PARTIES CARE CHARGES	CC 4/EQI1901 14Y	4 PH P B LIER
INS. CASE OWNER: SULFVEYOR: REA	ASSIGNMENT.	10/6/19
Surveyor:	(U) DOE LEMIC	Date / Time : VV   1
Pre-assign / CCU / FTE		negistated in sterrifica.
-	GBG 4569P	No.
Insured Vehicle No.	0.0	ner
Name of Insured :	DE YEAR INTERIORS & WOOWIELD	y No.
Insured Tel No.	HP: Make	r / Model :
Excess Sec II :55	D.O.A: V6 6 LA - Plane	of Accident
Is driver the owner?	( YES / NO ) Nature of Accident:	
If NO. Driver Name / Age	ot G	IA REPORT: YES / NO : TP GIA REPORT: YES / NO
Driver Tel No.;	(V/L: YES / NO ) Insur	ed Liability: % Final ? Yes / No
594 8 458R		
711 04101		
INSRS:		SRS: INSRS: WSP:
Tel UK	WSP: WS Tel: Tel	1 /
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17/12	1605 VR- A 41617 456 10-	STAGE DATE/PIC
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1617119 60	Med OZ by Moon 1P clary	Non-Reporting Its (Final):
.41.1	uled 07 to moon 1P clarms	Notification ltr (if non-pickup):
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X10/10/ - #	(1) Shu kito dok	Documentation Check List: Handler Typist
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		After call its to Ot:
		Authorisation To Act
		Release Voucher:
		Final Repair Bill:
		Towing Invoice
		LTA/GIA:
		Medical Bill
		PTR
		Mandate/Reject Instruction:
		LOD
RELIMINARY ADVICE Date/T	ime: Sent By:	Payment Breakdown Form:
RELIMINARY ADVICE Date/	me: Sent By:	Post-Repair Photos:
INALIZATION Date/7	ine: Confirm with:	Confirm by:
epair Cost. SS	days) Reduction: S	Emul Call
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cost of Rental (LOR): 4 (IA) SS town of Use (LOU): SS	535-00 (5 days) A5100	manov (ermsz
ow of Use (LOU): 55 ow of Income (LOI): 55	(5 x days) (5 x days)	VOVA
	LOR + LOU LOR + LO [Tick only one]	1.0(-1)11
LATETA Search SS &	0.00	
		Claim status: Normal/Reject/Private Settle
The state of the s	(e.g. Tow/ Independent )	2) Report Format:
egal Cost SS -	Sul. In Global Sum SS:	3) Survey fee: 9 2100 · 10
INAL PAYMENT Dute/T		Email Call
		Mar France Die Litel
over 2: (Strike if N.A.) SS	Name 2	1 10.00
Payer 3 (Strike if N.A.) 55	Name 3	

Auto Consultants Pte Ltd

Company Registration No. 199607198R

51 UBLAVE 1, #02-25 PAYA UBLINDUSTRIAL PARK, SINGAPORE 408933 TEL.; (065) 62563561 FAX: (065) 62564315

Your ref:

To Be Advised

Our ref:

CC4/EQI19011474/R1pb3

Date:

23.07.2019

The Motor Claims Department M/s EQ INSURANCE COMPANY LTD

Dear Sir/Madam.

#### PRELIMINARY ADVICE OF VEHICLE NO.

SGY8558R

We refer to the above matter.

Please be informed that we had conducted the inspection of the above mentioned vehicle on 22.07.2019 at the premises of M/s Cycle & Carriage France Pte Ltd and have the following to report:-

Workshop Estimate Amount	: 55	5,245.00
Revised Estimate Amount	: SS	4,328.00
"Check" Items Amount	: S\$	277.00
Market Value	: S\$	-
LTA Reimbursement Value	: S\$	-
Nett Value	: SS	-

Description of Damage:

The vehicle sustained damages at the

N/S Front Portion

rear from

Comments/Present Status:

Damages Consistent

Estimated normal period for repairs:

4 days

Yours faithfully,

MOHD, RASUL

Licensed Appraiser



# CYCLE & CARRIAGE FRANCE PTE. LIMITED

# PANDAN GARDENS CUSTOMER SERVICE CENTRE



209 Pandan Gardens, Singapore 609339 Tel: (65) 6568 4501 Fax: (65) 6565 1240

#### **ESTIMATE**

Company Reg No. 200609327M GST Reg No. MR-8500111-K

	Leong Eng ( Blk 275A Bl #10-118 Singapore :			Reg No/Reg Date Date In/Mileage	SGY8558R	ong Eng Chai / 05/07/201 0			
	B1k 275A B1 #10-118				SGY8558R	70 70 20	12		
	#10-118	Ishan St 24		Date In/Mileage	/	0			
		571275		Chassis No	VF7UA5FV8CJ	538536			
	orngapore i	D7.1447 W.		Engine No	10FJBS14234	36			
	Contact No	Mobile: 91540439		Make/Model	CIT/GC4P DY	NAMIQUE 1.6	EGS		
				Colour/Trim	T6M	/ B)	C		
Account No	Terms	Date/Time Printed	CSE	Operator		WIP No			
SM00073	Cash	26/06/2019/ 12:42	BLC	442 / CocoLu		14497			
		Description of Good	s / Services		Qty	Unit Price	Disc%	Ап	1200.00
E PNT9800 SPRAY A 5490009 CHECK A 5490009 CONDUC M SUNDRY APPLY M SUNDRY SUNDRY FRONT M DOOR H M DOOR H M DOOR H M SIDE S M DOOR P M WENDOW	& INSTALL F O PAINT FOR FF 9 WIRING & ELE 9 T DIAGNOSTIC SEALANT FOR	HAL - SURVE	YOR NAME:	Im &	1.00 1.00 1.00 1.00 1.00 1.00 1.00 1.00	1277.00 114.00 114.00 73.00 73.00 172.00 49.00 613.00	0.00 0.00 0.00 0.00 0.00 0.00	630	50.00 50.00 20.00 1277.00 114.00 73.00 73.00 49.00 613.00
Confirm 8	accepted by				Parts Labour				2,485.0 2,690.0

balicity of this estimate is 18 days from date of quote. This is a computer generated document, no signature is required.

Estimated costs quoted are escluding GST. We would mention that the above estimate is based on our initial imspection and does not include any additional parts or labour which may be required after repair work has commenced. Occasionally worn or damaged parts are discovered after work has started and needed for repairs or replacement. However, should this occur, we would advise you. Please be informed that a deposit of SON of the above estimate is payable before commencement of the work. Payment for this may be made in cash, credit card or choque. You must also agree to pay full amount for renewal of the windscreen in the event of inadvertent breakage in the course of renewing the rubber seal or other repair requiring the recoval of the windscreen.



# CYCLE & CARRIAGE FRANCE PTE. LIMITED PANDAN GARDENS CUSTOMER SERVICE CENTRE

SIT POÈT

209 Pandan Gardens, Singapore 609339 Tel: (65) 6568 4501 Fax: (65) 6565 1240

#### **ESTIMATE**

Conpany Reg No. 20060633796 QCT Reg No. MR-650(111-X

	Inv	oice Name & Ad	dress			Owner !	Vame & Vehicle	Info		
	*	Ph 2			Cust No/Name	/L	eong Eng Cha			
5.6	ong Eng	LINA F			Reg No/Reg Date	3GY8558R	/ 05/07/20	12		
		ishan St 24			Date In/Mileage		/ 0			
	19-118 Ingapore	671776			Chassis No	VF7UA5FVBC	J538536			
3.1	ingapore:	371673			Engine No	10FJB51423	436			
C	ontact No	Mobile: 91	540439		Make/Model	CIT/GC4P D	YNAMIQUE 1.6	EBS		
					Colour/Trim	T6M	/ 8			
Account No	Terms	Date/Time Pr	nted	CSE	Operator		WIP No			
SN00073	Cash	26/06/2019,	12:42	BLC	442 / CocoLu		14497			
		Description	on of Good	s / Services		Oty	Unit Price	Disc%	Arr	nount
E PNT98000 SPRAY PAI A 54900099 CHECK WIR A 54900099 CONDUCT I M SUNDRY	THE FOR FI	ECTRICAL SYST C CHECK FOR T ACCIDENT POR	EM HE CAR S	YOR NAME:	RAM 4090 17/17 61240 4 days	1.00 1.00 1.00 1.00 1.00	1277.00 114.00 114.00 73.00 73.00 172.00 49.00 613.00	0.00 0.00 0.00 0.00 0.00 0.00	630	50.00 50.00 20.00 1277.00 114.00 73.00 49.00 613.00
Contirm & ac	cepted by					Parts Labour Standard Specialis Diagnosti	t Job			2,485.0 2,690.0 0.0 0.0

fulfilly of this actinate to 18 days from date of quote. This is a computer generated occurrent, an algorature to required.

Internated costs quoted are excluding SIT. We would mention that the above extinate in based on our fatted temperature and flows not facilities are additional parts or labour while may be required after report work has commenced. Sometimally work or damaged parts are discovered after work has started and needed for require an registrance. Sometimally work or situate the agency commentment of the work. Report for this may be made in cash, small this according to most also agree to pay full amount for recoval of the electronic breakage in the course of removing the rulbour said or other require requiring the removal of the windowners.



# Exceptional Journeys

### SUPPLEMENTARY

INSURANCE CO

: EQ INSURANCE COMPANY LIMITED

REGISTRATION NO

: SGY8558R

S/N Description		Qty	Unit Price	Disc%	Amount
PARTS 1 BADGE ALL 2 WINDOW MECH LH 14 /	7.p1	1.00	52.00 167.00	0.00	52.00 167.00
				Total Parts	219.00
				7 % GST	15.33
			G	rand Total	234.33

Thank You.

Yours faithfully CYCLE & CARRIAGE FRANCE PTE LTD

JoJo Cheng Customer Service Tel: +65 6568 4554

Car No: SGYSSSSAR WIP IGUGT

ADDITIONAL PARTS CHANGE

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		DATE	TAKEN BY	<u> </u>		
75.	PHOTO BEFORE PAINT	2013	27 25		Ros	
ä.	PHOTO AFTER PAINT				Modell	
Hd	PHOTO OF DAMAGED PARTS (DPS)				777	
Hc.	PHOTO OF CELLETE BENCH					
RE	REMOVE & INSTALL ENGINE					
W	REMOVE B. INSTALL DASHBOARD					
70	PHOTO 34 \$USP & U.O. RUNCHE					



# Exceptional Journeys

Surveyor

: Rasul - LKK

Company

: EQ

DOA

: 26/06/2019 : Coco

CSE

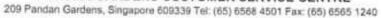
Date of Survey: 22/07/2019

	VEHICLE NO	: SGY8558	R				
	MODEL	: CIT/ GC4	P DYNAMIQUE 1.6 EGS				
	WIP	: 14497					
				Email:			
	Material	: \$	2,427.00				
	Labour	: S	2,120.00				
	Sub-Total	: \$	4,547.00				
		*)					
	Less Excess	: S					
	Total	: \$	4,547.00				
	GST 7%	:_\$	318.29				
	Grand Total	: \$	4,865.29				
	Finalise By/Date	: JoJo dtd	06/08/2019				
	REVERT BACK OTHERWISE WI SURVEYOR'S RI	LL PROCEEI	WITH INVOICING				
	REPAIR TOOK		RKING DAYS + + 1 + 1 EPAIR TOOK = 5	Days () Weekends Days () Public Holiday Survey - 22/07/2019 - Mon			
1	TP Claim <u>EQ</u>	- GBG4569P					
1	Claim GIA / LTA	fee S	2.00				
	Claim Loss	Use	Rental				
	Claim Medical Fe	e / Others					
	Third Party Repor	t					



# CYCLE & CARRIAGE FRANCE PTE. LIMITED

PANDAN GARDENS CUSTOMER SERVICE CENTRE





### PRO-FORMA INVOICE

Company Reg No. 200608327M GST Reg No. MR-8500111-X

	1667	CALCE MANGE OF THE PARTY OF THE					5327	Reg No. MR-8500111-X
	Inv	voice Name & Address			- CENSULATION	ame & Vehicle	Sellings.	
	EQ INSURAN	CE COMPANY LIMITED		Cust No/Name		ong Eng Chi		
	MOTOR CLASS	M DEDADTHENT		Reg No/Reg Date	SGY855BR*CC	1/ 05/07/20	012	
		M DEPARTMENT ROAD #17-00		Date In/Mileage	22/07/2019/	138454		
		K, MND COMPLEX		Chassis/Package	VF7UA5FVBCJ	538536	/NOT	
	SINGAPORE (			Engine No	10FJBS14234	36		
	Contact No			Make/Model	CIT/GC4P DY	NAMIOUE 1	5 FGS	
			******	Colour/Trim	T6M	71		
						4	210	
Account No	Tems	Date/Time Printed	CSE	Operator		WIP No	Invoice/C	redit Note No
CTP00073	Cash	06/08/2019/ 13:49	TLC	881 / Jojo Cheng		14497		0
		Description of Goods	/ Services		Qty	Unit Price		Amount
E PNT8800		127 100000000000000000000000000000000000					0.000	900.00
		LH, WINDMIRROR LH						100
E PNT88000 REMOVE		FRONT DOOR TRIMS AND G	LASS TO EA	CILITATE DEDATE				/180.00
E PNT9800	0		THOS IN LA	CILLINIE KEPAIK				<b>/630.0</b>
RESPAR	Y FRONT DOOF	R LH. WINDMIRROR LH						P 03010
A 54900099		ASSIS ELECTRICAL SYSTE	м					/ 50.00
A 54900099	9							/300.00
CONDUCT M SUNDRY	T DIAGNOSTIC	C CHECK FOR THE CAR SY	STEM					
APPLY S	SEALANT FOR	DAMAGED PORTION						40.00
M SUNDRY								/20.00
SUNDRY X FRONT (	0008 18							0.0000000000000000000000000000000000000
	THERSTRIP LE	4			1.00	1277.00 73.00		/ 1277.00 / 73.00
X SIDE S	ILL SEAL LH				1.00	73.00		73.0
	ROTECTOR LH				1.00	172.00		172.0
	EW MIRROR LE				1.00	613.00		- 613.0
X BADGE X WINDOW	2 [HJ HJ BA	upp			1.00	52.00		52.0
Z TEXT	MECH TH-	2005			1.00	167.00	0.00	167.0
	CLAIM GBG456	59P						
	6/06/2019	ret .						
		KK 22/07/2019						
		0. 4 - 0.						2
		a company of the comp		brates 120 years.				
		Visit www.cycle	carriage.c	om/120 for more info	f.			
Parts		2,427.				Net	t	4,547.00
Labour		2,060.			7% GST on	4547.0	00	318.29
Standard		0.0				T-100		
Special: Diagnost		0.	7.7		Te	otal Payabl		4,865.29
Sundry/0		60.	7.00			Total Du	, <del></del>	0.00
		4,547				10141 00	16	4,865.29
Total (w/	0 0317	9.09/-						

# > Back to OneMotoring

Enquire PARF/COE Rebate for Registered Vehicle

Owner ID Type:	Singapore NRIC
Owner ID:	166J
Annale Dratails	
/ehicle No.:	SGY8558R
/ehicle to be Exported:	No
ntended Deregistration Date:	23 Jul 2019
/ehicle Make:	CITROEN
/ehicle Model:	GRAND C4 PICASSO 1.6 SMT ABS EGS PSR DRL
rimary Colour:	Blue
Aanufacturing Year:	2012
ngine No.:	10FJB51423436
hassis No.:	VF7UA5FV8CJ538536
Maximum Power Output:	115.0 kW (154 bhp)
Open Market Value:	\$22,297.00
Original Registration Date:	05 Jul 2012
irst Registration Date:	05 Jul 2012
ransfer Count:	0
ctual ARF Paid:	\$22,297.00
Henried PARI RABBLE Dolatis	
ARF Eligibility:	Yes
ARF Eligibility Expiry Date:	04 Jul 2022
ARF Rebate Amount:	\$13,378.00
ntender COE Robate Distalls	
OE Expiry Date:	04 Jul 2022
OE Category:	A - Car (1600cc & below)
OE Period(Years):	10
P Paid:	\$59,004.00
OE Rebate Amount:	\$17,387.00
otal Rebate Amount:	\$30,765.00

The information contained herein is correct as at 23 Jul 2019

OK

30,765

# Nivitha (LKK Auto)

From: Sent: To: Subject: Attachments:	Tan Wei Yin <weiyin.tan@eqinsurance.com.sg> Wednesday, 26 June 2019 4:40 PM Admin A; assignments FW: our veh SGY8558R, your veh GBG4569P on 26/06/2019 [Untitled].pdf; 3cdb2e0d-6484-4e38-b24d-a1fd77ad71df.jpg; 4d9e9a57-ab3d-4305-80d4-c6668f54591c.jpg; COC-SGY8558R-DOA-26.06.2019.pdf; dd0c93df-c462-4901-a5c6-613c726ffe02.jpg; de6c0b91-70ba-4819-808e-1d9687b230ab.jpg; scan2.jpg</weiyin.tan@eqinsurance.com.sg>
Dana Sira	9.46am3 2716/2019
Dear Sirs,	Person D coco
Please attend as SJE.	9.46amg 27/6/2019 Person & coco Vihille not In
Thank you.	
Regards,	
Tan Wei Yin	
Executive   Clause	
x =	
did 65 STORMET   tel 65 6311 BC31 941 31	C Exercise. Sequence (MMT) is  If I have a part of the interest of the interest of the sender immediately and delete all copies of
From: Coco Lu Ting [mailto:coco Sent: Wednesday, June 26, 2019 To: Tan Wei Yin <weiyin.tan@eq Cc: Andre Chow En De <andre.ch <edwin.caina@cyclecarriage.con< td=""><td>.lu@cyclecarriage.com.sg] 4:12 PM</td></edwin.caina@cyclecarriage.con<></andre.ch </weiyin.tan@eq 	.lu@cyclecarriage.com.sg] 4:12 PM
Hi Wei Yin,	
We choose LKK. Thank you	
Best regards	
Coco Lu Ting	
From: Tan Wei Yin <weiyin.tan@< td=""><td>eqinsurance.com.sg&gt;</td></weiyin.tan@<>	eqinsurance.com.sg>

Sent: Wednesday, 26 June, 2019 4:12 PM

To: Coco Lu Ting <coco.lu@cyclecarriage.com.sg>

\* Cc: Andre Chow En De <andre.chow@cyclecarriage.com.sg>; Edwin Abcede Caina

<edwin.caina@cyclecarriage.com.sg>; Don Bong Kiong Hua <kionghua.bong@cyclecarriage.com.sg>

Subject: RE: our veh SGY8558R, your veh GBG4569P on 26/06/2019

This email was sent from outside of your organisation

### Without Prejudice Save As To Costs

Dear Sir/Madam,

Liability is unclear as our insured driver had yet to report the accident.

We shall be appointing our surveyor to attend to the pre-repair survey of your client's vehicle.

Below is a list of motor surveyors in our panel. Please <u>revert within 2 working days</u> if you agree or have any objections to the appointment of any of the motor surveyors. If we do not hear from you, you are deemed to have agreed to the appointment of any of the motor surveyors listed by us. Alternatively, please specify one or more of our proposed motor surveyors to the said assignment.

1)	AJAX Inspection Services Pte Ltd Tel: 6255 0808 Fax: 6849 9155	2)	Automobile Inspection Services Pte Lt Tel: 6286 0155 Fax: 6284 1539 Contact Person: Sophia
3)	LBS Automotive Appraisal Pte Ltd L.B.S. Auto Consultants Pte Ltd Tel: 6281 6690 / 62832866 Fax: 6281 8748 Contact Person: Amy/ Grace	4)	Priority Services Tel: 62934822 Fax: 62963283 Contact Person: Sharon
5)	RT Appraisal Pte Ltd Tel: 67486076 Fax: 67480361 Contact Person: Elson/Elgene	6)	LKK Auto Consultants Pte Ltd Tel: 6256-3561 Fax: 6741-4108
7)	Kelvin Automotive Appraising Services Tel: 81825263 Fax: 67461148 Contact Person: Kelvin	8)	Automotive Appraiser & Surveying Services Tel: 96623655 Fax: 67655662 Contact Person: Mr Chee
	JP Knights Pte Ltd Tel: 63450068 Fax: 63445328	10)	Appraisals Associates Pte Ltd Tel: 67472822 Fax: 67470070
11)	Infiniti Appraisal Service		

Tel: 96684818/90099001

Fax: 64587432

If you object to all the motor surveyors as proposed by us, please provide a list of at least 10 motor surveyors whom you consider as suitable to appoint for our consideration. We shall revert to you within 2 working days.

Meanwhile, we reserve our rights on Post-Repair Inspection, kindly contact us or our appointed surveyor before you return your client's vehicle to him/her.

Thank you.

Regards,

Tan Wei Yin

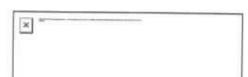
Executive Limit



EQ Insurance Company Limited

5 Mercel Red E17-00 Treer Block MhtQ Complex Singapore 069110 did in care and tel in C77 9433 out Str. | fax 85 9223 4180





Printing of Conference information may be continued in this message. If you are not the introded recipient, please notify the sender immediately and delete all copies of

From: Coco Lu Ting [mailto:coco.lu@cyclecarriage.com.sg]

Sent: Wednesday, June 26, 2019 3:59 PM
To: EQI PRS < EQIPRS@eqinsurance.com.sg >

Cc: Andre Chow En De <andre.chow@cyclecarriage.com.sg>; Edwin Abcede Caina

<edwin.caina@cyclecarriage.com.sg>; Don Bong Kiong Hua <kionghua.bong@cyclecarriage.com.sg>

Subject: our veh SGY8558R, your veh GBG4569P on 26/06/2019

Dear officer in charge,

Please advise us the liability for this case, we attached the accident scene photos and other related documents for your reference.

Best regards

Coco Lu Ting

----Original Message-----

From: PGMFP06@cyclecarriage.com.sg < PGMFP06@cyclecarriage.com.sg>

Sent: Wednesday, 26 June, 2019 12:43 PM

To: Coco Lu Ting < coco.lu@cyclecarriage.com.sg>

Subject:

This email was sent from outside of your organisation

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#### Hsiao Tong (LKKAuto)

From:

Cheng Jo Jo <jojo.cheng@cyclecarriage.com.sg>

Sent:

Friday, 23 August 2019 9:39 AM

To:

Jimmy Chen (LKK Auto)

Cc:

Andre Chow En De; Songcuan JR Lauro Araos; Loi Ai Ting

Subject:

LOD - Our ref: SGY8558R (CIT) / Your ref: GBG4569P - TP EQ / DOA: 26/06/2019

(\$ 107.00 x 05 days)

Attachments:

scan.pdf

Dear Jimmy,

Attached file for your reference.

For the original copy will post out later, kindly provide us your offer of settlement in order to close this case.

On behalf of our customer, we provide the following claim for your settlement as below:

Repair Cost

\$ 4.865.29

Loss of Rental/ Use

\$ 4,005.29

GIA/ LTA Search Fee

\$ 2.00

Total

\$ 5,402.29

Your kind understanding and help is much appreciated.

Best Regards,

JoJo Cheng





Cycle & Carriage Singapore • 209 Pandan Gardens, Singapore 609339 T: +65 6568 4554 • F: +65 6565 1240 • www.cyclecarriage.com.sg

A member of the Jardine Cycle & Carriage Group

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#### Hsiao Tong (LKKAuto)

From:

Hsiao Tong (LKKAuto)

Sent:

Sunday, 25 August 2019 12:07 PM

To:

Cheng Jo Jo

Cc:

Andre Chow En De; Songcuan JR Lauro Araos; Loi Ai Ting

Subject:

RE: LOD - Our ref: SGY8558R (CIT) / Your ref: GBG4569P - TP EQ / DOA:

26/06/2019// LKK REF: CC4/EQI19011474/R1pb3

#### Without Prejudice

Dear Sirs/mdm,

Thank you for your email.

We confirm settlement as follows: -

Total	\$ 5,402.29
3. LTA/GIA Search Fee	\$ 2.00
2. Loss of Rental (5days x \$100.00)(w/GST)	\$ 535.00
Cost of Repair (w/GST)	\$ 4,865.29

We will proceed to close file.

"Please note that our above settlement is made on a without prejudice basis, and should not be construed as an admission of liability on our part or on the part of our insured/driver. Terms of such settlement should also not be disclosed in any other related matter(s) in respect of the accident. Our offer made in respect of this present matter is made solely to resolve this matter only. No reference shall be made to this offer or any settlement arising from this offer in any other related matters.

Settlement and payment are subject to production of original documents on demand at any time and execution of Discharge Voucher (for settlement sum above \$20,000/-) by the Plaintiff/Claimant. Further all original documents shall be retained by us after we have made payment on the settlement sum."

Best Regards,

Hsiao Tong, Chew | Case Handler LKK Auto Consultants Pte Ltd

Phone: 6742-3197 | email: <a href="mailto:chewht@lkkauto.com">chewht@lkkauto.com</a> | fax: 6741-4108 Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Cheng Jo Jo <jojo.cheng@cyclecarriage.com.sg>

Sent: Friday, 23 August 2019 9:39 AM

To: Jimmy Chen (LKK Auto) <jimmychen@lkkauto.com>

Cc: Andre Chow En De <andre.chow@cyclecarriage.com.sg>; Songcuan JR Lauro Araos <lauro.songcuan@cyclecarriage.com.sg>; Loi Ai Ting <aiting.loi@cyclecarriage.com.sg> Subject: LOD - Our ref: SGY8558R (CIT) / Your ref: GBG4569P - TP EQ / DOA: 26/06/2019

<sup>\*\*</sup>Note: EQ case, no DV is needed for settlement < \$20K.

Dear Jimmy,

Attached file for your reference.

For the original copy will post out later, kindly provide us your offer of settlement in order to close this case.

On behalf of our customer, we provide the following claim for your settlement as below:

(\$ 107.00 x 05 days)

Repair Cost

\$ 4,865.29

Loss of Rental/ Use

\$ 535.00

GIA/ LTA Search Fee

\$ 2.00

Total

\$ 5,402.29

Your kind understanding and help is much appreciated.

Best Regards,

JoJo Cheng





Cycle & Carriage Singapore • 209 Pandan Gardens, Singapore 609339 T: +65 6568 4554 • F: +65 6565 1240 • www.cyclecarriage.com.sg

A member of the Jardine Cycle & Carriage Group

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CYCLE & CARRIAGE FRANCE PTE LTD

**Body & Paint Centre** 209 Pandan Gardens, Singapore 609339 Tel +65 6568 4501 - Fax +65 6565 1240 Company No. 200609327M

Date: 23rd August 2019

Our ref: SGY8558R

Your ref: CC4/EQ119011474/pb3

Ms Jimmy Chen (Case Handler) LKK AUTO CONSULTANTS PTE, LTD. Blk. 51 Paya Ubi Industrial Park Ubi Avenue 1 #02-25 Singapore 408933

Dear Sir/ Madam,

#### RE: SUBMISSION OF DOCUMENTS FOR SGY8558R - DOA: 26/06/2019

Kindly be informed that our customer, Mr Leong Eng Chai, owner of vehicle registration no. SGY8558R (insured with AXA) holds vehicle registration no. GBG4569P which is insured with you at the time of an accident liable and hereby submitting a claim against your insured for the cost incurred.

On behalf of our customer, we provide the following claim for your settlement as below:

Repair Cost

\$ 4,865.29

Loss of Rental/ Use

\$ 535.00 (\$ 107.00 x 05 days)

GIA/ LTA Search Fee

2.00 \$

Total

\$ 5,402.29

We are pleased to enclose the documents as set out in the attached checklist.

Please contact Mr. Andre Chow En De at 91449137 or email him at andre.chow@cyclecarriage.com.sg within 7 working days from the date of this letter should there be any missing documents or any other additional documents required. If we do not hear from you during these 7 days, we would take it that all documents submitted to you are complete and in order.

Cheque should be make payable to Cycle & Carriage France Pte. Ltd.

We look forward to receiving your early settlement of the invoice(s). Thank you.

Yours faithfully,

CYCLE & CARRIAGE FRANCE PTE LTD

MANAGER

SERVICE OPERATIONS - PG



51 UBI AVE 1, #01-25 PAYA UBI INDUSTRIAL PARK, SINGAPORE 408933 TEL: (065) 62563561 FAX: (065) 67414108

Our Ref: CC4/EQI19011474/pb3

16 July 2019

DE JENN INTERIORS & WOODWORKING PTE. LTD.

10 ADMIRALTY STREET #04-24 NORTH LINK BUILDING SINGAPORE 757695

Dear Sir/Madam,

#### ACCIDENT INVOLVING GBG4569P AND SGY8558R ON 26/06/2019

We refer to the above accident where we are acting for EQ INSURANCE COMPANY LIMITED to resolve the claim against you and/or your authorized driver under the Auto Insurance policy taken up with them.

Based on the accident report and accident scenario, liability is down against us. We will therefore proceed to negotiate for an amicable settlement with the Third Party.

Should you however wish to further discuss on the matter prior to our negotiations and settlement, please contact us within 10 days from the date of this letter.

Please note that your No-Claim Discount (NCD) (if any) may be affected and reduced by 30% (20% for commercial vehicles) upon next renewal due to this Third-Party claim. However, if your policy has an NCD protector feature, it will be deemed utilized for this claim and your NCD will be protected.

Please call us if you have further queries.

Yours faithfully,

Jimmy

Case Handler DID: 6841 2928 FAX: 6741 4108

Email: vicalpeh@lkkauto.com

c.c. EQ INSURANCE COMPANY LIMITED (Motor Claims Dept) To:

Cycle & Carriage France Pte. Limited 209 Pandan Gardens, Singapore 609339

Attention: [Motor Claims Department]

Date: 26/06/2019

#### LETTER OF AUTHORIZATION TO ACT

Dear Sirs.

- I/We, the undersigned, am the registered owner of vehicle no. \_\_SGY8558R\_\_ (vehicle no.) (the "Vehicle").
- As a result of a motor incident occurring on 26/06/2019\_ (date and time of accident) on/along
   \_\_CAR PARK OF NORTHLINK BUILDING\_\_\_ (location) between the Vehicle and
   \_\_GBG4569P\_\_ (3<sup>rd</sup> party vehicle(s) number, if any) (the "Accident"), the Vehicle was damaged
  and has been sent in for repairs to be conducted at Cycle & Carriage's workshop.
- I/We hereby authorize Cycle & Carriage to act for and on my/our behalf in respect of the following:
  - (a) to submit, make, settle and/or resolve any claims (the "Claims") which I/we may have against third party insurers and/or any other parties ("Third Parties") arising out of the Accident, in any manner as it deems fit.
  - (b) to receive payment from any Third Parties as settlement for the Claims (including accepting cheques made out in favour of Cycle & Carriage); and
  - (c) to generally do or cause to be done all acts or things (including signing any forms or documents or giving instructions to any Third Parties) which it deems necessary or expedient for the foregoing purposes.
- In addition to the above, I/We hereby further authorize Cycle & Carriage, for and on our behalf, to
  execute and sign any discharge vouchers, Indemnity forms and/or any other forms or
  documents in relation to or arising from the Claims.

For the avoidance of doubt, all payments towards settlement of the Claims should be made in favour of Cycle & Carriage.

5. I/We further acknowledge and recognize that any settlement which Cycle & Carriage may make for and on my/our behalf in respect of any Claims may be on a without prejudice basis and without any admission of liability in so far as any other Third Parties are concerned.

Thank you.

Yours faithfully,

Name: Leang Eng Chai

NRIC / Passport No. / Company Registration No.: 166J



# CYCLE & CARRIAGE FRANCE PTE. LIMITED PANDAN GARDENS CUSTOMER SERVICE CENTRE

209 Pandan Gardens, Singapore 609339 Tel: (65) 6568 4501 Fax: (65) 6565 1240



#### TAX INVOICE

Company Reg No. 200609327M GST Reg No. MR-8500111-X

	Inv	voice Name & Address			Owner N	ame & Vehicle	Info	
	MOTOR CLAI	M DEPARTMENT ROAD #17-DO K, MND COMPLEX 069110		Cust No/Name Reg No/Reg Date Date In/Milesge Chassis/Package Engine No Make/Model Colour/Trim	/Le SGY8558R*CC 22/07/2019/ VF7UA5FV8CJ 10FJBS14234 CIT/GC4P DY T6M	138454 538536 / 36	12 NOT EGS	
Account No	Terms	Date/Time Printed	CSE	Operator	II TO THE STREET	WIP No	Invaice/Cr	edit Note No
CTP00073	Cash	13/08/2019/ 09:32	TLC	881 / Jojo Cheng	1	14497	73005311	
E PNT88000		Description of Goods	/ Services		Qty	Unit Price	Disc%	Amount
E PNT88000 REMOVE 8 E PNT98000 RESPARY A 54900099 CHECK WI A 54900099 CONDUCT M SUNDRY APPLY SE M SUNDRY X FRONT DO X DR MEATH X SIDE SIL X DOOR PRO X EXT VIEW BADGE X WINDOW M Z TEXT EQ TP CL DOA: 26/	FRONT DOOR  RING & CHA  DIAGNOSTIC  CALANT FOR  OR LH  HERSTRIP LI  L SEAL LH  ITECTOR LH  MIRROR LI  MIRROR LI  MIRROR LI  MIRROR LI  MIRROR LI  AIM GBG450		м	CILITATE REPAIR	1.00 1.00 1.00 1.00 1.00 1.00	1277.00 73.00 73.00 172.00 613.00 52.00 167.00	0.00 0.00 0.00 0.00 0.00 0.00	180.00 50.00 300.00 40.00 20.00 1277.00 73.00 172.00 613.00 52.00 167.00
Parts Labour Standard M Specialist Diagnostic Sundry/Oth	t Job		ecarriage.c	brates 120 years. om/120 for more info	74 GST on	Net: 4547.00 otal Payable Paid Total Dur		4,547.00 318.29 4,865.29 0.00 4,865.29

Payment should be made strictly by cash, NETS or credit cards. Thank you.

Any dispute to the invoice must be made within 3 days. This is a computer generated document, no signature is required.



# TAX INVOICE

GST REG. NO.: 200106276D

THE REP. P. LEWIS CO., LANSING, MICHAEL S.	S. C. C. F. C. C. C. C. C.
DATE	INVOICE NO.
30-Jul-2019	P 2615

INVOICE TO	
LEONG ENG CHAI BLK 275A BISHAN STREET 24 #10-118 SINGAPORE 571275	

	VHA NO.	DUE DATE	VEH. NO.	
	P 2615	30-Jul-2019	SLN 6726 J	
DESCRIPTION	NO. OF DAYS	RATE	AMOUNT	
RENTAL FROM 22 JULY 2019 TO 27 JULY 2019 YOUR REF: SGY 8558 R	55	100.00	500.0	
GST @ 7%			\$35.00 \$535.00	

All cheques must be made payable to BKW Rent A Car Pte Ltd.
Please write the vehicle and invoice number on the reserve.

BKW Rent-A-Car Pte Ltd

120 Lower Delta Road #02-15 Cendex Centre (S) 169208 Tel: 6738 7777 Fax: 6738 6666

ACRA No: 200106276D GST Reg. No: 20-0106276-D Website: www.bkw.sg

A subsidiary of BKW Automobile Pte Ltd





BKW RENT A CAR PTE LTD

120 Lower Delta Road #02-15 Cendex Centre Singapore 169208 Td: 6738 7777 Fax: 6738 6666

ACRA No: 20-0106276-D GST Reg. No: 20-0106376-D

24 HOURS HELPLINE: 6223 1122

VEHICLE HIRING AGREEMENT

VHA No: P 2615

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# GENERAL INSURANCE ASSOCIATION OF SINGAPORE RECORDS MANAGEMENT CENTRE

6 Raffles Quay #18-00, Singapore 048580 Phone: +65 6224 0010 Fax: +65 6224 0030 Operating Hours: Monday to Friday 9am to 5pm GST Registration No: M400017735

## Third Party Insurer Enquiry

Our Ref No:

GR-19-101847

Date of Request:

26/06/2019

Your Ref No:

Online Purchase

Cycle & Carriage Automotive Pte Ltd 241 Alexandra Road

241 Alexandra Road Singapore 159931

Dear Sir/Madam,

Enquiry Date

26/06/2019

Enquiry By

Coco Lu Ting

TP Vehicle No.

GBG4569P

Accident Date

26/06/2019

**Enquiry Result** 

TP Vehicle No.	Insurer	Period of Insurance	Insurer Tel. No.
GBG4569P	EQ Insurance Company Ltd	18/08/2018-17/08/2019	6223 9433

Thank You.

The images provided to you are taken from the original reports forwarded to the centre by the members of the General insurance Association of Singapore and we take no responsibility for their accuracy or contents and shall be under no liability whatsoever for any loss or damage arising out of or in connection with the reports or their images.

This is a computer generated document and requires no signature.



#### GENERAL INSURANCE ASSOCIATION OF SINGAPORE RECORDS MANAGEMENT CENTRE

6 Raffles Quay #18-00, Singapore 048580 Phone: +65 6224 0010 Fax: +65 6224 0030 Operating Hours: Monday to Friday 9am to 5pm GST Registration No: M400017735

### TAX INVOICE

Our Ref No:

GR-19-101847

Date of Request:

26/06/2019

Your Ref No:

Online Purchase

Cycle & Carriage Automotive Pte Ltd 241 Alexandra Road Singapore 159931

Dear Sir/Madam,

Enquiry Date

26/06/2019

Enquiry By

Coco Lu Ting

TP Vehicle No.

GBG4569P

Accident Date

26/06/2019

DESCRIPTION	AMOUNT (S\$)
TP Insurer Enquiry	1.87
GST Amount	0.13
Total Amount Due (GST Inclusive)	2.00

Thank You.

This is a computer generated document and requires no signature.

For GIARMC Official use:

Date:

[X] GIRO [] Cash [] Cheque



51 UBI AVE 1, #02-25 PAYA UBI INDUSTRIAL PARK, SINGAPORE 408933 TEL: (065) 62563561 FAX: (065) 62564315

#### To: M/s EQ INSURANCE COMPANY LTD

Date: 28/08/2019

#### THIRD PARTY DIRECT SETTLEMENT

Weblele Ne	GBG 4569R	(Insd Veh)	Your Ref. No.: DMCPHQ18-005376
Vehicle No.	SGY 8558R	(TP Veh)	Our Ref. No.: CC4/EQI19011474/R1pb3q2
Date of Accident	26/6/2019		

Liability		100%		
Final Repair Cost	: \$	4,865.29		
Loss of Use	: \$		days	
Rental (If any)	: \$	535.00	5 days	
Others:	: \$	2.00	6	
	: \$			
		5,402.29		
Final Settlement Sum	: \$	5,402.29	2	
Remarks	:			

Pay	yment Instruction: Payee's Breakdown		
1)	CYCLE & CARRIAGE FRANCE PTE.LIMITED	: \$	5,402.29
	/	: \$	

JOANNE LEE LKK Auto Consultants Pte Ltd



# LKK Auto Consultants Pte Ltd

51 Ubi Ave 1 #01-25 Paya Ubi Industrial Park, Singapore 408933

TEL: 6256 3561 FAX: 6256 4315

Reg. No: 199607198R GST Reg. No. 19-9607198-R

		Affiliated to Federation Inter-	nationale Des Experts En Auton	nobile
EQ	NSURANCE COM	PANY LTD	Ref : CC4/EQI19011	474/R1pb3q2
#17-	AXWELL ROAD 00 TOWER BLOC COMPLEXSING		Date: 28-08-2019	
1.		Policy Particul	ars :- THIRD PARTY CLA	IM
	Insured Veh.	GBG 4569R	Veh. Inspected	SGY 8558R
	Policy No.	DMCPHQ18-005376	Coverage (\$)	0.00
	Claim No.		Excess (\$)	0.00
	Assign From	WEIYIN	Assign Date	26/06/2019
2.		Vehicle P	articulars & Condition	A THE SECOND
	Make & Model	CITROEN GRAND 1.6	c.c	1598
	Engine No.	HIDDEN	Year of Reg.	2012
	Chassis No.	VF7UA5FV8CJ538536	Colour	BLUE
	Odometer	138018	Steering	IN ORDER
	Brakes	IN ORDER	Modification	SPORTS RIM
	General	FAIR		
3.		Cor	ditions of Tyres	
		Size	Make	Balance
	R/H Front Tyre	215/50 R17	GOODYEAR	6 mm
	L/H Front Tyre	215/50 R17	GOODYEAR	6 mm
	R/H Rear Tyre	215/50 R17	GOODYEAR	6 mm
	L/H Rear Tyre	215/50 R17	GOODYEAR	6 mm
1.			iption of Damages	
	DAMAGES SEE D	STAINED DAMAGES AT THE ETAILS.	N/S FRONT PORTION.	
5.		Gen	eral Information	
	Accident Date	26/06/2019	Inspection Date	22/07/2019
	Survey held at	CYCLE & CARRIAGE FRAM 209 PANDAN GARDENS SINGAPORE 609339	ICE PTE LTD	
ia.			Remarks	
	A)THE INSPECTION B)IN ACCORDANG	ON WAS CONDUCTED ON A	WITHOUT PREJUDICE" BAS S, WE HAVE NOT AUTHORIS	SIS. SED REPAIRS.
5b.		Estim	ate Days of Repair	
	ESTIMATED NOR	MAL PERIOD FOR REPAIR:	4 Working Day	/s



### LKK Auto Consultants Pte Ltd

51 Ubi Ave 1 #01-25 Paya Ubi Industrial Park, Singapore 408933

TEL: 6256 3561 FAX: 6256 4315

Reg. No: 199607198R GST Reg. No. 19-9607198-R

Page No.:1 of 1

#### ADJUSTMENT ON REPAIR COST FOR VEHICLE NO. SGY 8558R

Qty	Description of Parts	Condition	Estimate By Workshop (\$))	Our Adjusted (\$)
	REPLACEMENT OF PARTS			1107
1	SUNDRY (SN)	NECESSARY	20.00	20,00
- 1	FRONT DOOR LH (SN)	BUCKLED	1,277.00	1,277.00
1	DOOR HINGE LH SUP (SN)	SERVICEABLE	114.00	
1	DOOR HINGE LH INF (SN)	SERVICEABLE	114.00	
-1	DR WEATHERSTRIP LH (SN)	NECESSARY	73.00	73.00
1	SIDE SILL SEAL LH (SN)	NECESSARY	73.00	73.00
- 1	DOOR PROTECTOR LH (SN)	DEFORMED	172.00	172.00
1	WINDOW OUTSIDE LH (SN)	SERVICEABLE	- 49.00	
1	EXT VIEW MIRROR LH (SN)	SCRATCHED	613.00	613.00
1	BADGE (SN) (ADDITIONAL)	NECESSARY	52.00	52.00
1	WINDOW MECH LH (SN)(ADDITIONAL)	BENT	167.00	167.00
	× × ×		2,724.00	2,447.00
	LABOUR			
	RENEW FRT DOOR LH ,WINDMIRROR LH .		1,200.00	900.00
	REMOVE & INSTALL FRT DOOR TRIMS AND GLASS TO FACILITATE REPAIR.	=	> 300.00	180.00
	SPRAY PAINT FOR FRT DOOR LH , WINDMIRROR LH .		840.00	630.00
	CHECK WIRING & ELECTRICAL SYSTEM.		50.00	50.00
	CONDUCT DIAGNOSTIC CHECK FOR THE CAR SYSTEM.		_ 300.00	300.00
	APPLY SEALANT FOR ACCIDENT PORTION .		50.00	40.00
			2,740.00	2,100.00
	GRAND TOTAL		5,464.00	4,547.00
	RECOMMENDED COST OF REPAIRS			4.547.00

Report Ref No. CC4/EQI19011474/R1pb3q2

MOHAMMED RASUL BIN MOHD YUNUS

Automotive Assessor

HO LEONG CHUAN

Automotive Assessor

DISCLAIMER OF LIABILITY TO THIRD PARTIES:- This Report is made solely for the use and benefit of the Client named on the front page of this Report.

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### Joanne Lee (LKK Auto)

From:

Joanne Lee (LKK Auto) <report@lkkauto.com>

Sent:

Thursday, 29 August 2019 10:25 AM

To:

'eqiprs@eqinsurance.com.sg'

Cc:

'chewht@lkkauto.com'

Subject:

TP Direct Settlement - Accident Involving GBG 4569R (OI) and SGY 8558R (TP) on

26/06/2019

Attachments:

LKK REPORT & PHOTO.pdf; TP DS SUPPORTING DOCUMENT.pdf

Dear Sir/Madam,

Please be informed that the above-mentioned case had been settled.

Enclose herewith final report & relevant documents for your necessary action please.

Thank you.

Best Regards,

JOANNE | Reports

LKK Auto Consultants Pte.Ltd.

Phone: 6256-3561 Ext.111 Fax: 6741-4108 email: report@lkkauto.com Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #01-25 Singapore 408933