

## Hsiao Tong (LKKAUTO)

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**From:** Aileen Tan Lee Noi <aileentan@cdge.com.sg>  
**Sent:** Monday, 24 June 2019 5:46 PM  
**To:** Hsiao Tong (LKKAUTO)  
**Cc:** Admin A  
**Subject:** [Accept Offer] AIG/LKK Ref: CC3/LCR18004625/K1wb3 CDGE Ref: T0318/SHB4346X/AT >> Acc on 08.03.2018 invlg SHB4346X & SLF 2184R [AIG]

WITHOUT PREJUDICE

Ms Chew Hsiao Tong  
M/s LKK Auto Consultants Pte Ltd

We refer to subject matter resting with your email dated 19 June 2019.

Strictly without admission of liability and solely for quick amicable settlement, we accept your global offer of **S\$480.00**.

Please note that it is a condition of any settlement reached that it shall be without prejudice to any personal injury claim, if any of the taxi driver.

Kindly arrange to let us have discharge voucher for early execution. Thank you.

Best Regards  
Aileen Tan  
Claims Department | ComfortDelGro Engineering Pte Ltd  
Off: 6214 8735 | Fax: 6214 1843

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**From:** Hsiao Tong (LKKAUTO) <chewht@lkkauto.com>  
**Sent:** Wednesday, 19 June 2019 09:10  
**To:** Aileen Tan Lee Noi  
**Cc:** Admin A  
**Subject:** RE: 2nd Reminder: Your Ref: T0318/ SHB 4346X /CL(st) ,Our Ref: CC3/LCR18004625/K1wb3,Accident involving SHB 4346X & SLF 2184R ON 08/03/2018

Without Prejudice

Dear Ms Aileen,

We refer to our email dated 15 May 2019.

Please confirm acceptance.

**"Kindly note that this negotiation between parties on this matter is purely on a without prejudice basis with the sole intention of resolving the matter amicably without parties resorting to legal proceedings. No admission of liability, whatsoever, should be deemed / inferred from this negotiation of terms/settlement."**

In the event of new evidence being discovered or subsequently produced by either party that will materially affect/influence on the issues of liability/damages, either party is not bound, thereafter, by the negotiation terms/settlement."

Best Regards,

**Hsiao Tong, Chew** | Case Handler

**LKK Auto Consultants Pte Ltd**

Phone: 6742-3197 | email: [chewht@lkkauto.com](mailto:chewht@lkkauto.com) | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

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**From:** Hsiao Tong (LKKAuto)

**Sent:** Wednesday, 15 May 2019 5:46 PM

**To:** 'aileentan@cdge.com.sg' <aileentan@cdge.com.sg>

**Cc:** Admin A <admin-a@lkkauto.com>

**Subject:** RE: 2nd Reminder: Your Ref: T0318/ SHB 4346X /CL(st) ,Our Ref: CC3/LCR18004625/K1wb3,Accident involving SHB 4346X & SLF 2184R ON 08/03/2018

**Without Prejudice**

Dear Ms Aileen,

We refer to the above matter.

We have reviewed the matter and we have our principal instruction to offer at a global sum of \$480.00(all-in).

Please confirm acceptance.

"Kindly note that this negotiation between parties on this matter is purely on a without prejudice basis with the sole intention of resolving the matter amicably without parties resorting to legal proceedings. No admission of liability, whatsoever, should be deemed / inferred from this negotiation of terms/settlement.

In the event of new evidence being discovered or subsequently produced by either party that will materially affect/influence on the issues of liability/damages, either party is not bound, thereafter, by the negotiation terms/settlement."

Best Regards,

**Hsiao Tong, Chew** | Case Handler

**LKK Auto Consultants Pte Ltd**

Phone: 6742-3197 | email: [chewht@lkkauto.com](mailto:chewht@lkkauto.com) | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

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**From:** Shu Pei (LKKAuto)

**Sent:** Wednesday, 23 January 2019 9:15 AM

**To:** Cecilia Lee Peng Geok <[cecilialee@sparkcarcare.com](mailto:cecilialee@sparkcarcare.com)>

**Cc:** Admin A <[admin-a@lkkauto.com](mailto:admin-a@lkkauto.com)>; Hsiao Tong (LKKAuto) <[chewht@lkkauto.com](mailto:chewht@lkkauto.com)>

**Subject:** FW: 2nd Reminder: Your Ref: T0318/ SHB 4346X /CL(st) ,Our Ref: CC3/LCR18004625/K1wb3,Accident

involving SHB 4346X & SLF 2184R ON 08/03/2018

**Importance:** High

Dear Sirs/Mdm,

Thank you for your email.

**By copy to Hsiao Tong,**

**Case reassign to you.**

Best Regards,

Shu Pei | Admin

LKK Auto Consultants Pte Ltd

Phone: 6366-0055 | email: [shupeil@lkkauto.com](mailto:shupeil@lkkauto.com) | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

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**From:** Cecilia Lee Peng Geok <[cecilialee@sparkcarcare.com](mailto:cecilialee@sparkcarcare.com)>

**Sent:** Wednesday, 23 January 2019 8:26 AM

**To:** Admin A <[admin-a@lkkauto.com](mailto:admin-a@lkkauto.com)>

**Subject:** Re: 2nd Reminder: Your Ref: T0318/ SHB 4346X /CL(st) ,Our Ref: CC3/LCR18004625/K1wb3,Accident involving SHB 4346X & SLF 2184R ON 08/03/2018

**Importance:** High

Without Prejudice

Dear Sir/Madam

Please review the matter and revert.

Thank you.

Best Regards

Cecilia Lee

Claims Department | ComfortDelGro Engineering Pte Ltd

Off: 6214 8354 | Fax: 6214 1843

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**From:** Cecilia Lee Peng Geok

**Sent:** Friday, 5 October 2018 10:39 AM

**To:** Vivian Lau (LKKAuto)

**Cc:** Admin A

**Subject:** Re: 2nd Reminder: Your Ref: T0318/ SHB 4346X /CL(st) ,Our Ref: CC3/LCR18004625/K1wb3,Accident involving SHB 4346X & SLF 2184R ON 08/03/2018

Without Prejudice

Dear Vivian

Your rejection based on the reason below is ungrounded.

As you can see from the video, taxi was travelling follow the front vehicle. The traffic flow was affected by the road work at the right lane. It was your insured squeezed through and cut into taxi's path that caused the accident.

Please review & revert.

Thank you.

Best Regards

Cecilia Lee

Claims Department | ComfortDelGro Engineering Pte Ltd

Off: 6214 8354 | Fax: 6214 1843

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**From:** Vivian Lau (LKKAuto) <[vivianlau@lkkauto.com](mailto:vivianlau@lkkauto.com)>

**Sent:** Friday, 28 September 2018 11:14 AM

**To:** Cecilia Lee Peng Geok

**Cc:** Admin A

**Subject:** RE: 2nd Reminder: Your Ref: T0318/ SHB 4346X /CL(st) ,Our Ref: CC3/LCR18004625/K1wb3,Accident involving SHB 4346X & SLF 2184R ON 08/03/2018

WITHOUT PREJUDICE

Dear Cecilia,

We refer to the email below.

We had submitted your client's case to our Principal for further review.

Please refer attached screenshot extracted from video footage for both vehicles.

Your client – His vehicle in the middle lane both 2 lanes.

Under such circumstances, we have our principal's instruction to maintain deny liability of your client's claim.

Thank you

Best Regards,

**Vivian Lau** | Case Handler

**LKK Auto Consultants Pte Ltd**

Phone: 6841-8625 | email: [Vivianlau@lkkauto.com](mailto:Vivianlau@lkkauto.com) fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

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**From:** Vivian Lau (LKKAuto)

**Sent:** Friday, 28 September, 2018 9:16 AM

**To:** 'Cecilia Lee Peng Geok' <[cecilialee@sparkcarcare.com](mailto:cecilialee@sparkcarcare.com)>

**Cc:** Admin A <[admin-a@lkkauto.com](mailto:admin-a@lkkauto.com)>

**Subject:** RE: 2nd Reminder: Your Ref: T0318/ SHB 4346X /CL(st) ,Our Ref: CC3/LCR18004625/K1wb3,Accident involving SHB 4346X & SLF 2184R ON 08/03/2018

WITHOUT PREJUDICE

Dear Cecilia,

We refer to the email below.

We are still pending our principal further instruction

We will get back to you for an update/offer in due course.

*Kindly note that this negotiation between parties on this matter is purely on a without prejudice basis with the sole intention of resolving the matter amicably without parties resorting to legal proceedings. No admission of liability, whatsoever, should be deemed / inferred from this negotiation of terms/settlement.*

*In the event of new evidence being discovered or subsequently produced by either party that will materially affect/influence on the issues of liability/damages, either party is not bound, thereafter, by the negotiation terms/settlement.*

Thank you

Best Regards,

**Vivian Lau** | Case Handler

**LKK Auto Consultants Pte Ltd**

Phone: 6841-8625 | email: [Vivianlau@lkkauto.com](mailto:Vivianlau@lkkauto.com) fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

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**From:** Cecilia Lee Peng Geok [<mailto:cecilialee@sparkcarcare.com>]

**Sent:** Friday, 28 September, 2018 9:07 AM

**To:** Vivian Lau (LKKAuto) <[vivianlau@lkkauto.com](mailto:vivianlau@lkkauto.com)>

**Cc:** Admin A <[admin-a@lkkauto.com](mailto:admin-a@lkkauto.com)>

**Subject:** 2nd Reminder: Your Ref: T0318/ SHB 4346X /CL(st) ,Our Ref: CC3/LCR18004625/K1wb3,Accident involving SHB 4346X & SLF 2184R ON 08/03/2018

**Importance:** High

Without Prejudice

Dear Sir/Madam

Your rejection is not acceptable. Please review and revert.

Thank you.

Best Regards

Cecilia Lee

Claims Department | ComfortDelGro Engineering Pte Ltd

Off: 6214 8354 | Fax: 6214 1843

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**From:** Cecilia Lee Peng Geok

**Sent:** Friday, 20 July 2018 9:13 AM

**To:** Vivian Lau LKK

**Subject:** Fw: Your Ref: T0318/ SHB 4346X /CL(st) ,Our Ref: CC3/LCR18004625/K1wb3,Accident involving SHB 4346X & SLF 2184R ON 08/03/2018

Without Prejudice

Dear Sir/Madam

Please refer to our email below and revert.

Thank you.

Best Regards

Cecilia Lee

Claims Department | ComfortDelGro Engineering Pte Ltd

Off: 6214 8354 | Fax: 6214 1843

----- Forwarded by Cecilia Lee Peng Geok/sparkcarcare/cdge/delgronotes on 20/07/2018 09:11 AM -----

From: Cecilia Lee Peng Geok/sparkcarcare/cdge/delgronotes

To: "Vivian Lau (LKKAUTO)" <[vivianlau@lkkauto.com](mailto:vivianlau@lkkauto.com)>

Date: 20/04/2018 04:45 PM

Subject: Re: Your Ref: T0318/ SHB 4346X /CL(st) ,Our Ref: CC3/LCR18004625/K1wb3,Accident involving SHB 4346X & SLF 2184R ON 08/03/2018

Without Prejudice

Dear Sir/Madam

There was a road work ahead, which had affected the normal flow of traffic.

Taxi was travelling behind SHC6218P following the traffic flow, it was your insured driver who was on the left, tried to squeeze through by intercepting into taxi's path that caused the accident.

The full video footage is too big to send over. Thus I had splitted into two part.

Part 1 shows taxi was following behind SHC6218P and your insured vehicle was on the left.

[attachment "SHB4346X VC (TS) - before.avi" deleted by Cecilia Lee Peng Geok/sparkcarcare/cdge/delgronotes]

Part 2 shows your insured intercepted into taxi's path that caused the accident.

[attachment "SHB4346X VC (TS)(2).avi" deleted by Cecilia Lee Peng Geok/sparkcarcare/cdge/delgronotes]

Please review your position and revert. Thank you.

Best Regards

Cecilia Lee

Claims Department | ComfortDelGro Engineering Pte Ltd

Off: 6214 8354 | Fax: 6214 1843

From: "Vivian Lau (LKKAUTO)" <[vivianlau@lkkauto.com](mailto:vivianlau@lkkauto.com)>

To: Cecilia Lee Peng Geok <[cecilialee@sparkcarcare.com](mailto:cecilialee@sparkcarcare.com)>

Cc: "Joy Irene (LKKAUTO)" <[JoyIrene@lkkauto.com](mailto:JoyIrene@lkkauto.com)>, "Hsiao Tong (LKKAUTO)" <[chewht@lkkauto.com](mailto:chewht@lkkauto.com)>

Date: 17/04/2018 05:29 PM

Subject: Your Ref: T0318/ SHB 4346X /CL(st) ,Our Ref: CC3/LCR18004625/K1wb3,Accident involving SHB 4346X & SLF 2184R ON 08/03/2018

WITHOUT PREJUDICE

Your Ref: T0318/ SHB 4346X /CL(st)

Our Ref: CC3/LCR18004625/K1wb3

Dear Sir/Madam,

Accident involving SHB 4346X & SLF 2184R ON 08/03/2018

We refer to the above matter

Our insured driver has reiterated that the accident was caused due to the entire negligence of your client. Your client swerved into our Insured's lane

We attached herewith our insured's accident report and our insured's video for your perusal.

Under such circumstances, we have our principal's instruction to deny liability of your client's claim.

As such, we will close the matter at our end.

Kindly note that this negotiation between parties on this matter is purely on a without prejudice basis with the sole intention of resolving the matter amicably without parties resorting to legal proceedings. No admission of liability, whatsoever, should be deemed / inferred from this negotiation of terms/settlement.

In the event of new evidence being discovered or subsequently produced by either party that will materially affect/influence on the issues of liability/damages, either party is not bound, thereafter, by the negotiation terms/settlement.

Thank you

Best Regards,

Vivian Lau | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6841-8625 | email: [Vivianlau@lkkauto.com](mailto:Vivianlau@lkkauto.com) fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

[attachment "Sketch Plan .pdf" deleted by Cecilia Lee Peng Geok/sparkcarcare/cdge/delgronotes]

[attachment "SLF 2184R.MP4" deleted by Cecilia Lee Peng Geok/sparkcarcare/cdge/delgronotes]

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ComfortDelGro Engineering Pte Ltd [Registration No. 199506048W]

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