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51 Ubi Ave 1 #01-25 Paya Ubi Industrial Park. Singapore 408933

TEL 6256 3561 FAX 6256 4315

Reg No 199607198R OST Reg No 19-9607198-R

		Affiliated to Federation Inte			0000
	SEE DECREO 161	SURANCE PTE LTD	Rief	CC3/LCR18004	625/K1WD3
	SHENTON WAY #0 ARTIS BUILDINGS	8-16 INGAPORE 079120	Date	12-03-2018 LCR	
1		Policy Particu	lars :- THIR	D PARTY CLAI	М
	insured Veh.	SLF 2184R	Veh. I	spected	SHB 4346X
	Tolicy No		Cover	age (\$)	0.00
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	Assign From		Assig	n Date	12/03/2018
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	Accident Date	08/03/2018	Inspec	tion Date	09/03/2018
	Survey held at	COMFORTDELIGRO ENGI	NEERING PT	ELTO	
		59 LOYANG DRIVE ENGAPORE 508969			
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and before	 11 12	-
P. Salaria		

JOB CARD Sales Order: 1000205123260

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Condent Date 08 03 2018 LATURE OF 08 03 2018

NO LABOR CODE

DESCRIPTION

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	promoter.	Specialism	Name of Service Ad the Name of Service		

COMFORTDELGRO ENGINEERING PTE LTD

OPT Parts Description/Labour Type Front Bumper Cover X Front Bumper Bracket Top (LH) X Front Bumper Retainer Mounting X LESS 20% DISCOUNTED TOTAL Labour Charge Panel Beating Spray Painting Charge Tuff Kote TOTAL LABOUR ESTIMATE TOTAL (a x	\$ \$ \$ \$ \$	9.20 593,90 18.78 175,12
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be prepared after the vehicle is surveyed by a motor Surveyor appointed by the insurance company



LTA search slip/s of SLF2184R GIA Police report/s of SHB4346X	Our R					ENGIN
CDGE Task Claims Dept \$5 Loyang Drive 4th Floor \$107-16 ART S Building ART Motor Claims Department ACCIDENT INVOLVING OUR TAXI AND OTHER ON 98.93.18 We are the authonsed repair workshop for Comfort Transportation Pte Ltd, the owner of motor Vehicle No SHB4346X which was involved in the captioned accident with your insured vehicle The vehicle owner and the taxi driver concerned have requested and authorized us to assist them in presenting their claims against the party responsible for all applicable matters arising from the damage to the vehicle As the accident was caused by the negligent act of your insured driving SLF2184R we are submitting these claim for your consideration on behalf of the claimants. FAXI OWNER'S CLAIM 1 Cost of Repair 2 2 days Loss of Rental (2) \$ 115.00 per day 3 Survey Report Fees (Surveyed by M/s LKK) 4 GIA / LTA Search Fees 5 7.49 5 GIA / Police Report Fees 6 Towing / Medical / Transporation Sub Total: \$ 943.69 HIRER'S CLAIM 7 2 days Loss of Income (2) \$ 80.00 per days 5 160.00 Total Claims: \$ 1,103.69 We enclosed herewith the following documents to support the claims - Original repair bill and photocopies of photographs 5 LTA search slip/s of SLF2184R 5 GIA / Police report/s of SHE4346X						
Singapore 508969 Singapore 079120 Attn: Motor Claims Department WITHOUT PREJUDICE Dear Sir ACCIDENT INVOLVING OUR TAXI SHB4346X YOUR INSURED SLF2184R AND OTHER ON 08.93.18 We are the authorised repair workshop for Comfort Transportation Pte Ltd, the owner of motor Venicle No SHB4346X which was involved in the captioned accident with your insured vehicle The vehicle owner and the taxi driver concerned have requested and authorized us to assist them in presenting their claims against the party responsible for all applicable matters arising from the damage to the vehicle As the accident was caused by the negligent act of your insured driving SLF2184R we are submitting these claim for your consideration on behalf of the claimants. IAXI OWNER'S CLAIM 1 Cost of Repair 2 2 days Loss of Rental S 115.00 per day S 230.00 3 Survey Report Fees (Surveyed by M/s LKK) S - 4 GIA / LTA Search Fees S 7.49 5 GIA / Police Report Fees 6 Towing / Medical / Transporation Sub Total: S 943.69 We enclosed herewith the following documents to support the claims - 1 Original repair bill and photocopies of photographs Discrepair SIP SURVEY of SLF2184R SIP	-		CDGE Taxi Cla	ims f	Dept	
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Attn: Motor Claims Department WITHOUT PREJUDICE Dear Sir ACCIDENT INVOLVING OUR TAXI SHB4346X YOUR INSURED SLF2184R AND OTHER ON 0.8.03.18 We are the authorised repair workshop for Comfort Transporation Pte Ltd, the owner of motor Venicle No SHB4346X which was involved in the captioned accident with your insured vehicle Tree vehicle owner and the taxi driver concerned have requested and authorized us to assist them in presenting their claims against the party responsible for all applicable matters arising from the damage to the vehicle. As the accident was caused by the negligent act of your insured driving SLF2184R we are submitting these claim for your consideration on behalf of the claimants. FAXI OWNER'S CLAIM 1 Cost of Repair \$ 706.20 2 2 2 days Loss of Rental \$ \$ 115.00 per day \$ 230.00 3 Survey Report Fees (Surveyed by M/s LKK) \$ - 40.00 4 GIA / LTA Search Fees 5 GIA / Police Report Fees 6 Towing / Medical / Transporation Sub Total: \$ 943.69 HIRTEN CLAIM 7 2 days Loss of Income \$ 80.00 per days \$ 160.00 Total Claims: \$ 1,103.69 Ne enclosed herewith the following documents to support the claims - 9 pcs Original repair bill and photocopies of photographs 5 LTA search slip/s of SLF2184R 5 GIA / Police report/s of SHE4346X	CHAI	RTIS Buliding	Singapore 5089	969		
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	b)					
1 Letter of authority from owner / hirer / operator	CI	GIA Police report/s of SHB4346X				
The second secon	dī	Letter of authority from owner / hirer / operator				
X.) Photograph/s of Accident Scene () Certificate of Insurance		X.) Photograph/s of Accident Scene () Cer	tificate of Insu	ıranı	pe .	
) Witness statement/s (x) Downtime/Mileage record) Witness statement/s (x) Downtime/Milea	ge record			
Kindly look into the matter and let us hear from you on the settlement of the said claims as soon as possible.			settlement of	the	said clain	is as
Disease and a third it is a consistent of your publishment remarked that it shall be written a production	Diego	note that it is a condition of an authorized comband	tions it about to		disput pro-	udina
Please note that it is a condition of any settlement reached that it shall be without prejudice any personal injury claim (if any) of the taxi driver			mat it bridil D	C W	mout proj	unite.

Yours faithfully Cecilia Lee

Executive

CDGE Claims Department

Tel 6214 8354 Fax 6214 1843 Email cecilialee@sparkcarcare.com

This is a computer generated letter. No signature is required.







Vivian Lau (LKKAuto)

From: Yong by-AV

Sent: Yong by-AV

Finday 16 March 2018 2-38 PM

To: Viviari Lau (LKKAuto)

Cc loy Irene (LXKAuto) Huan Tong (LKKAuto)

Subject RE Your ref: 56826466095G, Our Ref: CC3/LCR18004625/K1wb3. Accident involving

Vehicle SLF 25184R & SHB 4346X on 08/03/2018

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LIVAY Engagness contil www.arg.com.so

From: year Lau (DKAuto) [mailto:vivianlau@likkauto.com]

Sent. Films, March 16, 2018 2:13 PM

Too store two AV

Ce: IIII Trene (LKKAuto), Hsiao Tong (LKKAuto)

Subject: Tour lef: 56826466095G, Our Ref: CC3/LCR18004625/K1wb3, Acadent involving Vehicle SLF 25184R & SHB

1316 x on 08/03/2018

VARIABLE SERCESTRATIONS CO.

CHARLEST CCCOT CRINO04625/KIwb3:

Pictor Inc.

Aveident involving Vehicle SLF 25184R & SHB 4346X on 08/03/2018

Management of the state of the

If the modern report and accident scenario, is conflicting versions.

Final advect there is any valeo (outage(stated in GIA report) submitted by OD/OID to you good office

5

ALC: NO SHARE

Navian Law, Co. Standier

Lick Auto Consultants Pte Ltd

Phone with 8025 remail. Examinate likening comi face 6741-4108 IIII or Prov. Ch. Indistrial Park. Ulti Avenue 1, #02-25 [S(408071)

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Vivian Lau (LKKAuto)

From:

Vivian Lau (LKKAuto)

Sent:

Tuesday, 17 April 2018 5:28 PM

To:

Cecilia Lee Peng Geok'

Cc:

Joy Irene (LKKAuto); Hsiao Tong (LKKAuto)

Subject:

Your Ref: T0318/ SHB 4346X /CL(st) ,Our Ref: CC3/LCR18004625/K1wb3,Accident

involving SH8 4346X & SLF 2184R ON 08/03/2018

Attachments:

Sketch Plan. pdf. SLF 2184R MP4

WITHOUT PREJUDICE

Your Ref. 10318/ SHB 4346X /CL(st) Our Ref. CC3/LCR18004625/K1wb3

Dear Sir Madam.

Accident involving SHB 4346X & SLF 2184R ON 08/03/2018

We refer to the above matter

Our insured driver has reiterated that the accident was caused due to the entire negligence of your client swerved into our Insured's lane

We attached herewith our insured's accident report and our insured's video for your perusal

Under such circumstances, we have our principal's instruction to deny liability of your client's claim.

As such we will close the matter at our end.

A series of the property of the constraint of this matter is purely the continuery providing Paints with the continuer of the

THE RESERVE OF THE PROPERTY OF

Thomas your

Best Regards

Vivian Lau: Case Handler

LKK Auto Consultants Pte Ltd

Phone 6841-8625 email: Viviantaua fikkauto.com/ fax: 6741-4108 filk pr. Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 / \$(408933)

Hsiao Tong (LKKAuto)

From:

Shu Pei (LKKAuto)

Sent:

Wednesday, 23 January 2019 9:15 AM

To:

Cecilia Lee Peng Geok

Cc:

Admin A; Hsiao Tong (LKKAuto)

Subject:

FW: 2nd Reminder: Your Ref: T0318/ SHB 4346X /CL(st) ,Our Ref:

CC3/LCR18004625/K1wb3,Accident involving SHB 4346X & SLF 2184R ON

08/03/2018

Importance:

High

Dear Sirs/Mdm,

Thank you for your email.

By copy to Hsiao Tong,

Case reassign to you.

Best Regards,

Shu Pei | Admin

LKK Auto Consultants Pte Ltd

Phone: 6366-0055 | email: shupel@lkkauto.com | fax: 6741-4108 Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | 5(408933)

From: Cecilia Lee Peng Geok <cecilialee@sparkcarcare.com>

Sent: Wednesday, 23 January 2019 8:26 AM

To: Admin A <admin-a@lkkauto.com>

Subject: Re: 2nd Reminder: Your Ref: T0318/ SHB 4346X /CL(st) ,Our Ref: CC3/LCR18004625/K1wb3,Accident

ALTERNACIONAL DESCRIPTION

The side Year of the

involving SHB 4346X & SLF 2184R ON 08/03/2018

Importance: High

Without Prejudice

Dear Sir/Madam

Please review the matter and revert.

Thank you.

Best Regards TOUR HER SHIKE DEFOCATION OF

Cecilia Lee

Claims Department | ComfortDelGro Engineering Pte Ltd

and the Great Company of the Company

Off: 6214 8354 | Fax: 6214 1843

From: Cecilia Lee Peng Geok

Sent: Friday, 5 October 2018 10:39 AM

TO DUST SHE SHARE CENTER

To: Vivian Lau (LKKAuto)

Cc: Admin A

Subject: Re: 2nd Reminder: Your Ref: T0318/ SHB 4346X /CL(st) ,Our Ref: CC3/LCR18004625/K1wb3,Accident involving SHB 4346X & SLF 2184R ON 08/03/2018

Without Prejudice

Dear Vivian

Your rejection based on the reason below is ungrounded.

As you can see from the video, taxi was travelling follow the front vehicle. The traffic flow was affected by the road work at the right lane. It was your insured squeezed through and cut into taxi's path that caused the accident.

Please review & revert.

Thank you.

Best Regards
Cecilia Lee
Claims Department | ComfortDelGro Engineering Pte Ltd
Off: 6214 8354 | Fax: 6214 1843

I HAVE SEPTIMENT OF THE PROPERTY AND THE

- Fernandari Neur Ivo

From: Vivian Lau (LKKAuto) <vivianlau@lkkauto.com>

Sent: Friday, 28 September 2018 11:14 AM

To: Cecilia Lee Peng Geok

Cc: Admin A

Subject: RE: 2nd Reminder: Your Ref: T0318/ SHB 4346X /CL(st) ,Our Ref: CC3/LCR18004625/K1wb3,Accident

involving SHB 4346X & SLF 2184R ON 08/03/2018

WTHOUT PREJUDICE

Dear Cecilia.

We refer to the email below.

We had submitted your client's case to our Principal for further review.

The simple Very section of the section of

make a value chent from the representation of the control of the c

e in the first the desired and the large

Please refer attached screenshot extracted from video footage for both vehicles.

Your client - His vehicle in the middle lane both 2 lanes.

Under such circumstances, we have our principal's instruction to maintain deny liability of your client's claim.

Thank you

Best Regards,

Vivian Lau | Case Handler

LKK Auto Consultants Pte Ltd

e - - - - M below

Phone: 6841-8625 | email: <u>Vivianlau@lkkauto.com</u> fax: 6741-4108 Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933) From: Vivian Lau (LKKAuto)

Sent: Friday, 28 September, 2018 9:16 AM

To: 'Cecilia Lee Peng Geok' < cecilialee@sparkcarcare.com>

Cc: Admin A <admin-a@lkkauto.com>

Subject: RE: 2nd Reminder: Your Ref: T0318/ SHB 4346X /CL(st) ,Our Ref: CC3/LCR18004625/K1wb3,Accident

involving SHB 4346X & SLF 2184R ON 08/03/2018

WTHOUT PREJUDICE

Dear Cecilia,

We refer to the email below.

We are still pending our principal further instruction

\$ 54 Parister of

We will get back to you for an update/offer in due course.

Kindly note that this negotiation between parties on this matter is purely on a without prejudice basis with the sole intention of resolving the matter amicably without parties resorting to legal proceedings. No admission of liability, whatsoever, should be deemed / inferred from this negotiation of terms/settlement.

In the event of new evidence being discovered or subsequently produced by either party that will materially affect/influence on the issues of liability/damages, either party is not bound, thereafter, by the negotiation terms/settlement.

Thank you

Best Regards,

Vivian Lau | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6841-8625 | email: <u>Vivianlau@lkkauto.com</u>] fax: 6741-4108 Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Cecilia Lee Peng Geok [mailto:cecilialee@sparkcarcare.com]

Sent: Friday, 28 September, 2018 9:07 AM

To: Vivian Lau (LKKAuto) <vivianlau@lkkauto.com>

Cc: Admin A <admin-a@lkkauto.com>

Subject: 2nd Reminder: Your Ref: T0318/ SHB 4346X /CL(st) ,Our Ref: CC3/LCR18004625/K1wb3,Accident involving

SHB 4346X & SLF 2184R ON 08/03/2018

and the best life had

Importance: High

Without Prejudice

Dear Sir/Madam

Your rejection is not acceptable. Please review and revert.

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Section of the Control of the Contro

L SIRON DUO / UL

THE SHOOK I THE PARTY OF

Thank you.

Best Regards

Cecilia Lee

. Claims Department | ComfortDelGro Engineering Pte Ltd

Off: 6214 8354 | Fax: 6214 1843

From: Cecilia Lee Peng Geok Sent: Friday, 20 July 2018 9:13 AM

To: Vivian Lau LKK

Subject: Fw: Your Ref: T0318/ SHB 4346X /CL(st) ,Our Ref: CC3/LCR18004625/K1wb3,Accident involving SHB 4346X

& SLF 2184R ON 08/03/2018

Without Prejudice

Dear Sir/Madam

Please refer to our email below and revert.

d 11 102 102 11 E843

Thank you.

Best Regards Cecilia Lee

Claims Department | ComfortDelGro Engineering Pte Ltd

Off: 6214 8354 | Fax: 6214 1843

---- Forwarded by Cecilia Lee Peng Geok/sparkcarcare/cdge/delgronotes on 20/07/2018 09:11 AM -----

From: Cecilia Lee Peng Geok/sparkcarcare/cdge/delgronotes

To: "Vivian Lau (LKKAuto)" < vivianlau@lkkauto.com>

Date: 20/04/2018 04:45 PM

Subject: Re: Your Ref: T0318/ SHB 4346X /CL(st) ,Our Ref: CC3/LCR18004625/K1wb3,Accident involving

SHB 4346X & SLF 2184R ON 08/03/2018

Without Prejudice

Dear Sir/Madam

There was a road work ahead, which had affected the normal flow of traffic.

Taxi was travelling behind SHC6218P following the traffic flow, it was your insured driver who was on the left, tried to squeeze through by intercepting into taxi's path that caused the accident.

The full video footage is too big to send over. Thus I had splitted into two part.

Part 1 shows taxi was following behind SHC6218P and your insured vehicle was on the left.

[attachment "SHB4346X VC (TS) - before.avi" deleted by Cecilia Lee Peng

Geok/sparkcarcare/cdge/delgronotes]

Part 2 shows your insured intercepted into taxi's path that caused the accident.

[attachment "SHB4346X VC (TS)(2).avi" deleted by Cecilia Lee Peng Geok/sparkcarcare/cdge/delgronotes]

- Hacker I

Please review your position and revert. Thank you.

Best Regards Cecilia Lee Claims Department | ComfortDelGro Engineering Pte Ltd

· Off: 6214 8354 | Fax: 6214 1843

From: "Vivian Lau (LKKAuto)" < vivianlau@lkkauto.com>
 To: Cecilia Lee Peng Geok < cecilialee@sparkcarcare.com>

Cc: "Joy Irene (LKKAuto)" <JoyIrene@lkkauto.com>, "Hsiao Tong (LKKAuto)" <chewht@lkkauto.com>

Date: 17/04/2018 05:29 PM

Subject: Your Ref: T0318/ SHB 4346X /CL(st) ,Our Ref: CC3/LCR18004625/K1wb3,Accident involving SHB

4346X & SLF 2184R ON 08/03/2018

WTHOUT PREJUDICE

Your Ref: T0318/ SHB 4346X /CL(st)
Our Ref: CC3/LCR18004625/K1wb3

Dear Sir/Madam,

Accident involving SHB 4346X & SLF 2184R ON 08/03/2018

ab 825 / 18.13

We refer to the above matter

Our insured driver has reiterated that the accident was caused due to the entire negligence of your client. Your client swerved into our Insured's lane

We attached herewith our insured's accident report and our insured's video for your perusal.

Under such circumstances, we have our principal's instruction to deny liability of your client's claim.

As such, we will close the matter at our end.

Kindly note that this negotiation between parties on this matter is purely on a without prejudice basis with the sole intention of resolving the matter amicably without parties resorting to legal proceedings. No admission of liability, whatsoever, should be deemed / inferred from this negotiation of terms/settlement.

In the event of new evidence being discovered or subsequently produced by either party that will materially affect/influence on the issues of liability/damages, either party is not bound, thereafter, by the negotiation terms/settlement.

Thank you

Best Regards,

Vivian Lau | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6841-8625 | email: Vivianlau@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

- Vaydence in the San Art San

[attachment "Sketch Plan .pdf" deleted by Cecilia Lee Peng Geok/sparkcarcare/cdge/delgronotes]
[attachment "SLF 2184R.MP4" deleted by Cecilia Lee Peng Geok/sparkcarcare/cdge/delgronotes]

Hsiao Tong (LKKAuto)

From:

Yong, lvy-AV <lvy-AV.Yong@aig.com>

Sent:

Monday, 15 April 2019 1:29 PM

To:

Hsiao Tong (LKKAuto)

Cc:

Joy Irene (LKKAuto); Vivian Lau (LKKAuto)

Subject:

RE: Your ref: 5682646609SG,Our Ref: CC3/LCR18004625/K1wb3,Accident involving

Vehicle SLF 25184R & SHB 4346X on 08/03/2018

Hi Hsiao Tong,

Kindly settle 50%.

Thank you

Ivy Yong

AIG

Complex Claims Examiner

Claims | AIG Asia Pacific Insurance Pte. Ltd.

78 Shenton Way AIG Building #08-16 Singapore 079120

Tel +64191637

Ivy-AV.Yong@aig.com | www.aig.com.sg

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From: Hsiao Tong (LKKAuto) [mailto:chewht@lkkauto.com]

Sent: Saturday, April 13, 2019 11:03 AM To: Yong, Ivy-AV <Ivy-AV.Yong@aig.com>

Cc: Joy Irene (LKKAuto) <Joylrene@lkkauto.com>; Vivian Lau (LKKAuto) <vivianlau@lkkauto.com>

Subject: [EXTERNAL] RE: Your ref: 5682646609SG, Our Ref: CC3/LCR18004625/K1wb3, Accident involving Vehicle SLF

25184R & SHB 4346X on 08/03/2018

Caution: External Email

Dear Ivy,

We refer to the above matter.

Third party is not accept our rejection on this matter.

We appended third party's point of view as follows: -

"As you can see from the video, taxi was travelling follow the front vehicle. The traffic flow was affected by the road work at the right lane. It was your insured squeezed through and cut into taxi's path that caused the accident."

Kindly advise if we shall maintain rejection or consider settlement at 50/50(side-swipe).

Thank you.

Best Regards,

Hsiao Tong, Chew | Case Handler LKK Auto Consultants Pte Ltd

Phone: 6742-3197 | email: com | fax: 6741-4108 Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Yong, Ivy-AV < lvy-AV lvy-AV.Yong@aig.com
Sent: Wednesday, 10 April 2019 10:36 AM

To: Vivian Lau (LKKAuto) < vivianlau@lkkauto.com>

Cc: Joy Irene (LKKAuto) < joylrene@lkkauto.com >; Hsiao Tong (LKKAuto) < chewht@lkkauto.com >

Subject: RE: Your ref: 5682646609SG,Our Ref: CC3/LCR18004625/K1wb3,Accident involving Vehicle SLF 25184R &

SHB 4346X on 08/03/2018

Hi Vivian,

Any reply from third party repairer?

Ivy Yong
AIG
Complex Claims Examiner
Claims | AIG Asia Pacific Insurance Pte. Ltd.

78 Shenton Way AIG Building #08-16 Singapore 079120 Tel +64191637 Ivy-AV.Yong@aig.com | www.aig.com.sg

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From: Vivian Lau (LKKAuto) [mailto:vivianlau@lkkauto.com]

Sent: Wednesday, April 10, 2019 10:35 AM To: Yong, Ivy-AV < Ivy-AV. Yong@aig.com > Cc: Joy Irene (LKKAuto) <<u>JoyIrene@lkkauto.com</u>>; Hsiao Tong (LKKAuto) <<u>chewht@lkkauto.com</u>>
Subject: [EXTERNAL] RE: Your ref: 5682646609SG,Our Ref: CC3/LCR18004625/K1wb3,Accident involving Vehicle SLF 25184R & SHB 4346X on 08/03/2018

Caution: External Email

Dear Ivy,

We refer to the email below.

As per instruction, we maintain rejection and submit our report to your office.

Thank you

Best Regards,

Vivian Lau | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6841-8625 | email: <u>Vivianlau@lkkauto.com|</u> fax: 6741-4108 Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Yong, Ivy-AV [mailto:Ivy-AV.Yong@aig.com]

Sent: Wednesday, 10 April, 2019 10:16 AM

To: Vivian Lau (LKKAuto) < vivianlau@lkkauto.com>

Cc: Joy Irene (LKKAuto) < Joylrene@lkkauto.com>; Hsiao Tong (LKKAuto) < chewht@lkkauto.com>

Subject: RE: Your ref: 5682646609SG,Our Ref: CC3/LCR18004625/K1wb3,Accident involving Vehicle SLF 25184R &

SHB 4346X on 08/03/2018

Hi Vivian,

Appreciate your update for the above mentioned matter.

Thank you

Ivy Yong

AIG

Complex Claims Examiner

Claims | AIG Asia Pacific Insurance Pte. Ltd.

78 Shenton Way AIG Building #08-16 Singapore 079120

Tel +64191637

Ivy-AV.Yong@aig.com | www.aig.com.sg

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From: Yong, Ivy-AV

Sent: Friday, September 28, 2018 10:58 AM

To: 'Vivian Lau (LKKAuto)' <vivianlau@lkkauto.com>

Cc: Joy Irene (LKKAuto) < JoyIrene@Ikkauto.com >; Hsiao Tong (LKKAuto) < chewht@Ikkauto.com >

Subject: RE: Your ref: 5682646609SG, Our Ref: CC3/LCR18004625/K1wb3, Accident involving Vehicle SLF 25184R &

SHB 4346X on 08/03/2018

HI Vivian,

Please refer attached screenshot extracted from video footage for both vehicles.

Third party - His vehicle in the middle lane both 2 lanes.

Please maintain.

Thank you



Insured



Ivy Yong AIG Complex Claims Examiner Claims | AIG Asia Pacific Insurance Pte. Ltd.

78 Shenton Way AIG Building #08-16 Singapore 079120 Tel +64191637 | Fax +68357416 lvy-AV.Yong@aig.com | www.aig.com.sg

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From: Vivian Lau (LKKAuto) [mailto:vivianlau@lkkauto.com]

Sent: Friday, September 28, 2018 9:16 AM

To: Yong, Ivy-AV

Cc: Joy Irene (LKKAuto); Hsiao Tong (LKKAuto)

Subject: RE: Your ref: 5682646609SG,Our Ref: CC3/LCR18004625/K1wb3,Accident involving Vehicle SLF 25184R &

SHB 4346X on 08/03/2018

Dear Ivy,

We refer to the email below.

As per instruction, we reject TP claim. TP disagree on the rejection and appeal as follows;

There was a road work ahead, which had affected the normal flow of traffic.

Our insured was travelling behind SHC6218P following the traffic flow, it was your insured driver who was on the left, tried to squeeze through by intercepting into taxi's path that caused the accident.

The full video footage is too big to send over. Thus I had splitted into two part.

Kindly advise if we would maintain our position of denial.

Thank you

Best Regards,

Vivian Lau | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6841-8625 | email: <u>Vivianlau@lkkauto.com</u>| fax: 6741-4108 Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Yong, Ivy-AV [mailto:Ivy-AV.Yong@aig.com]

Sent: Friday, 16 March, 2018 2:38 PM

To: Vivian Lau (LKKAuto) <vivianlau@lkkauto.com>

Cc: Joy Irene (LKKAuto) < Joylrene@lkkauto.com >; Hsiao Tong (LKKAuto) < chewht@lkkauto.com >

Subject: RE: Your ref: 5682646609SG, Our Ref: CC3/LCR18004625/K1wb3, Accident involving Vehicle SLF 25184R &

SHB 4346X on 08/03/2018

Hi Vivian,

Video footage uploaded in merimen,

Please reject TP claim.

Thank you

Ivy Yong

AIG

Complex Claims Examiner Claims | AIG Asia Pacific Insurance Pte. Ltd.

78 Shenton Way AIG Building #08-16 Singapore 079120 Tel +64191637 | Fax +68357416 Ivy-AV_Yong@aig.com | www.aig.com.sg

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From: Vivian Lau (LKKAuto) [mailto:vivianiau@lkkauto.com]

Sent: Friday, March 16, 2018 2:13 PM

To: Yong, Ivy-AV

Cc: Joy Irene (LKKAuto); Hsiao Tong (LKKAuto)

Subject: Your ref: 5682646609SG, Our Ref: CC3/LCR18004625/K1wb3, Accident involving Vehicle SLF 25184R & SHB

4346X on 08/03/2018

Your ref: 5682646609SG

Our Ref: CC3/LCR18004625/K1wb3

Dear Ivy,

Accident involving Vehicle SLF 25184R & SHB 4346X on 08/03/2018

We refer to the above matter.

Based on the accident report and accident scenario, is conflicting versions

Kindly advise if there is any video footage(stated in GIA report) submitted by OI/OID to you good office.

Thank you

Best Regards,

Vivian Lau | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6841-8625 | email: <u>Vivianlau@lkkauto.com</u>] fax: 6741-4108 Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

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Hsiao Tong (LKKAuto)

From:

Aileen Tan Lee Noi <aileentan@cdge.com.sg>

Sent:

Monday, 24 June 2019 5:46 PM

To:

Hsiao Tong (LKKAuto)

Cc:

Admin A

Subject:

[Accept Offer] AIG/LKK Ref: CC3/LCR18004625/K1wb3 CDGE Ref:

T0318/SHB4346X/AT >> Acc on 08.03.2018 invlg SHB4346X & SLF 2184R [AIG]

WITHOUT PREJUDICE

Ms Chew Hsiao Tong

M/s LKK Auto Consultants Pte Ltd

We refer to subject matter resting with your email dated 19 June 2019.

Strictly without admission of liability and solely for quick amicable settlement, we accept your global offer of \$\frac{55480.00}{2}\$.

Please note that it is a condition of any settlement reached that it shall be without prejudice to any personal injury claim, if any of the taxi driver.

Kindly arrange to let us have discharge voucher for early execution. Thank you.

Best Regards Aileen Tan

Claims Department | ComfortDelGro Engineering Pte Ltd

Off: 6214 8735 | Fax: 6214 1843

From: Hsiao Tong (LKKAuto) <chewht@lkkauto.com>

Sent: Wednesday, 19 June 2019 09:10

To: Aileen Tan Lee Noi

Cc: Admin A

Subject: RE: 2nd Reminder: Your Ref: T0318/ SHB 4346X /CL(st) ,Our Ref: CC3/LCR18004625/K1wb3,Accident

involving SHB 4346X & SLF 2184R ON 08/03/2018

Without Prejudice

Dear Ms Aileen,

We refer to our email dated 15 May 2019.

Please confirm acceptance.

"Kindly note that this negotiation between parties on this matter is purely on a without prejudice basis with the sole intention of resolving the matter amicably without parties resorting to legal proceedings. No admission of liability, whatsoever, should be deemed / inferred from this negotiation of terms/settlement.

In the event of new evidence being discovered or subsequently produced by either party that will materially affect/influence on the issues of liability/damages, either party is not bound, thereafter, by the negotiation terms/settlement."

Best Regards,

Hsiao Tong, Chew | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6742-3197 | email: chewht@lkkauto.com | fax: 6741-4108 Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Hsiao Tong (LKKAuto)

Sent: Wednesday, 15 May 2019 5:46 PM

To: 'aileentan@cdge.com.sg' <aileentan@cdge.com.sg>

Cc: Admin A <admin-a@lkkauto.com>

Subject: RE: 2nd Reminder: Your Ref: T0318/ SHB 4346X /CL(st) ,Our Ref: CC3/LCR18004625/K1wb3,Accident

involving SHB 4346X & SLF 2184R ON 08/03/2018

Without Prejudice

Dear Ms Aileen,

We refer to the above matter.

We have reviewed the matter and we have our principal instruction to offer at a global sum of \$480.00(all-in).

Please confirm acceptance.

"Kindly note that this negotiation between parties on this matter is purely on a without prejudice basis with the sole intention of resolving the matter amicably without parties resorting to legal proceedings. No admission of liability, whatsoever, should be deemed / inferred from this negotiation of terms/settlement.

In the event of new evidence being discovered or subsequently produced by either party that will materially affect/influence on the issues of liability/damages, either party is not bound, thereafter, by the negotiation terms/settlement."

Best Regards,

Hsiao Tong, Chew | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6742-3197 | email: chewht@lkkauto.com | fax: 6741-4108 Blk 51, Pava Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Shu Pei (LKKAuto)

Sent: Wednesday, 23 January 2019 9:15 AM

To: Cecilia Lee Peng Geok <cecilialee@sparkcarcare.com>

Cc: Admin A <admin-a@lkkauto.com>; Hsiao Tong (LKKAuto) <<u>chewht@lkkauto.com</u>>

Subject: FW: 2nd Reminder: Your Ref: T0318/ SHB 4346X /CL(st) ,Our Ref: CC3/LCR18004625/K1wb3,Accident

involving SHB 4346X & SLF 2184R ON 08/03/2018

importance: High

Dear Sirs/Mdm,

Thank you for your email.

By copy to Hsiao Tong,

Case reassign to you.

Best Regards,

Shu Pei | Admin

LKK Auto Consultants Pte Ltd

Phone: 6366-0055 | email: <u>shupei@lkkauto.com</u> | fax: 6741-4108 Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | 5(408933)

From: Cecilia Lee Peng Geok < cecilialee@sparkcarcare.com >

Sent: Wednesday, 23 January 2019 8:26 AM

To: Admin A <admin-a@lkkauto.com>

Subject: Re: 2nd Reminder: Your Ref: T0318/ SHB 4346X /CL(st) ,Our Ref: CC3/LCR18004625/K1wb3,Accident

involving SHB 4346X & SLF 2184R ON 08/03/2018

Importance: High

Without Prejudice

Dear Sir/Madam

Please review the matter and revert.

Thank you.

Best Regards

Cecilia Lee

Claims Department | ComfortDelGro Engineering Pte Ltd

Off: 6214 8354 | Fax: 6214 1843

From: Cecilia Lee Peng Geok

Sent: Friday, 5 October 2018 10:39 AM

To: Vivian Lau (LKKAuto)

Cc: Admin A

Subject: Re: 2nd Reminder: Your Ref: T0318/ SHB 4346X /CL(st) ,Our Ref: CC3/LCR18004625/K1wb3,Accident

involving SHB 4346X & SLF 2184R ON 08/03/2018

Without Prejudice

Dear Vivian

Your rejection based on the reason below is ungrounded.

As you can see from the video, taxi was travelling follow the front vehicle. The traffic flow was affected by the road work at the right lane. It was your insured squeezed through and cut into taxi's path that caused the accident.

Please review & revert.

Thank you.

Best Regards Cecilia Lee

Claims Department | ComfortDelGro Engineering Pte Ltd

Off: 6214 8354 | Fax: 6214 1843

From: Vivian Lau (LKKAuto) < vivianlau@lkkauto.com>

Sent: Friday, 28 September 2018 11:14 AM

To: Cecilia Lee Peng Geok

Cc: Admin A

Subject: RE: 2nd Reminder: Your Ref: T0318/ SHB 4346X /CL(st) ,Our Ref: CC3/LCR18004625/K1wb3,Accident

involving SHB 4346X & SLF 2184R ON 08/03/2018

WTHOUT PREJUDICE

Dear Cecilia,

We refer to the email below.

We had submitted your client's case to our Principal for further review.

Please refer attached screenshot extracted from video footage for both vehicles.

Your client - His vehicle in the middle lane both 2 lanes.

Under such circumstances, we have our principal's instruction to maintain deny liability of your client's claim.

Thank you

Best Regards,

Vivian Lau | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6841-8625 | email: <u>Vivianlau@lkkauto.com</u> fax: 6741-4108 Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Vivian Lau (LKKAuto)

Sent: Friday, 28 September, 2018 9:16 AM

To: 'Cecilia Lee Peng Geok' <cecilialee@sparkcarcare.com>

Cc: Admin A <admin-a@lkkauto.com>

Subject: RE: 2nd Reminder: Your Ref: T0318/ SHB 4346X /CL(st), Our Ref: CC3/LCR18004625/K1wb3, Accident

involving SHB 4346X & SLF 2184R ON 08/03/2018

WTHOUT PREJUDICE

Dear Cecilia.

We refer to the email below.

We are still pending our principal further instruction

We will get back to you for an update/offer in due course.

Kindly note that this negotiation between parties on this matter is purely on a without prejudice basis with the sole intention of resolving the matter amicably without parties resorting to legal proceedings. No admission of liability, whatsoever, should be deemed / inferred from this negotiation of terms/settlement.

In the event of new evidence being discovered or subsequently produced by either party that will materially affect/influence on the issues of liability/damages, either party is not bound, thereafter, by the negotiation terms/settlement.

Thank you

Best Regards,

Vivian Lau | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6841-8625 | email: <u>Vivianlau@lkkauto.com</u> fax: 6741-4108 Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Cecilia Lee Peng Geok [mailto:cecilialee@sparkcarcare.com]

Sent: Friday, 28 September, 2018 9:07 AM

To: Vivian Lau (LKKAuto) < vivianlau@lkkauto.com>

Cc: Admin A <admin-a@lkkauto.com>

Subject: 2nd Reminder: Your Ref: T0318/ SHB 4346X /CL(st) ,Our Ref: CC3/LCR18004625/K1wb3,Accident involving

SHB 4346X & SLF 2184R ON 08/03/2018

Importance: High

Without Prejudice

Dear Sir/Madam

Your rejection is not acceptable. Please review and revert.

Thank you.

Best Regards Cecilia Lee

Claims Department | ComfortDelGro Engineering Pte Ltd

Off: 6214 8354 | Fax: 6214 1843

From: Cecilia Lee Peng Geok Sent: Friday, 20 July 2018 9:13 AM

To: Vivian Lau LKK

Subject: Fw: Your Ref: T0318/ SHB 4346X /CL(st) ,Our Ref: CC3/LCR18004625/K1wb3,Accident involving SHB 4346X

& SLF 2184R ON 08/03/2018

Without Prejudice

Dear Sir/Madam

Please refer to our email below and revert.

Thank you.

Best Regards

Cecilia Lee

Claims Department | ComfortDelGro Engineering Pte Ltd

Off: 6214 8354 | Fax: 6214 1843

---- Forwarded by Cecilia Lee Peng Geok/sparkcarcare/cdge/delgronotes on 20/07/2018 09:11 AM -----

From: Cecilia Lee Peng Geok/sparkcarcare/cdge/delgronotes

To: "Vivian Lau (LKKAuto)" <vivianlau@lkkauto.com>

Date: 20/04/2018 04:45 PM

Subject: Re: Your Ref: T0318/ SHB 4346X /CL(st) ,Our Ref: CC3/LCR18004625/K1wb3,Accident involving

SHB 4346X & SLF 2184R ON 08/03/2018

Without Prejudice

Dear Sir/Madam

There was a road work ahead, which had affected the normal flow of traffic.

Taxi was travelling behind SHC6218P following the traffic flow, it was your insured driver who was on the left, tried to squeeze through by intercepting into taxi's path that caused the accident.

The full video footage is too big to send over. Thus I had splitted into two part.

Part 1 shows taxi was following behind SHC6218P and your insured vehicle was on the left.

[attachment "SHB4346X VC (TS) - before.avi" deleted by Cecilia Lee Peng

Geok/sparkcarcare/cdge/delgronotes]

Part 2 shows your insured intercepted into taxi's path that caused the accident.

[attachment "SHB4346X VC (TS)(2).avi" deleted by Cecilia Lee Peng Geok/sparkcarcare/cdge/delgronotes]

Please review your position and revert. Thank you.

Best Regards

Cecilia Lee

Claims Department | ComfortDelGro Engineering Pte Ltd

Off: 6214 8354 | Fax: 6214 1843

From: "Vivian Lau (LKKAuto)" < vivianlau@lkkauto.com >

To: Cecilia Lee Peng Geok <cecilialee@sparkcarcare.com>

Cc: "Joy Irene (LKKAuto)" < Joylrene@lkkauto.com >, "Hsiao Tong (LKKAuto)" < chewht@lkkauto.com >

Date: 17/04/2018 05:29 PM

Subject: Your Ref: T0318/ SHB 4346X /CL(st) ,Our Ref: CC3/LCR18004625/K1wb3,Accident involving SHB

4346X & SLF 2184R ON 08/03/2018

WTHOUT PREJUDICE

Your Ref: T0318/ SHB 4346X /CL(st)
Our Ref: CC3/LCR18004625/K1wb3

Dear Sir/Madam,

Accident involving SHB 4346X & SLF 2184R ON 08/03/2018

We refer to the above matter

Our insured driver has reiterated that the accident was caused due to the entire negligence of your client. Your client swerved into our Insured's lane

We attached herewith our insured's accident report and our insured's video for your perusal.

Under such circumstances, we have our principal's instruction to deny liability of your client's claim.

As such, we will close the matter at our end.

Kindly note that this negotiation between parties on this matter is purely on a without prejudice basis with the sole intention of resolving the matter amicably without parties resorting to legal proceedings. No admission of liability, whatsoever, should be deemed / inferred from this negotiation of terms/settlement.

In the event of new evidence being discovered or subsequently produced by either party that will materially affect/influence on the issues of liability/damages, either party is not bound, thereafter, by the negotiation terms/settlement.

Thank you
Best Regards,
Vivian Lau | Case Handler
LKK Auto Consultants Pte Ltd

Phone: 6841-8625 | email: <u>Vivianlau@lkkauto.com</u> fax: 6741-4108 Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

[attachment "Sketch Plan .pdf" deleted by Cecilia Lee Peng Geok/sparkcarcare/cdge/delgronotes] [attachment "SLF 2184R.MP4" deleted by Cecilia Lee Peng Geok/sparkcarcare/cdge/delgronotes]

This message and any attachments may contain confidential, privileged or proprietary information. If you are not the intended recipient, kindly notify us and delete this message and its attachments immediately, and please be advised that using, copying, distributing or disclosing any contents therein is not allowed. Statements pertaining to any matter outside our business are not to be taken as endorsed by ComfortDelGro Corporation Limited or its related companies. The comments/proposals provided are for discussion purposes only and are subject to approvals. Nothing herein shall constitute a binding agreement between the parties. Neither party shall be bound in any way to any term or condition except as agreed in a written agreement signed by the duly authorised representatives of both parties.

ComfortDelGro - a Green Office certified by the Singapore Environment Council - is committed to preserving the environment. We encourage you to print this only if necessary.

ComfortDelGro Engineering Pte Ltd [Registration No. 199506048W]

Vivian Lau (LKKAuto)

From:

Vivian Lau (LKKAuto)

Sent

Friday, 16 March, 2018 2:14 PM

To: Cc: eyap@lioncityrentals.com.sg Hsiao Tong (LKKAuto): Joy Irene (LKKAuto)

Subject:

ACCIDENT INVOLVING SLF 2184R AND SHB 4346X ON 08/03/2018

Our Ref: CC3/LCR18004625/K1wb3

16 March 2018

LION CITY RENTALS PTE LTD.

Dear Sir Madam-

ACCIDENT INVOLVING SLF 2184R AND SHB 4346X ON 08/03/2018

We refer to the above accident where we are acting for AIG Asia Pacific Insurance Pte Ltd to resolve the claim against you and section authorized driver under the Auto Insurance policy taken up with them.

Pursuant to the above said accident wherein you and/or your authorized driver had amongst other information given us your version of how the accident had occurred, we as the appointed agent of your insurers shall proceed to negotiate for an anticable settlement with third purty claimant.

If you have evidence information to prove that we should not settle the third party claim, kindly let us have them in writing within T days i.e. by 27/03/2018, after we shall proceed with negotiation with Third Party claimant on the without prejudice basis and any settlement should not bind any claims whatsoever by you your driver against the other party to make arising from this particular accident.

Please , all us if you have further queries.

Thank the

Rest Resemble

Vivian Lant Case Handler

LKK-Auto Consultants Pte Ltd.

Photo on a Sect, among Vermulamelikanto com, fax 6741-4108.

LETTER OF AUTHORISATION

(NAF / PAF) 84

ALONG

ACCIDENT INVOLVING | 40 SHB4346X , SLF2140R TANJONG RHU TWDS FWD RD

ON 08-Mar-18 11:40

17.WK

GHAZALI B A HASAN

(Hirer) NRIC No.:

52001462H

(Relief) NRIC No...

Two horoses.

SHB4346X

flunctiv muthorise ComfortDelGro Engineering Pte Ltd(CDGE):

- I To useful my/our claims for damages, costs and expense, including loss of income, loss of rental, medical fee and legal costs.
- 7. To have absolute discretion to agree to any settlement or compensation amount in respect of my/nur claim. sound third party (except personal injunes and medical claims).
- 1. To -un Discharge Vouctier on my/our behalf.
- + To accept any payment (claim proceeds) in respect of the claim against third party and payment by cheque shall be forward directly to CDGE in accordance with CDGE's instruction and made in favour of "ComfortDelGra Engineering Pte Ltd".

08-Mar-2018

Names of Hires

GHAZALI B A HASAN

MINE TIRE

S2001462H

Signature -



Activ-

246 BANGKIT ROAD #04-296

670246

96892376

RELEASE VOUCHER (AIG Asia Pacific - Express Third Party Claim)

"We/I, COMFORTDELGRO ENGINEERING PTE LTD ("the workshop") hereby confirm that we/I have reached an agreement with the appointed surveyor of AIG Asia Pacific Insurance Pte Ltd LKK AUTO CONSULTANTS PTE LTD (name of surveyor) with respect to the amount claimed for SS480.00 (Global Sum) for vehicle no. SHB 4346X that was damaged pursuant to the accident which occurred on 08/03/2018 (date) along TANJONG RHU TWDS FWD RD (location) involving vehicle no/s SLF 2184R.

This is pursuant to the inspection conducted on 09/03/2018 (date) at "the workshop".

We/I confirm that we/I are/am authorized by the owner <u>COMFORT TRANSPORTATION</u>

<u>PTE LTD</u> ("the third party claimant") of vehicle no. <u>SHB 4346X</u> make the claim as set out in the above paragraph and we/I have full authority to settle the matter on his/her behalf in a manner that we/I deem fit. We/I enclose herein the letter of authority given by "the third party claimant".

We/I further confirm that we/I will indemnify AIG Asia Pacific Insurance Pte Ltd for all damages, loss and/or expense that they will or have already incurred in the event that "the third party claimant" after the above said agreement lodges a further claim against the former for any loss and expenses suffered pertaining to costs of repairs and/or rental and/or loss of use pursuant to the damage to SHB 4346X (vehicle no.) as a result of the accident.

We/I confirm that the agreement reached above is in full and final settlement of any claim of "the third party claimant" pursuant to the accident and that further this settlement is reached on a without prejudice and without admission of liability basis.

This agreement is subject to the application of Singapore law and the Singapore Courts have exclusive jurisdiction over any dispute arising out of the same.

Please forward your cheque made payable to: COMFORTDELGRO ENGINEERING PTE LTD

Dated this 28 (day) of \une (month) 2011 (year)

Signed by appointed surveyor

Signed by "the workshop" (with chop)

CLAIMS DEPARTMENT COMFORTDELGRO ENGINEERING PTE LTD 59 LOYANG DRIVE

SINGAPORE 508969

"The contents of this document apply to vehicle damages only.

All personal infulfies and damages arising therefrom are excluded from the ambit and application of this document"



- I WAR DECAD GST REG. NO. M2-8921817-3

TAX INVOICE

ComfortDeiGro Engineering Pte Ltd.

COMPANY HRG. NO.: 19950e04RM Page: 1

8010004

AIG ASTA PACIFIC INSURANCE PTE LYD

PON-16 TE SHRWYON WAY CHARTIS HUILD SINCAHORE SG 079120

CONTACT NO: 64193000 3225094

Description : 38 08,03,2018

VICICIA NO

SHH4346X

INV. NO/DATR 91361845 13.03.2018

MAKE HYLINDAL

305123260

MODING. T = 40

ODOMETRIC RECEITING

DATE OF REG 29.01.2015

DATK/TIME IN 08.03.2018 14:30

CHARSES COOK

KMHT.R411MFU065729

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Net

S/No Part No. PART REQUISITION

SUB-TOTAL

0.00

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PANKE, HRATTING

300:00

300_00

DOD: 63-502

SPRAYPAINT ON AFFRCTED ARKA

360,00

360_00

NIB-TOTAL

660.00

Items total

Add GST #

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660,00 46 /1

Invoice amount

706.20

ComfortDelGrscEngineering Ptr Ltd

A THE LOWING STREET

Head Office: 205 Braddell Host Singapore 47-70

ACCOUNT No. AMOUNT BANK/CHQ No INVOICE No. 8010004 91361845 706 70

Kindly note that no receipt shall be issued unless requested.

CUSTOMER'S COPY

COMFORTDELGRO ENGINEERING

A THE COMMUNICACION

GST REG. NO. M2-8921817-3

TAX INVOICE

ComfortDelGro Engineering Ptr Ltd

COMPANY RRG. NO.: 199506048W Page: 2

8010004

AIG ASIA PACIFIC INSURANCE PTE LTD

#OS-16 78 SHEWTON WAY CHARTIS HUTLD SINGAPORE SG 079120

CONTACT NO: 64193000

3225094

VIGHCLK NO SHB4346X

INV. NO/BATK 91361845 13.03.2018

MAKE HYUNDAI JOB NO. 305123260

HODKI. 1 - 40

ODDINETROE READING

DATE OF REG 29.01.2015

DATE/TIME IN 08.03.2018 14:30

CHASSIS COOR KMHLR41UMPU065729

Issuel by

KATHKRINGTAN 13.03.2018 11:13:05

Repair type : CLSO/57/57 Payment Type/Term: /Credit 30 days

ComfortDelGro Engineering Pte Ltd A member of COMPORT HOUSE

Head Office 207 Broddell Road Simplepoor " " " " "

Kindly note that no receipt shall be issued unless requested.

CUSTOMER'S COPY

61845	706,20	V	
entra .	7UE . 20		

Our Ref: CT18030247

Date 13 March 2018



TO WHOM IT MAY CONCERN

Dear Sir/Madam

ACCIDENT ON

08/03/2018 @ 11:40 hrs

ALONG

TANJONG RHU TWDS FWD RD

INVOLVING

SLF2184R

We refer to the above-mentioned accident and wish to inform that Comfort Transportation Pte Ltd is the registered owner of the taxi bearing vehicle registration number SHB4346X (the "Taxi"). The Taxi was hired to GHAZALI B A HASAN IC NO S2001462H a registered hirer-operator of Comfort Transportation Pte Ltd at the time of occurrence of the aforementioned accident at a rental rate \$115.00 per day (inclusive of GST)

Please be advised that the Taxi was insured with MS First Capital Insurance Ltd on a third party basis at the material time of the accident

We wish to confirm that the aforesaid hirer-operator had obtained our permission to undertake repairs for damage on the Taxi arising from the said accident with a motor workshop of his choice.

Please liaise with the said hirer-operator or his authorized workshop directly for settlement of claims with third party's insurance company in respect of the said accident

Yours faithfully

Christine Tay: Assistant Manager, Fleet Safety

This is a computer generated letter. No signature is required.

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382118

Enquire Vehicle Insurer

Vehicle No Incident Date/Time

Search Status Insurance Company Code Insurance Company Name

5LF2184R 08 Mar 2018 / 11:40:00 Successful

A04

AIG ASIA PACIFIC INSURANCE PTE LTD

Previous OK

SHB14346X

...CLAIM SUBFOLDER...(Pending for Survey Report)

LAIM SUB	FOLDER TRA							
Case	Notified	Est Submitted	Adj Assigned	Adj Rpt	- /	dj Submitted	Ins Auth'ed	Status
Main	12 Mar 2018 Edit Reg		09 Mar 2018 00:00 Edit Adj Rpt	S\$660.00 Edit Estin		\$660.00 View Rpt		Pending for Survey Report Cancel Case
	Main	R	eference	Cia	im Detail	s)	Documents	Show All
CLAIM SU	BFOLDER DE	TAILS				[Created	by adjuster]	
Insured:	LCRF Pte	Ltd, Co. Reg. N	x: NA					
Main Claimant:	COMFORT	TRANSPORTAT	ION PTE LTD, Co.	Reg. No.: 1	99303821	R		
Vehicle Reg No.:	SHB434	6X		0	ate of Lo	March St. Co. and Co.	3 11:00 - :59 and 8 Days From LT	A Reg Date (Man Yr)]
Claim Type	TP / 568	2646609SG			olicy/Covi	099999479	2	
Vehicle Reg No. (Insured):	SLF2184	ŧ			olicy No. Claimant)	D-1808893	6MFSH	
30,017-0111-4-270-				E	xcess	(1))		
Repairer:	ComfortD	elGro Engineeri	ng Pte Ltd (Loyang) 59 Loyang	Drive, 50	8969 Loyang - T	rel: 6214 8300	
Handling Insurer:	AIG Asia	Pacific Insuranc	e Pte. Ltd. (Expres	s) - Tel: 65-	6419-300	0 [Handled b	y Chew, Mavis] Che	w.Mavis@aig.com
Claimant's Insurer:	MS First (Capital Insuranc	e Ltd (HQ) - Tel: 62	222311				
Adjuster:	04/07/20		Ltd (HQ) - Tel: 625	6-3561 [Handled b	KALVIN ANG	WEI KUN] [Fin	al Rpt due
ASSOCIAT	ED MAIL RE	CEIVED					View A	Compose Case Ma
 AIG_SG 	EXPRESS (02	/07/2019): Repo	t Send Back Alerts	- SHB4346	X (TP)			
ALL ASSO	CIATED TAS	кѕ⊟				View All S	earch Tasks Crea	te New Task Complet
Due Date	e Priority	Type Task	Group Subject	Handler	Ass	igned By	Completed On	Created On Done

Merimen e-Claims Page 1 of 2

Claim Documents

*SHB4346X (5682646609SG)

[SLF2184R]

TP

COMFORT TRANSPORTATION PTE LTD

Mar 8 2018 11:00AM

[LCRF Pte Ltd]

ComfortDelGro Engineering Pte Ltd

Vid	80		1 per	page 🔻	V
No	Finalized On	LKK Auto Consultants Pte Ltd (HQ)		Thumbnail	-
1	28/09/18 09:13	SHB4346X	0	Load AVI	
2	28/09/18 09:13	SHB4346X- before	0	Load AVI	
No	Finalized Gn	AIG Asia Pacific Insurance Pte. Ltd. (SG)		Thumbnail	Print
1	16/03/18 14:36	Video - Accident	0	Load MP4	
Let	ters/Corresponder	nces	1 per	page V	V
No	Finalized On	LKK Auto Consultants Pte Ltd (HQ)		Thumbnall	-
1	(Draft)	Third Party Express Settlement - Payment Breakdown	0	Edit	
2	23/04/18 11:24	Insurer Offer Letter/DV [Offer superseded on 2019/07/02]	0	Load HTM	
Ass	essment Reports		1 per	page V	120
No	Finalized On	AIG Asia Pacific Insurance Pte. Ltd. (SG)		Thumbnail	Print
1	13/03/18 14:34	Accident Statement From:SC - Reg. No. SUF2184R, Clement: LCRF FTE LTD	0	Load HTM	
Phr	tos/Images		3 per	page V	V
No	Relabel/Reorder	LKK Auto Consultants Pte Ltd (HQ)	3 per	Thumbnail	
1	12/03/18 17:37	General View	0	Load 3PG	V
2	12/03/18 17:37	General View	0	Load JPG	V
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1	12/03/18 17:46	TP ESTIMATE- MARKED	0	Load PDF	
2	12/03/18 17:46	TP GIA REPORT	0	Load PDF	
3	16/03/18 14:15	Email letter to OI ACCIDENT INVOLVING SLF 2184R AND SHB 4346X ON 08.03.2018	0	Load PDF	
4	16/03/18 14:45	Email from AIG to reject claim SLF 2184R	0	Load PDF	
5	17/04/18 17:29	Email to wkshop reject claim 17.4.18	0	Load PDF	
6	05/07/19 14:22	WORKSHOP INVOICE	0	Load PDF	
7	05/07/19 14:22	AUTHORISATION TO ACT FORM	0	Load PDF	
8	05/07/19 14:22	Release Voucher	0	Load PDF	
9	05/07/19 14:22	RENTAL RECEIPT	0	Load PDF	
10	05/07/19 14:22	RENTAL MILEAGE	0	Load PDF	
11	05/07/19 14:22	LTA SEARCH	0	Load PDF	

Documents Checklist

DOCUMENTS CHECKLIST	Reset Save Print
There are no document checklists configured.	
Our Checklist Remarks - LKK Auto Consultants Pte Ltd (HQ)	
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Show Remarks To: Handling Insurer Note: Remarks are private unless you show it to other parties.	

NOTE: TO BE COMPL	ETED	BY	SURVEYOR
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LKK Auto Consultants Pte Ltd

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1 PACIFIE		

THIRD PARTY EXPRESS SETTLEMENT (PAYMENT BREAKDOWN)

	SLF2184R (Insd veh)			del:	HYUNDAI 140 1.7 D (A)		1000	
	SHB4346X (TP veh) : 08/03/2018							
Date of Accident:								
Global Sum Settlen	ent :	[X] Yes		1 1	No			
Repair Estimate		fast year	: \$	1 1	1,578.38			
Final Repair Cost			: \$		480.00			
Loss of Use			: \$			1.50	days at \$50.00	per day
Rental (if any)			: \$			1.50	days	Nacini Cope de la
LTA / GIA Search F	ee		: \$					
Others:			: \$					
			: \$					
Final Settlement Su	m (Global	Sum)	: \$		480.00			
Is Third Party Wor pelow) A) For Non GIA R	egistered	Workshop:		BOI			(%) BOLA Scenar	
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Please attach all the supporting documents to the form. (Final Repair Bill; Rental Invoice; Release Voucher; Authorisation to Act; Survey Report; Medical Report/ Bill (if any)

Date

LKK Auto Consultants Pte Ltd (Co.Reg. No:199607198R)

51 Ubi Ave 1 #01-25, Paya Ubi Industrial Park

Singapore 408933

Tel: 6256-3561 Fax: 6844-8805 Email: sur@lkkauto.com;assignments@lkkauto.com

VEHICLE DAMAGE INSPECTION REPORT

Our File No:

CC3/LCR18004625/K1PB3Q2-1

Date:

05/07/2019

REFERENCE

Handling Insurer: AIG Asia Pacific Insurance Pte. Ltd.

Policy No:

0999994792

Claimant Vehicle SHB4346X

Insured Vehicle No: SLF2184R

No: Date of Loss:

08/03/2018

Nature of Claim:

TP

Claim No: 5682646609SG

DESCRIPTION & IDENTIFICATION OF VEHICLE

Reg No:

SHB4346X

Make & Model:

HYUNDAI 140, 1.7 D (A)

Engine No:

D4FDFU595972

Reg. Date:

29/01/2015 (Man. Year. 2014)

Chassis No:

KMHLB41UMFU065729

Colour

Odometer:

403187 km

Engine Capacity:

1685 cc

Market Value/New Car Price: N/A Sum Insured (S\$):

Market Value/New Car Price

CONDITION OF VEHICLE AT THE TIME OF SURVEY

General Condition:

Steering (Serviceable):

Yes Footbrake (Serviceable): No Pre-accident Condition:

Yes

Handbrake (Serviceable):

Yes Engine Modification:

+ Car Rental (1.5 x S\$115.00/day) (S\$)

172.50

CONDITION OF TYRES

Front Tyre Size:

205/60 R16

Rear Tyre Size:

205/60 R16

Front Left Side:

West Lake 7 mm

Rear Left Side: Rear Right Side:

West Lake 7 mm West Lake 7 mm

Front Right Side: West Lake 7 mm The above values represent the remaining tyre treads depth

COST OF CLAIMS		Repairer's	Adjuster's	Difference	Diff %
Parts		475.12	0.00	475.12	100.00
Miscellaneous Items		0.00	0.00	0.00	
Labour		1,000.00	660.00	340.00	34.00
Paintwork Labour		0.00	0.00	0.00	
Towing		0.00	0.00	0.00	
	Gross Total (S\$)	1,475.12	660.00	815.12	55.26
	+ GST 7.00/7.00% (S\$)	103.26	46.20	57.06	55.26
	Nett Amount (S\$)	1,578.38	706.20	872.18	55.26
	+ Loss of Use (1.5 x S	\$\$50.00/day) (S\$)	75.00		

	그리는 그리고 하면 사람이 되어 되는데 없다고 하고 있다면 하는데 하고 하게 하는데 없다면 하는데
953.70	(S\$)
476.85	Liable Amount (50.00%) (S\$)
7.49	+ Doc/Search Fee (S\$)
484.34	Nett Liability (S\$)
480.00	Global Sum Settlement (S\$)

INSPECTION

Date of Assignment:

09/03/2018

Adjuster Report

Date Inspected:

09/03/2018 Inspected At:

ComfortDelGro Engineering Pte Ltd

(Loyang)

59 Loyang Drive Singapore 508969

Estimated Period of Repair:

2.0 days

Adjuster: KALVIN ANG WEI KUN Manager: CHEW HSIAO TONG

NOTE: This report represents our findings at the time and place of inspection stated herein. Such inspection has been carried out to the best of our knowledge and ability but any other liability under any other circumstances is hereby expressly excluded.

REPAIR DETAILS

Recommended Parts

*FRONT BUMPER COVER *FRONT BUMPER BRACKET TOP (LH) *FRONT BUMPER RETAINER MOUNTIN *FRONT FENDER (LH) (NPA) part. L=ListitemDisc.	Repair Serviceable G Serviceable Repair	562.30 FL 22.40 FL 9.20 FL 0.00 FL	*- FL
*FRONT BUMPER RETAINER MOUNTIN *FRONT FENDER (LH) (NPA)	G Serviceable	9.20 FL	*- FL *- FL *- FL
*FRONT FENDER (LH) (NPA)	E (e)		
(NPA)	Repair -	0.00 FL	*-FL
part, L=ListItemDisc.	-		
	0 1 7 1 1 100	F00 00	
	Sub Total (S\$)	593.90	0.00
- List Item Discount on L Ite	L Items 20.00/20.00% (S\$)_	118.78	0.00
	Total Parts (S\$)	475.12	0.00
		- List Item Discount on L Items 20.00/20.00% (S\$) Total Parts (S\$) Report was unsubmitted during this print-out.	Total Parts (S\$) 475.12

Adjuster Report Page 4 of 4

Recommended Miscellaneous Items

There are no new miscellaneous items selected.

Recommended Labour

No	Particulars	Lab.Type	Repairer's	Amount
Lab	our Items			
1	PANEL BEATING	New	550.00	300.00
2	SPRAY PAINTING	New	400.00	360.00
3	TUFF KOTE	New	50.00	0.00
		Gross Labour Cost (S\$)	1,000.00	660.00
	R	eport was unsubmitted during this print-out.		

< END OF ESTIMATES >