

1000210

INS. CASE OWNER:

CC4/EQ11901

1616

R1p23

LKK:

IDAC:

Surveyor:

Rashid

DOI:

ASSIGNMENT

26/6/19

Date / Time:

26/6/19

Registered in Merimen:

Pre-assign / CCU / FTE



Insured Vehicle No.:

GBE 2474C

Name of Insured:

CAR (S) LEASING PTE

Insured Tel No.:

HP:

Excess Sec II :\$S

D.O.A.:

6/7/19

Is driver the owner?

(YES / NO)

Nature of Accident:

If NO: Driver Name / Age: SEE MEMO 410

Driver Tel No.:

(V/L: YES / NO)

Claim No.:

DM191001807

Policy No.:

DM191001807

Make / Model:

2019/19

Place of Accident:

37 JIN P. M. M. P. M.

OI GIA REPORT: YES / NO : TP GIA REPORT: YES / NO

Insured Liability:

Final ? Yes / No

SLX1037M



INSRS:

WSP:

Tel:

Liability:

RMKS:

6/11/19



INSRS:

WSP:

Tel:

Liability:

RMKS:



INSRS:

WSP:

Tel:

Liability:

RMKS:



INSRS:

WSP:

Tel:

Liability:

RMKS:

Date/Time

SLX 1037M - X

GBE 2474C - X

STAGE

DATE / PIC

Non-Reporting Itr (1st):

Non-Reporting Itr (2nd):

Non-Reporting Itr (Final):

Notification Itr (if non-pickup):

Call OI:

After call Itr to OI:

Documentation Check List: Handler Typist

Notification Itr (if non-pickup)

After call Itr to OI:

Authorisation To Act:

Release Voucher:

Final Repair Bill:

Car Rental Invoice:

Towing Invoice:

LTA / GIA:

Medical Bill:

PDR:

Mandate/Reject Instruction:

LOD:

Payment Breakdown Form:

Post-Repair Photos:

Others:

PRELIMINARY ADVICE Date/Time:

Sent By:

FINALIZATION

Date/Time:

Confirm with:

Confirm by:

Repair Cost:

\$S

days) Reduction:

%

Email

Call

FINAL SETTLEMENT

Date/Time:

Confirm with:

Email

Call

Final Liability:

%

50

(Agreed / Assessed)

BOLA S/N No.:

17/32

If NO or B 28 Ass. Lia:

Repair Cost:

\$S

187.25

Loss of Rental (LOR):

\$S

120.00

(days)

Loss of Use (LOU):

\$S

120.00

(days)

Loss of Income (LOI):

\$S

120.00

(days)

LOR only

LOU only

LOR + LOU

LOR + LO

[Tick only one]

GLA/LTA Search

\$S

7.45

Medical:

\$S

Disbursement:

\$S

(e.g. Tow/ Independent)

Legal Cost

\$S

Total:

\$S

314.70

Global Sum \$S: 300.00

FINAL PAYMENT

Date/Time:

Confirm with:

Email

Call

Payee 1:

\$S

300.00

Name 1:

Elhoz Group Ltd

Payee 2: (Strike if N.A.)

\$S

Name 2:

Payee 3: (Strike if N.A.)

\$S

Name 3:

COPY SENT

1) Claim status: Normal/Reject/Private Settle

2) Report Format:

3) Survey fee:

Cap

Cap

#4000

616

2/9/19

016



Auto
Consultants
Pte Ltd

Company Registration No. 199607198R

51 UBI AVE 1, #02-25 PAVA UBI INDUSTRIAL PARK, SINGAPORE 408933 TEL : (065) 62563561 FAX : (065) 62564315

Your ref: To Be Advised
Our ref: CC4/EQI19011616/R1pb3

Date: 01.07.2019

The Motor Claims Department
M/s EQ INSURANCE COMPANY LTD

Dear Sir/Madam,

PRELIMINARY ADVICE OF VEHICLE NO.

SLX1037U

We refer to the above matter.

Please be informed that we had conducted the inspection of the above mentioned vehicle on 28.06.2019 at the premises of M/s Ethoz Group Ltd and have the following to report:-

Workshop Estimate Amount	: S\$	1,516.00
Revised Estimate Amount	: S\$	350.00
"Check" Items Amount	: S\$	-
Market Value	: S\$	-
LTA Reimbursement Value	: S\$	-
Nett Value	: S\$	-

Description of Damage:

The vehicle sustained damages at the
O/S Front Portion



Comments/Present Status:

Damages Consistent

Estimated normal period for repairs: 2 days

Yours faithfully,

MOHD. RASUL
Licensed Appraiser

PLEASE ARRANGE TO SURVEY
VEHICLE AT 30 BUKIT BATOK
CRESCENT (S 658075)

Selamatshahh
CLAIM DEPARTMENT
DID : 66547519
FAX :

Date : 27/06/2019

To : EQ INSURANCE COMPANY LIMITED

ESTIMATION

Attn : Motor Claim Department

FAX :

Owner : ETHOZ Group Ltd

: SOMPO INSURANCE SINGAPORE PTE. LTD.

Certificate No : D18MTRENT000038

Accident Date : 06/03/2019

Vehicle No : SLX-1037-U

Make & Model : TOYOTA WISH 1.8 (A) STANDARD

ESTIMATED REPAIR COST DETAILS

Excess : 0.00

Add Excess : 0.00

QTY	DESCRIPTION	REPAIRER AMT (\$)	SURVEYOR APP.
List Item			
1	FRONT BUMPER <i>repair</i> X	580.00	
1	FRONT BUMPER RETAINER RH X ?	58.00	
10	FRONT BUMPER CLIPS <i>sw</i> X	50.00	
1	FRONT FENDER RH X ✓		
	RESTORE		
	Sub Total	688.00	
	Discount 25% On Parts	(172.00)	
Labour & Misc			
	LABOUR TO FACILITATE REPAIR	500.00	150
	TO RESPRAY AFFECTED AREAS	500.00	200

Date : 27/06/2019

To : EQ INSURANCE COMPANY LIMITED

ESTIMATION

Attn : Motor Claim Department

FAX :

Owner : ETHOZ Group Ltd

: SOMPO INSURANCE SINGAPORE PTE. LTD.

Certificate No : D18MTRENT000038

Accident Date : 06/03/2019

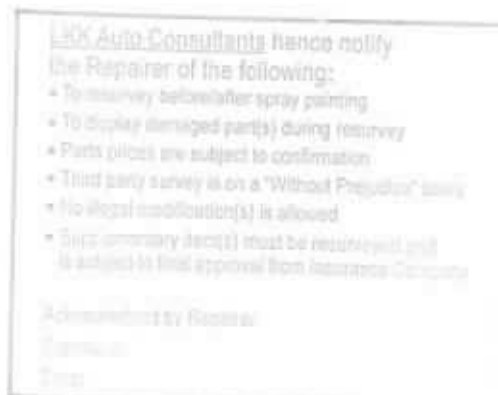
Vehicle No : SLX-1037-U

Make & Model : TOYOTA WISH 1.8 (A) STANDARD

ESTIMATED REPAIR COST DETAILS

Excess : 0.00 Add Excess : 0.00

QTY	DESCRIPTION	REPAIRER AMT (\$)	SURVEYOR APP.
	Sub Total	1000.00	



1,516.00

Remarks:

2 days - 7/19

SUB TOTAL

GST 7.0 % 106.12

TOTAL 1,622.12

Surveyor's name: Rasul - 4p 90010018

Principal's name: ETHOZ Group Ltd

Survey Date & Time: 28/06/19 @ 1600hrs



Date : 22/08/2019

To : EQ INSURANCE COMPANY LIMITED

Attn : Motor Claim Department

FAX :

Owner : ETHOZ Group Ltd

Insured By : SOMPO INSURANCE SINGAPORE PTE. LTD.

Certificate No : D18MTRENT000038 Accident Date : 06/03/2019

Vehicle No : SLX-1037-U Make & Model : TOYOTA WISH 1.8 (A) STANDARD

FINAL ESTIMATED REPAIR COST DETAILS Excess : 0.00 Add Excess : 0.00

QTY	DESCRIPTION	REPAIRER AMT (\$)	SURVEYOR AMT (\$)
<u>List Item</u>			
1	FRONT BUMPER RESTORE	580.00	0.00
1	FRONT BUMPER RETAINER RH	58.00	0.00
10	FRONT BUMPER CLIPS	50.00	0.00
1	FRONT FENDER RH RESTORE	0.00	0.00
Sub Total		108.00	0.00
Discount 25% On Parts		(27.00)	(0.00)
		(0.00)	
<u>Labour & Misc</u>			
LABOUR TO FACILITATE REPAIR		500.00	150.00
TO RESPRAY AFFECTED AREAS		500.00	200.00
Sub Total		1000.00	350.00

Date : 22/08/2019

To : EQ INSURANCE COMPANY LIMITED

Attn : Motor Claim Department

FAX :

Owner : ETHOZ Group Ltd

Insured By : SOMPO INSURANCE SINGAPORE PTE. LTD.

Certificate No : D18MTRENT000038 Accident Date : 06/03/2019

Vehicle No : SLX-1037-U Make & Model : TOYOTA WISH 1.8 (A) STANDARD

FINAL ESTIMATED REPAIR COST DETAILS Excess : 0.00 Add Excess : 0.00

QTY	DESCRIPTION	REPAIRER AMT (\$)	SURVEYOR AMT (\$)
	Sub Total	1,516.00	350.00
	GST 7.0 %	106.12	24.50
	Total	1,622.12	374.50

Surveyor Name : RASUL - LKK

Date & Time : 28/06/2019 4:00:00 PM

Salamatshahh

PAGE : 2

CLAIM DEPARTMENT

DID : 66547519

FAX :

Nivitha (LKK Auto)

From: Janet Tan <janet.tan@eqinsurance.com.sg>
Sent: Friday, 28 June 2019 9:13 AM
To: assignments
Cc: Admin A
Subject: FW: DM19HO01807/JT: Request TP Claim Survey for SLX1037U
Attachments: 2_20190627171435.pdf

Dear all,

Please arrange to attend to the PRS.

Meanwhile, we are following up with insured on non reporting.

Regards,

Janet Tan
Senior Executive | Claims



EQ Insurance Company Limited

5 Maxwell Road #17-00 Tower Block MND Complex Singapore 069110
did 65 6496 9032 | tel 65 6223 9433 ext 032 | fax 65 6223 4190
www.eqinsurance.com.sg

 A Member of Citystate

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From: Selamatshahh Zainal [mailto:Selamatshahh.Zainal@ethozgroup.com]
Sent: Friday, June 28, 2019 9:07 AM
To: Janet Tan <janet.tan@eqinsurance.com.sg>
Cc: Jackson Teo Ban Chye <jackson.teo@ethozgroup.com>
Subject: RE: DM19HO01807/JT: Request TP Claim Survey for SLX1037U

Dear Janet,

Thank you for your prompt reply.

Raeul

Please make arrangement for **LKK Auto Consultants** to conduct the survey at Ethoz 30 Bukit Batok Crescent.

Warmest regards,

Selamatshahh Zainal
Senior Executive
Motor Claims Operations

ETHOZ

ETHOZ GROUP LTD

30 Bukit Batok Crescent Singapore 658075

HP: 9624 8656 | DID: 6654 7519 | Fax: 6654 7542

Website: www.ethozgroup.com



From: Janet Tan [<mailto:janet.tan@eqinsurance.com.sg>]

Sent: Friday, June 28, 2019 9:01 AM

To: Selamatshahh Zainal <Selamatshahh.Zainal@ethozgroup.com>

Cc: Jackson Teo Ban Chye <jackson.teo@ethozgroup.com>

Subject: DM19H001807/JT: Request TP Claim Survey for SLX1037U

Without Prejudice

Save As To Costs

Dear Zainal

For pre repair survey request, please email to eqiprs@eqinsurance.com.sg

Accident not reported. We are unable to comment on liability as yet.

We shall be appointing our surveyor to attend to the pre-repair survey of your client's vehicle.

Below is a list of motor surveyors in our panel. Please **revert within 2 working days** if you agree or have any objections to the appointment of any of the motor surveyors. If we do not hear from you, you are deemed to have agreed to the appointment of any of the motor surveyors listed by us. Alternatively, please specify one or more of our proposed motor surveyors to the said assignment.

1) AJAX Inspection Services Pte Ltd Tel: 6255 0808 Fax: 6849 9155	2) Automobile Inspection Services Pte Ltd Tel: 6286 0155 Fax: 6284 1539 Contact Person: Sophia
3) LBS Automotive Appraisal Pte Ltd L.B.S. Auto Consultants Pte Ltd Tel: 6281 6690 / 62832866 Fax: 6281 8748 Contact Person: Amy/ Grace	4) Priority Services Tel: 62934822 Fax: 62963283 Contact Person: Sharon
5) RT Appraisal Pte Ltd Tel: 67486076 Fax: 67480361 Contact Person: Elson/Elgene	6) LKK Auto Consultants Pte Ltd Tel: 6256-3561 Fax: 6741-4108
7) Kelvin Automotive Appraising Services Tel: 81825263 Fax: 67461148 Contact Person: Kelvin	8) Automotive Appraiser & Surveying Services Tel: 96623655 Fax: 67655662 Contact Person: Mr Chee

9) JP Knights Pte Ltd Tel: 63450068 Fax: 63445328	10) Appraisals Associates Pte Ltd Tel : 67472822 Fax: 67470070
11) Infiniti Appraisal Service Tel : 96684818/90099001 Fax: 64587432	

If you object to all the motor surveyors as proposed by us, please provide a list of at least 10 motor surveyors whom you consider as suitable to appoint for our consideration. We shall revert to you within 2 working days.

Meanwhile, we reserve our rights on Post-Repair Inspection, kindly contact us or our appointed surveyor before you return your client's vehicle to him/her.

Regards,

Janet Tan
 Senior Executive | Claims



EQ Insurance Company Limited
 5 Maxwell Road #17-00 Tower Block MND Complex Singapore 069110
 did 65 6496 9032 | tel 65 6223 9433 ext 032 | fax 65 6223 4190
www.eqinsurance.com.sg

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From: Selamatshahh Zainal [<mailto:Selamatshahh.Zainal@ethozgroup.com>]
Sent: Thursday, June 27, 2019 5:34 PM
To: EQI PRS <EQIPRS@eqinsurance.com.sg>
Cc: Jackson Teo Ban Chye <jackson.teo@ethozgroup.com>
Subject: Request TP Claim Survey for SLX1037U
Importance: High

Hi Motor Claim,

Please assist to make arrangement for TP survey **SLX1037U** accident on 06/03/2019. Claiming against your insured **GBE2474C**. A copy of the accident report and estimate is enclosed. Vehicle can be survey at Ethoz 30 Bukit Batok Crescent.

Before we proceed to repair the damaged vehicle, please let us know within 2 working days of your receipt of this notice whether you would like to conduct a pre-repair survey of the vehicle. If we do not receive any reply from you within the stipulated timeline, we shall proceed to repair the vehicle without further reference to you.

Warmest regards,

Selamatshahh Zainal
Senior Executive
Motor Claims Operations

ETHOZ

ETHOZ GROUP LTD

30 Bukit Batok Crescent Singapore 658075

HP: 9624 8656 | DID: 6654 7519 | Fax: 6654 7542

Website: www.ethozgroup.com



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Shu Pei (LKKAuto)

From: Janet Tan <janet.tan@eqinsurance.com.sg>
Sent: Thursday, 4 July 2019 9:21 AM
To: Shu Pei (LKKAuto)
Cc: Admin A
Subject: FW: DM19HO01807/JT: Request TP Claim Survey for SLX1037U
Attachments: TP ESTIMATE- MARKED.pdf; Preliminary_Advice.pdf; SAS2627023.PDF

Dear Shu Pei

OI report as attached.

Regards,

Janet Tan
Senior Executive | Claims



EQ Insurance Company Limited
5 Maxwell Road #17-00 Tower Block MND Complex Singapore 069110
did 65 6496 9032 | tel 65 6223 9433 ext 032 | fax 65 6223 4190
www.eqinsurance.com.sg

 A Member of Citystate

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From: Shu Pei (LKKAuto) [mailto:shupeil@lkkauto.com]
Sent: Monday, July 1, 2019 5:50 PM
To: Janet Tan <janet.tan@eqinsurance.com.sg>
Cc: Admin A <admin-a@lkkauto.com>; Hsiao Tong (LKKAuto) <chewht@lkkauto.com>
Subject: RE: DM19HO01807/JT: Request TP Claim Survey for SLX1037U

WITHOUT PREJUDICE

Dear Janet,

We refer to the above matter.

We have inspected TP vehicle SLX 1037U at M/s Ethoz Group Ltd on a WP basis and TP repairer proposed for a direct settlement.

Enclosed for your perusal is:
- Estimated cost of repair

Preliminary advice

Kindly advice whether insured has reported. If so, kindly let us have a copy of insured's accident report for our necessary action.

Kindly take note that the case handler in-charge is Hsiao Tong and she can be contacted at DID: 6742 3197.

Thank you.

Best Regards,

Shu Pei | Admin

LKK Auto Consultants Pte Ltd

Phone: 6366-0055 | email: shupeil@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Admin-D (LKKAuto)

Sent: Friday, 28 June 2019 10:41 AM

To: 'Janet Tan' <janet.tan@eqinsurance.com.sg>; assignments <assignments@lkkauto.com>

Cc: Admin A <admin-a@lkkauto.com>

Subject: RE: DM19HO01807/JT: Request TP Claim Survey for SLX1037U

Dear Janet,

Thank you for the assignment.

Best Regards,

G.Nivitha | Admin

LKK Auto Consultants Pte Ltd

Phone: 6841-1972 | email: assignments@lkkauto.com | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Janet Tan [<mailto:janet.tan@eqinsurance.com.sg>]

Sent: Friday, 28 June 2019 9:13 AM

To: assignments <assignments@lkkauto.com>

Cc: Admin A <admin-a@lkkauto.com>

Subject: FW: DM19HO01807/JT: Request TP Claim Survey for SLX1037U

Dear all,

Please arrange to attend to the PRS.

Meanwhile, we are following up with insured on non reporting.

Regards,

Janet Tan

Senior Executive | Claims



EQ Insurance Company Limited

5 Maxwell Road #17-00 Tower Block MND Complex Singapore 069110

did 65 6496 9032 | tel 65 6223 9433 ext 032 | fax 65 6223 4190

www.eqinsurance.com.sg

 A Member of Citystate

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From: Selamatshahh Zainal (<mailto:Selamatshahh.Zainal@ethozgroup.com>)

Sent: Friday, June 28, 2019 9:07 AM

To: Janet Tan <janet.tan@eqinsurance.com.sg>

Cc: Jackson Teo Ban Chye <jackson.teo@ethozgroup.com>

Subject: RE: DM19HO01807/JT: Request TP Claim Survey for SLX1037U

Dear Janet,

Thank you for your prompt reply.

Please make arrangement for **LKK Auto Consultants** to conduct the survey at Ethoz 30 Bukit Batok Crescent.

Warmest regards,

Selamatshahh Zainal

Senior Executive

Motor Claims Operations



ETHOZ GROUP LTD

30 Bukit Batok Crescent Singapore 658075

HP: 9624 8656 | DID: 6654 7519 | Fax: 6654 7542

Website: www.ethozgroup.com



From: Janet Tan (<mailto:janet.tan@eqinsurance.com.sg>)

Sent: Friday, June 28, 2019 9:01 AM

To: Selamatshahh Zainal <Selamatshahh.Zainal@ethozgroup.com>

Cc: Jackson Teo Ban Chye <jackson.teo@ethozgroup.com>

Subject: DM19HO01807/JT: Request TP Claim Survey for SLX1037U

Without Prejudice
Save As To Costs

Dear Zainal

For pre repair survey request, please email to egiprs@eginsurance.com.sg

Accident not reported. We are unable to comment on liability as yet.

We shall be appointing our surveyor to attend to the pre-repair survey of your client's vehicle.

Below is a list of motor surveyors in our panel. Please revert within 2 working days if you agree or have any objections to the appointment of any of the motor surveyors. If we do not hear from you, you are deemed to have agreed to the appointment of any of the motor surveyors listed by us. Alternatively, please specify one or more of our proposed motor surveyors to the said assignment.

1) AJAX Inspection Services Pte Ltd Tel: 6255 0808 Fax: 6849 9155	2) Automobile Inspection Services Pte Ltd Tel: 6286 0155 Fax: 6284 1539 Contact Person: Sophia
3) LBS Automotive Appraisal Pte Ltd L.B.S. Auto Consultants Pte Ltd Tel: 6281 6690 / 62832866 Fax: 6281 8748 Contact Person: Amy/ Grace	4) Priority Services Tel: 62934822 Fax: 62963283 Contact Person: Sharon
5) RT Appraisal Pte Ltd Tel: 67486076 Fax: 67480361 Contact Person: Elson/Elgene	6) LKK Auto Consultants Pte Ltd Tel: 6256-3561 Fax: 6741-4108
7) Kelvin Automotive Appraising Services Tel: 81825263 Fax: 67461148 Contact Person: Kelvin	8) Automotive Appraiser & Surveying Services Tel: 96623655 Fax: 67655662 Contact Person: Mr Chee
9) JP Knights Pte Ltd Tel: 63450068 Fax: 63445328	10) Appraisals Associates Pte Ltd Tel : 67472822 Fax: 67470070
11) Infiniti Appraisal Service Tel : 96684818/90099001 Fax: 64587432	

If you object to all the motor surveyors as proposed by us, please provide a list of at least 10 motor surveyors whom you consider as suitable to appoint for our consideration. We shall revert to you within 2 working days.

Meanwhile, we reserve our rights on Post-Repair Inspection, kindly contact us or our appointed surveyor before you return your client's vehicle to him/her.

Regards,

Janet Tan
Senior Executive | Claims



EQ Insurance Company Limited
5 Maxwell Road #17-00 Tower Block MND Complex Singapore 069110
did 65 6496 9032 | tel 65 6223 9433 ext 032 | fax 65 6223 4190
www.eqinsurance.com.sg

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From: Selamatshahh Zainal [<mailto:Selamatshahh.Zainal@ethozgroup.com>]
Sent: Thursday, June 27, 2019 5:34 PM
To: EQI PRS <EQIPRS@eqinsurance.com.sg>
Cc: Jackson Teo Ban Chye <jackson.teo@ethozgroup.com>
Subject: Request TP Claim Survey for SLX1037U
Importance: High

Hi Motor Claim,

Please assist to make arrangement for TP survey SLX1037U accident on 06/03/2019. Claiming against your insured GBE2474C. A copy of the accident report and estimate is enclosed. Vehicle can be survey at Ethoz 30 Bukit Batok Crescent.

Before we proceed to repair the damaged vehicle, please let us know within 2 working days of your receipt of this notice whether you would like to conduct a pre-repair survey of the vehicle. If we do not receive any reply from you within the stipulated timeline, we shall proceed to repair the vehicle without further reference to you.

Warmest regards,

Selamatshahh Zainal
Senior Executive
Motor Claims Operations

ETHOZ

ETHOZ GROUP LTD

30 Bukit Batok Crescent Singapore 658075

HP: 9624 8656 | DID: 6654 7519 | Fax: 6654 7542

Website: www.ethozgroup.com



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This email has been checked for viruses by AVG antivirus software.

www.avg.com

Hsiao Tong (LKKAuto)

From: Su Li (LKK Auto)
Sent: Thursday, 22 August 2019 5:14 PM
To: Yee Jing Yeu; Hsiao Tong (LKKAuto)
Cc: Admin A; CS A Team
Subject: FW: Your ref: GBE 2474C Our ref: SLX 1037U
Attachments: SLX1037U-LOD.pdf

Without Prejudice

Dear Sir / Madam,

Thank you for your email.

Please be informed that this matter is now handled by my colleague, Ms Hsiao Tong.

Hi Hsiao Tong,

FYNA, our ref CC4/EQI19011616/R1pb3

Thank you.

Best Regards,

Su Li | Admin Support

LKK Auto Consultants Pte Ltd

Phone: 6366 0055 (Ext:119) Email: SuLi@lkkauto.com Fax: 67414108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Yee Jing Yeu [mailto:JingYeu.Yee@ethozgroup.com]

Sent: Thursday, 22 August 2019 4:20 PM

To: Admin-D (LKKAuto); Admin A; CS A Team

Subject: Your ref: GBE 2474C Our ref: SLX 1037U

Dear Sir,

Enclosed herewith our letter of demand and supporting documents are for your perusal.

Kindly look into the matter and revert the claim settlement to us as soon as possible.

Thank you.

Warmest regards,

Jane Yee

Claims Settlement

ETHOZ

ETHOZ GROUP LTD

22 Tampines Street 92 Singapore 528876



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TAX INVOICE

EQ INSURANCE COMPANY LIMITED
22 GEMMILL LANE
SINGAPORE - 069257

Tax Invoice : WS 1908/OFM0825
Invoice Date : 26-Aug-2019
Ref. No. : 19030600
GST No. : M2-0057587-3

Page 1

VEHICLE NO. : SLX-1037-U

MAKE & MODEL : TOYOTA WISH 1.8 (A) STANDARD

ACCIDENT DATE : 06/03/2019

Description	Qty	Unit Price(S\$)	Amount (S\$)
BEING 50 % SUCCESSFUL CLAIM FOR VEH NO. SLX-1037-U			
ACCIDENT ON 06/03/2019 AS FOLLOWS :-			
REPAIR COSTS			175.00
LOSS OF USE			105.30
LTA SEARCH FEE			6.96
7 % GST			12.74

Total (S\$) 300.00

E & O.E

CHEQUE SHOULD BE CROSSED AND MADE PAYABLE TO ETHOZ GROUP LTD

No receipt will be issued.

Computer generated document no signature required.

CONTACT : YEE JING YEU
DID : 6654 7622
Main : 63198000
Fax :

PLEASE DETACH AND ENCLOSED WITH PAYMENT

Customer's Copy

Please do not staple. Please write your Invoice No. on the back of your cheque.

Customer Name : EQ INSURANCE COMPANY LIMITED
Reference No. : 19030600
Tax Invoice : WS 1908/OFM0825
Invoice Date : 26-Aug-2019
Invoice Amount : S\$ 300.00
Payment Due Date : 26-Aug-2019
Cheque No. : _____

ETHOZ GROUP LTD
30 BUKIT BATOK CRESCENT
SINGAPORE 658075



Hsiao Tong (LKKAUTO)

From: Yee Jing Yeu <JingYeu.Yee@ethozgroup.com>
Sent: Monday, 26 August 2019 5:37 PM
To: Hsiao Tong (LKKAUTO)
Subject: RE: Your ref: GBE 2474C Our ref: SLX 1037U //LKK REF: CC4/EQI19011616/R1pb3
Attachments: SLX1037U.pdf

Dear Hsiao Tong,

Thank you for your offer.

We are agreed settlement of \$300 all in.

Attached herewith our final invoice and authorization letter for your necessary action.

Thank you

Warmest regards,
Jane Yee
Claims Settlement



ETHOZ GROUP LTD

22 Tampines Street 92 Singapore 528876

DID: 6654 7562 | Fax: 6654 7540

Website: www.ethozgroup.com



From: Hsiao Tong (LKKAUTO) [mailto:chewht@lkkauto.com]
Sent: Sunday, August 25, 2019 11:09 AM
To: Yee Jing Yeu <JingYeu.Yee@ethozgroup.com>
Subject: RE: Your ref: GBE 2474C Our ref: SLX 1037U //LKK REF: CC4/EQI19011616/R1pb3

Without Prejudice

Dear Sirs/Mdm,

We are of the opinion that this is a case of conflicting versions. There is no concrete evidence (ie: Video footage) yet to support either party's version. Enclosed herewith in this email is a copy of our insured's accident report for your perusal.

Strictly without admission of liability whatever, but with a view towards a resolutions of your client's claim in the above matter without resort to litigation, we are prepared to offer at a global sum of **\$300.00(all-in)** towards your client's claim.

Please confirm acceptance.

* "Please note that our above settlement is made on a without prejudice basis, and should not be construed as an admission of liability on our part or on the part of our insured/driver. Terms of such settlement should also not be disclosed in any other related matter(s) in respect of the accident. Our offer made in respect of this present matter is made solely to resolve this matter only. No reference shall be made to this offer or any settlement arising from this offer in any other related matters.

Settlement and payment are subject to production of original documents on demand at any time and execution of Discharge Voucher (for settlement sum above \$20,000/-) by the Plaintiff/Claimant. Further all original documents shall be retained by us after we have made payment on the settlement sum."

Best Regards,

Hsiao Tong, Chew | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6742-3197 | email: chewht@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Su Li (LKK Auto) <suli@lkkauto.com>

Sent: Thursday, 22 August 2019 5:14 PM

To: Yee Jing Yeu <JingYeu.Yee@ethozgroup.com>; Hsiao Tong (LKKAuto) <chewht@lkkauto.com>

Cc: Admin A <admin-a@lkkauto.com>; CS A Team <cs-a@lkkauto.com>

Subject: FW: Your ref: GBE 2474C Our ref: SLX 1037U

Without Prejudice

Dear Sir / Madam,

Thank you for your email.

Please be informed that this matter is now handled by my colleague, Ms Hsiao Tong.

Hi Hsiao Tong,

FYNA, our ref CC4/EQI19011616/R1pb3

Thank you.

Best Regards,

Su Li | Admin Support

LKK Auto Consultants Pte Ltd

Phone: 6366 0055 (Ext:119) Email: SuLi@lkkauto.com | Fax: 67414108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Yee Jing Yeu [<mailto:JingYeu.Yee@ethozgroup.com>]

Sent: Thursday, 22 August 2019 4:20 PM

To: Admin-D (LKKAuto); Admin A; CS A Team

Subject: Your ref: GBE 2474C Our ref: SLX 1037U

Dear Sir,

Enclosed herewith our letter of demand and supporting documents are for your perusal.

Kindly look into the matter and revert the claim settlement to us as soon as possible.

Thank you.

Warmest regards,
Jane Yee
Claims Settlement



ETHOZ GROUP LTD

22 Tampines Street 92 Singapore 528876

DID: 6654 7562 | Fax: 6654 7540

Website: www.ethozgroup.com



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Letter of Demand

Your Ref : GBE247KC
Our Ref : OCR/06032019/TP-10295 — SLX/10374
Date : 22/08/2019

EQ INSURANCE COMPANY LIMITED
22 GEMMILL LANE
Singapore - 069257

Attn : Motor Claim Department
Subject : ACCIDENT INVOLVING VEHICLE NUM : SLX-1037-U, GBE2474C ON
06/03/2019 AT AT 37 JALAN PEMIMPIN MULTI-STOREY CAR PARK LEVEL 3

Dear Sir / Madam,

We would like to append our losses as follows :-

	AMOUNT (\$)
1. Repair Cost	374.50
2. Loss Of Use (3 days) — 1 weekend	360.00
3. LTA Search Fees	7.45

TOTAL 741.95

Enclosed : Copies of Repair Cost Invoice, LTA Search Invoice & GIA Report for your perusal and kind attention.

Kindly look into the matter and revert to us as soon as possible.

Thank you,

Yours faithfully,

Yee Jing Yee

CLAIM DEPARTMENT

DID : 6654 7542

FAX : 6654 7540

EMAIL : jingyeu.yee@ethozgroup.com



Auto
Consultants
Pte Ltd

51 UBI AVE 1, #01-25 PAYA UBI INDUSTRIAL PARK, SINGAPORE 408933 TEL : (065) 62563561 FAX : (065) 62564315

Our Ref: CC4/EQI19011616/R1pb3

11 July 2019

CAR (S) LEASING PTE. LTD.
39 WOODLANDS CLOSE
#08-04
MEGA@WOODLANDS
SINGAPORE 737856

Dear Sir/Madam,

ACCIDENT INVOLVING GBE2474C AND SLX1037U ON 06/03/2019

We refer to the above accident where we are acting for EQ INSURANCE COMPANY LIMITED to resolve the claim against you and/or your authorized driver under the Auto Insurance policy taken up with them.

Pursuant to the above said accident wherein you and/or your authorized driver had amongst other information given us your version of how the accident had occurred, we as the appointed agent of your insurers shall proceed to negotiate for an amicable settlement with third party claimant.

If you have evidence/information to proof that we should not settle the third party claim, kindly let us have them in writing within the next 10 days i.e. by 21/07/2019, after we shall proceed with negotiation with Third Party claimant on the **without prejudice basis** and any settlement should not bind any claims whatsoever by you/your driver against the other party's insurer arising from this particular accident.

Please note that your No-Claim Discount (NCD) (if any) may be affected and reduced by 30% (20% for commercial vehicles) upon next renewal due to this Third-Party claim. However, if your policy has an NCD protector feature, it will be deemed utilized for this claim and your NCD will be protected.

Please call us if you have further queries.

Yours faithfully,

Jimmy
Case Handler
DID: 6841 2928
FAX: 6741 4108
Email: jimmychen@lkkauto.com

c.c. *EQ INSURANCE COMPANY LIMITED*
(Motor Claims Dept)

Date : 13/03/2019

To : **ETHOZ GROUP LTD**
(✓) 30, Bukit Batok Crescent, Singapore 658075
() 50, Gul Crescent, Singapore 629543
() 22, Tampines Street 92, Singapore 528876

From : **ETHOZ GROUP LTD**
(Name of Owner & Policyholder/Authorising Party**)

CLAIM VEHICLE NO. : SLX1037U

ACCIDENT DATE : 06/03/2019

LOCATION : AT 37 JALAN PEMIMPIN MULTI-STOREY CAR **PARK LEVEL 3**

OTHER VEHICLE (S) : GBE2474C
(IF ANY)

1. I hereby authorise **ETHOZ GROUP LTD** ("ETHOZ") to : -
- a. proceed with the repairs (the "Repair") to the above accident (the "Accident") damaged vehicle (the "Vehicle"); and
- b. ☐ act as sole and principal agent to claim (the "Claim") on my behalf for the damage to the Vehicle (the "Damage") from my insurer in question (the "Insurer") until the Claim is wholly completed, settled and/or resolved. [Claim against own insurer(s)].
- ☒ b. act as sole and principal agent to claim (the "Claim") on my behalf for the damage to the Vehicle and/or ** bodily injury sustained as a result of the Accident (collectively known hereinafter as the "Damage") from the Third Party and/or Third Party Insurer in question (collectively known as the "Third Party") until the Claim is wholly completed, settled and/or resolved. [Claim against Third Party].
2. I confirm that ETHOZ's authorisation shall include without limitation paying for all relevant reports/documents, corresponding and negotiating with the Insurer/Third Party** and any other relevant parties, correspondence of any nature with solicitors, appointing solicitors to act in connection with the Claim and any or all such other tasks concerning the settlement, resolution and/or completion of the Claim;

¹ Where authorising party is not vehicle owner and policyholder.

☐ I am duly authorised by the owner and policyholder of the Vehicle to enter into this Agreement with ETHOZ on his behalf. Unless the context otherwise requires, any references to "me", "my", "I" and the like in this Agreement shall be taken to mean the vehicle owner and policyholder.



Page 1 of 3

*Tick where applicable.
** Delete as appropriate.

EXCEPT : -

- a. such matters or tasks that the Insurer/Third Party** and/or the law requires me to personally attend to; and
 - b. the due submission of the Claim to the Insurer (where applicable)
3. I understand if I submit a claim of whatever nature to my own insurer(s) FOURTEEN (14) days after the Accident (or such other time stipulated by my own insurer(s) and/or the law), such claim will not or may not be accepted by my own insurer.
4. I further confirm and accept that : -
- a. To the extent permitted by law : -
 - i. I will indemnify and keep ETHOZ indemnified in connection with or arising from the Claim; and
 - ii. That notwithstanding this Agreement or otherwise, under no circumstances will I (jointly or severally) in any manner hold ETHOZ liable for losses/damages of whatever nature arising from or in connection with the Claim.
 - b. ETHOZ does not guarantee and never represented that the Insurer/Third Party** will fully indemnify me for the Damage and/or the Repair's costs AND, that I shall be and continue to be liable to ETHOZ for the whole of the Repair's costs.
6. I agree and accept "ETHOZ's Deposit refund policy". If the final successful percentage of indemnity/contribution/liability from or of the Insurer/Third Party** in respect of the Repair's costs to me is: -
- | | | | |
|----|---------------|---|--------------------|
| a. | 50% and below | - | NO REFUND |
| b. | 100% | - | FULL REFUND |
7. I shall inform and forward to ETHOZ all correspondence and letters received by me from the Insurer/Third Party**, any other insurer, solicitors, governmental authorities and/or, any other relevant party.
8. I shall fully co-operate with and act expeditiously on any requests by ETHOZ, particularly the signing/endorsement/execution of any "Discharge Voucher", failing which I shall be liable to ETHOZ for the full repair costs and the expenses incurred (directly or indirectly) by ETHOZ in connection with the Claim.
9. I shall not: -
- a. respond to correspondence and letters; and
 - b. negotiate agree or accept any offer from the Insurer/Third Party** or any other relevant party; without consultation of and expressed approval from ETHOZ



10. In consideration hereof (including without limitation ETHOZ's agreeing to repair the Vehicle and defer demanding payment of the Repair's cost), I wholly assign to ETHOZ all proceeds of the Claim for: -

- a. the Repair's costs; and
- b. damage, compensation, interest, costs (including party-to-party legal costs on a full indemnity basis) and expenses in connection with the Accident, Repair and/or Claim;

which ETHOZ shall be further entitled to apportion in its absolute with any excess being paid by ETHOZ to me as it deems fit in its absolute discretion.

11. I further confirm that payment to ETHOZ or to any person (which shall include a body corporate) authorised by you to receive payment in lieu shall constitute a good and effective discharge of the payment obligations by any party of the aforesaid proceeds of my Claim And that I shall not be authorised in law to receive payment.



[Handwritten signature]
26/08/2019

Owner & Policyholder's Signature/Company Stamp (if applicable); or **
Authorising Party's Signature/Company Stamp (if applicable)

Name: ETHOZ GROUP LTD

NRIC No.: 198104531H

Designation:

Address: 30BUKIT BATOK CRESCENT S(658075)

[Handwritten signature]

Witness' Signature JACKSON TEO

Name:

NRIC No.:

Designation: MOTOR CLAIMS SALES EXECUTIVE

Address: C/O 30 BT BATOK CRESCENT SINGAPORE 658075

*** This Discharge Voucher applies only to be the claimant's Claim for his property damage and will not affect his personal injuries claim and/or uninsured losses claim in a later date. Further, the settlement terms herein should not be used as an evidence to prejudice to the claimant's personal injuries claim and/or other uninsured losses claim arising of the subject matter in this action.

Page 3 of 3

*Tick where applicable.

** Delete as appropriate.

TAX INVOICE

MEIDEN ASIA PTE. LTD.
5 JALAN PESAWAT
SINGAPORE - 619363

Tax Invoice : WS 1908/OFM0711
Invoice Date : 22-Aug-2019
Ref. No. : 19030600
GST No. : M2-0057587-3

Page 1

VEHICLE NO. : SLX-1037-U

MAKE & MODEL : TOYOTA WISH 1.8 (A) STANDARD

ACCIDENT DATE : 06/03/2019

Description	Qty	Unit Price(S\$)	Amount (S\$)
BEING REPAIR COST FOR THE ABOVE VEHICLE			350.00
7 % GST			24.50

Total (S\$)	374.50
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E & O.E

CHEQUE SHOULD BE CROSSED AND MADE PAYABLE TO ETHOZ GROUP LTD

No receipt will be issued.

Computer generated document no signature required.

CONTACT : YEE JING YEU
DID : 6654 7622
Main : 63198000
Fax :

PLEASE DETACH AND ENCLOSED WITH PAYMENT

Customer's Copy

Please do not staple. Please write your Invoice No. on the back of your cheque.

Customer Name : MEIDEN ASIA PTE. LTD.
Reference. No. : 19030600
Tax Invoice : WS 1908/OFM0711
Invoice Date : 22-Aug-2019
Invoice Amount : S\$ 374.50
Payment Due Date : 22-Aug-2019
Cheque No. : _____

ETHOZ GROUP LTD
30 BUKIT BATOK CRESCENT
SINGAPORE 658075



Land Transport Authority
10 Sin Ming Drive
Singapore 575701

GST Registration No. : M4-0006529-2

Print Date/Time : 27 Jun 2019 / 12:34:12

Receipt Date/Time : 27 Jun 2019 / 12:33:49

Tax Invoice/Receipt

Receipt No. : ITNET-00000-190627-001490

Previous Receipt No. :

S/N	Item Description/ Business Transaction Reference No.	Amount Before GST (S\$)	GST Amount (S\$)	Amount After GST (S\$)
Result of Insurance Enquiry - GBE2474C As at 06 Mar 2019/09:35:00 Insurance Co: EQ INSURANCE COMPANY LTD				
1	Insurance Enquiry - GBE2474C Enquiry Fee 20190627122943812093	7.00	0.49	7.49
	Sub-Total	7.00	0.49	7.49
	Total Before Rounding	7.00	0.49	7.49
	Rounding Difference			0.04
	Total Amount Payable			7.45
	Paid By			
	xxxxxxxxxxxx8935		Credit Card: Visa /MasterCard	7.45
	Total			7.45
	Cash Change			0.00
	Tendered Amount			7.45
	Excess Refundable Amount			0.00

THANK YOU AND HAVE A NICE DAY!

Please ensure that all payments to the Authority are good and promptly settled by the payment service provider / financial institution. Otherwise, the transaction and receipt is considered void and late fee may apply.



Auto
Consultants
Pte Ltd

Company Registration No. 199607198R

51 UBI AVE 1, #02-25 PAYA UBI INDUSTRIAL PARK, SINGAPORE 408933 TEL : (065) 62563561 FAX : (065) 62564315

To : M/s EQ INSURANCE COMPANY LTD

Date: 18/09/2019

THIRD PARTY DIRECT SETTLEMENT

Vehicle No.	GBE 2474C (Insd Veh)	Your Ref. No. : DM19HO01807/JT
	SLX 1037U (TP Veh)	Our Ref. No. : CC4/EQI19011616/R1pb3q2
Date of Accident	6/3/2019	

Liability	50%	
Final Repair Cost	: \$ 187.25	
Loss of Use	: \$ 120.00	3 days
Rental (If any)	: \$	days
Others:	: \$ 7.45	
	: \$	
	314.70	
Final Settlement Sum	: \$ 300.00	GLOBAL SUM
Remarks	:	

Payment Instruction: Payee's Breakdown		
1	ETHOZ GROUP LTD	: \$ 300.00
		: \$

JOANNE LEE

LKK Auto Consultants Pte Ltd

**LKK Auto Consultants Pte Ltd**

51 Ubi Ave 1 #01-25 Paya Ubi Industrial Park, Singapore 408933

TEL: 6256 3561 FAX: 6256 4315

Reg. No: 199607198R GST Reg. No. 19-9607198-R

Affiliated to Federation Internationale Des Experts En Automobile

EQ INSURANCE COMPANY LTD

Ref : CC4/EQ119011616/R1pb3q2

5 MAXWELL ROAD
#17-00 TOWER BLOCK
MND COMPLEXSINGAPORE 069110

Date : 18-09-2019



Code : EQ1

1. Policy Particulars :- THIRD PARTY CLAIM

Insured Veh.	GBE 2474C	Veh. Inspected	SLX 1037U
Policy No.	DMCFHQ18-000158	Coverage (\$)	0.00
Claim No.	DM19HO01807/JT	Excess (\$)	0.00
Assign From	JANET	Assign Date	28/06/2019

2. Vehicle Particulars & Condition

Make & Model	TOYOTA WISH 1.8 CVT	c.c	1798
Engine No.	HIDDEN	Year of Reg.	2018
Chassis No.	JTDGG20W90J009011	Colour	GREY
Odometer	38652	Steering	IN ORDER
Brakes	IN ORDER	Modification	SPORTS RIM
General	FAIR		

3. Conditions of Tyres

	Size	Make	Balance
R/H Front Tyre	195/65 R15	GOODYEAR	6 mm
L/H Front Tyre	195/65 R15	GOODYEAR	6 mm
R/H Rear Tyre	195/65 R15	GOODYEAR	6 mm
L/H Rear Tyre	195/65 R15	GOODYEAR	6 mm

4. Description of DamagesTHE VEHICLE SUSTAINED DAMAGES AT THE O/S FRONT PORTION.
DAMAGES SEE DETAILS.**5. General Information**

Accident Date	06/03/2019	Inspection Date	28/06/2019
Survey held at	ETHOZ GROUP LTD 30 BUKIT BATOK CRESCENT SINGAPORE 658075		

5a. RemarksA)THE INSPECTION WAS CONDUCTED ON A"WITHOUT PREJUDICE" BASIS.
B)IN ACCORDANCE TO YOUR INSTRUCTIONS, WE HAVE NOT AUTHORISED REPAIRS.**5b. Estimate Days of Repair**

ESTIMATED NORMAL PERIOD FOR REPAIR:	2 Working Days
-------------------------------------	-----------------------



LKK Auto Consultants Pte Ltd

51 Ubi Ave 1 #01-25 Paya Ubi Industrial Park, Singapore 408933

TEL: 6256 3561 FAX: 6256 4315

Reg. No: 199607198R GST Reg. No. 19-9607198-R

Page No.:1 of 1

ADJUSTMENT ON REPAIR COST FOR VEHICLE NO. SLX 1037U

Qty	Description of Parts	Condition	Estimate By Workshop (\$)	Our Adjusted (\$)
	REPLACEMENT OF PARTS			
1	FRONT BUMPER	TO REPAIR SEE LABOUR	580.00	-
1	FRONT BUMPER RETAINER RH	SERVICEABLE	58.00	-
10	FRONT BUMPER CLIPS	SERVICEABLE	50.00	-
1	FRONT FENDER RH (NPA)	SERVICEABLE	-	-
	LESS 25% DISCOUNT		-172.00	-
			516.00	-
	LABOUR			
	LABOUR TO FACILITATE REPAIR.INCLUSIVE OF THE REPAIR OF FRONT BUMPER .		500.00	150.00
	TO RESPRAY AFFECTED AREAS.		500.00	200.00
			1,000.00	350.00
	GRAND TOTAL		1,516.00	350.00
	RECOMMENDED COST OF REPAIRS			350.00

Report Ref No. CC4/EQI19011616/R1pb3q2

MOHAMMED RASUL BIN MOHD YUNUS

Automotive Assessor

HO LEONG CHUAN

Automotive Assessor

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