

INS. CASE OWNER:

CC 4/LPC19011580 / Ke -a3

LKK:  
IDAC:

Surveyor:

Kenneth

DOI:

ASSIGNMENT

28/6/2019

Date / Time:

28/6/2019

Registered in Merimen:

Pre-assign / CCU / FTE



Insured Vehicle No.:

S3V 680C

Claim No.:

Name of Insured:

Ng Cindy

Policy No.:

Insured Tel No.:

HP:

Make / Model:

Excess Sec II :SS

D.O.A:

27/6/2019

Place of Accident:

Is driver the owner?

( YES / NO )

Nature of Accident:

If NO, Driver Name / Age:

Driver Tel No.:

(V/L YES / NO)

OI GIA REPORT: YES / NO ; TP GIA REPORT: YES / NO

Insured Liability: % Final ? Yes / No

SLP 4804U



INSRS:

WSP: ESTeem

Tel:

Liability:

RMKS:



INSRS:

WSP:

Tel:

Liability:

RMKS:



INSRS:

WSP:

Tel:

Liability:

RMKS:



INSRS:

WSP:

Tel:

Liability:

RMKS:

Date/ Time

STAGE

DATE / PIC

Non-Reporting ltr (1st):

Non-Reporting ltr (2nd):

Non-Reporting ltr (Final):

Notification ltr (if non-pickup):

Call OI:

After call ltr to OI:

Documentation Check List: Handler Typist

Notification ltr (if non-pickup)

After call ltr to OI:

Authorisation To Act:

Release Voucher:

Final Repair Bill:

Car Rental Invoice:

Towing Invoice

LTA / GIA:

Medical Bill:

FIR:

Mandate/Reject Instruction:

LOD

Payment Breakdown Form:

Post-Repair Photos:

Others:

12.01.19 EMAIL TO LPC TO ADVISE IF WE CAN PROCEED WITH D/L.

21.01.19 SEEK APPROVAL FROM LPC TO REJECT TP CLAIM.

24.01.19 MANDATE APPROVE TO REJECT TP CLAIM.

EMAIL RESP TO REJECT TP CLAIM

OI UNKNOWN INFORM THAT THEY HAVE CLAIM 90% FROM TP.

Reject Case  
Approved by  
5/12/19

PRELIMINARY ADVICE Date/Time:

Sent By:

FINALIZATION

Date/Time:

Confirm with:

Confirm by: KSC

Repair Cost: MY \$54,165.64

( 7 days) Reduction: 41 %

Email ☒ Call ☐

FINAL SETTLEMENT

Date/Time:

Confirm with

Email ☐ Call ☐

Final Liability: % 0

(Agreed / Assessed) BOLA S/N No. : NA

If NO or B 28, Ass. Lia:

Repair Cost: \$5

TP TRAVEL STE WITH STOP LTR.

Loss of Rental (LOR): \$5

( days)

Loss of Use (LOU): \$5

(\$ x days)

Loss of Income (LOI): \$5

(\$ x days)

LOR only ☒ LOU only ☐ LOR + LOU ☐ LOR + LOI ☐ [Tick only one]

GIA/LTA Search \$5

Medical: \$5

Disbursement: \$5

(e.g. Tow/ Independent)

Legal Cost \$5

Total: \$5

Global Sum \$5:

FINAL PAYMENT

Date/Time:

Confirm with:

Email ☐ Call ☐

Payee 1: \$5

Name 1:

Payee 2: (Strike if N.A.) \$5

Name 2:

Payee 3: (Strike if N.A.) \$5

Name 3:

COPY SENT

1) Claim status: Normal/Reject/Private Settle

2) Report Format: 11

3) Survey fee: 450 + 400

ASS. REC. BY:

REF: UPC /004 / 64Kenneth

## ASSIGNMENT

From: \_\_\_\_\_ Date: \_\_\_\_\_

Estimated Cost: \_\_\_\_\_

OD / TP / WS / TP RES / OD RES / EVA / INV / MV

To inspect Vehicle No: \_\_\_\_\_

at Workshop m/s Estuam

of \_\_\_\_\_

Insured: \_\_\_\_\_

Policy No. \_\_\_\_\_

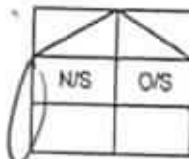
Claims No. \_\_\_\_\_

Sum Insured: \_\_\_\_\_ Excess: \_\_\_\_\_

(Client's Record)

Make of Veh: \_\_\_\_\_

(Policy Condition)

Remark: The veh had commenced its  
repair at the time of inspection.

Bal. or Market Value: \_\_\_\_\_

IDAC Accident Report: \_\_\_\_\_ Consistent? : Yes or No

GIA / PR Seen: \_\_\_\_\_ Consistent? : Yes or No

Est. Repairs: 07 days Res.: Yes or NoLum Sum: 1.1B.1% 3 Val.: Yes or No

CA / REV / REP. / 24 HRS

Date: \_\_\_\_\_ Person Contacted: \_\_\_\_\_ Vehicle: IN / OUT

Veh No: SLP4804u Yr Regn: 06.17Type: M.Car / M.Cycle / Bus / Van / Lorry / Taxi / Prime Mover /

Truck / Trailer or

Make: Ty Pro c.c. 1798Colour: M. Silver A/C: Insured / Std / NI / NASp. Reading: 100478 T/Radio: Insured / Std / NI / NA

Eng/No: \_\_\_\_\_

C/No: JTORB3FU603559467Gen. Cond: Good / Fair / Poor / BurntSteering: In order / Jammed / Leaked / Burnt orBrake: In order / Jammed / Leaked / Burnt orModl: Nil / S/Rim / STD A/Rim or

Tyre Size: F: \_\_\_\_\_

R: 195/65R15BS / DUN / EXNOVA / GY / FS / LIZA / MIC / OHTSU / PIR / SUMI /  
TOYO / YOKO or

Front

Rear

R/Bal. 9 mm R/Bal. 9 mmL/Bal. 9 mm L/Bal. 9 mmD.O.A. 27/6/19 D.O.I. 28/6/19

Survey held at \_\_\_\_\_

Des. of Damages: Frt / Rear / O/S / N/S / U/C / Rooftop or

N/S Rec body

The U/C / Chassis frame / Body Structure affected due to collision.

Date / Time Action / Instruction

1 File pass to84165.64 Cash(RED) 2,888.95 h/1

Date/Time, File Pass to?

☐ : Prelim. Report

1)

☐ : Final Report

Date/Time, File Return to?

2)

Days Of Repair: \_\_\_\_\_

Resurvey No. of Trip: \_\_\_\_\_

Survey Fee:

Transportation:

\_\_\_\_\_ \$ - RS. \_\_\_\_\_ St

Fees

Others

Add Fee: ☐ : Site Insp (\$☐ : Interview (\$☐ : Tech Invs (\$☐ : Weekend (\$

TOTAL

Report Format :

Lump Sum / I.B.I. (\$



Auto  
Consultants  
Pte Ltd

Company Registration No. 199607198R

51 UBI AVE 1, #02-25 PAYA UBI INDUSTRIAL PARK, SINGAPORE 408933 TEL : (065) 62563561 FAX : (065) 62564315

Your ref: 19/19/19/VP05/021993  
Our ref: CC4/LPC19011580/Kea3

Date: 01/07/2019

The Motor Claims Department  
M/s LONPAC INSURANCE BHD

Dear Sir/Madam,

**PRELIMINARY ADVICE OF VEHICLE NO.**

**SLP 4804U**

We refer to the above matter.

Please be informed that we had conducted the inspection of the above mentioned vehicle on 28/06/2019 at the premises of M/s Esteem Performance Pte Ltd and have the following to report:-

Workshop Estimate Amount	: S\$	7,054.07
Revised Estimate Amount	: S\$	4,165.64
"Check" Items Amount	: S\$	1,246.33
Total (Including Check Items)	: S\$	5,411.97
Market Value	: S\$	- (est.)
LTA Reimbursement Value	: S\$	- (est.)
Nett Value	: S\$	- (est.)

**Description of Damage:**

The vehicle sustained damages at the  
N/S Rear Portion, N/S Body



**Comments/Present Status:**

Damages Consistent

Estimated normal period for repairs: 7.0 days

Yours faithfully,

KENNETH KONG  
Licensed Appraiser



# ESTEEM PERFORMANCE PTE LTD

Bik 5033 Ang Mo Kio, Ind Park 2 #01-251/ 259, 569536.  
Tel: +65-6484 1221 Fax: +65-6484 7829 Website: www.esteemperf.com.sg

## Repair Estimates

SLP 4804 U

Not Authorized  
Penny Bepain

LK Auto Components hereby notify the Repairer of the following:

- To reserve before the start of repair
- To disclose the scope of work (long/short term)
- To provide a written estimate of repair
- To provide a written estimate of repair
- To provide a written estimate of repair
- To provide a written estimate of repair
- To provide a written estimate of repair
- To provide a written estimate of repair

Authorized by Repairer

Signature: \_\_\_\_\_

Date: \_\_\_\_\_

Parts	(a) Cost / List Price Items	\$	5,245.43
	Plus/Less 25%	\$	1,311.36
	Total of Cost / List	\$	3,934.07
	(b) Nett Price Items		
	Less		
	Total of Nett Item		
	(c) Special Nett Items	\$	350.00
Total Parts Cost		\$	4,284.07
Labour		\$	2,770.00
Total		\$	7,054.07

The above total will be subjected to 7% G.S.T.

Name of Surveyor : Kenneth

Company : CLK

Survey conducted on : 28/6/19 at \_\_\_\_\_

### Remarks By Surveyor

- (a) The repair of this vehicle is ~~authorized~~ / is not authorized until further notice.
- (b) Recommended Days of Repair : 07 day(s)
- (c) Resurvey : Required / ~~Not Required~~
- (d) Excess : \$ \_\_\_\_\_
- (e) Signature of surveyor : Le Date: 28/6/19



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Blk 5033 Ang Mo Kio, Ind Park 2 #01-251/ 259, 569536.

Tel: +65-6484 1221 Fax: +65-6484 7829 Website: www.esteemperf.com.sg

### Spare Parts

Vehicle No. : \_\_\_\_\_  
Make & Model : \_\_\_\_\_  
Chassis No. : \_\_\_\_\_

**SLP 4804 U**

**TOYOTA PRIUS**

Submit By : \_\_\_\_\_  
Year Manufacture : \_\_\_\_\_  
Engine No. : \_\_\_\_\_

**Carmen Lim**

### Cost / List

S/No.	Part Description	Qty	Unit Price	Price	Disposition by Surveyor
1	LH rear door	1	\$1,211.40		✓
2	LH rear door hinge top	1	\$78.34		X
3	LH rear door hinge bottom	1	\$78.34		X
4	LH rear door weatherstrip	1	\$198.70		X
5	LHR door glass outer moulding	1	\$107.80		X
6	LHR power window motor	1	\$187.90		X
7	LHR power window regulator	1	\$570.60		X
8	LH rear fender	1	\$883.60		✓
9	LH rear fender undershield	1	\$92.30		X
10	LH rear fender undershield clip	10	\$30.00		X
11	LH rear fender air duct	1	\$115.60		X
12	LH rear tyre	1	\$350.00	S.N	X
13	LH rear hub cap	1	\$195.65		✓
14	Rear bumper	1	\$497.50		✓
15	Rear bumper clip	10	\$40.00		✓
16	Rear bumper side retainer LH	1	\$112.70		✓
17	Rear bumper side retainer RH	1	\$112.70		X
18	Rear bumper lower garnish centre	1	\$582.60		X
19	Rear bumper lower garnish LH	1	\$149.70		X
20					
21					
22					
23					

Note: If any of the quoted parts are recommended to be repaired, then an additional labour charge will be charged accordingly under supplementary.



## ESTEEM PERFORMANCE PTE LTD

Blk 5033 Ang Mo Kio, Ind Park 2 #01-251/ 259, 569536.  
Tel: +65-6484 1221 Fax: +65-6484 7829 Website: www.esteemperf.com.sg

### Labour

Vehicle No. : **SLP 4804 U** Submit By : **Carmen Lim**  
Make & Model : **TOYOTA PRIUS** Year of Manufacture : **0**

S/No	Labour Description	Estimated Price	Adjusted Price
1	TO RENEW DAMAGED PARTS & KNOCK OUT ACCIDENT REPAIR AREA. (LHF DOOR, LHR DOOR, LHR FENDER, REAR BUMPER)	\$1,000.00	800
2	TO PUTTY, RESPRAY PAINT FOR AFFECTED ACCIDENT REPAIR AREA. (LHF DOOR, LHR DOOR, LHR FENDER, REAR BUMPER)	\$1,000.00	800
3	TO Check wiring	\$50.00	20
4	To do wheel alignment.	\$120.00	60
5	To remove & refit Door trim, door glass, window regulator, door lock to assist work load.	\$150.00	60
6	To tuff coat.	\$150.00	60
7	To remove & refit inner seat & upholstery to assist work load.	\$150.00	100
8	To remove & refit petrol tank to assist work load.	\$150.00	60

*Note: The above estimate of repair is based on visual assessment of the external affected areas. Any additional damages observed during the course of repair will be quote accordingly as a supplementary.*

## Mei Kwan (LKKAUTO)

---

**From:** GERALD POH WEE BIN <geraldpoh@lonpac.com>  
**Sent:** Thursday, 4 July, 2019 12:22 PM  
**To:** Mei Kwan (LKKAUTO)  
**Cc:** MT\_Claim\_SG; Asher Sng (LKKAUTO)  
**Subject:** RE: REQUEST FOR PRI SURVEY SLP4804U [External Confidential]  
**Attachments:** 04072019121916.pdf

**Categories:** HMK

### Lonpac External - Confidential

Dear Mei Kwan,

Attached copy of insured's GIA report for your attention.

For the record, our insured has engaged Hiap Hong Motor to assist her in her third party claim.

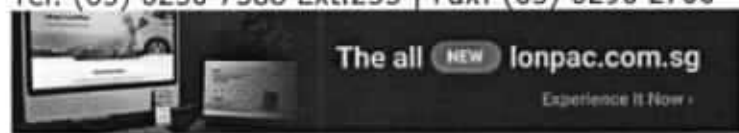
Best Regards

Gerald Poh

Senior Claims Executive | Lonpac Insurance Bhd

300 Beach Road, #17-04/07 The Concourse, Singapore 199555

Tel: (65) 6250 7388 Ext.255 | Fax: (65) 6296 2706



*Lonpac External - Confidential data is for use by authorised external parties only.*

---

**From:** Mei Kwan (LKKAUTO) [mailto:Meikwan@lkkauto.com]  
**Sent:** Thursday, 4 July, 2019 12:07 PM  
**To:** GERALD POH WEE BIN  
**Cc:** MT\_Claim\_SG; Asher Sng (LKKAUTO); CS A Team; Admin A  
**Subject:** RE: REQUEST FOR PRI SURVEY SLP4804U [External Confidential]

**'WITHOUT PREJUDICE'**  
**SAVE AS TO COSTS**

**LPC ref: 19/19/19/VP05/021993**  
**LKK REF: CC4/LPC19011580/Kea3**

Dear Sir / Madam,

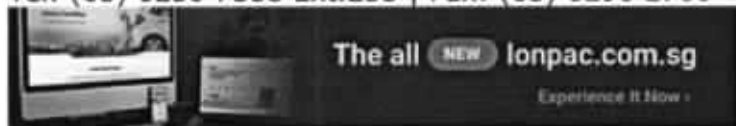
We refer to the above matter.

Enclosed for your perusal is:

- Estimated cost of repair
- Preliminary advice
- TP GIA report

We have not authorized repairs.

Best Regards  
Gerald Poh  
Senior Claims Executive | Lonpac Insurance Bhd  
300 Beach Road, #17-04/07 The Concourse, Singapore 199555  
Tel: (65) 6250 7388 Ext.255 | Fax: (65) 6296 2706



*Lonpac External - Confidential data is for use by authorised external parties only.*

---

**From:** jenny chong [<mailto:jenny@esteemperf.com.sg>]  
**Sent:** Friday, 28 June, 2019 10:23 AM  
**To:** GERALD POH WEE BIN  
**Cc:** MT\_Claim\_SG; serence ctc; carmen lim  
**Subject:** Re: REQUEST FOR PRI SURVEY SLP4804U [External General]

Dear Sir / Madam

We are prefer Kenneth Kong to survey the car.

Thank you



Freundliche Grüße / Best Regards

**Jenny Chong**

Senior Operation Executive | Operation Division  
Esteem Performance Pte Ltd

P: 6484 1221

F: 6484 7829

E: [jenny@esteemperf.com.sg](mailto:jenny@esteemperf.com.sg)

5033 Ang Mo Kio Industrial Park 2 #01-259  
(Head Office)

385 Sin Ming Drive Vicom Inspection Centre  
(Showroom)

[www.esteemperformance.com](http://www.esteemperformance.com)



On Fri, Jun 28, 2019 at 10:20 AM GERALD POH WEE BIN <[geraldpoh@lonpac.com](mailto:geraldpoh@lonpac.com)> wrote:

**Lonpac External - General**

WITHOUT PREJUDICE

---

**From:** jenny chong [mailto:[jenny@esteemperf.com.sg](mailto:jenny@esteemperf.com.sg)]  
**Sent:** Thursday, 27 June, 2019 8:26 PM  
**To:** MT\_Claim\_SG  
**Cc:** serence ctc; carmen lim  
**Subject:** REQUEST FOR PRI SURVEY SLP4804U

Dear Sir / Madam,

**NOTICE TO INSURER TO CONDUCT PRE-REPAIR INSPECTION WITHIN 2 WORKING DAYS  
PURSUANT TO PRE-ACTION PROTOCOL FOR NON INJURY MOTOR ACCIDENT CASES  
(NIMA)**

We act for Grab Rentals Pte Ltd who has appointed the under-mentioned workshop to repair his motor vehicle no.SLP 4804 U

Please be informed that the said vehicle can be inspected at :

Name of workshop : Esteem Performance Pte Ltd

Address : 385, SIN MING DRIVE S 575718 (INSIDE VICOM)

Tel : 8799 0066

Fax : 6259 3326

We hereby give 2 clear days notice to conduct a pre-repair inspection of the said vehicle at the above-mentioned workshop during office hours.

If you fail to conduct the pre-repair inspection within the next 2 working days excluding any intervening Saturday, Sunday or Public Holiday. The above-mentioned workshop will commence repairs should you fail to conduct the pre-repair inspection.

Thank you.

## Asher Sng (LKKAuto)

---

**From:** Asher Sng (LKKAuto)  
**Sent:** Friday, 29 November 2019 5:13 PM  
**To:** Carmen Lim; jenny chong  
**Subject:** RE: REQUEST FOR PRI SURVEY SLP4804U [External Confidential]  
**Attachments:** 3229email05092019.pdf; OI SKETCH PLAN.pdf

**'WITHOUT PREJUDICE'**  
**SAVE AS TO COSTS**

Hi Sir/Mdm,

We refer to the above matter.

### **ACCIDENT INVOLVING SLP 4804U AND SJV 680C ON 27/06/2019**

We attached here with a copy of our insured's accident statement and email from your client insurance for your easy reference.

Our principal has reiterated that the accident was caused due to the entire negligence of your client fail to stop at the stop line collided with our insured vehicle.

We are of the opinion that liability is not in your client's favor.

Under such a circumstances, we regret to inform you that we have our principal instruction to deny liability and unable to look into your client's claim.

Thank You.

Best Regards,

Asher Sng | Case Handler

LKK Auto Consultants Pte Ltd

phone: 6841-6051 | email: [asher.sng@lkkauto.com](mailto:asher.sng@lkkauto.com) | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | 5(408933)



**From:** jenny chong [<mailto:jenny@esteemperf.com.sg>]  
**Sent:** Friday, 28 June, 2019 10:23 AM  
**To:** GERALD POH WEE BIN

**Cc:** MT\_Claim\_SG; serence etc; carmen lim

**Subject:** Re: REQUEST FOR PRI SURVEY SLP4804U [External General]

Dear Sir / Madam

We are prefer Kenneth Kong to survey the car.

Thank you



Freundliche Grüße / Best Regards

**Jenny Chong**

Senior Operation Executive | Operation Division

Esteem Performance Pte Ltd

**P:** 6484 1221

**F:** 6484 7829

**E:** [jenny@esteemperf.com.sg](mailto:jenny@esteemperf.com.sg)

5033 Ang Mo Kio Industrial Park 2 #01-259

(Head Office)

385 Sin Ming Drive Vicom Inspection Centre

(Showroom)

[www.esteemperformance.com](http://www.esteemperformance.com)



On Fri, Jun 28, 2019 at 10:20 AM GERALD POH WEE BIN <[geraldpoh@lonpac.com](mailto:geraldpoh@lonpac.com)> wrote:

**Lonpac External - General**

WITHOUT PREJUDICE

Our Ref : 19/19/19/VP05/021993

Dear Jenny,

Please see list of Motor surveyors and revert.

1	Sharan Bin Sharif
2	Jackson Quek
3	Paul Thanapal
4	Aw Po Huat (Andrew)
5	Ng Chun Wei (Adam)
6	Nicholas Tey
7	Mohd Rasul
8	Marcus Chua
9	Kenneth Kong
10	Adrian Ling

Best Regards

Gerald Poh

Senior Claims Executive | Lonpac Insurance Bhd

300 Beach Road, #17-04/07 The Concourse, Singapore 199555

Tel: (65) 6250 7388 Ext.255 | Fax: (65) 6296 2706



*Lonpac External - General data is for internal / external use.*

**From:** jenny chong [mailto:jenny@esteemperf.com.sg]

**Sent:** Thursday, 27 June, 2019 8:26 PM

**To:** MT\_Claim\_SG

**Cc:** serence ctc; carmen lim

**Subject:** REQUEST FOR PRI SURVEY SLP4804U

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**NOTICE TO INSURER TO CONDUCT PRE-REPAIR INSPECTION WITHIN 2 WORKING DAYS  
PURSUANT TO PRE-ACTION PROTOCOL FOR NON INJURY MOTOR ACCIDENT CASES  
(NIMA)**

We act for Grab Rentals Pte Ltd who has appointed the under-mentioned workshop to repair his motor vehicle  
no.SLP 4804 U

Please be informed that the said vehicle can be inspected at :

Name of workshop : Esteem Performance Pte Ltd

Address : 385, SIN MING DRIVE S 575718 (INSIDE VICOM)

Tel : 8799 0066

Fax : 6259 3326

We hereby give 2 clear days notice to conduct a pre-repair inspection of the said vehicle at the above-mentioned workshop during office hours.

If you fail to conduct the pre-repair inspection within the next 2 working days excluding any intervening Saturday, Sunday or Public Holiday. The above-mentioned workshop will commence repairs should you fail to conduct the pre-repair inspection.

Thank you.

Freundliche Grüße / Best Regards

## Jenny Chong

Senior Operation Executive | Operation Division

Esteem Performance Pte Ltd

P: 6484 1221

F: 6484 7829

E: [jenny@esteemperf.com.sg](mailto:jenny@esteemperf.com.sg)

5033 Ang Mo Kio Industrial Park 2 #01-259 (Head Office)

385 Sin Ming Drive Vicom Inspection Centre (Showroom)

[www.esteemperformance.com](http://www.esteemperformance.com)



This email has been checked for viruses by AVG antivirus software.  
[www.avg.com](http://www.avg.com)

## Asher Sng (LKKAuto)

---

**From:** GERALD POH WEE BIN <geraldpoh@lonpac.com>  
**Sent:** Wednesday, 27 November 2019 11:07 AM  
**To:** Asher Sng (LKKAuto)  
**Cc:** MT\_Claim\_SG  
**Subject:** RE: REQUEST FOR PRI SURVEY SLP4804U [External Confidential]

**Follow Up Flag:** Follow up  
**Flag Status:** Completed

## Lonpac External - Confidential

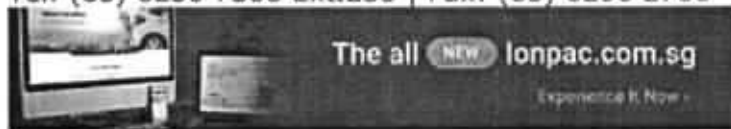
Dear Asher,

Kindly proceed to reject the third party claim.

Best Regards

Gerald Poh

Senior Claims Executive | Lonpac Insurance Bhd  
300 Beach Road, #17-04/07 The Concourse, Singapore 199555  
Tel: (65) 6250 7388 Ext.255 | Fax: (65) 6296 2706



*Lonpac External - Confidential data is for use by authorised external parties only.*

**From:** Asher Sng (LKKAuto) [mailto:AsherSng@lkkauto.com]  
**Sent:** Wednesday, 27 November 2019 10:17 am  
**To:** GERALD POH WEE BIN  
**Cc:** MT\_Claim\_SG  
**Subject:** RE: REQUEST FOR PRI SURVEY SLP4804U [External Confidential]

Hi Gerald,

We refer to the above matter.

Enclosed a copy of the email and document from insured solicitor informing that insured have successfully claim 90% from third party.

In view on above we would like to propose to reject third party claim.

Thank You.

Best Regards,

Asher Sng | Case Handler

LKK Auto Consultants Pte Ltd

phone: 6841-6051 | email: [asher.sng@lkkauto.com](mailto:asher.sng@lkkauto.com) | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | 5(408933)



**From:** GERALD POH WEE BIN <[geraldpoh@lonpac.com](mailto:geraldpoh@lonpac.com)>

**Sent:** Friday, 12 July 2019 3:35 PM

**To:** Asher Sng (LKKAuto) <[AsherSng@lkkauto.com](mailto:AsherSng@lkkauto.com)>

**Cc:** MT\_Claim\_SG <[mt\\_claim@lonpac.com](mailto:mt_claim@lonpac.com)>

**Subject:** RE: REQUEST FOR PRI SURVEY SLP4804U [External Confidential]

## Lonpac External - Confidential

Dear Asher,

We shall seek verifications with our insured and revert to you.

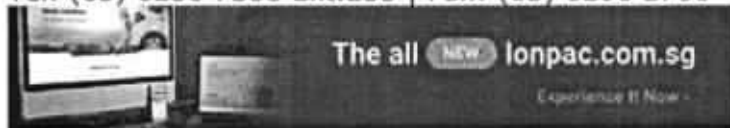
Best Regards

Gerald Poh

Senior Claims Executive | Lonpac Insurance Bhd

300 Beach Road, #17-04/07 The Concourse, Singapore 199555

Tel: (65) 6250 7388 Ext.255 | Fax: (65) 6296 2706



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**From:** Asher Sng (LKKAuto) [<mailto:AsherSng@lkkauto.com>]

**Sent:** Friday, 12 July, 2019 2:49 PM

**To:** GERALD POH WEE BIN; Mei Kwan (LKKAuto)

**Cc:** MT\_Claim\_SG

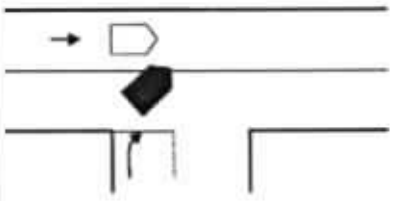
**Subject:** RE: REQUEST FOR PRI SURVEY SLP4804U [External Confidential]

Hi Gerald,

We refer to the email below.

Based on both party reported mention that insured make a right turn into the main road collided with third party vehicle.

We are of the opinion that this case fall under BOLA 9, liability not in our insured favour.

	T-JUNCTION			
9.		Vehicle X – Turning into Main Road Vehicle Y – Moving Straight Ahead  Reason: Traffic on main road has precedence	100%	0%

Kindly advise if we can process direct settlement with third party.

Thank You.

Best Regards.

Asher Sng | Case Handler

LKK Auto Consultants Pte Ltd

phone: 6841-6051 | email: [asher.sng@lkkauto.com](mailto:asher.sng@lkkauto.com) | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | 5(408933)

**From:** GERALD POH WEE BIN <[geraldpoh@lonpac.com](mailto:geraldpoh@lonpac.com)>

**Sent:** Thursday, 4 July 2019 12:22 PM

**To:** Mei Kwan (LKKAuto) <[Meikwan@lkkauto.com](mailto:Meikwan@lkkauto.com)>

**Cc:** MT\_Claim\_SG <[mt\\_claim@lonpac.com](mailto:mt_claim@lonpac.com)>; Asher Sng (LKKAuto) <[AsherSng@lkkauto.com](mailto:AsherSng@lkkauto.com)>

**Subject:** RE: REQUEST FOR PRI SURVEY SLP4804U [External Confidential]

## Lonpac External - Confidential

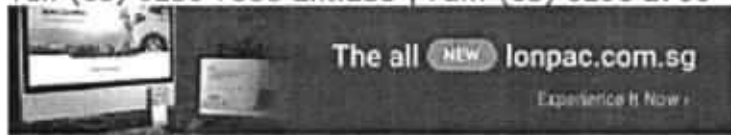
Dear Mei Kwan,

Attached copy of insured's GIA report for your attention.

For the record, our insured has engaged Hiap Hong Motor to assist her in her third party claim.

Best Regards  
Gerald Poh

Senior Claims Executive | Lompac Insurance Bhd  
300 Beach Road, #17-04/07 The Concourse, Singapore 199555  
Tel: (65) 6250 7388 Ext.255 | Fax: (65) 6296 2706



*Lompac External - Confidential data is for use by authorised external parties only.*

**From:** Mei Kwan (LKKAuto) [<mailto:Meikwan@lkkauto.com>]  
**Sent:** Thursday, 4 July, 2019 12:07 PM  
**To:** GERALD POH WEE BIN  
**Cc:** MT\_Claim\_SG; Asher Sng (LKKAuto); CS A Team; Admin A  
**Subject:** RE: REQUEST FOR PRI SURVEY SLP4804U [External Confidential]

**'WITHOUT PREJUDICE'**  
**SAVE AS TO COSTS**

LPC ref: 19/19/19/VP05/021993  
LKK REF: CC4/LPC19011580/Kea3

Dear Sir / Madam,

We refer to the above matter.

Enclosed for your perusal is:

- Estimated cost of repair
- Preliminary advice
- TP GIA report

We have not authorized repairs.

Kindly let us have a copy of insured's accident report for our necessary action.

Our case handler in-charge is Asher and she can be contacted at DID: 6841 6051.

***To check availability of the case handler, you may contact the undersigned.***

Thank you.

Best Regards,

**Mei Kwan** | Admin

**LKK Auto Consultants Pte Ltd**

Phone: 6366 0055 | email: [MeiKwan@lkkauto.com](mailto:MeiKwan@lkkauto.com) | fax: 67414108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

**From:** Admin-D (LKKAuto)  
**Sent:** Friday, 28 June, 2019 11:43 AM  
**To:** 'GERALD POH WEE BIN' <[geraldpoh@lonpac.com](mailto:geraldpoh@lonpac.com)>; assignments <[assignments@lkkauto.com](mailto:assignments@lkkauto.com)>; Admin A <[admin-a@lkkauto.com](mailto:admin-a@lkkauto.com)>  
**Cc:** 'MT\_Claim\_SG' <[mt\\_claim@lonpac.com](mailto:mt_claim@lonpac.com)>  
**Subject:** RE: REQUEST FOR PRI SURVEY SLP4804U [External Confidential]

Dear Gerald,

Thank you for the assignment.

Best Regards,

G.Nivitha | Admin

**LKK Auto Consultants Pte Ltd**

Phone: 6841-1972 | email: [assignments@lkkauto.com](mailto:assignments@lkkauto.com) | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

**From:** GERALD POH WEE BIN [<mailto:geraldpoh@lonpac.com>]  
**Sent:** Friday, 28 June 2019 10:31 AM  
**To:** [assignments@lkkauto.com](mailto:assignments@lkkauto.com)  
**Cc:** MT\_Claim\_SG <[mt\\_claim@lonpac.com](mailto:mt_claim@lonpac.com)>  
**Subject:** FW: REQUEST FOR PRI SURVEY SLP4804U [External Confidential]

## Lonpac External - Confidential

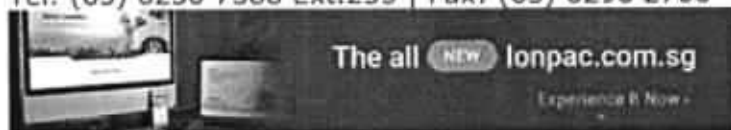
Our Ref : 19/19/19/VP05/021993

Dear Nivitha

Kindly proceed to conduct the survey as requested.

At the same time, kindly highlight to the case handler to assess liability before proceeding with Direct Settlement as our insured is also claiming against the third party.

Best Regards  
Gerald Poh  
Senior Claims Executive | Lonpac Insurance Bhd  
300 Beach Road, #17-04/07 The Concourse, Singapore 199555  
Tel: (65) 6250 7388 Ext.255 | Fax: (65) 6296 2706



*Lonpac External - Confidential data is for use by authorised external parties only.*

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**From:** jenny chong [<mailto:jenny@esteemperf.com.sg>]  
**Sent:** Friday, 28 June, 2019 10:23 AM  
**To:** GERALD POH WEE BIN

Cc: MT\_Claim\_SG; serence ctc; carmen lim  
Subject: Re: REQUEST FOR PRI SURVEY SLP4804U [External General]

Dear Sir / Madam

We are prefer Kenneth Kong to survey the car.

Thank you



Freundliche Grüße / Best Regards

**Jenny Chong**

Senior Operation Executive | Operation Division

Esteem Performance Pte Ltd

P: 6484 1221

F: 6484 7829

E: [jenny@esteemperf.com.sg](mailto:jenny@esteemperf.com.sg)

5033 Ang Mo Kio Industrial Park 2 #01-259  
(Head Office)

385 Sin Ming Drive Vicom Inspection Centre  
(Showroom)

[www.esteemperformance.com](http://www.esteemperformance.com)



On Fri, Jun 28, 2019 at 10:20 AM GERALD POH WEE BIN <[geraldpoh@lonpac.com](mailto:geraldpoh@lonpac.com)> wrote:

**Lonpac External - General**

WITHOUT PREJUDICE

Our Ref : 19/19/19/VP05/021993

Dear Jenny,

Please see list of Motor surveyors and revert.

1	Sharan Bin Sharif
2	Jackson Quek
3	Paul Thanapal
4	Aw Po Huat (Andrew)
5	Ng Chun Wei (Adam)
6	Nicholas Tey
7	Mohd Rasul
8	Marcus Chua
9	Kenneth Kong
10	Adrian Ling

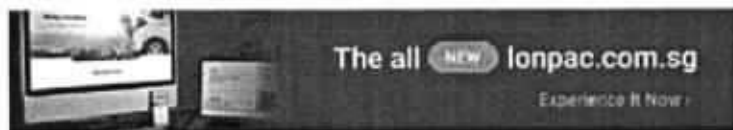
Best Regards

Gerald Poh

Senior Claims Executive | Lonpac Insurance Bhd

300 Beach Road, #17-04/07 The Concourse, Singapore 199555

Tel: (65) 6250 7388 Ext.255 | Fax: (65) 6296 2706



*Lonpac External - General data is for internal / external use.*

**From:** jenny chong [mailto:jenny@esteemperf.com.sg]  
**Sent:** Thursday, 27 June, 2019 8:26 PM  
**To:** MT\_Claim\_SG  
**Cc:** serence ctc; carmen lim  
**Subject:** REQUEST FOR PRI SURVEY SLP4804U

Dear Sir / Madam,

**NOTICE TO INSURER TO CONDUCT PRE-REPAIR INSPECTION WITHIN 2 WORKING DAYS  
PURSUANT TO PRE-ACTION PROTOCOL FOR NON INJURY MOTOR ACCIDENT CASES  
(NIMA)**

We act for Grab Rentals Pte Ltd who has appointed the under-mentioned workshop to repair his motor vehicle  
no.SLP 4804 U

Please be informed that the said vehicle can be inspected at :

Name of workshop : Esteem Performance Pte Ltd

Address : 385, SIN MING DRIVE S 575718 (INSIDE VICOM)

Tel : 8799 0066

Fax : 6259 3326

We hereby give 2 clear days notice to conduct a pre-repair inspection of the said vehicle at the above-mentioned workshop during office hours.

If you fail to conduct the pre-repair inspection within the next 2 working days excluding any intervening Saturday, Sunday or Public Holiday. The above-mentioned workshop will commence repairs should you fail to conduct the pre-repair inspection.

Thank you.

Freundliche Grüße / Best Regards

## **Jenny Chong**

Senior Operation Executive | Operation Division

Esteem Performance Pte Ltd

P: 6484 1221

F: 6484 7829

E: [jenny@esteemperf.com.sg](mailto:jenny@esteemperf.com.sg)

5033 Ang Mo Kio Industrial Park 2 #01-259 (Head Office)

385 Sin Ming Drive Vicom Inspection Centre (Showroom)

[www.esteemperformance.com](http://www.esteemperformance.com)

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This email has been checked for viruses by AVG antivirus software.  
[www.avg.com](http://www.avg.com)

## Asher Sng (LKKAUTO)

---

**From:** Tng Soon Chye <tsclx@singnet.com.sg>  
**Sent:** Wednesday, 13 November 2019 1:20 PM  
**To:** Asher Sng (LKKAUTO)  
**Subject:** ACCIDENT ON 27 JUNE 2019 INVOLVING SJV680C & SLP4804U ALONG BLOCK 173B PUNGGOL FIELD MUTLI STOREY CARPARK  
**Attachments:** 3229email05092019.pdf; 3229DV.pdf  
**Follow Up Flag:** Follow up  
**Flag Status:** Completed

Dear Sirs,

We refer to email dated 13 Nov 2019.

Without prejudice to our client's rights and as requested by you, we enclose herewith copy each of email dated 5<sup>th</sup> Sep 2019 from 3<sup>rd</sup> party insurer and the duly signed DV for your reference.

Thank You & Best Regards,

M/s Tng Soon Chye & Co  
150 South Bridge Road  
#02-19  
Fook Hai Building  
Singapore 058727

**Confidentiality:** This e-mail and its attachments are intended for the above named only and may be confidential. If they have come to you in error you must take no action based on them, nor must you copy or show them to anyone; please reply to this e-mail and highlight the error. The firm reserves the right to monitor all incoming and outgoing e-mail.

**Security Warning:** Please note that this e-mail has been created in the knowledge that Internet e-mail is not a 100% secure communications medium. We advise that you understand and observe this lack of security when e-mailing us.

**Viruses:** Although we have taken steps to ensure that this e-mail and attachments are free from any virus, we advise that in keeping with good computing practice the recipient should ensure they are actually virus free.

## Tng Soon Chye

---

**Subject:** FW: ACCIDENT ON 27 JUNE 2019 INVOLVING SJV680C & SLP4804U ALONG BLK 173B PUNGGOL FIELD. Our ref: 598090  
**Attachments:** 3229lettertoinsurer03092019.pdf

**From:** Chhia Nyuk Pui [mailto:NyukPui\_Chhia@sg.msig-asia.com]  
**Sent:** Thursday, 5 September 2019 11:07 AM  
**To:** Tng Soon Chye <tsclex@singnet.com.sg>  
**Subject:** FW: ACCIDENT ON 27 JUNE 2019 INVOLVING SJV680C & SLP4804U ALONG BLK 173B PUNGGOL FIELD. Our ref: 598090

Dear Sir/Madam

### OPEN EMAIL

We refer to your letter 03.09.19

We are prepared to revise offer:  
\$4,500.00 repair cost as agreed - SJE.  
\$600.00 rental - agreed.  
@90% - \$4590.00 (liability is usually 80%, we have offered 90%, solely for amicable settlement sake at this stage)  
\$7.49 LTA Search - agreed.  
\$450 Costs & disb  
Total \$5,047.49

The counter-proposal for the total settlement sum is valid until 5.00pm on 13.09.19.

Please note that this email is an open email and may be referred to for the purpose of cost if the need arises.

Chhia Nyuk Pui  
Senior Executive, Claims Services  
Direct line +65 6594 2521 | Direct fax +65 6643 1349 | [nyukpui\\_chhia@sg.msig-asia.com](mailto:nyukpui_chhia@sg.msig-asia.com)



MSIG Insurance (Singapore) Pte. Ltd. 16 Raffles Quay, #24-01 Hong Leong Building, Singapore 048581 | Tel +65 6220 9644 | Fax +65 6225 6371 | Co. Reg. No. 200412212G | [www.msig.com.sg](http://www.msig.com.sg) | Follow us on @MSIG\_SG

A member of **MS&AD** INSURANCE GROUP



**ESTEEM  
PERFORMANCE**

**ESTEEM PERFORMANCE PTE LTD**

Blk 5033 Ang Mo Kio, Ind Park 2 #01-251/ 259, 509536.  
Tel: +65-6484 1221 Fax: +65-6484 7829 Website: [www.esteemperf.com.sg](http://www.esteemperf.com.sg)

Your Ref: SJV 680 C  
Our Ref: SLP 4804 U

Date: 05.09.2019

LONPAC INSURANCE BERHAD  
100 BEACH RD  
#19-00 SHAW TOWER  
Singapore 189702

RE : ACCIDENT INVOLVING SLP 4804 U & SJV 680 C  
ACCIDENT DATE 27.06.2019  
ACCIDENT ALONG SERVICE ROAD OF BLK 173C PUNGGOL FIELD

We are the workshop for the owner of motor vehicle no : SLP 4804 U which was involved in the captioned accident. The vehicle was surveyed by an independent appraiser and the claims below are based on its recommendation sum being for the repair cost and the period of repair (Strictly on a Without Prejudice Basis)

As the accident was caused by the negligent act of your insured SJV 680 C we are submitting these claims for your consideration.

1	Cost of repair	S \$	4,457.23
2	Loss of rental <u>10</u> days @ \$ <u>59.99</u> / day	S \$	599.90
3	Surveyor Fee	S \$	0.00
4	GIA report fees (S\$ 15.00 for search fee & S\$ 14.00 for each report fee)	S \$	0.00
5	LTA Fee	S \$	7.45
		<u>S \$</u>	<u>5,064.58</u>

We enclosed herewith the following documents to support the claims:-

- a) Authorization letter
- b) Final repair bill(s)
- c) LTA search
- d) GIA report(s) / result
- e) Insurance certificate, etc.....

Kindly look into the matter and let us hear from you on the settlement of our client's claim as soon as possible. Thank you.

Yours faithfully

*Carmen Lim*  
Claims Executive  
Email : [carmen@esteemperf.com.sg](mailto:carmen@esteemperf.com.sg)

## LETTER OF AUTHORITY

To Whom It May Concern:

ACCIDENT INVOLVING SLP4804U and SJV680C along service road of Blk173C Punggol  
Field on 27/6/2019 @ 08:30

I, Grab Rentals Pte Ltd Nric No. 201617200G  
of 18 Sin Ming Lane #01-08 Midview City Singapore 573960  
Owner of motor vehicle no. SLP4804U do hereby appoint M/S  
ESTEEM PERFORMANCE PTE LTD as my authorized representation and  
\_\_\_\_\_ as my solicitors to write, to negotiate and settle my claim against  
the other party/parties involved in the above mentioned accident. M/S ESTEEM  
PERFORMANCE PTE LTD shall have absolute discretion to settle the matter at the best  
terms.

I also confirm and instruct that any agreed settlement sum in respect of my claim be paid to  
M/S ESTEEM PERFORMANCE PTE LTD and such payment will constitute a full and final  
discharge of my claims.

I further authorize M/S ESTEEM PERFORMANCE PTE LTD to execute the discharge  
voucher on my behalf.

Signature of Owner





MSIG Insurance (Singapore) Pte. Ltd. (Co. Reg. No. 200412212G)  
4 Shenton Way, #21-01 SGX Centre 2, Singapore 068807  
Tel +65 6827 7888, Fax +65 6827 7800  
www.msig.com.sg

CLAIM NO : 598090  
POLICY NO : A29114756MKF  
INSURED : GRAB RENTALS PTE LTD

settlement herein is strictly in relation to  
3rd party property damage claim and is  
without prejudice to personal injuries claim

### DISCHARGE VOUCHER

Accident/Incident involving motor vehicle number SLP4804U and motor vehicle number SJV680C /  
pedestrian on 27/06/2019 at SERVICE ROAD OF BLK 173C PUNGGOL FIELD

I/We, NG CINDY (NRIC No. S7934176B), hereby agree to accept the sum of Singapore Dollars Five Thousand  
Forty Seven And Cents Forty Nine only (S\$ 5,047.49) and hereby authorize and direct MSIG Insurance  
(Singapore) Pte. Ltd. to pay the sum to TING SOON CHYE & CO. as full and final  
settlement and complete discharge of all claims of whatever kind which I/we may have against the driver/owner of  
motor vehicle no. SLP4804U and/or the Insurers, MSIG Insurance (Singapore) Pte. Ltd., in respect of the  
abovementioned accident/incident.

1. that this settlement is on without any admission of liability on the part of the driver/owner of motor vehicle  
no. and/or MSIG Insurance (Singapore) Pte. Ltd.
2. that MSIG Insurance (Singapore) Pte. Ltd. and their insured driver/insured shall not be liable for any  
future claim(s) whatsoever and whosoever present or future that I/we may have in respect of this  
accident/incident and I/we give my/our full discharge.
3. to indemnify MSIG Insurance (Singapore) Pte. Ltd. and their insured/insured driver against all claims,  
costs, damages or demand that may be made by any person/persons on my/our behalf in respect of this  
accident/incident.

Dated this 07 day of Sep 20 19

X

Signature of the Witness

Name : Chua Meng Kang

NRIC No : SXXXXX816F

Address : 2, Kaki Bukit Ave 2  
#02-13 (S) 417921

XX

Signature of Claimant

Name : NG CINDY

NRIC No : S7934176B

Address : BLK 358 Tampines St 33  
#08-664 (S) 520358





**ESTEEM**  
PERFORMANCE

# ESTEEM PERFORMANCE PTE LTD

Blk 5033 Ang Mo Kio Industrial Park 2, #01-259/01-251, Singapore 569536.

Tel : 6484 1221 Fax : 6484 7829

385 Sin Ming Drive (inside Vicom) Singapore 575718.

Tel : 6753 2112 Fax : 6451 0394

Co. Reg No. : 200005485N GST Reg No. : 20-0005485-N

M/S : LONPAC INSURANCE BERHAD  
100 BEACH RD  
#19-00 SHAW TOWER  
Singapore 189702

ATTN: Motor Claim Department

Your Ref No: SJV680C  
Claim Type: Third Party  
Accident Date: 27/06/2019  
TP Veh Reg No: SJV680C

Claim No: CER1301659  
Final No: CIV1302175  
Date: 01 Aug 2019  
Policy No: A29114756MKF  
Veh Reg No: SLP4804U  
Make/Model: TOYOTA PRIUS  
HYBRID 1.8 CVT  
Chassis No: JTDKB3FU603559467  
Engine No: 2ZRS050628  
Reg. Date: 07/06/2017

## Tax Invoice to Vehicle No :SLP4804U

Description	Quantity	List Price	Amount
		<u>S\$</u>	<u>S\$</u>
Others			
1 COST OF REPAIR	1 PCS	4,165.64	
		4,165.64	4,165.64
Total			S\$ 4,165.64
Add GST @ 7%			291.59
Total Amount Payable			<u>S\$ 4,457.23</u>

TOTAL: SINGAPORE DOLLAR FOUR THOUSAND FOUR HUNDRED FIFTY SEVEN AND CENTS TWENTY THREE ONLY

The above vehicle was surveyed by KENNETH on 28/06/2019

For Esteem Performance Pte Ltd

E. & O. E.

AUTHORISED SIGNATURE

# SCHEDULE TO VEHICLE RENTAL AGREEMENT

Date: 01/29/2019

Vehicle Rental Agreement No. 12718

Renter Details		
<input checked="" type="checkbox"/> Name	Lumens Auto Pte Ltd	
<input checked="" type="checkbox"/> Address	20 Sin Ming Lane #03-61/62	416987
<input checked="" type="checkbox"/> Date of Birth	08/26/1989	
<input checked="" type="checkbox"/> NRIC/Passport No.		
<input checked="" type="checkbox"/> Driving License No.	201426961K	
<input checked="" type="checkbox"/> Telephone No.	6591244015	
<input checked="" type="checkbox"/> Mobile No.		
Additional Driver (if any)		
<input checked="" type="checkbox"/> Name		
<input checked="" type="checkbox"/> Address		
<input checked="" type="checkbox"/> Date of Birth		
<input checked="" type="checkbox"/> NRIC No.		
<input checked="" type="checkbox"/> Driving License No.		
<input checked="" type="checkbox"/> Telephone No.		
<input checked="" type="checkbox"/> Mobile No.		
Additional Driver (if any)		
<input checked="" type="checkbox"/> Name		
<input checked="" type="checkbox"/> Address		
<input checked="" type="checkbox"/> Date of Birth		
<input checked="" type="checkbox"/> NRIC No.		
<input checked="" type="checkbox"/> Driving License No.		
<input checked="" type="checkbox"/> Telephone No.		
<input checked="" type="checkbox"/> Mobile No.		
Vehicle Description		
<input checked="" type="checkbox"/> Vehicle No	SLP4804U	
<input checked="" type="checkbox"/> Make / Model	TOYOTA Prius	
Rental Period		
<input checked="" type="checkbox"/> Minimum Rental Period	182	
<input checked="" type="checkbox"/> Date Checked Out	01/29/2019	
<input checked="" type="checkbox"/> No. of Days	183	
<input checked="" type="checkbox"/> Expected Date of Return	07/30/2019	
<input checked="" type="checkbox"/> Actual Date of Return		
Rental Charges* & Deposit		
<input checked="" type="checkbox"/> ( ) Rental Charges/Day	Per day @ S\$84.00	
<input checked="" type="checkbox"/> ( ✓ ) Promotion Rental Charges/Day	Per day @ S\$59.99	
Rental Period	No. of days 183	
Total Rental Charges	\$11,428.20	
Deposit Received	SG\$500.00	Per week @ S\$588.00

Total Amount Received*		SG \$7,665.69	Per week @ SG \$420.00
* Inclusive GST			No. of weeks
<b>Insurance Matters (Accident/Theft)</b>			
Liability Assessment / Nature of incident	Excess Payable by Renter		Rental Charge / Replacement Vehicle
	Renter or authorised driver(s) is 26 years of age or older	Renter or authorised driver(s) is below 26 years of age	
3 <sup>rd</sup> Party Fault (Clear)	S\$ 2000 [(refundable upon conclusion of investigation)]	S\$ 5000 [(refundable upon conclusion of investigation)]	[Rental Charges waived or replacement vehicle provided (subject to availability)]
3 <sup>rd</sup> Party Fault (Unclear or High Liability)	S\$ 2000 [(post claims balance refundable upon conclusion of investigation)]	S\$ 5000 [(post claims balance refundable upon conclusion of investigation)]	[No waiver of Rental Charges and no replacement vehicle provided]
Own Damage (Clear, inclusive of Act of God incidents)	S\$ 2000 [(non-refundable)]	S\$ 5000 [(non-refundable)]	[No waiver of Rental Charges and no replacement vehicle provided]
Stolen Vehicle	S\$ 2000 [(non-refundable)]	S\$ 5000 [(non-refundable)]	[Rental Charges waived or replacement vehicle provided (subject to availability)]
Damage to Windscreen	S\$ 100 [(non-refundable)]	S\$ 100 [(non-refundable)]	[No waiver of Rental Charges and no replacement vehicle provided]
<b>Payment Method</b>			
<input type="checkbox"/> Driver Wallet			
<input type="checkbox"/> Cash		SGD	
<input type="checkbox"/> Credit Card			
Type			
Card No.			
<input checked="" type="checkbox"/> Debit Account			
Bank Name: DBS Bank			
Account No. 0039395701			
<input type="checkbox"/> Cheque			

I, the Renter, agree that the Lessor may collect, use and disclose my personal data, as provided in this Schedule and/or pursuant to the Agreement from time to time, for the following purposes in accordance with the Personal Data Protection Act 2012 and the Lessor's group Privacy Policy (available at [www.grab.com/sg/privacy/](http://www.grab.com/sg/privacy/)):

- a) administration of the vehicle rental under the Agreement;
- b) for internal administrative purposes;

(c) to communicate with me; and

(d) for the Lessor to comply with its obligations under law.

☒ Further, I understand that my personal data may be used for marketing purposes by the Lessor, its affiliated companies or their partners; and I hereby consent to receive marketing and promotional materials by telephone, SMS or e-mail.


**Additional Notes:**

#### Agreement

The Renter has read, understood and agrees with all terms and conditions of this Agreement.



\_\_\_\_\_  
Renter's Signature/Stamp  
Date:



\_\_\_\_\_  
Authorised Signatory/Stamp  
Grab Rentals Pte Ltd

# Land Transport Authority

Land Transport Authority  
10 Sin Ming Drive  
Singapore 575701

GST Registration No. : M4-0006529-2

Print Date/Time : 27 Jun 2019 / 20:23:48

Receipt Date/Time : 27 Jun 2019 / 20:23:47

## Tax Invoice/Receipt

Receipt No. : ITNET-00000-190627-003669

Previous Receipt No. :

S/N Item Description/  
Business Transaction Reference  
No.

Amount Before GST (S\$)	GST Amount (S\$)	Amount After GST (S\$)
-------------------------------	------------------------	------------------------------

Result of Insurance Enquiry - SJV680C  
As at 27 Jun 2019/08:30:00  
Insurance Co: LONPAC INSURANCE BHD

1 Insurance Enquiry - SJV680C  
Enquiry Fee  
20190627202257574471

Sub-Total	7.00	0.49	7.49
Total Before Rounding	7.00	0.49	7.49
Rounding Difference			0.04
Total Amount Payable			7.45
Paid By			
20190627202308951	Direct Debit: eNETS Debit (Internet Banking)		7.45
Total			7.45
Cash Change			0.00
Tendered Amount			7.45
Excess Refundable Amount			0.00

THANK YOU AND HAVE A NICE DAY!

Please ensure that all payments to the Authority are good and promptly settled by the payment service provider / financial institution. Otherwise, the transaction and receipt is considered void and late fee may apply.




# LKK Auto Consultants Pte Ltd

51 Ubi Ave 1 #01-25 Paya Ubi Industrial Park, Singapore 408933

TEL: 6256 3561 FAX: 6256 4315

Reg. No: 199607198R GST Reg. No. 19-9607198-R

Affiliated to Federation Internationale Des Experts En Automobile				
LONPAC INSURANCE BHD			Ref : CC4/LPC19011580/Kea3q2	
300 BEACH ROAD #17-04/07 THE CONCOURSESINGAPORE 199555			Date : 17-12-2019	
			Code : LPC2	
<b>1. Policy Particulars :- THIRD PARTY CLAIM</b>				
Insured Veh.	SJV 680C	Veh. Inspected	SLP 4804U	
Policy No.	Z19VP05021688	Coverage (\$)	0.00	
Claim No.	19/19/19/VP05/021993	Excess (\$)	0.00	
Assign From	GERALD	Assign Date	28/06/2019	
<b>2. Vehicle Particulars &amp; Condition</b>				
Make & Model	TOYOTA PRIUS (A)	c.c	1798	
Engine No.	HIDDEN	Year of Reg.	2017	
Chassis No.	JTDKB3FU603559467	Colour	METALLIC SILVER	
Odometer	100478	Steering	IN ORDER	
Brakes	IN ORDER	Modification	STANDARD ALLOY RIM	
General	GOOD			
<b>3. Conditions of Tyres</b>				
	Size	Make	Balance	
R/H Front Tyre	195/65 R15	GOODYEAR	9 mm	
L/H Front Tyre	195/65 R15	GOODYEAR	9 mm	
R/H Rear Tyre	195/65 R15	GOODYEAR	9 mm	
L/H Rear Tyre	195/65 R15	GOODYEAR	9 mm	
<b>4. Description of Damages</b>				
THE VEHICLE SUSTAINED DAMAGES AT THE N/S REAR BODY.				
DAMAGES SEE DETAILS.				
<b>5. General Information</b>				
Accident Date	27/06/2019	Inspection Date	28/06/2019	
Survey held at	ESTEEM PERFORMANCE PTE LTD BLK 5033 ANG MO KIO INDUSTRIAL PARK 2 #01-259 SINGAPORE 569536			
<b>5a. Remarks</b>				
A)THE INSPECTION WAS CONDUCTED ON A"WITHOUT PREJUDICE" BASIS. B)IN ACCORDANCE TO YOUR INSTRUCTIONS, WE HAVE NOT AUTHORISED REPAIRS.				
<b>5b. Estimate Days of Repair</b>				
ESTIMATED NORMAL PERIOD FOR REPAIR:		<b>7 Working Days</b>		



# LKK Auto Consultants Pte Ltd

51 Ubi Ave 1 #01-25 Paya Ubi Industrial Park, Singapore 408933

TEL: 6256 3561 FAX: 6256 4315

Reg. No: 199607198R GST Reg. No. 19-9607198-R

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## ADJUSTMENT ON REPAIR COST FOR VEHICLE NO. SLP 4804U

Qty	Description of Parts	Condition	Estimate By Workshop (\$)	Our Adjusted (\$)
<b><u>REPLACEMENT OF PARTS</u></b>				
1	LH REAR DOOR	BENT	1,211.40	1,211.40
1	LH REAR DOOR HINGE TOP	TO REPAIR SEE LABOUR	78.34	-
1	LH REAR DOOR HINGE BOTTOM	TO REPAIR SEE LABOUR	78.34	-
1	LH REAR DOOR WEATHERSTRIP	SERVICEABLE	198.70	-
1	LHR DOOR GLASS OUTER MOULDING	SERVICEABLE	107.80	-
1	LHR POWER WINDOW MOTOR	SERVICEABLE	187.90	-
1	LHR POWER WINDOW REGULATOR	SERVICEABLE	570.60	-
1	LH REAR FENDER	BENT	883.60	883.60
1	LH REAR FENDER UNDERSHIELD	SERVICEABLE	92.30	-
10	LH REAR FENDER UNDERSHIELD CLIP	NOT NECESSARY	30.00	-
1	LH REAR FENDER AIR DUCT	SERVICEABLE	115.60	-
1	LH REAR HUB CAB	CRACKED	195.65	195.65
1	REAR BUMPER	BUCKLED / DENTED	497.50	497.50
10	REAR BUMPER CLIP	NECESSARY	40.00	40.00
1	REAR BUMPER SIDE RETAINER RH	DISTORTED	112.70	112.70
1	REAR BUMPER SIDE RETAINER LH	SERVICEABLE	112.70	-
1	REAR BUMPER LOWER GARNISH CENTRE	SERVICEABLE	582.60	-
1	REAR BUMPER LOWER GARNISH LH	SERVICEABLE	149.70	-
	LESS 25% DISCOUNT		-1,311.36	-735.21
			3,934.07	2,205.64
<b><u>SPECIAL NETT ITEMS</u></b>				
1	LH REAR TYRE (SN)	SERVICEABLE	350.00	-
			350.00	-
<b><u>LABOUR</u></b>				
	TO RENEW DAMAGED PARTS & KNOCK OUT ACCIDENT REPAIR AREA. (LHR DOOR ,LHR DOOR ,LHR FENDER,REAR BUMPER).INCLUSIVE OF THE REPAIR OF LH REAR DOOR HINGE TOP AND LH REAR DOOR HINGE BOTTOM.		1,000.00	800.00

Report Ref No. CC4/LPC19011580/Kea3q2



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Qty	Description of Parts	Condition	Estimate By Workshop (\$)	Our Adjusted (\$)
	TO PUTTY ,RESPRAY PAINT FOR AFFECTED ACCIDENT REPAIR AREA (LHR DOOR ,LHR DOOR ,LHR FENDER,REAR BUMPER).		1,000.00	800.00
	TO CHECK WIRING .		50.00	20.00
	TO DO WHEEL ALIGNMENT.		120.00	60.00
	TO REMOVE & REFIT DOOR TRIM ,DOOR GLASS ,WINDOW REGULATOR,DOOR LOCK TO ASSSIT WORK LOAD.		150.00	60.00
	TO TUFF COAT.		150.00	60.00
	TO REMOVE & REFIT INNER SEAT & UPHOLSTERY TO ASSIST WORK LOAD.		150.00	100.00
	TO REMOVE & REFIT PETROL TANK TO ASSIST WORK LOAD.		150.00	60.00
			2,770.00	1,960.00
GRAND TOTAL			7,054.07	4,165.64

RECOMMENDED COST OF REPAIRS			4,165.64
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KONG SENG CHEONG

Licensed Appraiser

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