

Khanchna (LKK Auto)

From: Khanchna (LKK Auto)
Sent: 17 November 2020 8:31 AM
To: Tan, Bennie-WZ
Cc: Admin A
Subject: RE: AIG Ref: 9591822258SG-003 || Accident Involving SJS3641L / SMG2016B on 23/06/2019 *** LKK REF: CC6/AIG19011434/Kkb3 - 1st Reminder

Dear Bennie,

We refer to the above matter and your e-mail below.

Please be informed that there was no correspondence from TP repairer since 14/11/2019.

We will proceed to do the necessary as instructed and close.

Thank you.

Note: We are on work from home arrangement. All correspondence should be made via email. Submission of claim related documents will be in softcopy. Any inconvenience caused is much regretted.

Best Regards,

Khanchna | Case Handler

LKK Auto Consultants Pte Ltd

DID: **6841 2360** | email: Khanchna@lkkauto.com | Fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Tan, Bennie-WZ <Bennie-WZ.Tan@aig.com>

Sent: Tuesday, November 17, 2020 12:08 AM

To: Khanchna (LKK Auto) <khanchna@lkkauto.com>

Cc: Admin A <admin-a@lkkauto.com>

Subject: RE: AIG Ref: 9591822258SG-003 || Accident Involving SJS3641L / SMG2016B on 23/06/2019 *** LKK REF: CC6/AIG19011434/Kkb3 - 1st Reminder

Dear Khanchna

Reference to the above.

Kindly confirm if any correspondence from TP repairer since 14 November 2019. If no, I will be closing off this matter and please render us your billing for necessary closure.

Best Regards

Bennie Tan
AIG

Senior Complex Claims Examiner
Claims | AIG Asia Pacific Insurance Pte. Ltd

78 Shenton Way #09-16 Singapore 079120
Tel +(65) 6419 1718

Bennie-WZ.Tan@aig.com | www.aig.sg

Advanced Leave Notification:

From: Tan, Bennie-WZ

Sent: Wednesday, November 04, 2020 9:56 AM

To: Khanchna (LKK Auto) <khanchna@lkkauto.com>

Cc: Admin A <admin-a@lkkauto.com>

Subject: RE: AIG Ref: 9591822258SG-003 || Accident Involving SJS3641L / SMG2016B on 23/06/2019 *** LKK REF: CC6/AIG19011434/Kkb3 - 1st Reminder

Dear Khanchna

Thank you for your prompt reply.

Please upload all relevant correspondents into merimem and close off this matter 13 November 2020 if still no developments from TP repairer.

Best Regards

Bennie Tan
AIG

Senior Complex Claims Examiner
Claims | AIG Asia Pacific Insurance Pte. Ltd

78 Shenton Way #09-16 Singapore 079120
Tel +(65) 6419 1718

Bennie-WZ.Tan@aig.com | www.aig.sg

Advanced Leave Notification:

From: Khanchna (LKK Auto) <khanchna@lkkauto.com>

Sent: Wednesday, November 04, 2020 9:48 AM

To: Tan, Bennie-WZ <Bennie-WZ.Tan@aig.com>

Cc: Admin A <admin-a@lkkauto.com>

Subject: [EXTERNAL] RE: AIG Ref: 9591822258SG-003 || Accident Involving SJS3641L / SMG2016B on 23/06/2019 *** LKK REF: CC6/AIG19011434/Kkb3 - 1st Reminder

This message is from an external sender; be cautious with links and attachments.

Dear Bennie,

Kindly be informed that the last communication with TP repairer was on 14 November 2019.

Thank you.

Note: We are on work from home arrangement. All correspondence should be made via email. Submission of claim related documents will be in softcopy. Any inconvenience caused is much regretted.

Best Regards,
Khanchna | Case Handler
LKK Auto Consultants Pte Ltd
DID: **6841 2360** | email: Khanchna@lkkauto.com | Fax: 6741-4108
Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Tan, Bennie-WZ <Bennie-WZ.Tan@aig.com>
Sent: Wednesday, November 4, 2020 9:43 AM
To: Khanchna (LKK Auto) <khanchna@lkkauto.com>
Cc: Admin A <admin-a@lkkauto.com>
Subject: RE: AIG Ref: 9591822258SG-003 || Accident Involving SJS3641L / SMG2016B on 23/06/2019 *** LKK REF: CC6/AIG19011434/Kkb3 - 1st Reminder

Dear Khanchna

Thank you for your email.

Appreciate your advice when was the last attempt/communication with TP repairer on case.

Best Regards

Bennie Tan
AIG
Senior Complex Claims Examiner
Claims | AIG Asia Pacific Insurance Pte. Ltd

78 Shenton Way #09-16 Singapore 079120
Tel +(65) 6419 1718

Bennie-WZ.Tan@aig.com | www.aig.sg

Advanced Leave Notification:

From: Khanchna (LKK Auto) <khanchna@lkkauto.com>
Sent: Tuesday, November 03, 2020 4:36 PM
To: Tan, Bennie-WZ <Bennie-WZ.Tan@aig.com>
Cc: Admin A <admin-a@lkkauto.com>
Subject: [EXTERNAL] RE: AIG Ref: 9591822258SG-003 || Accident Involving SJS3641L / SMG2016B on 23/06/2019 *** LKK REF: CC6/AIG19011434/Kkb3 - 1st Reminder

This message is from an external sender; be cautious with links and attachments.

Dear Bennie,

Sorry for the late reply.

We refer to the above matter and your e-mail below.

Matter is pending finalization of the repair amount.

Thank you.

Note: We are on work from home arrangement. All correspondence should be made via email. Submission of claim related documents will be in softcopy. Any inconvenience caused is much regretted.

Best Regards,

Khanchna | Case Handler

LKK Auto Consultants Pte Ltd

DID: **6841 2360** | email: Khanchna@lkkauto.com | Fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Tan, Bennie-WZ <Bennie-WZ.Tan@aig.com>

Sent: Friday, October 30, 2020 10:41 PM

To: Khanchna (LKK Auto) <khanchna@lkkauto.com>

Cc: Admin A <admin-a@lkkauto.com>

Subject: RE: AIG Ref: 9591822258SG-003 | | Accident Involving SJS3641L / SMG2016B on 23/06/2019 *** LKK REF: CC6/AIG19011434/Kkb3 - 1st Reminder

Dear Khanchna

Reference to my email dated 26th September 2020.

I am following up on this aging case. Please provide the latest updates / last correspondence with TP repairer etc.

Best Regards

Bennie Tan

AIG

Senior Complex Claims Examiner

Claims | AIG Asia Pacific Insurance Pte. Ltd

78 Shenton Way #09-16 Singapore 079120

Tel +(65) 6419 1718

Bennie-WZ.Tan@aig.com | www.aig.sg

Advanced Leave Notification:

From: Tan, Bennie-WZ

Sent: Saturday, September 26, 2020 1:20 AM

To: Khanchna (LKK Auto) <khanchna@lkkauto.com>

Cc: Admin A <admin-a@lkkauto.com>

Subject: RE: AIG Ref: 9591822258SG-003 || Accident Involving SJS3641L / SMG2016B on 23/06/2019 *** LKK REF: CC6/AIG19011434/Kkb3

Dear Khanchna

Reference to above matter.

I am following up on this aging case. Please provide the latest updates / last correspondence with TP repairer etc.

Best Regards

Bennie Tan

AIG

Senior Complex Claims Examiner

Claims | AIG Asia Pacific Insurance Pte. Ltd

78 Shenton Way #09-16 Singapore 079120

Tel +(65) 6419 1718

Bennie-WZ.Tan@aig.com | www.aig.sg

Advanced Leave Notification:

From: Khanchna (LKK Auto) <khanchna@lkkauto.com>

Sent: Monday, July 27, 2020 6:14 PM

To: Tan, Bennie-WZ <Bennie-WZ.Tan@aig.com>

Cc: Admin A <admin-a@lkkauto.com>

Subject: [EXTERNAL] RE: AIG Ref: 9591822258SG-003 || Accident Involving SJS3641L / SMG2016B on 23/06/2019 *** LKK REF: CC6/AIG19011434/Kkb3

This message is from an external sender; be cautious with links and attachments.

Dear Mr. Bennie,

We refer to the above matter and your e-mail below.

Please be informed that Insured made a counter claim but we were informed by his workshop (New Hock Teck Motor Workshop) that the Third party's insurer(NTUC) had rejected the claim and have closed at their end.

We are currently in the midst of finalising the repair amount with third party workshop.

Thank you.

Best Regards,

Khanchna | Case Handler

LKK Auto Consultants Pte Ltd

DID: **6841 2360** | email: khanchna@lkkauto.com | Fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Mei Kwan (LKKAuto) <Meikwan@lkkauto.com>

Sent: Monday, 27 July 2020 10:00 AM

To: Tan, Bennie-WZ <Bennie-WZ.Tan@aig.com>; Khanchna (LKK Auto) <khanchna@lkkauto.com>

Cc: Admin A <admin-a@lkkauto.com>; Hsiao Tong (LKKAuto) <chewht@lkkauto.com>

Subject: RE: AIG Ref: 9591822258SG-003 || Accident Involving SJS3641L / SMG2016B on 23/06/2019 *** LKK REF: CC6/AIG19011434/Kkb3

Dear Sir / Madam,

Thank you for your email.

Our respective case handler will look into the matter and get back to you in due course.

Hi Khanchna,

Kindly assist.

To check availability of the case handler, you may contact the undersigned.

Thank you.

Best Regards,

Mei Kwan | Admin

LKK Auto Consultants Pte Ltd

Phone: 6366 0055 | email: MeiKwan@lkkauto.com | fax: 67414108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

Note: We are on work from home arrangement. All correspondence should be made via email. Submission of claim related documents will be in softcopy. Any inconvenience caused is much regretted

From: Tan, Bennie-WZ <Bennie-WZ.Tan@aig.com>

Sent: Friday, 24 July, 2020 8:18 PM

To: Admin A <admin-a@lkkauto.com>; Hsiao Tong (LKKAuto) <chewht@lkkauto.com>

Subject: AIG Ref: 9591822258SG-003 || Accident Involving SJS3641L / SMG2016B on 23/06/2019

Importance: High

Hi LKK Team

We are reviewing this above matter.

Kindly urgently provide us the latest updates/ last correspondence with TP etc.

Best Regards

Bennie Tan
AIG

Senior Complex Claims Examiner

Claims | AIG Asia Pacific Insurance Pte. Ltd

78 Shenton Way #09-16 Singapore 079120

Tel +(65) 6419 1718

Bennie-WZ.Tan@aig.com | www.aig.sg

Advanced Leave Notification:

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