

INS. CASE OWNER:

C63 1AxA140 22578

LKK:
IDAC:

URGENT

ASSIGNMENT

Surveyor:

DOI:

02-12-14

Date / Time:

13/12/14

02-12-14

Pre-assign / CCU / FTE

URGENT

11/11/15



Insured Vehicle No.:

SKA 9987 H

Claim No.:

CG 25705

Name of Insured:

Lee Yee Hing

Policy No.:

GA 002427/1

Insured Tel No.:

HP: 7-99 0100

Make / Model:

Volvo V40

Excess Sec II :\$S

D.O.A: 30-11-14

Place of Accident:

Tsim Sha Tsui Kowloon

Is driver the owner? (YES / NO)

Nature of Accident:

If NO, Driver Name / Age:

OI GIA REPORT: YES / NO ; TP GIA REPORT: YES / NO

Driver Tel No.:

(V/L: YES / NO Insured Liability:

% Final ? Yes / No

SHD 332 B



INSRS:

WSP: 1001 100

Tel:

Liability:

RMKS:



INSRS:

WSP:

Tel:

Liability:

RMKS:



INSRS:

WSP:

Tel:

Liability:

RMKS:



INSRS:

WSP:

Tel:

Liability:

RMKS:

Date/ Time

FOR CSO ONLY:

Is driver the owner? (YES / NO)

If NO, Driver Name / Age:

Driver's Own Vehicle Number:

Insurance Company:

STAGE

DATE / PIC

Finalisation:

Email AIG for OI GIA:

Apt letter to OI:

Call OI:

After call ltr to OI:

Type Report:

Prepare Invoice:

Others:

Documentation Check List: Handler Typist

OI Apt Ltr:

Authorisation To Act:

Release Voucher:

Final Repair Bill:

Car Rental Invoice:

LTA / GIA:

Medical Bill:

Approval Email:

Payment Breakdown Form:

Others:

6-8-15

WP IN VIEW OF NO ACTION & FOLLOW-UP
FROM TP.

- 833 0% - N.H. A1

TP DID NOT WANT

AGAINST THE TRAFFIC
FLOW.N.H. SCENE
PHOTO

FINAL SETTLEMENT

Date: 29/11/15 Confirm with

- LAMMILL

Repair Cost:

3190.90 (\$S)

Final Liability:

50

% (Agreed / Assessed)

BOLA S/N No.:

A1/15

Loss of Rental:

405.45 (\$S)

Final Liability:

50

% (Agreed / Assessed)

BOLA S/N No.:

A1/15

Loss of Use:

(\$S)

Final Liability:

50

% (Agreed / Assessed)

BOLA S/N No.:

A1/15

Disbursement:

(\$S)

Final Liability:

50

% (Agreed / Assessed)

BOLA S/N No.:

A1/15

Legal Cost:

(\$S)

Final Liability:

50

% (Agreed / Assessed)

BOLA S/N No.:

A1/15

Total:

(\$S)

Final Liability:

50

% (Agreed / Assessed)

BOLA S/N No.:

A1/15

Global Sum: \$S

1810.00

\$ 250.2 X

COPY SENT
25/12/19

Ref

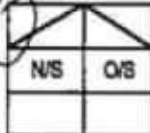
Date / Time	Action / Instructions
22/12/15	email received from C2 - 22/12/15
21/12/15	21/12/15 12:30pm C2 contacted via email re compensation (inquiry) he agreed to settle on 50/50. He will still file for a TP claim. His intention was to claim that amount is 50/50 case.
6/1/16	Email received from TP wls re compensation
16/1/16	File passed to Registry
06/02/16	Email received from C2, he received lawyer letter.
06/02/16	Email replied to TP wls asking Zhenwei to call us back.
06/02/16	Email received from C2 received lawyer letter.
06/02/16	At 11:20am Section to C2 requesting injury claim be paid to Scott has legal adviser for further advice.
06/02/16	Passed File to Registry sent Surveyor to finalise file.
02/03/16	File with Pender
3/3/16	- 10 days notice email TP. (Pending reply).
	- TP reply still pending. (SEE instruction approval to DS 50/50).
11/3/16	- offer TP \$1810 GTS (pending acceptance).

Surveyor: Kalvin**ASSIGNMENT**

From: _____ Date: 2/12/14
 Estimated Cost: _____
OD/TP/WS/TP RES/OD RES/EVA/INV/MV
 To inspect Vehicle No: SHD 332B
 at Workshop n/s Truck
 of _____
 Insured: _____
 Policy No. _____
 Claims No. _____
 Sum Insured: _____ Excess: _____
 (Client's Record)
 Make of Veh: _____

(Policy Condition)

Remark: The veh had commenced its
 repair at the time of inspection.



Bal. or Market Value: _____
 IDAC Accident Report: _____ Consistent?: Yes or No
 GIA / PR. Seac: _____ Consistent?: Yes or No
 Est. Repairs: 4 days Res.: Yes or No
 Lum Sum: _____ % 3 Val: Yes or No
 CA / REV / REP. / 24 HRS
 Date: _____ Person Contacted: _____
 Vehicle: IN / OUT

Veh No: SHD 332B Yr Regn: 2C 1 2008
 Type: M.Car / M.Cycle / Bus / Van / Lorry / Truck / Prime Mover /
 Truck / Trailer or _____
 Make: Toyota Wish cc 1998
 Colour: Red A/C: Insured / Std / NI / NA
 Sp. Reading: 607224 T/Radio: Insured / Std / NI / NA
 Eng/No: _____
 C/No: JTDER12W 00300 1036
 Gen. Cond: Good / Fair / Poor / Burnt
 Steering: In order / Jammed / Leaked / Burnt or _____
 Brake: In order / Jammed / Leaked / Burnt or _____
 Modl: Nil / S/Rim / STD / Rim or _____
 Tyre Size: F: 195/15R15
 R: _____
 BS / DUN / EXNOVA / GY / FS / LZA / MIC / OHTSU / PIR / SUMI /
 TOYO / YOKO or Falken
 Front _____ Rear _____
 R/Bal. 1 mm R/Bal. 2 mm
 L/Bal. 1 mm L/Bal. 1 mm
 D.O.A. 30/11/14 D.O.I. 2/12/14 1x250
 Survey held at Truck
 Des. of Damages: Fnt / Rear / O/S / N/S / U/C / Rooftop or
Front n/s
 The U/C / Chassis frame / Body Structure affected due to collision.

Date / Time Action / Instruction

	<u>LOK 4/5 \$2,950.22</u>
	<u>RED (\$14,905.71 / 83%)</u>

Date/Time, File Pass to?

☐ : Prel. Report

Days Of Repair: _____

1)

Date/Time, File Return to?

☐ : Final Report : Survey Fee.

Resurvey No. of Trip: _____

Survey Fee:

2)

Add Fee:

☐ : Site Insp (\$ _____)☐ : Interview (\$ _____)☐ : Tech. Invs (\$ _____)☐ : Weekend (\$ _____)

Transportation:

\$ + RS \$ _____

Photos

Others

TOTAL

Report Format: _____


Lump Sum / I.B.I.: (\$ _____)

**LKK Auto Consultants Pte Ltd**

51 Ubi Ave 1 #01-25 Paya Ubi Industrial Park, Singapore 408933

TEL: 6256 3561 FAX: 6258 4315

Reg. No: 199607198R GST Reg. No. 19-0607198-R

Affiliated to Federation Internationale Des Experts En Automobile			
AXA INSURANCE SINGAPORE PTE LTD		Ref : CC3/AXA14022528/K1da3	
8 SHENTON WAY #27-01 SINGAPORE 068811		Date : 03-12-2014	
		Code : AXA2	
1. Policy Particulars :- THIRD PARTY CLAIM			
Insured Veh.	SKA 9987H	Veh. Inspected	SHD 332B
Policy No.		Coverage (\$)	0.00
Claim No.		Excess (\$)	0.00
Assign From		Assign Date	03/12/2014
2. Vehicle Particulars & Condition			
Make & Model		c.c	0
Engine No.	HIDDEN	Year of Reg.	
Chassis No.		Colour	
Odometer	-	Steering	
Brakes		Modification	
General			
3. Conditions of Tyres			
	Size	Make	Balance
R/H Front Tyre			mm
L/H Front Tyre			mm
R/H Rear Tyre			mm
L/H Rear Tyre			mm
4. Description of Damages			
5. General Information			
Accident Date	30/11/2014	Inspection Date	02/12/2014
Survey held at	TRANS-CAB AUTO SERVICES PTE LTD NO. 42 SUNGEI KADUT ST 1 SINGAPORE 729346		
5a. Remarks			
A) THE INSPECTION WAS CONDUCTED ON A "WITHOUT PREJUDICE" BASIS. B) IN ACCORDANCE TO YOUR INSTRUCTIONS, WE HAVE NOT AUTHORISED REPAIRS.			



Auto
Consultants
Pte Ltd

Company Registration No. 199607198R

51 UBI AVE 1, #02-25 PAYA UBI INDUSTRIAL PARK, SINGAPORE 408933 TEL : (065) 62563561 FAX : (065) 62564315

Your ref: To Be Advised
Our ref: CC3/AXA14022528/K1da3

Date: 04.12.2014

The Motor Claims Department
M/s AXA INSURANCE SINGAPORE PTE LTD
Attn: Sir / Madam

Dear Sir/Madam,

PRELIMINARY ADVICE OF VEHICLE NO.

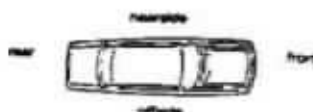
SHD 332B

We refer to the above matter.

Please be informed that we had conducted the inspection of the above mentioned vehicle on 02.12.2014 at the premises of M/s Trans-cab Auto Services Pte Ltd and have the following to report:-

Workshop Estimate Amount	: S\$	17,855.71
Revised Estimate Amount	: S\$	3,691.35
"Check" Items Amount	: S\$	-
Market Value	: S\$	-
LTA Reimbursement Value	: S\$	-
Nett Value	: S\$	-

Description of Damage:
The vehicle sustained damages at the
Front N/S Portion



Comments/Present Status:
Damages Consistent
Estimated normal period for repairs: 4 days

Yours faithfully,

KALVIN ANG
Licensed Appraiser

TRANS-CAB AUTO SERVICES PTE LTD
 NO.42 SUNGEI KADUT ST 1 SINGAPORE 729346
 TEL NO.6287 6666 FAX NO.6366 8862
 CO/GST REG NO.201019626G
SHD 332B -

ROEL

Vehicle No.:
 Chassis No.:
 Vehicle Make:
 Vehicle Model:
 Date of Accident :
 Third Party Insurer :

SHD 332B - ROEL
JTDER12W003001036*
TOYOTA
WISH 1.8
30.11.2014
Akh

		PART	LIST	
1	1	Front Bumper Cover <i>2.1km</i>	\$	487.80 ✓
2	1	Front Bumper Lower Absorber <i>Time</i>	\$	108.33 ✓
3	1	Front Bumper Reinforcement <i>Time</i>	\$	265.09
4	1	Front Bumper Side Support LH <i>1.2</i>	\$	63.50 ✓
5	1	Front Bumper Side Support RH <i>X 1.2</i>	\$	63.50 X
6	1	Front Bumper Retainer RH <i>X 1.2</i>	\$	68.50 X
7	1	Front Bumper Retainer LH <i>1.2</i>	\$	68.50 ✓
8	1	Front Bumper Lower Grille <i>X 1.2</i>	\$	215.60 X
9	1	Front Bumper Fog Lamp Cover RH <i>X 1.2</i>	\$	17.60 X
10	1	Front bumper Fog Lamp Cover LH <i>1.2</i>	\$	17.60 ✓
11	1	Bonnet <i>X 1.2</i>	\$	849.30 X
12	1	Bonnet Insulator <i>X 1.2</i>	\$	436.72 X
13	1	Bonnet TOYOTA Badge <i>X 1.2</i>	\$	189.00 X
14	1	Bonnet Hinge RH <i>X 1.2</i>	\$	68.00 X
15	1	Bonnet Hinge LH <i>X 1.2</i>	\$	68.00 X
16	1	Bonnet Lock <i>X 1.2</i>	\$	75.02 X
17	1	Bonnet moulding <i>X 1.2</i>	\$	161.97 X
18	1	Front Support Panel <i>X 1.2</i>	\$	1,018.60 X
19	1	Front Brace Panel <i>X 1.2</i>	\$	79.57 X
20	1	Front Fender RH <i>X 1.2</i>	\$	698.00 X
21	1	Front Fender LH <i>1.2</i>	\$	698.00 ✓
22	1	Front Fender Liner LH <i>1.2</i>	\$	307.62 ✓
23	1	Front Headlamp RH <i>X 1.2</i>	\$	800.02 X
24	1	Front Headlamp LH <i>1.2</i>	\$	800.02 ✓
25	1	Radiator Assembly <i>X 1.2</i>	\$	1,890.20 X
26	1	Radiator Grille <i>X 1.2</i>	\$	169.80 X
27	1	Aircon Condenser <i>X 1.2</i>	\$	1,488.00 X
28	1	Front shock absorber assy LH <i>X 1.2</i>	\$	465.00 X
29	1	Front lower arm LH <i>X 1.2</i>	\$	517.14 X
30	1	Front knuckle arm LH <i>X 1.2</i>	\$	408.95 X

TOTAL	\$	12,564.95
25%	\$	3,141.24
	\$	9,423.71

Specical Nett

1	Front Licence Plate	✓	\$	80.00	×
1	Front CNG Sticker	✓	\$	15.00	✓
1Set	Front Bumper Fastener Clip	✓	\$	12.00	✓
1Set	Bonnet insulator clip	×	\$	35.00	×
1Set	Bonnet Under Weatherstrip Seal Clips	×	\$	18.00	×
2 Set	Front Fender Liner clip	LH ✓ RH ✓	\$	24.00	12
1Set	Radiator Grille Clip	×	\$	18.00	×
1	Front tyre LH	×	\$	180.00	×
1	Front tyre rim LH	×	\$	120.00	×
1	Front tyre rim hub cap LH	×	\$	50.00	×

TOTAL \$ 552.00

TOTAL PARTS \$ 9,975.71

Panel Beating, Knocking And Straightening The Necessary Portion, Remove And Renewal Of Parts, Adjust And Realign The Same	\$	800 2,800.00
Putty And Spray Painting Of The Affected	\$	600 2,700.00
To Rust-proofing Of The Affected Areas.	\$	40 220.00
To Check Electrical Lighting Concerned.	\$	120.00
To Check Steering Geometry And Computer Wheel Alignment.	\$	220.00
To Transfer Of Tire, Rim And On Wheel	\$	170.00
To Replace, Refix And Top Up Coolant For Radiator	\$	120.00
To Dismantle And Refit Front End Suspension, Undercarriage Parts, Final Checking And	\$	220.00
To Pull And Jack Out Chassis Frame And Correct It To Symmetrical Position With The Aid Of Hydraulic Pneumatic Jack.	\$	380.00

TRANS-CAB AUTO SERVICES PTE LTD
 NO.42 SUNGEI KADUT ST 1 SINGAPORE 729346
 TEL NO.6287 6666 FAX NO.6366 8862
 CO/GST REG NO.201019626G
SHD 332B -

ROEL

To vacuum, replace, refix and recharge air condenser	\$	380.00 X
To dismantle and refit aircon assy and attachment, vacuum and charge-in-gas.	\$	380.00 X
Towing Fees	\$	120.00 70

TOTAL \$ 7,880.00

Over all total \$ 17,855.71

REPAIRE DAYS

10 DAYS

Kalua (CKK)
 2/12/14
 4 Repair Pgr.
 Lump Sum Repair
 After Repair pht

LKK Auto Consultants hence notify the Repairer of the following:

- To resurvey before/after spray painting
- To display damaged part(s) during resurvey
- Parts prices are subject to confirmation
- Third party survey is on a "Without Prejudice" basis
- No illegal modification(s) is allowed
- Supplementary item(s) must be resurveyed and is subject to final approval from Insurance Company

Acknowledged by Repairer
 Signature:
 Date:

Text size + -

Enquire Vehicle & Owner Information (Vehicle No. SKA9987H As At 30 Nov 2014 / 09:50:00)

Law Firm Search Details

Search Reason: Insurance claim in relation to traffic accident

Law Firm Case No.: TCS(ROEL)SHD332B

Current Owner Details

Owner ID Type: Malaysia NRIC

Owner ID: 760820015497

Owner Name: LEE SOON HWA

Registered Address Type: Private Residential (Condo Apt or House) / Shopping / Office Complexes

Registered Block/House No: 52

Registered Street Name: MARINE PARADE ROAD

Registered Unit No.: # 16 - 20

Registered Building Name: -

Registered Postal Code: 449308

Current Vehicle Details

Vehicle No: SKA9987H

Make Description/Model: VOLVO / XC90 2.5T A/T ABS D/AB 4WD 5DR TC

Insurance Company Name: AXA INSURANCE SINGAPORE PTE LTD



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1/12/2014

Admin-A (LKK Auto)

From: Jas Tan Siok Thiew [jas.tan@axa.com.sg]
Sent: Thursday, 11 December, 2014 11:45 AM
To: Admin-A (LKK Auto)
Cc: Ng Hai Chuan; KKLau; Hsiao Tong; Pauline Yap; Rosey Naing; Winnie Ho Ping Ping
Subject: DS / Trans-cab Auto / C0323705 / OD SKA9987H / TP SHD332B / 30.11.14 / EST \$17,855.71 / JT

Categories: HMK

Hi,
You may proceed with DS.

Thanks & regards

Jas Tan
Executive - Motor Claims
AXA Insurance Singapore Pte Ltd
8 Shenton Way, #27-01 AXA Tower, Singapore 068811
Customer Care : 1800 8804741 press 3
Website: www.axa.com.sg



We are all born to protect, but for me it's a calling.
Discover our stories on www.borntoprotect.sg

redefining / insurance



"This message is confidential. Any unauthorized disclosure, use or dissemination, either whole or partial, is prohibited. If you are not the intended recipient of the message, please notify the sender immediately."



Please consider the environment before printing this email

From: Admin-A (LKK Auto) [<mailto:admin-a@lkkauto.com>]
Sent: Thursday, December 11, 2014 11:18 AM
To: Tan Tiong Beng; Jas Tan Siok Thiew
Cc: Ng Hai Chuan; KKLau; Hsiao Tong; Pauline Yap; Rosey Naing
Subject: RE: WP (OSP) / Trans-cab Auto / C0323705 / OD SKA9987H / TP SHD332B / 30.11.14 / EST \$17,855.71 / JT

WITHOUT PREJUDICE

Dear Tiong Beng / Jas,

We refer to our below email.

Kindly advise whether we can proceed direct settlement for this case.

"Wishes you a Merry Christmas & Happy New Year 2015"

Thank You.

Best Regards,

Mei Kuan
LKK Auto Consultants Pte Ltd
DID: 6366 0055
FAX: 6741 4108
EMAIL: admin-a@lkkauto.com

From: Tan Tiong Beng [<mailto:tantiong.beng@axa.com.sg>]
Sent: Friday, 5 December, 2014 9:18 AM
To: Admin-B (LKK Auto); assignments; SUR
Cc: Jas Tan Siok Thiew; Ng Hai Chuan
Subject: WP (OSP) / Trans-cab Auto / C0323705 / OD SKA9987H / TP SHD332B / 30.11.14 / EST \$17,855.71 / JT

Dear CHs,

Pls input VAT & VTP in AS400. Thank you.

From: Admin-A (LKK Auto) [<mailto:admin-a@lkkauto.com>]
Sent: Thursday, December 04, 2014 11:04 AM
To: Winnie Ho Ping Ping; Tan Tiong Beng; Jacy Goh Lay Ting
Cc: KKLau; Hsiao Tong; Pauline Yap
Subject: Direct Settlement - Accident involving SKA9987H (OI : AXA - TBA) & SHD332B (TP : LKK REF - CC3/AXA14022528/K1da3) on 30.11.2014

WITHOUT PREJUDICE

Dear Sir/Madam,

We refer to the above matter.

This is a TP direct settlement case. We had inspected TP vehicle SHD 332B at Trans-cab Auto Services Pte Ltd.
Enclosed herewith a copy of TP's GIA report , estimated cost of repair and preliminary advice for your perusal.
Meanwhile, kindly let us have a copy of your Insured's GIA report for our necessary action.

Kindly take note that the case handler in-charge is Pauline and she can be contacted at DID: 6841 6051.

"Wishes you a Merry Christmas & Happy New Year 2015"

Thank You.

Best Regards,
Mei Kuan
LKK Auto Consultants Pte Ltd
DID: 6366 0055
FAX: 6741 4108
EMAIL: admin-a@lkkauto.com

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Pauline Yap

From: Pauline Yap
Sent: Monday, 5 January, 2015 3:14 PM
To: Jasmine Tan
Cc: Rosey Naing; 'claims@transcabservices.com.sg'; 'zhewei.kek@transcabservices.com.sg'; 'tzeyong.lul'
Subject: Your Ref : SHD332B * Our Ref : CC3/AXA14022528/K1da3 - ACCIDENT INVOLVING SKA9987H (OI) & SHD332B (TP) DOA ON : 30.11.2014
Attachments: OI's statement & sketch plan.pdf

WITHOUT PREJUDICE

Your Ref : SHD332B
Our Ref : CC3/AXA14022528/K1da3

ACCIDENT INVOLVING SKA9987H (OI) & SHD332B (TP) DOA ON : 30.11.2014

Dear Jasmine,

Due to Liability Unclear can you provide us with the video clip?

Our insured Disputed on Liability as he reported your client behind him Suddenly accelerated to overtake him from his right hence rammed onto our insured right side of his car at right wheel while our insured wanted to turn right into the building next to "The Case".

Refer to the attachments for our insured's statement & sketch plan.

Thank you.

Best Regards,
Pauline Yap
LKK Auto Consultants Pte Ltd
DID : 6841 6051
Fax : 6741 4108
Email : paulineyap@lkkauto.com

(1-11)

Pauline Yap

From: Lee, Soon Hwa [SoonHwa.Lee@gs.com]
Sent: Thursday, 5 February, 2015 11:12 PM
To: Pauline Yap
Cc: Lee, Soon Hwa
Subject: RE: Collision at Jalan Benaan Kapal on 30-November-2014 (Sunday)
Attachments: Scan Feb 5, 2015, 11_00 PM.PDF

Pauline, I have received this letter from the lawyer representing Mr Toh Kong Heng of vehicle SHD332B.

Only 2 pages in the letter.

In page 2 of the letter, it stated that a copy of documents were attached, including medical report, medical tax invoice, medical cert, police report, LTA search, mileage record, copies of accident scene photos. But I did NOT see any of the documents at all. ONLY THE 2 PAGES ATTACHED HERE.

Please advise what I should do the next step.

Lee Soon Hwa
8389 0500

From: Lee, Soon Hwa [IMD]
Sent: Monday, January 05, 2015 3:14 PM
To: 'paulineyap@lkkauto.com'
Subject: Collision at Jalan Benaan Kapal on 30-November-2014 (Sunday)

Dear Pauline,

Per conversation, please see attached photos.

Photo 1:

Damage to my vehicle is on the right side, front wheel. Note that my front bumper is intact, proving that I DID NOT crash into the taxi. Instead, it was the taxi that went fast and crashed into my car (he hit me).

Photo 2:

My rightside front wheel damaged as the taxi hit into me car.

Photo 3:

Photo of the damage to the taxi. Note that his front bumper was damaged, proving the fact that he crashed into me.

Photo 4:

I moved my car to the side as I could not get out of the car. But you can see that this is a two-way road, with ONE lane on each side.

Photo 5:

The building opposite, where I wanted to turn into.

Photo 6:

Another photo of the collision. The taxi was going at a high speed.

Lee Soon Hwa
Tel: 8389 0500

KURU & CO

Advocates & Solicitors
UEN / GST Registration No: 53130937A

150 South Bridge Road
#04-06 Fook Hai Building
Singapore 058727

Kurubalan s/o Manickam Rengaraju
Jan Chua Peck Klang
Wong Sow Yee

Tel: 65322 009 (5 lines)

Fax: 65322 007 (Our fax no. is not for service of court documents)

Our ref: L.14.2064.pl (JT)
(Kindly quote our reference when replying)

Your ref: (Please advise)

5th February 2015

WITHOUT PREJUDICE

BY CERTIFICATE OF POSTING

BY HAND & FAX: 6880 4838

Lee Soon Hwa
52 Marine Parade Road
#16-20
Singapore 449308

AXA Insurance Singapore Pte Ltd
8 Shenton Way
27-01 AXA Tower
Singapore 068811

(Vehicle No. SKA 9987H)

(Vehicle No. SKA 9987H)

Dear Sirs,

**ACCIDENT INVOLVING SHD 332B & SKA 9987H ON 30.11.2014
AT/ALONG JALAN BENAAN KAPAL
INJURED HIRER: TOH KONG HENG**

We act for **Mr Toh Kong Heng**, registered hirer of motor vehicle number **SHD 332B** who was injured in the above accident.

We are instructed to claim for damages against you/your insured in connection with the above-captioned road traffic accident driven by you/your insured.

We are instructed that the accident was caused by you/your insured's negligence and/or management of vehicle registration number **SKA 9987H**. As a result of the accident, our client suffered personal injuries. Our client's injuries are set out in the medical report/s and our client has been put to loss and expenses, particulars of which are as follows:

1) General Damages:	\$ 7,000.00
2) Medical Expenses:	\$ 93.00
3) Transport for Treatment:	\$ 30.00
4) Loss of Earnings (\$100 x 5 days):	\$ 500.00
5) Public Trustees' Administration Fee:	\$ 225.00
6) Medical Report Fee:	\$ 180.00
7) LTA Search Fee:	\$ 6.00
8) Incidentals (inclusive of GST):	\$ 160.50
9) Costs (inclusive of GST):	\$ 2,675.00

Pauline Yap

From: Zhe Wei [zhewei.kek@transcabservices.com.sg]
Sent: Tuesday, 6 January, 2015 7:32 PM
To: Pauline Yap
Cc: Rosey Naing; claims@transcabservices.com.sg; 'tzeyong.lui'; 'Jasmine Tan'
Subject: RE: Your Ref : SHD332B * Our Ref : CC3/AXA14022528/K1da3 - ACCIDENT INVOLVING SKA9987H (OI) & SHD332B (TP) DOA ON : 30.11.2014
Attachments: SHD332B Police Report.png; SHD332B Sketch plan.png; 20141130_095320.jpg

Hi Pauline,

We refer to your e-mail below.

We do not have video footage prior to the captioned accident case.

Attached is our driver's scene photo, police report and sketch plan for your reference.

Thank you.

Kindly quote our reference in your future replies to us.

Best Regards,
Kek Zhewei

From: Pauline Yap [mailto:paulineyap@lkkauto.com]
Sent: Monday, January 05, 2015 3:14 PM
To: Jasmine Tan
Cc: Rosey Naing; claims@transcabservices.com.sg; zhewei.kek@transcabservices.com.sg; tzeyong.lui
Subject: Your Ref : SHD332B * Our Ref : CC3/AXA14022528/K1da3 - ACCIDENT INVOLVING SKA9987H (OI) & SHD332B (TP) DOA ON : 30.11.2014

WITHOUT PREJUDICE

Your Ref : SHD332B
Our Ref : CC3/AXA14022528/K1da3

ACCIDENT INVOLVING SKA9987H (OI) & SHD332B (TP) DOA ON : 30.11.2014

Dear Jasmine,

Due to Liability Unclear can you provide us with the video clip?
Our insured Disputed on Liability as he reported your client behind him Suddenly accelerated to overtake him from his right hence rammed onto our insured right side of his car at right wheel while our insured wanted to turn right into the building next to "The Case".
Refer to the attachments for our insured's statement & sketch plan.

Thank you.

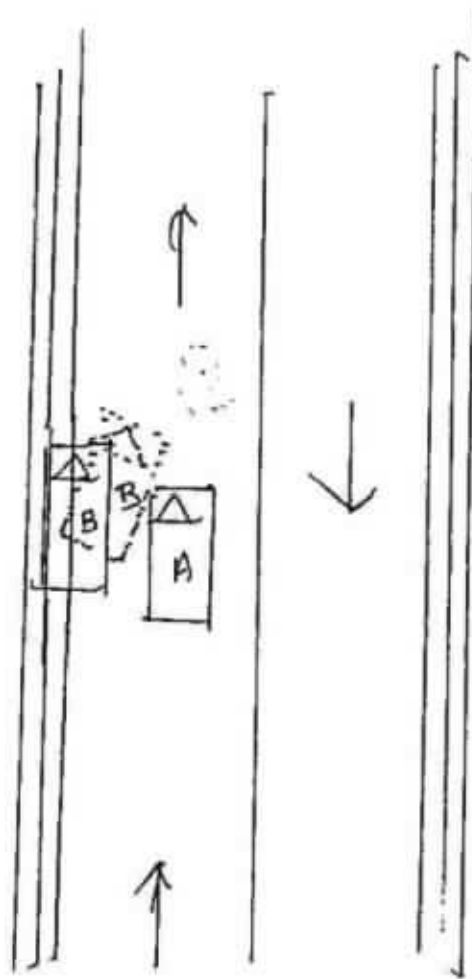
of Details.

30/11/2014 at about 0950hrs, I was on my way home driving my taxi (Red Toyota Wish) bearing the registration no. SHD332B along Jalan Benaan Kapal which is a one lane road. Subsequently, I realised a (Black Volvo) vehicle bearing the registration plate no. SKA9987H began to slow down and stopped at the roadside with no hazards on. His intention of stopping at the roadside was letting his kids to alight and cross over to the other side of the road.

Of a sudden, he made a right turn and his right side of the vehicle hit the left side of my taxi while I was driving beside his vehicle. He then reserved his vehicle and parked at the side of the road to check his vehicle's damages. I then stepped out of my vehicle to make a check on my vehicle's damages and discovered my front bumper had dropped off.

I then exchanged particulars and I waited for the tow truck to tow my vehicle away as it was badly damaged. I then went to the nearest clinic to seek medical attention. I sustained some minor injuries on my neck, shoulder and back.

Jln Binaan Kapal.



10-6-15
 REVIEWED.
 THIS SHEET
 AND CONTAINS
 TO SEE THE PROG.
 OF IMPACT AND
 WHERE DEBRIS
 ARE VISIBLE.

A-SHD-332-B

B-SKA-9987-H.

Joy Irene (LKK Auto)

From: Vale Oh <Vale.Oh@axa.com.sg>
Sent: Thursday, 6 August, 2015 4:43 PM
To: Joy Irene (LKK Auto); Hsiao Tong
Cc: CS A Team
Subject: RE: C0323705MC/VO FW: WP (OSP) / Trans-cab Auto / C0323705 / OD SKA9987H / TP SHD332B / 30.11.14 / EST \$17,855.71 / JT

Hi Joy

Pls proceed to close off over your end in the interim.

In the event if TP re-visit the file, we will pass it to you for your handling, tks.

Best Regards

Vale Oh
A Manager – Motor Claims
AXA Insurance Singapore Pte Ltd
8 Shenton Way, #27-01 AXA Tower, Singapore 068811
vale.oh@axa.com.sg
Customer Care No. 1800 8804741 Press 3
Website: www.axa.com.sg



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redefining / insurance



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Please consider the environment before printing this email

From: Joy Irene (LKK Auto) [<mailto:JoyIrene@lkkauto.com>]
Sent: Thursday, August 06, 2015 3:34 PM
To: Hsiao Tong; Vale Oh
Cc: CS A Team
Subject: RE: C0323705MC/VO FW: WP (OSP) / Trans-cab Auto / C0323705 / OD SKA9987H / TP SHD332B / 30.11.14 / EST \$17,855.71 / JT

Dear Ms. Vale,

We have given TP Trans-cab the liability at 50% since 5 January 2015.

We also kept reminding them for their letter of demand for negotiation settlement.

To date/ at present, there is no letter of demand sent yet and no follow-up made from their side for their claim.

We would like to close this case file in view of no further action and development from Trans-cab.

Kindly advise approval or instruction for this claim.

Thank you.

Best Regards,

Joy Irene | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6749-4274 | email: joyirene@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

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From: Vale Oh [<mailto:Vale.Oh@axa.com.sg>]

Sent: Thursday, 6 August, 2015 2:41 PM

To: Hsiao Tong

Subject: C0323705MC/VO FW: WP (OSP) / Trans-cab Auto / C0323705 / OD SKA9987H / TP SHD332B / 30.11.14 / EST \$17,855.71 / JT

Hi Hsiao Tong

Pls advise status of the above matter, tks.

Best Regards

Vale Oh

A Manager – Motor Claims

AXA Insurance Singapore Pte Ltd

8 Shenton Way, #27-01 AXA Tower, Singapore 068811

vale.oh@axa.com.sg

Customer Care No. 1800 8804741 Press 3

Website: www.axa.com.sg



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redefining / insurance



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From: Tan Tiong Beng

Sent: Friday, December 05, 2014 9:18 AM

To: 'admin-b@lkkauto.com'; 'assignments@lkkauto.com'; 'sur@lkkauto.com'

Cc: Jas Tan Siok Thiew; Ng Hai Chuan

Subject: WP (OSP) / Trans-cab Auto / C0323705 / OD SKA9987H / TP SHD332B / 30.11.14 / EST \$17,855.71 / JT

Dear CHs,

Pls input VAT & VTP in AS400. Thank you.

From: Admin-A (LKK Auto) [mailto:admin-a@lkkauto.com]
Sent: Thursday, December 04, 2014 11:04 AM
To: Winnie Ho Ping Ping; Tan Tiong Beng; Jacy Goh Lay Ting
Cc: KKLau; Hsiao Tong; Pauline Yap
Subject: Direct Settlement - Accident Involving SKA9987H (OI : AXA - TBA) & SHD332B (TP : LKK REF - CC3/AXA14022528/K1da3) on 30.11.2014

WITHOUT PREJUDICE

Dear Sir/Madam,

We refer to the above matter.

This is a TP direct settlement case. We had inspected TP vehicle SHD 332B at Trans-cab Auto Services Pte Ltd.

Enclosed herewith a copy of TP's GIA report , estimated cost of repair and preliminary advice for your perusal.

Meanwhile, kindly let us have a copy of your insured's GIA report for our necessary action.

Kindly take note that the case handler in-charge is Pauline and she can be contacted at DID: 6841 6051.

"Wishes you a Merry Christmas & Happy New Year 2015"

Thank You.

Best Regards,
Mei Kuan
LKK Auto Consultants Pte Ltd
DID: 6366 0055
FAX: 6741 4108
EMAIL: admin-a@lkkauto.com

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[e-Services \(/content/policehubhome/homepage.html\)](/content/policehubhome/homepage.html)

[Log in](#)

Status of Driving Licence

Qualified Driving Licence

You are not a valid Singapore Driving Licence Holder.

Provisional Driving Licence

You are not a valid Provisional Driving Licence Holder.

[HOME \(https://www.police.gov.sg/\)](https://www.police.gov.sg/)
[ABOUT US \(https://www.police.gov.sg/about-us\)](https://www.police.gov.sg/about-us)
[SGSECURE \(https://www.police.gov.sg/sgsecure\)](https://www.police.gov.sg/sgsecure)
[I-WITNESS \(https://www.police.gov.sg/iwitness\)](https://www.police.gov.sg/iwitness)
[COMMUNITY PROGRAMMES \(https://www.police.gov.sg/community-programme\)](https://www.police.gov.sg/community-programme)
[RESOURCES \(https://www.police.gov.sg/resources\)](https://www.police.gov.sg/resources)
[NEWS & PUBLICATIONS \(https://www.police.gov.sg/news-and-publications\)](https://www.police.gov.sg/news-and-publications)
[JOIN US \(https://www.police.gov.sg/join-us\)](https://www.police.gov.sg/join-us)
[FAQS \(https://va.ecitizen.gov.sg/cfp/CustomerPages/SPF/explorefaq.aspx\)](https://va.ecitizen.gov.sg/cfp/CustomerPages/SPF/explorefaq.aspx)
[CONTACT US \(https://www.police.gov.sg/content/contact-us\)](https://www.police.gov.sg/content/contact-us)
[E-FEEDBACK \(/content/policehubfeedback/efeedback.html\)](/content/policehubfeedback/efeedback.html)
[SITEMAP \(https://www.police.gov.sg/sitemap\)](https://www.police.gov.sg/sitemap)

- Privacy Statement (<https://www.police.gov.sg/content/privacy-statement>) | Terms of Use (<https://www.police.gov.sg/content/terms-of-use>) | Rate this Service
- (<https://form.gov.sg/forms/spf/5b90934f64567e000fb2d9a6>) . © 2019 Singapore Police Force. A Member of The Home Team (<https://www.mha.gov.sg>).

Cecilia Chong (LKK Auto)

From: Cecilia Chong (LKK Auto)
Sent: Tuesday, 23 July 2019 4:53 PM
To: GO Sashe
Subject: RE: Your ref: C0323705 (OUR REF: CC3/AXA14022578/K1ga3g2-1) *** ACCIDENT INVOLVING SKA 9987H (OI) & SHD 332B (TP) ON 30/11/2014 ***

Dear Sashe,

Kindly re-open the case in merimen.

TP accept 50/50 settlement. Pending DV return to us.

Thanks

Best Regards,

Cecilia Chong | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6749-4274 | email: CeciliaChong@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: GO Sashe [<mailto:sashe.goms@axa.com.sg>]
Sent: Wednesday, 10 July 2019 11:36 AM
To: Cecilia Chong (LKK Auto) <CeciliaChong@lkkauto.com>
Subject: RE: Your ref: C0323705 (OUR REF: CC3/AXA14022578/K1ga3g2-1) *** ACCIDENT INVOLVING SKA 9987H (OI) & SHD 332B (TP) ON 30/11/2014 ***

Dear Cecilia

Please proceed liability at 50%.

Thank you.

Regards



Sashe Go
Motor Claims
AXA Insurance Pte Ltd

8 Shenton way AXA Tower #24-01
Singapore 068811
Tel +65 6880 4762
www.axa.com.sg



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From: OH Vale

Sent: Wednesday, July 10, 2019 10:03 AM

To: GO Sashe <sashe.goms@axa.com.sg>

Cc: CeciliaChong@lkkauto.com

Subject: FW: Your ref: C0323705 (OUR REF: CC3/AXA14022578/K1ga3g2-1) *** ACCIDENT INVOLVING SKA 9987H (OI) & SHD 332B (TP) ON 30/11/2014 ***

Hi Sashe

Pls assist, tks

*Please note we have terminated our fax-line. Hence, please send in your correspondences to our two common mail boxes instead. For OD/TP survey, send it to motor.survey@axa.com.sg and other correspondences send it to motor.doc@axa.com.sg, thanks.

Best Regards

Vale Oh/A.Manager – Motor Claims

AXA Insurance Pte Ltd/ 8 Shenton Way, #24-01 AXA Tower, Singapore 068811/www.axa.com.sg

vale.oh@axa.com.sg

Customer Care No. 1800 8804741



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From: Cecilia Chong (LKK Auto) [<mailto:CeciliaChong@lkkauto.com>]

Sent: Wednesday, July 03, 2019 3:52 PM

To: OH Vale <vale.oh@axa.com.sg>

Subject: Your ref: C0323705 (OUR REF: CC3/AXA14022578/K1ga3g2-1) *** ACCIDENT INVOLVING SKA 9987H (OI) & SHD 332B (TP) ON 30/11/2014 ***

Dear Vale,

We refer to the above matter

Kindly let us have the instruction to DS with TP base on 50/50, as OI only agreeable to settle base on 50/50.

Thanks

Best Regards,

Cecilia Chong | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6749-4274 | email: CeciliaChong@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

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Trans-Cab Services Pte Ltd

No. 2 Ang Mo Kio Street 63

Tel No.: 6287 6666 Fax No. 6281 1400

Co./GST Reg. No. 200303878K

Our Ref : AAD1412-014

Your Ref : SKA9987H

Date : 22.February 2019

AXA INSURANCE S PTE LTD

Dear Sir/Madam,

**ACCIDENT INVOLVING SHD0332B AND SKA9987H ON 30/11/14 09:50 AM ALONG
Jalan Benaan Kapal**

It appears that the above accident was caused by your insured's negligence. We, therefore seeking compensation from you for our financial loss as itemized below :-

1.	Cost of Repair (inclusive of 7% GST)	\$	3,156.50
2.	Loss of Rental for 5 days @ \$ 93.69 per day	\$	465.45
3.	Loss of Income for days @ \$ per day	\$	0.00
4.	LTA Search Fee	\$	6.00
5.	Survey Fee	\$	0.00
	Total	\$	3,627.95

We enclose a copy of the following documents for your consideration :-

GIA report lodged by our driver

Rental rate and mileage records

Certificate of Insurance

Authorization To Act

Original final repair bill

LTA Search Fee

Kindly let us have the discharge voucher within the next 14 days, failing which we shall proceed to hand over the conduct of this matter to our solicitors without further reference to you.

Yours Faithfully

Trans-Cab Services Pte Ltd

Jasmine Tan

General Manager

Tel No. : 6603 1250 (DID)

Note : Please email any further correspondence to claims@transcab.com.sg (6603 1259)



Auto
Consultants
Pte Ltd

51 UBI AVE 1, #01-25 PAYA UBI INDUSTRIAL PARK, SINGAPORE 408933 TEL : (065) 62563561 FAX : (065) 62564315

Our Ref: CC3/AXA14022528/K1da3
Policy Number: GA002427/1

6 JANUARY 2015

LEE SOON HWA
52 MARINE PARADE ROAD
#16-20
TOWER 4 SILVER SEA
SINGAPORE 449308

Dear Sir/Madam,

ACCIDENT INVOLVING SKA9987H AND SHD332B ON 30/11/2014

We refer to the above accident where we are acting for AXA Insurance Singapore Pte Ltd (AXA) to resolve the claim against you and/or your authorized driver under the Auto Insurance policy taken up with them.

Kindly note that we have reviewed this matter and would like to advise that you and/or your authorized driver may not be absolved from blame for this accident.

If you have evidence/information to prove that we should not settle the third party claim, kindly let us have them in writing within the next 10 days i.e. by 15/01/2015, after we shall proceed with negotiation with Third Party claimant on the **without prejudice** basis and any settlement should not bind any claims whatsoever by you/your driver against the other party's insurer arising from this particular accident.

Accordingly your No Claim Discount (NCD – if applicable) may not be preserved. However, if you are making a claim against third party and successful with 80% in your favor, our principal will re-instate your NCD.

Please call us if you have further queries.

Yours faithfully,

Pauline Yap Poh Ling
Case Handler
DID: 6841 6051
FAX: 6741 4108
Email: paulineyap@lkkauto.com

c.c. AXA Insurance Singapore Pte Ltd (AXA)
(Motor Claims Dept)

Trans-Cab Services Pte Ltd

No. 2 Ang Mo Kio Street 63

Tel No.: 6287 6666 Fax No. 6281 1400

Co./GST Reg. No. 200303878K

Authorization To Act

We, Trans-cab Services Pte Ltd of Company Registration No. 200303878K hereby authorize Trans-cab Auto Services Pte Ltd to act on behalf to claim for all losses incurred for the accident involving SHD0332B and SKA9987H along Jalan Benaan Kapal on 30/11/14 09:50 AM.

In addition, we also hereby authorize the above payment to be made in favour of Trans-cab Auto Services Pte Ltd upon settlement.

Dated this 22 (day) of February 2019

Yours Faithfully

Trans-Cab Services Pte Ltd

Jasmine Tan

General Manager



AXA THIRD PARTY DIRECT SETTLEMENT

Vehicle No:	8KA 9867H	(Insd veh)	Model: TOYOTA WISH
	SHD 332B	(TP veh)	
Date of Accident/ Time:	30/11/2014 / 03:50		

Repair Estimate	: \$	19,105.61	
Final Repair Cost (WGBT)	: \$	1,578.25	
Loss of Use	: \$		days at \$ per day
Rental (if any)	: \$	232.73	5 days at \$40.54 per day
LTA / GIA Search Fee	: \$		
Others	: \$		
Final Settlement Sum	: \$	1,810.00	(global sum)
Payee Name: TRANS-CAB AUTO SERVICES PTE LTD			
Is Third Party Workshop GIA Registered? <input checked="" type="checkbox"/> YES <input type="checkbox"/> NO (Kindly indicate below)			
A)	For Non GIA Registered Workshop:		Agreed Liability: _____ (%)
B)	For GIA Registered Workshop:		BOLA Applicable: Yes No BOLA Scenario No: <u>NIL</u>
	BOLA Liability: _____ (%)		Assessed Liability (*): <u>50</u> (%)
* Assessed Liability to be filled only for chain collisions and for cases where BOLA does not apply.			
Remarks:			

NOTE:

- PLEASE EXPRESSLY RESERVE YOUR CLIENT'S RIGHTS IF SO REQUIRED IN THIS SETTLEMENT DOCUMENT.
- THIS SETTLEMENT IS ON A WITHOUT PREJUDICE BASIS AND SHOULD NOT CONSTRUED AS AN ADMISSION OF LIABILITY ON AXA AND THEIR CLIENT/TORTEASOR IN ANY MANNER WHATSOEVER.
- AXA RESERVES THEIR RIGHTS UNDER THE POLICY TERMS & CONDITIONS AS WELL AS THEIR RIGHTS IN LAW.

Only applicable to rental claim - All document are to be submitted with this settlement confirmation. In the event, rental agreement / invoices are *not received within 7 days* of this signed confirmation, we will automatically revert to loss of use claim per the NIMA rates.

We/I confirmed that this is a full and final settlement that we and or our client have/had/has against you (AXA and their policyholder/authorised driver/tortfeasor) for any and all losses (past/present/future) arising from this accident.

We confirmed that we have the authority of our client to act for and on their behalf in this accident.

 Signature of workshop representative Name of Representative: <u>NG WA1 YIN</u> Date: <u>24 JUL 2019</u> 	 Signature of Witness / Workshop stamp (if applicable) Name of Witness: <u>Irene Tang</u> Date: <u>24 JUL 2019</u>
 Signature of AXA's surveyor/representative Name of AXA's surveyor / Representative: <u>KSL</u> Date: <u>25/7/2019</u>	

Trans-Cab Auto Services Pte Ltd

58 Defu Lane 1 Singapore 539496

Tel: 6287 6666

Fax: 6287 7764

Co. Reg. No.: 201019626G

GST Reg. No.: 201019626G

Tax Invoice / Debit Note**TO:**AXA INSURANCE (S) PTE LTD
8 SHENTON WAY, #27-01
AXA TOWER
068811 SINGAPORE**ATTENTION:**INVOICE NO. : INV1412-237
DATE : 29. December 2014
REFERENCE N : AAD1412-014
TERMS :
DUE DATE : 29. December 2014
PAGE : 1

NO.	CODE	DESCRIPTION	QTY	UNIT PRICE	AMOUNT
1.	6050101	REPAIR-SHD0332B;DOA 30.11.14(LUMP SUM-14)	1	3,156.50	3,156.50

Total SGD Excl. GST : 2,950.00
7% GST : 206.50

**** THREE THOUSAND ONE HUNDRED FIFTY SIX AND 50/100 SGD

Total SGD Incl. GST : 3,156.50

1) All cheques should be crossed and made payable to "Trans-Cab Auto Services Pte Ltd"

2) Please quote our Invoice Number during payment.

3) We reserve the right to charge interest @ 1.5% per month on overdue invoice.

4) Any dispute as to the accuracy, charges etc of this invoice must be communicated within 10 days from the date hereof failing which it shall be deemed to have been unconditionally accepted.

E. & O. E.

THIS IS A COMPUTER GENERATED INVOICE WHICH REQUIRES NO SIGNATURE



得運私人有限公司

TRANS-CAB SERVICES PTE LTD

Co. Reg. No: 200303878K

1. December 2014

To Whom It May Concern

Dear Sir / Madam,

Accident on 30/11/14 09:50 AM at Jaan Benaan Kapal

1. We refer to the above-mentioned accident and wish to inform that Trans-Cab Services Pte Ltd is the registered owner of the taxi bearing vehicle registration no. SHD0332B. The taxi was hired to TOH KONG HENG a registered hirer-operator of Trans-Cab Services Pte Ltd at the time of occurrence of the aforementioned accident at a rental rate \$93.09 per day (inclusive of GST).
2. Please be advised that the Taxi is insured with First Capital Insurance Ltd on a third party basis at the material time of the accident.
3. Please liaise with us directly for any settlement of claims in respect of the said accident.

Yours faithfully,

Jasmine Tan
General Manager

This is a computer generated print-out. No signature is required.

No. 58 Defu Lane 1, Singapore 539498
Tel: 6287 6666 Fax: 6281 1400

DATE	NAME OF DRIVER	MILEAGE READING	MILEAGE TRAVELLED (KM)	HOURS OPERATED (TIME)	
				FROM	TO
26/11/14	RUK	606379	343	0800	2010
28/11/14	RUK	606803	370	0730	2120
29/11/14	RUK	607175	328	0820	2030
30/11/14	RUK			0830	
	ACC. BY: 89501428				
	Arrived on 25.11.2014 @ 07:00 hrs				
	Sent in on 30.11.2014 @ 07:50 hrs				
	Discharged on 01.12.2014 @ 15:00 hrs				

MILEAGE RECORD BOOK

TRANS
-cab

Trans-Cab Services Pte Ltd

SH D3328

Cecilia Chong (LKK Auto)

From: GO Sashe <sashe.goms@axa.com.sg>
Sent: Wednesday, 24 July 2019 1:00 PM
To: Cecilia Chong (LKK Auto)
Subject: RE: Your ref: C0323705 (OUR REF: CC3/AXA14022578/K1ga3g2-1) *** ACCIDENT INVOLVING SKA 9987H (OI) & SHD 332B (TP) ON 30/11/2014 ***

Dear Cecilia

This case is not in Merimen.

Please proceed as per your recommendation.

Thank you.

Regards



Sashe Go
Motor Claims
AXA Insurance Pte Ltd

8 Shenton way AXA Tower #24-01
Singapore 068811
Tel +65 6880 4762
www.axa.com.sg



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From: Cecilia Chong (LKK Auto) [mailto:CeciliaChong@lkkauto.com]
Sent: Wednesday, July 24, 2019 12:11 PM
To: GO Sashe <sashe.goms@axa.com.sg>
Subject: RE: Your ref: C0323705 (OUR REF: CC3/AXA14022578/K1ga3g2-1) *** ACCIDENT INVOLVING SKA 9987H (OI) & SHD 332B (TP) ON 30/11/2014 ***
Importance: High

Dear Sashe,

Merimen not open yet. Kindly re-open the case in Merimen asap.

We seek your mandate at total settlement Global Sum \$1810.00 (claiming LOR).

COR (w/GST): \$3156.50 (\$1578.25) – 50%
LOR : \$465.45 (\$232.73) – 50%
Total: \$1810.98 – Global sum \$1810.00

Kindly let us have your approval.

Many many thanks

Cheers

Best Regards,

Cecilia Chong | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6749-4274 | email: CeciliaChong@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Cecilia Chong (LKK Auto)

Sent: Tuesday, 23 July 2019 4:53 PM

To: GO Sashe <sashe.goms@axa.com.sg>

Subject: RE: Your ref: C0323705 (OUR REF: CC3/AXA14022578/K1ga3g2-1) *** ACCIDENT INVOLVING SKA 9987H (OI) & SHD 332B (TP) ON 30/11/2014 ***

Dear Sashe,

Kindly re-open the case in merimen.

TP accept 50/50 settlement. Pending DV return to us.

Thanks

Best Regards,

Cecilia Chong | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6749-4274 | email: CeciliaChong@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: GO Sashe [<mailto:sashe.goms@axa.com.sg>]

Sent: Wednesday, 10 July 2019 11:36 AM

To: Cecilia Chong (LKK Auto) <CeciliaChong@lkkauto.com>

Subject: RE: Your ref: C0323705 (OUR REF: CC3/AXA14022578/K1ga3g2-1) *** ACCIDENT INVOLVING SKA 9987H (OI) & SHD 332B (TP) ON 30/11/2014 ***

Dear Cecilia

Please proceed liability at 50%.

Thank you.

Regards



Sashe Go
Motor Claims
AXA Insurance Pte Ltd

8 Shenton way AXA Tower #24-01
Singapore 068811
Tel +65 6880 4762
www.axa.com.sg



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From: OH Vale
Sent: Wednesday, July 10, 2019 10:03 AM
To: GO Sashe <sashe.goms@axa.com.sg>
Cc: CeciliaChong@lkkauto.com
Subject: FW: Your ref: C0323705 (OUR REF: CC3/AXA14022578/K1ga3g2-1) *** ACCIDENT INVOLVING SKA 9987H (OI) & SHD 332B (TP) ON 30/11/2014 ***

Hi Sashe

Pls assist, tks

*Please note we have terminated our fax-line. Hence, please send in your correspondences to our two common mail boxes instead. For OD/TP survey, send it to motor.survey@axa.com.sg and other correspondences send it to motor.doc@axa.com.sg, thanks.

Best Regards

Vale Oh/A.Manager – Motor Claims
AXA Insurance Pte Ltd/ 8 Shenton Way, #24-01 AXA Tower, Singapore 068811/www.axa.com.sg
vale.oh@axa.com.sg
Customer Care No. 1800 8804741



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From: Cecilia Chong (LKK Auto) [mailto:CeciliaChong@lkkauto.com]

Sent: Wednesday, July 03, 2019 3:52 PM

To: OH Vale <vale.oh@axa.com.sg>

Subject: Your ref: C0323705 (OUR REF: CC3/AXA14022578/K1ga3g2-1) *** ACCIDENT INVOLVING SKA 9987H (OI) & SHD 332B (TP) ON 30/11/2014 ***

Dear Vale,

We refer to the above matter

Kindly let us have the instruction to DS with TP base on 50/50, as OI only agreeable to settle base on 50/50.

Thanks

Best Regards,

Cecilia Chong | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6749-4274 | email: CeciliaChong@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

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**LKK Auto Consultants Pte Ltd**

51 Ubi Ave 1 #01-25 Paya Ubi Industrial Park, Singapore 408933

TEL: 6256 3561 FAX: 6256 4315

Reg. No: 199607198R GST Reg. No. 19-9607198-R

Affiliated to Federation Internationale Des Experts En Automobile

AXA INSURANCE PTE LTD

Ref : CC3/AXA14022528/K1ga3q2-1

8 SHENTON WAY #24-01
AXA TOWERSINGAPORE 068811
ATTN:SASHE

Date : 29-07-2019



Code : AXA2

1. Policy Particulars :- THIRD PARTY CLAIM

Insured Veh.	SKA 9987H	Veh. Inspected	SHD 332B
Policy No.	GA002427/1	Coverage (\$)	0.00
Claim No.	C0323705	Excess (\$)	0.00
Assign From		Assign Date	02/12/2014

2. Vehicle Particulars & Condition

Make & Model	TOYOTA WISH	c.c	1794
Engine No.	HIDDEN	Year of Reg.	2008
Chassis No.	JTDER12W003001036	Colour	RED
Odometer	607224	Steering	IN ORDER
Brakes	IN ORDER	Modification	STANDARD ALLOY RIM
General	FAIR		

3. Conditions of Tyres

	Size	Make	Balance
R/H Front Tyre	195/65 R15	FALKEN	7 mm
L/H Front Tyre	195/65 R15	FALKEN	7 mm
R/H Rear Tyre	195/65 R15	FALKEN	7 mm
L/H Rear Tyre	195/65 R15	FALKEN	7 mm

4. Description of Damages

THE VEHICLE SUSTAINED DAMAGES AT THE FRONT N/S PORTION. DAMAGES SEE DETAILS.

5. General Information

Accident Date	30/11/2014	Inspection Date	02/12/2014
Survey held at	TRANS-CAB AUTO SERVICES PTE LTD NO. 42 SUNGEI KADUT ST 1 SINGAPORE 729346		

5a. Remarks

A)THE INSPECTION WAS CONDUCTED ON A"WITHOUT PREJUDICE" BASIS. B)IN ACCORDANCE TO YOUR INSTRUCTIONS, WE HAVE NOT AUTHORISED REPAIRS.
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5b. Estimate Days of Repair

ESTIMATED NORMAL PERIOD FOR REPAIR:	4 Working Days
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ADJUSTMENT ON REPAIR COST FOR VEHICLE NO. SHD 332B

Qty	Description of Parts	Condition	Estimate By Workshop (\$)	Our Adjusted (\$)
	REPLACEMENT OF PARTS			
1	FRONT BUMPER COVER (CONSISTENT)	DEFORMED	487.80	487.80
1	FRONT BUMPER LOWER ABSORBER (CONSISTENT)	TORN	108.33	108.33
1	FRONT BUMPER REINFORCEMENT (CONSISTENT)	BENT	265.09	265.09
1	FRONT BUMPER SIDE SUPPORT LH (CONSISTENT)	CRACKED	63.50	63.50
1	FRONT BUMPER SIDE SUPPORT RH (CONSISTENT)	SERVICEABLE	63.50	-
1	FRONT BUMPER RETAINER RH (CONSISTENT)	SERVICEABLE	68.50	-
1	FRONT BUMPER RETAINER LH (CONSISTENT)	CRACKED	68.50	68.50
1	FRONT BUMPER LOWER GRILLE (CONSISTENT)	SERVICEABLE	215.60	-
1	FRONT BUMPER FOG LAMP COVER RH (CONSISTENT)	SERVICEABLE	17.60	-
1	FRONT BUMPER FOG LAMP COVER LH(CONSISTENT)	CRACKED	17.60	17.60
1	BONNET (CONSISTENT)	SERVICEABLE	849.30	-
1	BONNET INSULATOR (CONSISTENT)	NOT NECESSARY	436.72	-
1	BONNET TOYOTA BADGE (CONSISTENT)	NOT NECESSARY	189.00	-
1	BONNET HINGE RH (CONSISTENT)	SERVICEABLE	68.00	-
1	BONNET HINGE LH (CONSISTENT)	SERVICEABLE	68.00	-
1	BONNET LOCK (CONSISTENT)	SERVICEABLE	75.02	-
1	BONNET MOULDING (CONSISTENT)	SERVICEABLE	161.97	-
1	FRONT SUPPORT PANEL (CONSISTENT)	TO REPAIR SEE LABOUR	1,018.60	-
1	FRONT BRACE PANEL (CONSISTENT)	SERVICEABLE	79.57	-
1	FRONT FENDER RH (CONSISTENT)	SERVICEABLE	698.00	-
1	FRONT FENDER LH (CONSISTENT)	DENTED	698.00	698.00
1	FRONT FENDER LINER LH (CONSISTENT)	TORN	307.62	307.62
1	FRONT HEADLAMP RH(CONSISTENT)	SERVICEABLE	800.02	-
1	FORNT HEADLAMP LH(CONSISTENT)	CRACKED	800.02	800.02
1	RADIATOR ASSEMBLY(CONSISTENT)	SERVICEABLE	1,890.20	-
1	RADIATOR GRILLE (CONSISTENT)	SERVICEABLE	169.80	-
1	AIRCON CONDENSER (CONSISTENT)	SERVICEABLE	1,488.00	-
1	FRONT SHOCK ABSORBER ASSY LH (CONSISTENT)	SERVICEABLE	465.00	-
1	FRONT LOWER ARM LH (CONSISTENT)	SERVICEABLE	517.14	-
1	FRONT KNUCKLE ARM LH (CONSISTENT)	SERVICEABLE	408.95	-

Report Ref No. CC3/AXA14022528/K1ja3q2



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Qty	Description of Parts	Condition	Estimate By Workshop (\$)	Our Adjusted (\$)
	LESS 25% DISCOUNT		-3,141.24	-704.12
			9,423.71	2,112.34
	<u>SPECIAL NETT ITEMS</u>			
1	FRONT LICENCE PLATE (SN)(CONSISTENT)	SERVICEABLE	80.00	-
1	FRONT CNG STICKER (SN)(CONSISTENT)	NECESSARY	15.00	15.00
1	SET FRONT BUMPER FASTENER CLIP (SN)(CONSISTENT)	NECESSARY	12.00	12.00
1	SET BONNET INSULATOR CLIP(SN)(CONSISTENT)	NOT NECESSARY	35.00	-
1	SET BONNET UNDER WEATHERSTRIP SEAL CLIPS (SN)(CONSISTENT)	NOT NECESSARY	18.00	-
2	SET FRONT FENDER LINER CLIP (SN)(CONSISTENT)	N/S NECESSARY / O/S NOT NECESSARY	24.00	12.00
1	SET RADIATOR GRILLE CLIP (SN)(CONSISTENT)	NOT NECESSARY	18.00	-
1	FRONT TYRE LH (SN)(CONSISTENT)	SERVICEABLE	180.00	-
1	FRONT TYRE RIM LH (SN)(CONSISTENT)	TO REPAIR SEE LABOUR	120.00	-
1	FRONT TYRE RIM HUB CAP LH (SN)(CONSISTENT)	NOT NECESSARY	50.00	-
			552.00	39.00
	<u>LABOUR</u>			
	PANEL BEATING ,KNOCKING AND STRAIGHTENING THE NECESSARY PORTION,REMOVE AND RENEWAL OF PARTS ,ADJUST AND REALIGN THE SAME.INCLUSIVE OF THE REPAIR OF FRONT SUPPORT PANEL AND FRONT TYRE RIM LH .		2,800.00	800.00
	PUTTY AND SPRAY PAINTING OF THE AFFECTED .		2,700.00	600.00
	TO RUST -PROOFING OF THE AFFECTED AREAS.		220.00	40.00
	TO CHECK ELECTRICAL LIGHTING CONCERNED.		120.00	30.00
	TO CHECK STEERING GEOMETRY AND COMPUTER WHEEL ALIGNMENT .	NOT NECESSARY	220.00	-
	TO TRANSFER OF TIRE ,RIM AND ON WHEEL.	NOT NECESSARY	170.00	-
	TO REPLACE ,REFIX AND TOP UP COOLANT FOR RADIATOR.	NOT NECESSARY	120.00	-
	TO DISMANTLE AND REFIT FRONT END SUSPENSION ,UNDERCARRIAGE PARTS ,FINAL CHECKING AND .	NOT NECESSARY	270.00	-

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Qty	Description of Parts	Condition	Estimate By Workshop (\$)	Our Adjusted (\$)
	TO PULL AND JACK OUT CHASSIS FRAME AND CORRECT IT TO SYMMETRICAL POSITION WITH THE AID OF HYDRAULIC PNEUMATIC JACK.	NOT NECESSARY	380.00	-
	TO VACUUM ,REPLACE ,REFIX AND RECHARGE AIR CONDENSER.	NOT NECESSARY	380.00	-
	TO DISMANTLE AND REFIT AIRCON ASSY AND ATTACHMENT ,VACUUM AND CHARGE-IN-GAS.	NOT NECESSARY	380.00	-
	TOWING FEES.		120.00	70.00
			7,880.00	1,540.00
GRAND TOTAL			17,855.71	3,691.34
RECOMMENDED COST OF LUMP SUM REPAIRS (TO ITS PRE-ACCIDENT CONDITION)				2,950.00

Report Ref No. CC3/AXA14022528/K1ja3q2

KALVIN ANG WEI KUN

Automotive Assessor / Investigator

HO LEONG CHUAN

Automotive Assessor

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