT DOOR RIVOT	10	\$ _ 50.00 100
LH FRONT DOOR WEATHER STRIP	1	\$ \(\sigma \) 305.90 ARL \(\sigma \) \(\sigma \) 2,105.10 \(\sigma \) NY
LH FRONT WING MIRROR ASSY	1	\$ × 2,105.10 × MM
LH FRONT ROCKER PANEL COVER	1	RESTOREXAM
LH FRONT ROCKER PANEL PROTECTOR	1	\$ R 487.20 R≯
LH FRONT RIM	2	\$ - 1,688.50 at
LH FRONT ABSORBER	1	\$ X 657.30 X \$VC 5VC
LH FRONT KNUCKLE ARM	1	\$ × 687.40? SVC YA
LH FRONT WHEEL HUB	1	\$ × 453.10 ? \$VC

MOTORWORKS PTE LTD

48 TOH GUAN ROAD EAST ENTERPRISE

#04 142 SINGAPORE GUSSBU

ATTN: AXA INSURANCE

DATE:

1/7/2019

VEHICLE NO:

SKZ4856D

MODEL:

MEREDES C180

ACCIDENT DATE:

28/06/2019

CLAIM ADVISOR:

LOUIS (91928963)

EMAIL: louisongautowheels@yahoo.com

TO REMOVE AND REFIT FRONT SENSOR SUNDARIES RUST PROOFING \$ - 100.00 30. \$ 100.00 30. \$ - 100.00 40. 1810 TOTAL: \$ 3,730.00.

TOTAL: \$ 15,127.63 7% GST: \$ 1,058.93 \$ 16,186.56 1865.26

Taufilin 9749549

(b/7/19 & 430pm

en taufilin ellhantonom.

(5)-6 days

Resury after repair

Unupsin

P

Supp.

AUTO WHEELS

MOTORWORKS PTE LTD

48 TOH GUAN ROAD EAST ENTERPRISE

#04-142 SINGAPORE 608586

ATTN: AXA INSURANCE

SUPPLEMENTARY

DATE:

1/7/2019

VEHICLE NO:

SKZ4856D

MODEL:

MEREDES C180

ACCIDENT DATE:

28/06/2019

CLAIM ADVISOR:

LOUIS (91928963)

EMAIL: louisongautowheels@yahoo.com

DESCRIPTION

S/NET

COATING

QTY

LIST PRICE

1

1,260.00 200

Parts - \$4,314.36

Habon - \$1,810 Total: \$6,324.36

45 : \$ 5,050/= \$ days

CASH SALE / INVOIC Date 7.3. 19 8 12001 SOME HACINE CASH SALE / IN CASH SALE / IN SALE DESCRIPTION W205 C/80 Quantity Price AMOUNT SOME ASEINE Total SGD Deposit SGD Balance SGD Address :21 Toh Guan Road East 405-26, Toh Guan Centre Singapere 6086099
Direct Dai: +65-9119-2111, +65-868-9119 Email: sonic racing@bornal.com Website www.smlcr.com Glenwarg. SKZ48567 18 Months warmery) Kule bone crysta Coat Some products soils are immeded for race use only and not for Street / Highway use.
SONIC RACING with east samp any chann and for responsibility arising therefrom.
GOODS SOILD ARK STRICTY NOT RETT RYABLE OR REFUNDABLE. Customer's Separate Received the above items as N Sonic Racing ITEM M/S

Hsiao Tong (LKKAuto)

From:

Taufikh (LKKAuto)

Sent:

Thursday, 3 October 2019 12:35 PM

To:

'Louis Ong'

Cc:

Hsiao Tong (LKKAuto); Admin A; Admin-D (LKKAuto)

Subject:

RE: Finalize for vehicle SKZ4856D lumpsum \$5,050/- with 5 repair days

hogy by

Hi Louis,

COR I/s \$5050, 5 days.

Subject to insurance approval.

Regards Taufikh Lkk Auto

From: Louis Ong [mailto:louisongautowheels@yahoo.com]

Sent: Saturday, 31 August 2019 10:54 AM

To: Taufikh (LKK Auto); SUR

Subject: Fw: Finalize for vehicle SKZ4856D lumpsum \$5,050/- with 5 repair days

Hi Taufikh.

The above attachment is the finalize, after paint and supplementary.

Can help to finalize for vehicle SKZ4856D lumpsum \$5,050/- with 5 repair days.

Supplementary coating invoice attach.

Thanks

Auto Wheels Motorworks PTE LTD Louis Ong 91928963

---- Forwarded message -----

From: Louis Ong <louisongautowheels@yahoo.com>

To: Taufikh (LKK Auto) <taufikh@lkkauto.com>; SUR <sur@lkkauto.com>

Sent: Saturday, 17 August 2019, 12:05:14 pm GMT+8

Subject: Finalize for vehicle SKZ4856D lumpsum \$5,050/- with 5 repair days

Hi Taufikh,

The above attachment is the finalize, after paint and supplementary.

Can help to finalize for vehicle SKZ4856D lumpsum \$5,050/- with 5 repair days.

Supplementary coating invoice attach.

P. Louis

V: Dut

E: V

T. 5.03 pm



Service Request Details

Claim

S9M01SHV

Reference

None 🖉

Loss Date

June 28, 2019

Report Date

Jul 1, 2019 4:34:27 PM

Request Date

July 1, 2019

Due Date

July 8, 2019

Vendor Name

LKK AUTO CONSULTANTS PTE LTD (TP)

Type of Loss

Third Party Vehicle Damage

Services

Pending verification - Direct Settlement

Actions

Next Step

Agree to perform service

Decline Work

Accept Work

Vehicle Information

Incident Vehicle Registration #

SKZ4856D

LKK AUTO CONSULTANTS PTE LTD (TP) -

Menu

MOUGI

C180

Service Address

Primary Contact/Insured

PANG JAMES TSE SHUNG BLK 713 PASIR RIS STREET 72, #10-39, 510713, Singapore

Claim Handler

LOH Cynthia 6568804843 cynthia.loh@axa.com.sg

Additional Instructions

INSURED NOT REPORTED

Messages Invoices History Documents Assessment Metrics Notes

New Message

Catherine Chong (LKK Auto)

From:

Louis Ong <louisongautowheels@yahoo.com>

Sent:

Monday, 1 July, 2019 3:03 PM

To:

SG AXA Insurance SM AXA SGP - Motor Survey

Subject:

Accident involved with vehicle SKZ4856D and SLT3693H(TP) on 28/06/2019 along

Changi Business Park Central 1

Attachments:

gia.pdf; LTA SEARCH FEE.pdf

Categories:

Mateen

Hi,

We would like to do a Direct Settlement with you if our liability is 100%.

Can advise us on the liability and arrange for survey.

We would like LKK to conduct survey.

Thanks

Auto Wheels Motorworks PTE LTD

No1 Bukit Batok Crescent

#02-40 WCEGA PLAZA

Louis Ong

91928963

Auto Wheels Motorworks PTE LTD Louis Ong 91928963



51 UBI AVE 1, #01-25 PAYA UBI INDUSTRIAL PARK, SINGAPORE 408933 TEL: (065) 62563561 FAX: (065) 62564315

01 July, 2019

PANG JAMES TSE SHUNG

BLK 713 PASIR RIS STREET 72 #10-39 SINGAPORE 510713

Dear Sir.

OUR REF

: S9M01SHV

YOUR REF

: SLT 3693H

ACCIDENT INVOLVING SLT 3693H & SKZ 4856D ALONG/AT CHANGI BUSINESS

PARK CENTRAL 1 ON 28/06/2019

We write to inform you that we are the appointed loss adjuster by your motor insurer, AXA insurance Singapore Pte Ltd to deal with the third party claim against your motor policy.

We have received a third party claim(s) from **Auto Wheels Motorworks Pte Ltd** acting on behalf of the owner of **SKZ 4856D** against your motor insurance policy.

Please be informed that your No Claim Discount (NCD) may be affected as a result of the claim against your policy.

We highlight that this accident has not been reported to your insurer. Under the Motor Claims Framework (MCF), you are required to report any accident with the accident vehicle (whether damaged or not) within 24 hours or by the next working day after the accident. The primary purpose of this reporting is to provide your version of the accident to AXA. Omission to report the accident will result in a loss of your No Claim Discount (NCD) upon renewal of your policy, and will prejudice any claim(s) by or against you. We would appreciate it if you could urgently file a report at our approved reporting centre.

The report has to be lodged at any of AXA Premium Workshops or reporting centres (subject to your policy). For the list of AXA Premium Workshops conveniently located throughout Singapore, please refer to the back of your Certificate of Insurance or the accompanying folder, or visit https://www.axa.com.sg/customer-care/personal/motor/motor-claims

Your full co-operation in the handling of the claim is required and kindly submit the following to <<YOUR EMAIL ADDRESS>> within 7 days from the date of this letter <u>if not provided at our reporting centre</u>. The list below is not all inclusive and further document may be required:

- Police report, Police Investigation result, appeal against the Traffic Police offence and status (if any)
- Driver's driving license or foreign driving license (if any)
- Coloured photographs of accident scene (if any)
- Coloured photographs of damage to all vehicles involved (If any)
- Copy of the letter of authorization
- Video footage of accident (if any)



<TP - Mandate IA> - S9M01SHV [ACCIDENT INVOLVING SLT 3693H(OI) & SKZ 4856D(TP) ON 28/06/2019]

Type

Q Question

Message

Liability: 100%. Insured driver came out from slip road and collided with third party who was on main road. Inform OI about third party claim. Agreed to settle at best and aware NCD issue. We seek your mandate at \$5,770.95(if claim LOU) -\$6,052.95(if claim LOR). TP-Mandate IA had been uploaded in Smartclaims. Kindly let us have your approval/instruction. Hsiao Tong - 5-Oct-19



5) UBLAVE 1, #02-25 PAVA UBLINDUSTRIAL PARK, SINGAPORE 408933 TEL: (065) 62563561 FAX: (065) 62564315

Immediate Advice

To: AXA Insurance Pte Ltd

Date: 5/10/2019

Survey Details:

Date of loss	28-Jun-19	
Date of appointment	1-Jul-19	
Date of survey	16-Jul-19	
Location of survey	AUTO WHEELS MOTORWORKS PTE	

Vehicle Details:

Claim Type:	THIRD PART	Y CLAIM
Vehicle number	SKZ4856D	
Make and Model	MERCEDES BENZ C180 (R17 LED	
Date of registration	5-Jan-16	
Parf Rebate		
Market Value	\$	112,000.00
Parf Rebate	\$	65,280.00
Nett Loss	\$	46,720.00

Repair details:

l Estimate 18,665.2	26
Estimate	10,000.

Proposed/Revised repair cost:

Parts	\$ 4,314.36
Check items (estimate)	NIL
Labour	\$ 1,810.00
Supplementary	\$ 200.00
Total	\$ 6,324.36
Lump Sum(if applicable)	\$ 5,050.00

Number of days for repair	5.0



51 UBLAVE 1, #02-25 PAYA UBLINDUSTRIAL PARK, SINGAPORE 408933 TEL: (065) 62563561 FAX: (065) 62564315

Remarks:

DID came out from slip road and collided with third party who was
on main road.

Mandate:

Liability(TP)	100%	
Proposed repair cost (w/GST)	\$ 5,403.50	\$ 5,403.50
Loss of use (6days x \$60.00)	\$ 360.00	NIL
Loss of rental (6days x \$100)(w/GST)	NIL	\$ 642.00
Loss of income	NIL	NIL
LTA search fees	\$ 7.45	\$ 7.45
Others	NIL	NIL
Proposed Total	\$ 5,770.95	\$ 6,052.95

Hsiao Tong (LKKAuto)

From:

Mei Kwan (LKKAuto)

Sent:

Monday, 7 October 2019 2:26 PM

To:

Hsiao Tong (LKKAuto)

Subject:

FW: New message for service request 124625, vehicle number SKZ4856D

7/10/19 11:29 AM

*** Approve - LOH Cynthia

-----Original Message-----

From: cynthia.loh@axa.com.sg <cynthia.loh@axa.com.sg>

Sent: Monday, 7 October, 2019 11:29 AM

To: admin-d@lkkauto.com

Subject: New message for service request 124625, vehicle number SKZ4856D

AXA Insurance has sent you a message for claim number S9M01SHV.

Please click here https://vp.smartclaims.axa.com.sg/claim-portal/ to view the message in Vendor Portal. This message is confidential; its contents do not constitute a commitment by AXA except where provided for in a written agreement between you and AXA. Any unauthorized disclosure, use or dissemination, either whole or partial, is prohibited. If you are not the intended recipient of the message, please notify the sender immediately.

Hsiao Tong (LKKAuto)

From: Sent: To: Cc: Subject: Attachn Hi, The ab Breako 1. 2.	nents: ove attachment is ou		PM KAuto); Hsiao Tong (LKKA) ehicle SKZ4856D and SLT3 Central 1 *** LKK REF:CC4/ CH FEE.pdf; TAX INVOICE.F	693H(TP) on 28/06/2019 ASM19011642/pa3
3.	LTA search Fee		s\$	7.45
	Total		S \$	6,160.95
Please	check and revert.			
Thanks				
	heels Motorworks P7	E LTD		
On Frida	y, 12 July 2019, 09:13:40	am GMT+8, Jimmy Chen (Lk	(K Auto) <jimmychen@lkk< td=""><td>auto.com> wrote:</td></jimmychen@lkk<>	auto.com> wrote:
WITHOU	IT PREJUDICE			
Dear Sir/	Mdm,			
We refer	to the above matter.			
Please b BOLA gu	e informed that basing on ideline settlement.	the accident statements subr	nitted by both party, the lia	ability is clear subject to the

Please note that this e-mail is on without prejudice basis which does not amount to an authorisation of repair to your client's vehicle and admission of any liability to our Insured's part. The final repair cost is subjected to the consistency of the damages according to the nature of the accident. And the days of LOU/ LOR will be based on the number of days of repair as recommended by our surveyor and approved by our principal.

Kindly forward the LOD and all supporting documents to us if available to proceed with the settlement.

Thank you.

"Please note that our proposal and correspondence with you is strictly on a without prejudice basis and should not be construed as an admission of liability on our part and/or that of our policyholder and/or the authorised driver. The terms of our without prejudice engagement should not be disclosed in any other related matter(s) in respect of this accident nor should it be binding in any other related claims."

Best Regards,

Jimmy Chen Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6841-2928 | email: jimmychen@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Louis Ong < louisongautowheels@yahoo.com>

Sent: Friday, 12 July, 2019 8:59 AM

To: Mei Kwan (LKKAuto) < Meikwan@lkkauto.com>

Cc: CS A Team <cs-a@lkkauto.com>; Admin A <admin-a@lkkauto.com>; assignments

<assignments@lkkauto.com>; Hsiao Tong (LKKAuto) <chewht@lkkauto.com>

Subject: Re: Accident involved with vehicle SKZ4856D and SLT3693H(TP) on 28/06/2019 along Changi Business

Park Central 1 *** LKK REF:CC4/ASM19011642/pa3

Hi.

We would like to check the liability.

Can advise us?
Thanks
Auto Wheels Motorworks PTE LTD
Louis Ong
91928963
On Monday, 1 July 2019 06:28:55 PM +08, Mei Kwan (LKKAuto) < Meikwan@lkkauto.com > wrote:
'WITHOUT PREJUDICE'
SAVE AS TO COSTS
3AVE A3 10 CO313
Dear Sir / Madam,
We refer to the above matter.
Places he informed that OI has not to use out the analysis and one are supported in the discretization for discretization.
Please be informed that OI has yet to report the accident and we are currently pending verification for direct settlement.
Please provide us the following and arrange for TP survey.
 evidence i.e. video and scene photo. PIR result (if any)
Estimated cost of repair