

10/00000

INS. CASE OWNER:

CC 4/13/19 AXA1901 1482, TP63/19

LKK:  
IDAC:

Surveyor:

Tan Fitch

DOI:

ASSIGNMENT

19/8/19

Date / Time:

28/6/19

Registered in Merimen:

Pre-assign / CCU / FTE



Insured Vehicle No.:

SJS 26720

Claim No.:

SAM025F / 124215

Name of Insured:

TOM GOF KENY UHEN (MAINT)

Policy No.:

Insured Tel No.:

HP:

Make / Model:

Excess Sec II :SS

D.O.A:

28/6/19

Place of Accident:

Is driver the owner?

(YES) NO

Nature of Accident:

If NO, Driver Name / Age:

Driver Tel No.:

(V/L: YES / NO)

OI GIA REPORT YES / NO

TP GIA REPORT YES / NO

Insured Liability:

%

Final? Yes / No

GDF 8767



INSRS:

WSP:

Tel:

Liability:

RMKS:

Falcon



INSRS:

WSP:

Tel:

Liability:

RMKS:



INSRS:

WSP:

Tel:

Liability:

RMKS:



INSRS:

WSP:

Tel:

Liability:

RMKS:

Date/Time

09/07/19 SJS 26720

STAGE

DATE / PIC

Non-Reporting Itr (1st)

Non-Reporting Itr (2nd)

Non-Reporting Itr (Final)

Notification Itr (if non-pickup)

Call OI:

16/7/19

After call Itr to OI:

Documentation Check List: Handler Typist

Notification Itr (if non-pickup)

After call Itr to OI:

Authorisation To Act:

Release Voucher:

Final Repair Bill:

Car Rental Invoice:

Towing Invoice:

LTA / GIA:

Medical Bill:

PIR:

Mandate/Reject Instruction:

LOD

Payment Breakdown Form:

Post-Repair Photos:

Others:

9/9/19

01MR, sent out 2st letter.

File -> Su li to meet P&P

11/9/19 - File pass to LSP to close.

PRELIMINARY ADVICE

Date/Time:

Sent By:

FINALIZATION

Date/Time:

Confirm with:

Confirm by:

Repair Cost:

SS

(

days) Reduction:

%

Email

Call

FINAL SETTLEMENT

Date/Time:

Confirm with:

Email

Call

Final Liability:

%

(

Assessed)

BOLA S/N No. : 2R

If NO or B 28, Ass. Lia:

Repair Cost:

SS

3700.00 (as per AXA)

Loss of Rental (LOR):

SS

385.20 (4 days) x \$90

Loss of Use (LOU):

SS

— (5 x days)

Loss of Income (LOI):

SS

— (5 x days)

LOR only

LOU only

LOR + LOU

LOR + LO

[Tick only one]

GIA/TA Search

SS

2.00

Medical:

SS

Disbursement:

SS

(e.g. Towl Independent)

Legal Cost:

SS

1) Claim status: No Reject/Private Settle

2) Report Format:

3) Survey fee:

\$350.00

Total:

SS

4082.20

Global Sum SS:

FINAL PAYMENT

Date/Time:

Confirm with:

Email

Call

Payee 1:

SS

4082.20

Name 1:

Falcon - Air Auto Services Pte Ltd.

Payee 2: (Strike if N.A.)

SS

Name 2:

Payee 3: (Strike if N.A.)

SS

Name 3:

16/9/19

DATE

Taylor

REF:

AXIA

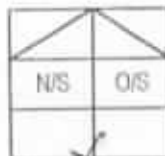
P

# ASSIGNMENT

From: \_\_\_\_\_ Date: \_\_\_\_\_  
 Estimated Cost: \_\_\_\_\_  
 OD 11 / WS / TP RES / OD RES / EVA / INV / MV  
 To Inspect Vehicle No: \_\_\_\_\_  
 at Workshop n/s: \_\_\_\_\_  
 of: \_\_\_\_\_  
 Insured: \_\_\_\_\_  
 Policy No: \_\_\_\_\_  
 Claims No: \_\_\_\_\_  
 Sum Insured: \_\_\_\_\_ Excess: \_\_\_\_\_  
 (Client's Record)  
 Make of Veh: \_\_\_\_\_

(Policy Condition)

Remark: The veh had commenced its  
 repair at the time of inspection.



Bal. or Market Value: 850K  
 IDAC Accident Rpt: \_\_\_\_\_ Consistent? : Yes or No  
 GIA / PR Seen: \_\_\_\_\_ Consistent? : Yes or No  
 Est. Repairs: 4 days Res: Yes or No  
 Lum Sum: \_\_\_\_\_ % 3 Val: Yes or No

CA / REV / REP. / 24 HRS

Date: \_\_\_\_\_ Person Contacted: \_\_\_\_\_

Vehicle: IN / OUT

Veh No: GRF876J Yr Regn: 2016 June  
 Type: M.Car / M.Cycle / Bus / Van / Lorry / Taxi / Prime Mover /  
 Truck / Trailer or  
 Make: Nissan NV350 CC 2488  
 Colour: Grey AC: Insured / Std / NI / NA  
 Sp. Reading: 215998 T/Radio: Insured / Std / NI / NA  
 Eng/No: \_\_\_\_\_  
 C/No: SN1MC2E26Z0006415  
 Gen. Cond: Good / Fair / Poor / Burnt  
 Steering: Inorder / Jammed / Leaked / Burnt or  
 Brake: Inorder / Jammed / Leaked / Burnt or  
 Modl: Nil / S/Rim / STD A/Rim or  
 Tyre Size: F: 145/R15  
 R: 175/R15  
 BS / DUN / EXNOVA / GY / FS / LIZA / MIC / OHTSU / PIR / SUMI /  
 TOYO / YOKO or Linam  
 Front: \_\_\_\_\_ Rear: \_\_\_\_\_  
 R/Bal: 6 mm R/Bal: 6 mm  
 L/Bal: 6 mm L/Bal: 6 mm  
 D.O.A: \_\_\_\_\_ D.O.I: 17/5/19  
 Survey held at: Felton - Av - Pindan  
 Des. of Damages: Frt / Rear / O/S / N/S / U/C / Rooftop or  
 The U/C / Chassis frame / Body Structure affected due to collision.

Date / Time	Action / Instruction
	PIP # 3581.35 (Real # 852 / 197)

Date/Time, File Pass to?

☐ : Preli. Report

Days Of Repair:

1)

☐ : Final Report

Resurvey No. of Trip:

Date/Time, File Return to?

2)

Add Fee: ☐ : Site Insp (\$)

Survey Fee:

Transportation:

☐ : S + RS, SA

Photos

Others

Report Format :

Lump Sum / I.B.I: (\$)

☐ : Interview (\$)

☐ : Tech. Invs (\$)

☐ : Weekend (\$)

TOTAL

FALCON-AIR

SONG LIN RESTAURANT  
15 JALAN TEPONG  
#03-19 JURONG FOOD HUB SINGAPORE 619336

Attention : Motor Claim Department

Contact : 93274959

Estimate : ES003482

Date : 27/06/2019  
Vehicle Num. : GBF876J  
Make/Model : NISSAN NV350  
Chassis/Eng# : JN1MC2E26Z006415  
Accident Date : 26/06/2019  
Claim No. :  
Reference : TP NTUC VS AXA  
Policy No. :

S/N	Quantity	Particular	Unit Price	Amount S\$
-----	----------	------------	------------	------------

1.	1	NETT ITEMS :		
2.	1	TAILGATE		
3.	1	TAILGATE LOCK		
4.	1	TAILGATE LOGO		
5.	1	TAILGATE EMBLEM NV350/JRVAN		
6.	1	REAR BUMPER		
7.	1	REAR BUMPER BEAM		
		REVERSE SENSOR		

Nett Total S\$ :

10.00% Discount S\$ :

3,131.50

313.15

2,818.35

1.	1	SPECIAL NETT ITEMS :		
2.	1	SEALANT		
3.	1	70 KM/HR STICKER		
		8 PAX STICKER		

Special Nett Total S\$ :

65.00

LABOUR :

TO REMOVE/REFIX REAR WINDSCREEN GLASS

120.00

CONTINUE / ...

FALCON-AIR AUTO SERVICES PTE LTD

(a subsidiary of Falcon Air Holdings Pte Ltd)

Head Office: 176 Sin Ming Drive #01-06/07/13, #05-17 Sin Ming Autocare Singapore 575721 Tel: 6452-0880/6458-0880 Fax: 6454-7862

Branches: Tampines St 93 Blk 9006 #01-200 S(528840) Tel: 6789-7997 Fax: 6788-7997 • No. 8 Pandan Loop (Blk I / Blk K) S(128226) Tel: 6779-5665 Fax: 6779-1110

Websites: www.falconair.com.sg E-mail: email@falconair.com.sg

FALCON-AIR

SONG LIN RESTAURANT  
15 JALAN TEONG  
#03-19 JURONG FOOD HUB SINGAPORE 619336

Attention : Motor Claim Department

Contact : 93274959

Estimate : ES003482

Date : 27/06/2019  
Vehicle Num : GBF876J  
Make/Model : NISSAN NV350  
Chassis/Eng# : JN1MC2E26Z0006415  
Accident Date : 26/06/2019  
Claim No :  
Reference : TP NTUC VS AXA  
Policy No :

S/N	Quantity	Particular	Unit Price	Amount S\$
		TO TRANSFER TAILGATE PARTS/MECHANISM		50.00 40/
		TO REMOVE/REPLACE REVERSE SENSOR & CHECK WIRING		80.00 30/
		SPRAY PAINTING ON ACCIDENT DAMAGED AREAS INNER/OUTER		700.00 500/
		TO REPAIR REAR END PANEL INCLUDES KNOCKING & REPLACEMENT OF PARTS		600.00 400/
		Labour Total S\$ :		1,550.00

Tanpli 97445749  
- up  
14/8/19 @ 255  
Ready before paint  
Tanpli 14/8/19 @ 255  
04 days

E &amp; O.E.

Total S\$

4,433.35

for FALCON AIR AUTO SERVICES PTE LTD

Falcon Auto Consultants hence notify  
the Repairer of the following:

- To resurvey before/after spray painting
- To display damaged part(s) during resurvey
- Parts prices are subject to confirmation
- Third party survey is on a "Without Prejudice" basis
- No illegal modification(s) is allowed
- Supplementary item(s) must be resurveyed and is subject to final approval from Insurance Company

Acknowledged by Repairer

Signature:

Date:

FALCON-AIR AUTO SERVICES PTE LTD

(a subsidiary of Falcon-Air Holdings Pte Ltd)

Head Office: 176 Sin Ming Drive #01-06/07/13, #05-17 Sin Ming Assocare Singapore 575721 Tel: 6452-0880/6456-0880 Fax: 6454-7862

Branches: Tampines St 93 Blk 9006 #01-200 S(528840) Tel: 6789-7997 Fax: 6788-7997 • No. 8 Pandan Loop (Blk 1 / Blk 10 S(128226) Tel: 6779-5665 Fax: 6779-1110

Websites: www.falconair.com.sg E-mail: email@falconair.com.sg

AXA INSURANCE SINGAPORE PTE LTD  
NO. 8 SHENTON WAY,  
#24-01 AXA TOWER, 068811  
SINGAPORE

Attention : Motor Claim Department

Estimate : ES003482

Date : 08/07/2019  
Vehicle Num. : GBF876J  
Make/Model : NISSAN NV350  
Chassis/Eng# : JN1MC2E26Z0006415  
Accident Date : 26/06/2019  
Claim No. :  
Reference : TP NTUC VS AXA  
Policy No. :

S/N	Quantity	Particular	Unit Price	Amount S\$
NETT ITEMS :				
1.	1	TAILGATE		1,740.00
2.	1	<del>TAILGATE LOCK</del> X		<del>X</del>
3.	1	TAILGATE LOGO		59.70
4.	1	TAILGATE EMBLEM NV350/URVAN		101.30
5.	1	REAR BUMPER		600.50
6.	1	<del>REAR BUMPER BEAM</del> X		<del>X</del>
Nett Total S\$ :				2,501.50
10.00% Discount S\$ :				250.15
				2,251.35
SPECIAL NETT ITEMS :				
1.	1	REVERSE SENSOR		200.00
2.	1	SEALANT		40.00
3.	1	70 KM/HR STICKER		10.00
4.	1	8 PAX STICKER		10.00
Special Nett Total S\$ :				260.00
LABOUR :				
TO REMOVE/REFIX REAR WINDSCREEN GLASS				100.00

CONTINUE / ...

1250.75  
 260  
 100  
 1670  
 2580.75

AXA INSURANCE SINGAPORE PTE LTD  
NO. 8 SHENTON WAY,  
#24-01 AXA TOWER, 068811  
SINGAPORE

Attention : Motor Claim Department

Estimate : ES003482

Date : 08/07/2019  
Vehicle Num. : GBF876J  
Make/Model : NISSAN NV350  
Chassis/Eng# : JN1MC2E26Z0006415  
Accident Date : 26/06/2019  
Claim No. :  
Reference : TP NTUC VS AXA  
Policy No. :

S/N	Quantity	Particular	Unit Price	Amount S\$
		TO TRANSFER TAILGATE PARTS/MECHANISM		40.00
		TO REMOVE/REPLACE REVERSE SENSOR & CHECK WIRING		30.00
		SPRAY PAINTING ON ACCIDENT DAMAGED AREAS INNER/OUTER		500.00
		TO REPAIR REAR END PANEL INCLUDES KNOCKING & REPLACEMENT OF PARTS		400.00
		Labour Total S\$ :		1,070.00

E. & O.E.

Total S\$ : 3,581.35

FINAL →

for FALCON AIR AUTO SERVICES PTE LTD

4 DAYS

## Hsiao Tong (LKKAUTO)

---

**From:** ANDY <andy@falconair.com.sg>  
**Sent:** Wednesday, 28 August 2019 11:20 AM  
**To:** Taufikh (LKKAUTO)  
**Cc:** Admin A; Hsiao Tong (LKKAUTO)  
**Subject:** GBF876J FINALISE  
**Attachments:** BEFORE PAINT (1).jpg; BEFORE PAINT (2).jpg; BEFORE PAINT (3).jpg; BEFORE PAINT (4).jpg; BEFORE PAINT (5).jpg; BEFORE PAINT (6).jpg; BEFORE PAINT (7).jpg; BEFORE PAINT (8).jpg; FINALISE.pdf

Sir

Please confirm finalise P/P \$ 3,581.35 4 days

Thanks

Andy

Falcon-Air Auto Services Pte Ltd

Add : No. 8 Pandan Loop (Blk K / Blk 1) Singapore 128226 Tel No : +65 6779

5665 Fax No : +65 6779 1110

Your message is ready to be sent with the following file or link attachments:

BEFORE PAINT (1)  
BEFORE PAINT (2)  
BEFORE PAINT (3)  
BEFORE PAINT (4)  
BEFORE PAINT (5)  
BEFORE PAINT (6)  
BEFORE PAINT (7)  
BEFORE PAINT (8)

Note: To protect against computer viruses, e-mail programs may prevent sending or receiving certain types of file attachments. Check your e-mail security settings to determine how attachments are handled.

> Back to OneMotoring

## Enquire PARF/COE Rebate for Registered Vehicle

### Vehicle Owner Particulars

Owner ID Type: Business

Owner ID: 995J

### Vehicle Details

Vehicle No.: GBF876J

Vehicle to be Exported: Yes

Intended Deregistration Date: 19 Aug 2019

Vehicle Make: NISSAN

Vehicle Model: NV350 PANEL VAN 2.5 SMT 5DR EURO V

Primary Colour: Grey

Manufacturing Year: 2016

Engine No.: YD25393281A

Chassis No.: JN1MC2E26Z0006415

Maximum Power Output: -

Open Market Value: \$22,962.00

Original Registration Date: 24 Jun 2016

First Registration Date: 24 Jun 2016

Transfer Count: 0

Actual ARF Paid: \$1,149.00

### Intended PARF Rebate Details

PARF Eligibility: No

PARF Eligibility Expiry Date: -

PARF Rebate Amount: \$0.00

### Intended COE Rebate Details

COE Expiry Date: 23 Jun 2026

COE Category: C - Goods Vehicle & Bus

COE Period(Years): 10

PQP Paid: \$40,052.00

COE Rebate Amount: \$27,413.00

**Total Rebate Amount: \$27,413.00**

The information contained herein is correct as at 19 Aug 2019

OK

## Service Request Details

### Claim

S9M01S7F

### Reference

None 

### Loss Date

June 26, 2019

### Report Date

Jun 28, 2019 10:18:41 AM

### Request Date

June 28, 2019

### Due Date

July 5, 2019

### Vendor Name

LKK AUTO CONSULTANTS PTE LTD (TP)

### Type of Loss

Third Party Vehicle Damage

### Services

Pending verification - Direct Settlement

### Actions

#### Next Step

Agree to perform service

Decline WorkAccept Work

### Vehicle Information

#### Incident Vehicle Registration #

GBF876J

P. Andy  
T. 12.07 p.m.  
V. Out  
E. ✓

INVOICE

NV350-2.5 D HR MICROBUS (A)

## Service Address

...

## Primary Contact/Insured

TAN GEOK KENG (CHEN LUQING)

BLK 140 PETIR ROAD, #09-324, 670140, Singapore

INSURANCE@DICKSON-AUTO.COM

## Claim Handler

CHAN Kian Chuan

6568804269

kianchuan.chan@axa.com.sg

Additional Instructions

NOT REPORTED

[Messages](#)[Invoices](#)[History](#)[Documents](#)[Assessment](#)[Metrics](#)[Notes](#)[New Message](#)

**Catherine Chong (LKK Auto)**

---

**From:** ANDY <andy@falconair.com.sg>  
**Sent:** Friday, 28 June, 2019 8:58 AM  
**To:** SG AXA Insurance SM AXA SGP - Motor Survey  
**Subject:** GBF876J CLAIMING TP AGAINST SJS2672D (AXA) DOA 26/06/2019  
**Attachments:** GIA VEHICLE SEARCH.pdf; ESTIMATE.pdf; SAS2625097.PDF  
  
**Categories:** Raghav

Dear Sir/Madam

Kindly arrange TP survey for this case.

We only prefer the surveyor company listed below as they do the correspondence directly with you.

1. LKK

Kindly arrange survey / advise liability

Best Regards

Andy

Falcon-Air Auto Services Pte Ltd

Add : No. 8 Pandan Loop (Blk K / Blk 1) Singapore 128226 Tel No : +65 6779

5665 Fax No : +65 6779 1110

Your message is ready to be sent with the following file or link  
attachments:

GIA VEHICLE SEARCH

ESTIMATE

Note: To protect against computer viruses, e-mail programs may prevent sending or receiving certain types of file attachments. Check your e-mail security settings to determine how attachments are handled.



Auto  
Consultants  
Pte Ltd

51 UBI AVE 1, #01-25 PAYA UBI INDUSTRIAL PARK, SINGAPORE 408933 TEL : (065) 62563561 FAX : (065) 62564315

02 July, 2019

**TAN GEOK KENG (CHEN LUQING)**  
**BLK 140 PETIR ROAD, #09-324,**  
**Singapore 670140**

Dear Sir,

**OUR REF : CC4/ASM19011482/pb3**  
**YOUR REF : SJS 2672D**  
**ACCIDENT INVOLVING SJS 2672D & GBF 876J ON 26/06/2019 ALONG/AT**  
**SOUTH BRIDGE RD/ AFTER UPPER PICKERING ST JUNCTION**

We write to inform you that we are the appointed loss adjuster by your motor insurer, AXA insurance Pte Ltd to deal with the third party claim against your motor policy.

We refer to the above subject matter. We have received third party claim(s) against your motor insurance policy.

Please be informed that your No Claim Discount (NCD) may be affected as a result of the claim against your policy.

We highlight that this accident has not been reported to your insurer. Under the Motor Claims Framework (MCF), you are required to report any accident with the accident vehicle (whether damaged or not) within 24 hours or by the next working day after the accident. The primary purpose of this reporting is to provide your version of the accident to AXA. Omission to report the accident will result in a loss of your No Claim Discount (NCD) upon renewal of your policy, and will prejudice any claim(s) by or against you. We would appreciate it if you could urgently file a report at our approved reporting centre.

The report has to be lodged at any of AXA Premium Workshops or reporting centres (subject to your policy). For the list of AXA Premium Workshops conveniently located throughout Singapore, please refer to the back of your Certificate of Insurance or the accompanying folder, or visit <https://www.axa.com.sg/customer-care/personal/motor/motor-claims>.

Your full co-operation is required. Kindly submit the following when lodging the report which list is not all inclusive and further document may be required:

- Police report, Police Investigation result, appeal against the Traffic Police offence and status (if any)
- Driver's driving license or foreign driving license (if any)
- Coloured photographs of accident scene (if any)
- Coloured photographs of damage to all vehicles involved (If any)
- Video footage of accident (if any)

- Statement and/or police report from independent witness(es) (if any)
- If you or your passenger(s) are filing a claim against any of the involved Third Party(s), you are to keep us informed of your legal representative(s) and the status of the claim.

To protect your interest(s) in the handling of this claim, please do not discuss liability with any of the Third Party(s) and/or their legal representatives, or make any compromise or settlement without our prior knowledge and consent. If you receive any correspondence or legal document such as a Writ of Summons in connection with this accident, please forward it to us immediately. You may email it to [chewht@lkkauto.com](mailto:chewht@lkkauto.com) or deliver it by hand to 51 Ubi Avenue 1, #01-25 Paya Ubi Ind. Park S(408933).

You should also IMMEDIATELY forward us by hand any letters or Courts Summons received from the other party involved in the accident. You should not negotiate, admit liability or offer payment to them.

We would like to bring to your attention that under Policy Condition, your insurer shall have full discretion in the process and settlement of the said third party claim subject to the merits of the case and according to the rights afforded under the policy.

To enable us to look into the matter immediately, please let us hear from you within seven (7) days from date of this letter. In accordance with the policy conditions, your insurer reserve the right to repudiate the said claim to you should you not give proper notice to us of any occurrence which may give rise to it.

Kindly contact us at 6742 3197 if you have any further enquiries.

Yours sincerely,  
Hsiao Tong  
Claim Department

This is a computer generated letter and no signature is required.

CC : AXA INSURANCE PTE LTD  
Motor Claim Department

To Check with AXA  
on 18/07/2019

## TAN GEOK KENG (CHEN LUQING)

### Address

BLK 140 PETIR ROAD, #09-324, 670140,  
Singapore

### Home Phone

### Work Phone

### Cell Phone

98637333

### Email

INSURANCE@DICKSON-AUTO.COM

Close

<<

TP MANDATE IA < S9M01S7F>

Type	Question
Message	<p>Dear KC, Liability: Insured collided into the rear of TP vehicle, Liability is down against our insured. We did clarify with OI (Mr Tan) the nature of the accident, he is agree to settle, and mention he already sold his vehicle. Immediate Advice (with mandate) have been uploaded in SMART CLAIM. We hereby seek your approval to offer Third Party repairer M/s "Falcon-Air Auto Services Pte Ltd". Proposed settlement is between \$4,239.49(if claim LOU) to \$4,339.49(if claim LOR) **4 days recommendation for repair. **All the relevant documents had been uploaded in SMART CLAIM. For your approval please.</p> <p>PohKin- LKK- 29/08/2019</p> <div>Reply</div>



Auto  
Consultants  
Pte Ltd

Company Registration No. 199607198R

51 UBI AVE 1, #02-25 PAYA UBI INDUSTRIAL PARK, SINGAPORE 408933 TEL : (065) 62563361 FAX : (065) 62564315

## Immediate Advice

To : AXA Insurance Pte Ltd

Date: 29/08/2019

### Survey Details:

Date of loss	26-Jun-19
Date of appointment	28-Jun-19
Date of survey	19-Aug-19
Location of survey	FALCON-AIR AUTO SERVICES PTE LTD

### Vehicle Details:

Claim Type:	Third party
Vehicle number	GBF 876J
Make and Model	NISSAN NV350
Date of registration	24/6/2016
Excess	
Market Value	\$50,000
Part Rebate	\$27,413
Nett Loss	\$22,587

### Repair details:

Initial Estimate	\$ 4,433.35
------------------	-------------

### Proposed/Revised repair cost:

Parts	\$ 2,511.35	list price - 10%
Check items	\$ -	
Labour	\$ 1,070.00	
Total (I/B/I)	\$ 3,581.35	
Lump Sum(if applicable)	\$ -	
Number of days for repair	4	



Auto  
Consultants  
Pte Ltd

Company Registration No. 199607198R

51 UBI AVE 1, #02-25 PAYA UBI INDUSTRIAL PARK, SINGAPORE 408933 TEL : (065) 62563561 FAX : (065) 62564315

### Remarks:

*Liability: Insured collided into the rear of TP vehicle, Liability is down against our insured. We did clarify with OI (Mr Tan) the nature of the accident, he is agree to settle, and mention he already sold his vehicle.*

### Mandate:

Liability(TP)	100%	
Proposed repair cost	\$3,832.04 (\$3,581.35 +7%gst)	\$3,832.04 (\$3,581.35 +7%gst)
Loss of use (estimate)	\$400.00 (\$80.00 x 5days)	\$ -
Loss of rental (estimate)	\$ -	\$500.00(\$100.00 x 5 days)
Loss of income	\$ -	\$ -
LTA search fees (estimate)	\$ 7.45	\$ 7.45
Others	\$ -	\$ -
<b>Proposed Total</b>	<b>\$ 4,239.49</b>	<b>\$4,339.49</b>

COR = 3457.94 + 7% GST  
= 3700.00

English (default) ▾

LKK AUTO CONSULTANTS PTE LTD (TP) ▾



SERVICE REQUESTS

MESSAGES

CLAIMS



Re:TP MANDATE IA < S9M01S7F>

Type

Question

Message

PLS APPLY LIST LESS 50% ON PARTS

Reply

 **RE: Re:TP MANDATE IA < S9M01S7F>**

Type

 Question

Message

Hi, third party repairer rejected list parts less 50%. The repair is under part by part basis. In view of this, kindly let us have your further mandate. Thanks. Hsiao Tong - 04 Sept 2019

Reply

## Hsiao Tong (LKKAuto)

**From:** Shu Pei (LKKAuto)  
**Sent:** Thursday, 5 September 2019 9:01 AM  
**To:** Hsiao Tong (LKKAuto)  
**Subject:** RE: New message for service request 124315, vehicle number GBF876J

300819 Rec'd email from TP: Dear Sir/Madam We regret to accept your offer under the parts discount of 50% This repair is under part by part and we are also saving cost as a direct settlement instead of using legal channel. We hope for your consideration Best Regards Andy Falcon-Air Auto Services Pte Ltd		CHT	4/9/2019 8:34:59 AM
Message Hi, third party repairer rejected list parts less 50%. The repair is under part by part basis. In view of this, kindly let us have your further mandate. Thanks. Hsiao Tong - 04 Sept 2019		CHT	4/9/2019 8:35:17 AM
9/4/19 10:38 AM CHAN Kian Chuan ——— COR @ \$3,700.00 W/GST OTHERS AS PROPOSED		LSP	5/9/2019 8:48:26 AM

Best Regards,  
Shu Pei | Admin  
LKK Auto Consultants Pte Ltd  
Phone: 6366-0055 | email: shupeil@lkkauto.com | fax: 6741-4108  
Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

-----Original Message-----

From: Admin-D (LKKAuto) <admin-d@lkkauto.com>  
Sent: Wednesday, 4 September 2019 10:42 AM  
To: Admin A <admin-a@lkkauto.com>  
Subject: FW: New message for service request 124315, vehicle number GBF876J

Best Regards,  
Summer Lee | Admin  
LKK Auto Consultants Pte Ltd  
Phone: 6741-8434 | email: assignments@lkkauto.com | fax: 6256-4315 Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

-----Original Message-----

From: kianchuan.chan@axa.com.sg <kianchuan.chan@axa.com.sg>  
Sent: Wednesday, 4 September, 2019 10:39 AM  
To: admin-d@lkkauto.com  
Subject: New message for service request 124315, vehicle number GBF876J

AXA Insurance has sent you a message for claim number S9M0157F.  
Please click here <https://vp.smartclaims.axa.com.sg/claim-portal/> to view the message in Vendor Portal.  
This message is confidential; its contents do not constitute a commitment by AXA except where provided for in a written agreement between you and AXA. Any unauthorized disclosure, use or dissemination, either whole or partial, is prohibited. If you are not the intended recipient of the message, please notify the sender immediately.

## Hsiao Tong (LKKAUTO)

---

**From:** ANDY <andy@falconair.com.sg>  
**Sent:** Friday, 6 September 2019 1:32 PM  
**To:** Hsiao Tong (LKKAUTO)  
**Cc:** Admin A; Taufikh (LKKAUTO)  
**Subject:** RE: GBF876J FINALISE //LKK REF: CC4/ASM19011482/T1pb3

Dear Hsiao Tong,

We are pleased to accept your COR offer @ \$ 3,700.00 ( include gst)

Regards  
Andy

-----Original Message-----

From: Hsiao Tong (LKKAUTO) [mailto:chewht@lkkauto.com]  
Sent: Friday, September 06, 2019 12:17 PM  
To: ANDY <andy@falconair.com.sg>  
Cc: Admin A <admin-a@lkkauto.com>; Taufikh (LKKAUTO) <Taufikh@lkkauto.com>  
Subject: RE: GBF876J FINALISE //LKK REF: CC4/ASM19011482/T1pb3

Without Prejudice

Hi Andy,

As spoken earlier, we have convey your message to our principal for further review. For an amicable settlement, we have principal instruction to offer COR at \$3,700.00(inclusive of GST) with 4 repair days.

Please consider our offer and get back to us.

Thank you.

"Kindly note that this negotiation between parties on this matter is purely on a without prejudice basis with the sole intention of resolving the matter amicably without parties resorting to legal proceedings. No admission of liability, whatsoever, should be deemed / inferred from this negotiation of terms/settlement.

In the event of new evidence being discovered or subsequently produced by either party that will materially affect/influence on the issues of liability/damages, either party is not bound, thereafter, by the negotiation terms/settlement."

Best Regards,  
Hsiao Tong, Chew | Case Handler  
LKK Auto Consultants Pte Ltd  
Phone: 6742-3197 | email: chewht@lkkauto.com | fax: 6741-4108 Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

-----Original Message-----

From: ANDY <andy@falconair.com.sg>  
Sent: Friday, 30 August 2019 9:49 AM  
To: Hsiao Tong (LKKAuto) <chewht@lkkauto.com>  
Cc: Admin A <admin-a@lkkauto.com>; Taufikh (LKKAuto) <Taufikh@lkkauto.com>  
Subject: RE: GBF876J FINALISE //LKK REF: CC4/ASM19011482/T1pb3

Dear Sir/Madam

We regret to accept your offer under the parts discount of 50% This repair is under part by part and we are also saving cost as a direct settlement instead of using legal channel.  
We hope for your consideration

Best Regards  
Andy  
Falcon-Air Auto Services Pte Ltd  
Add : No. 8 Pandan Loop (Blk K / Blk 1) Singapore 128226 Tel No+6567795665 Fax No : +65 6779 1110

-----Original Message-----

From: Hsiao Tong (LKKAuto) [mailto:chewht@lkkauto.com]  
Sent: Friday, August 30, 2019 8:24 AM  
To: ANDY <andy@falconair.com.sg>  
Cc: Admin A <admin-a@lkkauto.com>; Taufikh (LKKAuto) <Taufikh@lkkauto.com>  
Subject: RE: GBF876J FINALISE //LKK REF: CC4/ASM19011482/T1pb3

Without Prejudice

Dear Sirs/Mdm,

We refer to your below email.

For parts items, we have our principal instruction to less 50% instead of 10%. Therefore, the repair cost amount is \$2,580.75(before GST).

Please confirm.

"Kindly note that this negotiation between parties on this matter is purely on a without prejudice basis with the sole intention of resolving the matter amicably without parties resorting to legal proceedings. No admission of liability, whatsoever, should be deemed / inferred from this negotiation of terms/settlement.

In the event of new evidence being discovered or subsequently produced by either party that will materially affect/influence on the issues of liability/damages, either party is not bound, thereafter, by the negotiation terms/settlement."

Best Regards,  
Hsiao Tong, Chew | Case Handler  
LKK Auto Consultants Pte Ltd  
Phone: 6742-3197 | email: chewht@lkkauto.com | fax: 6741-4108 Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

-----Original Message-----

From: ANDY <andy@falconair.com.sg>

Sent: Wednesday, 28 August 2019 11:20 AM

To: Taufikh (LKKAUTO) <Taufikh@lkkauto.com>

Cc: Admin A <admin-a@lkkauto.com>; Hsiao Tong (LKKAUTO) <chewht@lkkauto.com>

Subject: GBF876J FINALISE

Sir

Please confirm finalise P/P \$ 3,581.35 4 days

Thanks

Andy

Falcon-Air Auto Services Pte Ltd

Add : No. 8 Pandan Loop (Blk K / Blk 1) Singapore 128226 Tel No : +65 6779

5665 Fax No : +65 6779 1110

Your message is ready to be sent with the following file or link attachments:

BEFORE PAINT (1)

BEFORE PAINT (2)

BEFORE PAINT (3)

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BEFORE PAINT (5)

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BEFORE PAINT (7)

BEFORE PAINT (8)

Note: To protect against computer viruses, e-mail programs may prevent sending or receiving certain types of file attachments. Check your e-mail security settings to determine how attachments are handled.

## Hsiao Tong (LKKAuto)

---

**From:** ANDY <andy@falconair.com.sg>  
**Sent:** Monday, 9 September 2019 8:49 AM  
**To:** Hsiao Tong (LKKAuto)  
**Subject:** RE: GBF876J CLAIMING TP AGAINST SJS2672D (AXA) DOA 26/06/2019 \*LKK REF: CC4/ASM19011482/pb3

Dear Hsiao Tong

We are pleased to accept your offer  
Kindly send the DV

Regards  
Andy

---

**From:** Hsiao Tong (LKKAuto) [mailto:chewht@lkkauto.com]  
**Sent:** Monday, September 09, 2019 7:52 AM  
**To:** ANDY <andy@falconair.com.sg>  
**Cc:** Admin A <admin-a@lkkauto.com>  
**Subject:** RE: GBF876J CLAIMING TP AGAINST SJS2672D (AXA) DOA 26/06/2019 \*LKK REF: CC4/ASM19011482/pb3

Without Prejudice

Dear Sirs/Mdm,

We refer to your below email.

We propose settlement as follows: -

1. Cost of Repair (w/GST)	\$ 3,700.00
2. Loss of Rental (4days x \$90.00)(w/GST)	\$ 385.20
3. LTA/GIA Search Fee	\$ 2.00
<b>Total</b>	<b>\$ 4,087.20</b>

Please confirm acceptance.

"Please note that our proposal and correspondence with you is strictly on a without prejudice basis and should not be construed as an admission of liability on our part and/or that of our policyholder and/or the authorised driver. The terms of our without prejudice engagement should not be disclosed in any other related matter(s) in respect of this accident nor should it be binding in any other related claims."

Best Regards,

**Hsiao Tong, Chew** | Case Handler

**LKK Auto Consultants Pte Ltd**

Phone: 6742-3197 | email: [chewht@lkkauto.com](mailto:chewht@lkkauto.com) | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

-----Original Message-----

From: ANDY <andy@falconair.com.sg>

Sent: Friday, 6 September 2019 1:46 PM

To: Hsiao Tong (LKKAuto) <chewht@lkkauto.com>

Cc: Admin A <admin-a@lkkauto.com>

Subject: RE: GBF876J CLAIMING TP AGAINST SJS2672D (AXA) DOA 26/06/2019 \*LKK REF: CC4/ASM19011482/pb3

Dear Hsiao Tong,

We are pleased to have a direct settlement with you based on the following

1 ) COR	-----	
3,700.00		
2 ) RENTAL @ \$100 X 4DAYS	-----	428.00
3 ) GIA SEARCH FEE	-----	
2.00		

Total : \$ 4,130.00

Attached tax invoices for your reference.

Kindly send the discharge voucher @ our Pandan Branch.

Thanks & best regards

Andy

Falcon-Air Auto Services Pte Ltd

Add : No. 8 Pandan Loop (Blk K / Blk 1) Singapore 128226 Tel No : +65 6779

5665 Fax No : +65 67791110

-----Original Message-----

From: Hsiao Tong (LKKAuto) [mailto:chewht@lkkauto.com]

Sent: Thursday, August 01, 2019 11:06 AM

To: ANDY <andy@falconair.com.sg>

Cc: Admin A <admin-a@lkkauto.com>

Subject: RE: GBF876J CLAIMING TP AGAINST SJS2672D (AXA) DOA 26/06/2019 \*LKK

REF: CC4/ASM19011482/pb3

Without Prejudice

Dear Sirs/Mdm,

We refer to the above matter.

Please be informed that basing on the accident statements submitted by both party, the liability is clear subject to the BOLA guideline settlement.

Please note that this e-mail is on without prejudice basis which does not amount to an authorisation of repair to your client's vehicle and admission of any liability to our Insured's part. The final repair cost is subjected to the consistency of the damages according to the nature of the accident.

And the days of LOU/ LOR will be based on the number of days of repair as recommended by our surveyor and approved by our principal.

Kindly forward the LOD and all supporting documents to us if available to proceed with the settlement.

Thank you.

"Kindly note that this negotiation between parties on this matter is purely on a without prejudice basis with the sole intention of resolving the matter amicably without parties resorting to legal proceedings. No admission of liability, whatsoever, should be deemed / inferred from this negotiation of terms/settlement.

In the event of new evidence being discovered or subsequently produced by either party that will materially affect/influence on the issues of liability/damages, either party is not bound, thereafter, by the negotiation terms/settlement."

Best Regards,

Hsiao Tong, Chew | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6742-3197 | email: chewht@lkkauto.com | fax: 6741-4108 Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

-----Original Message-----

From: ANDY <andy@falconair.com.sg>

Sent: Thursday, 1 August 2019 11:01 AM

To: Hsiao Tong (LKKAuto) <chewht@lkkauto.com>

Cc: Admin A <admin-a@lkkauto.com>

Subject: RE: GBF876J CLAIMING TP AGAINST SJS2672D (AXA) DOA 26/06/2019

Dear Hsiao Tong

Kindly update

Regards

Andy

-----Original Message-----

From: Hsiao Tong (LKKAuto) [mailto:chewht@lkkauto.com]

Sent: Wednesday, July 24, 2019 5:41 PM

To: ANDY <andy@falconair.com.sg>

Cc: Admin A <admin-a@lkkauto.com>

Subject: RE: GBF876J CLAIMING TP AGAINST SJS2672D (AXA) DOA 26/06/2019

Without Prejudice

Hi Andy,

We refer to your below email.

Our insured has yet lodge the accident report. We have contacted him again to remind him on this. He will get back to us once he done.

Thank you.

"Kindly note that this negotiation between parties on this matter is purely on a without prejudice basis with the sole intention of resolving the matter amicably without parties resorting to legal proceedings. No admission of liability, whatsoever, should be deemed / inferred from this negotiation of terms/settlement.

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Best Regards,  
Hsiao Tong, Chew | Case Handler  
LKK Auto Consultants Pte Ltd  
Phone: 6742-3197 | email: chewht@lkkauto.com | fax: 6741-4108 Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

-----Original Message-----

From: ANDY <andy@falconair.com.sg>  
Sent: Wednesday, 24 July 2019 9:44 AM  
To: Hsiao Tong (LKKAuto) <chewht@lkkauto.com>  
Cc: Admin A <admin-a@lkkauto.com>  
Subject: RE: GBF876J CLAIMING TP AGAINST SJS2672D (AXA) DOA 26/06/2019

Dear Hsiao Tong

Good morning  
Any update for this case?

Regards  
Andy

-----Original Message-----

From: Hsiao Tong (LKKAuto) [mailto:chewht@lkkauto.com]  
Sent: Thursday, July 18, 2019 11:30 AM  
To: ANDY <andy@falconair.com.sg>  
Cc: Admin A <admin-a@lkkauto.com>  
Subject: RE: GBF876J CLAIMING TP AGAINST SJS2672D (AXA) DOA 26/06/2019

Without Prejudice

Hi Andy,

We refer to your below email.

Our insured has yet lodge the accident report. We have contacted our insured and advised him to lodge the report asap. He acknowledge and will do it by this week.

Thank you.

"Kindly note that this negotiation between parties on this matter is purely on a without prejudice basis with the sole intention of resolving the matter amicably without parties resorting to legal proceedings. No admission of liability, whatsoever, should be deemed / inferred from this negotiation of terms/settlement.

In the event of new evidence being discovered or subsequently produced by either party that will materially affect/influence on the issues of liability/damages, either party is not bound, thereafter, by the negotiation terms/settlement."

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LKK Auto Consultants Pte Ltd  
Phone: 6742-3197 | email: chewht@lkkauto.com | fax: 6741-4108 Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1,  
#02-25 | S(408933)

-----Original Message-----

From: ANDY <andy@falconair.com.sg>  
Sent: Tuesday, 16 July 2019 10:05 AM  
To: Hsiao Tong (LKKAuto) <chewht@lkkauto.com>  
Cc: Admin A <admin-a@lkkauto.com>  
Subject: RE: GBF876J CLAIMING TP AGAINST SJS2672D (AXA) DOA 26/06/2019

Dear Hsiao Tong,

Good morning  
Any news about this case?

Regards  
Andy

-----Original Message-----

From: Shu Pei (LKKAuto) [mailto:shupe@lkkauto.com]  
Sent: Friday, June 28, 2019 2:10 PM  
To: ANDY <andy@falconair.com.sg>  
Cc: assignments <assignments@lkkauto.com>; Hsiao Tong (LKKAuto) <chewht@lkkauto.com>  
Subject: FW: GBF876J CLAIMING TP AGAINST SJS2672D (AXA) DOA 26/06/2019

Dear Sir / Madam,

We refer to the below email.

Please be informed that our insured haven't reporting the said accident.

We will send letter to our insured and informed him to fill the accident report as soonest possible.

Kindly note that for liability, claim negotiation and settlement, please contact Hsiao Tong at 6742 3197.

Our respective case handler will look into the matter and revert to you in due course.

Please arrange appointment for survey.

Thank you

To check availability of the case handler , you may contact the undersigned

Best Regards,  
Shu Pei | Admin  
LKK Auto Consultants Pte Ltd  
Phone: 6366-0055 | email: shupe@lkkauto.com | fax: 6741-4108 Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1,  
#02-25 | S(408933)

-----Original Message-----

From: ANDY <andy@falconair.com.sg>

Sent: Friday, 28 June 2019 8:58 AM

To: SG AXA Insurance SM AXA SGP - Motor Survey <motor.survey@axa.com.sg>

Subject: GBF876J CLAIMING TP AGAINST SJS2672D (AXA) DOA 26/06/2019

Dear Sir/Madam

Kindly arrange TP survey for this case.

We only prefer the surveyor company listed below as they do the correspondence directly with you.

1. LKK

Kindly arrange survey / advise liability

Best Regards

Andy

Falcon-Air Auto Services Pte Ltd

Add : No. 8 Pandan Loop (Blk K / Blk 1) Singapore 128226 Tel No : +65 6779

5665 Fax No : +65 6779 1110

Your message is ready to be sent with the following file or link  
attachments:

GIA VEHICLE SEARCH

ESTIMATE

Note: To protect against computer viruses, e-mail programs may prevent sending or receiving certain types of file attachments. Check your e-mail security settings to determine how attachments are handled.

## Hsiao Tong (LKKAUTO)

---

**From:** ANDY <andy@falconair.com.sg>  
**Sent:** Friday, 6 September 2019 1:46 PM  
**To:** Hsiao Tong (LKKAUTO)  
**Cc:** Admin A  
**Subject:** RE: GBF876J CLAIMING TP AGAINST SJS2672D (AXA) DOA 26/06/2019 \*LKK REF: CC4/ASM19011482/pb3  
**Attachments:** INVOICES & DOCUMENTS.pdf

Dear Hsiao Tong,

We are pleased to have a direct settlement with you based on the following

1 ) COR	-----		✓
3,700.00			
2 ) RENTAL @ \$100 X 4DAYS	-----	428.00	785.20
3 ) GIA SEARCH FEE	-----		
2.00			

Total : \$ 4,130.00

Attached tax invoices for your reference.

Kindly send the discharge voucher @ our Pandan Branch.

Thanks & best regards

Andy

Falcon-Air Auto Services Pte Ltd

Add : No. 8 Pandan Loop (Blk K / Blk 1) Singapore 128226 Tel No : +65 6779

5665 Fax No : +65 67791110

-----Original Message-----

From: Hsiao Tong (LKKAUTO) [mailto:chewht@lkkauto.com]

Sent: Thursday, August 01, 2019 11:06 AM

To: ANDY <andy@falconair.com.sg>

Cc: Admin A <admin-a@lkkauto.com>

Subject: RE: GBF876J CLAIMING TP AGAINST SJS2672D (AXA) DOA 26/06/2019 \*LKK  
REF: CC4/ASM19011482/pb3

Without Prejudice

Dear Sirs/Mdm,

We refer to the above matter.

Please be informed that basing on the accident statements submitted by both party, the liability is clear subject to the BOLA guideline settlement.

Please note that this e-mail is on without prejudice basis which does not amount to an authorisation of repair to your client's vehicle and admission of any liability to our Insured's part. The final repair cost is subjected to the consistency of the damages according to the nature of the accident.  
And the days of LOU/ LOR will be based on the number of days of repair as recommended by our surveyor and approved by our principal.

Kindly forward the LOD and all supporting documents to us if available to proceed with the settlement.

Thank you.

"Kindly note that this negotiation between parties on this matter is purely on a without prejudice basis with the sole intention of resolving the matter amicably without parties resorting to legal proceedings. No admission of liability, whatsoever, should be deemed / inferred from this negotiation of terms/settlement.

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Best Regards,

Hsiao Tong, Chew | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6742-3197 | email: chewht@lkkauto.com | fax: 6741-4108 Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

-----Original Message-----

From: ANDY <andy@falconair.com.sg>

Sent: Thursday, 1 August 2019 11:01 AM

To: Hsiao Tong (LKKAuto) <chewht@lkkauto.com>

Cc: Admin A <admin-a@lkkauto.com>

Subject: RE: GBF876J CLAIMING TP AGAINST SJS2672D (AXA) DOA 26/06/2019

Dear Hsiao Tong

Kindly update

Regards

Andy

-----Original Message-----

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Sent: Wednesday, July 24, 2019 5:41 PM

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Cc: Admin A <admin-a@lkkauto.com>

Subject: RE: GBF876J CLAIMING TP AGAINST SJS2672D (AXA) DOA 26/06/2019

Without Prejudice

Hi Andy,

We refer to your below email.

Our insured has yet lodge the accident report. We have contacted him again to remind him on this. He will get back to us once he done.

Thank you.

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Hsiao Tong, Chew | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6742-3197 | email: chewht@lkkauto.com | fax: 6741-4108 Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

-----Original Message-----

From: ANDY <andy@falconair.com.sg>

Sent: Wednesday, 24 July 2019 9:44 AM

To: Hsiao Tong (LKKAuto) <chewht@lkkauto.com>

Cc: Admin A <admin-a@lkkauto.com>

Subject: RE: GBF876J CLAIMING TP AGAINST SJS2672D (AXA) DOA 26/06/2019

Dear Hsiao Tong

Good morning

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Regards

Andy

-----Original Message-----

From: Hsiao Tong (LKKAuto) [mailto:chewht@lkkauto.com]

Sent: Thursday, July 18, 2019 11:30 AM

To: ANDY <andy@falconair.com.sg>

Cc: Admin A <admin-a@lkkauto.com>

Subject: RE: GBF876J CLAIMING TP AGAINST SJS2672D (AXA) DOA 26/06/2019

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Phone: 6742-3197 | email: chewht@lkkauto.com | fax: 6741-4108 Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

-----Original Message-----

From: ANDY <andy@falconair.com.sg>

Sent: Tuesday, 16 July 2019 10:05 AM

To: Hsiao Tong (LKKAuto) <chewht@lkkauto.com>

Cc: Admin A <admin-a@lkkauto.com>

Subject: RE: GBF876J CLAIMING TP AGAINST SJS2672D (AXA) DOA 26/06/2019

Dear Hsiao Tong,

Good morning

Any news about this case?

Regards

Andy

-----Original Message-----

From: Shu Pei (LKKAuto) [mailto:shupe@lkkauto.com]

Sent: Friday, June 28, 2019 2:10 PM

To: ANDY <andy@falconair.com.sg>

Cc: assignments <assignments@lkkauto.com>; Hsiao Tong (LKKAuto) <chewht@lkkauto.com>

Subject: FW: GBF876J CLAIMING TP AGAINST SJS2672D (AXA) DOA 26/06/2019

Dear Sir / Madam,

We refer to the below email.

Please be informed that our insured haven't reporting the said accident.

We will send letter to our insured and informed him to fill the accident report as soonest possible.

Kindly note that for liability, claim negotiation and settlement, please contact Hsiao Tong at 6742 3197.

Our respective case handler will look into the matter and revert to you in due course.

Please arrange appointment for survey.

Thank you

To check availability of the case handler , you may contact the undersigned

Best Regards,

Shu Pei | Admin

LKK Auto Consultants Pte Ltd

Phone: 6366-0055 | email: shupeil@lkkauto.com | fax: 6741-4108 Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

-----Original Message-----

From: ANDY <andy@falconair.com.sg>

Sent: Friday, 28 June 2019 8:58 AM

To: SG AXA Insurance SM AXA SGP - Motor Survey <motor.survey@axa.com.sg>

Subject: GBF876J CLAIMING TP AGAINST SJS2672D (AXA) DOA 26/06/2019

Dear Sir/Madam

Kindly arrange TP survey for this case.

We only prefer the surveyor company listed below as they do the correspondence directly with you.

1. LKK

Kindly arrange survey / advise liability

Best Regards

Andy

Falcon-Air Auto Services Pte Ltd

Add : No. 8 Pandan Loop (Blk K / Blk 1) Singapore 128226 Tel No : +65 6779

5665 Fax No : +65 6779 1110

Your message is ready to be sent with the following file or link attachments:

GIA VEHICLE SEARCH  
ESTIMATE

Note: To protect against computer viruses, e-mail programs may prevent sending or receiving certain types of file attachments. Check your e-mail security settings to determine how attachments are handled.



Auto  
Consultants  
Pte Ltd

51 UBI AVE 1, #01-25 PAYA UBI INDUSTRIAL PARK, SINGAPORE 408933 TEL : (065) 62563561 FAX : (065) 62564315

05 August, 2019

**TAN GEOK KENG**  
5 UPPER BUKIT TIMAH VIEW  
#01-04  
SINGAPORE 688134

Dear Sir,

**OUR REF : CC4/ASM19011482/pb3 // S9M01S7F**  
**YOUR REF : SJS 2672D**  
**ACCIDENT INVOLVING SJS 2672D & GBF 876J ALONG SOUTH BRIDGE ROAD**  
**ON 26/06/2019**

We refer to the above subject matter. We write to inform you that we are the loss adjuster appointed by your motor insurer, AXA Insurance Pte Ltd to deal with the third party claim against your policy.

We have received a third party claim(s) from FALCON-AIR AUTO SERVICES PTE LTD acting on behalf of the owner of GBF 876J against your motor insurance policy.

Based on the accident report and accident scenario, we are of the view that liability is not in your favour as it is head-to-rear collision. We will therefore proceed to negotiate for an amicable settlement with the Third Party.

Please be informed that your No Claim Discount (NCD) may be affected as a result of the claim against your policy.

As Insurers, they shall proceed to deal with the claim(s) subject to the merits of the case and according to the rights afforded under the policy. Should you not be seeking the protection of your policy and seek to take conduct of third party claim(s) arising from this incident, at your own cost and defence, please reply to us within 7 days from the date of this letter. Your intent must be formally expressed to AXA and acknowledged by AXA.

Your full co-operation in the handling of the claim is required and kindly submit the following to [chewht@lkkauto.com](mailto:chewht@lkkauto.com) within 7 days from the date of this letter **if not provided at our reporting centre**. The list below is not all inclusive and further document may be required:

- Police report, Police Investigation result, appeal against the Traffic Police offence and status (if any)
- Driver's driving license or foreign driving license (if any)
- Coloured photographs of accident scene (if any)
- Coloured photographs of damage to all vehicles involved (If any)
- Copy of the letter of authorization
- Video footage of accident (if any)
- Statement and/or police report from independent witness(es) (if any)
- If you or your passenger(s) are filing a claim against any of the involved Third Party(s), you are to keep us informed of your legal representative(s) and the status of the claim.

To protect your interest(s) in the handling of this claim, please do not discuss liability with any of the Third Party(s) and/or their legal representatives, or make any compromise or settlement without our prior knowledge and consent. If you receive any correspondence or legal document such as a Writ of Summons in connection with this accident, please forward it to us immediately. You may email it to [cst@axa.com.sg](mailto:cst@axa.com.sg) or deliver it by hand to AXA Customer Care Centre.

This letter should **not** be regarded as a waiver by AXA of their rights to repudiate any claim because of any breach of policy terms and conditions you and/or your authorised driver may have committed.

In the event of receiving and handling of any third party injury claim(s), we shall keep you informed of the final indemnity upon conclusion of the matter(s).

If you need any clarification, please do not hesitate to contact us at 6742 3197 or [chewht@lkkauto.com](mailto:chewht@lkkauto.com). Please quote our claim reference when you contact us that we can assist you more effectively.

Yours sincerely,



Chew Hsiao Tong  
Case Handler  
DID: 6742 3197  
FAX: 6741 4108  
EMAIL: [chewht@lkkauto.com](mailto:chewht@lkkauto.com)

Cc *AXA Insurance Pte Ltd*  
*(Motor Claims Dept)*

## AUTHORIZATION TO ACT

I, SONG LIN RESTAURANT ("the third party claimant")  
of 15 JALAN TEPONG # 03-19 JURONG FOOD HUB (address),  
owner of GRF 876 J (S) 619336 (vehicle no.) hereby authorize

FALCON-AIR AUTO SERVICES PTE LTD  
("the workshop") to act for me with respect to my claim for  
repair costs and/or rental and/or loss of use ("claim") for my  
vehicle no. GRF 876 J that was damaged pursuant to the  
accident which occurred on 26/6/19 (date) along SOUTH  
BRIDGE RD / AFTER UPP. PICKERING ST (location)  
involving vehicle no/s SJS 26720  
("the accident").

I further authorize the workshop to settle my above mentioned  
claim in a manner that they deem fit and the workshop is further  
authorized to receive payment further to settlement of my claim  
with payment cheque/s being made in favour of the workshop.

I further acknowledge that any settlement the workshop may reach  
on my behalf is on a without prejudice and without admission of  
liability basis insofar as the driver/owner/insurers of the other  
vehicle/s is concerned.

Dated this 19 day of 08 (month) 20 19 (year)

Signed by "the third party claimant"



Signed by "the workshop"  
(with chop)





## AXA THIRD PARTY DIRECT SETTLEMENT

Vehicle No:	SJS 2672D	(Insd veh)	Model: NISSAN NV350 PANEL VAN 2.5 5MT
	GBF 876J	(TP veh)	
Date of Accident/ Time:	26/06/2019		

Repair Estimate	:- \$ 4,765.08	
Final Repair Cost (WITH GST)	:- \$ 3,700.00	
Loss of Use	:- \$ -	days at \$ per day
Rental (if any) (WITH GST)	:- \$ 385.20	4 days at \$ 90.00 per day
LTA / GIA Search Fee	:- \$ 2.00	
Others:	:- \$	
	:- \$	
Final Settlement Sum	:- \$ 4,087.20	

Payee Name : FALCON-AIR AUTO SERVICES PTE LTD

Is Third Party Workshop GIA Registered? ☒ YES ☐ NO (Kindly indicate below)

A)	For Non GIA Registered Workshop:	Agreed Liability _____ (%)
B)	For GIA Registered Workshop:	BOLA Applicable: Yes/ <del>No</del> BOLA Scenario No: 27
	BOLA Liability: 100 (%)	Assessed Liability (*): _____ (%)
* Assessed Liability to be filled only for chain collisions and for cases where BOLA does not apply.		
Remarks:		

## NOTE:

1. PLEASE EXPRESSLY RESERVE YOUR CLIENT'S RIGHTS IF SO REQUIRED IN THIS SETTLEMENT DOCUMENT.
2. THIS SETTLEMENT IS ON A WITHOUT PREJUDICE BASIS AND SHOULD NOT CONSTRUED AS AN ADMISSION OF LIABILITY ON AXA AND THEIR CLIENT/TORTFEASOR IN ANY MANNER WHATSOEVER.
3. AXA RESERVES THEIR RIGHTS UNDER THE POLICY TERMS & CONDITIONS AS WELL AS THEIR RIGHTS IN LAW.

Only applicable to rental claim - All document are to be submitted with this settlement confirmation. In the event, rental agreement / invoices are not received within 7 days of this signed confirmation, we will automatically revert to loss of use claim per the NIMA rates.

We/i confirmed that this is a full and final settlement that we and or our client have/had/has against you (AXA and their policyholder/authorised driver/tortfeasor) for any and all losses (past/present/future) arising from this accident.

We confirmed that we have the authority of our client to act for and on their behalf in this accident.

Signature of workshop representative / Workshop stamp

Name of Representative: Esteban FernandoDate: 11/09/19

MTH



Signature of Witness / Workshop stamp (if applicable)

Name of Witness: FRANCIS NGDate: 11/09/2019

Signature of AXA's surveyor/representative

Name of AXA's surveyor /Representative:

Date:

**FALCON-AIR**

AXA INSURANCE SINGAPORE PTE LTD  
NO. 8 SHENTON WAY,  
#24-01 AXA TOWER, 068811  
SINGAPORE

Attention : Motor Claim Department

Tax Invoice : T1101102

Date : 31/08/2019  
Vehicle Num. : GBF876J  
Make/Model : NISSAN NV350  
Chassis/Eng# : JN1MC2E26Z0006415  
Accident Date : 26/06/2019  
Claim No. :  
Reference : TP NTUC VS AXA  
Policy No. :

S/N	Quantity	Particular	Unit Price	Amount S\$
<hr/>				
		NETT ITEMS :		
1.	1	TAILGATE		1,740.00
2.	1	TAILGATE LOGO		59.70
3.	1	TAILGATE EMBLEM NV350/URVAN		101.30
4.	1	REAR BUMPER		600.50
				<hr/>
Nett Total S\$ :				2,501.50
10.00% Discount S\$ :				250.15
				<hr/>
				2,251.35
		SPECIAL NETT ITEMS :		
1.	1	SEALANT		40.00
2.	1	70 KM/HR STICKER		10.00
3.	1	8 PAX STICKER		10.00
4.	1	REVERSE SENSOR		200.00
				<hr/>
Special Nett Total S\$ :				260.00
		LABOUR :		
TO REMOVE/REFIX REAR WINDSCREEN GLASS				100.00
TO TRANSFER TAILGATE PARTS/MECHANISM				40.00
TO REMOVE/REPLACE REVERSE SENSOR & CHECK WIRING				30.00

CONTINUE / ...

**FALCON-AIR AUTO SERVICES PTE LTD**

(a subsidiary of Falcon-Air Holdings Pte Ltd)

Head Office: 176 Sin Ming Drive #01-06/07/13, #05-17 Sin Ming Autocare Singapore 575721 Tel: 6452-0880/6458-0880 Fax: 6454-7862

Branches: Tampines St 93 Blk 9006 #01-200 S(528840) Tel: 6789-7997 Fax: 6788-7997 • No. 8 Pandan Loop (Blk I / Blk K) S(128226) Tel: 6779-5665 Fax: 6779-1111

Websites: www.falconair.com.sg E-mail: email@falconair.com.sg



FALCON-AIR

AXA INSURANCE SINGAPORE PTE LTD  
NO. 8 SHENTON WAY,  
#24-01 AXA TOWER, 068811  
SINGAPORE

Attention : Motor Claim Department

Tax Invoice : TI101102

Date : 31/08/2019  
Vehicle Num. : GBF876J  
Make/Model : NISSAN NV350  
Chassis/Eng# : JN1MC2E26Z0006415  
Accident Date : 26/06/2019  
Claim No. :  
Reference : TP NTUC VS AXA  
Policy No. :

S/N	Quantity	Particular	Unit Price	Amount S\$
		SPRAY PAINTING ON ACCIDENT DAMAGED AREAS INNER/OUTER TO REPAIR REAR END PANEL INCLUDES KNOCKING & REPLACEMENT OF PARTS		500.00
				276.59
		Labour Total S\$ :		946.59

SingDollars : Three Thousand Seven Hundred Only

E. & O.E.

Total S\$ : 3,457.94  
7% GST S\$ : 242.06  
Amount Due S\$ : 3,700.00  
=====



for FALCON AIR AUTO SERVICES PTE LTD

**FALCON-AIR AUTO SERVICES PTE LTD**

(a subsidiary of Falcon-Air Holdings Pte Ltd)

**Head Office:** 176 Sin Ming Drive #01-06/07/13, #05-17 Sin Ming Autocare Singapore 575721 Tel: 6452-0880/6458-0880 Fax: 6454-7862

**Branches:** Tampines St. 93 Blk 9006 #01-200 S(528840) Tel: 6789-7997 Fax: 6788-7997 • No. 8 Pandan Loop (Blk I / Blk K) S(128226) Tel: 6779-5665 Fax: 6779-1110

**Websites:** www.falconair.com.sg **E-mail:** email@falconair.com.sg



FALCON-AIR

VS ASA

FALCON-AIR RENT-A-CAR PTE LTD

## TAX INVOICE

FA INVOICE : PDL 07304

Please quote full invoice number when making payment

V.A. Nr: G8F876J.	Vehicle Reg. Nr. G8B76035	Model Type Toyota Hiace	Co. Reg. No.: 198B-04415-W GST Reg. No.: M2-0084125-5
Rates/Remarks <input type="checkbox"/> Inc. GST <input type="checkbox"/> exc. GST		Rental Period	Agreed Return Date
\$ 100 Per Day	\$ Per Week	KM IN	Time/Date In: 1/2/25 12:30 PM 2019
\$ Per Month		KM OUT	Time/Date Out: 1/1/25 11:40 AM 2019
Plus First Km Free Per	thereafter.	KM DRVN	
Chargeable at \$ Per Km			
Hirer's Name SONG LIN RESTAURANT		Collision Damage Excess Reduction	<input type="checkbox"/> Accept <input type="checkbox"/> Decline
Hirer's Address 15 JLN TEPONG 403-19 JURONG FOOD HUB (619336)		Personal Accident Insurance	<input type="checkbox"/> Accept <input type="checkbox"/> Decline
Co. Reg. No.	Tel. No. (Res/HF/Pgr) 93274954	Rental Charge Computation	Dollars Cents
Reference Contact Mr. Kelvin	Tel. No. (Ofc)	Vehicle Hire	
Driver's Name CHAI DATIANG	D.O.B. 11/10/1991	4 days	400 00
Driver's Address BLK 449B BUKIT BATOK WEST AVE #06-92 (652449)			
Tel. No. (Res/HF/Pgr)	Passport/I.C. Nr./Country S9174270 E	CDER	
Driving Licence Nr.	Expiry / Pass Date 04/06/2016	PAI	
Additional Driver's Name	D.O.B.	Delivery / Collection Fee	
Additional Driver's Address		Petrol	
		Misc	
Tel. No. (Res/HF/Pgr)	Passport/I.C. Nr./Country	Sub-Total	
Driving Licence Nr.	Expiry / Pass Date	Add GST @ %	28 00
Method Of Payment <input type="checkbox"/> Cash <input type="checkbox"/> Cheque/Net <input type="checkbox"/> Card <input type="checkbox"/> Bill Co		Total Net Charges (incl. GST)	428 00
Details of Payment	Amount \$ Date Rec'd by	*Less Total Prepayment/Deposit Rec'd	4 -
		Balance Amount Due/Refundable	
* Total Payment Received		Refund Acknowledgement <input type="checkbox"/> By Cash <input type="checkbox"/> By Credit Card/Net	
Hirer is responsible for the first \$ 2,000.00 excess for collision/damage to first party (i.e. Falcon-Air's) vehicle (including windscreen) and also first \$ 2,000.00 excess for collision/damage to third party's vehicle for each and every accident/damage. Vehicle to be driven in Singapore only. Prohibited to enter Malaysia by Law.		Received \$ By Hirer X	
x Chai Dajiang (S9174270E)		Out By In By	
Hirer's signature signifies acceptance of agreement. (Please read overleaf for additional terms and conditions).		Check in Station Computed By	
		Extension 1. 2. 3.	
		Remarks: Vehicle Out Remarks: Vehicle In	
		E 1/4 1/2 3/4 F	
		Indicate petrol level when vehicle is checked out Indicate petrol level when vehicle is returned	

FA RENTAL AGREEMENT NO. : PDL 07304

FALCON-AIR RENT-A-CAR PTE LTD

(a subsidiary of Falcon-Air Holdings Pte Ltd)

Head Office: Blk 176 Sin Ming Drive #01-06/07/13, #05-17 Sin Ming Autocare S(575721) Tel: 6452-0880 / 6458-0880 Fax: 6454-7862  
 Branches: Tampines S(93 Blk 9006 #01-200 S(528840) Tel: 6789-7997 Fax: 6788-7997 • No 8 Pandan Loop (Blk 1/Blk K) S(128226) Tel: 6779-5665 Fax: 6779-1110  
 Website: www.falconair.com.sg E-mail: pandan@falconair.com.sg

### Third Party Insurer Enquiry

Our Ref No: GR-19-102622

Date of Request: 27/06/2019

Your Ref No:

Online Purchase

Falcon-Air Auto Services Pte Ltd  
176 Sin Ming Drive #01-06  
Sin Ming Autocare  
Singapore 575721

Dear Sir/Madam,

Enquiry Date 27/06/2019

Enquiry By Francis Ng

TP Vehicle No. SJS2672D

Accident Date 26/06/2019

#### Enquiry Result

TP Vehicle No.	Insurer	Period of Insurance	Insurer Tel. No.
SJS2672D	AXA Insurance Pte Ltd	05/06/2018-06/08/2019	6338 7288

Thank You.

The images provided to you are taken from the original reports forwarded to the centre by the members of the General Insurance Association of Singapore and we take no responsibility for their accuracy or contents and shall be under no liability whatsoever for any loss or damage arising out of or in connection with the reports or their images.

This is a computer generated document and requires no signature.



# LKK Auto Consultants Pte Ltd

51 Ubi Ave 1 #01-25 Paya Ubi Industrial Park, Singapore 408933

TEL: 6256 3561 FAX: 6256 4315

Reg. No: 199607198R GST Reg. No. 19-9607198-R

Affiliated to Federation Internationale Des Experts En Automobile

AXA INSURANCE PTE LTD

Ref : CC4/ASM19011482/T1pb3q2

8 SHENTON WAY #24-01  
AXA TOWERSINGAPORE 068811  
ATTN:KIAN CHUAN

Date : 19-09-2019



Code : ASM

## 1. Policy Particulars :- THIRD PARTY CLAIM

Insured Veh.	SJS 2672D	Veh. Inspected	GBF 876J
Policy No.	CN032584	Coverage (\$)	0.00
Claim No.	S9M01S7F	Excess (\$)	0.00
Assign From		Assign Date	28/06/2019

## 2. Vehicle Particulars & Condition

Make & Model	NISSAN NV350	c.c	2488
Engine No.	HIDDEN	Year of Reg.	2016
Chassis No.	JN1MC2E26Z0006415	Colour	GREY
Odometer	215998	Steering	IN ORDER
Brakes	IN ORDER	Modification	NIL
General	GOOD		

## 3. Conditions of Tyres

	Size	Make	Balance
R/H Front Tyre	195 R15	LINAM	6 mm
L/H Front Tyre	195 R15	LINAM	6 mm
R/H Rear Tyre	195 R15	LINAM	6 mm
L/H Rear Tyre	195 R15	LINAM	6 mm

## 4. Description of Damages

THE VEHICLE SUSTAINED DAMAGES AT THE REAR PORTION. DAMAGES SEE DETAILS.
----------------------------------------------------------------------------

## 5. General Information

Accident Date	26/06/2019	Inspection Date	19/08/2019
Survey held at	FALCON-AIR AUTO SERVICES PTE LTD BLK 8 PANDAN LOOP SINGAPORE 128226		

## 5a. Remarks

A)THE INSPECTION WAS CONDUCTED ON A"WITHOUT PREJUDICE" BASIS. B)IN ACCORDANCE TO YOUR INSTRUCTIONS, WE HAVE NOT AUTHORISED REPAIRS.
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## 5b. Estimate Days of Repair

ESTIMATED NORMAL PERIOD FOR REPAIR:	4 Working Days
-------------------------------------	----------------

**LKK Auto Consultants Pte Ltd**

51 Ubi Ave 1 #01-25 Paya Ubi Industrial Park, Singapore 408933

TEL: 6256 3561 FAX: 6256 4315

Reg. No: 199607198R GST Reg. No. 19-9607198-R

Page No.:1 of 1

**ADJUSTMENT ON REPAIR COST FOR VEHICLE NO. GBF 876J**

Qty	Description of Parts	Condition	Estimate By Workshop (\$)	Our Adjusted (\$)
	<b><u>REPLACEMENT OF PARTS</u></b>			
1	TAILGATE (CONSISTENT) (N)	BENT	✓ 1,740.00	1,740.00
1	TAILGATE LOCK (CONSISTENT) (N)	SERVICEABLE	✓ 261.00	-
1	TAILGATE LOGO (CONSISTENT) (N)	NECESSARY	✓ 59.70	59.70
1	TAILGATE EMBLEM NV350/URVAN (CONSISTENT) (N)	NECESSARY	✓ 101.30	101.30
1	REAR BUMPER (CONSISTENT) (N)	DEFORMED	✓ 600.50	600.50
1	REAR BUMPER BEAM (CONSISTENT) (N)	SERVICEABLE	✓ 169.00	-
	LESS 10% DISCOUNT		-293.15	-250.15
			2,638.35	2,251.35
	<b><u>SPECIAL NETT ITEMS</u></b>			
1	REVERSE SENSOR (CONSISTENT) (SN)	NOT WORKING	200.00	200.00
1	SEALANT (CONSISTENT) (SN)	NECESSARY	45.00	40.00
1	70KM/H STICKER (CONSISTENT) (SN)	NECESSARY	✓ 10.00	10.00
1	8 PAX STICKER (CONSISTENT) (SN)	NECESSARY	✓ 10.00	10.00
			265.00	260.00
	<b><u>LABOUR</u></b>			
	TO REMOVE /REFIX REAR WINDSCREEN GLASS.		✓ 120.00	100.00
	TO TRANSFER TAILGATE PARTS /MECHANISM .		✓ 50.00	40.00
	TO REMOVE/REPLACE REVERSE SENSOR & CHECK WIRING.		✓ 80.00	30.00
	SPRAY PAINTING ON ACCIDENT DAMAGED AREAS INNER /OUTER.		✓ 700.00	500.00
	TO REPAIR REAR END PANEL INCLUDES KNOCKING & REPLACEMENT OF PARTS.		✓ 600.00	400.00
			1,550.00	1,070.00
<b>GRAND TOTAL</b>			<b>4,453.35</b>	<b>3,581.35</b>
<b>RECOMMENDED COST OF REPAIRS</b>				<b>3,581.35</b>

Report Ref No. CC4/ASM19011482/T1pb3q2

MOHAMAD TAUFIKH

M.MATAI, AMSAE-A

Automotive Assessor

HO LEONG CHUAN

Automotive Assessor

DISCLAIMER OF LIABILITY TO THIRD PARTIES:- This Report is made solely for the use and benefit of the Client named on the front page of this Report.

No liability of responsibility whatsoever, in contract or tort, is accepted to any third party who may rely on the Report wholly or in part. Any third party acting or relying on this Report, in whole or in part, does so at his or her own risk.

Service Request Details

Claim

59M0157F

Reference

CCX/ASM19011482/T1ab2q2

Loss Date

20 June 2019

Report Date

28 Jun 2019 10:18:41 AM

Request Date

28 June 2019

Due Date

Vendor Name

LKK AUTO CONSULTANTS PTE LTD (TPV)

Type of Loss

Third Party Vehicle Damage

Services

Pending verification - Direct Settlement

Actions

Next Step

Wait for Approve Invoice

Add Request to

Vehicle Information

Incident Vehicle Registration #

GBF876J

Make

TPVD NISSAN

Model

NISSAN 3.5 D HR MICROBUS (A)

Service Address

...

Primary Contact/Insured

TAN GEOK KENG (CHEN LUQING)

BLK 140 PETIR ROAD, #09-324, 670140, Singapore

INSURANCE@DICKSON-AUTO.COM

Claim Handler

CHAN Kian Chuan

68805444

kianchuan.chan@aaa.com.sg

Additional Instructions

NOT REPORTED

Messages

Invoices

History

Documents

Assessment

Metrics

Notes

Document Type

Document SubType

Upload Documents

NAME

TYPE

SUB-TYPE

AUTHOR

DATE UPLOADED

Accident Statement

Reports & Statement

Minimem

LKKInvoice1.pdf

Invoice

Surveyor/ Assessor

LKK AUTO CONSULTANTS PTE

20 September

NAME	TYPE	expense SUB-TYPE	LTD (TP) AUTHOR	2019 DATE UNLOADED
RENTAL RECEIPT.pdf	Forms / Claim Documents	Others	LKK AUTO CONSULTANTS PTE LTD (TP)	20 September 2019
LKKInspection (2).pdf	Forms / Claim Documents	Others	LKK AUTO CONSULTANTS PTE LTD (TP)	20 September 2019
LKKAdjustment1a.pdf	Forms / Claim Documents	Others	LKK AUTO CONSULTANTS PTE LTD (TP)	20 September 2019
GLA SEARCH.pdf	Forms / Claim Documents	Others	LKK AUTO CONSULTANTS PTE LTD (TP)	20 September 2019
PAYMENT BREAKDOWN, EXPRESS SETTLEMENT FORM.pdf	Forms / Claim Documents	Satisfaction / Discharge Voucher	LKK AUTO CONSULTANTS PTE LTD (TP)	20 September 2019
AUTHORIZATION TO ACT FORM.pdf	Forms / Claim Documents	POA / Authority Letter	LKK AUTO CONSULTANTS PTE LTD (TP)	20 September 2019
WORKSHOP INVOICE.pdf	Invoice	Repairer	LKK AUTO CONSULTANTS PTE LTD (TP)	20 September 2019
Letter to OL.pdf	Letters and Correspondence	Policy Holders / Insured	LKK AUTO CONSULTANTS PTE LTD (TP)	29 August 2019
Immediate Advice (with mutilate) dated 29.08.pdf	Reports & Statement	Others	LKK AUTO CONSULTANTS PTE LTD (TP)	29 August 2019
LKK Recovery Photo- before paint photo.pdf	Reports & Statement	Others	LKK AUTO CONSULTANTS PTE LTD (TP)	29 August 2019
LKK Survey Photo.pdf	Reports & Statement	Others	LKK AUTO CONSULTANTS PTE LTD (TP)	29 August 2019
TP ESTIMATE- MARKED.pdf	Reports & Statement	Others	LKK AUTO CONSULTANTS PTE LTD (TP)	29 August 2019
TP-IA B76.pdf	Reports & Statement	Others	LKK AUTO CONSULTANTS PTE LTD (TP)	21 August 2019

NAME	TYPE	SUB TYPE	AUTHOR	DATE UPLOADED
 TP PRI FROM WORKSHOP WITH GIA REPORT.mpg	Letters and Correspondence	Workshop	DHAKAL, Raghee	28 June 2019