

Shu Pei (LKKAUTO)

From: Tan Wei Yin <weiyin.tan@eqinsurance.com.sg>
Sent: Thursday, 11 July 2019 2:23 PM
To: Shu Pei (LKKAUTO)
Cc: Admin A; Hsiao Tong (LKKAUTO)
Subject: RE: our veh SGY8558R, your veh GBG4569P on 26/06/2019
Attachments: SAS2631705.PDF

Dear Both,

Insured had reported – see attached.

You may proceed with DS.

Thank you.

Regards,

Tan Wei Yin
Executive | Claims



EQ Insurance Company Limited

5 Maxwell Road #17-00 Tower Block MND Complex Singapore 069110
did 65 64969882 | tel 65 6223 9433 ext 882 | fax 65 6223 4190
www.eqinsurance.com.sg



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From: Shu Pei (LKKAUTO) [mailto:shupeil@lkkauto.com]
Sent: Friday, June 28, 2019 12:54 PM
To: Tan Wei Yin <weiyin.tan@eqinsurance.com.sg>
Cc: Admin A <admin-a@lkkauto.com>; Hsiao Tong (LKKAUTO) <chewht@lkkauto.com>
Subject: RE: our veh SGY8558R, your veh GBG4569P on 26/06/2019

WITHOUT PREJUDICE

Dear Sir/ Madam,

We refer to the above matter.

Kindly let us have a copy of your insured's GIA report for our necessary action.

Kindly take note that the case handler in-charge is Hsiao Tong and she can be contacted at DID: 6742 3197.

Thank You.

Best Regards,

Shu Pei | Admin

LKK Auto Consultants Pte Ltd

Phone: 6366-0055 | email: shupe@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Admin-D (LKKAuto)

Sent: Thursday, 27 June 2019 2:45 PM

To: 'Tan Wei Yin' <weiyin.tan@eqinsurance.com.sg>; assignments <assignments@lkkauto.com>

Cc: Admin A <admin-a@lkkauto.com>

Subject: RE: our veh SGY8558R, your veh GBG4569P on 26/06/2019

Dear Sir/Mdm,

Thank you for the assignment.

Please be informed that vehicle is not in the workshop, repairer will arrange.

Best Regards,

G.Nivitha | Admin

LKK Auto Consultants Pte Ltd

Phone: 6841-1972 | email: assignments@lkkauto.com | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Tan Wei Yin [<mailto:weiyin.tan@eqinsurance.com.sg>]

Sent: Wednesday, 26 June 2019 4:40 PM

To: Admin A <admin-a@lkkauto.com>; assignments <assignments@lkkauto.com>

Subject: FW: our veh SGY8558R, your veh GBG4569P on 26/06/2019

Dear Sirs,

Please attend as SJE.

Thank you.

Regards,

Tan Wei Yin

Executive | Claims



EQ Insurance Company Limited

5 Maxwell Road #17-00 Tower Block MND Complex Singapore 069110
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From: Coco Lu Ting [<mailto:coco.lu@cyclecarriage.com.sg>]
Sent: Wednesday, June 26, 2019 4:12 PM
To: Tan Wei Yin <weiyin.tan@eqinsurance.com.sg>
Cc: Andre Chow En De <andre.chow@cyclecarriage.com.sg>; Edwin Abcede Caina <edwin.caina@cyclecarriage.com.sg>;
Don Bong Kiong Hua <kionghua.bong@cyclecarriage.com.sg>
Subject: RE: our veh SGY8558R, your veh GBG4569P on 26/06/2019

Hi Wei Yin,

We choose LKK. Thank you

Best regards

Coco Lu Ting

From: Tan Wei Yin <weiyin.tan@eqinsurance.com.sg>
Sent: Wednesday, 26 June, 2019 4:12 PM
To: Coco Lu Ting <coco.lu@cyclecarriage.com.sg>
Cc: Andre Chow En De <andre.chow@cyclecarriage.com.sg>; Edwin Abcede Caina <edwin.caina@cyclecarriage.com.sg>;
Don Bong Kiong Hua <kionghua.bong@cyclecarriage.com.sg>
Subject: RE: our veh SGY8558R, your veh GBG4569P on 26/06/2019

This email was sent from outside of your organisation

***Without Prejudice
Save As To Costs***

Dear Sir/Madam,

Liability is unclear as our insured driver had yet to report the accident.

We shall be appointing our surveyor to attend to the pre-repair survey of your client's vehicle.

Below is a list of motor surveyors in our panel. Please revert within 2 working days if you agree or have any objections to the appointment of any of the motor surveyors. If we do not hear from you, you are deemed to have agreed to the appointment of any of the motor surveyors listed by us. Alternatively, please specify one or more of our proposed motor surveyors to the said assignment.

1) AJAX Inspection Services Pte Ltd Tel: 6255 0808 Fax: 6849 9155	2) Automobile Inspection Services Pte Ltd Tel: 6286 0155 Fax: 6284 1539 Contact Person: Sophia
3) LBS Automotive Appraisal Pte Ltd L.B.S. Auto Consultants Pte Ltd Tel: 6281 6690 / 62832866 Fax: 6281 8748 Contact Person: Amy/ Grace	4) Priority Services Tel: 62934822 Fax: 62963283 Contact Person: Sharon
5) RT Appraisal Pte Ltd Tel: 67486076 Fax: 67480361 Contact Person: Elson/Elgene	6) LKK Auto Consultants Pte Ltd Tel: 6256-3561 Fax: 6741-4108
7) Kelvin Automotive Appraising Services Tel: 81825263 Fax: 67461148 Contact Person: Kelvin	8) Automotive Appraiser & Surveying Services Tel: 96623655 Fax: 67655662 Contact Person: Mr Chee
9) JP Knights Pte Ltd Tel: 63450068 Fax: 63445328	10) Appraisals Associates Pte Ltd Tel : 67472822 Fax: 67470070
11) Infiniti Appraisal Service Tel : 96684818/90099001 Fax: 64587432	

If you object to all the motor surveyors as proposed by us, please provide a list of at least 10 motor surveyors whom you consider as suitable to appoint for our consideration. We shall revert to you within 2 working days.

Meanwhile, we reserve our rights on Post-Repair Inspection, kindly contact us or our appointed surveyor before you return your client's vehicle to him/her.

Thank you.

Regards,

Tan Wei Yin
Executive | Claims



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From: Coco Lu Ting [<mailto:coco.lu@cyclecarriage.com.sg>]

Sent: Wednesday, June 26, 2019 3:59 PM

To: EQI PRS <EQIPRS@eqinsurance.com.sg>

Cc: Andre Chow En De <andre.chow@cyclecarriage.com.sg>; Edwin Abcede Caina <edwin.caina@cyclecarriage.com.sg>;
Don Bong Kiong Hua <kionghua.bong@cyclecarriage.com.sg>

Subject: our veh SGY8558R, your veh GBG4569P on 26/06/2019

Dear officer in charge,

Please advise us the liability for this case, we attached the accident scene photos and other related documents for your reference.

Best regards

Coco Lu Ting

-----Original Message-----

From: PGMFP06@cyclecarriage.com.sg <PGMFP06@cyclecarriage.com.sg>

Sent: Wednesday, 26 June, 2019 12:43 PM

To: Coco Lu Ting <coco.lu@cyclecarriage.com.sg>

Subject:

This email was sent from outside of your organisation

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