



Auto  
Consultants  
Pte Ltd

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Our Ref: CC4/AIG19011592/R1db3

16 AUGUST 2019

**MASINDO LOGISTIC PTE LTD**

3017 UBI ROAD 1, #02-131

KAMPONG UBI INDUSTRIAL ESTATE

SINGAPORE 408708

Dear Sir/Madam,

**ACCIDENT INVOLVING XE 853U & XE 3807J ALONG/AT UPPER JUNCTION OF  
PIONEER ROAD & BENOI SECTOR ON 11/03/2019**

We refer to the above subject matter. We write to inform you that we are the loss adjuster appointed by your motor insurer, AIG Asia Pacific Insurance Pte Ltd to deal with the third party claim against your policy.

We have received a claim from XE 3807J against your motor insurance policy.

Based on the accident report and accident scenario, we are of the view that liability is not in your favour as your vehicle carrier slip out of the lane and collided onto Third Party truck. We will therefore proceed to negotiate for an amicable settlement with the Third Party.

Should you however wish to further discuss on the matter prior to our negotiations and settlement, please contact us within 10 days from the date of this letter.

Please note that your No-Claim Discount (NCD) (if any) will be affected and reduced by 30% (20% for commercial vehicles) upon next renewal due to this Third Party claim. However, if your policy has a NCD protector feature, it will be deemed utilized for this claim and your NCD will be protected.

Please call us if you have further queries.

Yours faithfully,

CHAN JIA LE

Case Handler

DID: 6749 5792

FAX: 6741 4108

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c.c. AIG Asia Pacific Insurance Pte Ltd  
(Motor Claims Dept)