

Veron Chen (LKKAUTO)

From: Vincent Chua <vincent.chua@premiertaxi.com>
Sent: Monday, 22 July 2019 3:00 PM
To: SUR
Cc: Goh Wee Dek; Liew Hai Leong
Subject: RE: Pre-inspection/Accident involving SHC6208T and SMJ9564Z (MSIG) on 26.06.19 (NR case)

Dear Veron,

Good day to you.

We refer to the vehicles mentioned above.

As spoken on the phone, LKK surveyor Calvin proceeded down to inspect the vehicle on the 10th July 2019 and assessed the vehicle to have suffered from no damages.

As such, we will proceed to withdraw our claim from the third party.

Hope the above clarifies.

Thank you for your time.

Regards

Vincent Chua
Operations Assistant
Premier Automotive Services Pte Ltd

Address: 23 Changi South Ave 2, #01-02 Singapore 486443
Tel: 6214 8880 Ext 066 | DID: 6544 6689 | Fax: 6214 1511
Visit us at: www.premiertaxi.com.sg

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From: Nabilah Rasol [mailto:nabilah_rasol@sg.msig-asia.com]
Sent: Friday, 28 June, 2019 10:58 AM
To: Vincent Chua <vincent.chua@premiertaxi.com>
Cc: Goh Wee Dek <weedek.goh@premiertaxi.com>; Liew Hai Leong <haileong.liew@premiertaxi.com>; Jasmine Lok Kheng Kwei <jasmine_lok@sg.msig-asia.com>
Subject: RE: Pre-inspection/Accident involving SHC6208T and SMJ9564Z (MSIG) on 26.06.19 (NR case)

Hi Vincent,

Thank you for your selection.

We will proceed to assign LKK Auto Consultants Pte Ltd via Merimen at our end and update you upon confirmation.

Please do not contact them directly to prevent confusion.

Please be informed that our surveyor will also be conducting a post repair inspection within the stipulated timeline under the protocol.

Please note that our insured has yet to report the accident.

Have a great week ahead!

Nabilah Rasol (Ms)

Admin Officer, Claims Services (Motor)

Direct line +65 6643 1335 | Direct fax +65 6225 7402 | nabilah_rasol@sg.msig-asia.com



MSIG Insurance (Singapore) Pte Ltd 16 Raffles Quay, #24-01 Hong Leong Building, Singapore 048581 | T: +65 6220 9644 | F: +65 6225 6371 | Co. Reg. No. 200412212G | msig.com.sg



A Member of **MS&AD** INSURANCE GROUP

From: Vincent Chua [<mailto:vincent.chua@premiertaxi.com>]

Sent: Friday, 28 June, 2019 10:40 AM

To: Nabilah Rasol <nabilah_rasol@sg.msig-asia.com>

Cc: Goh Wee Dek <weedek.goh@premiertaxi.com>; Liew Hai Leong <haileong.liew@premiertaxi.com>; Jasmine Lok Kheng Kwei <jasmine_lok@sg.msig-asia.com>

Subject: RE: Pre-inspection/Accident involving SHC6208T and SMJ9564Z (MSIG) on 26.06.19 (NR case)

EXTERNAL EMAIL: Be careful when you click any links or open any attachment(s).

Dear Nabilah,

We refer to the email below.

We would like to appoint **"LKK Auto Consultants" as the SJE for this PRS.**

Vehicle not yet available for survey

Kindly arrange for survey first.

Thank you.

Regards

Vincent Chua
Operations Assistant
Premier Automotive Services Pte Ltd

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Tel: 6214 8880 Ext 066 | DID: 6544 6689 | Fax: 6214 1511
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From: Nabilah Rasol [mailto:nabilah_rasol@sg.msig-asia.com]
Sent: Friday, 28 June, 2019 10:28 AM
To: Vincent Chua <vincent.chua@premiertaxi.com>
Cc: Jasmine Lok Kheng Kwei <jasmine_lok@sg.msig-asia.com>
Subject: RE: Pre-inspection/Accident involving SHC6208T and SMJ9564Z (MSIG) on 26.06.19 (NR case)

Hi Vincent,

We refer to your email dated 27/06/2019.

Please choose one surveyor from the list that you wish for us to appoint to conduct the pre-repair inspection:

- 1) LKK Auto Consultants Pte Ltd
- 2) Formteam Consultancy Pte Ltd
- 3) Automobile Inspection Services Pte Ltd
- 4) STA Inspection Pte Ltd
- 5) **MSIG In-House Surveyors**

This Fast-Lane settlement option is for clear-cut liability which MSIG will expedite offer @ 100% with express payment. Priority will be given to those opted for our in-house surveyor

To facilitate an expeditious claim settlement, we hope you are agreeable for the above surveyor to be the SJE (Single Joint Expert).

If not, you may wish to nominate any of the 10 surveyors listed below as the SJE, depending on their availability:

1) Calvin Ang	6) Frankie Pang
2) Kenneth Kong	7) Ng You Han
3) Marcus Chua	8) Gary Soon
4) Henry Ng	9) Chow Bo Xiong
5) Lau Kwok Kwong	10) Axel Lee

NB:

- (a) ***Fast lane settlement is not applicable for cases that liability is in dispute***
- (b) If both of us could not agree with each other's list of nominated SJE, we may still proceed to appoint a motor surveyor to conduct a pre repair survey & post repair inspection within the timeline stipulated under the NIMA protocol.

We have created a dedicated motor survey mailbox for your motor survey request and pre-repair inspection. Moving forward, please email your survey request to motorsurvey@sg.msig-asia.com

Thank you

Have a great week ahead!

Nabilah Rasol (Ms)
Admin Officer, Claims Services (Motor)
Direct line +65 6643 1335 | Direct fax +65 6225 7402 | nabilah_rasol@sg.msig-asia.com



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A Member of **MS&AD** INSURANCE GROUP

From: Vincent Chua [<mailto:vincent.chua@premiertaxi.com>]
Sent: Thursday, 27 June 2019 3:12 PM
To: Motor Survey <motorsurvey@sg.msig-asia.com>
Cc: Goh Wee Dek <weedek.goh@premiertaxi.com>; Liew Hai Leong <haileong.liew@premiertaxi.com>
Subject: Pre-inspection/Accident involving SHC6208T and SMJ9564Z on 26.06.19

EXTERNAL EMAIL: Be careful when you click any links or open any attachment(s).

Dear all,

We refer to the vehicles mentioned above.

Vehicle to be Surveyed: SHC6208T
Insured Vehicle: SMJ9564Z
Date of Accident: 26/06/2019
Name of Workshop: Premier Automotive Services Pte Ltd
Address of Survey Location: 23 Changi South Avenue 2, #01-02, S (486443)
Name of Contact Person: Mr Chua
Contact Number: 65446689
Email Address of Contact Person: vincent.chua@premiertaxi.com

Vehicle not yet available for survey

Kindly arrange for survey first.

Kindly send us your panel surveyor list and arrange for survey.

Thank you.

Regards

Vincent Chua
Operations Assistant
Premier Automotive Services Pte Ltd

Address: 23 Changi South Ave 2, #01-02 Singapore 486443
Tel: 6214 8880 Ext 066 | DID: 6544 6689 | Fax: 6214 1511
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