

10/25/16, PM
Minimum

Typhur

REP:

Alq C3/A1619011476/T1+d3fe

ASSIGNMENT

From: _____ Date: 26/6/19

Estimated Cost: _____

☒ OD / ☐ TP / ☐ RES / ☐ OD RES / ☐ EVA / ☐ INV / ☐ MV

To Inspect Vehicle No: SMF1531S

at Workshop m/s: premium

of: 281 Alexandria Road

Insured: _____

Policy No: 1900 128688

Claims No: 416577 204984

Sum Insured: _____ Excess: \$800

(Client's Record)

Make of Veh: 12pm working

(Policy Condition)

Remark: The veh had commenced its repair at the time of inspection.

N/S	O/S

Bal. or Market Value: \$116K.

IDAC Accident Rpt: _____ Consistent?: Yes or No

GIA / PR: Seen: _____ Consistent?: Yes or No

Est. Repairs: _____ days: Res.: Yes or No

Lum Sum: _____ % 3 Val: Yes or No

CA / REV / REP. / 24 HRS

Date: _____ Person Contacted: _____ Vehicle: IN / OUT

Veh No: SMF1531S Regn: 2018 Oct.

Type: ☒ M.Cat / ☐ M.Cycle / ☐ Bus / ☐ Van / ☐ Lorry / ☐ Taxi / ☐ Prime Mover /

Truck / Trailer or

Make: Audi Q2 1.4 c.c. 1395.

Colour: Silver A/C: Insured / Std / NI / NA

Sp.Reading: 10057 T/Radio: Insured / Std / NI / NA

Eng/No: _____

C/No: W1A4222 9A9KHA004650

Gen. Cond: ☒ Good / ☐ Fair / ☐ Poor / ☐ Burnt

Steering: ☒ Inorder / ☐ Jammed / ☐ Leaked / ☐ Burnt or

Brake: ☒ Inorder / ☐ Jammed / ☐ Leaked / ☐ Burnt or

Modi: Nil / ☒ S/Rim / ☐ STD A/Rim or

Tyre Size: F: 25/60R16 R: _____

☒ BS / ☐ DUN / ☐ EXNOVA / ☐ GY / ☐ FS / ☐ LIZA / ☐ MIC / ☐ OHTSU / ☐ PIR / ☐ SUMI /

TOYO / YOKO or

Front: 6 mm Rear: 6 mm

R/Bal. 6 mm L/Bal. 6 mm

D.O.A. 26/6/19 1748

Survey held at: Premium Alexandria

Des. of Damages: Frt / Rear / O/S / N/S / U/C / Rooftop or

Frt N/S

The U/C / Chassis frame / Body Structure affected due to collision.

Date / Time	Action / Instruction
	SMF1531S - X
19/8-10.19am-	Confirm repair cost \$4022.56. (Red: 2756.44, 40%)
RECEIVED 16 SEP 2019	

Date/Time, File Pass to? ☐ : Preli. Report

1) 16/9 Typhur ☒ Final Report

Date/Time, File Return to? _____

2) _____

Report Form: 00

Lum Sum / \$: 4022.56

Days Of Repair: 3

Resurvey No. of Trip: _____

Add Fee: ☐ Site Insp (\$)

☐ Interview (\$)

☐ Tech. Insp (\$)

☐ Wash (\$)

Survey Fee: _____

Transportation: _____

Fines: _____

Other: _____

PAID: _____

SINGAPORE ACCIDENT STATEMENT

IMPORTANT NOTICE

1. Please report correctly the details of the accident to speed up the claims process.
2. This Form must be completed by the Policyholder and/or the Authorised Driver.
3. Information provided must be as truthful and accurate as possible. Any wilful misrepresentation or withholding of material facts may allow insurance companies to repudiate policy liability.
4. The issue and acceptance of this Form by insurance companies is not an admission of policy liability on the part of the insurance companies.
5. **Any false reporting may be referred to the Police for investigation.**
6. This report will be forwarded by the insurers of the GIA Records Management Centre established by the General Insurance Association of Singapore (GIA) for archiving and that copies of this report will, for a fee, be made available upon application by interested parties.
7. By the lodgement of this report to the insurers, you hereby consent to the archiving of this report at the centre and to copies of the report being made available aforesaid.

ACCIDENT STATEMENT

Date Of Report	22/06/2019 15:28
Date Of Accident	21/06/2019 18:00
Exact Location Of Accident	DUXTON ROAD
Country/State of Loss	SINGAPORE

DETAILS OF OWN VEHICLE

Vehicle Registration Number	SMF1531S
Insured/Policyholder	
Name Of Registered Owner	WU WENXIAN
NRIC No	S8842507C
Email Address	ALICE.WXWU@GMAIL.COM
Mobile Phone No	(LOCAL) +65-81211292
Alternative Phone No	OFFICE-81211292

Vehicle Particulars

Manufacturer	AUDI
Model	Q2 SPORT 1.4 TFSI
Exact Purpose for which vehicle was being used at time of accident	PRIVATE USE
Are you claiming under your own insurance policy for repair to your vehicle?	YES
If No, Please state action to be taken	
Vehicle Category	PRIVATE CAR

Insurance Company

Name of Insurance Company	AIG ASIA PACIFIC INSURANCE PTE. LTD.
Type Of Coverage	COMPREHENSIVE
Fleet Policy	NO
Policy Number	
Cover Note Number	

Driver

Name of Driver	WU WENXIAN
NRIC No	S8842507C
Date Of Birth	03/11/1988
Occupation	INDOOR
Date Of Driving Pass	30/07/2010
Driving Experience	8 YEARS AND 10 MONTHS
Gender	FEMALE
Mobile Number	(LOCAL) +65-81211292
Fax Number	
Contact Number	OFFICE-81211292
EMail Address	ALICE.WXWU@GMAIL.COM

Address	APT BLK 425 BEDOK NORTH ROAD #06-555
Postcode	460425
Was driver an employee of the Insured's Company	NO
If No, Relationship of the Driver with the Insured	OWNER
Vehicle Registration Number of Driver's Own Vehicle	-
	-
Insurance Company of Driver's Own Vehicle	-
	-
	-

General Information of the Accident

Type Of Accident	COLLISION - HEAD TO REAR
Weather Conditions	CLEAR
Road Surface	DRY

Other Information

Was any foreign vehicle involved in this accident?	NO
Number of vehicles (including own vehicle) involved in the accident	2
Was any body injured in the Accident?	NO
Was any injured conveyed to hospital by ambulance?	NO
Was any other material or property damaged?	YES
I have been approached by unknown person(s) soliciting/offering accident claims assistance.	NO
Number of Passengers (Including Driver)	1

Details of Police Action

Was the accident reported to the police?	NO
If Yes, Please state which Police Station	
Was notice of intended Prosecution given?	NO
If Yes, against whom?	

Circumstances of Accident

I WAS REVERSING TO ENTER A PARALLEL CAR PARK SPOT, WHEN I HIT ONTO THE REAR OF THE CAR THAT WAS PARKED ON THE OPPOSITE CAR PARK SPOT.

Attachment(s)

Are accident photos available for attachment?	YES
Was there any video captured by Car Camera?	NO
Was there any audio recorded?	NO

DETAILS OF OTHER VEHICLE PROPERTY 1

Vehicle Registration Number	SMH6740L
Vehicle Make/Model/Colour	
Details Of Properties	
Vehicle Category	PRIVATE CAR
Name of Driver	
NRIC/Passport Number	
Contact Number	
Address	
Postcode	
Insurance Company Name	
Nature Of Damage	
No. Of Passenger (Including Driver)	

Sketch Plan

SKETCH PLAN

IMPORTANT NOTICE

1. Please report correctly the details of the accident to speed up the claims process.
2. This Form must be completed by the Policyholder and/or the Authorised Driver.
3. Information provided must be as truthful and accurate as possible. Any wilful misrepresentation or withholding of material facts may allow insurance companies to repudiate policy liability.
4. The issue and acceptance of this Form by insurance companies is not an admission of policy liability on the part of the insurance companies.
5. Any false reporting may be referred to the Police for investigation.
6. The report will be forwarded by the insurers of the GIA Records Management Centre established by the General Insurance Association of Singapore (GIA) for archiving and that copies of this report will for a fee be made available upon application by interested parties.
7. By the lodgment of this report to the Insurers, you hereby consent to the archiving of this report at the centre and to copies of the report being made available aforesaid.
8. **Consent under the Personal Data Protection Act (PDPA)**

I understand, acknowledge, agree and consent that:

- (a) My insurer, my workshop and the General Insurance Association of Singapore ("GIA") may/are permitted to collect, use, disclose and/or process my personal data/personal information set out in this [form] and any other personal information provided by me or possessed by my insurer (collectively the "Personal Information") and disclose and transfer such Personal Information to all insurer(s) who have insured vehicle(s) involved in this accident (all insurer(s) who have insured vehicle(s) involved in this accident shall be collectively referred to as the "Insurers"), the Insurers' lawyers/law firms, the Monetary Authority of Singapore and any relevant government agency/authority (such as the police), for the purpose(s) of:
 - (i) processing, handling and/or dealing with my claims including the settlement of the claims and any necessary investigations relating to the claims;
 - (ii) investigating the accident and/or my claims;
 - (iii) carrying out and/or dealing with my instructions or responding to any enquiries by me;
 - (iv) administering my claims (including the mailing of correspondence, statements, invoices, reports or notices to me, which could involve disclosure of certain personal data about me to bring about delivery of the same as well as on the external cover of envelopes/mail packages); and/or
 - (v) complying with applicable law in administering, processing, handling and/or dealing with my claims (collectively the "Purposes")
- (b) all insurer(s) who have insured vehicle(s) involved in this accident and the Insurers' lawyers/law firms, may/are permitted to collect, use, disclose and/or process my Personal Information for one or more of the above Purposes; and
- (c) my Personal Information may/can be disclosed by any of the Insurers and/or GIA to their third party service providers or agents (including their lawyers/law firms), which may be sited outside of Singapore, for one or more of the above Purposes.
- (d) my Personal Information will also be collected and used to compile claims history for the purpose of fraud detection, investigation and management in present and all future claims.
- (e) the information so collected under (d) above may be shared / disclosed:
 - (i) to all insurers and/or any other third parties that assist in evaluating, investigating, controlling or managing fraud, regulators, law enforcement and government agencies as reasonably required for the purposes stated; or
 - (ii) for complying with requirements under any regulations, laws or court orders.

Policyholder's Signature
Date & Time:

Driver's Signature
(If driver is not the policyholder)
Date & Time:

Reporting Centre Personnel's Signature
Name: *Johnathan Simon George*
NRIC/FIN No: *G239571439*



Sketch Plan #2

SKETCH PLAN



DESCRIBE CIRCUMSTANCES OF THE ACCIDENT

Was reversing to enter a parallel carpark spot, when I ~~reversing~~ hit onto the rear of the car that was parked on the opposite parallel car park spot

DECLARATION

I/We declare the foregoing particulars are true in every respect.

Policyholder's Signature
Date & Time:

Driver's Signature
(If driver is not the policyholder)
Date & Time:

Reporting Centre Personnel's Signature
Name: *Wong Kuan Sheng, GY*
NRIC/FIN No.: *G2847143X*





CERTIFICATE OF INSURANCE

AUDI AUTO PROTECTOR PRIVATE VEHICLE

Name of Policyholder : WU WENXIAN
Period of Insurance : 29 Oct 2018 To 28 Oct 2019
Engine No. : CZE 841731
Chassis No. : WAUZZZGAXKA004650

Vehicle No. : SMF1531S
Policy No. : 1800128688
Endorsement No. :
Issued Date : 12 Nov 2018

ABOUT THE COVER

Make/Model : AUDI Q2/ Q2 Sport 1.4 TFSI COD S tronic
Engine Capacity/Tonnage : 1,395.00 CC
Driver Restriction : NA
Person or Classes of Persons Entitled to Drive* :
Sum Insured : Market Value
Off Peak Car : No
First Year of Registration : 2018
Insuring with COE/PARF : Yes

a) The Policyholder
b) Any other person who is driving on the Policyholder's order or with his/her permission.
This Policy will indemnify the Policyholder or any authorised driver only if he/she meets the specified age condition.

You have to pay an additional sum of \$3,000 as "Young and/or Inexperienced Driver Excess" ("YIDR") if You are or Your Authorised Driver (named or unnamed) is under the age of 23 and/or has less than 2 years' driving experience.

Age Condition : All Age Condition

Limitation as to use* :

Use only for social, domestic and pleasure purposes and for the Policyholder's business.
This Policy does not cover use for hire or reward, driving tuition, driving test, racing, pace-making, reliability trial or speed-testing, the carriage of goods other than samples in connection with any trade or business or use for any purpose in connection with Motor Trade.

Loss of Use 1800cc - 2000cc Optional

* Limitations rendered inoperative by Section 8 of the Motor Vehicles (Third-Party Risks and Compensation) Act (Cap. 189) and Section 95 of the Road Transport Act, 1987 (Malaysia), are not to be included under these headings.

EXCESS

Section 1

Fire - \$0 Own Damage - \$800 Theft - \$0 Flood Cover - \$0

Section 2

Property Damage - \$0

Windscreen : \$100

Named Driver and Excess (where applicable)

WU WENXIAN - \$800 (Own Damage)

APPROVED REPORTING CENTRES/AUTHORISED REPAIRERS (FOR CLAIMS RELATED REPAIRS)

1. Audi Customer Service Center Add: 55 Ubi Road 1 Singapore 408699 63662523

For other Approved Reporting Centres/AIG Authorised Repairers, please contact our 24-hour accident emergency hotline at +65 6338 6200. Alternatively, you may refer to AIG website www.aig.com.sg or AIG SG Mobile App. Simply search and download "AIG SG" from iTunes or Google Play.

IMPORTANT NOTES

Hire Purchase Company/Employer's Loan: DBS BANK LTD

We hereby certify that the policy to which this Certificate of Insurance relates is issued in accordance with the provisions of the Motor Vehicles (Third Party Risks and Compensation) Act (Cap. 189), Part IV of the Road Transport Act, 1987 (Malaysia) and Motor Vehicles (Third Party Risks) Rules, 1959 (Malaysia).

0504125200

PREMIUM LEASING - AP

281 ALEXANDRA ROAD AUDI CUSTOMER SERVICE CENTRE
SINGAPORE 159938

Underwritten by AIG Asia Pacific Insurance Pte. Ltd.

Manile

AIG Asia Pacific Insurance Pte. Ltd.
AUTHORISED REPRESENTATIVE

See Policy Ltd

24-HOUR AIG AUTO HOTLINE: +65 6338 6200

IMPORTANT: KEEP THIS DOCUMENT IN YOUR CAR AT ALL TIMES.

What can the 24-hour AIG Auto Emergency Hotline provide for you?

- Immediate assistance after an accident
- Emergency breakdown service
- Towing service (accident or non-accident related)
- Advice on Motor Claims procedures
- Medical Referral Assistance

If no one is injured in the accident:

- You are not required to make any police report.
- Record vehicle number, name and address, insurance company and policy number of the other driver(s) and vehicle(s).
- Collect details (name, address and contact number) of witnesses and/or try to take photographs of the scene of the accident.
- Report the accident to us with your accident vehicle (whether damaged or not) via our approved reporting centres or authorised repairers within 24 hours or the next working day of the accident.

If the accident involves injuries or damage to government property & vehicles, foreign registered vehicles or non-injury hit & run case:

- Report the accident to the police, providing full details of the circumstances of the accident.
- Record vehicle number, name and address, insurance company and policy number of the other driver(s) and vehicle(s), if applicable.
- Collect details (name, address and contact number) of witnesses and/or try to take photographs of the scene of the accident.
- Report the accident to us with your accident vehicle (whether damaged or not) via our approved reporting centres or authorised repairers within 24 hours or the next working day of the accident.

What should I do in the event of an accident?

- Keep calm and move your car to a safe place.
- Do not admit or discuss fault or blame with the other party(ies).
- Report the accident to us with your accident vehicle (whether damaged or not) via our approved reporting centres or authorised repairers within 24 hours or the next working day of the accident.
- Submit Writ/Summons/Correspondences from third party(ies) to AIG immediately.

LOSS OF USE CAR REPLACEMENT BENEFIT

Applicable only if this benefit is included in your motor insurance. Please refer to your Policy Schedule for details. Policy terms and conditions apply. Please call our customer service hotline number (65) 6419-3000 for assistance.

The Certificate of Insurance (CI) should be produced without demand when collecting the Rental Car and the Rental Car Company reserves the right to verify the identity of the holder. The CI is the property of AIG and its use is subject to the terms and conditions contained in the Loss of Use Endorsement under the policy issued to the policyholder.

Steps to activate Loss of Use Car Replacement Benefit and Important Information

1. To activate your loss of use car replacement, please contact the Rental Car Company (listed below) after filing/reporting your accident claim.
2. Your rental car will be made available within 5 working hours of activation with the Rental Car Company.
3. At the time of collection of the Rental Car, the original insurance policy and schedule issued by AIG, a copy of the Accident Report from Audi Customer Service Centre must be produced.
4. The number of days is based on the period your vehicle is in the repair workshop unless the number of days of loss of use entitlement is stated in the Policy.
5. Rental cars are strictly for use in Singapore only.
6. Extension of rental beyond repair period approved by AIG surveyor will be chargeable by the Rental Car Company on per day basis.
7. Upgrade of Rental Car is available upon request subject to additional charges by the Rental Car Company.

Rental Car Company: Popular Rent A Car Pte. Ltd.

Activation Hotline: 67428888

501 Guillemard Road Singapore 399840

Operation Hours: Monday to Friday: 9am to 6pm Saturday (Half Day): 9am to 4pm

*The Rental Car Company's Terms & Conditions apply (i.e., refundable security deposit, excess liability for the Rental Car, Collision Damage Waiver, etc).

IMPORTANT NOTICE

If you sell your motor vehicle, this Notice is IMPORTANT and MUST be complied with. Policyholders are hereby warned that under the Motor Vehicles (Third Party Risks and Compensation) Act (Cap.99), it shall be unlawful for any person to use or cause or permit any other person to use a motor vehicle without a valid policy of insurance under the Act.

The Policyholder is further warned that on the sale of a motor vehicle, they must surrender the Certificate of Insurance and the Policy to the insurance company. If the Certificate of Insurance has been lost or destroyed, a Statutory Declaration to that effect must be made. Failure to comply with this obligation is an offence under the Motor Vehicles (Third Party Risks and Compensation) Act (Cap.88).

This Policy will cease to be valid once the motor vehicle has been sold to another person unless the transfer of interest has been duly notified to and agreed to by the insurance company concerned. If the insurance company agrees to cover the new owner, they will issue a new Certificate of Insurance in the new owner's name. The premium chargeable may vary according to the new owner's profile.

REPUBLIC OF SINGAPORE DRIVING LICENCE

License Number **S8842507C**

Name **WU WENXIAN**

Birth Date **03 Nov 1988**

Issue Date **30 Jul 2010**

001079467A

REPUBLIC OF SINGAPORE

IDENTITY CARD NO. S8842507C

Name **WU WENXIAN**

吴文娴

Race **CHINESE**

Date of birth **03-11-1988**

Country/Place of birth **SINGAPORE**

Sex **F**

S8842507C

YOU ARE LICENSED TO DRIVE VEHICLES IN THE FOLLOWING CLASS(ES)

EFFECTIVE DATE

Class 3 Motor Cars= \leq 3000kg with \leq 7 passengers, exclusive of the driver; and other motor vehicles \leq 2500kg **30 Jul 2010**

NP 428A

Licence No: S8842507C

6157956

S8842507C

Date of issue **27-03-2019**

Address **APT BLK 425 BEDOK NORTH ROAD
#06-555
SINGAPORE 460425**

Premium Automobiles

55 Ubi Road 1, Singapore 408699

Tel : 6366 2323 Fax : 6841 1183

Email: Nora.khai@premiumauto.com.sg / claims@premiumauto.com.sg

Telefax

Estimate : Accident Repairs
Workshop : Ubi Road 1
Contact No : 6366 2323
Fax No : 6841 1183
Reference : PA/OD/0792/2019/TG
Date : 25-Jun-19

Vehicle NOT IN workshop. Kindly arrange for survey.

AIG Asia Pacific Insurance Pte Ltd

78 Shenton Way

#07-16 AIG Building

Singapore 079120

Attn: Mr. Adrian Ling - Motor Claims Dept

Tel: 6841 0055 - Fax: 6256 4315

Owner's Name : Mr. Wu WenXian
Address : 2 Dunman Lane
#03-02
Singapore 439275
Telephone : HP +65 81211292
Type of Claim : Own Damage Claims
Policy No. : 1800128688
Vehicle No : **SMF 1531 S**
Model Code : Audi Q2 1.4 TFSI COD S TR
Model / Year : 29-10-18
Engine No : CZE 841731
Chassis No : WAUZZZGAXKA004650
Mileage :
Date In :
Liability :
Excess Cost :
Estimated By : Johnny Boo / Allan Wu
Accident Date : 21-Jun-19
Place of Accident : Duxton Road

LKK Auto Consultants hence notify the Repairer of the following:

- To resurvey before/after spray painting
- To display damaged part(s) during resurvey
- Parts prices are subject to confirmation
- Third party survey is on a "Without Prejudice" basis
- No illegal modification(s) is allowed
- Supplementary item(s) must be resurveyed and is subject to final approval from Insurance Company

Acknowledged by Repairer

Signature:

Date:

Premium Automobiles

55 Ubi Road 1, Singapore 408699

Tel : 6366 2323 Fax : 6841 1183

Telefax

Estimated Labour Charges for Accident Vehicle. SMF 1531 S

S/n	Nature of Jobs	Estimated Charges	Surveyor's Recommendation
1	To remove and transfer front wire harness for headlights, horns, fog lamps, outside temperature sensor and headlight washer assy.	S/N \$ 360.00 ✓	✓
2	To dismantle and renew front bumper assy. Inspect front lock carrier for damage. Re-organise front crash management components. Reinstall all parts removed.	\$ 1,200.00 500. ✓	✓
3	To respray front bumper.	\$ 1,000.00 550 ✓	✓
4	To carry out diagnostic check.	S/N \$ 192.00 ✓	✓
TOTAL LABOUR CHARGES		: \$ 2,752.00	

Premium Automobiles

55 Ubi Road 1, Singapore 408699
Tel : 6366 2323 Fax : 6841 1183

Telefax

Material List for Accident Vehicle Regn No. SMF 1531 S

S/N	Parts Description	Damaged Parts & Prices	
		S/Nett	Remark
1	FRONT BUMPER	\$ 1,705.00	de 1364
2	FRONT BUMPER FIXING PARTS	\$ 314.00	? X nn
3	FRONT BUMPER GRILLE - CENTER	\$ 179.00	? X nn
4	FRONT BUMPER AIR GRILLE - LH	\$ 154.00	cut 122.80
5	FRONT BUMPER AIR GRILLE REAR COVER - LH	\$ 31.00	re 24.40
6	FRONT BUMPER SPOILER	\$ 273.00	de 218
7	FRONT BUMPER CLOSING ELEMENT	\$ 142.00	? X } nn
8	FRONT BUMPER BRACKET - LH	\$ 32.00	? X }
9	FRONT BUMPER GUIDE SECTION - LH	\$ 32.00	? X }
10	FRONT WHEEL COVER - LH / RH	\$ 587.00	? photo 469.60 ^{bt}
11	HEADLIGHT MOUNTING - LH	\$ 107.00	? ✓ 85.60 de ✓
12	WASHER RESERVOIR	\$ 156.00	de 124.80
13	WASHER RESERVOIR SEAL	\$ 7.00	re 5.28
14	SEAL RING	\$ 8.00	re 6.08
15	SUNDRIES	\$ 300.00	? X nn.
TOTAL SPARE PARTS		\$ 4,027.00	
TOTAL LABOUR CHARGES		\$ 2,752.00	
GRAND TOTAL		\$ 6,779.00	

All charges are not inclusive of GST.

Legend : Remarks (OK) = Approved, Remarks (X) = Not approved
Spare parts are Special Nett.

Premium Automobiles

55 Ubi Road 1, Singapore 408699
Tel : 6366 2323 Fax : 6841 1183

Telefax

Name	:	Taufik 9749 5784
Surveyed Date	:	EX: to be advise
Authorised Date	:	Authorise 26/6/12 1240
Excess Cost	:	03 days
Liability	:	
Remarks	:	Resumy before print sure 11/11/2012

Please Note

- : This estimate is based on visual inspection of the affected vehicle.
Should we require further labour charges and spare parts in the progress of repair, we shall inform you accordingly.
For inspection of vehicle, please refer to Ms Norah Khai at
Tel: 6768 9828 for appointment.

Yours faithfully,
Premium Automobiles Pte Ltd

Johnny Boo
Body Repair Manager

Allan Wu
Claims Consultant

Premium Automobiles

55 Ubi Road 1, Singapore 408699

Tel : 6366 2323 Fax : 6841 1183

Email: Nora.khai@premiumauto.com.sg / claims@premiumauto.com.sg

Telefax

Estimate : Accident Repairs
Workshop : Ubi Road 1
Contact No : 6366 2323
Fax No : 6841 1183
Reference : PA/OD/0792/2019/TG
Date : 25-Jun-19

Vehicle NOT IN workshop. Kindly arrange for survey.

AIG Asia Pacific Insurance Pte Ltd

78 Shenton Way

#07-16 AIG Building

Singapore 079120

Hi Taufikh,

3 days - ok - Jy - 3 AUG 19

Attn: Mr. Adrian Ling - Motor Claims Dept

Tel: 6841 0055 - Fax: 6256 4315

Owner's Name : Mr. Wu WenXian
Address : 2 Dunman Lane
#03-02
Singapore 439275
Telephone : HP +65 81211292
Type of Claim : Own Damage Claims
Policy No. : 1800128688
Vehicle No : **SMF 1531 S**
Model Code : Audi Q2 1.4 TFSI COD S TR
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Engine No : CZE 841731
Chassis No : WAUZZZGAXKA004650
Mileage :
Date In :
Liability : -
Excess Cost : -
Estimated By : Johnny Boo / Allan Wu
Accident Date : 21-Jun-19
Place of Accident : Duxton Road

Premium Automobiles

55 Ubi Road 1, Singapore 408699

Tel : 6366 2323 Fax : 6841 1183

Telefax

Estimated Labour Charges for Accident Vehicle. SMF 1531 S

S/n	Nature of Jobs		Estimated Charges	Surveyor's Reccomendation
1	To remove and transfer front wire harness for headlights, horns, fog lamps, outside temperature sensor and headlight washer assy.	S/N	\$ 360.00	\$ 360.00
2	To dismantle and renew front bumper assy. Inspect front lock carrier for damage. Re-organise front crash management components. Reinstall all parts removed.		\$ 1,200.00	\$ 500.00
3	To respray front bumper.		\$ 1,000.00	\$ 550.00
4	To carry out diagnostic check.	S/N	\$ 192.00	\$ 192.00
TOTAL LABOUR CHARGES		:	<u>\$ 2,752.00</u>	<u>\$ 1,602.00</u>

Premium Automobiles

55 Ubi Road 1, Singapore 408699

Tel : 6366 2323 Fax : 6841 1183

Telefax**Material List for Accident Vehicle Regn No. SMF 1531 S**

S/N	Parts Description	Damaged Parts & Prices	
		S/Nett	Remark
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2	FRONT BUMPER FIXING PARTS	\$ 314.00	
3	FRONT BUMPER GRILLE - CENTER	\$ 179.00	
4	FRONT BUMPER AIR GRILLE - LH	\$ 154.00	\$ 122.80
5	FRONT BUMPER AIR GRILLE REAR COVER - LH	\$ 31.00	\$ 24.40
6	FRONT BUMPER SPOILER	\$ 273.00	\$ 218.00
7	FRONT BUMPER CLOSING ELEMENT	\$ 142.00	
8	FRONT BUMPER BRACKET - LH	\$ 32.00	
9	FRONT BUMPER GUIDE SECTION - LH	\$ 32.00	
10	FRONT WHEEL COVER - LH / RH	\$ 587.00	\$ 469.60
11	HEADLIGHT MOUNTING - LH	\$ 107.00	\$ 85.60
12	WASHER RESERVOIR	\$ 156.00	\$ 124.80
13	WASHER RESERVOIR SEAL	\$ 7.00	\$ 5.28
14	SEAL RING	\$ 8.00	\$ 6.08
15	SUNDRIES	\$ 300.00	
TOTAL SPARE PARTS		\$ 4,027.00	\$ 2,420.56
TOTAL LABOUR CHARGES		\$ 2,752.00	\$ 1,602.00
GRAND TOTAL		\$ 6,779.00	\$ 4,022.56

All charges are not inclusive of GST.

Legend : Remarks (OK) = Approved, Remarks (X) = Not approved
Spare parts are Special Nett.

Premium Automobiles

55 Ubi Road 1, Singapore 408699

Tel : 6366 2323 Fax : 6841 1183

Telefax

Name :
Surveyed Date :
Authorised Date :
Excess Cost :
Liability :
Remarks :

Please Note

: This estimate is based on visual inspection of the affected vehicle.
Should we require further labour charges and spare parts in the
progress of repair, we shall inform you accordingly.
For inspection of vehicle, please refer to Ms Norah Khai at
Tel:6768 9828 for appointment.

Yours faithfully,

Premium Automobiles Pte Ltd

Johnny Boo
Body Repair Manager

Allan Wu
Claims Consultant

Premium Automobiles

AIG Asia Pacific Insurance Pte Ltd
78 Shenton Way
#07-16 AIG Building
Singapore 079120
Attn: Motor Claims Dept
Yr Ref: SMF 1531 S

Norah Khai
6768 9911
6841 1183
Nora.khai@premiumauto.com.sg
Body & Paint Dept
PA/OD/0792/2019/KK

14 Sep 2019

from
Telephone +65-
Telefax +65-
EMail
Our department
Our Ref
Your Ref
Date

Dear Sir,

1

total pages

RE: INSURANCE CLAIM FOR SMF 1531 S, Audi Q2 1.4 TFSI COD.

With reference to the above-mentioned vehicle, no. **SMF 1531 S**, claimant, **Ms Wu Wen Xian**, please find the related document per attached.

1. A copy of the Original invoice no. 85014239 – S\$ 3,448.14.
2. A copy of the Discharge Voucher duly signed by client.

Based on the above document, we would appreciate you could expedite the payment soonest possible.

If you require any further clarification, please do not hesitate to contact me at 6768 9911.

Regards

This is a computer-generated document. No signature is required.

Norah Khai
Claims Dept

Encls

AIG – SMF 1531 S

Premium Automobiles Pte Ltd
Showroom
9 Leng Kee Road
Singapore 159090
Telephone (65) 6566 1111
Telefax (65) 6471 3733

Service & Parts Centres
55 Ubi Rd 1
Singapore 408699
Telephone (65) 6336 2323
Telefax (65) 684 11183

Premium Automobiles Pte Ltd



Audi Centre Singapore
281 Alexandra Road
Singapore 159938
Main Telephone 6836 2223
Main Telefax 6471 3733

Alexandra Service Centre
281 Alexandra Road
Singapore 159938
Main Telephone 6388 2223
Main Telefax 6475 1023

Ubi Service Centre
55 Ubi Road 1
Singapore 408699
Main Telephone 6388 2323
Main Telefax 6841 1183

Customer Service
Service Appointment 6366 2323
24-hour Breakdown Service 9828 1233
Email customer.care@premiumsauto.com.sg

INS TAX INVOICE

Page 1 16:34

Company Reg. No. 199902271W
GST Reg. No. 199902271W

AIG ASIA PACIFIC INSURANCE PTE LTD MOTOR CLAIM DEPT AIG BUILDING 78 SHENTON WAY #07-16 SINGAPORE 079120 079120	Invoice No: 85014239	Account: A0006 (T 0)
	Date : 12/09/2019	AIG ASIA PACIFIC INSURANCE PTE LTD MOTOR CLAIM DEPT AIG BUILDING 78 SHENTON WAY #07-16 SINGAPORE 079120
	Order : SMF1531S	
	Term : 30	

Regn No: SMF1531S (V 39881) **Regn Date:** 29/10/2018 **Mileage:** 10728 **WIP No.:** 58137

Model: Q2 1.4 TFSI COD S TRONIC GABAC **Chassis:** WAUZZZGAXKA004650 **Engine:** CZE 841731 **Dept:** U

You have been assisted by :- UB-Kelvin Khoo (138)

		Details	Qty	Unit Price	Amount
Q	EXC	Insurance Excess/Liability M: 8888	-800.00	1.00	-800.00
S	BODYWORK	TO REMOVE AND TRANSFER FRONT WIRE HARNESS FOR HEADLIGHTS, HORNS, FOG LAMPS, OUTSIDE TEMPERATURE SENSOR AND HEADLIGHT WASHER ASSY M:	360.00	1.00	360.00
S	BODYWORK	TO DISMANTLE AND RENEW FRONT BUMPER ASSY. INSPECT FRONT LOCK CARRIER FOR DAMAGE. REORGANISE FRONT CRASH MANAGEMENT COMPONENTS. REINSTALL ALL PARTS REMOVED M:	500.00	1.00	500.00
S	BODYWORK	TO RESPRAY FRONT BUMPER M:	550.00	1.00	550.00
S	BODYWORK	TO CARRY OUT DIAGNOSTIC CHECK M:	192.00	1.00	192.00
X	A81A807107 GRU	COVER			
X	A81A807108 GRU	COVER	Less 020%	1.00	785.50
X	A81A853718 4W3	COVER	Less 020%	1.00	785.50
X	A81A853717 4W3	COVER	Less 020%	1.00	293.50
X	A81A807110 4W3	SPOILER (LAST)	Less 020%	1.00	293.50
X	A81A807151 9B9	COVER	Less 020%	1.00	272.50
X	A81A805607C	MOUNTING (LAST)	Less 020%	1.00	30.50
X	A81A807663 GRU	CONN PIECE	Less 020%	1.00	107.00
X	A81A807671 4W3	GRILL	Less 020%	1.00	134.00
X	A431955465	GASKET	Less 020%	1.00	153.50
X	A7M0919382	WASHER	Less 020%	1.00	6.60
X	A5Q0955453BE	WATER RES.	Less 020%	1.00	7.60
				156.00	124.80
Parts	2,420.56				
Labour	0.00				
Sublet	1,602.00				
Menus	0.00				
Lubricant	0.00				
Sub-Total					3,222.56
7% GST					225.58
Grand Total					3,448.14



4/3

Received by

For & on behalf of
Premium Automobiles Pte Ltd

Premium Automobiles

Telefax

to **AIG Asia Pacific Insurance Pte Ltd**
78 Shenton Way
#07-16 AIG Building
Singapore 079120
Motor Claims Dept
Yr Ref: SMF 1531 S

Norah Khai
6768 9828
6841 1183

Body Repair

PA/OD/0792/2019/KS
12 July 2019

from
Telephone +65-
Telefax +65-
Mobile +65-
Our department
Your Claim Ref
Our Ref
Date

RE: CLAIM – OWNER’S SATISFACTION/DISCHARGE VOUCHER

1 total pages

Make & Model : Audi Q2 1.4 TFSI COD S-TRONIC
Vehicle Chassis No. : WAUZZZGAXKA004650
Vehicle Regn No. : **SMF 1531 S**
Vehicle Mileage : 10728 KM
Vehicle Owner : Ms. Wu WenXian
Certificate No : 1800128688
Own Damage Excess : \$ 856.00 (Inclusive 7%GST)
Accident Date : 21/6/2019
Place : Duxton Road
Repair Cost : \$ 3,448.14
WIP No. : 58137
Repairer's Name : Premium Automobiles Pte Ltd

Premium Automobiles Pte Ltd
Showroom
9 Leng Kee Road
Singapore 159090
Telephone (65) 6566 1111
Telefax (65) 6471 3733


Service & Parts Centres
55 Ubi Road 1
Singapore 408699
Telephone (65) 6366 2323
Telefax (65) 6841 1183

I/We certify that the vehicle has been fully repaired to my entire satisfaction and that payment of the repairer's charges that are claimable under the policy will be deemed in full and final settlement of my claim.

Owner / Insured Signature :

Time :

Date :



12/7

...CLAIM SUBFOLDER...(Pending for Survey Report)

CLAIM SUBFOLDER TRACKING

Case	Notified	Est Submitted	Adj Assigned	Adj Rpt	Adj Submitted	Ins Auth'd	Status
Main	25 Jun 2019		28 Jun 2019 14:38 Edit Adj Rpt	S\$4,022.56 Edit Estimates	S\$4,022.56 View Rpt		Pending for Survey Report Cancel Case

Main	Reference	Claim Details	Documents	Show All					
CLAIM SUBFOLDER DETAILS <div style="float: right;">[Created by insurer]</div>									
Insured: WU WENXIAN , ID: S8842507C, Tel: +6581211292, Email: ALICE.WXWU@GMAIL.COM									
Vehicle Reg. No.: SMF1531S		Date of Loss: 21/06/2019 18:00 - :59 [7 Months and 23 Days From LTA Reg Date (Man Yr)]							
Claim Type: OD / 4165772049SG		Policy/Cover Note No.: 1800128688 (Comprehensive)							
		Excess: S\$800.00							
Repairer: Premium Automobiles Pte Ltd - Alexandra (HQ) 281 Alexandra Pte Ltd, Level B2, 159938 Alexandra - Tel: 63882233									
Handling Insurer: AIG Asia Pacific Insurance Pte. Ltd. (SG) - Tel: 65-6419-3000 ... [Handled by Yap, Weijoe] Weijoe.Yap@aig.com									
Adjuster: LKK Auto Consultants Pte Ltd (HQ) - Tel: 6256-3561 ... [Handled by MOHD TAUFIKH BIN HAMID] ... [Final Rpt due 09/07/2019]									
Driver/Custodian: WU WENXIAN (30 / Female) , NRIC: S8842507C, Tel: +6581211292 Email: ALICE.WXWU@GMAIL.COM									
ASSOCIATED MAIL RECEIVED <div style="float: right;">View All Compose Case Mail</div>									
There are no mail for this case.									
ALL ASSOCIATED TASKS <input type="checkbox"/> <div style="float: right;">View All Search Tasks Create New Task Complete</div>									
Due Date	Priority	Type	Task Group	Subject	Handler	Assigned By	Completed On	Created On	Done?
No results.									

Claim Documents

*SMF1531S (4165772049SG)
 OD
 Jun 21 2019 6:00PM
 [WU WENXIAN]
 Premium Automobiles Pte Ltd - Alexandra

Upload Documents		Upload Photos	Compose New Letter	Upload Video	Upload Audio	View View in Browser ▼	
Photos/Images						3 per page ▼	✓
No	Relabel/Reorder	LKK Auto Consultants Pte Ltd (HQ)		Thumbnail	Print		
1	16/09/19 14:05	General View		Load JPG	✓		
2	16/09/19 14:05	General View		Load JPG	✓		
3	16/09/19 14:05	General View		Load JPG	✓		
4	16/09/19 14:05	General View		Load JPG	✓		
5	16/09/19 14:05	General View		Load JPG	✓		
6	16/09/19 14:05	General View		Load JPG	✓		
7	16/09/19 14:05	General View		Load JPG	✓		
8	16/09/19 14:05	General View		Load JPG	✓		
9	16/09/19 14:05	General View		Load JPG	✓		
10	16/09/19 14:05	General View		Load JPG	✓		
11	16/09/19 14:05	General View		Load JPG	✓		
12	16/09/19 14:05	General View		Load JPG	✓		
13	16/09/19 14:05	General View		Load JPG	✓		
14	16/09/19 14:05	General View		Load JPG	✓		
15	16/09/19 14:06	General View		Load JPG	✓		
16	16/09/19 14:06	General View		Load JPG	✓		
17	16/09/19 14:06	General View		Load JPG	✓		
18	16/09/19 14:06	General View		Load JPG	✓		
19	16/09/19 14:06	General View		Load JPG	✓		
20	16/09/19 14:06	General View		Load JPG	✓		
21	16/09/19 14:06	General View		Load JPG	✓		
22	16/09/19 14:06	General View		Load JPG	✓		
23	16/09/19 14:06	General View		Load JPG	✓		
24	16/09/19 14:06	General View		Load JPG	✓		
25	16/09/19 14:06	General View		Load JPG	✓		
26	16/09/19 14:06	General View		Load JPG	✓		
Documentation						1 per page ▼	✓
No	Relabel/Reorder	LKK Auto Consultants Pte Ltd (HQ)		Thumbnail	Print		
1	28/06/19 15:41	Certificate of Insurance		Load PDF			
2	28/06/19 15:41	Driver's Driving License and NIRC		Load PDF			
3	28/06/19 15:41	estimate		Load PDF			
4	28/06/19 15:41	Singapore Accident Statement		Load PDF			
5	24/09/19 13:59	DISCHARGE VOUCHER		Load PDF			
6	24/09/19 13:59	WORKSHOP INVOICE		Load PDF			

Linked Accident Report Documents

Assessment Reports			View View in Browser ▼	
No	Finalized On	Premium Automobiles Pte Ltd (UBI)	1 per page ▼	✓
1	22/06/19 16:16	Accident Statement	Thumbnail	Print
			Load HTM	
Photos/Images			3 per page ▼	✓

Assessment Reports

No	Finalized On	Premium Automobiles Pte Ltd (UBI)	1 per page ▼	✓
No	Finalized On	Premium Automobiles Pte Ltd (UBI)	Thumbnail	Print
1	22/06/19 16:11	Accident Photo	Thumbnail	Print
2	22/06/19 16:11	Accident Photo	1 Load JPG	✓
3	22/06/19 16:11	Accident Photo	1 Load JPG	✓
4	22/06/19 16:11	Accident Photo	1 Load JPG	✓
5	22/06/19 16:11	Accident Photo	1 Load JPG	✓
6	22/06/19 16:11	Accident Photo	1 Load JPG	✓
7	22/06/19 16:11	Accident Photo	1 Load JPG	✓
8	22/06/19 16:11	Accident Photo	1 Load JPG	✓

Documentation

No	Finalized On	Premium Automobiles Pte Ltd (UBI)	1 per page ▼	✓
1	22/06/19 15:41	Sketch Plan	Thumbnail	Print
2	22/06/19 15:41	Sketch Plan #2	1 Load JPG	✓

Documents Checklist**DOCUMENTS CHECKLIST**

There are no document checklists configured.

Reset

Save

Print

Our Checklist Remarks - LKK Auto Consultants Pte Ltd (HQ)**Show Remarks To:** ☐ Handling Insurer

Note: Remarks are private unless you show it to other parties.

LKK Auto Consultants Pte Ltd (Co.Reg.No:199607198R)

51 Ubi Ave 1 #01-25, Paya Ubi Industrial Park
Singapore 408933

Tel: 6256-3561 Fax: 6844-8805 Email: sur@lkkauto.com; assignments@lkkauto.com

VEHICLE DAMAGE INSPECTION REPORT

AIG Asia Pacific Insurance Pte. Ltd.
AIG Building, 78 Shenton Way #08-16
Singapore 079120

Our File No: CC3/AIG19011476/T1TD3S2
Date: 24/09/2019

REFERENCE

Insured/Claimant: WU WENXIAN **Policy No:** 1800128688
Date of Loss: 21/06/2019 **Nature of Claim:** OD **Claim No:** 4165772049SG

DESCRIPTION & IDENTIFICATION OF VEHICLE

Reg No: SMF1531S
Make & Model: AUDI Q2 SPORT, 1.4 TFSI COD S-TRONIC (A) **Engine No:** CZE841731
Reg. Date: 29/10/2018 (Man. Year: 2018) **Chassis No:** WAUZZZGAXKA004650
Colour: Silver **Odometer:** 10057 km
Engine Capacity: 1395 cc
Market Value/New Car Price: S\$116,000.00
Sum Insured (S\$): Market Value/New Car Price

CONDITION OF VEHICLE AT THE TIME OF SURVEY

General Condition: Good **Steering (Serviceable):** Yes **Footbrake (Serviceable):** Yes
Handbrake (Serviceable): Yes **Engine Modification:** No **Pre-accident Condition:** Yes

CONDITION OF TYRES

Front Tyre Size: 215/60 R16 **Rear Tyre Size:** 215/60 R16
Front Left Side: Bridgestone 6 mm **Rear Left Side:** Bridgestone 6 mm
Front Right Side: Bridgestone 6 mm **Rear Right Side:** Bridgestone 6 mm

The above values represent the remaining tyre treads depth

COST OF CLAIMS

	Repairer's	Adjuster's	Difference	Diff %
Parts	4,027.00	2,420.56	1,606.44	39.89
Miscellaneous Items	0.00	0.00	0.00	
Labour	2,752.00	1,602.00	1,150.00	41.79
Paintwork Labour	0.00	0.00	0.00	
Towing	0.00	0.00	0.00	
Calculated Gross Total (S\$)	6,779.00	4,022.56	2,756.44	40.66
- Excess (S\$)	800.00	800.00	0.00	0.00
(S\$)	5,979.00	3,222.56	2,756.44	46.10
+ GST 7.00/7.00% (S\$)	418.53	225.58	192.95	46.10
Nett Amount (S\$)	6,397.53	3,448.14	2,949.39	46.10

INSPECTION

Date of Assignment: 28/06/2019
Date Inspected: 26/06/2019 **Inspected At:** Premium Automobiles Pte Ltd
281 Alexandra Pte Ltd, Level B2
Singapore 159938
Estimated Period of Repair: 3.0 days

Adjuster: MOHD TAUFIKH BIN HAMID

Manager: DENISE TAY KWEE CHENG

NOTE: This report represents our findings at the time and place of inspection stated herein. Such inspection has been carried out to the best of our knowledge and ability but any other liability under any other circumstances is hereby expressly excluded.

REPAIR DETAILS

Recommended Parts

No.	Qty	Part No.	Particulars	Condition	Repairer's	Amount
1	1		*FRONT BUMPER	Deformed	1,705.00 FS	*1,364.00 FS
2	1		*FRONT BUMPER FIXING PARTS	Not Necessary	314.00 FS	*- FS
3	1		*FRONT BUMPER GRILLE - CENTER	Not Necessary	179.00 FS	*- FS
4	1		*FRONT BUMPER AIR GRILLE - LH	Cut	154.00 FS	*122.80 FS
5	1		*FRONT BUMPER AIR GRILLE REAR COVER - LH	Necessary	31.00 FS	*24.40 FS
6	1		*FRONT BUMPER SPOILER	Deformed	273.00 FS	*218.00 FS
7	1		*FRONT BUMPER CLOSING ELEMENT	Not Necessary	142.00 FS	*- FS
8	1		*FRONT BUMPER BRACKET - LH	Not Necessary	32.00 FS	*- FS
9	1		*FRONT BUMPER GUIDE SECTION - LH	Not Necessary	32.00 FS	*- FS
10	1		*FRONT WHEEL COVER - LH / RH	Bent	587.00 FS	*469.60 FS
11	1		*HEADLIGHT MOUNTING - LH	Deformed	107.00 FS	*85.60 FS
12	1		*WASHER RESERVOIR	Deformed	156.00 FS	*124.80 FS
13	1		*WASHER RESERVOIR SEAL	Necessary	7.00 FS	*5.28 FS
14	1		*SEAL RING	Necessary	8.00 FS	*6.08 FS
15	1		*SUNDRIES	Not Necessary	300.00 FS	*- FS

F=Franchise part. S=SpcNett.

Total Parts (S\$) 4,027.00 2,420.56

Report was unsubmitted during this print-out.

Recommended Miscellaneous Items

There are no new miscellaneous items selected.

Recommended Labour

No	Particulars	Lab.Type	Repairer's	Amount
<u>Labour Items</u>				
1	TO REMOVE AND TRANSFER FRONT WIRE HARNESS FOR HEADLIGHTS, HORNS, FOG LAMPS, OUTSIDE TEMPERATURE SENSOR AND HEADLIGHT WASHER ASSY.	New	360.00	360.00
2	TO DISMANTLE AND RENEW FRONT BUMPER ASSY. INSPECT FRONT LOCK CARRIER FOR DAMAGE. RE-ORGANISE FRONT CRASH MANAGEMENT COMPONENTS. REINSTALL ALL PARTS REMOVED.	New	1,200.00	500.00
3	TO RESPRAY FRONT BUMPER.	New	1,000.00	550.00
4	TO CARRY OUT DIAGNOSTIC CHECK.	New	192.00	192.00
Gross Labour Cost (S\$)			2,752.00	1,602.00

Report was unsubmitted during this print-out.

< END OF ESTIMATES >