Vic (LKKAuto)

From: Claims Dept <claims@premiumauto.com.sg>
Sent: Tuesday, 16 July, 2019 1:21 PM
To: Vic (LKKAuto)
Cc: Admin A; 'Claims Dept'
Subject: RE: ACCIDENT INVOLVING SME 1942 U AND YOUR INSURED SJG2742Z DATED ON 29/06/2019 *** LKK REF: CC3/AIG19011635/ha3

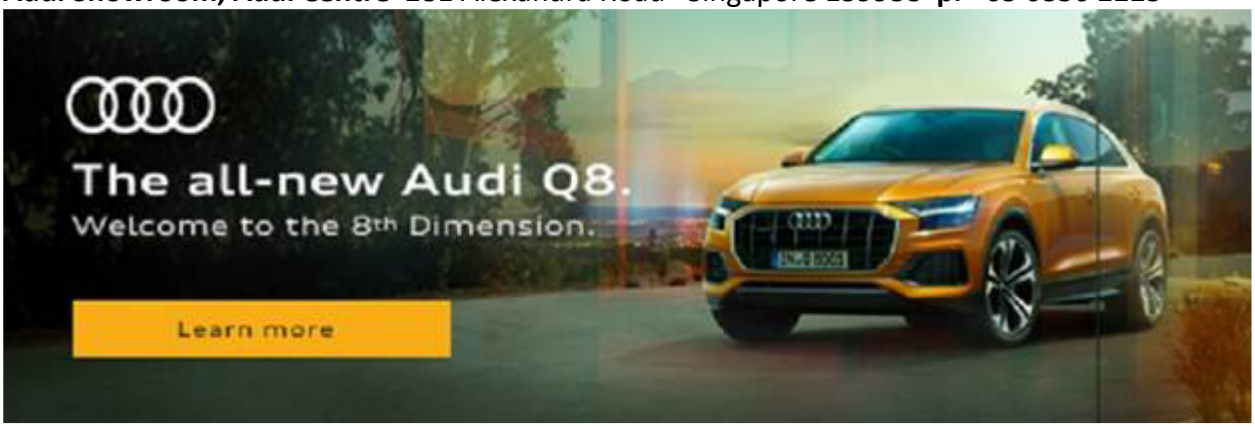
Dear Vic,

Noted. We accept your offer on direct settlement with 100% liability in our client's favour and To avoid dispute on the LOU/LOR rate. We will follow the benchmark rate for 1800cc above, LOU $100/DAY or LOR $180/DAY.

Thank you.

Best Regards,
Tony Foong
Claims Advisor

Premium Automobiles Pte Ltd (Reg No 199902271W)
55 Ubi Road 1 Singapore 408699
p. +65 6366 2323, **d**. +65 67689911
e.mailto:claims@premiumauto.com.sg **w.** www.audi.com.sg
Audi Showroom, Audi Centre 281 Alexandra Road Singapore 159938 **p.** +65 6836 2223



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From: Vic (LKKAuto) [mailto:vicalpeh@lkkauto.com]
Sent: Tuesday, 9 July 2019 2:29 PM
To: Claims Dept
Cc: Admin A; Vic (LKKAuto)
Subject: RE: ACCIDENT INVOLVING SME 1942 U AND YOUR INSURED SJG2742Z DATED ON 29/06/2019 *** LKK REF: CC3/AIG19011635/ha3

WITHOUT PREJUDICE

Dear Tony,

We refer to the above matter.

Please be informed that basing on the accident statements submitted by both party, the liability is clear subject to the BOLA guideline settlement.

Please note that this e-mail is on without prejudice basis which does not amount to an authorisation of repair to your client's vehicle and admission of any liability to our Insured's part. The final repair cost is subjected to the consistency of the damages according to the nature of the accident. And the days of LOU/ LOR will be based on the number of days of repair as recommended by our surveyor and approved by our principal.

Kindly forward the LOD and all supporting documents to us if available to proceed with the settlement.

Thank you.

Best Regards,
Vic Alpeh | Case Handler
LKK Auto Consultants Pte Ltd
Phone: 6841-2096 | email: vicalpeh@lkkauto.com | fax: 6741-4108
Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

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From: Claims Dept [mailto:claims@premiumauto.com.sg]
Sent: Tuesday, 9 July, 2019 1:39 PM
To: 'Claims'; Mei Kwan (LKKAuto); Vic (LKKAuto)
Subject: RE: ACCIDENT INVOLVING SME 1942 U AND YOUR INSURED SJG2742Z DATED ON 29/06/2019 *** LKK REF: CC3/AIG19011635/ha3

Dear Vic,

Is there any update on liability clearance status?

Thank you.

Best Regards,
Tony Foong
Claims Advisor

Premium Automobiles Pte Ltd (Reg No 199902271W)
55 Ubi Road 1 Singapore 408699
p. +65 6366 2323, **d**. +65 67689911
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From: Claims [mailto:claims@premiumauto.com.sg]
Sent: Thursday, 4 July 2019 3:29 PM
To: 'Mei Kwan (LKKAuto)'; 'Vic (LKKAuto)'
Cc: 'Claims'
Subject: RE: ACCIDENT INVOLVING SME 1942 U AND YOUR INSURED SJG2742Z DATED ON 29/06/2019 *** LKK REF: CC3/AIG19011635/ha3

Hi Mei Kwan,

Survey was done just now afternoon with Adrian. Hereby attached with the estimate repair with marking and the video footage for your reference. Kindly advise us the liability clearance and direct settlement status.

Thanks

Best Regards,
TRoy Goh
Claims Advisor

Premium Automobiles Pte Ltd (Reg No 199902271W)
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From: Mei Kwan (LKKAuto) [mailto:Meikwan@lkkauto.com]
Sent: Tuesday, 2 July 2019 9:59 AM
To: Claims; Vic (LKKAuto)
Cc: Admin A; CS A Team; assignments
Subject: RE: ACCIDENT INVOLVING SME 1942 U AND YOUR INSURED SJG2742Z DATED ON 29/06/2019 *** LKK REF: CC3/AIG19011635/ha3

'WITHOUT PREJUDICE'
SAVE AS TO COSTS

Dear Sir / Madam,

Thank you for your email.

Please send us the video via dropbox link.

Kindly note that for liability, claim negotiation and settlement, please contact Vic at 6841 2096.

Our respective case handler will look into the matter and get back to you in due course.

Hi Assignment team,

Kindly arrange survey on 04/07/2019, Thursday, 1.45 PM.

Thank you.
Best Regards,
Mei Kwan | Admin
LKK Auto Consultants Pte Ltd
Phone: 6366 0055 | email: MeiKwan@lkkauto.com | fax: 67414108
Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Claims <claims@premiumauto.com.sg>
Sent: Monday, 1 July, 2019 11:41 AM
To: Admin A <admin-a@lkkauto.com>
Cc: 'Claims' <claims@premiumauto.com.sg>
Subject: ACCIDENT INVOLVING SME 1942 U AND YOUR INSURED SJG2742Z DATED ON 29/06/2019

Dear All,

Kindly assist in the liability clearance for the above mentioned case. We propose for 100% direct settlement in our clients favour.
We herein attached the GIA report for direct settlement for your reference.

We will forward you the estimate once is available.

Kindly arrange survey on 04/07/2019, Thursday, 1.45 PM.

Do take note accident scene video were uploaded in Merimen.

Best Regards,
Diyana
Claims Admin Assistant

Premium Automobiles Pte Ltd (Reg No 199902271W)
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