

Asher Sng (LKKAuto)

From: GERALD POH WEE BIN <geraldpoh@lonpac.com>
Sent: Wednesday, 27 November 2019 11:07 AM
To: Asher Sng (LKKAuto)
Cc: MT_Claim_SG
Subject: RE: REQUEST FOR PRI SURVEY SLP4804U [External Confidential]

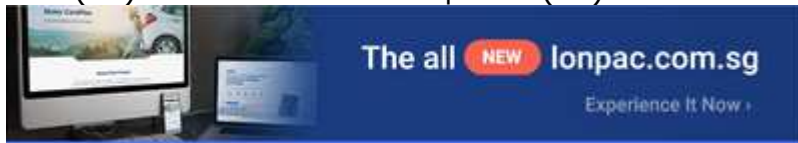
Follow Up Flag: Follow up
Flag Status: Completed

Lonpac External - Confidential

Dear Asher,

Kindly proceed to reject the third party claim.

Best Regards
Gerald Poh
Senior Claims Executive | Lonpac Insurance Bhd
300 Beach Road, #17-04/07 The Concourse, Singapore 199555
Tel: (65) 6250 7388 Ext.255 | Fax: (65) 6296 2706



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From: Asher Sng (LKKAuto) [mailto:AsherSng@lkkauto.com]
Sent: Wednesday, 27 November 2019 10:17 am
To: GERALD POH WEE BIN
Cc: MT_Claim_SG
Subject: RE: REQUEST FOR PRI SURVEY SLP4804U [External Confidential]

Hi Gerald,

We refer to the above matter.

Enclosed a copy of the email and document from insured solitor informing that insured have sucessfully claim 90% from third party.

In view on above we would like to propose to reject third party claim.

Thank You.

Best Regards,

Asher Sng | Case Handler

LKK Auto Consultants Pte Ltd

phone: 6841-6051 | email: ashersng@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)



From: GERALD POH WEE BIN <geraldpoh@lonpac.com>

Sent: Friday, 12 July 2019 3:35 PM

To: Asher Sng (LKKAuto) <AsherSng@lkkauto.com>

Cc: MT_Claim_SG <mt_claim@lonpac.com>

Subject: RE: REQUEST FOR PRI SURVEY SLP4804U [External Confidential]

Lonpac External - Confidential

Dear Asher,

We shall seek verifications with our insured and revert to you.

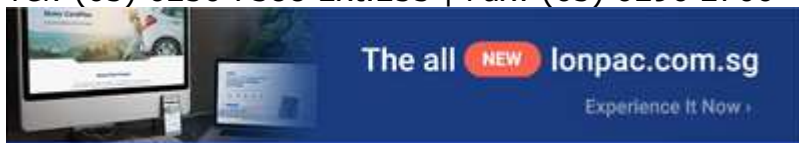
Best Regards

Gerald Poh

Senior Claims Executive | Lonpac Insurance Bhd

300 Beach Road, #17-04/07 The Concourse, Singapore 199555

Tel: (65) 6250 7388 Ext.255 | Fax: (65) 6296 2706



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From: Asher Sng (LKKAuto) [<mailto:AsherSng@lkkauto.com>]

Sent: Friday, 12 July, 2019 2:49 PM

To: GERALD POH WEE BIN; Mei Kwan (LKKAuto)

Cc: MT_Claim_SG

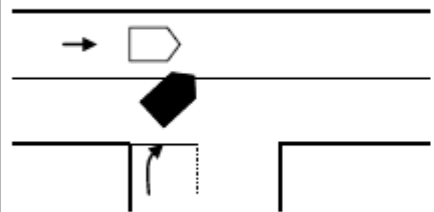
Subject: RE: REQUEST FOR PRI SURVEY SLP4804U [External Confidential]

Hi Gerald,

We refer to the email below.

Based on both party reported mention that insured make a right turn into the main road collided with third party vehicle.

We are of the opinion that this case fall under BOLA 9, liability not in our insured favour.

	T-JUNCTION			
9.		Vehicle X – Turning into Main Road Vehicle Y – Moving Straight Ahead Reason: Traffic on main road has precedence	100%	0%

Kindly advise if we can process direct settlement with third party.

Thank You.

Best Regards,

Asher Sng | Case Handler

LKK Auto Consultants Pte Ltd

phone: 6841-6051 | email: ashersng@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: GERALD POH WEE BIN <geraldpoh@lonpac.com>

Sent: Thursday, 4 July 2019 12:22 PM

To: Mei Kwan (LKKAuto) <Meikwan@lkkauto.com>

Cc: MT_Claim_SG <mt_claim@lonpac.com>; Asher Sng (LKKAuto) <AsherSng@lkkauto.com>

Subject: RE: REQUEST FOR PRI SURVEY SLP4804U [External Confidential]

Lonpac External - Confidential

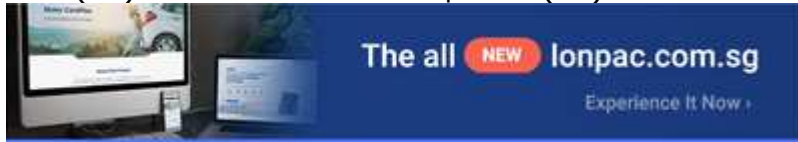
Dear Mei Kwan,

Attached copy of insured's GIA report for your attention.

For the record, our insured has engaged Hiap Hong Motor to assist her in her third party claim.

Best Regards
Gerald Poh

Senior Claims Executive | Lonpac Insurance Bhd
300 Beach Road, #17-04/07 The Concourse, Singapore 199555
Tel: (65) 6250 7388 Ext.255 | Fax: (65) 6296 2706



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From: Mei Kwan (LKKAuto) [<mailto:Meikwan@lkkauto.com>]
Sent: Thursday, 4 July, 2019 12:07 PM
To: GERALD POH WEE BIN
Cc: MT_Claim_SG; Asher Sng (LKKAuto); CS A Team; Admin A
Subject: RE: REQUEST FOR PRI SURVEY SLP4804U [External Confidential]

'WITHOUT PREJUDICE'
SAVE AS TO COSTS

LPC ref: 19/19/19/VP05/021993
LKK REF: CC4/LPC19011580/Kea3

Dear Sir / Madam,

We refer to the above matter.

Enclosed for your perusal is:

- Estimated cost of repair
- Preliminary advice
- TP GIA report

We have not authorized repairs.

Kindly let us have a copy of insured's accident report for our necessary action.

Our case handler in-charge is Asher and she can be contacted at DID: 6841 6051.

To check availability of the case handler, you may contact the undersigned.

Thank you.

Best Regards,

Mei Kwan | Admin

LKK Auto Consultants Pte Ltd

Phone: 6366 0055 | email: MeiKwan@lkkauto.com | fax: 67414108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Admin-D (LKKAuto)
Sent: Friday, 28 June, 2019 11:43 AM
To: 'GERALD POH WEE BIN' <geraldpoh@lonpac.com>; assignments <assignments@lkkauto.com>; Admin A <admin-a@lkkauto.com>
Cc: 'MT_Claim_SG' <mt_claim@lonpac.com>
Subject: RE: REQUEST FOR PRI SURVEY SLP4804U [External Confidential]

Dear Gerald,

Thank you for the assignment.

Best Regards,

G.Nivitha | Admin

LKK Auto Consultants Pte Ltd

Phone: 6841-1972 | email: assignments@lkkauto.com | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: GERALD POH WEE BIN [<mailto:geraldpoh@lonpac.com>]
Sent: Friday, 28 June 2019 10:31 AM
To: assignments@lkkauto.com
Cc: MT_Claim_SG <mt_claim@lonpac.com>
Subject: FW: REQUEST FOR PRI SURVEY SLP4804U [External Confidential]

Lonpac External - Confidential

Our Ref : 19/19/19/VP05/021993

Dear Nivitha

Kindly proceed to conduct the survey as requested.

At the same time, kindly highlight to the case handler to assess liability before proceeding with Direct Settlement as our insured is also claiming against the third party.

Best Regards

Gerald Poh

Senior Claims Executive | Lonpac Insurance Bhd

300 Beach Road, #17-04/07 The Concourse, Singapore 199555

Tel: (65) 6250 7388 Ext.255 | Fax: (65) 6296 2706



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From: jenny chong [<mailto:jenny@esteemperf.com.sg>]
Sent: Friday, 28 June, 2019 10:23 AM
To: GERALD POH WEE BIN

Cc: MT_Claim_SG; serence ctc; carmen lim

Subject: Re: REQUEST FOR PRI SURVEY SLP4804U [External General]

Dear Sir / Madam

We are prefer Kenneth Kong to survey the car.

Thank you



Freundliche Grüße / Best Regards

Jenny Chong

Senior Operation Executive | Operation Division

Esteem Performance Pte Ltd

P: 6484 1221

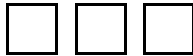
F: 6484 7829

E: jenny@esteemperf.com.sg

[5033 Ang Mo Kio Industrial Park 2 #01-259](#)
(Head Office)

[385 Sin Ming Drive](#) Vicom Inspection Centre
(Showroom)

www.esteemperformance.com



On Fri, Jun 28, 2019 at 10:20 AM GERALD POH WEE BIN <geraldpoh@lonpac.com> wrote:

Lonpac External - General

WITHOUT PREJUDICE

Our Ref : 19/19/19/VP05/021993

Dear Jenny,

Please see list of Motor surveyors and revert.

1	Sharan Bin Sharif
2	Jackson Quek
3	Paul Thanapal
4	Aw Po Huat (Andrew)
5	Ng Chun Wei (Adam)
6	Nicholas Tey
7	Mohd Rasul
8	Marcus Chua
9	Kenneth Kong
10	Adrian Ling

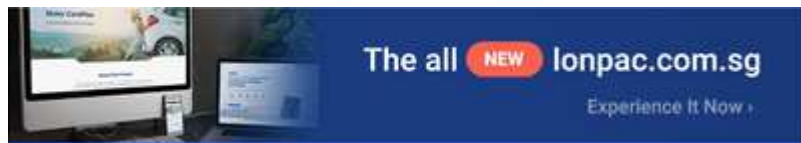
Best Regards

Gerald Poh

Senior Claims Executive | Lonpac Insurance Bhd

300 Beach Road, #17-04/07 The Concourse, Singapore 199555

Tel: (65) 6250 7388 Ext.255 | Fax: (65) 6296 2706



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From: jenny chong [mailto:jenny@esteemperf.com.sg]

Sent: Thursday, 27 June, 2019 8:26 PM

To: MT_Claim_SG

Cc: serence ctc; carmen lim

Subject: REQUEST FOR PRI SURVEY SLP4804U

Dear Sir / Madam,

**NOTICE TO INSURER TO CONDUCT PRE-REPAIR INSPECTION WITHIN 2 WORKING DAYS
PURSUANT TO PRE-ACTION PROTOCOAL FOR NON INJURY MOTOR ACCIDENT CASES
(NIMA)**

We act for Grab Rentals Pte Ltd who has appointed the under-mentioned workshop to repair his motor vehicle
no.SLP 4804 U

Please be informed that the said vehicle can be inspected at :

Name of workshop : Esteem Performance Pte Ltd

Address : 385, SIN MING DRIVE S 575718 (INSIDE VICOM)

Tel : 8799 0066

Fax : 6259 3326

We hereby give 2 clear days notice to conduct a pre-repair inspection of the said vehicle at the above-mentioned workshop during office hours.

If you fail to conduct the pre-repair inspection within the next 2 working days excluding any intervening Saturday, Sunday or Public Holiday. The above-mentioned workshop will commence repairs should you fail to conduct the pre-repair inspection.

Thank you.

Freundliche Grüße / Best Regards

Jenny Chong

Senior Operation Executive | Operation Division

Esteem Performance Pte Ltd

P: 6484 1221

F: 6484 7829

E: jenny@esteemperf.com.sg

[5033 Ang Mo Kio Industrial Park 2 #01](#)-259 (Head Office)

[385 Sin Ming Drive](#) Vicom Inspection Centre (Showroom)

www.esteemperformance.com

This email has been checked for viruses by AVG antivirus software.

www.avg.com