

Premium Automobiles Pte Ltd

AXA Insurance Pte Ltd

No 8 Shenton Way
#27-01 AXA Tower
Singapore 068811

Attn: Hsiao Tong / Motor Claims Dept
Yr Ref: CC4/ASM19011531/PA3/SKS8393H

Norah Khai

6768 9911

6841 1183

Nora.khai@premiumauto.
com.sg

Body & Paint Dept
PA/TP/0800/2019/NH

From

Telephone +65 -

Telefax +65 -

Mobile +65 -

Our Dept

Email

24-Jun-2020

Date

1

Total Pages

Dear Sir,

RE: INSURANCE CLAIM FOR SKN 6688 Y, Audi A6 C7 2.0 TFSI MU.

With reference to the above-mentioned vehicle, no. **SKN 6688 Y**, claimant, **Mr. Pang Van Khuen**, please find the related document per attached.

1. A copy of the Original invoice no. 85015241 – S\$ 2,302.64.
2. A copy of Discharge Voucher duly signed by client.
3. A copy of the Letter of Authorisation duly signed by client.
4. A copy of the Rental Bill – S\$ 450.00 (S\$ 150.00 x 3 Working days)
5. A copy of the GIA search – S\$ 2.00

Premium Automobiles Pte Ltd,
Showroom
9 Leng Kee Road
Singapore 159090
Telephone (65) 6566 1111
Telefax (65) 6471 3733

Service & Parts Centres
55 Ubi Rd 1
Singapore 408699
Telephone (65) 6336 2323
Telefax (65) 684 11183

Based on the above document, we would appreciate you could expedite the payment soonest possible.

If you require any further clarification, please do not hesitate to contact me at 6768 9911.

Regards

This is a computer-generated document. No signature is required.

Norah Khai
Claims Dept

Encl

AXA Insurance – SKN 6688 Y

Premium Automobiles Pte Ltd



Audi Centre Singapore
281 Alexandra Road
Singapore 159938
Main Telephone 6836 2223
Main Telefax 6471 3733

Alexandra Service Centre
281 Alexandra Road
Singapore 159938
Main Telephone 6388 2223
Main Telefax 6475 1023

Ubi Service Centre
55 Ubi Road 1
Singapore 408699
Main Telephone 6388 2323
Main Telefax 6841 1183

Customer Service
Service Appointment 6366 2323
24-hour Breakdown Service 9828 1233
Email customer.care@premiumauto.com.sg

INS TAX INVOICE

Page 1 14:00

Company Reg. No. 199902271W
GST Reg. No. 199902271W

AXA INSURANCE PTE LTD MOTOR CLAIM DEPT 8 SHENTON WAY, #27-01 AXA TOWER, SINGAPORE 068811 068811	Invoice No: 85015241 Date : 18/06/2020 Order : SKN6688Y Term : 30	Account: A0008 (T 0) AXA INSURANCE PTE LTD MOTOR CLAIM DEPT 8 SHENTON WAY, #27-01 AXA TOWER, SINGAPORE 068811	
Regn No: SKN6688Y (V 18888)	Regn Date: 29/08/2012	Mileage: 176170	WIP No.: 58652
Model: A6 C7 2.0 TFSI MU 4G207H (MY13	Chassis: WAUZZZ4G8DN008751	Engine: CDN 279606	Dept: U
You have been assisted by :- UB-Kelvin Khoo (138)			

		Details	Qty	Unit Price	Amount
S	BODYWORK	M: TO REMOVE AND TRANSFER REAR PARKING AID AND REAR LID KICK SENSOR.CHECK FUNCTION	360.00	1.00	360.00
S	BODYWORK	M: TO DISMANTLE AND REPAIR REAR BUMPER. REORGANISE CRASH MANAGEMENT COMPONENTS. REINSTALL ALL PARTS REMOVED	800.00	1.00	800.00
S	BODYWORK	M: TO RESPRAY REAR BUMPER	800.00	1.00	800.00
S	BODYWORK	M: TO CARRY OUT DIAGNOSTIC CHECK	192.00	1.00	192.00

Parts 0.00
Labour 0.00
Sublet 2,152.00
Menus 0.00
Lubricant 0.00

Sub-Total 2,152.00

7% GST 150.64

Grand Total 2,302.64



Received by

For & on behalf of
Premium Automobiles Pte Ltd



redefining / insurance

CLAIM REF : S9M01S9S
INSURED : EDDIE CHAN POH HONG

DISCHARGE VOUCHER

We/I [Pang Van Khuen], NRIC NO. S7635336J] hereby agree to accept the sum of dollars [Two Thousand Seven Hundred Fifty Four & Cents Sixty Four] (S\$ 2754.64) paid to us/me by AXA INSURANCE PTE LTD as full and final settlement of all claims of whatever kind including damages for personal injuries and damages to property that we/I may have against the said AXA INSURANCE PTE LTD or their Insured or the driver of motor vehicle no. [SKS8393H] as a result of an accident along [1 North Point Drive, B3 Carpark] on [27/6/2019] of which we/I were/was the driver/ owner/ hirer/ passenger/rider/pillion/ insurer of motor vehicle no. [SKN 6688 Y].

We/I hereby declare that the said insurer or owner and/or driver of insured vehicle shall not be liable for any further claim(s) whatsoever and whosoever present or future that we/I may have against the said Insurer, owner and/or driver of vehicle no. [SKS8393H] in connection directly or indirectly with the said accident and give our/my full and final discharge.

We/I hereby declare that we/I are/am the person(s) entitled to receive the above settlement and hereby undertake to indemnify AXA INSURANCE PTE LTD against any claim made or to be made in respect of this settlement.

It is understood and agreed that payment herein is made without admission of liability whatsoever on the part of the said insurer, owner and/or driver of vehicle no. [SKS8393H].

Dated this 24 day of June 20

Claimant's Signature : [Signature]

NRIC no./ Company Stamp : S7635336J

Occupation/ Business : _____

Address : Blk 825 Woodlands St 81 #09-46
Singapore 730825

Telephone No. : +65 98765211

Witness's Name : Kelvin Khoo

Witness's Signature : [Signature]

Witness's NRIC No. : G8768902L

Premium Automobiles



Telefax

to **AXA Insurance Singapore Pte Ltd**
8 Shenton Way
#27-01 AXA Tower
Singapore 068811
Attn: Motor Claims Dept
Your Ref: CC4/ASM19011531/PA3 / SKS 8393 H

Norah Khai
6768 9828
6841 1183

Body Repair

PA/TP/0800/2019/KK
19 July 2019

from
Telephone +65-
Telefax +65-
Mobile +65-
Our department
Your Claim Ref
Our Ref
Date

1 total pages

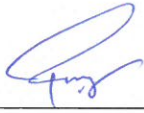
RE : CLAIM – OWNER’S SATISFACTION/DISCHARGE VOUCHER

Make & Model : Audi A6 C7 2.0 TFSI MU
Vehicle Chassis No. : WAUZZZ4G8DN008751
Vehicle Regn No. : SKN 6688 Y
Vehicle Mileage : 176171 KM
Vehicle Owner : Mr. Pang Van Khuen
Liability Clearance : **Direct Settlement by Hsiao Tong from LKK via email dated 01/07/2019 with LOR.**
Accident Date : 27/6/2019
Place : 1 North Point Drive, B3 Carpark
Repair Cost : \$ 2302.64
WIP No. : 58652
Repairer's Name : Premium Automobiles Pte Ltd

Premium Automobiles Pte Ltd
Showroom
9 Leng Kee Road
Singapore 159090
Telephone (65) 6566 1111
Telefax (65) 6471 3733

Service & Parts Centres
55 Ubi Road 1
Singapore 408699
Telephone (65) 6366 2323
Telefax (65) 6841 1183

I/We certify that the vehicle has been fully repaired to my entire satisfaction and that payment of the repairer's charges that are claimable under the policy will be deemed in full and final settlement of my claim.

Owner / Insured Signature : 
Time :
Date : 19/7

Your Ref: CC4/ASM19011531/PA3

PA/TP/0800/2019/KK

19 July 2019

Mr. Pang Van Khuen
Blk 825 Woodlands St 81
#09-46
Singapore 730825

AXA Insurance Singapore Pte Ltd
8 Shenton Way
#27-01 AXA Tower
Singapore 068811
Motor Claim Dept

Dear Sir/Madam,

RE: LETTER OF AUTHORIZATION

**ACCIDENT INVOLVING VEHICLE SKN 6688 Y / SKS 8393 H AT 1
NORTH POINT DRIVE, B3 CARPARK ON 27 JUNE 2019.**

I am the registered owner of SKN 6688 Y.

I confirm that I will be claiming for Rental Charges and Repair cost and hereby authorize your esteemed company to settle the Rental Charges and repair bill directly with Premium Automobiles Pte Ltd.

Your kind attention will be greatly appreciated.

Yours faithfully,

Mr. Pang Van Khuen 

Copy to Norah Khai, Premium Automobiles Pte Ltd



CERTIFICATE OF INSURANCE

AUDI AUTO PROTECTOR PRIVATE VEHICLE

Name of Policyholder : PANG VAN KHUEN (PENG WANQIN)
Period of Insurance : 29 Aug 2018 To 28 Aug 2019
Engine No. : CDN279606
Chassis No. : WAUZZZ4G8DN008751

Vehicle No. : SKN6688Y
Policy No. : 2100312493-06
Endorsement No. :
Issued Date : 30 Jul 2018

ABOUT THE COVER

Make/Model : AUDI
Engine Capacity/Tonnage : 1,984.00 CC
Driver Restriction : NA
Person or Classes of Persons Entitled to Drive* :
Sum Insured : Market Value
Off Peak Car : No
First Year of Registration : 2012
Insuring with COE/PARF : Yes

a) The Policyholder
b) Any other person who is driving on the Policyholder's order or with his/her permission.
This Policy will indemnify the Policyholder or any authorised driver only if he/she meets the specified age condition.

You have to pay an additional sum of \$3,000 as "Young and/or Inexperienced Driver Excess" ("YIDR") if You are or Your Authorised Driver (named or unnamed) is under the age of 23 and/or has less than 2 years' driving experience.

Age Condition : All Age Condition

Limitation as to use* :

Use only for social, domestic and pleasure purposes and for the Policyholder's business. This Policy does not cover use for hire or reward, driving tuition, driving test, racing, pace-making, reliability trial or speed-testing, the carriage of goods other than samples in connection with any trade or business or use for any purpose in connection with Motor Trade.

Loss of Use 1800cc - 2000cc Optional

* Limitations rendered inoperative by Section 8 of the Motor Vehicles (Third-Party Risks and Compensation) Act (Cap. 189) and Section 95 of the Road Transport Act, 1987 (Malaysia), are not to be included under these headings.

EXCESS

Section 1

Fire - \$0 Own Damage - \$800 Theft - \$0 Flood Cover - \$0

Section 2

Property Damage - \$0

Windscreen : \$100

Named Driver and Excess (where applicable)

PANG VAN KHUEN (PENG WANQIN) - \$800 (Own Damage)

APPROVED REPORTING CENTRES/AUTHORISED REPAIRERS (FOR CLAIMS RELATED REPAIRS)

1. Audi Customer Service Center Add: 55 Ubi Road 1 Singapore 408699 63662323

For other Approved Reporting Centres/AIG Authorised Repairers, please contact our 24-hour accident emergency hotline at +65 6338 6200. Alternatively, you may refer to AIG website www.aig.com.sg or AIG SG Mobile App. Simply search and download "AIG SG" from iTunes or Google Play.

IMPORTANT NOTES

Hire Purchase Company/Employer's Loan: DBS BANK LTD

We hereby certify that the policy to which this Certificate of Insurance relates is issued in accordance with the provisions of the Motor Vehicles(Third Party Risks and Compensation) Act (Cap. 189), Part IV of the Road Transport Act, 1987 (Malaysia) and Motor Vehicles (Third Party Risks) Rules, 1959 (Malaysia).

0504125200

PREMIUM LEASING - AP

281 ALEXANDRA ROAD AUDI CUSTOMER SERVICE CENTRE

SINGAPORE 159938

Underwritten by AIG Asia Pacific Insurance Pte. Ltd.

AIG Asia Pacific Insurance Pte. Ltd.
AUTHORISED REPRESENTATIVE

SSCKSA

**GENERAL INSURANCE ASSOCIATION OF SINGAPORE
RECORDS MANAGEMENT CENTRE**

6 Raffles Quay #18-00, Singapore 048580
Phone: +65 6224 0010 Fax: +65 6224 0030
Operating Hours: Monday to Friday 9am to 5pm
GST Registration No: M400017735

Third Party Insurer Enquiry

Our Ref No: GR-19-103394
Date of Request: 28/06/2019

Your Ref No: Online Purchase

Premium Automobiles Pte Ltd
55 Ubi Road 1
Singapore 408699

Dear Sir/Madam,

Enquiry Date 28/06/2019
Enquiry By Khoo Zhen Wei
TP Vehicle No. SKS8393H
Accident Date 27/06/2019

Enquiry Result

TP Vehicle No.	Insurer	Period of Insurance	Insurer Tel. No.
SKS8393H	AXA Insurance Pte Ltd	16/02/2019-15/02/2020	6338 7288

Thank You.

The images provided to you are taken from the original reports forwarded to the centre by the members of the General Insurance Association of Singapore and we take no responsibility for their accuracy or contents and shall be under no liability whatsoever for any loss or damage arising out of or in connection with the reports or their images.

This is a computer generated document and requires no signature.

**GENERAL INSURANCE ASSOCIATION OF SINGAPORE
RECORDS MANAGEMENT CENTRE**

6 Raffles Quay #18-00, Singapore 048580
Phone: +65 6224 0010 Fax: +65 6224 0030
Operating Hours: Monday to Friday 9am to 5pm
GST Registration No: M400017735

TAX INVOICE

Our Ref No: GR-19-103394
Date of Request: 28/06/2019

Your Ref No: Online Purchase

Premium Automobiles Pte Ltd
55 Ubi Road 1
Singapore 408699

Dear Sir/Madam,

Enquiry Date 28/06/2019
Enquiry By Khoo Zhen Wei
TP Vehicle No. SKS8393H
Accident Date 27/06/2019

DESCRIPTION	AMOUNT (S\$)
TP Insurer Enquiry	1.87
GST Amount	0.13
Total Amount Due (GST Inclusive)	2.00

Thank You.

This is a computer generated document and requires no signature.

For GIARMC Official use:

Date:

☒ [X] GIRO ☐ [] Cash ☐ [] Cheque

RENTAL AGREEMENT

201907-0157.

Hirer's Name Pang Van Khuen		Date of Birth 28/10/76	Passport/ Nric No. S7635336/J	Nationality
Address Blk 825 Woodlands St. 81		Occupation	Driving Licence No. As Above	Date of Expiry Life.
#09-46	Postal Code 730825	Contact No	Mobile Phone No. 98765211	
Joint Hirer's / Guarantor's Name		Date of Birth	Passport/ Nric No.	Nationality
Address		Occupation	Driving Licence No	Date of Expiry
	Postal Code	Contact No	Mobile Phone No.	

CHECK OUT

CHECK IN

Date 17.7.19	Time 8.20am	Mileage KM	
Date 19.7.19	Time 5.47pm	Mileage KM	Remarks

IMPORTANT NOTES:-

- ❑ Car is restricted to SINGAPORE use. See clause 1(f) for non-compliance.
- ❑ No refund will be given for vehicle that returns early.
- ❑ Own Damage Liability – First \$1500 for damage to vehicle plus loss of earnings while damaged vehicle is under repair.
- ❑ Third Party Liability – First \$2000 for any Third Party Accident Claim.
- ❑ Additional Excess of \$3000 for drivers under 24yrs old or above 70yrs and/or less than 2yrs driving experience.
- ❑ Hirer is responsible for all parking fines & traffic summons.
- ❑ Extension:- One day's advance notice is required otherwise no extension will be allowed.
- ❑ Vehicle should be returned at the same time as collection except on Saturday where return time is before 10am.
- ❑ Vehicle returned after office hour will be charged to the next working day.
- ❑ Hourly extension is charged at 1/5 of the daily rate.
- ❑ As preventive maintenance, please check water & engine oil daily.
- ❑ Please check that you have not left any of your personal belongings in the vehicle. Our company and staff will not be responsible for any loss of belongings after the vehicle is returned.
- ❑ For the comfort of other users, please refrain from smoking, eating or carrying of pets in the car. A cleaning charge of \$200 will be imposed for smoky, smelly or dirty vehicle.
- ❑ Carrying of PASSENGERS in commercial vehicle is strictly prohibited. Only WORKERS covered under hirer's workmen compensation are allowed.

	UNIT		RATE (\$)	TOTAL (\$)
RATE	3	@	150	150
DISCOUNT				
GST @ 7%				
TOTAL				450
EXTENSION				V102049 201907-0180
Audi/K				
SKN66884				
DEPOSIT (refundable) S\$				
CHANGED OVER FROM VEH.			DATE	

I/We have read and agree to the terms and conditions of the rental agreement above and as set overleaf.
I/We declare that all information given on this form is true and accurate.

Hirer's Signature

Joint Hirer's/ Guarantor's Signature

for **CHAN'S & SONS ENTERPRISE**

VEHICLE NO. SMM 2430G	MODEL
FROM	RETURN <small>*Estimate Date. For actual return see CHECK IN</small>

CHAN'S & SONS ENTERPRISE

363 Sembawang Road
Singapore 758379
Tel: 67532536 Fax: 67567565
GST Reg No: 51-936900-M

chan's
www.chans.com.sg

TAX INVOICE

PANG VAN KHUEN

BLK 825 #09-46
WOODLANDS ST 81
SINGAPORE 730825

ATTN : PANG VAN KHUEN

INVOICE : AR1907-0309
DATE : 20/07/2019
TERMS : C.O.D
STAFF ID : AMIRA
AGREEMENT NO. : HA201907-0157

DESCRIPTION	AMOUNT (SGD)
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Vehicle Reg No	: SMM2430G	420.56
Make / Model	:	
Rental Dates	: Rental Billing From 17/07/2019 To 19/07/2019 (inclusive)	
Period	: 3 days	
Rental Rate	: S\$ 150.00 Per Day (Including GST)	
Reference No	: SKN6688Y	

AMOUNT : S\$
FOUR HUNDRED FIFTY DOLLARS ONLY

NON-TAXABLE VALUE : 0.00
TAXABLE VALUE : 420.56
GST 7% : 29.44

TOTAL S\$: 450.00

Please make your cheques payable to : **CHAN'S & SONS ENTERPRISE**



For Official Use Only

Payment Date :	F / Amt
CS / CC / CH :	
CS / CC / CH :	

CHANS & SONS ENTERPRISE

363 Sembawang Road, Goodlink Park,
Singapore 758379
Tel: 67532536 Fax: 67567565
GST Reg No: 51-936900-M

chan's
www.chans.com.sg

Hirer:

PANG VAN KHUEN

OFFICIAL RECEIPT

DESCRIPTION	AMOUNT (SGD)
-------------	--------------

Official Receipt No : **201907-0180**
Account of : PANG VAN KHUEN
Date Issued : 20/07/2019
Vehicle Reg No. : SMM2430G
Rental Dates : 17/07/2019
Amount Received : S\$ 450.00
Payment Type: : VISA V102044 S\$ 450.00
Payment for Invoice : AR1907-0309
Comments :

TOTAL AMOUNT RECEIVED	S\$ 450.00
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* This is a computer generated document. No signature is required.



Hsiao Tong (LKKAUTO)

From: Hsiao Tong (LKKAUTO)
Sent: Monday, 1 July 2019 2:05 PM
To: EDDIECHAN1618@YAHOO.COM.SG
Subject: ACCIDENT INVOLVING SKS 8393H (AXA) AND SKN 6688Y ALONG/AT YISHUN NORTH POINT CARPARK ON 27/06/2019

01 JULY 2019

MR EDDIE CHAN POH HONG

Dear Sir/ Mdm

OUR REF : CC4/ASM19011531/pa3 // S9M01S9S

YOUR REF : SKS 8393H

ACCIDENT INVOLVING SKS 8393H (AXA) AND SKN 6688Y ALONG/AT YISHUN NORTH POINT CARPARK ON 27/06/2019

We refer to the above subject matter. We write to inform you that we are the loss adjuster appointed by your motor insurer, AXA Insurance Pte Ltd to deal with the third party claim against your policy.

We have received a third party claim(s) from PREMIUM AUTOMOBILES PTE LTD acting on behalf of the owner of SKN 6688Y against your motor insurance policy.

Based on the accident report and accident scenario, liability is not in your favour as your vehicle reversed and collided onto third party parked vehicle. Under Motor Accident Guide, Moving / reversing vehicle must exercise greater care than parked vehicles. We will therefore proceed to negotiate for an amicable settlement with the Third Party.

Please be informed that your No Claim Discount (NCD) may be affected as a result of the claim against your policy.

As Insurers, they shall proceed to deal with the claim(s) subject to the merits of the case and according to the rights afforded under the policy. Should you not be seeking the protection of your policy and seek to take conduct of third party claim(s) arising from this incident, at your own cost and defence, please reply to us within 7 days from the date of this letter. Your intent must be formally expressed to AXA and acknowledged by AXA.

Your full co-operation in the handling of the claim is required and kindly submit the following to chewht@lkkauto.com within 7 days from the date of this letter **if not provided at our reporting centre**. The list below is not all inclusive and further document may be required:

- Police report, Police Investigation result, appeal against the Traffic Police offence and status (if any)
- Driver's driving license or foreign driving license (if any)
- Coloured photographs of accident scene (if any)
- Coloured photographs of damage to all vehicles involved (If any)
- Copy of the letter of authorization
- Video footage of accident (if any)
- Statement and/or police report from independent witness(es) (if any)
- If you or your passenger(s) are filing a claim against any of the involved Third Party(s), you are to keep us informed of your legal representative(s) and the status of the claim.

To protect your interest(s) in the handling of this claim, please do not discuss liability with any of the Third Party(s) and/or their legal representatives, or make any compromise or settlement without our prior knowledge and consent. If you receive any correspondence or legal document such as a Writ of Summons in connection with this accident, please forward it to us immediately. You may email it to cst@axa.com.sg or deliver it by hand to AXA Customer Care Centre.

This letter should **not** be regarded as a waiver by AXA of their rights to repudiate any claim because of any breach of policy terms and conditions you and/or your authorised driver may have committed.

In the event of receiving and handling of any third party injury claim(s), we shall keep you informed of the final indemnity upon conclusion of the matter(s).

If you need any clarification, please do not hesitate to contact us at 6742 3197 or chewht@lkkauto.com. Please quote our claim reference when you contact us that we can assist you more effectively.

Best Regards,

Hsiao Tong, Chew | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6742-3197 | email: chewht@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)