

Joy Irene (LKK Auto)

From: Vale Oh <Vale.Oh@axa.com.sg>
Sent: Thursday, 6 August, 2015 4:43 PM
To: Joy Irene (LKK Auto); Hsiao Tong
Cc: CS A Team
Subject: RE: C0323705MC/VO FW: WP (OSP) / Trans-cab Auto / C0323705 / OD SKA9987H / TP SHD332B / 30.11.14 / EST \$17,855.71 / JT

Hi Joy

Pls proceed to close off over your end in the interim.

In the event if TP re-visit the file, we will pass it to you for your handling, tks.

Best Regards

Vale Oh
A. Manager – Motor Claims
AXA Insurance Singapore Pte Ltd
8 Shenton Way, #27-01 AXA Tower, Singapore 068811
vale.oh@axa.com.sg
Customer Care No. 1800 8804741 Press 3
Website: www.axa.com.sg



This message is confidential; its contents do not constitute a commitment by AXA except where provided for in a written agreement between you and AXA. Any unauthorised disclosure, use or dissemination, either whole or partial, is prohibited. If you are not the intended recipient of the message, please notify the sender immediately.

 **Please consider the environment before printing this email**

From: Joy Irene (LKK Auto) [mailto:JoyIrene@lkkauto.com]
Sent: Thursday, August 06, 2015 3:34 PM
To: Hsiao Tong; Vale Oh
Cc: CS A Team
Subject: RE: C0323705MC/VO FW: WP (OSP) / Trans-cab Auto / C0323705 / OD SKA9987H / TP SHD332B / 30.11.14 / EST \$17,855.71 / JT

Dear Ms. Vale,

We have given TP Trans-cab the liability at 50% since 5 January 2015.

We also kept reminding them for their letter of demand for negotiation settlement.

To date/ at present, there is no letter of demand sent yet and no follow-up made from their side for their claim.

We would like to close this case file in view of no further action and development from Trans-cab.

Kindly advice approval or instruction for this claim.

Thank you.

Best Regards,

Joy Irene | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6749-4274 | email: joyirene@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

This email may contain confidential and/or privileged information. If you are not the intended recipient (or have received this email in error) please notify the sender immediately and destroy this email. Any unauthorized copying, disclosure or distribution of the material in this email is strictly forbidden.

From: Vale Oh [<mailto:Vale.Oh@axa.com.sg>]

Sent: Thursday, 6 August, 2015 2:41 PM

To: Hsiao Tong

Subject: C0323705MC/VO FW: WP (OSP) / Trans-cab Auto / C0323705 / OD SKA9987H / TP SHD332B / 30.11.14 / EST \$17,855.71 / JT

Hi Hsiao Tong

Pls advise status of the above matter, tks.

Best Regards

Vale Oh

A.Manager – Motor Claims

AXA Insurance Singapore Pte Ltd

8 Shenton Way, #27-01 AXA Tower, Singapore 068811

vale.oh@axa.com.sg

Customer Care No. 1800 8804741 Press 3

Website: www.axa.com.sg



We are all born to protect, but for me it's a calling.
Discover our stories on www.borntoprotect.sg

redefining / insurance



This message is confidential; its contents do not constitute a commitment by AXA except where provided for in a written agreement between you and AXA. Any unauthorised disclosure, use or dissemination, either whole or partial, is prohibited. If you are not the intended recipient of the message, please notify the sender immediately.



Please consider the environment before printing this email

From: Tan Tiong Beng

Sent: Friday, December 05, 2014 9:18 AM

To: 'admin-b@lkkauto.com'; 'assignments@lkkauto.com'; 'sur@lkkauto.com '

Cc: Jas Tan Siok Thiew; Ng Hai Chuan

Subject: WP (OSP) / Trans-cab Auto / C0323705 / OD SKA9987H / TP SHD332B / 30.11.14 / EST \$17,855.71 / JT

Dear CHs,

Pls input VAT & VTP in AS400. Thank you.

From: Admin-A (LKK Auto) [<mailto:admin-a@lkkauto.com>]
Sent: Thursday, December 04, 2014 11:04 AM
To: Winnie Ho Ping Ping; Tan Tiong Beng; Jacy Goh Lay Ting
Cc: KKLau; Hsiao Tong; Pauline Yap
Subject: Direct Settlement - Accident Involving SKA9987H (OI : AXA - TBA) & SHD332B (TP : LKK REF - CC3/AXA14022528/K1da3) on 30.11.2014

WITHOUT PREJUDICE

Dear Sir/Madam,

We refer to the above matter.

This is a TP direct settlement case. We had inspected TP vehicle SHD 332B at Trans-cab Auto Services Pte Ltd.

Enclosed herewith a copy of TP's GIA report , estimated cost of repair and preliminary advice for your perusal.

Meanwhile, kindly let us have a copy of your insured's GIA report for our necessary action.

Kindly take note that the case handler in-charge is Pauline and she can be contacted at DID: 6841 6051.

"Wishes you a Merry Christmas & Happy New Year 2015"

Thank You.

Best Regards,

Mei Kwan

LKK Auto Consultants Pte Ltd

DID: 6366 0055

FAX: 6741 4108

EMAIL: admin-a@lkkauto.com

This message is confidential; its contents do not constitute a commitment by AXA except where provided for in a written agreement between you and AXA. Any unauthorized disclosure, use or dissemination, either whole or partial, is prohibited. If you are not the intended recipient of the message, please notify the sender immediately.