

INS. CASE OWNER:

CC3 / A16 190 11633 / R1 2a3

LKK:

IDAC:

Surveyor:

RANU

DOI:

ASSIGNMENT

6/17/19

Date / Time:

1/7/19

Registered in Merimen:

1/2/19

Pre-assign / CCU / FTE



Insured Vehicle No.:

SKU 6450D

Claim No.:

Name of Insured:

Daimler Fleet Management (S) Pte Ltd

Policy No.:

Insured Tel No.:

HP:

Make / Model:

Excess Sec II : SS

D.O.A:

24/6/2019

Place of Accident:

Is driver the owner?

( YES / NO )

Nature of Accident:

If NO, Driver Name / Age:

Driver Tel No.:

(V/L YES / NO )

OI GIA REPORT YES / NO ; TP GIA REPORT YES / NO

Insured Liability:

%

Final ? Yes / No

S3W 2008 B



INSRS:

WSP: Volkswagen

Tel:

Liability:

RMKS:



INSRS:

WSP:

Tel:

Liability:

RMKS:



INSRS:

WSP:

Tel:

Liability:

RMKS:



INSRS:

WSP:

Tel:

Liability:

RMKS:

Date/ Time

S3W 2008 B 1  
SKU 6450D 1 X

26/8/19 - FILE PAS TO HMK TO CLOSE

STAGE

DATE / PIC

Non-Reporting ltr (1st):

Non-Reporting ltr (2nd):

Non-Reporting ltr (Final):

Notification ltr (if non-pickup):

Call OI:

After call ltr to OI:

27/8/19

Documentation Check List: Handler Typist

Notification ltr (if non-pickup)

After call ltr to OI:

Authorisation To Act:

Release Voucher:

Final Repair Bill:

Car Rental Invoice:

Towing Invoice

LTA / GIA :

Medical Bill:

PIR:

Mandate/Reject Instruction:

LOD

Payment Breakdown Form:

Post-Repair Photos:

Others:

PRELIMINARY ADVICE Date/Time:

Sent By:

FINALIZATION

Date/Time:

Confirm with:

Confirm by:

Repair Cost:

S\$

(

days) Reduction:

%

Email

Call

FINAL SETTLEMENT

Date/Time: 22/8/19

Confirm with: Steven

Email

Call

Final Liability:

%

(Agreed / Assessed) BOLA S/N No. : 26

If NO or B 28, Ass. Lia:

Repair Cost: (w/65)

S\$ 2133.40

Loss of Rental (LOR): (w/65)

S\$ 171.20

(

2 days) x \$80

Loss of Use (LOU):

S\$

-

(\$ x days)

Loss of Income (LOI):

S\$

-

(\$ x days)

LOR only

LOU only

LOR + LOU

LOR + LOI

(Tick only one)

GIA/LTA Search

S\$ 2.45

Medical:

S\$

-

Disbursement:

S\$

-

(e.g. Tow/ Independent)

Legal Cost

S\$

-

1) Claim status: Normal/Reject/Private Settle

2) Report Format:

3) Survey fee:

\$320

Total:

S\$ 2312.05

Global Sum S\$:

FINAL PAYMENT

Date/Time:

Confirm with:

Email

Call

Payee 1:

S\$ 2140.85

Name 1:

Volkswagen Group Singapore Pte Ltd

Payee 2: (Strike if N.A.)

S\$ 171.20

Name 2:

BMW Rent-A-Car Pte Ltd

Payee 3: (Strike if N.A.)

S\$

Name 3:

24/8

09/11/13

ASS. REC. BY: Pau

REF

MG

11633/P10

24480

## ASSIGNMENT

From

Date: 04/7/19

Estimated Cost:

OD / TP / WS / TP RES / OD RES / EVA / INV / MV

To inspect Vehicle No:

SJW 2008 B

at Workshop m/s

Volkswagen

of

1 Kampang Ampat

Insured:

Policy No.

Claims No.

Sum Insured:

Excess:

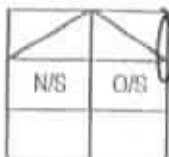
(Client's Record)

Make of Veh:

(Policy Condition)

10.30am

Remark: The veh had commenced its repair at the time of inspection.



Bal. or Market Value:

IDAC Accident Rpt:

Consistent? : Yes or No

GIA / PR Seen:

Consistent? : Yes or No

Est. Repairs:

2

days

Res.:

Yes or No

Lum Sum:

%

3 Val:

Yes or No

CA / REV / REP. / 24 HRS

Date:

Person Contacted:

Vehicle: IN / OUT

Veh No:

SJW 2008 B

Yr Regn:

2015 / SEP

Type: ☒ M.Co / M.Cycle / Bus / Van / Lorry / Taxi / Prime Mover /

Truck / Trailer or

Make:

Volkswagen Sharan 2.0 A c.e 1984

Colour:

Grey

A/C:

Insured / Std / NI / NA

Sp. Reading

56681

T/Radio:

Insured / Std / NI / NA

Eng/No:

C/No:

WV W222 7N2F V03.5079

Gen. Cond: Good ☒ Fair / Poor / BurntSteering: ☒ Inorder / Jammed / Leaked / Burnt orBrake: ☒ Inorder / Jammed / Leaked / Burnt orModi: Nil / ☒ R/Rim / STD A/Rim or

Tyre Size:

F:

225/50R17

R:

BS / DUN / EXNOVA / GY / FS / LIZA ☒ MIC / OHTSU / PIR / SUMI / TOYO / YOKO or

Front

Rear

R/Bal.

6

mm

R/Bal.

6

mm

L/Bal.

6

mm

L/Bal.

6

mm

D.O.A.

24/06/19

D.O.I.

04/07/19

Survey held at

KG AMPAT

Des. of Damages: Frt / Rear / O/S / N/S / U/C / Rooftop or

O/S FR

The U/C / Chassis frame / Body Structure affected due to collision.

Date / Time

Action / Instruction

P/P - \$1993.83 (Red \$5325.03 / 73%)

Date/Time, File Pass to?

☐

Prel. Report

1)

☐

Final Report

Date/Time, File Return to?

2)

Days Of Repair:

Resurvey No. of Trip:

Add Fee:

☐

Site Insp (\$

☐

Interview (\$

☐

Tech. Invs (\$

☐

Weekend (\$

Survey Fee:

Transportation:

3 + R3, 01

Photos

Others

TOTAL

Report Format :

Lump Sum / I.B.I: (\$

# VOLKSWAGEN CENTRE SINGAPORE

9 Tuas Avenue  
Singapore 639176  
Biz. Reg. No.: 199101494Z  
GST No.: M200985052



## Quotation

Non binding - Preview

Page 1/1  
Document no.  
Document date 01-07-2019  
Customer no. 5211043795  
Customer GST-ID 201009404M  
Dealer 39999  
Job order number 2019001155/ 1  
Job order date 01-07-2019  
Service Advisor TOW CHUAN CHEE

Company  
AIG ASIA PACIFIC INSURANCE P/L  
78 Shenton Way  
#07-16 AIG Building  
Singapore 079120

Customer Details:  
Ms.  
MEGAN  
TAN LI SHAN  
1 CACTUS CRESCENT  
Singapore 809710

License plate	Model code	First registration	VIN	Model	Mileage
SJW2008B	7N14H3	29-09-2015	WWWZZZ7NZFV035079	Sharan succ. HL 147 TSID6F	56,182

Position no.	Description	Quantity	Unit	Unit price excl. GST	Tax code	Total amount excl. GST	Total amount incl. GST
	Diagnostic and Programming	1	pcs.	480.00	#1	480.00	513.60
	Check Short Circuit / Harness Repair	1	pcs.	280.00	#1	280.00	299.60
7N2857508AC9B9	Rear View Mirror Housing	1	pcs.	813.83	#1	813.83	870.80
	RH SIDE MIRROR HOUSING	1	pcs.				
5N0857538 GRU	Mirror Cap Primed ? xan	1	pcs.	125.22	#1	125.22	133.99
	RH						
5N0857522C	Mirror Glass ? xan	1	pcs.	176.71	#1	176.71	189.08
	RH						
7N0837478D 3Q7	Window Slot Seal Aluminium	1	pcs.	243.10	#1	243.10	260.12
	RH						
	Panel Repair and Straightening	3	pcs.	840.00	#1	2,520.00	2,696.40
	Spray Painting mirror housing	1	pcs.	280.00	#1	280.00	299.60
	Spray Painting	3	pcs.	800.00	#1	2,400.00	2,568.00
	AIG DIRECT SETTLEMENT						
	DOA : 24/06/2019						
	TP VEH : SKU6450D						
	SURVEY BY						

Quotation valid till 08-07-2019

Tax Code	Labour	Material	GST %	GST	Total amount excl. GST	Total amount incl. GST
#1	760.00	6,558.86	7%	512.32	7,318.86	7,831.18
Total	760.00	6,558.86		512.32	7,318.86	7,831.18

1-2 days  
08/07/19 @ 1000  
Rety after or before part

Customer

Service Advisor

VISIT OUR WEBSITE: [sharansales.vw.com.sg](http://sharansales.vw.com.sg) (for Online Service appointments) and [volkswagen.com.sg](http://volkswagen.com.sg) and [www.skoda.com.sg](http://www.skoda.com.sg) (for additional services, products and promotions).

LKK Auto Consultants hence notify the Repairer of the following:

- To resurvey before/after spray painting
- To display damaged parts during resurvey
- Parts prices are subject to confirmation
- Third party survey is on a "without prejudice" basis
- No legal modifications allowed
- Supplementary items must be purchased and is subject to final approval from Insurance Company

Acknowledged by Repairer  
Signature:  
Date:

## VOLKSWAGEN CENTRE SINGAPORE

9 Tuas Avenue  
Singapore 639176  
Biz. Reg. No.: 199101494Z  
GST No.: M200985052



Volkswagen



SKODA



Commercial Vehicles

## Tax invoice

Preview

Page 1/2

Company  
AIG ASIA PACIFIC INSURANCE P/L  
78 Shenton Way  
#07-16 AIG Building  
Singapore 079120

Customer Details:  
Ms.  
MEGAN  
TAN LI SHAN  
1 CACTUS CRESCENT  
Singapore 809710

Document no.  
Document date 26-07-2019  
Customer no. 5211043795  
Customer GST-ID 201009404M  
Dealer 39999  
Job order number 2019001296/ 1  
Job order date 11-07-2019  
Service Advisor TIOW CHUAN CHEE

License plate	Model code	First registration	VIN	Model	Mileage
SJW2008B	7N14H3	29-09-2015	VWVZZZ7NZFV035079	Sharan succ. HL 147 TSID6F	56,182

Position no.	Description	Quantity	Unit	Unit price excl. GST	Tax code	Total amount excl. GST	Total amount incl. GST
7N2857508AC9B9	Diagnostic and Programming	1	pcs.	480.00	#1	480.00 ✓	513.60
	Rear View Mirror Housing	1	pcs.	813.83	#1	813.83 ✓	870.80
	RH SIDE MIRROR HOUSING*XR-120719						
	labour	0.5	pcs.	840.00	#1	420.00 ✓	449.40
	Spray Painting	1	pcs.	280.00	#1	280.00 ✓	299.60
	AIG DIRECT SETTLEMENT						
	DOA : 24/06/2019						
	TP VEH : SKU6450D						
	SURVEY BY : RASUL (LKK)						

Tax Code	Labour	Material	GST %	GST	Total amount excl. GST	Total amount incl. GST
#1	480.00	1,513.83	7%	139.57	1,993.83	2,133.40
Total	480.00	1,513.83		139.57	1,993.83	2,133.40

Customer

Service Advisor

Please inspect your vehicle prior to leaving our premises; we seek your understanding that we are not able to honour claims on scratches, dents etc. after your car has left our premises.

-----VISIT OUR WEBSITE: [aftersales.vw.com.sg](https://aftersales.vw.com.sg) (for online service appointments) and [volkswagen.com.sg](https://volkswagen.com.sg) and [www.skoda.com.sg](https://www.skoda.com.sg) (for additional services, products and promotions).-----

All fund transfer payments should be made payable to Volkswagen Group Singapore Pte Ltd; Bank Name: Deutsche Bank AG (Singapore Branch), Bank Account: 2528214002, Swift Code: DEUTSGSG. Please indicate Customer Number (eg. 521XXXXXXX), Customer Name and Invoice Number in the payments.

Until payment of all goods (parts, accessories etc.) has been made in full to and received by Volkswagen Group Singapore (VGS), the goods remain in legal possession of VGS, irrespective if they have already been installed into your vehicle. However, the warranty of the goods (where applicable) starts with the issuance of the invoice or the collection of your car, whichever is earlier.

For warranty terms and conditions please visit our website [www.volkswagen.com.sg](https://www.volkswagen.com.sg)

# VOLKSWAGEN CENTRE SINGAPORE

9 Tuas Avenue  
Singapore 639176  
Biz. Reg. No.: 199101494Z  
GST No.: M200985052



## Tax invoice

Preview

Page	2/2
Document no.	
Document date	26-07-2019
Customer no.	5211043795
Customer GST-ID	201009404M
Dealer	39999
Job order number	2019001296/ 1
Job order date	11-07-2019
Service Advisor	TIOW CHUAN CHEE

Company	Customer Details:
AIG ASIA PACIFIC INSURANCE P/L	Ms.
78 Shenton Way	MEGAN
#07-16 AIG Building	TAN LI SHAN
Singapore 079120	1 CACTUS CRESCENT
	Singapore 809710

License plate	Model code	First registration	VIN	Model	Mileage
SJW2008B	7N14H3	29-09-2015	WVWZZZ7NZFV035079	Sharan succ. HL 147 TSID6F	56,182

This is an authorised document. No signature is required.

# VOLKSWAGEN CENTRE SINGAPORE

9 Tuas Avenue  
Singapore 639176  
Biz. Reg. No.: 199101494Z  
GST No.: M200985052



Volkswagen



SKODA



Commercial Vehicles

## Quotation

Non binding - Preview

Page

1/1

Company  
AIG ASIA PACIFIC INSURANCE P/L  
78 Shenton Way  
#07-16 AIG Building  
Singapore 079120

Customer Details:  
Ms.  
MEGAN  
TAN LI SHAN  
1 CACTUS CRESCENT  
Singapore 809710

Document no.  
Document date 01-07-2019  
Customer no. 5211043795  
Customer GST-ID 201009404M  
Dealer 39999  
Job order number 2019001155/ 1  
Job order date 01-07-2019  
Service Advisor TIOW CHUAN CHEE

License plate SJW2008B	Model code 7N14H3	First registration 29-09-2015	VIN WVWZZZ7NZFV035079	Model Sharan succ. HL 147 TSID6F	Mileage 56,182
---------------------------	----------------------	----------------------------------	--------------------------	-------------------------------------	-------------------

Position no.	Description	Quantity	Unit	Unit price excl. GST	Tax code	Total amount excl. GST	Total amount incl. GST
	Diagnostic and Programming	1	pcs.	480.00	#1	480.00	513.60
	Check Short Circuit / Harness Repair	1	pcs.	280.00	#1	280.00	299.60
7N2857508AC9B9	Rear View Mirror Housing	1	pcs.	813.83	#1	813.83	870.80
5N0857538 GRU	RH SIDE MIRROR HOUSING	1	pcs.	125.22	#1	125.22	133.99
5N0857522C	Mirror Cap Primed	1	pcs.	176.71	#1	176.71	189.08
7N0837476D 3Q7	Mirror Glass	1	pcs.	243.10	#1	243.10	260.12
	RH	1	pcs.	243.10	#1	243.10	260.12
	Window Slot Seal Aluminium	1	pcs.	243.10	#1	243.10	260.12
	Panel Repair and Straightening	3	pcs.	840.00	#1	2,520.00	2,696.40
	Spray Painting mirror housing	1	pcs.	280.00	#1	280.00	299.60
	Spray Painting	3	pcs.	800.00	#1	2,400.00	2,568.00
	AIG DIRECT SETTLEMENT						
	DOA : 24/06/2019						
	TP VEH : SKU6450D						
	SURVEY BY :						

Rasul  
Hp 90010068

Quotation valid till 08-07-2019

Tax Code	Labour	Material	GST %	GST	Total amount excl. GST	Total amount incl. GST
#1	760.00	6,558.86	7%	512.32	7,318.86	7,831.18
Total	760.00	6,558.86		512.32	7,318.86	7,831.18

1-2 days  
04/07/19 @ 10am  
Rasy after or before part

Customer

Service Advisor

—VISIT OUR WEBSITE: aftersales.vw.com.sg (for online service appointments) and volkswagen.com.sg and www.skoda.com.sg (for additional services, products and promotions.)—

LKK Auto Consultants hence notify the Repairer of the following:

- To resurvey before/after spray painting
- To display damaged part(s) during resurvey
- Parts prices are subject to confirmation
- Third party survey is on a "Without Prejudice" basis
- No illegal modifications are allowed
- Supplementary items must be resurveyed and is subject to final approval from Insurance Company

Acknowledged by Repairer

Signature:

Date:

## Jia Le (LKK Auto)

---

**From:** Md Noor, Norsiah <Norsiah.MdNoor@aig.com>  
**Sent:** Friday, 16 August 2019 3:51 PM  
**To:** Jia Le (LKK Auto)  
**Subject:** RE: (MANDATE REQUEST) Your ref: 0459559692SG [ACCIDENT INVOLVING VEHICLES SKU6450D AND SJW2008B ON 24/06/2019]

Dear Jia Lee,

Approved in Merimen

Thank you

Kind regards  
Norsiah

Norsiah Md Noor  
AIG  
Complex Claims Examiner  
Claims | AIG Asia Pacific Insurance Pte Ltd  
78 Shenton Way #08-16 Singapore 079120  
Tel +(65) 6419-1606  
[Norsiah.MdNoor@aig.com](mailto:Norsiah.MdNoor@aig.com) | [www.aig.com.sg](http://www.aig.com.sg)



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---

**From:** Jia Le (LKK Auto) [mailto:[JiaLe@lkkauto.com](mailto:JiaLe@lkkauto.com)]  
**Sent:** Friday, August 16, 2019 3:02 PM  
**To:** Md Noor, Norsiah <Norsiah.MdNoor@aig.com>  
**Subject:** [EXTERNAL] (MANDATE REQUEST) Your ref: 0459559692SG [ACCIDENT INVOLVING VEHICLES SKU6450D AND SJW2008B ON 24/06/2019]

This message is from an external sender; be cautious with links and attachments.

AIG Ref: 0459559692SG

Dear Sirs/Madam,

**ACCIDENT INVOLVING SKU6450D(OI) AND SJW 2008B(TP) ON 24/06/2019**

We refer to the above matter.

Mandate summary and the relevant documents had been uploaded in Merimen.

**For your approval please.**

Best Regards,

**Carlor Chan** | Case Handler

**LKK Auto Consultants Pte Ltd**

Phone: 6749 5792 | email: [Jiale@lkkauto.com](mailto:Jiale@lkkauto.com) | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

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## View Received Message

This mail is associated with :

**\*SJW2008B (0459559692SG)  
[SKU6450D]**

TP

MEGAN TAN LI SHAN

Jun 24 2019 12:00AM

[DAIMLER FLEET MANAGEMENT SINGAPORE PTE. LTD]  
Volkswagen Group Singapore Pte Ltd

[Reply](#)
[Reply All](#)
[Mark as Unread](#)
[Print Message](#)
[Delete Message](#)
[Forward](#)

**From** AIG Asia Pacific Insurance Pte. Ltd. (Express) (AIG\_SG\_EXPRESS), sent on 16/08/2019 15:48 PM.

**To** LKK\_HQ

**Subject** Alert - Adj Mandate Approved (S\$2312.05) - SJW2008B - Claim Handler: MdNoor, Norsiah

Approved:2312.05:COR \$2133.40 LOR \$171.20 (2Dx\$80gst) LTA \$7.45

### DOCUMENTS SUMMARY

There are no documents.

## PAYMENT ADVICE

Your ref: AIG Insurance Vehicle No. SKU6450D

Claimant's Vehicle No. SJW2008B

Accident on 24/6/2019 involving vehicle/s No. SJW2008B  
& SKU6450D along/at Travistok Ave  
Birdpud Ave & Goudray Ave

## BREAKDOWN OF PAYMENT/S

1. Repair Cost S\$ 2,133.40 Payable to Volkswagen Group Singapore Pte Ltd
2. Loss-of-Use/  
Car Rental S\$ - Payable to BKW
3. ~~Medical~~ and  
Search Fees S\$ 7.45 Payable to Volkswagen Group Singapore Pte Ltd

Remarks : \_\_\_\_\_

Service Adviser Tang Shu Shi

Contact No.H/P. 69223502



LETTER OF DEMAND

Your Ref: SKU6450D  
Our Ref: SGW2008B  
To: ALG

Dear Sirs,

ACCIDENT INVOLVING SGW2008B & SKU6450D ON 24/6/2019

We are claiming on behalf of our client Megan Tan Li Shan

owner of vehicle number SGW2008B involved in accident on 24/6/2019

with vehicle SKU6450D along/at Tavistock Ave Birdport Ave & Cowdray Ave

Description of claims:

Cost of Repairs \$ 2,133.40 (incl 7% GST)

Loss of Use/Rental \$ \_\_\_\_\_ X \_\_\_\_\_ Days = \$ \_\_\_\_\_ (incl 7% GST)

Search Fee \$ 7.45 (incl 7% GST)

Miscellaneous Fee \$ \_\_\_\_\_ (incl 7% GST)

TOTAL \$ 2,140.85 (incl 7% GST)

We are claiming in full and final settlement of \$ 2,140.85  
payable to Volkswagen Group Singapore Pte Ltd.

Kindly send us a written acknowledgement within 14 days from receipt of this document.  
Please note that finalization/settlement offer of this claim should be within 8 weeks from the  
date of this document. Please email all settlement offers to [shushi.tang@vw.com.sg](mailto:shushi.tang@vw.com.sg) /  
[steven.chea@vw.com.sg](mailto:steven.chea@vw.com.sg).

  
06 AUG 2019

Dated this \_\_\_\_\_



**Jia Le (LKK Auto)**

---

**From:** Jia Le (LKK Auto)  
**Sent:** Wednesday, 3 July 2019 11:48 AM  
**To:** 'benny.chong@daimler.com'  
**Subject:** ACCIDENT INVOLVING SKU 6450D AND SJW 2008B ALONG/AT TAVISTOCK AVE ON 24/06/2019

Our Ref: CC3/AIG19011633/da3

03 JULY 2019

**DAIMLER FLEET MANAGEMENT SINGAPORE PTE LTD**

*Attn: Benny*

Dear Sir/Madam,

**ACCIDENT INVOLVING SKU 6450D AND SJW 2008B ALONG/AT TAVISTOCK AVE ON 24/06/2019**

We refer to the above subject matter. We write to inform you that we are the loss adjuster appointed by your motor insurer, AIG Asia Pacific Insurance Pte Ltd to deal with the third party claim against your policy.

We have received a claim from SJW 2008B against your motor insurance policy.

Based on the accident report and accident scenario, we are of the view that liability is not in your passenger who opened the door and caused the incident. We will therefore proceed to negotiate for an amicable settlement with the Third Party.

Should you however wish to further discuss on the matter prior to our negotiations and settlement, please contact us within 10 days from the date of this letter.

Please note that your No-Claim Discount (NCD) (if any) will be affected and reduced by 30% (20% for commercial vehicles) upon next renewal due to this Third Party claim. However, if your policy has a NCD protector feature, it will be deemed utilized for this claim and your NCD will be protected.

Please call us if you have further queries.

Best Regards,

**Carlton Chan** | Case Handler

**LKK Auto Consultants Pte Ltd**

Phone: 6749 5792 | email: [Jiale@lkkauto.com](mailto:Jiale@lkkauto.com) | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)


**AUTHORIZATION TO ACT**  
**(AIG Asia Pacific - Express Third Party Claim)**

I, Megan Tan Li Shan (the third party claimant")  
of 87702448D (address), owner  
of SJW2008B (vehicle no.) hereby authorize Volkswagen Group Singapore Pte Ltd ("the workshop")  
to act for me with respect to my claim for repair costs and/or rental and/or loss of use ("claim") for  
my vehicle no SJW2008B that was damaged pursuant to the accident which occurred  
on 24/6/2019 (date) along Tanjong Pagar Ave Birdport Ave Aljunied Avenue (location)  
involving vehicle no/s SKU450D ("the accident").

I further authorize the workshop to settle my above mentioned claim in a manner that they deem fit  
and the workshop is further authorized to receive payment further to settlement of my claim with  
payment cheque/s being made in favour of the workshop.

I further acknowledge that any settlement the workshop may reach on my behalf is on a without  
prejudice and without admission of liability basis insofar as the driver/owner/insurers of the other  
vehicle/s is concerned.

Dated this 25 (day) of 7 (month) 2019 (year)

  
\_\_\_\_\_  
Signed by "the third party claimant"  
(with chop if applicable)

  
  
\_\_\_\_\_  
Signed by "the workshop"  
(with chop)

# Volkswagen Centre Singapore



Biz Reg. No. 53103069E  
GST No. M20098505-2

## LETTER OF AUTHORITY

ACCIDENT INVOLVING SJW2008B and SKU6450D on 24/6/2019  
along Tarlstock Avenue Bridport Ave & Cowdroy Ave  
Own vehicle's number Other vehicle's number Date of accident  
Accident location

BY THE LETTER OF AUTHORITY, I/we, Megan Tan Li Shan  
of S770244ED Name of Policy Holder & IC / Passport number  
owner of Vehicle Registration

Number SJW2008B Own vehicle's number hereby irrevocably appoint **Volkswagen Centre Singapore**  
(hereinafter refer to VGS), a company incorporated in Singapore and having its registered office at **247 Alexandra Road, Singapore 159934**, its agents of any person authorized by VGS to be \*my / our Attorney and in \*my / our name(s) on \*my / our behalf to do all or any of the following:

1. To submit, resolve and make any claim(s) (including the commencement of legal proceedings) which \*I/we may have against the other \*party/parties to the Accident and under the insurance \*policy/policies taken up by such \*party/parties or **alternatively** under Insurance Policy number \_\_\_\_\_ taken up by \*me/us and pay the **compulsory excess** in respect of the cost repairs suffered by \*me/us arising from the Accident (loss and damage)/.
2. To collect payment(s) due in respect of any such claim(s) for the loss and damage, such payment to be made by way of Cheque in favour of **Volkswagen Centre Singapore** and give a valid receipt and discharge therefore.
3. For any of the purpose aforesaid, to execute, sign and deliver all documents whatsoever in relation thereto.
4. Generally do all such acts as it shall deem necessary for the purpose of settling such claim.

\*I/We hereby declare that all acts, instruments and documents done by virtue of this letter of authority on \*my/our behalf by the Attorney, its agents or any person authorized by VGS in that behalf shall be as good valid and effectual to all intents and purposes whatsoever as if the same had been done or executed by \*me/us in \*my/our own proper person(s) and \*I/we hereby ratify and confirm, all acts, instruments and documents done or executed by virtue of the authority and powers hereby conferred.

\*I/We hereby further declare that the **letter of authority hereby conferred shall remain irrevocable.**

\*I/We further confirm that the acceptance by VGS of the settlement amount in respect of such constitute the full discharge of \*my/our claim(s) in respect of such loss and damage.

IN WITNESS WHEREOF, \*I/we have hereunto set \*my/our hand and sign this 25 of the month

7 Year 2019

Signed & Delivered By:

Witness By:



**RELEASE VOUCHER**  
**(AIG Asia Pacific - Express Third Party Claim)**

"We/I, VOLKSWAGEN GROUP SINGAPORE PTE LTD ("the workshop") hereby confirm that we/I have reached an agreement with the appointed surveyor of AIG Asia Pacific Insurance Pte Ltd LKK AUTO CONSULTANTS PTE LTD (name of surveyor) with respect to the amount claimed for S\$2,133.40 (Repair Cost), S\$171.20 (Loss of Use/Rental), S\$7.45 (Disbursement) for vehicle no. SJW 2008B that was damaged pursuant to the accident which occurred on 24/06/2019 (date) along TAVISTOCK AVE BRIDPORT AVE AND COWDRAY AVE (location) involving vehicle no/s SKU 6450D. This is pursuant to the inspection conducted on 04/07/2019 (date) at "the workshop".

We/I confirm that we/I are/am authorized by the owner MEGAN TAN LI SHAN ("the third party claimant") of vehicle no. SJW 2008B make the claim as set out in the above paragraph and we/I have full authority to settle the matter on his/her behalf in a manner that we/I deem fit. We/I enclose herein the letter of authority given by "the third party claimant".

We/I further confirm that we/I will indemnify AIG Asia Pacific Insurance Pte Ltd for all damages, loss and/or expense that they will or have already incurred in the event that "the third party claimant" after the above said agreement lodges a further claim against the former for any loss and expenses suffered pertaining to costs of repairs and/or rental and/or loss of use pursuant to the damage to SJW 2008B (vehicle no.) as a result of the accident.

We/I confirm that the agreement reached above is in full and final settlement of any claim of "the third party claimant" pursuant to the accident and that further this settlement is reached on a without prejudice and without admission of liability basis.

This agreement is subject to the application of Singapore law and the Singapore Courts have exclusive jurisdiction over any dispute arising out of the same.

Dated this 28 (day) of 8 (month) 2019 (year)



MRB

Signed by appointed surveyor



Signed by "the workshop" (with chop)

## VOLKSWAGEN CENTRE SINGAPORE

9 Tuas Avenue  
Singapore 639176  
Biz. Reg. No.: 1991014942  
GST No.: M200985052



## Tax invoice

Page

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Company  
AIG ASIA PACIFIC INSURANCE P/L  
78 Shenton Way  
#07-16 AIG Building  
Singapore 079120

Customer Details:  
Ms.  
MEGAN  
TAN LI SHAN  
1 CACTUS CRESCENT  
Singapore 809710

Document no. 12333900800  
Document date 27-07-2019  
Customer no. 5211043795  
Customer GST-ID 201009404M  
Dealer 39999  
Job order number 2019001296/ 1  
Job order date 11-07-2019  
Service Advisor TIOU CHUAN CHEE

License plate	Model code	First registration	VIN	Model	Mileage
SJW2008B	7N14H3	29-09-2015	WVWZZZ7NZFV035079	Sharan succ. HL 147 TSiD6F	57,565

Position no.	Description	Quantity	Unit	Unit price excl. GST	Tax code	Total amount excl. GST	Total amount incl. GST
7N2857508AC989	Diagnostic and Programming	1	pcs	480.00	#1	480.00	513.60
	Rear View Mirror Housing	1	pcs	813.83	#1	813.83	870.80
	RH SIDE MIRROR HOUSING*XR-120719						
	labour	0.5	pcs	840.00	#1	420.00	449.40
	Spray Painting	1	pcs	280.00	#1	280.00	299.60
	AIG DIRECT SETTLEMENT						
	DOA : 24/08/2019						
	TP VEH : SKU8450D						
	SURVEY BY : RASUL (LKK)						

Tax Code	Labour	Material	GST %	GST	Total amount excl. GST	Total amount incl. GST
#1	480.00	1,513.83	7%	139.57	1,993.83	2,133.40
Total	480.00	1,513.83		139.57	1,993.83	2,133.40

Customer



Please inspect your vehicle prior to leaving our premises; we seek your understanding that we are not able to honour claims on scratches, dents etc. after your car has left our premises.

— VISIT OUR WEBSITE: [altersales.vw.com.sg](http://altersales.vw.com.sg) (for online service appointments) and [volkswagen.com.sg](http://volkswagen.com.sg) and [www.skoda.com.sg](http://www.skoda.com.sg) (for additional services, products and promotions). —

All fund transfer payments should be made payable to Volkswagen Group Singapore Pte Ltd; Bank Name: Deutsche Bank AG (Singapore Branch), Bank Account: 2528214002, Swift Code: DEUTSG33. Please indicate Customer Number (eg. 521XXXXXX), Customer Name and Invoice Number in the payments.

Until payment of all goods (parts, accessories etc.) has been made in full to and received by Volkswagen Group Singapore (VGS), the goods remain in legal possession of VGS, irrespective if they have already been installed into your vehicle. However, the warranty of the goods (where applicable) starts with the issuance of the invoice or the collection of your car, whichever is earlier.

For warranty terms and conditions please visit our website [www.volkswagen.com.sg](http://www.volkswagen.com.sg)



# VOLKSWAGEN CENTRE SINGAPORE

9 Tuas Avenue  
Singapore 639176  
Biz. Reg. No.: 199101494Z  
GST No.: M200985052



Volkswagen



SKODA



Commercial Vehicles

## Tax invoice

Page

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Company  
AIG ASIA PACIFIC INSURANCE P/L  
7B Shenton Way  
#07-16 AIG Building  
Singapore 079120

Customer Details:  
Ms.  
MEGAN  
TAN LI SHAN  
1 CACTUS CRESCENT  
Singapore 809710

Document no. 12333900800  
Document date 27-07-2019  
Customer no. 5211043795  
Customer GST-ID 201009404M  
Dealer 39999  
Job order number 2019001296/ 1  
Job order date 11-07-2019  
Service Advisor TIOU CHUAN CHEE

License plate  
SJW2008B

Model code  
7N14H3

First registration  
29-09-2015

VIN  
WVWZZZ7NZFV035079

Model  
Sharan succ. HL 147 TSiD6F

Mileage  
57,565

This is an authorised document. No signature is required.



## TAX INVOICE

GST REG. NO.: 200106276D

INVOICE TO
AIG ASIA PACIFIC INSURANCE PTE. LTD. 78 SHENTON WAY #07-16 SINGAPORE 079120 ATTN: CLAIMS DEPARTMENT C/O: LKK AUTO CONSULTANT PTE LTD

DATE	INVOICE NO.
26-Jul-2019	P 2625

DESCRIPTION	VHA NO.	DUE DATE	VEH. NO.
	P 2625	26-Jul-2019	SLN 4110 Z
DESCRIPTION	NO. OF DAYS	RATE	AMOUNT
RENTAL FROM 23 JULY 2019 (0915 HRS) TO 24 JULY 2019 (1700 HRS) YOUR REF: SJW2008B & SKU6450D (VOLKSWAGEN)	2	80.00	160.00
GST @ 7%			\$11.20
TOTAL			\$171.20

All cheques must be made payable to BKW Rent A Car Pte Ltd.  
Please write the vehicle and invoice number on the reserve.

**BKW Rent-A-Car Pte Ltd**  
120 Lower Delta Road #02-15 Cendex Centre (S) 169208 Tel: 6738 7777 Fax: 6738 6666  
ACRA No: 200106276D GST Reg. No: 20-0106276-D Website: www.bkw.sg  
A subsidiary of **BKW Automobile Pte Ltd**



**bizSAFE**

**VEHICLE HIRING AGREEMENT**
**HIRER'S PARTICULARS**

 Name (as in I/C): **MEGAN TAN LI SHEN**  
 NRIC/Passport No: **S7762448D** Date of Birth: **28.1.1997**  
 Address: **6 Serangoon Garden Rise** Age: **42**  
 S: **S7762448D**  
 Name & Address of Employer: \_\_\_\_\_  
 Occupation: \_\_\_\_\_ Driving Exp: **21**  
 Driving Licence No: \_\_\_\_\_ Passed Date: **12.9.1997**  
 D/L Type: Local/Int'l/Other: \_\_\_\_\_  
 Tel(O): \_\_\_\_\_ (R) \_\_\_\_\_ HP: **9688 7463**
**DRIVER'S PARTICULARS**

 Name (as in I/C): \_\_\_\_\_  
 NRIC/Passport No: \_\_\_\_\_ Date of Birth: \_\_\_\_\_  
 Address: \_\_\_\_\_ Age: \_\_\_\_\_  
 S: \_\_\_\_\_  
 Occupation: \_\_\_\_\_ Driving Exp: \_\_\_\_\_ Yrs  
 Driving Licence No: \_\_\_\_\_ Passed / Expiry Date: \_\_\_\_\_  
 D/L Type: Local/Int'l/Other: \_\_\_\_\_ Contact No: \_\_\_\_\_

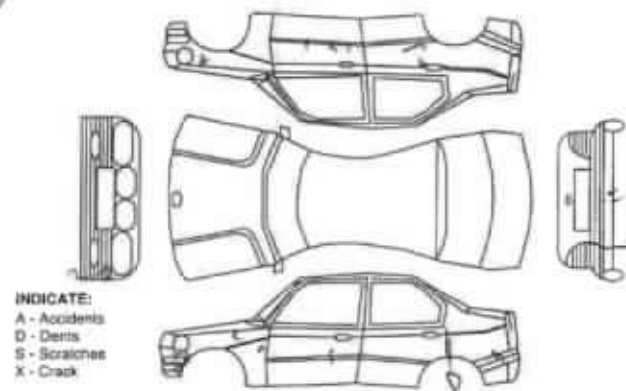
 Hirer's Own Vehicle No: **SW 2008** Replace Veh No: \_\_\_\_\_  
 Loan Vehicle No: **SLN 4110Z** VR No: \_\_\_\_\_  
 Make & Model: **Hyundai Elantra** (Auto/Manual Group: **Auto**)  

CHARGES		\$	cts
Daily	<b>2</b> day @ \$ <b>80</b>	Per day	<b>160 00</b>
Weekly/Monthly	week @ \$	Per week/Monthly	
Others			
CDW/PAI	@ \$	Per day/Monthly	
Delivery/Collection Svc			
GST			
OR No:		(A) SUB-TOTAL	
Petrol Level & Surcharge	OUT IN	E 1/4 1/2 3/4 F	
First _____ km FREE per day	GST <b>7%</b>		<b>11 20</b>
Excess mileage is chargeable at _____ cents per km	TOTAL CHARGES		<b>171 20</b>

 Security Deposit : \$ \_\_\_\_\_ Bank: \_\_\_\_\_  
 CASH/NETS/VISA/MC/AMEX/CHO No: **376218758373009**  
 Expiry Date: **07/20** Card ID No: **8140**  
 Name as in Card: **MEGAN TAN**

 NON WAIVER EXCESS (Subject to GST): \$ **2000/-**  
**ACCESSORIES CHECK**  
☐ Data Cards ☐ Camera Systems ☐ Hub Cap ☐ Radio / CD Cartridge  
☐ Jack ☐ Tyre Opener ☐ Petrol Cap ☐ Spare Tyre

  
 Hirer's Signature : \_\_\_\_\_ Additional Driver's Signature : \_\_\_\_\_

**SINGAPORE Use Only**


I have read and agree to the terms and condition on both sides of this agreement. If I have presented a charge/credit card for payment, I agree that all amounts payable under this agreement and for parking and traffic infringements may be billed to that account and my signature above will be considered to have been made on the charge/credit card voucher. All information I have been given BKW Rent A Car Pte Ltd in connection with this agreement is true.

**IMPORTANT**

- The Hirer and the authorized driver must be over 23 years of age and under 65 years and be holding valid driving licenses and have a minimum of 2 years regular and qualified driving experience. Failure to observe stipulation may return all damages costs to be borne by the Hirer/the Authorised Driver.
- All vehicles are supplied with petrol and should returned with petrol level likewise. A service charge of \$5 on top of a petrol surcharge is payable by the hirer should he fail to return the vehicle at the appropriate petrol level.
- No refund for early return of vehicle. The hirer shall be liable for additional charges for any late return at the rate shown per hour per day, inclusive of CDW and/or PAI where applicable. Any returns after our operation hours will be charged as a full day rental.
- Use of the vehicle for illegal purpose (For instance, in connection with theft, drug peddling or trafficking, smuggling), is strictly prohibited.
- Vehicle strictly for Singapore use only and may not be driven out of Singapore without prior written consent of BKW Rent A Car Pte Ltd. The hirer is liable for a penalty fee of \$200 in addition to the appropriate insurance top up in the case of non-disclosure of Malaysia usage.
- The hirer and/or driver shall be responsible for all damages or losses howsoever caused, all traffic violations, fines and penalties imposed on the vehicle for whatsoever reason in respect of or in connection with its use or operation.
- The hirer and/or driver shall be responsible for all claims, damages, losses, increased insurance premiums, non-waiver excess and cost expense (including

- legal costs on a full indemnity basis), whatsoever and howsoever brought against, suffered or incurred by you in respect of the vehicle or the use or the operation of the vehicle. Full excess amount have to be paid immediately in the event of an accident. The owner reserve the right not to replace an replacement vehicle if an accident occurred. Any damage to the car will be repair at BKW authorized workshop.
- Smoke or permit smoking and transport of pets in the vehicle are not allowed. Any offensive smell e.g. cigarette, durian or pet's smell, the hirer and/or driver shall bear the cost of removing the offensive smell or pet's hair between \$200 - \$400.
- The Hirer agrees that a punctured tyre, empty petrol tank, loss of vehicle's key or locked keys inside of vehicle, by itself, does not constitute a breakdown and that in the event the owner's 24-Hours Emergency Service is called upon to respond to such occurrence, the Hirer shall bear the cost of such response at \$50.00 per trip.
- In case of accident, the hirer shall report to rental office immediately. An accident report must be made within 24 hours. Failure to comply, the hirer will have to borne all liability from all parties claim. Full excess amount have to be paid immediately in the event of an accident.
- The Hirer/Driver also have the responsibility to ensure that the radiator water level in the car is sufficient and do not drive when the vehicle is stall and does not have sufficient water. Any damage to the engine will be bear by the hirer/driver.
- All customers' data will be kept strictly confidential and is solely used for the purpose of completing the sales transactions and other relating matters.
- I understand and agree to the personal data collection statement stated on the Terms and Conditions Page.

Date Out	Time Out	Mileage	Check By	Remarks
23-7-19	0915	45228	kiki	

Return Of Vehicle: The Hirer Driver is Required To Sign In The Column "Signature Of Hirer Driver Failing Which The Day And Time Inserted Below Shall Be Deemed To Be The Day And Time The Vehicle Is Returned To BKW Rent A Car Pte Ltd And The Same Shall Be Accepted As Conclusive Evidence Of The Same And Shall Not Be Challenged Or Questioned On Any Account Whatsoever. And I had cleared my belonging items from the rental vehicle (cashcard, parking coupons, etc)

Date In	Time In	Mileage	Check By	Remarks
24-07-19	1700	45317	kiki	

Hirer's Signature

Hirer's Signature

> Back to OneMotoring



Land Transport Authority  
10 Sin Ming Drive  
Singapore 575701  
GST Registration No. : M4-0006529-2

Print Date/Time : 01 Jul 2019 / 12:05:21

Receipt Date/Time : 01 Jul 2019 / 12:05:21

### Tax Invoice/Receipt

Receipt No. : ITNET-00000-190701-001367

Previous Receipt No. :

S/N	Item Description/ Business Transaction Reference No.	Amount Before GST (S\$)	GST Amount (S\$)	Amount After GST (S\$)
Result of Insurance Enquiry - SKU6450D				
As at 24 Jun 2019/08:30:00				
Insurance Co: AIG ASIA PACIFIC INSURANCE PTE. LTD.				
1	Insurance Enquiry - SKU6450D			
	Enquiry Fee	7.00	0.49	7.49
	20190701120410489062			
	<b>Sub-Total</b>	7.00	0.49	7.49
	<b>Total Before Rounding</b>	7.00	0.49	7.49
	<b>Rounding Difference</b>			0.04
	<b>Total Amount Payable</b>			7.45
Paid By				
	xxxxxxxxxxxxx6171	Credit Card:		7.45
		Visa/MasterCard		
	<b>Total</b>			7.45
	Cash Change			0.00
	Tendered Amount			7.45
	Excess Refundable Amount			0.00

THANK YOU AND HAVE A NICE DAY!

Please ensure that all payments to the Authority are good and promptly settled by the payment service provider / financial institution. Otherwise, the transaction and receipt is considered void and late fee may apply.

Print Receipt

OK

Save as PDF

## ...CLAIM SUBFOLDER...(Pending for Survey Report)

Express

## CLAIM SUBFOLDER TRACKING

Case	Notified	Est Submitted	Adj Assigned	Adj Rpt	Adj Submitted	Ins Auth'd	Status
Main	26 Jun 2019 <a href="#">Edit Reg</a>		04 Jul 2019 00:00 <a href="#">Edit Adj Rpt</a>	<b>\$51,993.83</b> <a href="#">Edit Estimates</a>	<b>\$51,993.83</b> <a href="#">View Rpt</a>		<b>Pending for Survey Report</b> <a href="#">Cancel Case</a>

Main	Reference	Claim Details	Documents	Show All					
<b>CLAIM SUBFOLDER DETAILS</b>		<b>[Created by adjuster]</b>							
Insured:	DAIMLER FLEET MANAGEMENT SINGAPORE PTE. LTD, Co. Reg. No.: 199803778Z								
Main Claimant:	MEGAN TAN LI SHAN, ID: S7702448D								
Vehicle Reg. No.:	SJW2008B	Date of Loss:	24/06/2019 00:00 - :59 [44 Months and 26 Days From LTA Reg Date (Man Yr)]						
Claim Type:	TP / 0459559692SG	Policy/Cover Note No.:	(Comprehensive)						
Vehicle Reg. No. (Insured):	SKU6450D	Policy No. (Claimant):	10695825						
		Excess:							
Repairer:	Volkswagen Group Singapore Pte Ltd (MacPherson) 1 Kampong Ampat, Singapore 368314, 368314 Macpherson - Tel: 63057299								
Handling Insurer:	AIG Asia Pacific Insurance Pte. Ltd. (Express) - Tel: 65-6419-3000 ... [Handled by MdNoor, Norsiah] Norsiah.MdNoor@aig.com								
Claimant's Insurer:	Aviva Ltd (HQ) - Tel: (65) 6827 9966								
Adjuster:	LKK Auto Consultants Pte Ltd (HQ) - Tel: 6256-3561 ... [Handled by MOHD RASUL] ... [Final Rpt due 10/07/2019]								
<b>ASSOCIATED MAIL RECEIVED</b>									
			<a href="#">View All</a>	<a href="#">Compose Case Mail</a>					
• AIG_SG_EXPRESS (16/08/2019): Alert - Adj Mandate Approved (\$2312.05) - SJW2008B - Claim Handler: MdNoor, Nor...									
<b>ALL ASSOCIATED TASKS</b>									
			<a href="#">View All</a>	<a href="#">Search Tasks</a>					
			<a href="#">Create New Task</a>	<a href="#">Complete</a>					
Due Date	Priority	Type	Task Group	Subject	Handler	Assigned By	Completed On	Created On	Done?
No results.									

## Claim Documents

**\*SJW2008B (0459559692SG)  
[SKU6450D]**

**TP**

**MEGAN TAN LI SHAN**

**Jun 24 2019 12:00AM**

**[DAIMLER FLEET MANAGEMENT SINGAPORE PTE. LTD]  
Volkswagen Group Singapore Pte Ltd**

Upload Documents			Upload Photos		Compose New Letter		Upload Video		Upload Audio		View		View in Browser	
Letters/Correspondences											1 per page		<input checked="" type="checkbox"/>	
No	Finalized On	LKK Auto Consultants Pte Ltd (HQ)								Thumbnail		Print		
1	(Draft)	Third Party Express Settlement – Payment Breakdown								1		Edit		
Assessment Reports											1 per page		<input checked="" type="checkbox"/>	
No	Finalized On	LKK Auto Consultants Pte Ltd (HQ)								Thumbnail		Print		
1	16/08/19 14:57	Adjuster Immediate Advice								1		Load HTM		
Photos/Images											3 per page		<input checked="" type="checkbox"/>	
No	Relabel/Reorder	LKK Auto Consultants Pte Ltd (HQ)								Thumbnail		Print		
1	16/08/19 14:38	Odometer Reading								1		Load JPG		
2	16/08/19 14:38	Chassis Number								1		Load JPG		
3	16/08/19 14:38	General View								1		Load JPG		
4	16/08/19 14:38	General View								1		Load JPG		
5	16/08/19 14:38	General View								1		Load JPG		
6	16/08/19 14:38	General View								1		Load JPG		
7	16/08/19 14:38	General View								1		Load JPG		
8	16/08/19 14:38	General View								1		Load JPG		
9	16/08/19 14:38	General View								1		Load JPG		
10	16/08/19 14:38	General View								1		Load JPG		
11	16/08/19 14:38	General View								1		Load JPG		
12	16/08/19 14:38	General View								1		Load JPG		
13	16/08/19 14:38	General View								1		Load JPG		
14	16/08/19 14:38	General View								1		Load JPG		
15	16/08/19 14:38	General View								1		Load JPG		
16	16/08/19 14:38	General View								1		Load JPG		
17	16/08/19 14:38	General View								1		Load JPG		
18	16/08/19 14:38	General View								1		Load JPG		
19	16/08/19 14:38	General View								1		Load JPG		
20	16/08/19 14:38	Reinspection Photo								1		Load JPG		
21	16/08/19 14:38	Reinspection Photo								1		Load JPG		
22	16/08/19 14:38	Reinspection Photo								1		Load JPG		
23	16/08/19 14:38	Reinspection Photo								1		Load JPG		
24	16/08/19 14:38	Reinspection Photo								1		Load JPG		
25	16/08/19 14:38	Reinspection Photo								1		Load JPG		
26	16/08/19 14:38	Reinspection Photo								1		Load JPG		
27	16/08/19 14:38	Reinspection Photo								1		Load JPG		
28	16/08/19 14:38	Reinspection Photo								1		Load JPG		
29	16/08/19 14:38	Reinspection Photo								1		Load JPG		
30	16/08/19 14:38	Reinspection Photo								1		Load JPG		

Letters/Correspondences				1 per page	<input checked="" type="checkbox"/>
No	Finalized On	LKK Auto Consultants Pte Ltd (HQ)		Thumbnail	Print
31	16/08/19 14:38	Reinspection Photo		Load JPG	<input checked="" type="checkbox"/>
32	16/08/19 14:38	Reinspection Photo		Load JPG	<input checked="" type="checkbox"/>
Documentation				1 per page	<input checked="" type="checkbox"/>
No	Relabel/Reorder	LKK Auto Consultants Pte Ltd (HQ)		Thumbnail	Print
1	01/07/19 18:13	NOTIFICATION FROM WORKSHOP + TP ESTIMATE + TP GIA REPORT		Load PDF	
2	05/07/19 16:11	TP ESTIMATE		Load PDF	
3	26/07/19 14:06	BKW - RENTAL RECEIPT		Load PDF	
4	16/08/19 14:31	INVOICE		Load PDF	
5	16/08/19 14:31	LTA SEARCH FEE		Load PDF	
6	16/08/19 14:35	TP ESTIMATE - MARKED		Load PDF	
7	22/08/19 12:22	MANDATE APPROVAL EMAIL		Load PDF	
8	06/09/19 08:56	AUTHORISATION TO ACT FORM		Load PDF	
9	06/09/19 08:56	Release Voucher		Load PDF	
10	06/09/19 08:56	LETTER TO OI		Load PDF	
11	06/09/19 08:56	LOD		Load PDF	
No	Finalized On	AIG Asia Pacific Insurance Pte. Ltd. (SG)		Thumbnail	Print
1	02/07/19 10:00	OI GIA REPORT		Load PDF	

## Documents Checklist

DOCUMENTS CHECKLIST	Reset	Save	Print
There are no document checklists configured.			
<b>Our Checklist Remarks - LKK Auto Consultants Pte Ltd (HQ)</b> <div style="border: 1px solid black; height: 40px; margin-top: 5px;"></div>			
<b>Show Remarks To:</b> <input type="checkbox"/> Handling Insurer <small>Note: Remarks are private unless you show it to other parties.</small>			

NOTE: TO BE COMPLETED BY SURVEYOR

TEAM \_\_\_\_\_

### THIRD PARTY EXPRESS SETTLEMENT (PAYMENT BREAKDOWN)

Vehicle No:	SKU6450D (Insd veh)	Model:	VOLKSWAGEN SHARAN 2.0
	SJW2008B (TP veh)		TSI (A)
Date of Accident:	24/06/2019		

Global Sum Settlement	:	<input type="checkbox"/> Yes	<input checked="" type="checkbox"/> No	
Repair Estimate	:	\$		7,831.18
Final Repair Cost	:	\$		2,133.40
Loss of Use	:	\$		days at \$0.00 per day
Rental (if any)	:	\$		171.20    2 days
LTA / GIA Search Fee	:	\$		7.45
Others:	:	\$		0.00
	:	\$		
Final Settlement Sum	:	\$		2,312.05

**Is Third Party Workshop GIA Registered?**    ☐ YES    ☒ NO    (Kindly indicate below)

**A) For Non GIA Registered Workshop:**    Agreed Liability \_\_\_\_100\_\_\_\_(%)

**B) For GIA Registered Workshop:**    BOLA Applicable: Yes/ No    BOLA Scenario No: \_\_\_\_

BOLA Liability: \_\_\_\_ (%)    Assessed Liability (\*): \_\_\_\_ (%)

*\* Assessed Liability to be filled only for chain collisions and for cases where BOLA does not apply.*

Remarks \_\_\_\_\_

Payment Instruction: Payee's Breakdown			
1)	Volkswagen Group Singapore Pte Ltd	:	2,140.85
2)	BKW Rent -A-Car Pte Ltd	:	171.20
3)		:	
4)		:	

JOANNE LEE KHANG MIN

06 Sep  
2019

LKK Auto Consultants Pte Ltd

Date

Please attach all the supporting documents to the form.  
(Final Repair Bill; Rental Invoice; Release Voucher; Authorisation to Act; Survey Report; Medical Report/ Bill (if any))



## LKK Auto Consultants Pte Ltd (Co.Reg.No:199607198R)

51 Ubi Ave 1 #01-25, Paya Ubi Industrial Park  
Singapore 408933

Tel: 6256-3561 Fax: 6844-8805 Email: sur@lkkauto.com; assignments@lkkauto.com

## VEHICLE DAMAGE INSPECTION REPORT

Our File No: CC3/AIG19011633/R1DA3Q2

Date: 06/09/2019

## REFERENCE

Handling Insurer: AIG Asia Pacific Insurance Pte. Ltd.

Policy No:

Claimant Vehicle  
No: SJW2008B

Insured Vehicle No: SKU6450D

Date of Loss: 24/06/2019

Nature of Claim: TP

Claim No: 0459559692SG

## DESCRIPTION &amp; IDENTIFICATION OF VEHICLE

Reg No: SJW2008B

Make &amp; Model: VOLKSWAGEN SHARAN, 2.0 TSI (A)

Engine No: CCZ481847

Reg. Date: 29/09/2015 (Man. Year: 2015)

Chassis No: WVVZZZ7NZFV035079

Colour: Grey

Odometer: 56681 km

Engine Capacity: 1984 cc

Market Value/New Car Price: N/A

Sum Insured (S\$): Market Value/New Car Price

## CONDITION OF VEHICLE AT THE TIME OF SURVEY

General Condition: Steering (Serviceable):

Yes Footbrake (Serviceable): Yes

Handbrake (Serviceable): Yes Engine Modification:

No Pre-accident Condition:

## CONDITION OF TYRES

Front Tyre Size: 225/50 R17

Rear Tyre Size: 225/50 R17

Front Left Side: Michelin 6 mm

Rear Left Side: Michelin 6 mm

Front Right Side: Michelin 6 mm

Rear Right Side: Michelin 6 mm

The above values represent the remaining tyre treads depth

COST OF CLAIMS	Repairer's	Adjuster's	Difference	Diff %
Parts	1,358.86	813.83	545.03	40.11
Miscellaneous Items	0.00	0.00	0.00	
Labour	5,960.00	1,180.00	4,780.00	80.20
Paintwork Labour	0.00	0.00	0.00	
Towing	0.00	0.00	0.00	
<b>Gross Total (S\$)</b>	<b>7,318.86</b>	<b>1,993.83</b>	<b>5,325.03</b>	<b>72.76</b>
<b>+ GST 7.00/7.00% (S\$)</b>	<b>512.32</b>	<b>139.57</b>	<b>372.75</b>	<b>72.76</b>
<b>Nett Amount (S\$)</b>	<b>7,831.18</b>	<b>2,133.40</b>	<b>5,697.78</b>	<b>72.76</b>
<b>+ Car Rental (2.0 x S\$80.00/day + 7.00% GST) (S\$)</b>		<b>171.20</b>		
<b>+ Doc/Search Fee (S\$)</b>		<b>7.45</b>		
<b>Nett Liability (S\$)</b>		<b>2,312.05</b>		

## INSPECTION

Date of Assignment: 04/07/2019

Date Inspected: 04/07/2019 Inspected At:

Volkswagen Group Singapore Pte Ltd  
(MacPherson)  
1 Kampong Ampat, Singapore 368314  
Singapore 368314

Estimated Period of Repair: 2.0 days

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**Adjuster:** MOHD RASUL**Manager:** CHAN JIA LE

*NOTE: This report represents our findings at the time and place of inspection stated herein. Such inspection has been carried out to the best of our knowledge and ability but any other liability under any other circumstances is hereby expressly excluded.*

## REPAIR DETAILS

### Recommended Parts

No.	Qty	Part No.	Particulars	Condition	Repairer's	Amount
1	1		*REAR VIEW MIRROR HOUSING RH SIDE MIRROR HOUSING	Cracked	813.83 FS	*813.83 FS
2	1		*MIRROR CAP PRIMED RH	Not Necessary	125.22 FS	*- FS
3	1		*MIRROR GLASS RH	Not Necessary	176.71 FS	*- FS
4	1		*WINDOW SLOT SEAL ALUMINIUM RH	Not Necessary	243.10 FS	*- FS
F=Franchise part. S=SpcNett.						
<b>Total Parts (\$\$)</b>					<b>1,358.86</b>	<b>813.83</b>

Report was unsubmitted during this print-out.

## Recommended Miscellaneous Items

There are no new miscellaneous items selected.

## Recommended Labour

No	Particulars	Lab.Type	Repairer's	Amount
<u>Labour Items</u>				
1	DIAGNOSTIC AND PROGRAMMING	New	480.00	480.00
2	CHECK SHORT CIRCUIT /HARNESS REPAIR	New	280.00	0.00
3	PANEL REPAIR AND STRAIGHTENING	New	2,520.00	420.00
4	SPRAY PAINTING MIRROR HOUSING	New	280.00	280.00
5	SPRAY PAINTING	New	2,400.00	0.00
Gross Labour Cost (S\$)			5,960.00	1,180.00

Report was unsubmitted during this print-out.

< END OF ESTIMATES >