

LKK Auto Consultants Pte Ltd

51 Ubi Ave 1 #01-28 Paya Ubi Industrial Park, Singapore 408933

TEL: 6256 3561 FAX: 6256 4315

Reg No: 199607198R GST Reg No: 19-9607198-R

Affiliated to Federation Internationale Des Experts En Automobile

LCC 4584 PACIFIC INSURANCE PTE LTD		Ref: CC3/LCR18004825/K1wb3	
78 SHENTON WAY #08-18 CHARTIS BUILDINGS SINGAPORE 079120		Date: 12-03-2018	
		Code: LCR	
1 Policy Particulars - THIRD PARTY CLAIM			
Insured Veh.	SLF 2184R	Veh. Inspected	SHB 4346X
Policy No.		Coverage (\$)	0.00
Claim No.		Excess (\$)	0.00
Assign From		Assign Date	12/03/2018
2 Vehicle Particulars & Condition			
Make & Model		c.c	0
Engine No.	HIDDEN	Year of Reg.	
Chassis No.		Colour	
Odometer		Steering	
Brakes		Modification	
General			
3 Conditions of Tyres			
	Size	Make	Balance
R/H Front Tyre			mm
L/H Front Tyre			mm
R/H Rear Tyre			mm
L/H Rear Tyre			mm
4 Description of Damages			
5 General Information			
Accident Date	08/03/2018	Inspection Date	09/03/2018
Survey held at	COMFORTDELGRO ENGINEERING PTE LTD 59 LOYANG DRIVE SINGAPORE 508568		
6 Remarks			
A PRELIMINARY INSPECTION WAS CONDUCTED ON A "WITHOUT PREJUDICE" BASIS. IN ACCORDANCE TO YOUR INSTRUCTIONS, WE HAVE NOT AUTHORISED REPAIRS			

DATE/TIME: 08/03/2018 11:02 1/1

JOB CARD Sales Order: 105125260

TO: COMFORT TRANSPORTATION PTE LTD
 AS: 7010045
 FROM: 363 SIN MING DRIVE
 RE: Singapore SINGAPORE 575717
 65502155

REG NO	SHB4346X	MILEAGE
MAKE	HYUNDAI	FUEL
MODEL	1-40	08.03.2018 14:30
YR OF MAKE	29.01.2015	TARGET DATE
CHASSIS CODE	KMHL541UMFU065729	COMPLETION DATE TIME

IDENT CARD NO

JOB DESCRIPTION

Incident Date: 08.03.2018
 Nature: SP 08.03.2018

S/NO	LABOR CODE	DESCRIPTION
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RECORDS & REPORTS UNIT

CUSTOMER'S SIGNATURE

Signature

Exit Pass

FA: SHB4346X
 CHIAN, #

Vehicle No: SHB4346X

Name of Service Agent

Signature/Date

Name of Service Agent

Date

To be kept by Security Guard

To be kept by Security Guard

COMFORTDELGRO ENGINEERING PTE LTD

REPAIR ESTIMATE*

VEHICLE NO : SHB 4346X

DATE 8/3/2018 14:45

MAKE :

MODEL : HYUNDAI i40

Qty	Parts Description/ Labour	Type	Unit Price	Amount
	Front Bumper Cover <i>x repair</i>			\$ 562.30
	Front Bumper Bracket Top (LH) <i>x 3</i>			\$ 22.40
	Front Bumper Retainer Mounting <i>x 2</i>			\$ 9.20
	<i>Front Fender (LH) x repair</i>			
	SUB TOTAL			\$ 593.90
	LESS 20%			\$ 118.78
	DISCOUNTED TOTAL			\$ 475.12
	Labour Charge			<i>300</i>
	Panel Beating			\$ 550.00
	Spray Painting Charge			\$ 400.00 <i>360</i>
	Tuff Kote			\$ 50.00 <i>x</i>
	TOTAL LABOUR			\$ 1,000.00
	ESTIMATE TOTAL			\$ 1,475.12
<p><i>Ka L21 (110A)</i></p> <p><i>1/3/18 10:10 AM</i></p> <p><i>2 P-71</i></p> <p><i>4/5</i></p> <p><i>After Repair p44</i></p>				
<p>LEK Auto Consultants hereby notify the Repairer that the following work has been completed and the vehicle is ready for collection.</p> <p>Work completed:</p> <p>Paintwork</p> <p>Panel Beating</p> <p>Labour</p> <p>Materials</p> <p>Wash and Wax</p> <p>Final Inspection</p> <p>Accepted by:</p>				
This is an initial estimate based on a visual inspection of the above vehicle. The final repair quantum will be prepared after the vehicle is surveyed by a motor Surveyor appointed by the insurance company.				

Our Ref T 0318 / SHB4346X /CL(st)
Your Ref
Date 16-Mar-18

CDGE Taxi Claims Dept
55 Loyang Drive 4th Floor
Singapore 508669

AIG ASIA PACIFIC INSURANCE PTE LTD
CHARTIS Building
78 Shenton Way
#07-16
Singapore 079120

Attn : Motor Claims Department WITHOUT PREJUDICE

Dear Sir

ACCIDENT INVOLVING OUR TAXI SHB4346X YOUR INSURED SLF2184R
AND OTHER ON 08.03.18

We are the authorised repair workshop for Comfort Transportation Pte Ltd, the owner of motor Vehicle No **SHB4346X** which was involved in the captioned accident with your insured vehicle. The vehicle owner and the taxi driver concerned have requested and authorized us to assist them in presenting their claims against the party responsible for all applicable matters arising from the damage to the vehicle.

As the accident was caused by the negligent act of your insured driving **SLF2184R** we are submitting these claim for your consideration on behalf of the claimants.

TAXI OWNER'S CLAIM

1	Cost of Repair	\$ 706.20
2	2 days Loss of Rental @ \$ 115.00 per day	\$ 230.00
3	Survey Report Fees (Surveyed by M/s LKK)	\$ -
4	GIA / LTA Search Fees	\$ 7.49
5	GIA / Police Report Fees	\$ -
6	Towing / Medical / Transportation	\$ -
Sub Total :		\$ 943.69

HIRER'S CLAIM

7	2 days Loss of Income @ \$ 80.00 per days	\$ 160.00
Total Claims :		\$ 1,103.69

We enclosed herewith the following documents to support the claims: -

- a) Original repair bill and photocopies of photographs 9 pcs
b) LTA search slip/s of SLF2184R
c) GIA / Police report/s of SHB4346X
d) Letter of authority from owner / hirer / operator
(X) Photograph/s of Accident Scene () Certificate of Insurance
() Witness statement/s (x) Downtime/Mileage record

Kindly look into the matter and let us hear from you on the settlement of the said claims as soon as possible.

Please note that it is a condition of any settlement reached that it shall be without prejudice to any personal injury claim (if any) of the taxi driver.

Yours faithfully

Cecilia Lee

Executive

CDGE Claims Department

Tel: 6214 8354 Fax: 6214 1843 Email: cecilialee@sparkcarcare.com

This is a computer generated letter. No signature is required.

Vivian Lau (LKKAuto)

From: Yong, Ivy-AV <Ivy-AV.Yong@aig.com>
Sent: Friday, 16 March 2018 2:38 PM
To: Vivian Lau (LKKAuto)
Cc: Joy Irene (LKKAuto); Huao Tong (LKKAuto)
Subject: RE: Your ref: 56826466095G, Our Ref: CC3/LCR18004625/K1wb3, Accident involving Vehicle SLF 25184R & SHB 4346X on 08/03/2018

From: Vivian Lau (LKKAuto) [mailto:vivianlau@lkkauto.com]
Sent: Friday, March 16, 2018 2:13 PM
To: King, Ivy-IV
Cc: Ivy Irene (LKKAuto); Hsiao Tong (LKKAuto)
Subject: Your ref: 5682646609SG, Our Ref: CC3/LCR18004625/K1wb3, Accident involving Vehicle SLF 25184R & SHB 4115X on 09/03/2018

YAHU! 208264621954

Case 1:11-cv-01003-UNA Document 1-1 Filed 07/25/11 Page 1 of 1

Accident Involving Vehicle SLF 25184R & SHB 4346X on 08/03/2018

Know: advise if there is any video footage (stated in CIA report) submitted by ODOID to your good office

Yvonne Lim

800-456-2200

Yvonne Lim, Case Handler

Ukk Auto Consultants Pte Ltd

Phone: (654) 89025 | email: Yvonne@ukkauto.com | fax: 6741-4108

100-000 Pasa Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

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Vivian Lau (LKKAUTO)

From: Vivian Lau (LKKAUTO)
Sent: Tuesday, 17 April 2018 5:28 PM
To: 'Cecilia Lee Peng Geok'
Cc: Joy Irene (LKKAUTO); Hsiao Tong (LKKAUTO)
Subject: Your Ref: T0318/ SHB 4346X /CL(st), Our Ref: CC3/LCR18004625/K1wb3, Accident involving SHB 4346X & SLF 2184R ON 08/03/2018
Attachments: Sketch Plan .pdf; SLF 2184R.MP4

WITHOUT PREJUDICE

Your Ref: T0318/ SHB 4346X /CL(st)
Our Ref: CC3/LCR18004625/K1wb3

Dear Sir/Madam,

Accident involving SHB 4346X & SLF 2184R ON 08/03/2018

We refer to the above matter.

Our insured driver has reiterated that the accident was caused due to the entire negligence of your client. Your client swerved into our Insured's lane.

We attached herewith our insured's accident report and our insured's video for your perusal.

Under such circumstances, we have our principal's instruction to deny liability of your client's claim.

As such, we will close the matter at our end.

A declaration that this Negotiated Settlement parties in this matter is purely voluntary without prejudice binds the sole signatories of this letter. The parties agree that neither party is resorting to legal proceedings. No claim or liability is hereby admitted or denied. This should not be construed as an admission of liability or settlement.

THIS DOCUMENT IS A LEGAL INSTRUMENT. Subsequently produced by either party, it will constitute a binding document in evidence. It should be signed by both parties. Declaration: By the Negotiation Terms Agreement.

Thank you.

Best Regards,

Vivian Lau, Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6841-8625 / email: Vivianlau@lkkauto.com, fax: 6741-4108

886-11, Pava Ubi Industrial Park, Ubi Avenue 1, #02-25 / S14089331

Hsiao Tong (LKKAuto)

From: Shu Pei (LKKAuto)
Sent: Wednesday, 23 January 2019 9:15 AM
To: Cecilia Lee Peng Geok
Cc: Admin A; Hsiao Tong (LKKAuto)
Subject: FW: 2nd Reminder: Your Ref: T0318/ SHB 4346X /CL(st) ,Our Ref: CC3/LCR18004625/K1wb3,Accident involving SHB 4346X & SLF 2184R ON 08/03/2018

Importance: High

Dear Sirs/Mdm,

Thank you for your email.

By copy to Hsiao Tong,

Case reassign to you,

Best Regards,

Shu Pei | Admin

LKK Auto Consultants Pte Ltd

Phone: 6366-0055 | email: shupeil@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Cecilia Lee Peng Geok <cecilialee@sparkcarcare.com>

Sent: Wednesday, 23 January 2019 8:26 AM

To: Admin A <admin-a@lkkauto.com>

Subject: Re: 2nd Reminder: Your Ref: T0318/ SHB 4346X /CL(st) ,Our Ref: CC3/LCR18004625/K1wb3,Accident involving SHB 4346X & SLF 2184R ON 08/03/2018

Importance: High

Without Prejudice

Dear Sir/Madam

Please review the matter and revert.

Thank you.

Best Regards

Cecilia Lee

Claims Department | ComfortDelGro Engineering Pte Ltd

Off: 6214 8354 | Fax: 6214 1843

From: Cecilia Lee Peng Geok

Sent: Friday, 5 October 2018 10:39 AM

To: Vivian Lau (LKKAuto)

Cc: Admin A

Subject: Re: 2nd Reminder: Your Ref: T0318/ SHB 4346X /CL(st) ,Our Ref: CC3/LCR18004625/K1wb3,Accident Involving SHB 4346X & SLF 2184R ON 08/03/2018

Without Prejudice

Dear Vivian

Your rejection based on the reason below is ungrounded.

As you can see from the video, taxi was travelling follow the front vehicle. The traffic flow was affected by the road work at the right lane. It was your insured squeezed through and cut into taxi's path that caused the accident.

Please review & revert.

Thank you.

Best Regards

Cecilia Lee

Claims Department | ComfortDelGro Engineering Pte Ltd

Off: 6214 8354 | Fax: 6214 1843

From: Vivian Lau (LKKAUTO) <vivianlau@lkkauto.com>

Sent: Friday, 28 September 2018 11:14 AM

To: Cecilia Lee Peng Geok

Cc: Admin A

Subject: RE: 2nd Reminder: Your Ref: T0318/ SHB 4346X /CL(st) ,Our Ref: CC3/LCR18004625/K1wb3,Accident Involving SHB 4346X & SLF 2184R ON 08/03/2018

WITHOUT PREJUDICE

Dear Cecilia,

We refer to the email below.

We had submitted your client's case to our Principal for further review.

Please refer attached screenshot extracted from video footage for both vehicles.

Your client – His vehicle in the middle lane both 2 lanes.

Under such circumstances, we have our principal's instruction to maintain deny liability of your client's claim.

Thank you

Best Regards,

Vivian Lau | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6841-8625 | email: Vivianlau@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Vivian Lau (LKKAUTO)

Sent: Friday, 28 September, 2018 9:16 AM

To: 'Cecilia Lee Peng Geok' <cecilialee@sparkcarcare.com>

Cc: Admin A <admin-a@lkkauto.com>

Subject: RE: 2nd Reminder: Your Ref: T0318/ SHB 4346X /CL(st) ,Our Ref: CC3/LCR18004625/K1wb3,Accident involving SHB 4346X & SLF 2184R ON 08/03/2018

WITHOUT PREJUDICE

Dear Cecilia,

We refer to the email below.

We are still pending our principal further instruction

We will get back to you for an update/offer in due course.

Kindly note that this negotiation between parties on this matter is purely on a without prejudice basis with the sole intention of resolving the matter amicably without parties resorting to legal proceedings. No admission of liability, whatsoever, should be deemed / inferred from this negotiation of terms/settlement.

In the event of new evidence being discovered or subsequently produced by either party that will materially affect/influence on the issues of liability/damages, either party is not bound, thereafter, by the negotiation terms/settlement.

Thank you

Best Regards,

Vivian Lau | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6841-8625 | email: Vivianlau@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Cecilia Lee Peng Geok [<mailto:cecilialee@sparkcarcare.com>]

Sent: Friday, 28 September, 2018 9:07 AM

To: Vivian Lau (LKKAUTO) <vivianlau@lkkauto.com>

Cc: Admin A <admin-a@lkkauto.com>

Subject: 2nd Reminder: Your Ref: T0318/ SHB 4346X /CL(st) ,Our Ref: CC3/LCR18004625/K1wb3,Accident involving SHB 4346X & SLF 2184R ON 08/03/2018

Importance: High

Without Prejudice

Dear Sir/Madam

Your rejection is not acceptable. Please review and revert.

Thank you.

Best Regards

Cecilia Lee
Claims Department | ComfortDelGro Engineering Pte Ltd
Off: 6214 8354 | Fax: 6214 1843

From: Cecilia Lee Peng Geok
Sent: Friday, 20 July 2018 9:13 AM
To: Vivian Lau LKK
Subject: Fw: Your Ref: T0318/ SHB 4346X /CL(st) ,Our Ref: CC3/LCR18004625/K1wb3,Accident involving SHB 4346X & SLF 2184R ON 08/03/2018

Without Prejudice

Dear Sir/Madam

Please refer to our email below and revert.

Thank you.

Best Regards
Cecilia Lee
Claims Department | ComfortDelGro Engineering Pte Ltd
Off: 6214 8354 | Fax: 6214 1843

----- Forwarded by Cecilia Lee Peng Geok/sparkcarcare/cdge/delgronotes on 20/07/2018 09:11 AM -----

From: Cecilia Lee Peng Geok/sparkcarcare/cdge/delgronotes
To: "Vivian Lau (LKKAuto)" <vivianlau@lkkauto.com>
Date: 20/04/2018 04:45 PM
Subject: Re: Your Ref: T0318/ SHB 4346X /CL(st) ,Our Ref: CC3/LCR18004625/K1wb3,Accident involving SHB 4346X & SLF 2184R ON 08/03/2018

Without Prejudice

Dear Sir/Madam

There was a road work ahead, which had affected the normal flow of traffic.

Taxi was travelling behind SHC6218P following the traffic flow, it was your insured driver who was on the left, tried to squeeze through by intercepting into taxi's path that caused the accident.

The full video footage is too big to send over. Thus I had splitted into two part.

Part 1 shows taxi was following behind SHC6218P and your insured vehicle was on the left.

[attachment "SHB4346X VC (TS) - before.avi" deleted by Cecilia Lee Peng Geok/sparkcarcare/cdge/delgronotes]

Part 2 shows your insured intercepted into taxi's path that caused the accident.

[attachment "SHB4346X VC (TS)(2).avi" deleted by Cecilia Lee Peng Geok/sparkcarcare/cdge/delgronotes]

Please review your position and revert. Thank you.

Best Regards
Cecilia Lee

Claims Department | ComfortDelGro Engineering Pte Ltd

Off: 6214 8354 | Fax: 6214 1843

From: "Vivian Lau (LKKAuto)" <vivianlau@lkkauto.com>

To: Cecilia Lee Peng Geok <cecilialee@sparkcarcare.com>

Cc: "Joy Irene (LKKAuto)" <JoyIrene@lkkauto.com>, "Hsiao Tong (LKKAuto)" <chewht@lkkauto.com>

Date: 17/04/2018 05:29 PM

Subject: Your Ref: T0318/ SHB 4346X /CL(st) ,Our Ref: CC3/LCR18004625/K1wb3,Accident involving SHB 4346X & SLF 2184R ON 08/03/2018

WITHOUT PREJUDICE

Your Ref: T0318/ SHB 4346X /CL(st)

Our Ref: CC3/LCR18004625/K1wb3

Dear Sir/Madam,

Accident involving SHB 4346X & SLF 2184R ON 08/03/2018

We refer to the above matter

Our insured driver has reiterated that the accident was caused due to the entire negligence of your client. Your client swerved into our Insured's lane

We attached herewith our insured's accident report and our insured's video for your perusal.

Under such circumstances, we have our principal's instruction to deny liability of your client's claim.

As such, we will close the matter at our end.

Kindly note that this negotiation between parties on this matter is purely on a without prejudice basis with the sole intention of resolving the matter amicably without parties resorting to legal proceedings. No admission of liability, whatsoever, should be deemed / inferred from this negotiation of terms/settlement.

In the event of new evidence being discovered or subsequently produced by either party that will materially affect/influence on the issues of liability/damages, either party is not bound, thereafter, by the negotiation terms/settlement.

Thank you

Best Regards,

Vivian Lau | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6841-8625 | email: Vivianlau@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

[attachment "Sketch Plan .pdf" deleted by Cecilia Lee Peng Geok/sparkcarcare/cdge/delgronotes]

[attachment "SLF 2184R.MP4" deleted by Cecilia Lee Peng Geok/sparkcarcare/cdge/delgronotes]

Hsiao Tong (LKKAUTO)

From: Yong, Ivy-AV <Ivy-AV.Yong@aig.com>
Sent: Monday, 15 April 2019 1:29 PM
To: Hsiao Tong (LKKAUTO)
Cc: Joy Irene (LKKAUTO); Vivian Lau (LKKAUTO)
Subject: RE: Your ref: 5682646609SG, Our Ref: CC3/LCR18004625/K1wb3, Accident involving Vehicle SLF 25184R & SHB 4346X on 08/03/2018

Hi Hsiao Tong,

Kindly settle 50%.

Thank you

Ivy Yong
AIG
Complex Claims Examiner
Claims | AIG Asia Pacific Insurance Pte. Ltd.

78 Shenton Way AIG Building #08-16 Singapore 079120
Tel +64191637
Ivy-AV.Yong@aig.com | www.aig.com.sg

AIG Asia Pacific won General Insurance Company of the Year at the 22nd Asia Insurance Industry Awards.
[Click here to find out more](#)

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From: Hsiao Tong (LKKAUTO) [mailto:chewht@lkkauto.com]
Sent: Saturday, April 13, 2019 11:03 AM
To: Yong, Ivy-AV <Ivy-AV.Yong@aig.com>
Cc: Joy Irene (LKKAUTO) <JoyIrene@lkkauto.com>; Vivian Lau (LKKAUTO) <vivianlau@lkkauto.com>
Subject: [EXTERNAL] RE: Your ref: 5682646609SG, Our Ref: CC3/LCR18004625/K1wb3, Accident involving Vehicle SLF 25184R & SHB 4346X on 08/03/2018

Caution: External Email

Dear Ivy,

We refer to the above matter.

Third party is not accept our rejection on this matter.

We appended third party's point of view as follows: -

"As you can see from the video, taxi was travelling follow the front vehicle. The traffic flow was affected by the road work at the right lane. It was your insured squeezed through and cut into taxi's path that caused the accident."

Kindly advise if we shall maintain rejection or consider settlement at 50/50(side-swipe).

Thank you.

Best Regards,

Hsiao Tong, Chew | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6742-3197 | email: chewht@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Yong, Ivy-AV <Ivy-AV.Yong@aig.com>

Sent: Wednesday, 10 April 2019 10:36 AM

To: Vivian Lau (LKKAuto) <vivianlau@lkkauto.com>

Cc: Joy Irene (LKKAuto) <JoyIrene@lkkauto.com>; Hsiao Tong (LKKAuto) <chewht@lkkauto.com>

Subject: RE: Your ref: 5682646609SG, Our Ref: CC3/LCR18004625/K1wb3, Accident involving Vehicle SLF 25184R & SHB 4346X on 08/03/2018

Hi Vivian,

Any reply from third party repairer?

Ivy Yong

AIG

Complex Claims Examiner

Claims | AIG Asia Pacific Insurance Pte. Ltd.

78 Shenton Way AIG Building #08-16 Singapore 079120

Tel +64191637

Ivy-AV.Yong@aig.com | www.aig.com.sg

AIG Asia Pacific won General Insurance Company of the Year at the 22nd Asia Insurance Industry Awards.
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From: Vivian Lau (LKKAuto) [<mailto:vivianlau@lkkauto.com>]

Sent: Wednesday, April 10, 2019 10:35 AM

To: Yong, Ivy-AV <Ivy-AV.Yong@aig.com>

Cc: Joy Irene (LKKAuto) <JoyIrene@lkkauto.com>; Hsiao Tong (LKKAuto) <chewht@lkkauto.com>
Subject: [EXTERNAL] RE: Your ref: 5682646609SG, Our Ref: CC3/LCR18004625/K1wb3, Accident involving Vehicle SLF 25184R & SHB 4346X on 08/03/2018

Caution: External Email

Dear Ivy,

We refer to the email below.

As per instruction, we maintain rejection and submit our report to your office.

Thank you

Best Regards,

Vivian Lau | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6841-8625 | email: Vivianlau@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Yong, Ivy-AV [<mailto:Ivy-AV.Yong@aig.com>]
Sent: Wednesday, 10 April, 2019 10:16 AM
To: Vivian Lau (LKKAuto) <vivianlau@lkkauto.com>
Cc: Joy Irene (LKKAuto) <JoyIrene@lkkauto.com>; Hsiao Tong (LKKAuto) <chewht@lkkauto.com>
Subject: RE: Your ref: 5682646609SG, Our Ref: CC3/LCR18004625/K1wb3, Accident involving Vehicle SLF 25184R & SHB 4346X on 08/03/2018

Hi Vivian,

Appreciate your update for the above mentioned matter.

Thank you

Ivy Yong

AIG

Complex Claims Examiner

Claims | AIG Asia Pacific Insurance Pte. Ltd.

78 Shenton Way AIG Building #08-16 Singapore 079120

Tel +64191637

Ivy-AV.Yong@aig.com | www.aig.com.sg

AIG Asia Pacific won General Insurance Company of the Year at the 22nd Asia Insurance Industry Awards.
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From: Yong, Ivy-AV

Sent: Friday, September 28, 2018 10:58 AM

To: 'Vivian Lau (LKKAUTO)' <vivianlau@lkkauto.com>

Cc: Joy Irene (LKKAUTO) <JoyIrene@lkkauto.com>; Hsiao Tong (LKKAUTO) <chewht@lkkauto.com>

Subject: RE: Your ref: 5682646609SG, Our Ref: CC3/LCR18004625/K1wb3, Accident involving Vehicle SLF 25184R & SHB 4346X on 08/03/2018

Hi Vivian,

Please refer attached screenshot extracted from video footage for both vehicles.

Third party – His vehicle in the middle lane both 2 lanes.

Please maintain.

Thank you



Insured



Ivy Yong
AIG
Complex Claims Examiner
Claims | AIG Asia Pacific Insurance Pte. Ltd.

78 Shenton Way AIG Building #08-16 Singapore 079120
Tel +64191637 | Fax +68357416
Ivy-AV.Yong@aig.com | www.aig.com.sg

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From: Vivian Lau (LKKAUTO) [<mailto:vivianlau@lkkauto.com>]

Sent: Friday, September 28, 2018 9:16 AM

To: Yong, Ivy-AV

Cc: Joy Irene (LKKAUTO); Hsiao Tong (LKKAUTO)

Subject: RE: Your ref: 5682646609SG, Our Ref: CC3/LCR18004625/K1wb3, Accident involving Vehicle SLF 25184R & SHB 4346X on 08/03/2018

Dear Ivy,

We refer to the email below.

As per instruction, we reject TP claim. TP disagree on the rejection and appeal as follows;

There was a road work ahead, which had affected the normal flow of traffic.

Our insured was travelling behind SHC6218P following the traffic flow, it was your insured driver who was on the left, tried to squeeze through by intercepting into taxi's path that caused the accident.

The full video footage is too big to send over. Thus I had splitted into two part.

Kindly advise if we would maintain our position of denial.

Thank you

Best Regards,

Vivian Lau | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6841-8625 | email: Vivianlau@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Yong, Ivy-AV [<mailto:Ivy-AV.Yong@aig.com>]

Sent: Friday, 16 March, 2018 2:38 PM

To: Vivian Lau (LKKAuto) <vivianlau@lkkauto.com>

Cc: Joy Irene (LKKAuto) <JoyIrene@lkkauto.com>; Hsiao Tong (LKKAuto) <chewht@lkkauto.com>

Subject: RE: Your ref: 5682646609SG, Our Ref: CC3/LCR18004625/K1wb3, Accident involving Vehicle SLF 25184R & SHB 4346X on 08/03/2018

Hi Vivian,

Video footage uploaded in merimen,

Please reject TP claim.

Thank you

Ivy Yong

AIG

Complex Claims Examiner

Claims | AIG Asia Pacific Insurance Pte. Ltd.

78 Shenton Way AIG Building #08-16 Singapore 079120

Tel +64191637 | Fax +68357416

Ivy-AV.Yong@aig.com | www.aig.com.sg

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From: Vivian Lau (LKKAuto) [<mailto:vivianlau@lkkauto.com>]

Sent: Friday, March 16, 2018 2:13 PM

To: Yong, Ivy-AV

Cc: Joy Irene (LKKAuto); Hsiao Tong (LKKAuto)

Subject: Your ref: 5682646609SG, Our Ref: CC3/LCR18004625/K1wb3, Accident involving Vehicle SLF 25184R & SHB 4346X on 08/03/2018

Your ref: 5682646609SG

Our Ref: CC3/LCR18004625/K1wb3

Dear Ivy,

Accident involving Vehicle SLF 25184R & SHB 4346X on 08/03/2018

We refer to the above matter.

Based on the accident report and accident scenario, is conflicting versions

Kindly advise if there is any video footage(stated in GIA report) submitted by OI/OID to you good office.

Thank you

Best Regards,

Vivian Lau | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6841-8625 | email: Vivianlau@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

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Hsiao Tong (LKKAUTO)

From: Aileen Tan Lee Noi <aileentan@cdge.com.sg>
Sent: Monday, 24 June 2019 5:46 PM
To: Hsiao Tong (LKKAUTO)
Cc: Admin A
Subject: [Accept Offer] AIG/LKK Ref: CC3/LCR18004625/K1wb3 CDGE Ref: T0318/SHB4346X/AT >> Acc on 08.03.2018 invlg SHB4346X & SLF 2184R [AIG]

WITHOUT PREJUDICE

Ms Chew Hsiao Tong
M/s LKK Auto Consultants Pte Ltd

We refer to subject matter resting with your email dated 19 June 2019.

Strictly without admission of liability and solely for quick amicable settlement, we accept your global offer of **S\$480.00**.

Please note that it is a condition of any settlement reached that it shall be without prejudice to any personal injury claim, if any of the taxi driver.

Kindly arrange to let us have discharge voucher for early execution. Thank you.

Best Regards
Aileen Tan
Claims Department | ComfortDelGro Engineering Pte Ltd
Off: 6214 8735 | Fax: 6214 1843

From: Hsiao Tong (LKKAUTO) <chewht@lkkauto.com>
Sent: Wednesday, 19 June 2019 09:10
To: Aileen Tan Lee Noi
Cc: Admin A
Subject: RE: 2nd Reminder: Your Ref: T0318/ SHB 4346X /CL(st) ,Our Ref: CC3/LCR18004625/K1wb3,Accident involving SHB 4346X & SLF 2184R ON 08/03/2018

Without Prejudice

Dear Ms Aileen,

We refer to our email dated 15 May 2019.

Please confirm acceptance.

"Kindly note that this negotiation between parties on this matter is purely on a without prejudice basis with the sole intention of resolving the matter amicably without parties resorting to legal proceedings. No admission of liability, whatsoever, should be deemed / inferred from this negotiation of terms/settlement.

In the event of new evidence being discovered or subsequently produced by either party that will materially affect/influence on the issues of liability/damages, either party is not bound, thereafter, by the negotiation terms/settlement."

Best Regards,

Hsiao Tong, Chew | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6742-3197 | email: chewht@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Hsiao Tong (LKKAuto)

Sent: Wednesday, 15 May 2019 5:46 PM

To: 'aileentan@cdge.com.sg' <aileentan@cdge.com.sg>

Cc: Admin A <admin-a@lkkauto.com>

Subject: RE: 2nd Reminder: Your Ref: T0318/ SHB 4346X /CL(st) ,Our Ref: CC3/LCR18004625/K1wb3,Accident involving SHB 4346X & SLF 2184R ON 08/03/2018

Without Prejudice

Dear Ms Aileen,

We refer to the above matter.

We have reviewed the matter and we have our principal instruction to offer at a global sum of \$480.00(all-in).

Please confirm acceptance.

"Kindly note that this negotiation between parties on this matter is purely on a without prejudice basis with the sole intention of resolving the matter amicably without parties resorting to legal proceedings. No admission of liability, whatsoever, should be deemed / inferred from this negotiation of terms/settlement.

In the event of new evidence being discovered or subsequently produced by either party that will materially affect/influence on the issues of liability/damages, either party is not bound, thereafter, by the negotiation terms/settlement."

Best Regards,

Hsiao Tong, Chew | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6742-3197 | email: chewht@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Shu Pei (LKKAuto)

Sent: Wednesday, 23 January 2019 9:15 AM

To: Cecilia Lee Peng Geok <cecilialee@sparkcarcare.com>

Cc: Admin A <admin-a@lkkauto.com>; Hsiao Tong (LKKAuto) <chewht@lkkauto.com>

Subject: FW: 2nd Reminder: Your Ref: T0318/ SHB 4346X /CL(st) ,Our Ref: CC3/LCR18004625/K1wb3,Accident

involving SHB 4346X & SLF 2184R ON 08/03/2018

Importance: High

Dear Sirs/Mdm,

Thank you for your email.

By copy to Hsiao Tong,

Case reassign to you.

Best Regards,

Shu Pei | Admin

LKK Auto Consultants Pte Ltd

Phone: 6366-0055 | email: shupeil@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Cecilia Lee Peng Geok <cecilialee@sparkcarcare.com>

Sent: Wednesday, 23 January 2019 8:26 AM

To: Admin A <admin-a@lkkauto.com>

Subject: Re: 2nd Reminder: Your Ref: T0318/ SHB 4346X /CL(st) ,Our Ref: CC3/LCR18004625/K1wb3,Accident involving SHB 4346X & SLF 2184R ON 08/03/2018

Importance: High

Without Prejudice

Dear Sir/Madam

Please review the matter and revert.

Thank you.

Best Regards

Cecilia Lee

Claims Department | ComfortDelGro Engineering Pte Ltd

Off: 6214 8354 | Fax: 6214 1843

From: Cecilia Lee Peng Geok

Sent: Friday, 5 October 2018 10:39 AM

To: Vivian Lau (LKKAuto)

Cc: Admin A

Subject: Re: 2nd Reminder: Your Ref: T0318/ SHB 4346X /CL(st) ,Our Ref: CC3/LCR18004625/K1wb3,Accident involving SHB 4346X & SLF 2184R ON 08/03/2018

Without Prejudice

Dear Vivian

Your rejection based on the reason below is ungrounded.

As you can see from the video, taxi was travelling follow the front vehicle. The traffic flow was affected by the road work at the right lane. It was your insured squeezed through and cut into taxi's path that caused the accident.

Please review & revert.

Thank you.

Best Regards

Cecilia Lee

Claims Department | ComfortDelGro Engineering Pte Ltd

Off: 6214 8354 | Fax: 6214 1843

From: Vivian Lau (LKKAuto) <vivianlau@lkkauto.com>

Sent: Friday, 28 September 2018 11:14 AM

To: Cecilia Lee Peng Geok

Cc: Admin A

Subject: RE: 2nd Reminder: Your Ref: T0318/ SHB 4346X /CL(st) ,Our Ref: CC3/LCR18004625/K1wb3,Accident involving SHB 4346X & SLF 2184R ON 08/03/2018

WITHOUT PREJUDICE

Dear Cecilia,

We refer to the email below.

We had submitted your client's case to our Principal for further review.

Please refer attached screenshot extracted from video footage for both vehicles.

Your client – His vehicle in the middle lane both 2 lanes.

Under such circumstances, we have our principal's instruction to maintain deny liability of your client's claim.

Thank you

Best Regards,

Vivian Lau | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6841-8625 | email: Vivianlau@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Vivian Lau (LKKAuto)

Sent: Friday, 28 September, 2018 9:16 AM

To: 'Cecilia Lee Peng Geok' <cecilialee@sparkcarcare.com>

Cc: Admin A <admin-a@lkkauto.com>

Subject: RE: 2nd Reminder: Your Ref: T0318/ SHB 4346X /CL(st) ,Our Ref: CC3/LCR18004625/K1wb3,Accident involving SHB 4346X & SLF 2184R ON 08/03/2018

WITHOUT PREJUDICE

Dear Cecilia,

We refer to the email below.

We are still pending our principal further instruction

We will get back to you for an update/offer in due course.

Kindly note that this negotiation between parties on this matter is purely on a without prejudice basis with the sole intention of resolving the matter amicably without parties resorting to legal proceedings. No admission of liability, whatsoever, should be deemed / inferred from this negotiation of terms/settlement.

In the event of new evidence being discovered or subsequently produced by either party that will materially affect/influence on the issues of liability/damages, either party is not bound, thereafter, by the negotiation terms/settlement.

Thank you

Best Regards,

Vivian Lau | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6841-8625 | email: Vivianlau@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Cecilia Lee Peng Geok [<mailto:cecilialee@sparkcarcare.com>]

Sent: Friday, 28 September, 2018 9:07 AM

To: Vivian Lau (LKKAuto) <vivianlau@lkkauto.com>

Cc: Admin A <admin-a@lkkauto.com>

Subject: 2nd Reminder: Your Ref: T0318/ SHB 4346X /CL(st) ,Our Ref: CC3/LCR18004625/K1wb3,Accident involving SHB 4346X & SLF 2184R ON 08/03/2018

Importance: High

Without Prejudice

Dear Sir/Madam

Your rejection is not acceptable. Please review and revert.

Thank you.

Best Regards

Cecilia Lee

Claims Department | ComfortDelGro Engineering Pte Ltd

Off: 6214 8354 | Fax: 6214 1843

From: Cecilia Lee Peng Geok

Sent: Friday, 20 July 2018 9:13 AM

To: Vivian Lau LKK

Subject: Fw: Your Ref: T0318/ SHB 4346X /CL(st) ,Our Ref: CC3/LCR18004625/K1wb3,Accident involving SHB 4346X & SLF 2184R ON 08/03/2018

Without Prejudice

Dear Sir/Madam

Please refer to our email below and revert.

Thank you.

Best Regards

Cecilia Lee

Claims Department | ComfortDelGro Engineering Pte Ltd

Off: 6214 8354 | Fax: 6214 1843

----- Forwarded by Cecilia Lee Peng Geok/sparkcarcare/cdge/delgronotes on 20/07/2018 09:11 AM -----

From: Cecilia Lee Peng Geok/sparkcarcare/cdge/delgronotes

To: "Vivian Lau (LKKAUTO)" <vivianlau@lkkauto.com>

Date: 20/04/2018 04:45 PM

Subject: Re: Your Ref: T0318/ SHB 4346X /CL(st) ,Our Ref: CC3/LCR18004625/K1wb3,Accident involving SHB 4346X & SLF 2184R ON 08/03/2018

Without Prejudice

Dear Sir/Madam

There was a road work ahead, which had affected the normal flow of traffic.

Taxi was travelling behind SHC6218P following the traffic flow, it was your insured driver who was on the left, tried to squeeze through by intercepting into taxi's path that caused the accident.

The full video footage is too big to send over. Thus I had splitted into two part.

Part 1 shows taxi was following behind SHC6218P and your insured vehicle was on the left.

[attachment "SHB4346X VC (TS) - before.avi" deleted by Cecilia Lee Peng Geok/sparkcarcare/cdge/delgronotes]

Part 2 shows your insured intercepted into taxi's path that caused the accident.

[attachment "SHB4346X VC (TS)(2).avi" deleted by Cecilia Lee Peng Geok/sparkcarcare/cdge/delgronotes]

Please review your position and revert. Thank you.

Best Regards

Cecilia Lee

Claims Department | ComfortDelGro Engineering Pte Ltd

Off: 6214 8354 | Fax: 6214 1843

From: "Vivian Lau (LKKAUTO)" <vivianlau@lkkauto.com>

To: Cecilia Lee Peng Geok <cecilialee@sparkcarcare.com>

Cc: "Joy Irene (LKKAUTO)" <joylrene@lkkauto.com>, "Hsiao Tong (LKKAUTO)" <chewht@lkkauto.com>

Date: 17/04/2018 05:29 PM

Subject: Your Ref: T0318/ SHB 4346X /CL(st) ,Our Ref: CC3/LCR18004625/K1wb3,Accident involving SHB 4346X & SLF 2184R ON 08/03/2018

WITHOUT PREJUDICE

Your Ref: T0318/ SHB 4346X /CL(st)

Our Ref: CC3/LCR18004625/K1wb3

Dear Sir/Madam,

Accident involving SHB 4346X & SLF 2184R ON 08/03/2018

We refer to the above matter

Our insured driver has reiterated that the accident was caused due to the entire negligence of your client. Your client swerved into our Insured's lane

We attached herewith our insured's accident report and our insured's video for your perusal.

Under such circumstances, we have our principal's instruction to deny liability of your client's claim.

As such, we will close the matter at our end.

Kindly note that this negotiation between parties on this matter is purely on a without prejudice basis with the sole intention of resolving the matter amicably without parties resorting to legal proceedings. No admission of liability, whatsoever, should be deemed / inferred from this negotiation of terms/settlement.

In the event of new evidence being discovered or subsequently produced by either party that will materially affect/influence on the issues of liability/damages, either party is not bound, thereafter, by the negotiation terms/settlement.

Thank you

Best Regards,

Vivian Lau | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6841-8625 | email: Vivianlau@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

[attachment "Sketch Plan .pdf" deleted by Cecilia Lee Peng Geok/sparkcarcare/cdge/delgronotes]

[attachment "SLF 2184R.MP4" deleted by Cecilia Lee Peng Geok/sparkcarcare/cdge/delgronotes]

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ComfortDelGro - a Green Office certified by the Singapore Environment Council - is committed to preserving the environment. We encourage you to print this only if necessary.

ComfortDelGro Engineering Pte Ltd [Registration No. 199506048W]

Vivian Lau (LKKAUTO)

From: Vivian Lau (LKKAUTO)
Sent: Friday, 16 March, 2018 2:14 PM
To: leyap@lioncityrentals.com.sg
Cc: Hsiao Tong (LKKAUTO); Joy Irene (LKKAUTO)
Subject: ACCIDENT INVOLVING SLF 2184R AND SHB 4346X ON 08/03/2018

Our Ref: CC3/LCR18004625/K1wb3

16 March 2018

LION CITY RENTALS PTE LTD

Dear Sir/Madam,

ACCIDENT INVOLVING SLF 2184R AND SHB 4346X ON 08/03/2018

We refer to the above accident where we are acting for AIG Asia Pacific Insurance Pte Ltd to resolve the claim against you and/or your authorized driver under the Auto Insurance policy taken up with them.

Pursuant to the above said accident wherein you and/or your authorized driver had amongst other information given us your version of how the accident had occurred, we as the appointed agent of your insurers shall proceed to negotiate for an amicable settlement with third party claimant.

If you have evidence/information to prove that we should not settle the third party claim, kindly let us have them in writing within 7 days i.e. by **27/03/2018**, after we shall proceed with negotiation with Third Party claimant on the **without prejudice basis** and any settlement should not bind any claims whatsoever by you/your driver against the other party's insurer arising from this particular accident.

Please call us if you have further queries.

Thank you

Best Regards,

Vivian Lau Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6744-8625 / email: Vivianlau@lkkauto.com; fax: 6741-4108

100-01 Poon Poo Industrial Park, Ubi Avenue 1, #02-25 / S(408943)

LETTER OF AUTHORISATION

(NAF / PAF) **84**ACCIDENT INVOLVING **140 SHB4346X , SLF2140R**
ALONG **TANJONG RHU TWDS FWD RD**ON **08-Mar-18 11:40**I / We **GHAZALI B A HASAN** (Hirer) NRIC No.: **S2001462H**

and/or (Relief) NRIC No.:

Taxi Number **SHB4346X**

Heretby authorise ComfortDelGro Engineering Pte Ltd(CDGE):

1. To submit my/our claims for damages, costs and expense, including loss of income, loss of rental, medical fee and legal costs
2. To have absolute discretion to agree to any settlement or compensation amount in respect of my/our claim against third party (except personal injuries and medical claims).
3. To sign Discharge Voucher on my/our behalf
4. To accept any payment (claim proceeds) in respect of the claim against third party and payment by cheque shall be forward directly to CDGE in accordance with CDGE's instruction and made in favour of "ComfortDelGro Engineering Pte Ltd".

Date: **08-Mar-2018**Name of Hirer **GHAZALI B A HASAN**
Hirer NRIC **S2001462H**

Signature:

Address **246 BANGKIT ROAD #04-296**
670246Contact No. **96892376**

RELEASE VOUCHER
(AIG Asia Pacific - Express Third Party Claim)

"We/I, **COMFORTDELGRO ENGINEERING PTE LTD** ("the workshop") hereby confirm that we/I have reached an agreement with the appointed surveyor of AIG Asia Pacific Insurance Pte Ltd **LKK AUTO CONSULTANTS PTE LTD** (name of surveyor) with respect to the amount claimed for **S\$480.00** (Global Sum) for vehicle no. **SHB 4346X** that was damaged pursuant to the accident which occurred on **08/03/2018** (date) along **TANJONG RHU TWDS FWD RD** (location) involving vehicle no/s **SLF 2184R** ✓

This is pursuant to the inspection conducted on **09/03/2018** (date) at "the workshop".

We/I confirm that we/I are/am authorized by the owner **COMFORT TRANSPORTATION PTE LTD** ("the third party claimant") of vehicle no. **SHB 4346X** make the claim as set out in the above paragraph and we/I have full authority to settle the matter on his/her behalf in a manner that we/I deem fit. We/I enclose herein the letter of authority given by "the third party claimant".

We/I further confirm that we/I will indemnify AIG Asia Pacific Insurance Pte Ltd for all damages, loss and/or expense that they will or have already incurred in the event that "the third party claimant" after the above said agreement lodges a further claim against the former for any loss and expenses suffered pertaining to costs of repairs and/or rental and/or loss of use pursuant to the damage to **SHB 4346X** (vehicle no.) as a result of the accident.

We/I confirm that the agreement reached above is in full and final settlement of any claim of "the third party claimant" pursuant to the accident and that further this settlement is reached on a without prejudice and without admission of liability basis.

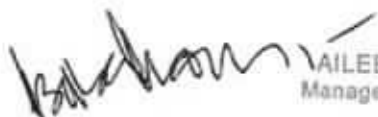
This agreement is subject to the application of Singapore law and the Singapore Courts have exclusive jurisdiction over any dispute arising out of the same.

Please forward your cheque made payable to:
COMFORTDELGRO ENGINEERING PTE LTD

Dated this 28 (day) of June (month) 2019 (year)



Signed by appointed surveyor


AILEEN TAN
Manager, Claims

Signed by "the workshop" (with chop)

CLAIMS DEPARTMENT
COMFORTDELGRO ENGINEERING PTE LTD
58 LOYANG DRIVE
SINGAPORE 508569

"The contents of this document apply to vehicle damages only.
All personal injuries and damages arising therefrom are excluded
from the ambit and application of this document"

RD10004

AIG ASIA PACIFIC INSURANCE PTE LTD

#08-16 78 SHAWTON WAY, CHARTER BUILD
SINGAPORE SG 179120

CONTACT NO: 64193000 3225094

VEHICLE NO
SHR4346X

MAKE
HYUNDAI

MODEL
I-40

DATE OF REG
29.01.2015

CHASSIS CODE
KHHLH41UMU065729

INV. NO/DATE
91361845 13.03.2018

JOB NO.
305123280

DICTIONARY READING

DATE/TIME IN
08.03.2018 14:30

Issued by: KATHIRINTHAN 13.03.2018 11:13:05
Repair type: CSO/57/57
Payment type/Term: /Credit 30 days

ACCOUNT No.	INVOICE No.	AMOUNT	BANK/CHQ No.
RD10004	91361845	706.20	

Our Ref: CT18030247

Date: 13 March 2018



TO WHOM IT MAY CONCERN

Dear Sir/Madam

ACCIDENT ON	08/03/2018 @ 11:40 hrs
ALONG	TANJONG RHU TWDS FWD RD
INVOLVING	SLF2184R

We refer to the above-mentioned accident and wish to inform that **Comfort Transportation Pte Ltd** is the registered owner of the taxi bearing vehicle registration number **SHB4346X** (the "Taxi"). The Taxi was hired to **GHAZALI B A HASAN IC NO S2001462H** a registered hirer-operator of **Comfort Transportation Pte Ltd** at the time of occurrence of the aforementioned accident at a rental rate **\$115.00** per day (inclusive of GST).

Please be advised that the Taxi was insured with **MS First Capital Insurance Ltd** on a third party basis at the material time of the accident.

We wish to confirm that the aforesaid hirer-operator had obtained our permission to undertake repairs for damage on the Taxi arising from the said accident with a motor workshop of his choice.

Please liaise with the said hirer-operator or his authorized workshop directly for settlement of claims with third party's insurance company in respect of the said accident.

Yours faithfully

Christine Tay
Assistant Manager, Fleet Safety

This is a computer generated letter. No signature is required.

MILEAGE READING			MILEAGE TRAVELLED (KM)	HOURS OPERATED (TIME)		DATE	NAME OF DRIVER	MILEAGE JOURNALS			MILEAGE TRAVELLED (KM)	HOURS STOP	
				FROM	TO								
398	7	1	7	246 KM	17:00	02:50	28/02/2018	Pelungu	400	6	32	297 KM	06:20
398	8	3	3	265 KM	06:30	16:40	29/02/2018	Chungu	400	7	51	329 KM	06:20
399	1	6	0	177 KM	17:30	00:25	01/03/2018	Chungu	400	12	56	305 KM	06:20
399	4	3	2	275 KM	06:30	16:40	03/03/2018	Pemba	401	7	13	456.8 KM	06:30
399	5	9	9	166 KM	17:00	23:45	04/03/2018	Chungu	401	9	60	234 KM	06:20
399	8	2	2	222 KM	06:30	16:45	05/03/2018	Chungu	402	2	77	216 KM	06:20
399	9	0	6	84 KM	18:00	23:15	06/03/2018	Chungu	402	6	05	328 KM	06:20
1490 hrs longing accident							07/03/2018	Chungu	403	9	02	247 KM	06:20
at Coast Rd X Budoh South Ave 1							08/03/2018	Chungu					06:20
400	0	1	8	1445 km out from town			08/03/2018				416.436 km	14:30	
400	0	5	5	177 KM			09/03/2018	Accident Report					-

Enquire Vehicle Insurer

Vehicle No	Incident Date/Time	Search Status	Insurance Company Code	Insurance Company Name
SLF2184R	08 Mar 2018 / 11:40:00	Successful	A04	AIG ASIA PACIFIC INSURANCE PTE. LTD.

[Previous](#) [OK](#)

SHB2184R 46X

...CLAIM SUBFOLDER...(Pending for Survey Report)

Express

CLAIM SUBFOLDER TRACKING

Case	Notified	Est Submitted	Adj Assigned	Adj Rpt	Adj Submitted	Ins Auth'd	Status
Main	12 Mar 2018 Edit Reg		09 Mar 2018 00:00 Edit Adj Rpt	\$5660.00 Edit Estimates	\$5660.00 View Rpt		Pending for Survey Report Cancel Case

Main	Reference	Claim Details	Documents	Show All					
CLAIM SUBFOLDER DETAILS [Created by adjuster]									
Insured:	LCRF Pte Ltd, Co. Reg. No.: NA								
Main Claimant:	COMFORT TRANSPORTATION PTE LTD, Co. Reg. No.: 199303821R								
Vehicle Reg. No.:	SHB4346X	Date of Loss:	08/03/2018 11:00 - :59 [37 Months and 8 Days From LTA Reg Date (Man Yr)]						
Claim Type:	TP / 5682646609SG	Policy/Cover Note No.:	0999994792						
Vehicle Reg. No. (Insured):	SLF2184R	Policy No. (Claimant):	D-18088936MFSH						
		Excess:							
Repairer:	ComfortDelGro Engineering Pte Ltd (Loyang) 59 Loyang Drive, 508969 Loyang - Tel: 6214 8300								
Handling Insurer:	AIG Asia Pacific Insurance Pte. Ltd. (Express) - Tel: 65-6419-3000 ... [Handled by Chew, Mavis] Chew.Mavis@aig.com								
Claimant's Insurer:	MS First Capital Insurance Ltd (HQ) - Tel: 62222311								
Adjuster:	LKK Auto Consultants Pte Ltd (HQ) - Tel: 6256-3561 ... [Handled by KALVIN ANG WEI KUN] ... [Final Rpt due 04/07/2019]								
ASSOCIATED MAIL RECEIVED View All Compose Case Mail									
<ul style="list-style-type: none"> AIG_SG_EXPRESS (02/07/2019): Report Send Back Alerts - SHB4346X (TP) 									
ALL ASSOCIATED TASKS View All Search Tasks Create New Task Complete									
Due Date	Priority	Type	Task Group	Subject	Handler	Assigned By	Completed On	Created On	Done?
No results.									

Claim Documents

***SHB4346X (5682646609SG)**
[SLF2184R]
TP
COMFORT TRANSPORTATION PTE LTD
Mar 8 2018 11:00AM
[LCRF Pte Ltd]
ComfortDelGro Engineering Pte Ltd

Upload Documents Upload Photos Compose New Letter Upload Video Upload Audio			View View in Browser	
Video			1 per page <input type="checkbox"/>	
No	Finalized On	LKK Auto Consultants Pte Ltd (HQ)		Thumbnail Print
1	28/09/18 09:13	SHB4346X	1	Load AVI
2	28/09/18 09:13	SHB4346X- before	1	Load AVI
No	Finalized On	AIG Asia Pacific Insurance Pte. Ltd. (SG)		Thumbnail Print
1	16/03/18 14:36	Video - Accident	1	Load MP4
Letters/Correspondences			1 per page <input type="checkbox"/>	
No	Finalized On	LKK Auto Consultants Pte Ltd (HQ)		Thumbnail Print
1	(Draft)	Third Party Express Settlement - Payment Breakdown	1	Edit
2	23/04/18 11:24	Insurer Offer Letter/DV <small>[Offer superseded on 2019/07/02]</small>	1	Load HTM
Assessment Reports			1 per page <input type="checkbox"/>	
No	Finalized On	AIG Asia Pacific Insurance Pte. Ltd. (SG)		Thumbnail Print
1	13/03/18 14:34	Accident Statement <small>From: SC - Reg. No: SLF2184R, Claimant: LCRF PTE LTD</small>	1	Load HTM
Photos/Images			3 per page <input type="checkbox"/>	
No	Relabel/Reorder	LKK Auto Consultants Pte Ltd (HQ)		Thumbnail Print
1	12/03/18 17:37	General View	1	Load JPG <input type="checkbox"/>
2	12/03/18 17:37	General View	1	Load JPG <input type="checkbox"/>
3	12/03/18 17:37	General View	1	Load JPG <input type="checkbox"/>
4	12/03/18 17:37	General View	1	Load JPG <input type="checkbox"/>
5	12/03/18 17:37	General View	1	Load JPG <input type="checkbox"/>
6	12/03/18 17:37	General View	1	Load JPG <input type="checkbox"/>
7	12/03/18 17:37	General View	1	Load JPG <input type="checkbox"/>
8	12/03/18 17:37	General View	1	Load JPG <input type="checkbox"/>
9	12/03/18 17:37	General View	1	Load JPG <input type="checkbox"/>
10	12/03/18 17:37	General View	1	Load JPG <input type="checkbox"/>
11	12/03/18 17:37	General View	1	Load JPG <input type="checkbox"/>
12	12/03/18 17:37	General View	1	Load JPG <input type="checkbox"/>
13	12/03/18 17:37	General View	1	Load JPG <input type="checkbox"/>
14	12/03/18 17:37	General View	1	Load JPG <input type="checkbox"/>
15	12/03/18 17:37	General View	1	Load JPG <input type="checkbox"/>
16	12/03/18 17:37	General View	1	Load JPG <input type="checkbox"/>
17	12/03/18 17:37	General View	1	Load JPG <input type="checkbox"/>
18	13/03/18 08:28	Reinspection Photo	1	Load JPG <input type="checkbox"/>
19	13/03/18 08:28	Reinspection Photo	1	Load JPG <input type="checkbox"/>
20	13/03/18 08:28	Reinspection Photo	1	Load JPG <input type="checkbox"/>
21	13/03/18 08:28	Reinspection Photo	1	Load JPG <input type="checkbox"/>
Documentation			1 per page <input type="checkbox"/>	

Video			1 per page	<input checked="" type="checkbox"/>
No	Finalized On	LKK Auto Consultants Pte Ltd (HQ)	Thumbnail	Print
No	Relabel/Reorder	LKK Auto Consultants Pte Ltd (HQ)	Thumbnail	Print
1	12/03/18 17:46	TP ESTIMATE- MARKED		Load PDF
2	12/03/18 17:46	TP GIA REPORT		Load PDF
3	16/03/18 14:15	Email letter to OI ACCIDENT INVOLVING SLF 2184R AND SHB 4346X ON 08.03.2018		Load PDF
4	16/03/18 14:45	Email from AIG to reject claim SLF 2184R		Load PDF
5	17/04/18 17:29	Email to wkshop reject claim 17.4.18		Load PDF
6	05/07/19 14:22	WORKSHOP INVOICE		Load PDF
7	05/07/19 14:22	AUTHORISATION TO ACT FORM		Load PDF
8	05/07/19 14:22	Release Voucher		Load PDF
9	05/07/19 14:22	RENTAL RECEIPT		Load PDF
10	05/07/19 14:22	RENTAL MILEAGE		Load PDF
11	05/07/19 14:22	LTA SEARCH		Load PDF

Documents Checklist

DOCUMENTS CHECKLIST	Reset	Save	Print
There are no document checklists configured.			
Our Checklist Remarks - LKK Auto Consultants Pte Ltd (HQ) <div style="border: 1px solid black; height: 40px; margin-top: 5px;"></div>			
Show Remarks To: <input type="checkbox"/> Handling Insurer <small>Note: Remarks are private unless you show it to other parties.</small>			

TEAM

Vehicle No:	SLF2184R (Insd veh)	Model:	HYUNDAI I40 1.7 D (A)
	SHB4346X (TP veh)		
Date of Accident:	08/03/2018		

Global Sum Settlement	:	[X] Yes	[] No
Repair Estimate	:	\$	1,578.38
Final Repair Cost	:	\$	480.00
Loss of Use	:	\$	1.50 days at \$50.00 per day
Rental (if any)	:	\$	1.50 days
LTA / GIA Search Fee	:	\$	
Others:	:	\$	
	:	\$	
Final Settlement Sum (Global Sum)	:	\$	480.00
Is Third Party Workshop GIA Registered? [X] YES [] NO (Kindly indicate below)			
A) For <u>Non GIA Registered Workshop</u> :		Agreed Liability _____ (%)	
B) For <u>GIA Registered Workshop</u> :		BOLA Applicable: Yes / No BOLA Scenario No: _____	
		NIL	
BOLA Liability: _____ 50 _____ (%)		Assessed Liability (*): _____ (%)	
* Assessed Liability to be filled only for chain collisions and for cases where BOLA does not apply.			
Remarks _____			

Payment Instruction: Payee's Breakdown			
1)	ComfortDelGro Engineering Pte Ltd	: \$	480.00
2)		: \$	
3)		: \$	
4)		: \$	
5)	Co	: \$	

Date _____

https://singapore.merimen.com/claims/index.cfm?fusebox=SVCdoc&fuseaction=dsp_docltr... 5/7/2019

LKK Auto Consultants Pte Ltd

(Co.Reg.No:199607198R)

51 Ubi Ave 1 #01-25, Paya Ubi Industrial Park

Singapore 408933

Tel: 6256-3561 Fax: 6844-8805 Email: sur@lkkauto.com;assignments@lkkauto.com

VEHICLE DAMAGE INSPECTION REPORT

Our File No: CC3/LCR18004625/K1PB3Q2-1

Date: 05/07/2019

REFERENCE

Handling Insurer: AIG Asia Pacific Insurance Pte. Ltd.

Policy No:

0999994792

Claimant Vehicle No : SHB4346X

Insured Vehicle No : SLF2184R

Date of Loss: 08/03/2018

Nature of Claim:

TP

Claim No: 5682646609SG

DESCRIPTION & IDENTIFICATION OF VEHICLE

Reg No: SHB4346X

Make & Model: HYUNDAI I40, 1.7 D (A)

Engine No: D4FDFU595972

Reg. Date: 29/01/2015 (Man. Year: 2014)

Chassis No: KMHLB41UMFU065729

Colour: Blue

Odometer: 403187 km

Engine Capacity: 1685 cc

Market Value/New Car Price: N/A

Sum Insured (S\$): Market Value/New Car Price

CONDITION OF VEHICLE AT THE TIME OF SURVEY

General Condition: Steering (Serviceable): Yes Footbrake (Serviceable): Yes

Handbrake (Serviceable): Yes Engine Modification: No Pre-accident Condition:

CONDITION OF TYRES

Front Tyre Size: 205/60 R16

Rear Tyre Size: 205/60 R16

Front Left Side: West Lake 7 mm

Rear Left Side: West Lake 7 mm

Front Right Side: West Lake 7 mm

Rear Right Side: West Lake 7 mm

The above values represent the remaining tyre treads depth

COST OF CLAIMS	Repairer's	Adjuster's	Difference	Diff %
Parts	475.12	0.00	475.12	100.00
Miscellaneous Items	0.00	0.00	0.00	
Labour	1,000.00	660.00	340.00	34.00
Paintwork Labour	0.00	0.00	0.00	
Towing	0.00	0.00	0.00	
Gross Total (S\$)	1,475.12	660.00	815.12	55.26
+ GST 7.00/7.00% (S\$)	103.26	46.20	57.06	55.26
Nett Amount (S\$)	1,578.38	706.20	872.18	55.26
+ Loss of Use (1.5 x S\$50.00/day) (S\$)		75.00		
+ Car Rental (1.5 x S\$115.00/day) (S\$)		172.50		
		953.70		
Liabe Amount (50.00%) (S\$)		476.85		
+ Doc/Search Fee (S\$)		7.49		
Nett Liability (S\$)		484.34		
Global Sum Settlement (S\$)		480.00		

INSPECTION

Date of Assignment: 09/03/2018

Date Inspected: 09/03/2018 Inspected At: ComfortDelGro Engineering Pte Ltd
(Loyang)
59 Loyang Drive
Singapore 508969

Estimated Period of Repair: 2.0 days

Adjuster: KALVIN ANG WEI KUN

Manager: CHEW HSIAO TONG

NOTE: This report represents our findings at the time and place of inspection stated herein. Such inspection has been carried out to the best of our knowledge and ability but any other liability under any other circumstances is hereby expressly excluded.

REPAIR DETAILS

Recommended Parts

No.	Qty	Part No.	Particulars	Condition	Repairer's	Amount
1	1		*FRONT BUMPER COVER	Repair	562.30 FL	*- FL
2	1		*FRONT BUMPER BRACKET TOP (LH)	Serviceable	22.40 FL	*- FL
3	1		*FRONT BUMPER RETAINER MOUNTING	Serviceable	9.20 FL	*- FL
4	1		*FRONT FENDER (LH) (NPA)	Repair	0.00 FL	*- FL

F=Franchise part. L=ListItemDisc.

Sub Total (\$\$)	593.90	0.00
- List Item Discount on L Items 20.00/20.00% (\$\$)	118.78	0.00
Total Parts (\$\$)	475.12	0.00

Report was unsubmitted during this print-out.

Recommended Miscellaneous Items

There are no new miscellaneous items selected.

Recommended Labour

No	Particulars	Lab.Type	Repairer's	Amount
<u>Labour Items</u>				
1	PANEL BEATING	New	550.00	300.00
2	SPRAY PAINTING	New	400.00	360.00
3	TUFF KOTE	New	50.00	0.00
Gross Labour Cost (S\$)			1,000.00	660.00

Report was unsubmitted during this print-out.

< END OF ESTIMATES >