



Auto
Consultants
Pte Ltd

Company Registration No. 199607198R

51 UBI AVE 1, #02-25 PAYA UBI INDUSTRIAL PARK, SINGAPORE 408933 TEL : (065) 62563561 FAX : (065) 62564315

To : M/s EQ INSURANCE COMPANY LTD

Date: 13/11/2019

THIRD PARTY DIRECT SETTLEMENT

Vehicle No.	SKQ 2952U (Insd Veh)	Your Ref. No. : DM19HO01792/JT
	SGB 8969J (TP Veh)	Our Ref. No. : CC6/EQI19011611/Apb3s2
Date of Accident	24/6/2019	

Liability	100%	
Final Repair Cost	: \$ 8,000.00	
Loss of Use	: \$	days
Rental (If any)	: \$ 963.00	9 days
Others:	: \$ 7.45	
	: \$	
	8,970.45	
Final Settlement Sum	: \$ 8,900.00	(GLOBAL SUM)
Remarks	:	

Payment Instruction: Payee's Breakdown

1)	XIN HUA WORKSHOP PTE LTD	: \$ 8,900.00
		: \$

NUR SHAQILAH
LKK Auto Consultants Pte Ltd

Xin Hua Workshop Pte Ltd
Letter of Demand

Our Ref: SGB8969J

6/8/2019

EQ Insurance Company LTD

5 Maxwell Road
#17-00 Tower Block
MND Complex
Singapore 069110

Dear Sir/Mdm:

**ACCIDENT INVOLVING SGB8969J, SKQ2952U AND SLT2642L ON 24-JUN-2019 AT/ALONG
KPE TWDS ECP AFTER TAMPINES GANTRY**

**We are acting on behalf of the owner/driver to recover his vehicle damages and losses
sustainer in the above accident from the third party driver/ or insurers.**

Description				Amount
Repair Costs				\$ 8,000.00
Loss of Rental	\$120.00	X	8 ⁹ days	\$ 1,155.60
Loss Of Use	\$0.00	X	0 days	\$ -
Search Fees (LTA)				\$ 7.45
Surveyor fees				\$ -
Others Claim				\$ -
Amount				\$ 9,163.05

Please look into our client claims and let us hear from you shortly.

Thank you



Eric Tan
Xin Hua Workshop Pte Ltd
Tel : 8266 1132
email : xinhuaworkshop@gmail.com



Auto
Consultants
Pte Ltd

51 UBI AVE 1, #01-25 PAYA UBI INDUSTRIAL PARK, SINGAPORE 408933 TEL : (065) 62563561 FAX : (065) 62564315

Our Ref: CC6/EQI19011611/Apb3

21 August 2019

LO YIN CHIT
12 RIVERVALE LINK
#04-21
SINGAPORE 545045

Dear Sir/Madam,

ACCIDENT INVOLVING SKQ 2952U / SGB 8969J / OTHERS ON 24/06/2019

We refer to the above accident where we are acting for EQ INSURANCE COMPANY LIMITED to resolve the claim against you and/or your authorized driver under the Auto Insurance policy taken up with them.

We have received a claim from SGB 8969J against your motor insurance policy.

Pursuant to the above said accident wherein you and/or your authorized driver had amongst other information given us your version of how the accident had occurred, we as the appointed agent of your insurers shall proceed to negotiate for an amicable settlement with third party claimant.

Should you however wish to further discuss on the matter prior to our negotiations and settlement, please contact us within 10 days from the date of this letter.

Please note that your No-Claim Discount (NCD) (if any) will be affected and reduced by 30% (20% for commercial vehicles) upon next renewal due to this Third Party claim. However, if your policy has a NCD protector feature, it will be deemed utilized for this claim and your NCD will be protected.

Please call us if you have further queries.

Yours faithfully,

CHEW HSIAO TONG
Case Handler
DID: 6742 3197
FAX: 6741 4108
EMAIL: chewht@lkkauto.com

c.c. **EQ INSURANCE COMPANY LIMITED**
(Motor Claims Dept)

Letter of Authorization

Accident Involving my vehicle SGB 8969 J & SKQ 2452 U on 24/06/2019
at along KPE turn ECP after Tampines Gantry

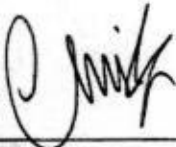
I/We, Liew Ju Tjin, owner of vehicle no. SGB 8969 J
hereby authorize Xin Hua Workshop Pte Ltd to proceed with the repair for my
vehicle SGB 8969 J which was damaged in the above accident.

I further authorize Xin Hua Workshop Pte Ltd to claim against the driver and/or the
owner of the other vehicle(s) involved in the said accident for the repair cost and the loss of
use/rental, and etc of my vehicle on my behalf and for the own benefit.

You are further authorized to appoint your solicitor and give instruction in my name for the purpose
of seeking recovery of the said cost of repairs and the loss of use/rental, and etc.

I further authorize you and/or your representative(s) to sign all and any documents including but not
limited to Release forms and Discharge Vouchers, so as to effect settlement of the repair costs, loss
of use/rental and etc, as well as legal fee and all disbursements related thereof.

I hereby undertake to co-operate with you and render you all the assistance (Including the re-
inspection of my vehicle an being a witness at trial) that may be necessary for you to recover the cost
of repairs and the loss of use of my vehicle against any party.


Signature/ Company Stamp

Name : LIEW JU TJIN

NRIC No : S7540349/F

Hp Tel : 93692963

Address : SA Anchorvale Crescent #08-15
SC 544631

Date : 24/06/2019

WARRANT TO ACT


In the matter of an accident involving motor vehicles SG88969J, SKQ 2952U
and SLT2642L on 24/06/2019 at/along KPE towards ECP after Tunapines Gantry

I/We, Liew Ju Tjin (NRIC) S754034F
of 54 Anchorvale Crescent #06-15 544631

hereby appoint and instruct Xin Hua Workshop Pte Ltd
to act for and on my/our behalf in respect of the above matter, including,

- (a) to claim for my cost of repairs/loss of use/cost of rental and all costs properly incurred in respect of these claims;
- (b) to negotiate, settle or litigate the claim and to receive all monies of claim on my/our behalf;
- (c) to pay to yourselves all monies and Party and Party costs you may at any time receive from the third parties in connection with the above matter;
- (d) to release all monies or proceeds of settlement monies received by you (after deducting your legal costs) to my repairers M/s Xin Hua Workshop Pte Ltd in settlement of my outstanding bill/account with them;

Dated the 24th day of June 20 19

 LIEW JU TJIN

Name/Signature

Xin Hua Workshop Pte Ltd
23 Kaki Bukit Avenue 4, #04-01(SouthWing) Singapore 415933
Tel : 6844-1985 Fax : 6844-5185
Business Reg No. 201838521G

Invoice

Bill To

EQ Insurance Company LTD
5 Maxwell Road
#17-00 Tower Block
MND Complex
Singapore 069110

Invoice Date : 05-Nov-19
Invoice No : XHW19-0015
Vehicle No. : SGB8969J
Accident Date : 24-Jun-19

Item No	Description	Quantity	Unit Price	Amount
1	Lump Sum Repair for Third Party Claim	1		\$8,000.00
Remarks			Sub Total	\$8,000.00
			Amount Due	\$8,000.00

for Xin Hua Workshop Pte Ltd



AUTHORISED SIGNATURE





AlpineCarRental

XIN HUA WORKSHOP PTE LTD
BLK 23 KAKI BUKIT AVE 4
#04-01
SINGAPORE 415933
ATTN: AH HUA

TAX INVOICE

GST Reg no.: M2-0094320-1
Co. Reg no.: 199003483E

INVOICE NO: **REN-19IR04002R**

DATE: **24-Jun-19**

DESCRIPTION		AMOUNT
CAR NO.: SKZ9070X		
<u>RENTAL PERIOD:</u> 24/6/2019 - 2/7/2019		
* RENTAL DAILY	\$120.00 * 9 DAYS	\$1,080.00
* GST 7%		\$75.60
E. & O. E.		
TOTAL:		\$1,155.60

- ALL CHEQUE PAYMENTS SHOULD BE CROSSED AND MADE PAYABLE TO 'ALPINE CAR RENTAL PTE LTD'.
- PLEASE INDICATE INVOICE NO. ON THE REVERSE SIDE.
- PAYMENT IS DUE ON THE TERMS STATED HEREIN. INTEREST WILL BE CHARGED AT THE RATE OF 12% PER ANNUM UNTIL FULL PAYMENT OF THE OUTSTANDING SUM.

ALPINE CAR RENTAL PTE LT

This Invoice is computer generated.
No signature is required.

replacement for

Excess : \$2000



AlpineCarRental

Check Out / Check In List

CAR NO: SKZ9070X MAKE/MODEL: Che Cruze AT/MT

1. ITEMS FITTED / PLACED INSIDE THE CAR

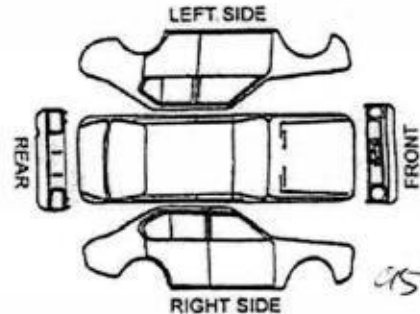
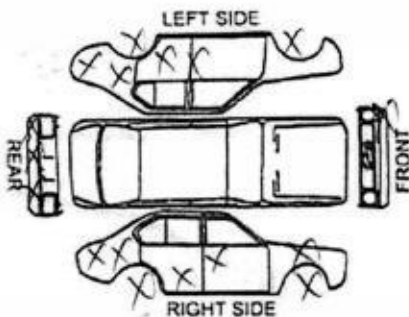
<input type="checkbox"/>	RADIO / CASSETTE / CD PLAYER	<input type="checkbox"/>	<input type="checkbox"/>	RADIO REMOTE CONTROL (1 PC)	<input type="checkbox"/>
<input type="checkbox"/>	CIGARETTE LIGHTER	<input type="checkbox"/>	<input type="checkbox"/>	RADIO SPEAKERS (4 PCS)	<input type="checkbox"/>
<input type="checkbox"/>	CENTRE ASH-TRAY (1PC)	<input type="checkbox"/>	<input type="checkbox"/>	FRONT ASH-TRAY (1PC)	<input type="checkbox"/>
<input type="checkbox"/>	FRONT SEAT BELTS (2 PCS)	<input type="checkbox"/>	<input type="checkbox"/>	REAR SEAT BELTS (3 PCS)	<input type="checkbox"/>
<input type="checkbox"/>	FLOOR MATS (4/5/6 PCS)	<input type="checkbox"/>	<input type="checkbox"/>	REAR SIDE DOOR ASH-TRAY (2 PCS)	<input type="checkbox"/>
<input type="checkbox"/>	FRONT / CENTRE ROOF LIGHT	<input type="checkbox"/>	<input type="checkbox"/>	CAR / RADIO MANUALS	<input type="checkbox"/>
<input type="checkbox"/>	SPEAKER BOARD (1 PC) HATCHBACKCAR	<input type="checkbox"/>	<input type="checkbox"/>	REAR VIEW MIRROR (1 PC)	<input type="checkbox"/>

2. ITEMS FITTED / PLACED INSIDE THE BOOT

<input type="checkbox"/>	BOOT CARPET (1 PC)	<input type="checkbox"/>	<input type="checkbox"/>	BOARD COVER (1 PC)	<input type="checkbox"/>
<input type="checkbox"/>	SPARE TYRE (1PC)	<input type="checkbox"/>	<input type="checkbox"/>	SPARE TOOLS / JACK	<input type="checkbox"/>
<input type="checkbox"/>	CD CHANGER (1 PC) WITH 6 / 10 MAG	<input type="checkbox"/>	<input type="checkbox"/>		<input type="checkbox"/>

3. ITEMS FITTED ON THE EXTERIOR

<input type="checkbox"/>	SIDE VIEW MIRRORS (2 PCS)	<input type="checkbox"/>	<input type="checkbox"/>	FRONT WIPERS (2 PCS)	<input type="checkbox"/>
<input type="checkbox"/>	REAR WIPER (1 PC)	<input type="checkbox"/>	<input type="checkbox"/>	HEADLIGHT WIPERS (2 PCS)	<input type="checkbox"/>
<input type="checkbox"/>	TYRES (4PCS)	<input type="checkbox"/>	<input type="checkbox"/>	HUB CARS (4PCS)	<input type="checkbox"/>
<input type="checkbox"/>	PETROL COVER (1 PC)	<input type="checkbox"/>	<input type="checkbox"/>	FRONT / REAR NUMBER PLATES (2 PCS)	<input type="checkbox"/>



REMARKS: Mileage: 94843 Petrol: (1/8), (1/4), (3/8), (1/2), (5/8), (3/4), (7/8), FULL ✓

Minor Scratches & Dents PR Number Plate crack

CHECKED OUT BY : velvin

CHECKED IN BY : velvin

DATE/TIME : 2K 106119 PM/AM

DATE/TIME : 02107119 PM/AM

HIRER'S SIGNATURE

HIRER'S SIGNATURE

> Back to OneMotoring



Land Transport Authority
10 Sin Ming Drive
Singapore 575701
GST Registration No. : M4-0006529-2

Print Date/Time : 24 Jun 2019 / 14:59:10

Receipt Date/Time : 24 Jun 2019 / 14:59:10

Tax Invoice/Receipt

Receipt No. : ITNET-00000-190624-002268

Previous Receipt No. :

S/N	Item Description/ Business Transaction Reference No.	Amount Before GST (S\$)	GST Amount (S\$)	Amount After GST (S\$)
Result of Insurance Enquiry - SKQ2952U				
As at 24 Jun 2019/09:20:00				
Insurance Co: EQ INSURANCE COMPANY LTD				
1	Insurance Enquiry - SKQ2952U Enquiry Fee 20190624145740256563	7.00	0.49	7.49
Sub-Total		7.00	0.49	7.49
Total Before Rounding		7.00	0.49	7.49
Rounding Difference				0.04
Total Amount Payable				7.45
Paid By				
	20190624145756993	Direct Debit: eNETS Debit (Internet Banking)		7.45
Total				7.45
Cash Change				0.00
Tendered Amount				7.45
Excess Refundable Amount				0.00

THANK YOU AND HAVE A NICE DAY!

Please ensure that all payments to the Authority are good and promptly settled by the payment service provider / financial institution. Otherwise, the transaction and receipt is considered void and late fee may apply.

Print Receipt

OK

Save as PDF

Hsiao Tong (LKKAUTO)

From: Janice Goh <janice.goh@eqinsurance.com.sg>
Sent: Thursday, 31 October 2019 4:03 PM
To: Hsiao Tong (LKKAUTO)
Cc: Admin A
Subject: RE: <SEEK MANDATE>: Direct Settlement - Accident Involving SKQ2952U (OI : EQI - DM19HO01792/JT) AND SGB8969J (TP : LKK REF - CC6/EQI19011611/Apb3) on 24.06.2019

Hi Hsiao Tong

Please proceed to offer at \$8970.45.

Thank you.

Janice Goh

Executive | Claims



EQ Insurance Company Limited

5 Maxwell Road #17-00 Tower Block MND Complex Singapore 069110
did 65 6496 9032 | tel 65 6223 9433 ext 032 | fax 65 6223 4190
www.eqinsurance.com.sg



Privileged/Confidential information may be contained in this message. If you are not the intended recipient, please notify the sender immediately and delete all copies of

From: Hsiao Tong (LKKAUTO) [mailto:chewht@lkkauto.com]
Sent: Saturday, October 19, 2019 11:52 AM
To: EQI PRS <EQIPRS@eqinsurance.com.sg>
Cc: Admin A <admin-a@lkkauto.com>
Subject: <SEEK MANDATE>: Direct Settlement - Accident Involving SKQ2952U (OI : EQI - DM19HO01792/JT) AND SGB8969J (TP : LKK REF - CC6/EQI19011611/Apb3) on 24.06.2019

EQ ref : **DM19HO01792/JT**
LKK ref : CC6/EQI19011611/Apb3s2

Dear Sirs/Madam,

ACCIDENT INVOLVING SKQ2952U(EQ-OI) / SGB8969J(TP)/ OTHERS ON 24/06/2019

We refer to the above matter.

The said chain collision involved 3 vehicles whereby our insured was the last vehicle.
In accordance to the MCF guideline for chain collision, we have to settle the front vehicle's claim at 100%.

We seek your approval to offer Third Party repairer "XIN HUA WORKSHOP PTE LTD" at **\$8,970.45(all-in)**.

The summary is as follows: -

	Claimed Amount	Revised Amount
1. Cost of Repair	\$ 21,875.98	\$ 8,000.00
2. Loss of Rental(9days x \$120.00)(w/GST)	\$ 1,155.60	\$ 963.00(9days x \$100.00) (w/GST)
3. LTA/ GIA Search Fee	\$ 7.45	\$ 7.45
Total	\$ 23,039.03	\$ 8,970.45

Surveyor recommended 7 days for repair + 1Sunday + 1PRS = 9days.

Enclosed here with all the relevant documents for your perusal.

Kindly let us have your approval/instruction.

Best Regards,

Hsiao Tong, Chew (Ms) | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6742-3197 | email: chewht@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Janet Tan <janet.tan@eqinsurance.com.sg>

Sent: Wednesday, 14 August 2019 10:01 AM

To: Shu Pei (LKKAuto) <shupeil@lkkauto.com>

Cc: Hsiao Tong (LKKAuto) <chewht@lkkauto.com>; Admin A <admin-a@lkkauto.com>

Subject: FW: Direct Settlement - Accident Involving SKQ2952U (OI : EQI -DM19HO01792/JT) AND SGB8969J (TP : LKK REF - CC6/EQI19011611/Abp3) on 24.06.2019

Dear Shu Pei

As attached.

Regards,

Janet Tan

Senior Executive | Claims



EQ Insurance Company Limited

5 Maxwell Road #17-00 Tower Block MND Complex Singapore 069110

did 65 6496 9032 | tel 65 6223 9433 ext 032 | fax 65 6223 4190

www.eqinsurance.com.sg

A Member of Citystate

Privileged/Confidential information may be contained in this message. If you are not the intended recipient, please notify the sender.

From: Shu Pei (LKKAUTO) [<mailto:shupeil@lkkauto.com>]

Sent: Monday, August 5, 2019 5:46 PM

To: Janet Tan <janet.tan@eqinsurance.com.sg>

Cc: Hsiao Tong (LKKAUTO) <chewht@lkkauto.com>; Admin A <admin-a@lkkauto.com>

Subject: RE: Direct Settlement - Accident Involving SKQ2952U (OI : EQI - TBA) AND SGB8969J (TP : LKK REF - CC6/EQI19011611/Apb3) on 24.06.2019

WITHOUT PREJUDICE

Dear Sir / Madam,

We refer to the above matter.

Enclosed for your perusal is:

- Estimated cost of repair
- Preliminary advice

Kindly let us have a copy of your insured's GIA report for our necessary action.

Thank you.

Best Regards,

Shu Pei | Admin

LKK Auto Consultants Pte Ltd

Phone: 6366-0055 | email: shupeil@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Shu Pei (LKKAUTO) <shupeil@lkkauto.com>

Sent: Monday, 1 July 2019 4:24 PM

To: 'Janet Tan' <janet.tan@eqinsurance.com.sg>

Cc: Hsiao Tong (LKKAUTO) <chewht@lkkauto.com>; Admin A <admin-a@lkkauto.com>

Subject: Direct Settlement - Accident Involving SKQ2952U (OI : EQI - TBA) AND SGB8969J (TP : LKK REF - CC6/EQI19011611/Apb3) on 24.06.2019

WITHOUT PREJUDICE

Dear Sir / Madam,

We refer to the above matter.

We have inspected TP vehicle SGB 8969J at M/s Xin Hua Workshop Pte Ltd on a WP basis and TP repairer proposed for a direct settlement.

Enclosed for your perusal is:

- TP GIA report

Please be informed that estimated cost of repair and preliminary advice is not ready yet.

Meanwhile, kindly let us have a copy of your insured's GIA report for our necessary action.

Kindly take note that the case handler in-charge is Hsiao Tong and she can be contacted at DID: 6742 3197.

Thank you

Best Regards,

Shu Pei | Admin

LKK Auto Consultants Pte Ltd

Phone: 6366-0055 | email: shupeil@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

Total Control Panel

[Login](#)

To: egiprs@eqinsurance.com.sg

[Remove lkkauto.com](#) from my allow list

From: chewht@lkkauto.com

You received this message because the domain lkkauto.com is on your allow list.