

MEMORANDUM

INSURANCE

April

From: _____ Date: _____

Estimated Cost: _____
OD / TP / WS / TP RES / OD RES / EVA / INV / M / V

To Inspect Vehicle No: _____
 at Workshop m/s _____
 of _____

Insured: _____
 Policy No. _____

Claims No. _____
 Sum Insured: _____ Excess: \$300/-

(Client's Record)
 Make of Veh: _____

(Policy Condition)
 Remark: The veh had commenced its repair at the time of inspection.

N/S	O/S

Bal. or Market Value: 110K

IDAC Accident Rport: _____ Consistent? : Yes or No

GIA / PR Seen: _____ Consistent? : Yes or No

Est. Repairs: 04 wks. days Res.: Yes or No

Lum Sum: _____ % 3 Val.: Yes or No

CA / REV / REP. / 24 HRS

Date: _____ Person Contacted: _____ Vehicle: IN / OUT

Veh No: SGU2215R Yr Regn: 2017 / ~~April~~

Type: M. Car / M. Cycle / Bus / Van / Lorry / Taxi / Prime Mover /
 Truck / Trailer or

Make: Audi A4 cc 1385
 Colour: White A/C: Insured / Std / Nil / NA

Sp. Reading: 39573 T/Radio: Insured / Std / Nil / NA
 Eng/No: _____

C/No: WAU222F40HA13536A
 Gen. Cond: Good / Fair / Poor / Burnt

Steering: In order / Jammed / Leaked / Burnt or
 Brake: In order / Jammed / Leaked / Burnt or

Modi: Nil / S/Rim / STD A/Rim or
 Tyre Size: F: 205/60R16
 R: 205/60R16

BS / DUN / EXNOVA / GY / FS / LIZA / MIC / OHTSU / PIR / SUMI /
 TOYO / YOKO or Continental

Front Rear
 R/Bal. 06 mm R/Bal. 06 mm

L/Bal. 06 mm L/Bal. 06 mm
 D.O.A. _____ D.O.I. 28/06/19

Survey held at Premium
 Des. of Damages: Frt / Rear / O/S / N/S / UIC / Rooftop or
Front N/S

The UIC / Chassis frame / Body Structure affected due to collision.

Date / Time	Action / Instruction
	OD A16 SGU 2215R - X
28/06/19	@ 17:20 pm revised PA to Yap, Wee Joe via memo.
28/06/19	@ 12:26 pm mandate requested authorize repair to Wee Joe via memo. MV: PV: Nett:
01/07/19	@ 10:22 am mandate approved by Victor Koh via memo.
01/07/19	@ 15:06 pm revised revert authorize repair to Tony Cooper via email.

RECEIVED 10 OCT 2019

Date/Time, File Pass to? 1) <u>Typ 4</u> 2) _____ 3) _____ 4) _____ 5) _____	Date/Time, File Return to? 2) _____ 4) _____ 6) _____	Part Prices Check: IN _____ OUT _____	Survey Fee: Basic & Add. _____ S + RS _____ Photos _____ Others _____ TOTAL _____	Date: <u>200</u> <u>11</u> _____ _____ <u>211</u>
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Final Report: P/P \$ 9,770.64

04/10/19 @ Confirmed P/P \$ 9.770.64 @ 4 days
with Adrian.

~~\$ 6,865~~

(\$ 6,865.36 Red - 41%)

Resurvey no. of trip - /

LKK Auto Consultants Pte Ltd (Co.Reg.No:199607198R)

51 Ubi Ave 1 #01-25, Paya Ubi Industrial Park

Singapore 408933

Tel: 6256-3561 Fax: 6844-8805 Email: sur@lkkauto.com; assignments@lkkauto.com

To: AIG Asia Pacific Insurance Pte. Ltd.
AIG Building
78 Shenton Way #08-16
Singapore 079120

From: LKK Auto Consultants Pte Ltd
51 Ubi Ave 1 #01-25
Paya Ubi Industrial Park
Singapore 408933

Attn: Yap, Weijoe

Date: 28 Jun 2019

Preliminary Advice

Vehicle No	: SGU2215R	Accident Date	: 24/06/2019
Make	: AUDI A4	Policy No.	: 2100508768
Assignment Date	: 28/06/2019	Excess	: S\$0.00
Date of Inspection	: 28/06/2019	Est. Duration of Repair	: 4 days
Inspection At	: Premium Automobiles Pte Ltd (UBI) 55 Ubi Road 1 Singapore 408699		

Point of Impact / General Description of Damages

The vehicle sustained impact / damages front n/s portion and parts claimed are consistent to the accident.

Repairer's Estimate (Gross)	:S\$	16,636.00
Revised Amount	:S\$	11,352.00
Check Items (Estimated)	:S\$	332.00
Total	:S\$	11,684.00
Lump Sum Repair	:S\$	

Total Loss Consideration

New for Old Value	:S\$	
Pre-Accident Value	:S\$	110,000.00
COE / PARF Rebate	:S\$	62,799.00
Salvage Value	:S\$	
Margin for Repair	:S\$	47,201.00

Remarks

- (X) The vehicle is repairable at our adjusted amount. We have also confirmed excess and policy coverage. Kindly let us have your authorisation.
- () The vehicle is uneconomical to be repaired, you are advised to invite tender for the wreck.
- () Other comments :

Re: FINAL REVISION - SGU2215R - OD AIG - SURVEYED 28 JUNE 19

Shirley Hiew (LKK Auto)

Fri 4/10/2019 3:02 PM

To: jiyee.yap@premiumauto.com.sg <jiyee.yap@premiumauto.com.sg>; Adrian Ling (LKKAuto) <adrianling@lkkauto.com>; CS A Team <cs-a@lkkauto.com>; Admin A <admin-a@lkkauto.com>; SUR <sur@lkkauto.com>

Cc: 'Boo seng yak' <boojohnny@gmail.com>; 'Carrine Leong' <carrine.leong@premiumauto.com.sg>; 'Chang Chee Sing' <claims@premiumauto.com.sg>

Dear Jia Yee,

Confirmed final fig \$ 9,770.64 @ 4 days of repairs before excess \$ 300/- & GST.

Kindly expedite the discharge voucher and tax invoice to us for close case.

Thank you.

Best Regards,

Shirley Hiew | Case Handler

LKK Auto Consultants Pte LtdPhone: 6256-3561 | email: Sur@lkkauto.com | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: jiyee.yap@premiumauto.com.sg <jiyee.yap@premiumauto.com.sg>**Sent:** Monday, 2 September 2019 11:51 AM**To:** Adrian Ling (LKKAuto) <adrianling@lkkauto.com>; CS A Team <cs-a@lkkauto.com>; Admin A <admin-a@lkkauto.com>; SUR <sur@lkkauto.com>; Shirley Hiew (LKK Auto) <ShirleyHiew@lkkauto.com>**Cc:** 'Boo seng yak' <boojohnny@gmail.com>; 'Carrine Leong' <carrine.leong@premiumauto.com.sg>; 'Chang Chee Sing' <claims@premiumauto.com.sg>**Subject:** FINAL REVISION - SGU2215R - OD AIG - SURVEYED 28 JUNE 19

Hi Adrian and all,

Revised estimate is attached.

Please confirm repair cost of \$9770.64 @ 4 days of repair.

Your early closure is well appreciated.

Thanks & Best Regard

JiaYee Yap

Claims Administrator

Premium Automobiles Pte Ltd (Reg No 199902271W)

55 Ubi Road 1 Road Singapore 408699

p. +65 6388 2323 d. +65 6768 9925 f. +65 6841 1183

e. jiyee.yap@premiumauto.com.sg w. www.audi.com.sg

Audi Showroom, Audi Centre 281 Alexandra Road Singapore 159938 p. +65 6836 2223

Shirley Hiew (LKK Auto)

From: Shirley Hiew (LKK Auto) <ShirleyHiew@lkkauto.com>
Sent: Monday, 1 July 2019 3:06 PM
To: 'Claims Dept'
Cc: SUR
Subject: RE: OD CLAIMS FOR SGU 2215 R - DOA : 24/06/2019
Attachments: ESTIMATE.pdf

Dear Tony,

As instructed by our client, please proceed to repair the insured vehicle **SGU 2215R (Excess \$ 300/-)**.

If there are any check items or supplementary items please inform our office's Assignment Team at Tel: 6741 8434 to arrange our surveyor for inspection.

All supplementary items and unconfirm items are subjected to further approval from insurance company before completion of the repair.

*Our client reserve their right **not to pay** if there is no valid approval obtained before repair.

Thank you.

Best Regards,

Shirley Hiew | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6256-3561 | email: Sur@lkkauto.com | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Claims Dept [mailto:claims@premiumauto.com.sg]
Sent: Friday, 28 June 2019 8:52 PM
To: 'SUR' <sur@lkkauto.com>
Cc: 'Claims' <claims@premiumauto.com.sg>
Subject: RE: OD CLAIMS FOR SGU 2215 R - DOA : 24/06/2019

Dear all,

Kindly assist follow up on repair approval.

Thank you.

Best Regards,
Tony Foong
Claims Advisor

Premium Automobiles Pte Ltd (Reg No 199902271W)

55 Ubi Road | Singapore 408699

p. +65 6366 2323, d. +65 67689911

e. <mailto:claims@premiumauto.com.sg> w. www.audi.com.sg

View Received Message

This mail is associated with :

***SGU2215R (3795778234SG)**
OD
Jun 24 2019 8:00AM
[TONG HOW YONG]
Premium Automobiles Pte Ltd

[Reply](#) [Reply All](#) [Mark as Unread](#) [Print Message](#) [Delete Message](#) [Forward](#)

From AIG Asia Pacific Insurance Pte. Ltd. (AIG_SG), sent on 01/07/2019 10:22 AM.
To LKK_HQ
Subject Alert - Adj Mandate Approved (S\$11352.00) - SGU2215R - Claim Handler: Azlan, Syazairdina

Approved:11352.00:Re-inspection to be done for damage check and supplementary items / labour.

DOCUMENTS SUMMARY

There are no documents.

> [Back to OneMotoring](#)

Enquire PARF/COE Rebate for Registered Vehicle

Vehicle Owner Particulars	
Owner ID Type:	Singapore NRIC
Owner ID:	5185Z
Vehicle Details	
Vehicle No.:	SGU2215R
Vehicle to be Exported:	No
Intended Deregistration Date:	28 Jun 2019
Vehicle Make:	AUDI
Vehicle Model:	A4 1.4 TFSI S TRONIC
Primary Colour:	White
Manufacturing Year:	2017
Engine No.:	CVN034542
Chassis No.:	WAUZZZF40HA135364
Maximum Power Output:	110.0 kW (147 bhp)
Open Market Value:	\$32,079.00
Original Registration Date:	28 Apr 2017
First Registration Date:	28 Apr 2017
Transfer Count:	0
Actual ARF Paid:	\$26,911.00
Intended PARF Rebate Details	
PARF Eligibility:	Yes
PARF Eligibility Expiry Date:	27 Apr 2027
PARF Rebate Amount:	\$20,183.00
Intended COE Rebate Details	
COE Expiry Date:	27 Apr 2027
COE Category:	B - Car above 1600cc or 97kW (130bhp)
COE Period(Years):	10
QP Paid:	\$54,406.00
COE Rebate Amount:	\$42,616.00
Total Rebate Amount:	\$62,799.00

The information contained herein is correct as at 28 Jun 2019

OK

Premium Automobiles

55 Ubi Road 1, Singapore 408699

Tel : 6366 2323 Fax : 6841 1183

Email: Nora.khai@premiumauto.com.sg / claims@premiumauto.com.sg

Telefax

Estimate : Accident Repairs
Workshop : Ubi Road 1
Contact No : 6366 2323
Fax No : 6841 1183
Reference : PA/OD/0791/2019/TC
Date : 25-Jun-19

Vehicle NOT IN workshop. Kindly arrange for survey.

AIG Asia Pacific Insurance Pte Ltd

78 Shenton Way
#07-16 AIG Building
Singapore 079120

Attn: Mr. Adrian Ling - Motor Claims Dept

Tel: 6841 0055 - Fax: 6256 4315

Owner's Name : Mr. Tong How Yong
Address : Blk 668A Edgefield Plains
#09-710
Singapore 821668
Telephone : HP +65 97213159
Type of Claim : Own Damage Claims
Policy No. : 2100508768-02
Vehicle No : **SGU 2215 R**
Model Code : Audi A4 Sedan 1.4 TFSI S
Model / Year : 28/4/2017
Engine No : CVN 034542
Chassis No : WAUZZZF40HA135364
Mileage :
Date In :
Liability : -
Excess Cost : -
Estimated By : Johnny Boo / Allan Wu
Accident Date : 24-Jun-19
Place of Accident : Along Middle Road

Premium Automobiles

55 Ubi Road 1, Singapore 408699

Tel : 6366 2323 Fax : 6841 1183

Telefax

Estimated Labour Charges for Accident Vehicle. SGU 2215 R

<u>S/n</u>	<u>Nature of Jobs</u>	<u>Estimated Charges</u>	<u>Surveyor's Recommendation</u>
1	To remove and transfer front wire harness for headlights, horns, fog lamps, outside temperature sensor and headlight washer assy.	S/N \$ 360.00	✓
2	To dismantle and renew front bumper, lhs front fender and headlight. Re-organise front crash management components. Reinstall all parts removed.	\$ 2,450.00	1250
3	To respray front bumper, lhs front fender and bonnet. ✓	\$ 2,400.00	1650
4	To carry out diagnostic check.	S/N \$ 192.00	✓
TOTAL LABOUR CHARGES		: \$ 5,402.00	

Premium Automobiles

55 Ubi Road 1, Singapore 408699

Tel : 6366 2323 Fax : 6841 1183

Telefax

Material List for Accident Vehicle Regn No. SGU 2215 R

S/N	Parts Description	Damaged Parts & Prices	
		S/Nett	Remark
1	FRONT BUMPER <i>Repair</i>	\$ 1,946.00	+
2	FRONT BUMPER FIXING PARTS	\$ 258.00	+
3	FRONT BUMPER AIR GUIDE - LH <i>Part on</i>	\$ 56.00	+
4	FRONT BUMPER GUIDE SECTION - LH <i>Nett</i>	\$ 33.00	+
5	FRONT FENDER - LH <i>Braked</i>	\$ 700.00	✓ 559.60
6	FRONT FENDER ATTACHMENT PARTS - LH <i>Nett</i>	\$ 183.00	+
7	FRONT FENDER CLOSING ELEMENT - LH <i>Nett</i>	\$ 45.00	+
8	FRONT FENDER BRACKET - LH <i>Not Nec</i>	\$ 32.00	? X
9	POP RIVET <i>Nett</i>	6 \$ 18.00	✓ 14.40
10	FRONT FENDER SUPPORT - LH <i>Nett</i>	\$ 107.00	+
11	FRONT WHEEL HOUSING LINER - LH <i>Nett</i>	\$ 223.00	+
12	WHEEL HOUSING LINER ATTACHMENT PARTS <i>Nett</i>	\$ 82.00	+
13	FRONT WHEEL SPOILER <i>Nett</i>	\$ 66.00	+
14	STONE CHIP GUARD <i>Nett</i>	\$ 46.00	✓ 36.64
15	SPREADER RIVET <i>Nett</i>	6 \$ 3.00	+
16	LED HEADLIGHT - LH <i>Nett</i>	\$ 7,087.00	✓ 5669.60
17	FENDER LEDGE COVER - LH <i>Part on</i>	# \$ 21.00	✓ 16.16
18	FRONT FENDER TOP COVER	# \$ 28.00	✓ 22.24
19	SUNDRIES <i>Not Nec.</i>	\$ 300.00	? X
TOTAL SPARE PARTS		\$ 11,234.00	
TOTAL LABOUR CHARGES		\$ 5,402.00	
GRAND TOTAL		\$ 16,636.00	

All charges are not inclusive of GST.

Legend : Remarks (OK) = Approved, Remarks (X) = Not approved
Spare parts are Special Nett.

Premium Automobiles

55 Ubi Road 1, Singapore 408699
Tel : 6366 2323 Fax : 6841 1183

LKK Auto Consultants hence notify
the Repairer of the following:

- To resurvey before/after spray painting
- To display damaged part(s) during resurvey
- Parts prices are subject to confirmation
- Third party survey is on a "Without Prejudice" basis
- No illegal modification(s) is allowed
- Supplementary item(s) must be resurveyed and is subject to final approval from Insurance Company

Acknowledged by Repairer

Signature:

Date:

Telefax

Name : Adrian Lij
Surveyed Date : 28/06/19
Authorised Date :
Excess Cost :
Liability :
Remarks : Not Authorised, 04 Days

Please Note : This estimate is based on visual inspection of the affected vehicle.
Should we require further labour charges and spare parts in the progress of repair, we shall inform you accordingly.
For inspection of vehicle, please refer to Ms Norah Khai at
Tel:6768 9828 for appointment.

Yours faithfully,
Premium Automobiles Pte Ltd

Johnny Boo
Body Repair Manager

Allan Wu
Claims Consultant

Premium Automobiles

55 Ubi Road 1, Singapore 408699

Tel : 6366 2323 Fax : 6841 1183

Email: Nora.khai@premiumauto.com.sg / claims@premiumauto.com.sg

Telefax

Estimate : Accident Repairs
Workshop : Ubi Road 1
Contact No : 6366 2323
Fax No : 6841 1183
Reference : PA/OD/0791/2019/TG
Date : 25-Jun-19

Vehicle NOT IN workshop. Kindly arrange for survey.

AIG Asia Pacific Insurance Pte Ltd

78 Shenton Way
#07-16 AIG Building
Singapore 079120

Hi Adrian,

4 days - ok - Jy - 02 Sep 2019

Attn: Mr. Adrian Ling - Motor Claims Dept

Tel: 6841 0055 - Fax: 6256 4315

Owner's Name : Mr. Tong How Yong
Address : Blk 668A Edgefield Plains
#09-710
Singapore 821668
Telephone : HP +65 97213159
Type of Claim : Own Damage Claims
Policy No. : 2100508768-02
Vehicle No : **SGU 2215 R**
Model Code : Audi A4 Sedan 1.4 TFSI S
Model / Year : 28/4/2017
Engine No : CVN 034542
Chassis No : WAUZZZF40HA135364
Mileage :
Date In :
Liability : -
Excess Cost : -
Estimated By : Johnny Boo / Allan Wu
Accident Date : 24-Jun-19
Place of Accident : Along Middle Road

Premium Automobiles

55 Ubi Road 1, Singapore 408699
Tel : 6366 2323 Fax : 6841 1183

Telefax

Estimated Labour Charges for Accident Vehicle. SGU 2215 R

<u>S/n</u>	<u>Nature of Jobs</u>		<u>Estimated Charges</u>	<u>Surveyor's Reccommendation</u>
1	To remove and transfer front wire harness for headlights, horns, fog lamps, outside temperature sensor and headlight washer assy.	S/N	\$ 360.00	\$ 360.00
2	To dismantle and renew front bumper, lhs front fender and headlight. Re-organise front crash management components. Reinstall all parts removed.		\$ 2,450.00	\$ 1,250.00
3	To respray front bumper, lhs front fender and bonnet.		\$ 2,400.00	\$ 1,650.00
4	To carry out diagnostic check.	S/N	\$ 192.00	\$ 192.00
TOTAL LABOUR CHARGES		:	<u>\$ 5,402.00</u>	<u>\$ 3,452.00</u>

Premium Automobiles

55 Ubi Road 1, Singapore 408699

Tel : 6366 2323 Fax : 6841 1183

Telefax**Material List for Accident Vehicle Regn No. SGU 2215 R**

S/N	Parts Description	Damaged Parts & Prices	
		S/Nett	Remark
1	FRONT BUMPER	\$ 1,946.00	
2	FRONT BUMPER FIXING PARTS	\$ 258.00	
3	FRONT BUMPER AIR GUIDE - LH	\$ 56.00	
4	FRONT BUMPER GUIDE SECTION - LH	\$ 33.00	
5	FRONT FENDER - LH	\$ 700.00	\$ 559.60
6	FRONT FENDER ATTACHMENT PARTS - LH	\$ 183.00	
7	FRONT FENDER CLOSING ELEMENT - LH	\$ 45.00	
8	FRONT FENDER BRACKET - LH	\$ 32.00	
9	POP RIVET	6 \$ 18.00	\$ 14.40
10	FRONT FENDER SUPPORT - LH	\$ 107.00	
11	FRONT WHEEL HOUSING LINER - LH	\$ 223.00	
12	WHEEL HOUSING LINER ATTACHMENT PARTS	\$ 82.00	
13	FRONT WHEEL SPOILER	\$ 66.00	
14	STONE CHIP GUARD	\$ 46.00	\$ 36.64
15	SPREADER RIVET	6 \$ 3.00	
16	LED HEADLIGHT - LH	\$ 7,087.00	\$ 5,669.60
17	FENDER LEDGE COVER - LH	# \$ 21.00	\$ 16.16
18	FRONT FENDER TOP COVER	# \$ 28.00	\$ 22.24
19	SUNDRIES	\$ 300.00	
	TOTAL SPARE PARTS	\$ 11,234.00	\$ 6,318.64
	TOTAL LABOUR CHARGES	\$ 5,402.00	\$ 3,452.00
	GRAND TOTAL	\$ 16,636.00	\$ 9,770.64

All charges are not inclusive of GST.

Legend : Remarks (OK) = Approved, Remarks (X) = Not approved
Spare parts are Special Nett.

Premium Automobiles

55 Ubi Road 1, Singapore 408699

Tel : 6366 2323 Fax : 6841 1183

Telefax

Name :
Surveyed Date :
Authorised Date :
Excess Cost :
Liability :
Remarks :

Please Note : This estimate is based on visual inspection of the affected vehicle.
Should we require further labour charges and spare parts in the
progress of repair, we shall inform you accordingly.
For inspection of vehicle, please refer to Ms Norah Khai at
Tel:6768 9828 for appointment.

Yours faithfully,
Premium Automobiles Pte Ltd

Johnny Boo
Body Repair Manager

Allan Wu
Claims Consultant

Premium Automobiles

AIG Asia Pacific Insurance Pte Ltd
78 Shenton Way
#07-16 AIG Building
Singapore 079120
Attn: Motor Claims Dept
Yr Ref: SGU 2215 R

Norah Khai
6768 9911
6841 1183
Nora.khai@premiumauto.com.sg
Body & Paint Dept
PA/OD/0791/2019/NH

9 October 2019

from
Telephone +65-
Telefax +65-
EMail
Our department
Our Ref
Your Ref
Date

Dear Sir,

RE: INSURANCE CLAIM FOR SGU 2215 R, A4 SEDAN 1.4 TFSI S TRONIC.

With reference to the above-mentioned vehicle, no. **SGU 2215 R**, claimant, **Mr. Tong How Yong**, please find the related document per attached.

1. A copy of the Original invoice no. 85014328 – S\$ 10,133.58
2. A copy of the Discharge Voucher duly signed by client.

Based on the above document, we would appreciate you could expedite the payment soonest possible.

If you require any further clarification, please do not hesitate to contact me at 6768 9911.

Regards

This is a computer-generated document. No signature is required.

Norah Khai
Claims Dept

Encl
AIG – SGU 2215 R

total pages

Premium Automobiles Pte Ltd
Showroom
9 Leng Kee Road
Singapore 159090
Telephone (65) 6566 1111
Telefax (65) 6471 3733

Service & Parts Centres
55 Ubi Rd 1
Singapore 408699
Telephone (65) 6336 2323
Telefax (65) 684 11183

Premium Automobiles Pte Ltd



Audi Centre Singapore
281 Alexandra Road
Singapore 159938
Main Telephone 6386 2223
Main Telefax 6471 3733

Alexandra Service Centre
281 Alexandra Road
Singapore 159938
Main Telephone 6386 2223
Main Telefax 6475 1023

Ubi Service Centre
55 Ubi Road 1
Singapore 408699
Main Telephone 6388 2323
Main Telefax 6841 1183

Customer Service
Service Appointment 6366 2323
24-hour Breakdown Service 9828 1233
Email: customer.care@premiumauto.com.sg

C

INS TAX INVOICE

Page 1 14:40

Company Reg. No. 199902271W
GST Reg. No. 199902271W

AIG ASIA PACIFIC INSURANCE PTE LTD MOTOR CLAIM DEPT AIG BUILDING 78 SHENTON WAY #07-16 SINGAPORE 079120 079120	Invoice No: 85014328 Date : 07/10/2019 Order : SGU2215R Term : 30	Account: A0006 (T 0) AIG ASIA PACIFIC INSURANCE PTE LTD MOTOR CLAIM DEPT AIG BUILDING 78 SHENTON WAY #07-16 SINGAPORE 079120
---	--	--

Regn No: SGU2215R (V 33451)	Regn Date: 28/04/2017	Mileage: 40219	WIP No.: 57999
Model: A4 SEDAN 1.4 TFSI S tronic	Chassis: WAUZZZF40HA135364	Engine: CVN 034542	Dept: U
You have been assisted by :- UB-Siti Marsilla (137)			

		Details	Qty	Unit Price	Amount
Q	EXC	M: 8888 Insurance Excess/Liability	-300.00	1.00	-300.00
S	BODYWORK	M: TO REMOVE AND TRANSFER FRONT WIRE HARNESS FOR HEADLIGHTS, HORNS, FOG LAMPS, OUTSIDE TEMPERATURE SENSOR AND HEADLIGHT WASHER ASSY	360.00	1.00	360.00
S	BODYWORK	M: TO DISMANTLE AND RENEW LHS FRONT FENDER AND HEADLIGHT. TO REPAIR FRONT BUMPER. REORGANISE FRONT CRASH MANAGEMENT COMPONENTS. REINSTALL ALL PARTS REMOVED	1250.00	1.00	1,250.00
S	BODYWORK	M: TO RESPRAY FRONT BUMPER, LHS FRONT FENDER AND BONNET	1650.00	1.00	1,650.00
S	BODYWORK	M: TO CARRY OUT DIAGNOSTIC CHECK	192.00	1.00	192.00
X	ABW0941773A	(A) (SK) HEADLIGHT 3/7	Less 020%	1.00	7087.00
X	ABW0821105A	FENDER	Less 020%	1.00	699.50
X	ABW0823745	COVER	Less 020%	1.00	20.20
X	ABW0820581C	COVER	Less 020%	1.00	27.80
X	ABW0853823B 989	STONEGUARD	Less 020%	1.00	45.80
X	AN 0161857	POP-RIVET	Less 020%	6.00	3.00

Parts 6,318.64
Labour 0.00
Sublet 3,452.00
Menus 0.00
Lubricant 0.00

Sub-Total 9,470.64

7% GST 662.94

Grand Total 10,133.58



Received by

For & on behalf of
Premium Automobiles Pte Ltd

Premium Automobiles

Telefax

to **AIG Asia Pacific Insurance Pte Ltd**
78 Shenton Way
#07-16 AIG Building
Singapore 079120
Motor Claims Dept
Yr Ref: SGU2215R

Norah Khai
6768 9828
6841 1183

Body Repair

PA/OD/0791/2019/TF
18 July 2019

from
Telephone +65-
Telefax +65-
Mobile +65-
Our department
Your Claim Ref
Our Ref
Date

1 total pages

RE: CLAIM – OWNER’S SATISFACTION/DISCHARGE VOUCHER

Make & Model : Audi A4 SEDAN 1.4 TFSI S tronic
Vehicle Chassis No. : WAUZZZF40HA135364
Vehicle Regn No. : **SGU2215R**
Vehicle Mileage : 40219KM
Vehicle Owner : Mr. Tong How Yong
Certificate No : 2100508768-02
Own Damage Excess : \$321.00 (Incl. 7% GST)
Accident Date : 24 June 2019
Place : Along Middle Road
Repair Cost : \$ 10,133.58
WIP No. : 57999
Repairer's Name : Premium Automobiles Pte Ltd

Premium Automobiles Pte Ltd
Showroom
9 Leng Kee Road
Singapore 159090
Telephone (65) 6566 1111
Telefax (65) 6471 3733

Service & Parts Centres
55 Ubi Road 1
Singapore 408699
Telephone (65) 6366 2323
Telefax (65) 6841 1183

I/We certify that the vehicle has been fully repaired to my entire satisfaction and that payment of the repairer's charges that are claimable under the policy will be deemed in full and final settlement of my claim.

Owner / Insured Signature : 
Time : _____
Date : 18/7/19

...CLAIM SUBFOLDER...(Pending for Survey Report)

CLAIM SUBFOLDER TRACKING							
Case	Notified	Est Submitted	Adj Assigned	Adj Rpt	Adj Submitted	Ins Auth'ed	Status
Main	25 Jun 2019		28 Jun 2019 16:40 Edit Adj Rpt	S\$9,770.64 Edit Estimates	S\$9,770.64 View Rpt		Pending for Survey Report Cancel Case

Main	Reference	Claim Details	Documents	Show All					
CLAIM SUBFOLDER DETAILS				[Created by Insurer]					
Insured:	TONG HOW YONG , ID: S82351852, Tel: +6597213159, Email: HOWYONG82@YAHOO.COM.SG								
Vehicle Reg. No.:	SGU2215R	Date of Loss:	24/06/2019 08:00 - :59 [25 Months and 27 Days From LTA Reg Date (Man Yr)]						
Claim Type:	OD / 3795778234SG	Policy/Cover Note No.:	2100508768 (Comprehensive) Coverage: 28/04/2019 - 27/04/2020						
		Excess:	S\$300.00						
Repairer:	Premium Automobiles Pte Ltd (UBI) 55 Ubi Road 1, 408699 Ubi - Tel: 67689828/9827/9911								
Handling Insurer:	AIG Asia Pacific Insurance Pte. Ltd. (SG) - Tel: 65-6419-3000 ... [Handled by Azlan, Syazairdina] syazairdina.azlan@aig.com								
Adjuster:	LKK Auto Consultants Pte Ltd (HQ) - Tel: 6256-3561 ... [Handled by ADRIAN LING] ... [Final Rpt due 09/07/2019]								
Driver/Custodian:	TONG HOW YONG (36 / Male) , NRIC: S82351852, Tel: +6597213159 Email: HOWYONG82@YAHOO.COM.SG								
ASSOCIATED MAIL RECEIVED				View All Compose Case Mail					
<ul style="list-style-type: none"> AIG_SG (01/07/2019): Alert - Adj Mandate Approved (S\$11352.00) - SGU2215R - Claim Handler: Azlan, Sya... AIG_SG (01/07/2019): SGU2215R / OD / 24/06/2019 / Coverage & Excess update 									
ALL ASSOCIATED TASKS				View All Search Tasks Create New Task Complete					
Due Date	Priority	Type	Task Group	Subject	Handler	Assigned By	Completed On	Created On	Done?
No results.									

Claim Documents

*SGU2215R (3795778234SG)
OD
Jun 24 2019 8:00AM
[TONG HOW YONG]
Premium Automobiles Pte Ltd

Upload Documents		Upload Photos		Compose New Letter		Upload Video		Upload Audio		View Use Viewer		
Assessment Reports										1 per page	<input checked="" type="checkbox"/>	
No	Finalized On	LKK Auto Consultants Pte Ltd (HQ)						Thumbnail	Print			
1	28/06/19 17:20	Adjuster Immediate Advice							Load HTM			
Photos/Images										3 per page	<input checked="" type="checkbox"/>	
No	Relabel/Reorder	LKK Auto Consultants Pte Ltd (HQ)						Thumbnail	Print			
1	28/06/19 17:25	General View							Load JPG	<input checked="" type="checkbox"/>		
2	28/06/19 17:25	General View							Load JPG	<input checked="" type="checkbox"/>		
3	28/06/19 17:25	General View							Load JPG	<input checked="" type="checkbox"/>		
4	28/06/19 17:25	General View							Load JPG	<input checked="" type="checkbox"/>		
5	28/06/19 17:25	General View							Load JPG	<input checked="" type="checkbox"/>		
6	28/06/19 17:25	General View							Load JPG	<input checked="" type="checkbox"/>		
7	28/06/19 17:25	General View							Load JPG	<input checked="" type="checkbox"/>		
8	28/06/19 17:25	General View							Load JPG	<input checked="" type="checkbox"/>		
9	28/06/19 17:25	General View							Load JPG	<input checked="" type="checkbox"/>		
10	28/06/19 17:25	General View							Load JPG	<input checked="" type="checkbox"/>		
11	28/06/19 17:25	General View							Load JPG	<input checked="" type="checkbox"/>		
12	28/06/19 17:25	General View							Load JPG	<input checked="" type="checkbox"/>		
13	28/06/19 17:25	General View							Load JPG	<input checked="" type="checkbox"/>		
14	28/06/19 17:25	General View							Load JPG	<input checked="" type="checkbox"/>		
15	28/06/19 17:25	General View							Load JPG	<input checked="" type="checkbox"/>		
16	28/06/19 17:25	General View							Load JPG	<input checked="" type="checkbox"/>		
17	28/06/19 17:25	General View							Load JPG	<input checked="" type="checkbox"/>		
Documentation										1 per page	<input checked="" type="checkbox"/>	
No	Relabel/Reorder	LKK Auto Consultants Pte Ltd (HQ)						Thumbnail	Print			
1	28/06/19 17:23	SGU 2215R GIA.pdf							Load PDF			
2	28/06/19 17:23	CI & DRIVING.pdf							Load PDF			
3	28/06/19 17:23	ESTIMATE.pdf							Load PDF			
4	01/07/19 15:54	LAWYER LETTER RECEIVED FROM SGU 2215R.jpeg							Load JPG	<input checked="" type="checkbox"/>		
5	04/10/19 14:58	ESTIMATE MARKED.pdf							Load PDF			
6	14/10/19 09:50	WORKSHOP INVOICE							Load PDF			
7	14/10/19 09:50	DISCHARGE VOUCHER							Load PDF			

Linked Accident Report Documents

Upload Documents		Upload Photos		Compose New Letter		Upload Video		Upload Audio		View Use Viewer		
Assessment Reports										1 per page	<input checked="" type="checkbox"/>	
No	Finalized On	Premium Automobiles Pte Ltd (UBI)						Thumbnail	Print			
1	24/06/19 14:42	Accident Statement							Load HTM			
Photos/Images										3 per page	<input checked="" type="checkbox"/>	
No	Finalized On	Premium Automobiles Pte Ltd (UBI)						Thumbnail	Print			
1	24/06/19 14:40	Accident Photo							Load JPG	<input checked="" type="checkbox"/>		
2	24/06/19 14:40	Accident Photo							Load JPG	<input checked="" type="checkbox"/>		
3	24/06/19 14:40	Accident Photo							Load JPG	<input checked="" type="checkbox"/>		
4	24/06/19 14:40	Accident Photo							Load JPG	<input checked="" type="checkbox"/>		
5	24/06/19 14:40	Accident Photo							Load JPG	<input checked="" type="checkbox"/>		
6	24/06/19 14:40	Accident Photo							Load JPG	<input checked="" type="checkbox"/>		

7	24/06/19 14:40	Accident Photo		Load JPG	
8	24/06/19 14:40	Accident Photo		Load JPG	
9	24/06/19 14:40	Accident Photo		Load JPG	
Documentation			1 per page		
No	Finalized On	Premium Automobiles Pte Ltd (UBI)	Thumbnail		Print
1	24/06/19 14:37	Sketch Plan		Load JPG	
2	24/06/19 14:37	Sketch Plan #2		Load JPG	

Documents Checklist

DOCUMENTS CHECKLIST	Reset	Save	Print
There are no document checklists configured.			
Our Checklist Remarks - LKK Auto Consultants Pte Ltd (HQ)			
<div style="border: 1px solid #ccc; min-height: 80px;"></div>			
Show Remarks To: <input type="checkbox"/> Handling Insurer <small>Note: Remarks are private unless you show it to other parties.</small>			

LKK Auto Consultants Pte Ltd (Co.Reg.No:199607198R)

51 Ubi Ave 1 #01-25, Paya Ubi Industrial Park
Singapore 408933

Tel: 6256-3561 Fax: 6844-8805 Email: sur@lkkauto.com; assignments@lkkauto.com

VEHICLE DAMAGE INSPECTION REPORT

AIG Asia Pacific Insurance Pte. Ltd.
AIG Building, 78 Shenton Way #08-16
Singapore 079120

Our File No: CC3/AIG19011505/ASD3N2

Date: 14/10/2019

REFERENCE

Insured/Claimant: TONG HOW YONG	Policy No: 2100508768
Date of Loss: 24/06/2019	Nature of Claim: OD Claim No: 3795778234SG

DESCRIPTION & IDENTIFICATION OF VEHICLE

Reg No: SGU2215R	Engine No: CVN034542
Make & Model: AUDI A4, 1.4 TFSI S TRONIC (A)	Chassis No: WAUZZZF40HA135364
Reg. Date: 28/04/2017 (Man. Year: 2017)	Odometer: 39573 km
Colour: White	
Engine Capacity: 1395 cc	
Market Value/New Car Price: S\$110,000.00	
Sum Insured (S\$): Market Value/New Car Price	

CONDITION OF VEHICLE AT THE TIME OF SURVEY

General Condition:	Steering (Serviceable): Yes	Footbrake (Serviceable): Yes
Handbrake (Serviceable): Yes	Engine Modification: No	Pre-accident Condition: Yes

CONDITION OF TYRES

Front Tyre Size: 205/60R16	Rear Tyre Size: 205/60R16
Front Left Side: Continental 6 mm	Rear Left Side: Continental 6 mm
Front Right Side: Continental 6 mm	Rear Right Side: Continental 6 mm

The above values represent the remaining tyre treads depth

COST OF CLAIMS

	Repairer's	Adjuster's	Difference	Diff %
Parts	11,234.00	6,318.64	4,915.36	43.75
Miscellaneous Items	0.00	0.00	0.00	
Labour	5,402.00	3,452.00	1,950.00	36.10
Paintwork Labour	0.00	0.00	0.00	
Towing	0.00	0.00	0.00	
Calculated Gross Total (S\$)	16,636.00	9,770.64	6,865.36	41.27
- Excess (S\$)	300.00	300.00	0.00	0.00
(S\$)	16,336.00	9,470.64	6,865.36	42.03
+ GST 7.00/7.00% (S\$)	1,143.52	662.94	480.58	42.03
Nett Amount (S\$)	17,479.52	10,133.58	7,345.94	42.03

INSPECTION

Date of Assignment: 28/06/2019	
Date Inspected: 28/06/2019	Inspected At: Premium Automobiles Pte Ltd (UBI) 55 Ubi Road 1 Singapore 408699

Estimated Period of Repair: 4.0 days

Adjuster: ADRIAN LING

Manager: Hiew May Fung

NOTE: This report represents our findings at the time and place of inspection stated herein. Such inspection has been carried out to the best of our knowledge and ability but any other liability under any other circumstances is hereby expressly excluded.

REPAIR DETAILS

Recommended Parts

No.	Qty	Part No.	Particulars	Condition	Repairer's	Amount
1	1		*FRONT BUMPER	Repair	1,946.00 FS	*- FS
2	1		*FRONT BUMPER FIXING PARTS	Not Necessary	258.00 FS	*- FS
3	1		*FRONT BUMPER AIR GUIDE-LH	Not Necessary	56.00 FS	*- FS
4	1		*FRONT BUMPER GUIDE SECTION-LH	Not Necessary	33.00 FS	*- FS
5	1		*FRONT FENDER-LH	Buckled	700.00 FS	*559.60 FS
6	1		*FRONT FENDER ATTACHMENT PARTS-LH	Not Necessary	183.00 FS	*- FS
7	1		*FRONT FENDER CLOSING ELEMENT-LH	Not Necessary	45.00 FS	*- FS
8	1		*FRONT FENDER BRACKET-LH	Not Necessary	32.00 FS	*- FS
9	6		*POP RIVET	Necessary	18.00 FS	*14.40 FS
10	1		*FRONT FENDER SUPPORT-LH	Not Necessary	107.00 FS	*- FS
11	1		*FRONT WHEEL HOUSING LINER-LH	Not Necessary	223.00 FS	*- FS
12	1		*WHEEL HOUSING LINER ATTACHMENT PARTS	Not Necessary	82.00 FS	*- FS
13	1		*FRONT WHEEL SPOILER	Not Necessary	66.00 FS	*- FS
14	1		*STONE CHIP GUARD	Necessary	46.00 FS	*36.64 FS
15	6		*SPREADER RIVET	Not Necessary	3.00 FS	*- FS
16	1		*LED HEADLIGHT-LH	Cut	7,087.00 FS	*5,669.60 FS
17	1		*FENDER LEDGE COVER-LH	Necessary	21.00 FS	*16.16 FS
18	1		*FRONT FENDER TOP COVER	Necessary	28.00 FS	*22.24 FS
19	1		*SUNDRIES	Not Necessary	300.00 FS	*- FS
Total Parts (\$\$)					11,234.00	6,318.64

F=Franchise part. S=SpocNett.

Report was unsubmitted during this print-out.

Recommended Miscellaneous Items

There are no new miscellaneous items selected.

Recommended Labour

No	Particulars	Lab.Type	Repairer's	Amount
Labour Items				
1	TO REMOVE AND TRANSFER FRONT WIRE HARNESS FOR HEADLIGHTS,HORNS,FOG LAMPS,OUTSIDE TEMPERATURE SENSOR AND HEADLIGHT WASHER ASSY	New	360.00	360.00
2	TO DISMANTLE AND RENEW FRONT BUMPER,LHS FRONT FENDER AND HEADLIGHT.RE-ORGANISE FRONT CRASH MANAGEMENT COMPONENTS.REINSTALL ALL PARTS REMOVED	New	2,450.00	1,250.00
3	TO RESPRAY FRONT BUMPER,LHS FRONT FENDER AND BONNET	New	2,400.00	1,650.00
4	TO CARRY OUT DIAGNOSTIC CHECK	New	192.00	192.00
Gross Labour Cost (S\$)			5,402.00	3,452.00

Report was unsubmitted during this print-out.

< END OF ESTIMATES >