

INS. CASE OWNER:

Jas Tan

CC3 / AXA140

22528

/ K1d03

LKK:

IDAC:

## ASSIGNMENT

03-12-14

Surveyor:

Amk (Kulvin)

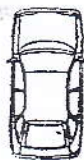
DOI:

02-12-14

Date / Time :

02-12-14

Pre-assign / CCU / FTE



Insured Vehicle No.:

SKA 9987 H

Name of Insured :

Lee Soon Hwa

Insured Tel No. :

HP: 8389 0500

Excess Sec II :SS

D.O.A: 30-11-14

Claim No. :

CD 323705

Policy No. :

GA 002427/1

Make / Model :

Volvo XC90

Place of Accident :

Jalan Benaan Kapal

Is driver the owner? ( YES / NO )

Nature of Accident :

If NO, Driver Name / Age :

OI GIA REPORT: YES / NO ; TP GIA REPORT: YES / NO

Driver Tel No. :

(V/L: YES / NO Insured Liability :

% Final ? Yes / No

SHD 332 B



INSRS:

WSP: Trans-Cab

Tel :

Liability :

RMKS:



INSRS:

WSP:

Tel :

Liability :

RMKS:



INSRS:

WSP:

Tel :

Liability :

RMKS:



INSRS:

WSP:

Tel :

Liability :

RMKS:

Date/ Time

## FOR CSO ONLY:

Is driver the owner? (YES / NO)

If NO, Driver Name / Age :

Driver's Own Vehicle Number:

Insurance Company:

SHD 332B - X; SKA 9987H - X

## STAGE

DATE / PIC

Finalisation:

Email AIG for OI GIA:

Apt letter to OI:

Call OI:

After call ltr to OI:

Type Report:

Prepare Invoice:

Others:

Documentation Check List: Handler Typist

OI Apt Ltr:

Authorisation To Act:

Release Voucher:

Final Repair Bill:

Car Rental Invoice:

LTA / GIA :

Medical Bill:

Approval Email:

Payment Breakdown Form:

Others:

- B33 0% - N.A. AJ

TP DID NOT WANT

AG. AGAINST THE TRAFFIC

FLOW.

MIL. SCENE  
PHOTO

Conflicting version

## FINAL SETTLEMENT

Date : -

Confirm with -

Repair Cost:

S\$ -

Final Liability:

50

% (Agreed / Assessed)

BOLA S/N No. :

N26

Loss of Rental:

S\$ -

( days)

If NO or B 28, Ass. Lia :

Loss of Use:

S\$ -

(\$ x days)

1) Claim status: Normal/Reject/Private Settle

Disbursement:

2) Report Format:

Legal Cost :

S\$ -

3) Survey fee:

Total:

S\$ -

Global Sum: S\$

\$ 250. x x

Ref

Date / Time	Action / Instructions
05/01/15	Email received from 02 - photos.
7/01/15	@ 9.35 am 02 called in. After explanation finally he agreed to settle on 50/50. He will still file for a TP claim. 02's workshop also told 02 that most likely is 50/50 case.
6/01/15	Email received from TP wls. No video footage.
16/1/15	File passed to Roszy.
06/02/15	Email received from 02, he received lawyer letter.
06/02/15	Email replied to TP wls adv Zhenia to call us back.
06/02/15	Email received from 02 received lawyer letter.
06/02/15	@ 11.20 am spoken to 02 regarding injury claim he had to seek his legal adviser for further advice.
06/02/15	Passed File to Roszy got surveyor to finalise 1st.
02/03/15	File with Pauline



**TRANS-CAB AUTO SERVICES PTE LTD**

NO.42 SUNGEI KADUT ST 1 SINGAPORE 729346

TEL NO.6287 6666 FAX NO.6366 8862

CO/GST REG NO.201019626G

**SHD 332B -****ROEL**

Vehicle No.:

Chassis No.:

Vehicle Make:

Vehicle Model:

Date of Accident :

Third Party Insurer :

**SHD 332B - ROEL**

JTDER12W003001036\*

TOYOTA

WISH 1.8

30.11.2014

AXA

**PART****LIST**

1	1	Front Bumper Cover / <i>Repair</i>	\$	487.80
2	1	Front Bumper Lower Absorber / <i>bum</i>	\$	108.33
3	1	Front Bumper Reinforcement / <i>Part</i>	\$	<del>265.09</del>
4	1	Front Bumper Side Support LH / <i>OK</i>	\$	63.50
5	1	Front Bumper Side Support RH <i>X see</i>	\$	63.50
6	1	Front Bumper Retainer RH <i>X see</i>	\$	68.50
7	1	Front Bumper Retainer LH / <i>OK</i>	\$	68.50
8	1	Front Bumper Lower Grille <i>X see</i>	\$	215.60
9	1	Front Bumper Fog Lamp Cover RH <i>X see</i>	\$	17.60
10	1	Front bumper Fog Lamp Cover LH / <i>OK</i>	\$	17.60
11	1	Bonnet <i>X see</i>	\$	849.30
12	1	Bonnet Insulator <i>X An</i>	\$	436.72
13	1	Bonnet TOYOTA Badge <i>X An</i>	\$	189.00
14	1	Bonnet Hinge RH <i>X see</i>	\$	68.00
15	1	Bonnet Hinge LH <i>X see</i>	\$	68.00
16	1	Bonnet Lock <i>X see</i>	\$	75.02
17	1	Bonnet moulding <i>X see</i>	\$	161.97
18	1	Front Support Panel <i>X Repair</i>	\$	1,018.60
19	1	Front Brace Panel <i>X see</i>	\$	79.57
20	1	Front Fender RH <i>X see</i>	\$	698.00
21	1	Front Fender LH / <i>Repair</i>	\$	698.00
22	1	Front Fender Liner LH / <i>bum</i>	\$	307.62
23	1	Front Headlamp RH <i>X see</i>	\$	800.02
24	1	Front Headlamp LH / <i>OK</i>	\$	800.02
25	1	Radiator Assembly <i>X see</i>	\$	1,890.20
26	1	Radiator Grille <i>X see</i>	\$	169.80
27	1	Aircon Condenser <i>X see</i>	\$	1,488.00
28	1	Front shock absorber assy LH <i>X see</i>	\$	465.00
29	1	Front lower arm LH <i>X see</i>	\$	517.14
30	1	Front knuckle arm LH <i>X see</i>	\$	408.95

TOTAL \$ 12,564.95

25% \$ 3,141.24

\$ 9,423.71

**Special Nett**

1	Front Licence Plate	✓ <i>sk</i>	\$	80.00
1	Front CNG Sticker	✓ <i>nc</i>	\$	15.00
1Set	Front Bumper Fastener Clip	✓ <i>nc</i>	\$	12.00
1Set	Bonnet insulator clip	✗ <i>na</i>	\$	35.00
1Set	Bonnet Under Weatherstrip Seal Clips	✗ <i>na</i>	\$	18.00
2 Set	Front Fender Liner clip	LH ✓ <i>nc</i> RH ✗ <i>na</i>	\$	<del>24.00</del> <sup>12</sup>
1Set	Radiator Grille Clip	✗ <i>na</i>	\$	18.00
1	Front tyre LH	✗ <i>sk</i>	\$	180.00
1	Front tyre rim LH	✗ <i>repair</i>	\$	120.00
1	Front tyre rim hub cap LH	✗ <i>na</i>	\$	50.00

**TOTAL \$ 552.00**

**TOTAL PARTS \$ 9,975.71**

Panel Beating, Knocking And Straightening The Necessary Portion, Remove And Renewal Of Parts, Adjust And Realign The Same	\$	<sup>800</sup> <del>2,800.00</del>
Putty And Spray Painting Of The Affected	\$	<sup>600</sup> <del>2,700.00</del>
To Rust-proofing Of The Affected Areas.	\$	<sup>40</sup> <del>220.00</del>
To Check Electrical Lighting Concerned.	\$	<sup>30</sup> <del>120.00</del>
To Check Steering Geometry And Computer Wheel Alignment.	\$	<del>220.00</del> ✗ <i>na</i>
To Transfer Of Tire, Rim And On Wheel	\$	<del>170.00</del> ✗ <i>na</i>
To Replace, Refix And Top Up Coolant For Radiator	\$	<del>120.00</del> ✗ <i>na</i>
To Dismantle And Refit Front End Suspension, Undercarriage Parts, Final Checking And	\$	<del>270.00</del> ✗ <i>na</i>
To Pull And Jack Out Chassis Frame And Correct It To Symmetrical Position With The Aid Of Hydraulic Pneumatic Jack.	\$	<del>380.00</del> ✗ <i>na</i>

**TRANS-CAB AUTO SERVICES PTE LTD**

NO.42 SUNGEI KADUT ST 1 SINGAPORE 729346

TEL NO.6287 6666 FAX NO.6366 8862

CO/GST REG NO.201019626G

**SHD 332B -****ROEL**To vacuum, replace, refix and recharge air  
condenser

\$

~~380.00~~ X *ns*To dismantle and refit aircon assy and  
attachment, vacuum and charge-in-gas.

\$

~~380.00~~ X *ns*

Towing Fees

\$

~~120.00~~ *70***TOTAL** \$ 7,880.00**Over all total** \$ 17,855.71**REPAIRE DAYS****10 DAYS***Kalua (Kle)**2/12/14**4 Repair Dgs.**Lump Sum Repair**After Repair phd*

Text size + -

**Enquire PARF/COE Rebate for Registered Vehicle****Vehicle Owner Particulars**

Owner ID Type: Company  
Owner ID: 200303878K

**Vehicle Details**

Vehicle No.: SHD332B  
Vehicle to be Exported: Yes  
Intended De-registration Date: 01 Dec 2014  
Vehicle Make: TOYOTA  
Vehicle Model: WISH 1.8 AUTO BI-FUEL  
Primary Colour: Red  
Manufacturing Year: 2008  
Engine No.: 1ZZ3165874  
Chassis No.: JTDER12W003001036  
Maximum Power Output: 97.0 kW (130 bhp)  
Open Market Value: \$22,533.00  
Original Registration Date: 31 Dec 2008  
First Registration Date: 31 Dec 2008  
Transfer Count: 0  
Actual ARF Paid: \$13,520.00

**Intended PARF Rebate Details**

PARF Eligibility: Yes  
PARF Eligibility Expiry Date: 30 Dec 2016  
PARF Rebate Amount: \$9,464.00

**Intended COE Rebate Details**

COE Expiry Date: 30 Dec 2016  
COE Category: A - Car (1600cc & below)  
COE Period (Years): 8  
QP Paid: \$11,281.00  
COE Rebate Amount: \$2,930.00  
**Total Rebate Amount: \$12,394.00**

**Message**

Please note that the 8-year COE for this vehicle cannot be further renewed. The vehicle must be de-registered upon COE expiry or when the vehicle reaches its statutory lifespan (if applicable), whichever is earlier.

The information contained herein is correct as at 01 Dec 2014

OK

Land Transport Authority

Please read through the Privacy Statement, Terms of Use and Disclaimer.  
Please do not use the **Back** or **Forward** buttons on your browser as this may alter the results of the transactions.  
Best viewed with IE 6.0 SP3 and above, 1024 X 768 resolution  
Copyright © 2014 LTA | [Privacy Statement](#) | [Terms of Use](#) | [Disclaimer](#) | [Rate the Website](#) | [Rate this e-Service](#)




# LKK Auto Consultants Pte Ltd

51 Ubi Ave 1 #01-25 Paya Ubi Industrial Park, Singapore 408933

TEL: 6256 3561 FAX: 6256 4315

Reg. No: 199607198R GST Reg. No. 19-9607198-R

Affiliated to Federation Internationale Des Experts En Automobile				
AXA INSURANCE SINGAPORE PTE LTD			Ref : CC3/AXA14022528/K1da3	
8 SHENTON WAY #27-01 SINGAPORE 068811			Date : 03-12-2014	
			Code : AXA2	
<b>1. Policy Particulars :- THIRD PARTY CLAIM</b>				
Insured Veh.	SKA 9987H	Veh. Inspected	SHD 332B	
Policy No.		Coverage (\$)	0.00	
Claim No.		Excess (\$)	0.00	
Assign From		Assign Date	03/12/2014	
<b>2. Vehicle Particulars &amp; Condition</b>				
Make & Model		c.c	0	
Engine No.	HIDDEN	Year of Reg.		
Chassis No.		Colour		
Odometer	-	Steering		
Brakes		Modification		
General				
<b>3. Conditions of Tyres</b>				
	Size	Make	Balance	
R/H Front Tyre			mm	
L/H Front Tyre			mm	
R/H Rear Tyre			mm	
L/H Rear Tyre			mm	
<b>4. Description of Damages</b>				
<b>5. General Information</b>				
Accident Date	30/11/2014	Inspection Date	02/12/2014	
Survey held at	TRANS-CAB AUTO SERVICES PTE LTD NO. 42 SUNGEI KADUT ST 1 SINGAPORE 729346			
<b>5a. Remarks</b>				
A) THE INSPECTION WAS CONDUCTED ON A "WITHOUT PREJUDICE" BASIS. B) IN ACCORDANCE TO YOUR INSTRUCTIONS, WE HAVE NOT AUTHORISED REPAIRS.				



Auto  
Consultants  
Pte Ltd

Company Registration No. 199607198R

51 UBI AVE 1, #02-25 PAYA UBI INDUSTRIAL PARK, SINGAPORE 408933 TEL : (065) 62563561 FAX : (065) 62564315

Your ref: To Be Advised  
Our ref: CC3/AXA14022528/K1da3

Date: 04.12.2014

The Motor Claims Department  
M/s AXA INSURANCE SINGAPORE PTE LTD  
Attn: Sir / Madam

Dear Sir/Madam,

**PRELIMINARY ADVICE OF VEHICLE NO.**

**SHD 332B**

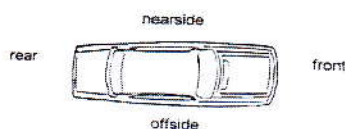
We refer to the above matter.

Please be informed that we had conducted the inspection of the above mentioned vehicle on 02.12.2014 at the premises of M/s Trans-cab Auto Services Pte Ltd and have the following to report:-

Workshop Estimate Amount	: S\$	17,855.71
Revised Estimate Amount	: S\$	3,691.35
"Check" Items Amount	: S\$	-
Market Value	: S\$	-
LTA Reimbursement Value	: S\$	-
Nett Value	: S\$	-

**Description of Damage:**

The vehicle sustained damages at the  
Front N/S Portion



**Comments/Present Status:**

Damages Consistent

Estimated normal period for repairs: 4 days

Yours faithfully,

KALVIN ANG  
Licensed Appraiser

## Admin-A (LKK Auto)

---

**From:** Jas Tan Siok Thiew [jas.tan@axa.com.sg]  
**Sent:** Thursday, 11 December, 2014 11:45 AM  
**To:** Admin-A (LKK Auto)  
**Cc:** Ng Hai Chuan; KKLau; Hsiao Tong; Pauline Yap; Rosey Naing; Winnie Ho Ping Ping  
**Subject:** DS / Trans-cab Auto / C0323705 / OD SKA9987H / TP SHD332B / 30.11.14 / EST \$17,855.71 / JT

**Categories:** HMK

Hi,  
You may proceed with DS.

Thanks & regards

---

**Jas Tan**  
Executive - Motor Claims  
**AXA Insurance Singapore Pte Ltd**  
8 Shenton Way, #27-01 AXA Tower, Singapore 068811  
Customer Care : 1800 8804741 press 3  
Website: [www.axa.com.sg](http://www.axa.com.sg)



**We are all born to protect, but for me it's a calling.**  
Discover our stories on [www.borntoprotect.sg](http://www.borntoprotect.sg)

redefining / insurance



---

"This message is confidential. Any unauthorized disclosure, use or dissemination, either whole or partial, is prohibited. If you are not the intended recipient of the message, please notify the sender immediately."



Please consider the environment before printing this email

---

**From:** Admin-A (LKK Auto) [mailto:[admin-a@lkkauto.com](mailto:admin-a@lkkauto.com)]  
**Sent:** Thursday, December 11, 2014 11:18 AM  
**To:** Tan Tiong Beng; Jas Tan Siok Thiew  
**Cc:** Ng Hai Chuan; KKLau; Hsiao Tong; Pauline Yap; Rosey Naing  
**Subject:** RE: WP (OSP) / Trans-cab Auto / C0323705 / OD SKA9987H / TP SHD332B / 30.11.14 / EST \$17,855.71 / JT

### WITHOUT PREJUDICE

Dear Tiong Beng / Jas,

We refer to our below email.

Kindly advise whether we can proceed direct settlement for this case.

*"Wishes you a Merry Christmas & Happy New Year 2015"*

Thank You.

Best Regards,

## Pauline Yap

---

**From:** Pauline Yap  
**Sent:** Monday, 5 January, 2015 3:14 PM  
**To:** Jasmine Tan  
**Cc:** Rosey Naing; 'claims@transcabservices.com.sg'; 'zhewei.kek@transcabservices.com.sg'; 'tzeyong.lui'  
**Subject:** Your Ref : SHD332B \* Our Ref : CC3/AXA14022528/K1da3 - ACCIDENT INVOLVING SKA9987H ( OI ) & SHD332B ( TP ) DOA ON : 30.11.2014  
**Attachments:** OI's statement & sketch plan.pdf

### WITHOUT PREJUDICE

Your Ref : SHD332B  
Our Ref : CC3/AXA14022528/K1da3

### ACCIDENT INVOLVING SKA9987H ( OI ) & SHD332B ( TP ) DOA ON : 30.11.2014

Dear Jasmine,

Due to Liability Unclear can you provide us with the video clip?

Our insured Disputed on Liability as he reported your client behind him Suddenly accelerated to overtake him from his right hence rammed onto our insured right side of his car at right wheel while our insured wanted to turn right into the building next to "The Case".

Refer to the attachments for our insured's statement & sketch plan.

Thank you.

Best Regards,

**Pauline Yap**

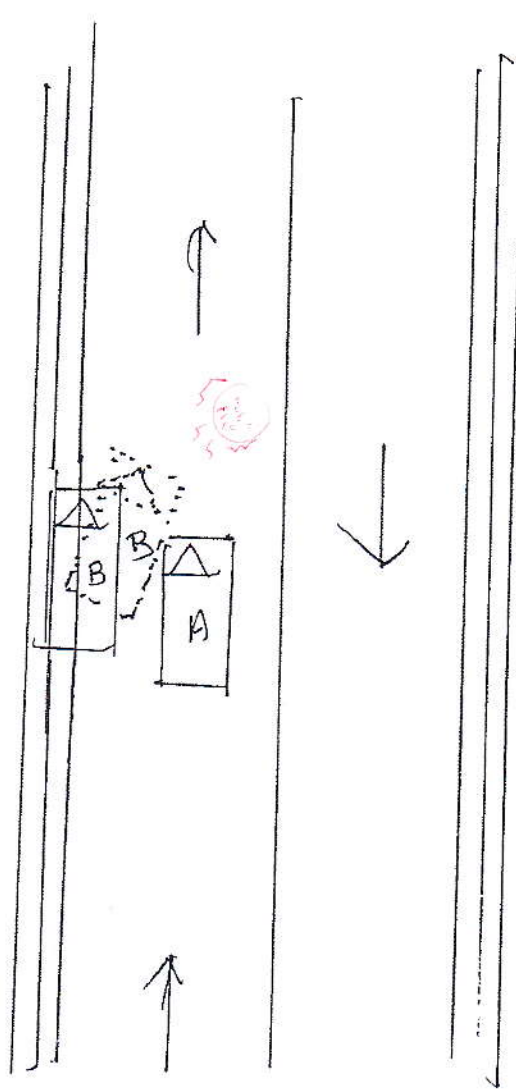
*LKK Auto Consultants Pte Ltd*

DID : 6841 6051

Fax : 6741 4108

Email : [paulineyap@lkkauto.com](mailto:paulineyap@lkkauto.com)

31n Benaan Kapal.



10-6-15  
REVIEWED.  
TAXI'S SKETCH  
NOT CONSISTENT  
TO SCENE PHOTO  
WHERE POINT  
OF IMPACT CAN  
BE OBSERVED  
WHERE DEBRIS  
ARE VISIBLE.  
JMY

A-SHD-332-B

B-SKA-9987-H.



Auto  
Consultants  
Pte Ltd

51 UBI AVE 1, #01-25 PAYA UBI INDUSTRIAL PARK, SINGAPORE 408933 TEL : (065) 62563561 FAX : (065) 62564315

**Our Ref: CC3/AXA14022528/K1da3**

**Policy Number: GA002427/1**

6 JANUARY 2015

**LEE SOON HWA**  
52 MARINE PARADE ROAD  
#16-20  
TOWER 4 SILVER SEA  
SINGAPORE 449308

Dear Sir/Madam,

**ACCIDENT INVOLVING SKA9987H AND SHD332B ON 30/11/2014**

We refer to the above accident where we are acting for AXA Insurance Singapore Pte Ltd (AXA) to resolve the claim against you and/or your authorized driver under the Auto Insurance policy taken up with them.

Kindly note that we have reviewed this matter and would like to advise that you and/or your authorized driver may not be absolved from blame for this accident.

If you have evidence/information to prove that we should not settle the third party claim, kindly let us have them in writing within the next 10 days i.e. by **15/01/2015**, after we shall proceed with negotiation with Third Party claimant on the **without prejudice basis** and any settlement should not bind any claims whatsoever by you/your driver against the other party's insurer arising from this particular accident.

Accordingly your No Claim Discount (NCD – if applicable) may not be preserved. However, if you are making a claim against third party and successful with 80% in your favor, our principal will re-instate your NCD.

Please call us if you have further queries.

Yours faithfully,

Pauline Yap Poh Ling  
Case Handler  
DID: 6841 6051  
FAX: 6741 4108  
Email: [paulineyap@lkkauto.com](mailto:paulineyap@lkkauto.com)

c.c. AXA Insurance Singapore Pte Ltd (AXA)  
(Motor Claims Dept)

## Joy Irene (LKK Auto)

---

**From:** Vale Oh <Vale.Oh@axa.com.sg>  
**Sent:** Thursday, 6 August, 2015 4:43 PM  
**To:** Joy Irene (LKK Auto); Hsiao Tong  
**Cc:** CS A Team  
**Subject:** RE: C0323705MC/VO FW: WP (OSP) / Trans-cab Auto / C0323705 / OD SKA9987H / TP SHD332B / 30.11.14 / EST \$17,855.71 / JT

Hi Joy

Pls proceed to close off over your end in the interim.

In the event if TP re-visit the file, we will pass it to you for your handling, tks.

**Best Regards**

---

Vale Oh  
A. Manager – Motor Claims  
AXA Insurance Singapore Pte Ltd  
8 Shenton Way, #27-01 AXA Tower, Singapore 068811  
[vale.oh@axa.com.sg](mailto:vale.oh@axa.com.sg)  
Customer Care No. 1800 8804741 Press 3  
Website: [www.axa.com.sg](http://www.axa.com.sg)



**We are all born to protect, but for me it's a calling.**  
Discover our stories on [www.borntoprotect.sg](http://www.borntoprotect.sg)

redefining / insurance 

---

This message is confidential; its contents do not constitute a commitment by AXA except where provided for in a written agreement between you and AXA. Any unauthorised disclosure, use or dissemination, either whole or partial, is prohibited. If you are not the intended recipient of the message, please notify the sender immediately.

---

 **Please consider the environment before printing this email**

**From:** Joy Irene (LKK Auto) [mailto:JoyIrene@lkkauto.com]  
**Sent:** Thursday, August 06, 2015 3:34 PM  
**To:** Hsiao Tong; Vale Oh  
**Cc:** CS A Team  
**Subject:** RE: C0323705MC/VO FW: WP (OSP) / Trans-cab Auto / C0323705 / OD SKA9987H / TP SHD332B / 30.11.14 / EST \$17,855.71 / JT

Dear Ms. Vale,

We have given TP Trans-cab the liability at 50% since 5 January 2015.

We also kept reminding them for their letter of demand for negotiation settlement.

To date/ at present, there is no letter of demand sent yet and no follow-up made from their side for their claim.

We would like to close this case file in view of no further action and development from Trans-cab.

Kindly advice approval or instruction for this claim.

Thank you.

Best Regards,

**Joy Irene** | Case Handler

**LKK Auto Consultants Pte Ltd**

Phone: 6749-4274 | email: [joyirene@lkkauto.com](mailto:joyirene@lkkauto.com) | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

This email may contain confidential and/or privileged information. If you are not the intended recipient (or have received this email in error) please notify the sender immediately and destroy this email. Any unauthorized copying, disclosure or distribution of the material in this email is strictly forbidden.

---

**From:** Vale Oh [<mailto:Vale.Oh@axa.com.sg>]

**Sent:** Thursday, 6 August, 2015 2:41 PM

**To:** Hsiao Tong

**Subject:** C0323705MC/VO FW: WP (OSP) / Trans-cab Auto / C0323705 / OD SKA9987H / TP SHD332B / 30.11.14 / EST \$17,855.71 / JT

Hi Hsiao Tong

Pls advise status of the above matter, tks.

Best Regards

---

**Vale Oh**

A.Manager – Motor Claims

**AXA Insurance Singapore Pte Ltd**

8 Shenton Way, #27-01 AXA Tower, Singapore 068811

[vale.oh@axa.com.sg](mailto:vale.oh@axa.com.sg)

Customer Care No. 1800 8804741 Press 3

Website: [www.axa.com.sg](http://www.axa.com.sg)

 **We are all born to protect, but for me it's a calling.**  
Discover our stories on [www.borntoprotect.sg](http://www.borntoprotect.sg)

redefining / insurance



This message is confidential; its contents do not constitute a commitment by AXA except where provided for in a written agreement between you and AXA. Any unauthorised disclosure, use or dissemination, either whole or partial, is prohibited. If you are not the intended recipient of the message, please notify the sender immediately.

 **Please consider the environment before printing this email**

---

**From:** Tan Tiong Beng

**Sent:** Friday, December 05, 2014 9:18 AM

**To:** 'admin-b@lkkauto.com'; 'assignments@lkkauto.com'; 'sur@lkkauto.com'

**Cc:** Jas Tan Siok Thiew; Ng Hai Chuan

**Subject:** WP (OSP) / Trans-cab Auto / C0323705 / OD SKA9987H / TP SHD332B / 30.11.14 / EST \$17,855.71 / JT

Dear CHs,

Pls input VAT & VTP in AS400. Thank you.

**From:** Admin-A (LKK Auto) [<mailto:admin-a@lkkauto.com>]

**Sent:** Thursday, December 04, 2014 11:04 AM

**To:** Winnie Ho Ping Ping; Tan Tiong Beng; Jacy Goh Lay Ting

**Cc:** KKLau; Hsiao Tong; Pauline Yap

**Subject:** Direct Settlement - Accident Involving SKA9987H (OI : AXA - TBA) & SHD332B (TP : LKK REF - CC3/AXA14022528/K1da3) on 30.11.2014

**WITHOUT PREJUDICE**

Dear Sir/Madam,

We refer to the above matter.

This is a TP direct settlement case. We had inspected TP vehicle SHD 332B at Trans-cab Auto Services Pte Ltd.

Enclosed herewith a copy of TP's GIA report , estimated cost of repair and preliminary advice for your perusal.

Meanwhile, kindly let us have a copy of your insured's GIA report for our necessary action.

Kindly take note that the case handler in-charge is Pauline and she can be contacted at DID: 6841 6051.

*"Wishes you a Merry Christmas & Happy New Year 2015"*

Thank You.

Best Regards,

*Mei Kwan*

LKK Auto Consultants Pte Ltd

DID: 6366 0055

FAX: 6741 4108

EMAIL: [admin-a@lkkauto.com](mailto:admin-a@lkkauto.com)

This message is confidential; its contents do not constitute a commitment by AXA except where provided for in a written agreement between you and AXA. Any unauthorized disclosure, use or dissemination, either whole or partial, is prohibited. If you are not the intended recipient of the message, please notify the sender immediately.