

ASS. REC. BY:

REF: CS/LPC19011631/KKd302

Special Instruction:

Surveyor: ASSIGNMENT (Office)From (Person): Gerald Poh of LPC Date/Time: 1-7-2019 1631p.m

Estimated Cost: _____ Bill to: _____

OD / TP / WS / TP RES / OD RES / EVA / INV / MV / CSTo Inspect Vehicle No: SLR 9428D Insured: _____at Workshop m/s Chung Hoe Motor Tel: 64812001of Amk Autopaint #01-04Policy No: Z19VP05021779 Claim No: 19/19/19/VP05/021883Sum Insured: _____ Excess: \$1000.00Make of Veh: _____ D.O.A. 3.6.2019(Client's Record) 2-7-2019CA / REV / REP. / REV 24 HRS MV: \$95K H.O.D. Endorsement: _____Date/Time: 1-7-19 5:30p.m Person Contacted: Dorlyn Vehicle IN/OUT

Date/Time	Action/Instruction (✓) Estimate
	SLR 9428D : X
2/7/19	Revert via merimen
3/7/19	Here approved \$8915.80 from Beng Kee via merimen
3/7/19	Informed Dorlyn c/A ex \$1000 by email
25/7/19	@319pm Efeeda will check

ASSIGNMENT

From Date: 27.2019
Estimated Cost:
OD / TP / WS / TP RES / OD RES / EVA / INV / MV
To Inspect Vehicle No: SLR 9428D
at Workshop nbs: Chong Hoi motor
of Amek Autopaint #01-04
Insured:
Policy No:
Claims No:
Sum Insured: Excess: \$1000.00
(Client's Record)
Make of Veh: After loop.m

N/S	O/S

(Policy Condition)

Remark: The veh had commenced its
repair at the time of inspection.

Bal. or Market Value: \$95k
IDAC Accident Report: Consistent? : Yes or No
GIA / PR: Soon: Consistent? : Yes or No
Est. Repairs: days: Res.: Yes or No
Lump Sum: % : 3 Val: Yes or No
CA / (REV) / REP: / 24 HRS

Date: Person Contacted:

Vehicle: IN / OUT

Veh No: SLR 9428D Yr Regn: 08/17
Type: ☒ M.Car / M.Cycle / Bus / Van / Lorry / Taxi / Prime Mover /
Truck / Trailer or
Make: ^{A)} Infiniti Q30 C.C. 1461
Colour: M. P. White A/C: Insured / Std / NI / NA
Sp. Reading: 38091 T/Radio: Insured / Std / NI / NA
Eng/No:
C/No: STK DAAH 1541035348
Gen. Cond: ☒ Good / Fair / Poor / Burnt
Steering: ☒ In order / Jammed / Leaked / Burnt or
Brake: ☒ In order / Jammed / Leaked / Burnt or
Modi: Nil / S/Rim / STD / ☒ AirRim or
Tyre Size: F: 215/60R17
R:
BS / DUN / EXNOVA / GY / FS / LIZA / MIC / OHTSU / PIR / SUMI /
TOYO / YOKO or Continental
Front: R/Bal. 7 mm
L/Bal. 7 mm
D.O.A. 3/6/19
Survey held at: 217/19
Des. of Damages: Frl / Rear / O/S / N/S / U/C / Rooftop or
015151
The U/C / Chassis frame / Body Structure affected due to collision.

Date / Time Action / Instruction

27/8 @ 6926.30 Calmed E fdp (Red 2399.50, 2670)

RECEIVED 27 AUG 2019

Date/Time, File Pass to?

☐ : Prel. Report
☐ : Final Report

Days Of Repair: 4

Resurvey No. of Trip: 2

Date/Time, File Return to?

2) 27/8 - typist

Add Fee: ☐ Site Insp (\$)
☐ Interview (\$)
☐ Tech. Invs (\$)
☐ Weekend (\$)

Report Format: merimen

Lump Sum / L.B.L: (\$) 6926.30

Survey Fee:

Transportation:

) 3 + 435.50

) Photos

) Others

TOTAL

250

11

261

...CLAIM SUBFOLDER...(New Assignment)

CLAIM SUBFOLDER TRACKING

Case	Notified	Est Submitted	Adj Assigned	Adj Rpt	Adj Submitted	Ins Auth'ed	Status
Main	01 Jul 2019 Sendback Est	01 Jul 2019 15:40 S\$9,325.80	01 Jul 2019 16:31 Assign				New Assignment Cancel Case

Main

Reference

Claim Details

Documents

Show All

CLAIM SUBFOLDER DETAILS

Insured:	DONALD KOH, ID: S8025643D, Tel: +6581988914		
Vehicle Reg. No.:	SLR9428D	Date of Loss:	03/06/2019 11:00 - :59 [21 Months and 3 Days From LTA Reg Date (Man Yr)]
Claim Type:	OD / 19/19/19/VP05/021883	Policy/Cover Note No.:	Z19VP05021779 (Comprehensive)
		Excess:	S\$1,000.00
Repairer:	Cheng Hoe Motor Pte Ltd (Yishun) Blk 1019 #01-374/382, Yishun Industrial Park A, 768761 Yishun - Tel: 6755 6142		
Handling Insurer:	Lonpac Insurance Bhd (HQ) - Tel: +65 62507388 ... [Handled by Gerald Poh - 6250 7388 ext 240]		
Adjuster:	LKK Auto Consultants Pte Ltd (HQ) - Tel: 6256-3561 ... [Final Rpt due 10/07/2019]		
Driver/Custodian:	DONALD KOH (38 / Male), NRIC: S8025643D, Tel: +6581988914 Email:		
Adj Asg. Remarks:	SURVEY & REVERT		

ASSOCIATED MAIL RECEIVED

View All

Compose Case Mail

There are no mail for this case.



ALL ASSOCIATED TASKS

View All

Search Tasks

Create New Task

Complete

Due Date	Priority	Type	Task Group	Subject	Handler	Assigned By	Completed On	Created On	Done?
No results.									

Veron Chen (LKKAuto)

From: Veron Chen (LKKAuto)
Sent: Wednesday, 3 July 2019 11:25 AM
To: SUR; chmotor@singnet.com.sg; Efeeda (Cheng Hoe -Yishun)
Subject: SLR 9428D-DOA: 3/6/2019 (LONPAC OD)

Dear Dorlyn,

As instructed by our client , please proceed to repair the **insured vehicle SLR 9428D (Excess \$1000/-)**.

If there are any check items or supplementary items please inform our office's Assignment Team at Tel: 6741 8434 to arrange our surveyor for inspection.

All supplementary items and unconfirm items are subjected to further approval from insurance company before completion of the repair.

*Our client reserve their right **not to pay** if there is no valid approval obtained before repair.

Best Regards,

Veron Chen | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6256-3561 | email :sur@lkkauto.com | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

View Received Message

This mail is associated with :

SLR9428D (19/19/19/VP05/021883)

OD

Jun 3 2019 11:00AM

[DONALD KOH]

Cheng Hoe Motor Pte Ltd

[Reply](#) [Reply All](#) [Mark as Unread](#) [Print Message](#) [Delete Message](#) [Forward](#)

From Lonpac Insurance Bhd (HQ) (LONPAC_HQ), sent on 03/07/2019 10:29 AM.

To LKK_HQ

Subject Alert - Adj Mandate Approved (S\$8915.80) - SLR9428D - Claim Handler: Gerald Poh

Approved:8915.80.

DOCUMENTS SUMMARY

There are no documents.

LKK Auto Consultants Pte Ltd (Co.Reg.No:199607198R)

51 Ubi Ave 1 #01-25, Paya Ubi Industrial Park

Singapore 408933

Tel: 6256-3561 Fax: 6844-8805 Email: sur@lkkauto.com;assignments@lkkauto.com

To:	Lonpac Insurance Bhd 300 Beach Road #17-04/07 The Concourse Singapore 199555	From:	LKK Auto Consultants Pte Ltd 51 Ubi Ave 1 #01-25 Paya Ubi Industrial Park Singapore 408933
Attn:	Gerald Poh	Date:	02 Jul 2019
<u>Preliminary Advice</u>			

Vehicle No	: SLR9428D	Accident Date	: 03/06/2019
Make	: INFINITI Q30	Policy No.	: Z19VP05021779
Assignment Date	: 01/07/2019	Excess	: S\$1,000.00
Date of Inspection	: 2/7/2019	Est. Duration of Repair	: 4
Inspection At	: CHENG HOE MOTOR PTE LTD		

Point of Impact / General Description of Damages

The vehicle sustained impact / damages o/s front portion and parts claimed are consistent to the accident.

Repairer's Estimate (Gross)	:S\$	9,325.80
Revised Amount	:S\$	6,899.85
Check Items (Estimated)	:S\$	2,015.95
Total	:S\$	8,915.80
Lump Sum Repair	:S\$	

Total Loss Consideration

New for Old Value	:S\$	
Pre-Accident Value	:S\$	95,000.00
COE / PARF Rebate	:S\$	46,649.00
Salvage Value	:S\$	
Margin for Repair	:S\$	45,351.00

Remarks

(X)	The vehicle is repairable at our adjusted amount. We have also confirmed excess and policy coverage. Kindly let us have your authorisation.
()	The vehicle is uneconomical to be repaired, you are advised to invite tender for the wreck.
()	Other comments :

> Back to OneMotoring

Enquire PARF/COE Rebate for Registered Vehicle

Vehicle Owner Particulars	
Owner ID Type:	Singapore NRIC
Owner ID:	5643D
Vehicle Details	
Vehicle No.:	SLR9428D
Vehicle to be Exported:	No
Intended Deregistration Date:	02 Jul 2019
Vehicle Make:	INFINITI
Vehicle Model:	Q30 1.5D DCT
Primary Colour:	White
Manufacturing Year:	2017
Engine No.:	K9KG481D003032
Chassis No.:	SJKDAAH15U1035348
Maximum Power Output:	80.0 kW (107 bhp)
Open Market Value:	\$26,808.00
Original Registration Date:	31 Aug 2017
First Registration Date:	31 Aug 2017
Transfer Count:	1
Actual ARF Paid:	\$19,532.00
Intended PARF Rebate Details	
PARF Eligibility:	Yes
PARF Eligibility Expiry Date:	30 Aug 2027
PARF Rebate Amount:	\$14,649.00
Intended COE Rebate Details	
COE Expiry Date:	30 Aug 2027
COE Category:	A - Car up to 1600cc & 97kW (130bhp)
COE Period(Years):	10
QP Paid:	\$42,900.00
COE Rebate Amount:	\$35,000.00
Total Rebate Amount:	\$49,649.00

The information contained herein is correct as at 02 Jul 2019

OK

[> Back to OneMotoring](#)**Enquire PARF/COE Rebate for Registered Vehicle**

Vehicle Owner Particulars	
Owner ID Type:	Singapore NRIC
Owner ID:	5643D
Vehicle Details	
Vehicle No.:	SLR9428D
Vehicle to be Exported:	No
Intended Deregistration Date:	28 Jun 2019
Vehicle Make:	INFINITI
Vehicle Model:	Q30 1.5D DCT
Primary Colour:	White
Manufacturing Year:	2017
Engine No.:	K9KG481D003032
Chassis No.:	SJKDAAH15U1035348
Maximum Power Output:	80.0 kW (107 bhp)
Open Market Value:	\$26,808.00
Original Registration Date:	31 Aug 2017
First Registration Date:	31 Aug 2017
Transfer Count:	1
Actual ARF Paid:	\$19,532.00
Intended PARF Rebate Details	
PARF Eligibility:	Yes
PARF Eligibility Expiry Date:	30 Aug 2027
PARF Rebate Amount:	\$14,649.00
Intended COE Rebate Details	
COE Expiry Date:	30 Aug 2027
COE Category:	A - Car up to 1600cc & 97kW (130bhp)
COE Period(Years):	10
QP Paid:	\$42,900.00
COE Rebate Amount:	\$35,058.00
Total Rebate Amount:	\$49,707.00

The information contained herein is correct as at 28 Jun 2019

OK

SINGAPORE ACCIDENT STATEMENT

IMPORTANT NOTICE

1. Please report correctly the details of the accident to speed up the claims process.
2. This Form must be completed by the Policyholder and/or the Authorised Driver.
3. Information provided must be as truthful and accurate as possible. Any wilful misrepresentation or withholding of material facts may allow insurance companies to repudiate policy liability.
4. The issue and acceptance of this Form by insurance companies is not an admission of policy liability on the part of the insurance companies.
5. **Any false reporting may be referred to the Police for investigation.**
6. This report will be forwarded by the insurers of the GIA Records Management Centre established by the General Insurance Association of Singapore (GIA) for archiving and that copies of this report will, for a fee, be made available upon application by interested parties.
7. By the lodgement of this report to the insurers, you hereby consent to the archiving of this report at the centre and to copies of the report being made available aforesaid.

ACCIDENT STATEMENT

Date Of Report	03/06/2019 13:48
Date Of Accident	03/06/2019 11:30
Exact Location Of Accident	WEST COAST ROAD NEAR TO JAPANESE SCHOOL
Country/State of Loss	SINGAPORE

DETAILS OF OWN VEHICLE

Vehicle Registration Number	SLR9428D
Insured/Policyholder	
Name Of Registered Owner	DONALD KOH
NRIC No	S8025643D
Email Address	NOEMAIL
Mobile Phone No	(LOCAL) +65-81988914
Alternative Phone No	OFFICE-81988914

Vehicle Particulars

Manufacturer	INFINITI
Model	Q30-1.5 PREMIUM (A)
Exact Purpose for which vehicle was being used at time of accident	SELF USE
Are you claiming under your own insurance policy for repair to your vehicle?	YES
If No, Please state action to be taken	
Vehicle Category	PRIVATE CAR

Insurance Company

Name of Insurance Company	LONPAC INSURANCE BHD
Type Of Coverage	COMPREHENSIVE
Fleet Policy	NO
Policy Number	Z19VP05021779
Cover Note Number	

Driver

Name of Driver	DONALD KOH
NRIC No	S8025643D
Date Of Birth	24/08/1980
Occupation	INDOOR
Date Of Driving Pass	27/02/2006
Driving Experience	13 YEARS AND 3 MONTHS
Gender	MALE
Mobile Number	(LOCAL) +65-81988914
Fax Number	
Contact Number	OFFICE-81988914
Email Address	NOEMAIL

Address	BLK 992B BUANGKOK LINK #05-175
Postcode	532992
Was driver an employee of the Insured's Company	NO
If No, Relationship of the Driver with the Insured	OWNER
Vehicle Registration Number of Driver's Own Vehicle	-
	-
	-
Insurance Company of Driver's Own Vehicle	-
	-
	-

General Information of the Accident

Type Of Accident	COLLIDED INTO MOTORCYCLIST
Weather Conditions	RAINING
Road Surface	WET

Other Information

Was any foreign vehicle involved in this accident?	NO
Number of vehicles (including own vehicle) involved in the accident	2
Was any body injured in the Accident?	NO
Was any injured conveyed to hospital by ambulance?	NO
Was any other material or property damaged?	YES
I have been approached by unknown person(s) soliciting/offering accident claims assistance.	NO
Number of Passengers (Including Driver)	1

Details of Police Action

Was the accident reported to the police?	NO
If Yes, Please state which Police Station	
Was notice of intended Prosecution given?	NO
If Yes, against whom?	

Circumstances of Accident

Refer Attached

Attachment(s)

Are accident photos available for attachment?	YES
Was there any video captured by Car Camera?	NO
Was there any audio recorded?	NO

DETAILS OF OTHER VEHICLE PROPERTY 1

Vehicle Registration Number	FBL5570B
Vehicle Make/Model/Colour	
Details Of Properties	
Vehicle Category	MOTORCYCLE
Name of Driver	
NRIC/Passport Number	
Contact Number	
Address	
Postcode	
Insurance Company Name	
Nature Of Damage	
No. Of Passenger (Including Driver)	

Sketch Plan

SKETCH PLAN

IMPORTANT NOTICE

1. Please report correctly the details of the accident to speed up the claims process.
2. This Form must be completed by the Policyholder and/or the Authorised Driver.
3. Information provided must be as truthful and accurate as possible. Any wilful misrepresentation or withholding of material facts may allow insurance companies to repudiate policy liability.
4. The issue and acceptance of this Form by insurance companies is not an admission of policy liability on the part of the insurance companies.
5. Any false reporting may be referred to the Police for investigation.
6. The report will be forwarded by the insurers of the GIA Records Management Centre established by the General Insurance Association of Singapore (GIA) for archiving and that copies of this report will for a fee be made available upon application by interested parties.
7. By the lodgment of this report to the insurers, you hereby consent to the archiving of this report at the centre and to copies of the report being made available aforesaid.
8. **Consent under the Personal Data Protection Act (PDPA)**

I understand, acknowledge, agree and consent that:

- (a) My insurer, my workshop and the General Insurance Association of Singapore ("GIA") may/are permitted to collect, use, disclose and/or process my personal data/personal information set out in this [form] and any other personal information provided by me or possessed by my insurer (collectively the "Personal Information") and disclose and transfer such Personal Information to all insurer(s) who have insured vehicle(s) involved in this accident (all insurer(s) who have insured vehicle(s) involved in this accident shall be collectively referred to as the "Insurers"), the Insurers' lawyers/law firms, the Monetary Authority of Singapore and any relevant government agency/authority (such as the police), for the purpose(s) of:
 - (i) processing, handling and/or dealing with my claims including the settlement of the claims and any necessary investigations relating to the claims;
 - (ii) investigating the accident and/or my claims;
 - (iii) carrying out and/or dealing with my instructions or responding to any enquiries by me;
 - (iv) administering my claims (including the mailing of correspondence, statements, invoices, reports or notices to me, which could involve disclosure of certain personal data about me to bring about delivery of the same as well as on the external cover of envelopes/mail packages); and/or
 - (v) complying with applicable law in administering, processing, handling and/or dealing with my claims (collectively the "Purposes")
- (b) all insurer(s) who have insured vehicle(s) involved in this accident and the Insurers' lawyers/law firms, may/are permitted to collect, use, disclose and/or process my Personal Information for one or more of the above Purposes; and
- (c) my Personal Information may/can be disclosed by any of the Insurers and/or GIA to their third party service providers or agents (including their lawyers/law firms), which may be sited outside of Singapore, for one or more of the above Purposes.
- (d) my Personal Information will also be collected and used to compile claims history for the purpose of fraud detection, investigation and management in present and all future claims.
- (e) the information so collected under (d) above may be shared / disclosed:
 - (i) to all insurers and/or any other third parties that assist in evaluating, investigating, controlling or managing fraud, regulators, law enforcement and government agencies as reasonably required for the purposes stated, or
 - (ii) for complying with requirements under any regulations, laws or court orders.

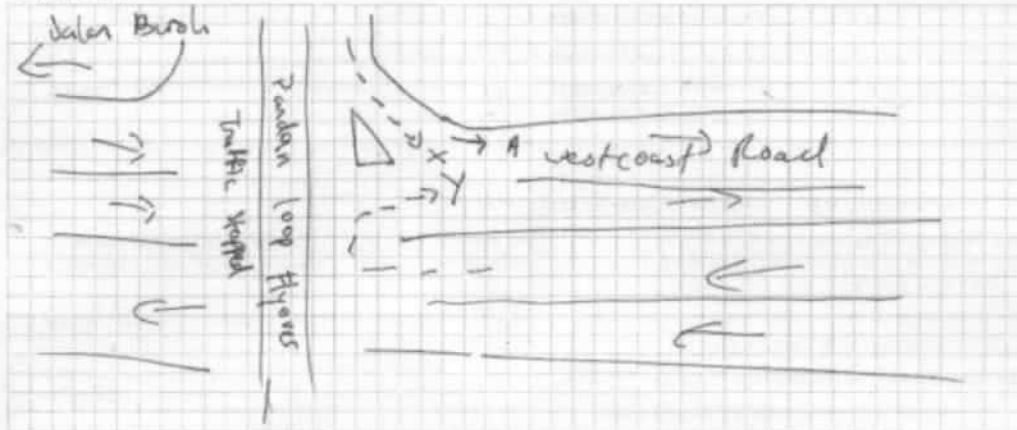

Policyholder's Signature
Date & Time:

Driver's Signature
(If driver is not the policyholder)
Date & Time:

Reporting Centre Personnel's Signature
Name:
NRIC/FIN No.:

Sketch Plan #2

SKETCH PLAN



DESCRIBE CIRCUMSTANCES OF THE ACCIDENT

3 June 11.30 am
Along West Coast Road towards pasir panjang (next to Japanese school)
My car with no passengers SLR 9428D
M-tor bilce FBL 5570B
(no pillow)
My car was was at the filter lane to check for oncoming traffic from Jalan Buroh. When I saw that the traffic has stopped, then I made the turn.
When I am turning towards my intended point lane (point 4)
I immediately crash into a motor bilce FBL 5570B.
I did not see him, as he was motor he claim he was making a U-turn. claim
Upon impact I heard brake and stopped my car and came out to render assistance. He was uninjured and decline to see a doctor upon prompting.
We exchanged particulars and moved off.

DECLARATION

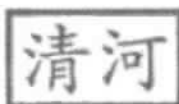
I/We declare the foregoing particulars are true in every respect.


Policyholder's Signature
Date & Time:

Driver's Signature
(If driver is not the policyholder)
Date & Time:

Reporting Centre Personnel's Signature
Name:
NRIC/FIN No.

2017/01/01 10:00:00

**CHENG HOE MOTOR PTE LTD**

Blk 1019, Yishun Industrial Park A, #01-374/382, Singapore 768761

Tel : 67556142 Fax : 67557719

Email: chmotor@singnet.com.sg

INSURER: **Lonpac Insurance Bhd (HQ)****PARTICULARS OF CLAIM**

Claim Type:	OD (OWN DAMAGE)	Ref. No:	OD/LONPAC
Policy No:	Z19VP05021779	Date of Loss:	03/06/2019
Vehicle Reg. No.:	SLR9428D	Driveable?	
Driver Age/Info:	38 / MALE	Party At Fault:	UNKNOWN
TP Injury Involved?	NO	Third Party Involved?	YES
Insured/Claimant:	DONALD KOH	Contact No:	+6581988914
Driver:	DONALD KOH		
Make/Model:	INFINITI Q30, 1.5 D PREMIUM DCT (A)	Vehicle Reg. Date:	31/08/2017
Vehicle Colour:	WHITE		
Engine No:	K9KG481D003032	Chassis No:	SJKDAAH15U1035348
Odometer:	0 KM		
Paint Type:			
Total Loss?	NO		
Est. Duration of Repair (day)	0		
Present Location:	CHENG HOE MOTOR PTE LTD (AMK)		

claim Not Authorized
159 *Missing B4 paint*
4 days *Ex @ 10000*

Pa 11 62564315

COST OF CLAIMS

	Amount
Parts	7,925.80
Miscellaneous Items	0.00
Labour	1,400.00
Paintwork Labour	0.00
Towing	0.00
Gross Total (S\$)	9,325.80
+ GST 7.00% (S\$)	652.81
Nett Amount (S\$)	9,978.61

This claim is handled by: **DORLYN LI YAZHU**Generated using **Merimen e-Claims Internet Estimation & Adjusting System**

LKK Auto Consultants hence notify the Repairer of the following:

- To resurvey before/after spray painting
- To display damaged part(s) during resurvey
- Parts prices are subject to confirmation
- Third party survey is on a "Without Prejudice" basis
- No illegal modification(s) is allowed
- Supplementary item(s) must be resurveyed and is subject to final approval from Insurance Company

Acknowledged by Repairer

Signature:

Date:

REPAIR DETAILS**Reference**

Part Source: (Last Synchronised: 01 Jul 2019)

Parts: N/A INFINITI Q30 1.5 D PREMIUM DCT (A) (Model not available in database)

Labour: Repairer's (Price-denominated Standard List)

Print Code: Cheng Hoe Motor Pte Ltd/SLR9428D/01/07/2019 15:40

Validity: These estimates are valid only if they contain the print code (above) on all estimate pages, running page numbers with the END OF ESTIMATES marker on the last estimate page

Further Info: Items/values not in reference catalogue are prefixed with an asterisk *.

Estimates on Parts

No.	Qty	Part No.	Particulars	%Disc	%Depr	Amount
1	1		*1 pc front bumper	0.00	0.00	*1,000.00 F
2	1		*1 pc front bumper sponge	0.00	0.00	*320.00 F
3	1		*1 pc front bumper reinforcement	0.00	0.00	*600.00 F
4	1		*1 pc front bumper lower centre grille	0.00	0.00	*280.00 F
5	1		*1 pc front bumper lower centre grille outer garnish	0.00	0.00	*190.00 F
6	1		*1 pc front bumper RH side retainer	0.00	0.00	*30.00 F
7	1		*1 pc front bumper RH side garnish	0.00	0.00	*210.00 F
8	1		*1 pc front bumper lower centre garnish	0.00	0.00	*210.00 F
9	1		*6 pcs front bumper clips @ \$1.50/pc	0.00	0.00	*9.00 F
10	1		*1 pc front grille assy	0.00	0.00	*520.00 F
11	1		*1 pc front grille logo	0.00	0.00	*100.00 F
12	1		*1 pc front RH fender inner shield	0.00	0.00	*195.00 F
13	1		*6 pcs front RH fender inner shield clips @ \$3/pc	0.00	0.00	*18.00 F
14	1		*1 pc front RH fender wheel arch garnish	0.00	0.00	*190.00 F
15	1		*1 pc RH headlamp	0.00	0.00	*2,700.00 F
16	1		*1 pc front engine lower engine cover	0.00	0.00	*320.00 F

F=Franchise part.

Sub Total (\$\$) **6,892.00**

+ Margin on L,N Items 15.00% (\$\$) **1,033.80**

Total Parts (\$\$) **7,925.80**

Cheng Hoe Motor Pte Ltd/SLR9428D/01/07/2019 15:40. Not valid without Reference section.
Generated using Merimen e-Claims IEAS

Estimates on Miscellaneous Items

There are no new miscellaneous items selected.

Estimates on Labour

No	Particulars	Lab.Type	Amount
Labour Items			
1	Remove & refix front bumper,grille,headlamp,wheel arch garnish;knocking & repair frt panel & realign front RH fender the same	New	600.00
2	Putty & respray front bumper,front RH fender,front panel & all affected areas	New	600.00
3	To check & reprogramme,clear SRS fault code	New	200.00
Gross Labour Cost (\$\$)			1,400.00

Cheng Hoe Motor Pte Ltd/SLR9428D/01/07/2019 15:40. Not valid without Reference section.
Generated using Merimen e-Claims IEAS

< END OF ESTIMATES >



日美汽車私人有限公司

JAE AUTO PTE LTD

Blk 3018 UBI ROAD 1 #01-121 SINGAPORE 408710

TEL: 67453833 FAX: 67454442, 67450616 (Account)

WAREHOUSE:

60 JALAN LAM HUAT #B1-05/06 CARROS CENTRE

SINGAPORE 737869 TEL: 63625226 FAX: 63626977

Email: jaeauto@pacific.net.sg

GST REG. NO.: M2-0119201-3 CO. REG. NO.: 199307741M


WINDSCREEN GLASS
Dept Direct: 6417 9791 / 6745 9939



Dept Direct: 6305 9610

Dept Direct: 6305 9611

Dept Direct: 6417 9792



Dept Direct: 6417 9794

Dept Direct: 6417 9795

Dept Direct: 6417 9796

Dept Direct: 6417 9793

Wiper blade: NWB (Nippon Wiper blade), Siliper (Made in Korea),

Forch (Made in Germany)

Spark plug: Nippon Denso, NGK (Made in Japan)

CHENG HOE MOTOR PTE LTD

BLK 10 #01-04

ANG MO KIO AUTO POINT

TEL : 64812001 FAX : 64821296

ATTN : WEI LING/DORLYN

TAX INVOICE : AR201907-06576

DATE : 12/07/2019

CUSTOMER ID : CHE002

VEH REG. NO. : SLR9428D

TERMS : 30 days

PO NO. :

PAGE NO. : Page 1 of 1

CURR. : SGD

SO STOCKID	DESCRIPTION	StkLoc	QTY	U/PRICE	AMOUNT
1. NN5042-5DA2A H15	FENDER SHIELD CLIP	WH FR	6	3.00	18.00

SUB-TOTAL : 18.00
ADD GST 7.00 % 1.26

E. & O.E TOTAL AMOUNT SGD : 19.26

[P] 12/07/2019 9:22:06AM

[E] 12/07/2019 9:21:29AM

Goods Sold are not refundable for Cash.

Interest Rate of 1.5% per month will be imposed on OverDue Account(s).

JAE Auto Pte. Ltd.

Sales Executive : GUAN



* AR201907-06576 *

This is computer generated document.

No signature is required.

Goods Received in Good Order

Signature / Co Stamp / Date

ORIGINAL



日美汽車私人有限公司

JAE AUTO PTE LTD

Blk 3018 UBI ROAD 1 #01-121 SINGAPORE 408710
TEL: 67453833 FAX: 67454442, 67450616 (Account)

WAREHOUSE:

48A SUNGEL KADUT AVE SINGAPORE 729672
TEL: 6365 1255 FAX: 6365 2580

Email: jaeauto@pacific.net.sg

GST REG. NO.: M2-0119201-3 CO. REG. NO.: 199307741M

Arrange By _____ Driver _____

WINDSCREEN GLASS
Dept Direct: 6417 9791 / 6743 9808



Dept Direct: 6305 9811

Dept Direct: 6417 9792



Dept Direct: 6417 9796

Dept Direct: 6417 9796

Wiper blade: NWB (Nippon Wiper blade), Siliper (Made in Korea),

Forch (Made in Germany)

Spark plug: Nippon Denso, NGK (Made in Japan)

CHENG HOE MOTOR PTE LTD

BLK 10 #01-04

ANG MO KIO AUTO POINT

TEL: 64812001 FAX: 64821296

ATTN: WEI LING/DORLYN

TAX INVOICE : AR201907-04736

DATE : 09/07/2019

CUSTOMER ID : CHE002

VEH REG. NO. : SLR9428D

TERMS : 30 days

PO NO. :

PAGE NO. : Page 2 of 2

CURR. : SGD

SQ STOCKID	DESCRIPTION	SkLoc	QTY	UPRICE	AMOUNT
8- N63840-5DA0A HI 5	SHIELD	CC CC9-1-09S	1	195.00	195.00

SUB-TOTAL :	2,164.00
ADD GST 7.00 %	151.48
TOTAL AMOUNT SGD :	2,315.48

[P] 09/07/2019 11:11:56

Goods Sold are not refundable for Cash.

Interest Rate of 1.5% per month will be imposed on OverDue Account(s).

JAE Auto Pte Ltd.

Sales Executive: GUAN

This is computer generated document.

No signature is required.

Goods Received in Good Order

Signature / Co Stamp / Date

ORIGINAL



日美汽車私人有限公司

JAE AUTO PTE LTD

Blk 3018 UBI ROAD 1 #01-121 SINGAPORE 408710
TEL: 67453833 FAX: 67454442, 67450616 (Account)

WAREHOUSE:

48A SUNGEL KADUT AVE SINGAPORE 729672
TEL: 6365 1255 FAX: 6365 2580

Email: jaeauto@pacific.net.sg

GST REG. NO.: M2-0119201-3 CO. REG. NO.: 199307741M

WINDSCREEN GLASS
Dept Direct: 6417 9791 / 6743 9808



Dept Direct: 6305 9811

Dept Direct: 6417 9792



Dept Direct: 6417 9796

Dept Direct: 6417 9796

Wiper blade: NWB (Nippon Wiper blade), Siliper (Made in Korea),

Forch (Made in Germany)

Spark plug: Nippon Denso, NGK (Made in Japan)

CHENG HOE MOTOR PTE LTD

BLK 10 #01-04

ANG MO KIO AUTO POINT

TEL: 64812001 FAX: 64821296

ATTN: WEI LING/DORLYN

TAX INVOICE : AR201907-04736

DATE : 09/07/2019

CUSTOMER ID : CHE002

VEH REG. NO. : SLR9428D

TERMS : 30 days

PO NO. :

PAGE NO. : Page 1 of 2

CURR. : SGD

SQ STOCKID	DESCRIPTION	SkLoc	QTY	UPRICE	AMOUNT
1- N62022-5DC0H HI 5E K9K	BUMPER	CC CC9-J-03D	1	1000.00	1,000.00
2- N62090-5DA0A HI 5E	ABSORBER-ENERGY, FRONT BUMPER	CC	1	320.00	320.00
3- N62278-5DA0A HI 5E	FRT BUMPER LOWER GARNISH	CC CC9-E-01D	1	190.00	190.00
4- N62222-5DA0A HI 5E	BRACKET-FRONT BUMPER SIDE, RH	CC	1	30.00	30.00
5- N62256-5DA1A HI 5 K9K	FOG LAMP COVER	CC CC9-B-07D	1	210.00	210.00
6- N62660-5DA0B HI 5E	BRACKET-APRON, LOWER	CC CC9-K-11S	1	210.00	210.00
7- N01553-09321/05933 B16 N16 M11 A33 J31	CLIP FENDER SHIELD CLIP	CC CC9-F-03B2	6	1.50	9.00

CONTINUE NEXT PAGE

[P] 09/07/2019 11:11:56

Goods Sold are not refundable for Cash.

Interest Rate of 1.5% per month will be imposed on OverDue Account(s).

ORIGINAL

JAE Auto Pte Ltd.

Sales Executive: GUAN

This is computer generated document.

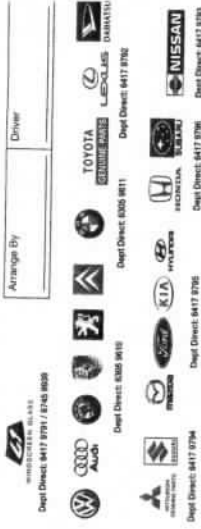
No signature is required.

Goods Received in Good Order

Signature / Co Stamp / Date

ORIGINAL

[E] 09/07/2019 10:20:26AM



Wiper blade: NWB (Nippon Wiper blade), Sliper (Made in Korea),
Forch (Made in Germany)
Spark plug: Nippon Denso, NGK (Made in Japan)

CHENG HOE MOTOR PTE LTD
BLK 10 #01-04
ANG MO KIO AUTO POINT

TEL: 64812001 FAX: 64821296
ATTN: WEILING/DORLYN

TAX INVOICE : AR201907-05019
DATE : 09/07/2019
CUSTOMER ID : CHE002
VEH REG. NO. : SLR9428D
TERMS : 30 days
PO NO. :
PAGE NO. : Page 1 of 1
CURR. : SGD

SQ STOCKID	DESCRIPTION	StkLoc	QTY	U/PRICE	AMOUNT
N26010-5DB5B	HEAD LAMP RH	MO	1	2700.00	2,700.00
H15 K9K		2RFRT			

SUB-TOTAL : 2,700.00
ADD GST 7.00 % 189.00
TOTAL AMOUNT SGD : 2,889.00

[P] 12/07/2019 9:23:58AM
Goods Sold are not refundable for Cash.
Interest Rate of 1.5% per month will be imposed on OverDue Account(s)

JAE Auto Pte. Ltd.
Sales Executive : GUAN

This is computer generated document.
No signature is required.

Barcode: *A R 2 0 1 9 0 7 - 0 5 0 1 9 *

ORIGINAL

Goods Received in Good Order

Signature / Co Stamp / Date



Wiper blade: NWB (Nippon Wiper blade), Sliper (Made in Korea),
Forch (Made in Germany)
Spark plug: Nippon Denso, NGK (Made in Japan)

CHENG HOE MOTOR PTE LTD
BLK 10 #01-04
ANG MO KIO AUTO POINT

TEL: 64812001 FAX: 64821296
ATTN: WEILING/DORLYN

TAX INVOICE : AR201907-04821
DATE : 09/07/2019
CUSTOMER ID : CHE002
VEH REG. NO. : SLR9428D
TERMS : 30 days
PO NO. :
PAGE NO. : Page 1 of 1
CURR. : SGD

SQ STOCKID	DESCRIPTION	StkLoc	QTY	U/PRICE	AMOUNT
N62254-5DA0A/B	FRT BUMPER LOWER GRILLE	MO	1	280.00	280.00
H15E		SUPPLIER			

SUB-TOTAL : 280.00
ADD GST 7.00 % 19.60
TOTAL AMOUNT SGD : 299.60

[P] 09/07/2019 2:04:29PM
Goods Sold are not refundable for Cash.
Interest Rate of 1.5% per month will be imposed on OverDue Account(s)

JAE Auto Pte. Ltd.
Sales Executive : GUAN

This is computer generated document.
No signature is required.

Barcode: *A R 2 0 1 9 0 7 - 0 4 8 2 1 *

ORIGINAL

Goods Received in Good Order

Signature / Co Stamp / Date

...CLAIM SUBFOLDER...(Pending for Survey Report)

CLAIM SUBFOLDER TRACKING							
Case	Notified	Est Submitted	Adj Assigned	Adj Rpt	Adj Submitted	Ins Auth'ed	Status
Main	01 Jul 2019 Sendback Est	01 Jul 2019 15:40 S\$9,325.80	01 Jul 2019 16:31 Edit Adj Rpt	S\$6,926.30 Edit Estimates	S\$6,926.30 View Rpt		Pending for Survey Report Cancel Case

Main	Reference	Claim Details	Documents	Show All					
CLAIM SUBFOLDER DETAILS									
Insured:	DONALD KOH, ID: S8025643D, Tel: +6581988914								
Vehicle Reg. No.:	SLR9428D	Date of Loss:	03/06/2019 11:00 - :59 [21 Months and 3 Days From LTA Reg Date (Man Yr)]						
Claim Type:	OD / 19/19/19/VP05/021883	Policy/Cover Note No.:	Z19VP05021779 (Comprehensive)						
		Excess:	S\$1,000.00						
Repairer:	Cheng Hoe Motor Pte Ltd (Yishun) Blk 1019 #01-374/382, Yishun Industrial Park A, 768761 Yishun - Tel: 6755 6142								
Handling Insurer:	Lompac Insurance Bhd (HQ) - Tel: +65 62507388 ... [Handled by Gerald Poh - 6250 7388 ext 240]								
Adjuster:	LKK Auto Consultants Pte Ltd (HQ) - Tel: 6256-3561 ... [Handled by KENNETH KONG] ... [Final Rpt due 10/07/2019]								
Driver/Custodian:	DONALD KOH (38 / Male) , NRIC: S8025643D, Tel: +6581988914 Email:								
Adj Asg. Remarks:	SURVEY & REVERT								
ASSOCIATED MAIL RECEIVED View All Compose Case Mail									
LONPAC_HQ (03/07/2019): Alert - Adj Mandate Approved (S\$8915.80) - SLR9428D - Claim Handler: Gerald Poh									
ALL ASSOCIATED TASKS View All Search Tasks Create New Task Complete									
Due Date	Priority	Type	Task Group	Subject	Handler	Assigned By	Completed On	Created On	Done?
No results.									

Claim Documents

SLR9428D (19/19/19/VP05/021883)

OD

Jun 3 2019 11:00AM

[DONALD KOH]

Cheng Hoe Motor Pte Ltd

Upload Documents		Upload Photos	Compose New Letter	View View in Browser	
Assessment Reports				1 per page	☒
No	Finalized On	Cheng Hoe Motor Pte Ltd (Yishun)		Thumbnail	Print
1	01/07/19 15:40	Repairer Estimates		Load HTM	
No	Finalized On	LKK Auto Consultants Pte Ltd (HQ)		Thumbnail	Print
1	02/07/19 15:30	Adjuster Immediate Advice		Load HTM	
2	02/07/19 15:36	Adjuster Immediate Advice		Load HTM	
Photos/Images				3 per page	☒
No	Relabel/Reorder	LKK Auto Consultants Pte Ltd (HQ)		Thumbnail	Print
1	03/07/19 09:01	General View		Load JPG	☒
2	03/07/19 09:01	General View		Load JPG	☒
3	03/07/19 09:01	General View		Load JPG	☒
4	03/07/19 09:01	General View		Load JPG	☒
5	03/07/19 09:01	General View		Load JPG	☒
6	03/07/19 09:01	General View		Load JPG	☒
7	03/07/19 09:01	General View		Load JPG	☒
8	03/07/19 09:01	General View		Load JPG	☒
9	03/07/19 09:01	General View		Load JPG	☒
10	03/07/19 09:01	General View		Load JPG	☒
11	03/07/19 09:01	General View		Load JPG	☒
12	03/07/19 09:01	General View		Load JPG	☒
13	03/07/19 09:01	General View		Load JPG	☒
14	03/07/19 09:01	General View		Load JPG	☒
15	03/07/19 09:01	General View		Load JPG	☒
16	27/08/19 10:23	Reinspection Photo		Load JPG	☒
17	27/08/19 10:23	Reinspection Photo		Load JPG	☒
18	27/08/19 10:23	Reinspection Photo		Load JPG	☒
19	27/08/19 10:24	Reinspection Photo		Load JPG	☒
20	27/08/19 10:24	Reinspection Photo		Load JPG	☒
21	27/08/19 10:24	Reinspection Photo		Load JPG	☒
22	27/08/19 10:24	Reinspection Photo		Load JPG	☒
23	27/08/19 10:24	Reinspection Photo		Load JPG	☒
Documentation				1 per page	☒
No	Finalized On	Cheng Hoe Motor Pte Ltd (Yishun)		Thumbnail	Print
1	01/07/19 15:40	GIA REPORT		Load PDF	
No	Relabel/Reorder	LKK Auto Consultants Pte Ltd (HQ)		Thumbnail	Print
1	02/07/19 15:39	MARK ESTIMATE		Load PDF	
2	29/08/19 09:48	Parts Invoice		Load PDF	

Documents Checklist

DOCUMENTS CHECKLIST

Reset

Save

Print

There are no document checklists configured.

Our Checklist Remarks - LKK Auto Consultants Pte Ltd (HQ)**Show Remarks To:** ☐ Repairer ☐ Handling Insurer

Note: Remarks are private unless you show it to other parties.

LKK Auto Consultants Pte Ltd (Co.Reg.No:199607198R)

51 Ubi Ave 1 #01-25, Paya Ubi Industrial Park

Singapore 408933

Tel: 6256-3561 Fax: 6844-8805 Email: sur@lkkauto.com; assignments@lkkauto.com

VEHICLE DAMAGE INSPECTION REPORT

Lonpac Insurance Bhd
300 Beach Road, #17-04/07 The Concourse
Singapore 199555

Our File No: CS/LPC19011631/KVD3E2

Date: 29/08/2019

REFERENCE

Insured/Claimant: DONALD KOH Policy No: Z19VP05021779
Date of Loss: 03/06/2019 Nature of Claim: OD Claim No: 19/19/19/VP05/021883

DESCRIPTION & IDENTIFICATION OF VEHICLE

Reg No: **SLR9428D**
Make & Model: INFINITI Q30, 1.5 D PREMIUM DCT (A) Engine No: K9KG481D003032
Reg. Date: 31/08/2017 (Man. Year: 2017) Chassis No: SJKDAAH15U1035348
Colour: Metallic Pearl White Odometer: 38091 km
Engine Capacity: 1461 cc
Market Value/New Car Price: S\$95,000.00
Sum Insured (S\$): **Market Value/New Car Price**

CONDITION OF VEHICLE AT THE TIME OF SURVEY

General Condition: Steering (Serviceable): Yes Footbrake (Serviceable): Yes
Handbrake (Serviceable): Yes Engine Modification: No Pre-accident Condition:

CONDITION OF TYRES

Front Tyre Size: 215/60 R17 Rear Tyre Size: 215/60 R17
Front Left Side: Continental 7 mm Rear Left Side: Continental 7 mm
Front Right Side: Continental 7 mm Rear Right Side: Continental 7 mm

The above values represent the remaining tyre treads depth

COST OF CLAIMS	Repairer's	Adjuster's	Difference	Diff %
Parts	7,925.80	5,936.30	1,989.50	25.10
Miscellaneous Items	0.00	0.00	0.00	
Labour	1,400.00	990.00	410.00	29.29
Paintwork Labour	0.00	0.00	0.00	
Towing	0.00	0.00	0.00	
Calculated Gross Total (S\$)	9,325.80	6,926.30	2,399.50	25.73
- Excess (S\$)	0.00	1,000.00	-1,000.00	
(S\$)	9,325.80	5,926.30	3,399.50	36.45
+ GST 7.00/7.00% (S\$)	652.81	414.84	237.97	36.45
Nett Amount (S\$)	9,978.61	6,341.14	3,637.47	36.45

INSPECTION

Date of Assignment: 01/07/2019
Date Inspected: 21/07/2019 Inspected At: AMK Autopoint #01-04
Repairer : Cheng Hoe Motor Pte Ltd
Estimated Period of Repair: 4.0 days

Adjuster: KENNETH KONG

Manager: VERON CHEN

NOTE: This report represents our findings at the time and place of inspection stated herein. Such inspection has been carried out to the best of our knowledge and ability but any other liability under any other circumstances is hereby expressly excluded.

REPAIR DETAILS

Reference

Part Source:	(Last Synchronised: 29 Aug 2019)	
Parts:	N/A	INFINITI Q30 1.5 D PREMIUM DCT (A) (Model not available in database)
Labour:	Repairer's	(Price-denominated Standard List)
Print Code:	(Unsubmitted, no print-code for SLR9428D)	
Validity:	These estimates are valid only if they contain the print code (above) on all estimate pages, running page numbers with the END OF ESTIMATES marker on the last estimate page	
Further Info:	Items/values not in reference catalogue are prefixed with an asterisk *.	

Recommended Parts

No.	Qty	Part No.	Particulars	Condition	Repairer's	Amount
1	1		*1 pc front bumper (WCP)	Bent	1,000.00 F	*1,000.00 F
2	1		*1 pc front bumper sponge (WCP)	Cracked	320.00 F	*320.00 F
3	1		*1 pc front bumper reinforcement (WCP)	Repair	600.00 F	*- F
4	1		*1 pc front bumper lower centre grille (WCP)	Cracked	280.00 F	*280.00 F
5	1		*1 pc front bumper lower centre grille outer garnish (WCP)	Distorted	190.00 F	*190.00 F
6	1		*1 pc front bumper RH side retainer (WCP)	Distorted	30.00 F	*30.00 F
7	1		*1 pc front bumper RH side garnish (WCP)	Dented / Cut	210.00 F	*210.00 F
8	1		*1 pc front bumper lower centre garnish (WCP)	Cracked	210.00 F	*210.00 F
9	1		*6 pcs front bumper clips @ \$1.50/pc (WCP)	Necessary	9.00 F	*9.00 F
10	1		*1 pc front grille assy (WCP)	Serviceable	520.00 F	*- F
11	1		*1 pc front grille logo (WCP)	Serviceable	100.00 F	*- F
12	1		*1 pc front RH fender inner shield (WCP)	Cracked	195.00 F	*195.00 F
13	1		*6 pcs front RH fender inner shield clips @ \$3/pc (WCP)	Necessary	18.00 F	*18.00 F
14	1		*1 pc front RH fender wheel arch garnish (WCP)	Serviceable	190.00 F	*- F
15	1		*1 pc RH headlamp (WCP)	Cracked	2,700.00 F	*2,700.00 F
16	1		*1 pc front engine lower engine cover (WCP)	Serviceable	320.00 F	*- F

F=Franchise part.

Sub Total (\$\$)	6,892.00	5,162.00
+ Margin on L,N Items 15.00/15.00% (\$\$)	1,033.80	774.30
Total Parts (\$\$)	7,925.80	5,936.30

Report was unsubmitted during this print-out.

Recommended Miscellaneous Items

There are no new miscellaneous items selected.

Recommended Labour

No	Particulars	Lab.Type	Repairer's	Amount
Labour Items				
1	Remove & refix front bumper,grille,headlamp,wheel arch garnish;knocking & repair frt panel & realign front RH fender the same	New	600.00	400.00
2	Putty & respray front bumper,front RH fender,front panel & all affected areas	New	600.00	440.00
3	To check & reprogramme,clear SRS fault code	New	200.00	150.00
Gross Labour Cost (\$\$)			1,400.00	990.00

Report was unsubmitted during this print-out.

< END OF ESTIMATES >