

NATIONAL Assessment Centre Services

[ver 1 Jan'05]

MNA 119084296

Date In: 28/1/19 15:58	Job description: SAS e-filing	Date & Time Completed:	Done by:
Ref No: NA/INC 19011504/14	E-mail (within 3hrs, AIC 2hrs)		
Veh No: SBW 3993U	I-Motor Claim Form	MT/1051250-01	117/19/11:44
DDA: 28/1/19 09:30	I-Motor W/O (Within: OD 2hrs, TP 4hrs)		
☒ TP / Reporting Only	I-Photo Uploaded		
TP Insurer:	Assessment/Survey Report		
	Ass't Report by Fax / Hand to Owner/Whom		

Preferred Wkup / INC Assign Wkup / QW: (

Tel:

Fax:

TP Particulars: Veh No: SKM 6868A INC () / Non-INC ()

Owner / Driver: (Tel: ()

Policy No: () Period: () Cover Type: ()

Confirmed by: (Date: Time: ()

Insured/Driver Liability: (%) [Note-Est. Status (WO): N: 0-20%; P: 21-79%; P: 80-100%]

Year of Registration: () Warranty: YES () / NO ()

Excess: (\$) Loading: \$1,000 () / \$2,000 ()

General Remarks: ()

() Walk-In Customer: Customer's Information strictly Confidential & Strictly NO refer of repolar.

() Total Loss Case: to e-mail Insurer URGENTLY.

Drive-In () / Towed-In (); Invoice: YES () / NO (); Towing Co: ()

Remarks: (INC 19011504/14) ()

1) Apply for Transport Allowance () / Courtesy Car ()

2) QC Check / Post Repair Inspection ()

3) Upload Resurvey Photo [Repair Cost > \$3000] ()

Injury: ()

MNA 1905775

Client's Particulars:	Invoice Details:	Amount (\$):	Amount (\$):
Driver/Owner:	1) AR: Accident Reporting (\$30)	30.00	
Contact No:	2) DA: Damage Assessment (\$100); INC (\$50)	80.00	
Damaged Portion:	3) TP: Towing Fee \$40/\$45		
QC Checked by (Engr-In-Charge):	4) PT: Follow-Through Survey \$120		
Auditor's Comments:	5) PT: Follow-Through Survey (Resurvey) \$30		
Ref 1:	For claimant against INC Only (ver 10 Jan 2005)		
Ref 2/3:	6) TR: Re-inspection \$75		
	7) NI: Idao DA + SMRT Survey \$160		
	8) NTUC Additional Services:		
	ON:		
	*NS: Courtesy Car / Tpt Allowance \$5		
	*NG: Repair Co-ordination \$10	10.00	
	*NJ: Post Repair Inspection \$25		
	*NI: DV / Collect Excess Coordination \$5		
	TP (NTU): TP (Non INC) against INC \$20		
	9) NI: Idao Mobile \$0		
	Invoice dated	Fee Charged	
	Invoice dated	Fee Charged	

SINGAPORE ACCIDENT STATEMENT

IMPORTANT NOTICE

1. Please report correctly the details of the accident to speed up the claims process.
2. This Form must be completed by the Policyholder and/or the Authorised Driver.
3. Information provided must be as truthful and accurate as possible. Any wilful misrepresentation or withholding of material facts may allow insurance companies to repudiate policy liability.
4. The issue and acceptance of this Form by insurance companies is not an admission of policy liability on the part of the insurance companies.
5. **Any false reporting may be referred to the Police for investigation.**
6. This report will be forwarded by the Insurers of the GIA Records Management Centre established by the General Insurance Association of Singapore (GIA) for archiving and that copies of this report will, for a fee, be made available upon application by interested parties.
7. By the lodgement of this report to the insurers, you hereby consent to the archiving of this report at the centre and to copies of the report being made available aforesaid.

ACCIDENT STATEMENT

Date Of Report	28/06/2019 15:58
Date Of Accident	28/06/2019 09:30
Exact Location Of Accident	CTE TWDS CITY AFTER AMK AVE 3 EXIT
Country/State of Loss	SINGAPORE

DETAILS OF OWN VEHICLE

Vehicle Registration Number	SBW3993U
Insured/Policyholder	
Name Of Registered Owner	LEE SWEE MENG TONY
NRIC No	S8406220J
Email Address	NOEMAIL
Mobile Phone No	(LOCAL) +65-91243666
Alternative Phone No	OFFICE-91243666

Vehicle Particulars

Manufacturer	HONDA
Model	VEZEL
Exact Purpose for which vehicle was being used at time of accident	PRIVATE USE
Are you claiming under your own insurance policy for repair to your vehicle?	YES
If No, Please state action to be taken	
Vehicle Category	PRIVATE CAR

Insurance Company

Name of Insurance Company	NTUC INCOME INSURANCE CO-OPERATIVE LTD
Type Of Coverage	COMPREHENSIVE
Fleet Policy	NO
Policy Number	5108059824
Cover Note Number	-

Driver

Name of Driver	LEE SWEE MENG TONY
NRIC No	S8406220J
Date Of Birth	29/02/1984
Occupation	INDOOR
Date Of Driving Pass	09/06/2015
Driving Experience	4 YEARS AND 0 MONTHS
Gender	MALE
Mobile Number	(LOCAL) +65-91243666
Fax Number	
Contact Number	OFFICE-91243666
Email Address	NOEMAIL

Address	BLK 477C UPPER SERANGOON VIEW #13-588
Postcode	533477
Was driver an employee of the Insured's Company	NO
If No, Relationship of the Driver with the Insured	OWNER
Vehicle Registration Number of Driver's Own Vehicle	-
	-
Insurance Company of Driver's Own Vehicle	-
	-
	-

General Information of the Accident

Type Of Accident	COLLISION - HEAD TO REAR
Weather Conditions	CLEAR
Road Surface	DRY

Other Information

Was any foreign vehicle involved in this accident?	NO
Number of vehicles (including own vehicle) involved in the accident	2
Was any body injured in the Accident?	NO
Was any injured conveyed to hospital by ambulance?	
Was any other material or property damaged?	YES
I have been approached by unknown person(s) soliciting/offering accident claims assistance.	NO
Number of Passengers (Including Driver)	2
Passenger 1	NAME: : UNKNOWN GENDER: : FEMALE

Details of Police Action

Was the accident reported to the police?	NO
If Yes, Please state which Police Station	
Was notice of intended Prosecution given?	NO
If Yes, against whom?	

Circumstances of Accident

I WAS TRAVELLING ALONG CTE TWDS CITY AFTER AMK AVE 3 EXIT ON THE EXTREME LEFT LANE, SUDDENLY VEH B WHICH WAS INFRONT OF ME JAMMED BRAKE, I MANAGE TO STOP BUT CANNOT STOP IN TIME. AS THE RESULT, MY VEH HIT ONTO THE VEH B REAR PORTION.

Attachment(s)

Are accident photos available for attachment?	YES
Was there any video captured by Car Camera?	YES
Remarks/ Reasons:	FILE TOO LARGE FAIL TO UPLOAD
Was there any audio recorded?	NO

DETAILS OF OTHER VEHICLE PROPERTY 1

Vehicle Registration Number	SKM6868A
Vehicle Make/Model/Colour	
Details Of Properties	
Vehicle Category	PRIVATE CAR
Name of Driver	
NRIC/Passport Number	
Contact Number	
Address	
Postcode	

Insurance Company Name

Nature Of Damage

No. Of Passenger (Including Driver)

SKETCH PLAN

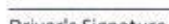
IMPORTANT NOTICE

1. Please report **correctly** the details of the accident to speed up the claims process.
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3. Information provided must be as **truthful and accurate as possible**. Any wilful misrepresentation or withholding of material facts may allow insurance companies to **repudiate policy liability**.
4. The issue and acceptance of this Form by insurance companies is not an admission of policy liability on the part of the insurance companies.
5. **Any false reporting may be referred to the Police for investigation**.
6. The report will be forwarded by the insurers of the GIA Records Management Centre established by the General Insurance Association of Singapore (GIA) for archiving and that copies of this report will for a fee be made available upon application by interested parties.
7. By the lodgment of this report to the insurers, you hereby consent to the archiving of this report at the centre and to copies of the report being made available aforesaid.
8. **Consent under the Personal Data Protection Act (PDPA)**

I understand, acknowledge, agree and consent that:

- (a) My insurer, my workshop and the General Insurance Association of Singapore ("GIA") may/are permitted to collect, use, disclose and/or process my personal data/personal information set out in this [form] and any other personal information provided by me or possessed by my insurer (collectively the "Personal Information") and disclose and transfer such Personal Information to all insurer(s) who have insured vehicle(s) involved in this accident (all insurer(s) who have insured vehicle(s) involved in this accident shall be collectively referred to as the "Insurers"), the Insurers' lawyers/law firms, the Monetary Authority of Singapore and any relevant government agency/authority (such as the police), for the purpose(s) of:
 - (i) processing, handling and/or dealing with my claims including the settlement of the claims and any necessary investigations relating to the claims;
 - (ii) investigating the accident and/or my claims;
 - (iii) carrying out and/or dealing with my instructions or responding to any enquiries by me;
 - (iv) administering my claims (including the mailing of correspondence, statements, invoices, reports or notices to me, which could involve disclosure of certain personal data about me to bring about delivery of the same as well as on the external cover of envelopes/mail packages); and/or
 - (v) complying with applicable law in administering, processing, handling and/or dealing with my claims.(collectively the "Purposes")
- (b) all insurer(s) who have insured vehicle(s) involved in this accident and the Insurers' lawyers/law firms, may/are permitted to collect, use, disclose and/or process my Personal Information for one or more of the above Purposes; and
- (c) my Personal Information may/can be disclosed by any of the Insurers and/or GIA to their third party service providers or agents(including their lawyers/law firms), which may be sited outside of Singapore, for one or more of the above Purposes.
- (d) my Personal Information will also be collected and used to compile claims history for the purpose of fraud detection, investigation and management in present and all future claims.
- (e) the information so collected under (d) above may be shared / disclosed:
 - (i) to all insurers and/or any other third parties that assist in evaluating, investigating, controlling or managing fraud, regulators, law enforcement and government agencies as reasonably required for the purposes stated, or
 - (ii) for complying with requirements under any regulations, laws or court orders.


Policyholder's Signature
Date & Time:


Driver's Signature
(If driver is not the policyholder)
Date & Time:


Reporting Centre Personnel's Signature
Name:
NRIC/FIN No.:

SKETCH PLAN

A = SBW 3993 U
B = SKM 5868 A

CTE turns City After AMK Ave 3
Exit

DESCRIBE CIRCUMSTANCES OF THE ACCIDENT

Please Refer to Statement

DECLARATION

I/We declare the foregoing particulars are true in every respect.


Policyholder's Signature

Date & Time:

Driver's Signature
(If driver is not the policyholder)
Date & Time:


Reporting Centre Personnel's Signature
Name:
NRIC/FIN No.:

REPUBLIC OF SINGAPORE
IDENTITY CARD NO. S8406220J



Name: LEE SWEE MENG TONY
李 水 铭
Race: CHINESE
Date of birth: 29-02-1984
Country/Place of birth: SINGAPORE
Sex: M



REPUBLIC OF SINGAPORE DRIVING LICENCE

Licence Number: S8406220J
Name: LEE SWEE MENG TONY
(LI SHUIMING TONY)
Birth Date: 29 Feb 1984
Issue Date: 16 Oct 2003



5404792



NRIC No: S8406220J



Date of issue: 30-12-2014

APT BLK 477C UPPER SERANGOON VIEW #13-588
SINGAPORE 533477
NRIC No: S8406220J Date: 05/06/2015

YOU ARE LICENSED TO DRIVE VEHICLES IN THE FOLLOWING CLASS(S)

Class	Vehicle Class	PASS DATE
Class 2B	MOTORCYCLES NOT EXCEEDING 200 CC	16 Oct 2003
Class 2A	MOTOR CARS AND MOTOR TRACTORS WITHOUT CLUTCH PEDALS THE WEIGHT OF WHICH UNLOADED DOES NOT EXCEED 2500 KILOGRAMS	09 Jun 2005

S / No. 9000220501

NP 4284



Hello, NAC_PAYA_UBI_800601

[Change Language](#)[Change Password](#)[Log Out](#)[My Desktop](#)[Notice of Loss](#)**Policy Query**

Policy No.		Date of Accident	28/06/2019 15:57							
Vehicle No.(For Motor)	SBW3993U	Certificate Number								
Search										
Select	Policy No.	Certificate Number	Policyholder Name	Policyholder NRIC	Product	Cover Type	Vehicle No.	Insured Object	Commence Date	Expiry Date
☐	5108059824		LEE SWEE MENG TONY	S8406220J	GPC	drivo CLASSIC	SBW3993U	SBW3993U	08/03/2019	07/03/2020
Continue										

Claim Handling

Accident MT/1051250

Policy No.	5108059824	Vehicle No.	SBW3993U	GST Registration No.	
Certificate No.					
Policyholder Name	LEE SWEE MENG TONY			Policyholder NRIC	S8406
Product Code	PRIVATE CAR INSURANCE	Cover Type	drive CLASSIC	Loading	0
Contact No.(Mobile)	91243666	Contact No.(Office)		Contact No.(Home)	
Email Address		Special Remark		eCode	No
KFK	No Yes	TCA	No Yes	eCode Reason	
NCD Protection	No	NCD Entitlement(%)	0	Private Hire	No

▼ Accident Details

Report Date	01/07/2019 11:41	Accident Report Within 24 hrs	Yes	Accident Type	Collision
Date of Accident	28/06/2019	Time of Accident hh:mm	09:30	Country of Accident	Singapore
Reporting Centre		Orange Force		ICM No.	
Accident Location	CTE TWDS CITY AFTER AMK AVE 3 EXIT				

▼ Total Excess Applicable

Excess Type	Per Accident	Windscreen Excess	100.00		
OD Standard Excess	600.00	TP Standard Excess	0.00		
YIED OD Excess	0.00	YIED TP Excess	0.00	Driver is Covered?	Not Covered
Additional Excess	0				
Total OD Excess Applicable	600.00	Total TP Excess Applicable	0.00		

▼ Benefits

▼ GST Registered Information

GST Registered	No	GST Registration Date	
GST Registration No.		GST Status Verified	Yes
Modification History			

▼ Policyholder Mailing Address

Address 1	BLK 477C #13-588	Address 2	UPPER SERANGOON VIEW	Address 3	SINGAPORE
Address 4		Address Type	Singapore address	Post Code	53347
Unit No.		Related Policy Number	5108059824		

▼ OI Driver Info

Driver Name	LEE SWEE MENG TONY	Driver Type	Main Driver		
Unnamed driver Name		Driver NRIC	S84062201	Driver DOB	29/02/1984
Register Date of Driver License	01/01/2003	Driver Age	35	Driving Experience	16
Contact No.(Mobile)	91243666	Contact No.(Office)		Contact No.(Home)	
Address 1	BLK 477C #13-588	Address 2	UPPER SERANGOON VIEW	Address 3	SINGAPORE
Address 4		Address Type	Singapore address	Post Code	53347
Unit No.					
Does he own a Singapore Registered car?	Yes No	Driver Vehicle No.		Driver Insurer Company	

Declaration			
Breathalyser or Blood Test Reading?	0 mg	Any injury?	Yes No

Modification History

Claim 001 New

Claim Type *	OO-MD	Insured Name	LEE SWEE MENG TONY
Contact No.(Mobile)	91243666	Contact No.(Home)	65541462
Email Address	TONYL33T3@GMAIL.COM	Vehicle Number	SBW3993U
Claim Description	SBW3993U / SKM6868A ON 28 Jun 2019		
Preferred Workshop	0	Insured Liability	Fully at Fault
Grant No. Finalisation	Yes	Repair Option	income to assign workshop
Date Registered		GIA report	Received
Report Taken By		Claim Close Date	01/07/2019 11:43
			LEW SHAN HUI

Print AK letter

Save Submit

Attachment

Accident No.
Last Doc. Received

MT/1051250
☒ Yes ☐ No

Claim No.
Upload Date

001
01/07/2019 11:44

Path *

Choose File No file chosen

Choose File No file chosen

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Message Read

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NO

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Normal

Attachment List

Attachment	Uploaded By/Date	Category	Urgency	Description
	NAC_PAYA_UBI_800601(NATIONAL ASSESSMENT CENTRE SERVICES) o 01 Jul 2019 11:44	NRIC/ Driving License	Normal	NRIC/ Driving License 2019-7-1
	NAC_PAYA_UBI_800601(NATIONAL ASSESSMENT CENTRE SERVICES) o 01 Jul 2019 11:44	SAS	Normal	SAS 2019-7-1
	NAC_PAYA_UBI_800601(NATIONAL ASSESSMENT CENTRE SERVICES) o 01 Jul 2019 11:44	Photos	Normal	Photos 2019-7-1
	NAC_PAYA_UBI_800601(NATIONAL ASSESSMENT CENTRE SERVICES) o 01 Jul 2019 11:44	Photos	Normal	Photos 2019-7-1
	NAC_PAYA_UBI_800601(NATIONAL ASSESSMENT CENTRE SERVICES) o 01 Jul 2019 11:44	Photos	Normal	Photos 2019-7-1
	NAC_PAYA_UBI_800601(NATIONAL ASSESSMENT CENTRE SERVICES) o 01 Jul 2019 11:43	Photos	Normal	Photos 2019-7-1
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	NAC_PAYA_UBI_800601(NATIONAL ASSESSMENT CENTRE SERVICES) o 01 Jul 2019 11:43	Photos	Normal	Photos 2019-7-1

Video List

Uploaded By/Date	Folder Date	File Name	Source
		Display in New Window Scan and uploading	

ASSIGNMENT (IDAC)

By CSO- Nature of Accident:

- 1) Vehicle hit Vehicle: ☐
 - a) Motor car ☐
 - b) Motorcycle ☐
 - c) Bicycle ☐
- 2) Vehicle hit ??: ☐
 - a) Pedestrian ☐
 - b) Animal ☐
- 3) Vehicle hit Road Side Object: ☐
 - a) Govn Property ☐ (Eg: signboard, banner, tree etc)
 - b) Road Work Object ☐
 - c) Private Property ☐
- 4) Vehicle drop into drain ☐
- 5) Damage due to Act of God: ☐
 - a) Fallen Object ☐
 - b) Flood ☐
 - c) Other: ☐
- 6) Parked & Found Damaged: ☐
 - a) Vandalism ☐
 - b) Hit by Moving Object ☐
- 7) Theft Case ☐
 - a) Stolen ☐
 - b) Damage found when recovered ☐
- 8) Fire ☐
 - a) Whilst driving ☐
 - b) Parked ☐
- 9) Accident date more than 24hrs ☐

By Assessor- 1) Vehicle Information

Veh No: **SBW 3993 4** Yr Regn: **11 Mar 2016**
 Type: MC Car / M.Cycle / Bus / Van / Lorry / Taxi / Prime Mover / M/V / Truck / Trailer or
 Make & Model: **Honda Vezel 1.5X** c.c. **1496**
 Colour: **Black** Transmission Type: Auto Manual
 Eng/No: Sp.Reading: **64373**
 C/Hc: **RUI 1107194**
 Gen. Cond: Good Fair / Poor / Burnt or
 Steering: In order / Jammed / Leaked / Burnt or
 Brake: In order / Jammed / Leaked / Burnt or
 Mod: Nil / S/Rim / STD A/Rim or
 Tyre Size: F: **225/60 R17**
 R: **_____**

BS / DUN / EXNOVA / GY / FS / LIZA / MIC / OHTSU / PIR / SUMI /
 TOYO YOKO or

Front		Rear	
R/Bal.	6 mm	R/Bal.	6 mm
L/Bal.	6 mm	L/Bal.	6 mm

Parallel Import: Yes / No
 Repair Type: LS / L.B.I
 No of Repair Days: **7**
 D.O.I. **1/7/2019**
 Towed-In: Yes / No
 Towing Required: Yes / No
 Vehicle in Idac: Yes / No
 Time: **10.20 am**

By Assessor- 2) Comments

- 1) Damages not due to recent accident
- 2) Damages do not seem hit onto:
 - a. Vehicle ☐ b. Motorcycle ☐ c. Bicycle ☐ d. Pedestrian ☐
 - e. Animal ☐ f. Govn Object ☐ g. Road Work Object ☐
 - h. Private Property ☐ i. Drain ☐ j. Road Kerb/Grass Verge ☐
- 3) Vehicle does not seem damaged as a result of:
 - a. Fallen Object ☐ b. Flood ☐ c. Vandalism ☐ d. Fire ☐
 - e. Moving Object ☐ f. Stolen ☐ g. Stolen & Recovered ☐

Remarks for internal information

Remarks to appear in Works Order & Assessment report

- 1) Potential Total Loss ☐
- 2) SRS Light on ☐
- 3) ABS Light on ☐

Time Started

Time completed

1) CSO

2) ASS

3) Entire Operation Completed Time:

MOTOR CAR (Fr)

Front Portion

Vehicle No: **SBW 39934**

NAC	INC	Item	CON	AC	Qty
1001	991886	Frt Number Plate	CRA	1	1
1002	991887	Frt Number Plate Base	CRA	1	1
1003	991889	Frt Number Plate Garnish	CRA	1	1
1004	991300	Frt Bumper	CRA	1	1
1005	992341	Frt Bumper Clips	NEC	6	1
1006	991325	Frt Bumper Bracket			
1007	991462	Frt Bumper Side Retainer	DIS	2	1
1008	991433	Frt Bumper Reinforcement	BT	1	1
1009	991318	Frt Bumper Beam			
1010	991468	Frt Bumper Sponge	?	1	1
1011	991427	Frt Bumper Protector			
1012	991420	Frt Bumper Pad			
1013	991363	Frt Bumper Grille	CRA	1	1
1014	991301	Frt Bumper Moulding			
1015	991407	Frt Bumper Lower Spoiler			
1016	991438	Frt Bumper Sensor	CRA	1	1
1017	995100	Frt LH Bumper Fog Lamp Cover	CRA	1	1
1018	991355	Frt RH Bumper Fog Lamp Cover			
1019	995079	Frt LH Bumper Fog Lamp			
1020	995080	Frt RH Bumper Fog Lamp			
1021	991793	Frt Grille	CRA	1	1
1022	991328	Frt Grille Emblem			
1023	991799	Frt Grille Chrome Moulding			
1024	991222	Frt Apron Panel			
1025	992013	Frt Support Panel	BT	1	1
1026	992025	Frt Support Panel Top Garnish Cover			
1027	992416	Horn	CRA	1	1
1028	991277	Frt Brace Panel			
1029	995153	Frt LH Headlamp Assy			
1030	991821	Frt RH Headlamp Assy	CRA	1	1
1031	995088	Frt LH Side Lamp			
1032	995089	Frt RH Side Lamp			
1033	990248	Bonnet	BUC	1	1
1034	991328	Bonnet Emblem			
1035	990287	Bonnet Lock	BT	1	1
1036	990285	Bonnet Insulator			
1037	990273	Bonnet Hinge			
1038	990261	Bonnet Damper			
1039	990305	Bonnet Rubber			
1040	990252	Bonnet Cable			
1041	990311	Bonnet Stand			
1042	990119	Air Con Condenser	DD	1	1
1043	990122	Air Con Fan Assy	BT	1	1
1044	990134	Air Con Suction Pipe (Low Pressure)			
1045	990118	Air Con Suction Hose			
1046	990133	Air Con Discharge Pipe (High Pressure)			
1047	990114	Air Con Discharge Hose			
1048	990149	Air Con Liquid Pipe			
1049	995066	Air Con Receiver Drier			
1050	990111	Air Con Compressor Assy			
1051	995294	Air Con Belt			
1052	995074	Radiator			
1053	992738	Radiator Cowling			
1054	992742	Radiator Fan Assy			
1055	992745	Radiator Fan Clutch			
1056	992758	Radiator Hose Top			
1057	992757	Radiator Hose Bottom			
1058	992741	Radiator Expansion Tank			
1059	990151	Air Duct	CRA	1	1
1060	990070	Air Cleaner Assy			
1061	990056	Air Cleaner Hose			
1062	990089	Air Cleaner Resonator			
1063	991712	Frt Exhaust Manifold			
1064	991713	Frt Exhaust Manifold Cover			
1065	991054	Frt Exhaust Manifold Sensor (Oxygen)			
1066	991714	Front Exhaust Pipe			
1067	990219	Battery			
1068	990224	Battery Cover			
1069	990223	Battery Bracket			
1070	990229	Battery Tray			

NAC	INC	Item	CON	AC	Qty
1071	992205	Fuse Box			
1072	994011	Relay Box			
1073	995053	Wiper Washer Tank			
1074	995052	Wiper Washer Tank Motor			
1075	990159	Alternator Assy			
1076	990160	Alternator Belt			
1077	992688	Power Steering Pump			
1078	992669	Power Steering Belt			
1079	994431	Power Steering Cooler Pipe			
1080	992692	Power Steering Hose			
1081	990010	ABS Pump Control Unit			
1082	990427	Brake Master Pump Assy			
1083	990403	Brake Booster Pump Assy			
1084	991005	Engine Top Cover			
1085	991011	Engine Under Cover			
1086	990946	Engine Mounting			
1087	990949	Engine Mounting Frt			
1088	990950	Engine Mounting LH			
1089	990952	Engine Mounting RH			
1090	990951	Engine Mounting Rear			
1091	992234	Gear Box Mounting			
1092	991520	Frt LH Chassis Member			
1093	991520	Frt RH Chassis Member			
1094	990728	Frt Vertical Cross Member			
1095	991863	Frt Lower Cross Member			
1096	995070	Frt LH Fender			
1097	995072	Frt LH Fender Inner Panel			
1098	995147	Frt LH Fender	SCR R	1	1
1099	995148	Frt LH Fender Arch Garnish			
1100	991740	Frt LH Fender Inner Shield	CRA	1	1
1101	995179	Frt LH Mudflap			
1102	995170	Frt LH Wheel Rim			
1103	994025	Frt LH Rim Cover			
1104	995065	Frt LH Tyre			
1105	995071	Frt RH Fender			
1106	991739	Frt RH Fender Inner Panel			
1107	991744	Frt RH Fender Arch Garnish			
1108	991752	Frt RH Fender			
1109	991740	Frt RH Fender Inner Shield			
1110	991884	Frt RH Mudflap			
1111	992087	Frt RH Wheel Rim			
1112	994025	Frt RH Rim Cover			
1113	995065	Frt RH Tyre			
1114	992093	Frt Windscreen Glass			
1115	992117	Frt Windscreen Rubber			
1116	992108	Frt Windscreen Moulding			
1117	992098	Frt Windscreen Sealant			
1118	991019	ERP Bracket			
1119	991020	ERP Unit			
1120	992140	Frt Wiper Arm			
1121	992142	Frt Wiper Blade			
1122	995045	Wiper Panel Garnish			
1123	991126	Firewall Panel			
1124	990753	Dashboard Assy			
1125	992282	Glove Box Cover			
1126	992281	Glove Box Compartment			
1127	994483	Steering Wheel Airbag			
1128	994485	Steering Wheel Airbag Sensor			
1129	990749	Dashboard Airbag			
1130	990750	Dashboard Airbag Sensor			
1131	990029	Airbag Control Unit			
1132	990864	Frt Driver Seat			
1133	991922	Frt RH Seat Belt Assy			
1134	991899	Frt Passenger Seat			
1135	995182	Frt LH Seat Belt Assy			
1136	990247	Sticker			
		Air Con Condenser Side			
		Air Reflector			

Claim Handling

Task Transfer Exit

LOS SAL SUB

Accident MT/1051250

Policy No.	5108059824	Vehicle No.	SBW3993U	GST Registration No.	
Certificate No.					
Policyholder Name	LEE SWEE MENG TONY			Policyholder NRIC	S8406220J
Product Code	PRIVATE CAR INSURANCE	Cover Type	drive CLASSIC	Loading	0
Contact No.(Mobile)	91243666	Contact No.(Office)		Contact No.(Home)	
Email Address		Special Remark		eCode	No
KFK	No Yes	TCA	No Yes	eCode Reason	
NCD Protection	No	NCD Entitlement(%)	0	Private Hire	No

Accident Details

Report Date	01/07/2019 11:41	Accident Report Within 24 hrs	Yes	Accident Type	Collision - Head to Rear
Date of Accident	28/06/2019	Time of Accident hh:mm	09:30	Country of Accident	Singapore
Reporting Centre	NATIONAL ASSESSMENT CENTR	Orange Force	No	ICM No.	
Accident Location	CTE TWDS CITY AFTER AMK AVE 3 EXIT				

Total Excess Applicable

Excess Type	Per Accident	Windscreen Excess	100.00		
OD Standard Excess		TP Standard Excess	0.00		
YIED OD Excess		YIED TP Excess	0.00	Driver is Covered?	Not Covered
Additional Excess					
Total OD Excess Applicable		Total TP Excess Applicable	0.00		

Benefits

GST Registered Information

GST Registered	No	GST Registration Date	
GST Registration No.		GST Status Verified	Yes
Modification History			

Policyholder Mailing Address

Address 1	BLK 477C #13-588	Address 2	UPPER SERANGOON VIEW	Address 3	SINGAPORE 533477
Address 4		Address Type	Singapore address	Post Code	533477
Unit No.		Related Policy Number	5108059824		

OI Driver Info

Driver Name	LEE SWEE MENG TONY	Driver Type	Main Driver		
Unnamed driver Name		Driver NRIC	S8406220J	Driver DOB	29/02/1984
Register Date of Driver License	01/01/2003	Driver Age	35	Driving Experience	16
Contact No.(Mobile)	91243666	Contact No.(Office)		Contact No.(Home)	
Address 1	BLK 477C #13-588	Address 2	UPPER SERANGOON VIEW	Address 3	SINGAPORE 533477
Address 4		Address Type	Singapore address	Post Code	533477
Unit No.					
Does he own a Singapore Registered car?	No	Driver Vehicle No.		Driver Insurer Company	

Declaration

Breathalyser or Blood Test Reading?	0 mg	Any injury?	No
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Modification History

Investigation

Claim 001 OD-MD

Claim Case Officer Zuraimie Bin Mantau

LOS SAL SUB

Claim Type	OD-MD	Insured Name	LEE SWEE MENG TONY	Insured NRIC	S8406220J
Contact No.(Mobile)	91243666	Contact No. (Home)	65541462	Contact No. (Office)	
Email Address	TONYL33T3@GMAIL.COM	OT Vehicle Number	SBW3993U	TP Vehicle Number	SKM6868A
Claim Description	SBW3993U / SKM6868A ON 28 Jun 2019			Name of Preferred Workshop	0
Preferred Workshop Realisation	Yes	Preferred income to assign workshop		Insured Liability report	Fully at Resolved
Date Registered	01/07/2019 11:44	Claim Close Date		Date Received	01/07/2019 14:55
Report Taken By	LIEW SHAN HUI	Workshop Repairer		Total Loss but Repaired	
				OD Excess Collected by Workshop	

Print AK letter

Modification History

Special Claim Creation Approval

Approval	Reason
Remarks	

damage assessment

Attachment

Vehicle Info

Vehicle Make	HONDA	Vehicle Model	VEZEL	Engine Capacity	
Date of Registration	11/03/2016	Classis No.	RU11107194		
Towing Required *	☒ Yes ☐ No	Vehicle in IDAC *	☒ Yes ☐ No	Parallel Import *	☒ Yes ☐ No
Type of Tender *	Own Damage	Assessor Name *	SIMON	Survey Current Status	
IDAC/Workshop Name	NATIONAL ASSESSMENT CENTR	IDAC/Workshop Location	51 UBI AVENUE 1 #01-25 PAYA		
Windscreen Parts & Labour Cost		Total Loss *	☐ Yes ☒ No		
Market Value(\$)		Scrap Value(\$)		Economical Repair Value(\$)	
Remark	REMARK:NO OF REPAIR DAYS:7 DAYS.1X FRT SUPPORT PANEL TOP GARNISH COVER - UNCONFIRM.1X AIRCON SUCTION PIPE - REPLACE.1X AIRCON SUCTION HOSE - UNCONFIRM.1X AIRCON LIQUID PIPE - UNCONFIRM.1X AIRDUCT - REPLACE.1X FRT LH FENDER ARCH GARNISH - UNCONFIRM.1X FRT RH FENDER ARCH GARNISH - UNCONFIRM.2X AIRCON CONDENSER SIDE AIR REFLECTOR - UNCONFIRM.				

Remark for Supplementary

Damage Listing

Find a Part	No.	Part No.	Description	Qty *	Repair Code *	
root						
Not Applicable	1	112023	AIR CON CONDENSER	1	Replace	X
ABS	2	112060	AIR CON FAN	1	Unconfirm	X
ABSORBER	3	112044	AIR CON DISCHARGE PIPE	1	Unconfirm	X
ACCELERATOR	4	344001	RADIATOR	1	Unconfirm	X
ACTUATOR	5	344005	RADIATOR COWLING	1	Unconfirm	X
ADVERTISEMENT STICKER	6	344008	RADIATOR FAN	1	Unconfirm	X
AIR BAG	7	344011	RADIATOR FAN CLUTCH	1	Unconfirm	X
AIR BLOWER	8	34402802	RADIATOR HOSE (TOP)	1	Replace	X
AIR BOX	9	34402801	RADIATOR HOSE (BOTTOM)	1	Unconfirm	X
AIR CHAMBER BOX	10	32200101	NUMBER PLATE (FRONT)	1	Replace	X
AIR CLEANER	11	32200201	NUMBER PLATE BASE (FRONT)	1	Replace	X
AIR COMPRESSOR	12	16000101	BUMPER (FRONT)	1	Replace	X
AIR CON	13	16002401	BUMPER CLIPS (FRONT)	6	Replace	X
AIR CON (VAN)	14	16005101	BUMPER RETAINER (FRONT LEFT)	1	Replace	X
AIR COOLER	15	16005102	BUMPER RETAINER (FRONT RIGHT)	1	Replace	X
AIR DISTRIBUTOR	16	16005001	BUMPER REINFORCEMENT (FRONT)	1	Replace	X
AIR FILTER	17	16005901	BUMPER SPONGE (FRONT)	1	Unconfirm	X
AIR FLOW	18	16003201	BUMPER GRILLE (FRONT)	1	Replace	X
AIR GRILLE	19	16004101	BUMPER LOWER SPOILER (FRONT)	1	Unconfirm	X
AIR HORN	20	16005501	BUMPER SENSOR (FRONT)	1	Replace	X
AIR INTAKE	21	16002901	BUMPER FOG LAMP COVER (FRONT LEFT)	1	Replace	X
AIR RESONATOR BOX	22	16002902	BUMPER FOG LAMP COVER (FRONT RIGHT)	1	Unconfirm	X
AIR THROTTLE BODY AND SENSOR	23	16002701	BUMPER FOG LAMP (FRONT LEFT)	1	Unconfirm	X
ALARM	24	16002702	BUMPER FOG LAMP (FRONT RIGHT)	1	Unconfirm	X
ALTERNATOR	25	27100101	GRILLE (FRONT)	1	Replace	X
ALUMINIUM PANEL - SIDE	26	41300101	SUPPORT PANEL (FRONT)	1	Replace	X
AMPLIFIER	27	28500101	HORN (LEFT)	1	Replace	X
ANTENNA	28	28500102	HORN (RIGHT)	1	Replace	X
ANTI ROLL	29	15600101	BRACE PANEL (FRONT)	1	Unconfirm	X
APRON	30	27700102	HEAD LAMP (RIGHT)	1	Replace	X
ARCH	31	27700101	HEAD LAMP (LEFT)	1	Unconfirm	X
ARM REST	32	149001	BONNET	1	Replace	X
ASH TRAY	33	14903401	BONNET LOCK (LOWER)	1	Replace	X
AUTO CLUTCH	34	149029	BONNET INSULATOR	1	Unconfirm	X
AUTO COOLER PIPE	35	149043	BONNET RUBBER (LONG)	1	Unconfirm	X
AUTO CRUISE MOTOR	36	243014	ENGINE LOWER COVER	1	Unconfirm	X
AUTO TRANSMISSION	37	25400102	FENDER (FRONT LEFT)	1	Repair	X
AXLE	38	25400901	FENDER INNER SHIELD (FRONT LEFT)	1	Replace	X
BACK REST (M/C)	39	25400902	FENDER INNER SHIELD (FRONT RIGHT)	1	Unconfirm	X
BACK SEAT						
BALANCER						
BATTERY						
BEADING (M/C)						
BELT COVER (M/C)						
BELT TENSIONER						
BODY						
BODY (M/C)						
BOLT CAP (M/C)						
BOLT HEAD COVER (M/C)						
BONNET						

Save

Submit



NATIONAL ASSESSMENT CENTRE SERVICES
(LKK GROUP)

51 Ubi Ave 1, #01-25, Paya Ubi Industrial Park,
Singapore 408933, TEL: 6841 0055 FAX: 6841 6315



Vehicle Movement Form

Vehicle Check-In

Vehicle No: SBW 39934 Date In: _____ Time In: _____ with Keys: Yes / No

For Office use

Attended by: _____

Workshop Collection of Vehicle

Workshop: Heck Wah Motor

Collection Date: 2/7/19 Time: 1400 with Keys: Yes / No

Tow Truck No: YH 1388L Tow Man: Onig Eng Beng NRIC: S70484471A

Signature: _____

For office use

Attended by: Shan Hui

Approved by: _____

Workshop Return of Vehicle

Workshop: _____

Returned Date: _____ Time: _____ with Key: Yes / No

* Tow In / Drive In

Tow Man / Workshop Representative: _____ NRIC: _____

Signature: _____

For office use

Attended by: _____

Owner Collection of Vehicle

Collection Date: _____ Time: _____ with Key: Yes / No

Owner: _____ NRIC: _____

Signature: _____

For office use

Attended by: _____

Approved by: _____

LKK Paya Ubi

From: Zuraimee Bin Mantau <zuraimee.mantau@income.com.sg>
Sent: Tuesday, 2 July 2019 11:54 AM
To: Hock Wah
Cc: LKK Paya Ubi
Subject: Vehicle SBW3993U, OD Claim No: MT/1051250-01, DOA: 28/06/2019

Dear Hock Wah Motor

Excess \$600 applies.

Vehicle is currently at NAC Paya Ubi.

Please arrange to tow away the vehicle and update Mr Tony Lee at 91243666 for the repair status.

Strictly no further supplementary is allowed.

**Please forward the invoice and DV within 7 working days to us once repairs has been done.
Update the 'Repair Status' when repairs are done.**

XX

Our Ref: MT/CA/OD/051/1051250-001/ZBM
02 Jul 2019
HOCK WAH MOTOR WORKSHOP PTE LTD
BLK 3011 BEDOK NORTH AVE 4 #01-2008/10/12
BEDOK INDUSTRIAL PARK E
SINGAPORE 489977

Dear Sir

CLAIM NUMBER: MT/1051250-001
REPAIR OF VEHICLE NUMBER: SBW3993U

We are pleased to inform you that you are successful in your tender to repair the vehicle. The details are as follows:

Award Date: 02 Jul 2019
Make: HONDA
Model: VEZEL
Estimated Repair Days: 6
Location: NATIONAL ASSESSMENT CENTRE SERVICES
Address: 51 UBI AVENUE 1 #01-25 PAYA UBI INDUSTRIAL PARK SINGAPORE 408933
Benefits Applicable: N/A
Excess Applicable: 600.00

Please note that supplementary items will not be allowed.

If you have any queries, please contact Zuraimee Bin Mantau at 64307891 or email us at motor@income.com.sg.

Yours sincerely

Jenny Pe
Deputy Vice President
Motor Insurance

Thank you

Zuraimee Bin Mantau

Senior Executive

Motor Insurance

T +65 6430 7891

www.income.com.sg



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