

Vic (LKKAUTO)

From: Vic (LKKAUTO)
Sent: Wednesday, 21 August, 2019 6:05 PM
To: Claims Dept of CTI
Cc: Alfred Toh; Admin A; Vic (LKKAUTO); Chong Boon Sen
Subject: <SEEK MANDATE> RE: OUR REF: SNM19D203038/CHONGBS - Direct Settlement - Accident Involving SJW3833D (OI : CTI - SNM19D203038/CHONGBS) AND SHC5771P (TP : LKK REF - CC3/CTI19011490/Khb3) on 26.06.2019
Attachments: SHC 5771P.mp4; LKK INSPECTION REPORT.pdf; LKK ADJUSTMENT REPORT.pdf; LKK INSPECTION PHOTOS.pdf; Email to OI dd 110719.pdf; LETTER TO OI.pdf; TP LOD.pdf

CTI REF – SNM19D203038/CHONGBS
LKK REF – CC3/CTI19011490/Khb3

Dear Sir/Madam,

ACCIDENT INVOLVING VEHICLES SJW 3833D (OI) AND SHC 5771P (TP) ON 26/06/2019

We refer to the above matter.

It was reported that Insured vehicle was coming out from the slip road. A copy of TP video footage was attached for your reference.

We sent out letter and email to the Insured to notify TP claim and NCD issues. No feedback received till date.

In view of the above, we are of the view that liability is not to our Insured's favour and the damages sustained to TP vehicle were consistent to the nature of the accident.

Summary to offer to repairer **TRANS-CAB AUTO SERVICES PTE LTD** is as follows:

TP CLAIMED		REVISED - TO OFFER
Cost of Repair (w/gst)	\$ 54,580.45	\$ 4,387.00
Loss of Rental (\$99.13 x 4 days)	\$ 396.52	\$ 297.39 (\$99.13 x 3 days)
Loss of Income (\$50 x 4 days)	\$ 200.00	\$ 150.00 (\$50 x 3 days)
GIA Search Fee	\$ 7.49	\$ 7.49
TOTAL	\$ 55,184.46	\$ 4,841.88

Breakdown of days is as follows:

Recommended Days	3 days
TOTAL	3 days

Relevant supporting claim documents are attached herewith for your perusal and reference.

For your approval and/or further instructions please.

Thank you.

"Please note that our above offer and any settlement arising from the above offer are made on a without prejudice basis, and should not be construed as an admission of liability on our part or on the part of our Insured Driver. Terms of such settlement should also not be disclosed in any other related matter(s) in respect of the accident. Our offer made in respect of this present

matter is made solely to resolve this matter only. No reference shall be made to this offer or any settlement arising from this offer in any other related matters.

Best Regards,

Vic Alpeh | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6841-2096 | email: vicalpeh@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)



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From: Chong Boon Sen <boonsen.chong@sg.cntaiping.com>

Sent: Tuesday, 9 July 2019 1:38 PM

To: Shu Pei (LKKAuto) <shupeil@lkkauto.com>

Subject: RE: OUR REF: SNM19D203038/CHONGBS - Direct Settlement - Accident Involving SJW3833D (OI : CTI - TBA) AND SHC5771P (TP : LKK REF - CC3/CTI19011490/Khb3) on 26.06.2019

Dear Shu Pei.

Insured report.

Chong Boon Sen

Claims Executive
Department

China Taiping Insurance (Singapore) Pte. Ltd.

3 Anson Road #16-00 Springleaf Tower Singapore 079909

DID: (65) 63896171 | M: (65) XXXX XXXX | F: (65) 6222 1033

W: www.sg.cntaiping.com | **FB:** www.facebook.com/chinataipingsg/ | **WeChat:** 太平獅城 Taiping SG 3 Anson
Road #16-00 Springleaf Tower Singapore 079909

DID: (65) 63896171 | M: (65) XXXX XXXX | F: (65) 6222 1033

From: Shu Pei (LKKAuto) [<mailto:shupeil@lkkauto.com>]

Sent: Tuesday, 9 July, 2019 9:38 AM

To: Chong Boon Sen <boonsen.chong@sg.cntaiping.com>

Subject: RE: OUR REF: SNM19D203038/CHONGBS - Direct Settlement - Accident Involving SJW3833D (OI : CTI - TBA) AND SHC5771P (TP : LKK REF - CC3/CTI19011490/Khb3) on 26.06.2019

Dear Boon Sen,

Kindly advice whether insured has reported.

If not, kindly lets us have your letter to insured.

Thank you

Best Regards,

Shu Pei | Admin

LKK Auto Consultants Pte Ltd

Phone: 6366-0055 | email: shupeilkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Shu Pei (LKKAuto)

Sent: Tuesday, 2 July 2019 4:12 PM

To: Chong Boon Sen <boonsen.chong@sg.cntaiping.com>

Subject: RE: OUR REF: SNM19D203038/CHONGBS - Direct Settlement - Accident Involving SJW3833D (OI : CTI - TBA) AND SHC5771P (TP : LKK REF - CC3/CTI19011490/Khb3) on 26.06.2019

Dear Boon Sen,

Kindly advice whether insured has reported.

If not, kindly lets us have your letter to insured for non-reporting.

Thank you

Best Regards,

Shu Pei | Admin

LKK Auto Consultants Pte Ltd

Phone: 6366-0055 | email: shupeilkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Chong Boon Sen <boonsen.chong@sg.cntaiping.com>

Sent: Monday, 1 July 2019 1:42 PM

To: Shu Pei (LKKAuto) <shupeilkkauto.com>

Subject: RE: OUR REF: SNM19D203038/CHONGBS - Direct Settlement - Accident Involving SJW3833D (OI : CTI - TBA) AND SHC5771P (TP : LKK REF - CC3/CTI19011490/Khb3) on 26.06.2019

Dear Shu Pei,

Insured yet to report.

Chong Boon Sen

Claims Executive

Department

China Taiping Insurance (Singapore) Pte. Ltd.

3 Anson Road #16-00 Springleaf Tower Singapore 079909

DID: (65) 63896171 | M: (65) XXXX XXXX | F: (65) 6222 1033

W: www.sg.cntaiping.com | **FB:** www.facebook.com/chinataipingsg/ | **WeChat:** 太平獅城 Taiping SG 3 Anson

Road #16-00 Springleaf Tower Singapore 079909

DID: (65) 63896171 | M: (65) XXXX XXXX | F: (65) 6222 1033

From: Lim Shu Min

Sent: Monday, 1 July, 2019 1:34 PM

To: Chong Boon Sen <boonsen.chong@sg.cntaiping.com>; Chee So Chow <sochow.chee@sg.cntaiping.com>; Alfred Toh <alfred.toh@sg.cntaiping.com>; Shu Pei (LKKAuto) <shupeilkkauto.com>

Subject: OUR REF: SNM19D203038/CHONGBS - Direct Settlement - Accident Involving SJW3833D (OI : CTI - TBA) AND SHC5771P (TP : LKK REF - CC3/CTI19011490/Khb3) on 26.06.2019

Dear Boon Sen,

Please assist and revert LKK.

***** Officer-In-Charge – Chong Boon Sen – 63896171 (file with OIC).**

Thank you

Lim Shu Min

Executive

Claims Department

China Taiping Insurance (Singapore) Pte. Ltd.

3 Anson Road #15-00 Springleaf Tower Singapore 079909

DID: (65) 63896156 | F: (65) 62247175

W: www.sg.cntaiping.com | **FB:** www.facebook.com/chinataipingsg/ | **WeChat:** 太平獅城 Taiping SG

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From: Shu Pei (LKKAuto) [<mailto:shupeil@lkkauto.com>]

Sent: Friday, June 28, 2019 3:47 PM

To: Claims Dept of CTI

Cc: Admin A; Vic (LKKAuto)

Subject: Direct Settlement - Accident Involving SJW3833D (OI : CTI - TBA) AND SHC5771P (TP : LKK REF - CC3/CTI19011490/Khb3) on 26.06.2019

WITHOUT PREJUDICE

Dear Sir / Madam,

We refer to the above matter.

We have inspected TP vehicle SHC 5771P at M/s Trans-cab Auto Services Pte Ltd – Ang Mo Kio on a WP basis and TP repairer proposed for a direct settlement.

Enclosed for your perusal is:

- TP GIA report
- TP estimated cost of repair
- Preliminary advice

Meanwhile, kindly let us have a copy of your insured's GIA report for our necessary action.

Kindly take note that the case handler in-charge is Vic and he can be contacted at DID: 6841 2360.

Thank you

Best Regards,

Shu Pei | Admin

LKK Auto Consultants Pte Ltd

Phone: 6366-0055 | email: shupeil@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

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