

## Shu Pei (LKKAUTO)

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**From:** Admin-D (LKKAUTO)  
**Sent:** Friday, 28 June 2019 10:41 AM  
**To:** 'Janet Tan'; assignments  
**Cc:** Admin A  
**Subject:** RE: DM19HO01807/JT: Request TP Claim Survey for SLX1037U

Dear Janet,

Thank you for the assignment.

Best Regards,

**G.Nivitha** | Admin

**LKK Auto Consultants Pte Ltd**

Phone: 6841-1972 | email: [assignments@lkkauto.com](mailto:assignments@lkkauto.com) | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

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**From:** Janet Tan [mailto:janet.tan@eqinsurance.com.sg]  
**Sent:** Friday, 28 June 2019 9:13 AM  
**To:** assignments <assignments@lkkauto.com>  
**Cc:** Admin A <admin-a@lkkauto.com>  
**Subject:** FW: DM19HO01807/JT: Request TP Claim Survey for SLX1037U

Dear all,

Please arrange to attend to the PRS.

Meanwhile, we are following up with insured on non reporting.

Regards,

**Janet Tan**

Senior Executive | Claims



**EQ Insurance Company Limited**

5 Maxwell Road #17-00 Tower Block MND Complex Singapore 069110

did 65 6496 9032 | tel 65 6223 9433 ext 032 | fax 65 6223 4190

[www.eqinsurance.com.sg](http://www.eqinsurance.com.sg)



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**From:** Selamatshahh Zainal [<mailto:Selamatshahh.Zainal@ethozgroup.com>]  
**Sent:** Friday, June 28, 2019 9:07 AM  
**To:** Janet Tan <[janet.tan@eqinsurance.com.sg](mailto:janet.tan@eqinsurance.com.sg)>  
**Cc:** Jackson Teo Ban Chye <[jackson.teo@ethozgroup.com](mailto:jackson.teo@ethozgroup.com)>  
**Subject:** RE: DM19HO01807/JT: Request TP Claim Survey for SLX1037U

*Dear Janet,*

*Thank you for your prompt reply.*

*Please make arrangement for **LKK Auto Consultants** to conduct the survey at Ethoz 30 Bukit Batok Crescent.*

Warmest regards,

**Selamatshahh Zainal**  
**Senior Executive**  
**Motor Claims Operations**



ETHOZ GROUP LTD

30 Bukit Batok Crescent Singapore 658075

HP: 9624 8656 | DID: 6654 7519 | Fax: 6654 7542

Website: [www.ethozgroup.com](http://www.ethozgroup.com)



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**From:** Janet Tan [<mailto:janet.tan@eqinsurance.com.sg>]  
**Sent:** Friday, June 28, 2019 9:01 AM  
**To:** Selamatshahh Zainal <[Selamatshahh.Zainal@ethozgroup.com](mailto:Selamatshahh.Zainal@ethozgroup.com)>  
**Cc:** Jackson Teo Ban Chye <[jackson.teo@ethozgroup.com](mailto:jackson.teo@ethozgroup.com)>  
**Subject:** DM19HO01807/JT: Request TP Claim Survey for SLX1037U

***Without Prejudice***  
***Save As To Costs***

Dear Zainal

For pre repair survey request, please email to [eqiprs@eqinsurance.com.sg](mailto:eqiprs@eqinsurance.com.sg)

Accident not reported. We are unable to comment on liability as yet.

We shall be appointing our surveyor to attend to the pre-repair survey of your client's vehicle.

Below is a list of motor surveyors in our panel. Please revert within 2 working days if you agree or have any objections to the appointment of any of the motor surveyors. If we do not hear from you, you are deemed to have agreed to the appointment of any of the motor surveyors listed by us. Alternatively, please specify one or more of our proposed motor surveyors to the said assignment.

<b>1) AJAX Inspection Services Pte Ltd</b> Tel: 6255 0808 Fax: 6849 9155	<b>2) Automobile Inspection Services Pte Ltd</b> Tel: 6286 0155 Fax: 6284 1539 Contact Person: Sophia
<b>3) LBS Automotive Appraisal Pte Ltd</b> <b>L.B.S. Auto Consultants Pte Ltd</b> Tel: 6281 6690 / 62832866 Fax: 6281 8748 Contact Person: Amy/ Grace	<b>4) Priority Services</b> <b>Tel: 62934822</b> <b>Fax: 62963283</b> <b>Contact Person: Sharon</b>
<b>5) RT Appraisal Pte Ltd</b> Tel: 67486076 Fax: 67480361 Contact Person: Elson/Elgene	<b>6) LKK Auto Consultants Pte Ltd</b> Tel: 6256-3561 Fax: 6741-4108
<b>7) Kelvin Automotive Appraising Services</b> Tel: 81825263 Fax: 67461148 Contact Person: Kelvin	<b>8) Automotive Appraiser &amp; Surveying Services</b> Tel: 96623655 Fax: 67655662 Contact Person: Mr Chee
<b>9) JP Knights Pte Ltd</b> Tel: 63450068 Fax: 63445328	<b>10) Appraisals Associates Pte Ltd</b> Tel : 67472822 Fax: 67470070
<b>11) Infiniti Appraisal Service</b> Tel : 96684818/90099001 Fax: 64587432	

If you object to all the motor surveyors as proposed by us, please provide a list of at least 10 motor surveyors whom you consider as suitable to appoint for our consideration. We shall revert to you within 2 working days.

Meanwhile, we reserve our rights on Post-Repair Inspection, kindly contact us or our appointed surveyor before you return your client's vehicle to him/her.

Regards,

**Janet Tan**  
 Senior Executive | Claims



**EQ Insurance Company Limited**

5 Maxwell Road #17-00 Tower Block MND Complex Singapore 069110

did 65 6496 9032 | tel 65 6223 9433 ext 032 | fax 65 6223 4190

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**From:** Selamatshahh Zainal [<mailto:Selamatshahh.Zainal@ethozgroup.com>]

**Sent:** Thursday, June 27, 2019 5:34 PM

**To:** EQI PRS <[EQIPRS@eqinsurance.com.sg](mailto:EQIPRS@eqinsurance.com.sg)>

**Cc:** Jackson Teo Ban Chye <[jackson.teo@ethozgroup.com](mailto:jackson.teo@ethozgroup.com)>

**Subject:** Request TP Claim Survey for SLX1037U

**Importance:** High

*Hi Motor Claim,*

*Please assist to make arrangement for TP survey **SLX1037U** accident on 06/03/2019. Claiming against your insured **GBE2474C**. A copy of the accident report and estimate is enclosed. Vehicle can be survey at Ethoz 30 Bukit Batok Crescent.*

*Before we proceed to repair the damaged vehicle, please let us know within 2 working days of your receipt of this notice whether you would like to conduct a pre-repair survey of the vehicle. If we do not receive any reply from you within the stipulated timeline, we shall proceed to repair the vehicle without further reference to you.*

Warmest regards,

**Selamatshahh Zainal**

**Senior Executive**

**Motor Claims Operations**



ETHOZ GROUP LTD

30 Bukit Batok Crescent Singapore 658075

HP: 9624 8656 | DID: 6654 7519 | Fax: 6654 7542

**Website:** [www.ethozgroup.com](http://www.ethozgroup.com)



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