

## Shu Pei (LKKAuto)

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**From:** Admin-D (LKKAuto)  
**Sent:** Thursday, 27 June 2019 10:39 AM  
**To:** 'Jeannie Cheng'; assignments  
**Cc:** Admin A; 'Survey Report (ERGO Insurance Pte. Ltd.)'  
**Subject:** RE: PRS IRO SGT6839U | OI : GBF5122T | DOA: 21/06/2019| ERGO REF: CDMCG19001175/PX/jc

Dear Jeannie,

Thank you for the assignment.

Please be informed that vehicle is not in the workshop, repairer will arrange.

Best Regards,

**G.Nivitha** | Admin

**LKK Auto Consultants Pte Ltd**

Phone: 6841-1972 | email: [assignments@lkkauto.com](mailto:assignments@lkkauto.com) | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

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**From:** Jeannie Cheng [mailto:[jeannie.cheng@ergo.com.sg](mailto:jeannie.cheng@ergo.com.sg)]  
**Sent:** Wednesday, 26 June 2019 4:54 PM  
**To:** admin-d@lkkauto.com  
**Cc:** sur@lkkauto.com; Survey Report (ERGO Insurance Pte. Ltd.) <[Survey.Report@ergo.com.sg](mailto:Survey.Report@ergo.com.sg)>  
**Subject:** FW: PRS IRO SGT6839U | OI : GBF5122T | DOA: 21/06/2019| ERGO REF: CDMCG19001175/PX/jc

Hi LKK,

In compliance with "State Courts Practice Directions Amendment No.1 of 2016" in regards to the Pre Repair Survey, both TP repairer and Ergo Insurance Pte Ltd have agreed on your company to be the "Single Joint Expert".

Please conduct this survey request on without prejudice basis and try to finalize with the repairer on the repairs.

Attached are the necessary documents for your further actions.

Kindly acknowledge receipt of this email.

NOTE: Please assist to quote our ref as the subject matter, when forwarding the Preliminary Reports / Survey Reports.

Thank you.

Warmest Regards,  
Jeannie Cheng  
ERGO Insurance Pte. Ltd.

5 Temasek Boulevard, #04-01 Suntec Tower Five  
Singapore 038985  
DID.: +65 6829 9199 x 194  
[jeannie.cheng@ergo.com.sg](mailto:jeannie.cheng@ergo.com.sg)



[www.ergo.com.sg](http://www.ergo.com.sg)

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**From:** Jeannie Cheng  
**Sent:** Wednesday, June 26, 2019 4:52 PM  
**To:** 'hlungws'  
**Cc:** Survey Report (ERGO Insurance Pte. Ltd.)  
**Subject:** RE: PRS IRO SGT6839U | OI : GBF5122T | DOA: 21/06/2019| ERGO REF: CDMCG19001175/PX/jc

WITHOUT PREJUDICE

Dear Anna,

We will assign the selected surveyor accordingly.

Thank you.

Warmest Regards,  
Jeannie Cheng  
ERGO Insurance Pte. Ltd.

5 Temasek Boulevard, #04-01 Suntec Tower Five  
Singapore 038985  
DID.: +65 6829 9199 x 194  
[jeannie.cheng@ergo.com.sg](mailto:jeannie.cheng@ergo.com.sg)

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**From:** hlungws [<mailto:hlungws@singnet.com.sg>]  
**Sent:** Wednesday, June 26, 2019 3:34 PM  
**To:** ERGO Insurance Pte. Ltd. (Claims Department)  
**Cc:** Jeannie Cheng; Survey Report (ERGO Insurance Pte. Ltd.)  
**Subject:** RE: PRS IRO SGT6839U | OI : GBF5122T | DOA: 21/06/2019 | ERGO REF: CDMCG19001175/PX/jc

Dear Jeannie,

We selecting LKK Auto Consultants Pte Ltd to survey the car.

**Thanks & Regards,**  
**Anna**  
**Hin Lung Workshop**  
Tel: 6858 3000 Fax: 6476 0075  
Address: Blk 1008 Bukit Merah Lane 3 #01-20 Singapore 159722

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**From:** ERGO Insurance Pte. Ltd. (Claims Department) [<mailto:claims@ergo.com.sg>]  
**Sent:** Wednesday, 26 June 2019 3:07 PM  
**To:** hlungws <[hlungws@singnet.com.sg](mailto:hlungws@singnet.com.sg)>  
**Cc:** Jeannie Cheng <[jeannie.cheng@ergo.com.sg](mailto:jeannie.cheng@ergo.com.sg)>; Survey Report (ERGO Insurance Pte. Ltd.)  
<[Survey.Report@ergo.com.sg](mailto:Survey.Report@ergo.com.sg)>  
**Subject:** RE: PRS IRO SGT6839U | OI : GBF5122T | DOA: 21/06/2019 | ERGO REF: CDMCG19001175/PX/jc

## WITHOUT PREJUDICE

Dear Anna,

We acknowledged receipt of your email for the PRS request as below.

In compliance with “**State Courts Practice Directions Amendment No.1 of 2016**”, do select an assessor from the list below.

|   |     |                                        |
|---|-----|----------------------------------------|
| 1 | AIS | Automobile Inspection Services Pte Ltd |
| 2 | FTA | FormTeam Consultancy Pte Ltd           |
| 3 | IAS | Infiniti Appraisal Service             |
| 4 | JPK | JP Knights Pte Ltd                     |
| 5 | LBS | L.B.S Auto Consultants Pte Ltd         |
| 6 | LKK | LKK Auto Consultants Pte Ltd           |
| 7 | PS  | Priority Services                      |

|    |      |                                     |
|----|------|-------------------------------------|
| 8  | VAC  | Vicom Ltd                           |
| 9  | AJAX | AJAX Inspection Services Pte Ltd    |
| 10 | QRM  | Quantum Risk Management (S) Pte Ltd |

Kindly let us have your reply on the selection of the surveyor.

**We can't confirm liability as both parties gave conflicting versions.**

Thank you.

Warmest Regards,  
Jeannie Cheng  
ERGO Insurance Pte. Ltd.

5 Temasek Boulevard, #04-01 Suntec Tower Five  
Singapore 038985  
DID.: +65 6829 9199 x 194  
[jeannie.cheng@ergo.com.sg](mailto:jeannie.cheng@ergo.com.sg)



[www.ergo.com.sg](http://www.ergo.com.sg)

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**From:** hlungws [<mailto:hlungws@singnet.com.sg>]  
**Sent:** Wednesday, June 26, 2019 2:21 PM  
**To:** ERGO Insurance Pte. Ltd. (Claims Department)  
**Subject:** Re : SGT6839U / GBF5122T , DOA 21/06/2019 , TP Survey & Liability

Dear Sirs,

We refer to the above subject and we are the authorized representative for Owner of motor vehicle no. SGT6839U to resolve the above matter.

The attach documents are for your reference.

For your information, the **vehicle is not in workshop** and we need to arrange with the owner.

Kindly let us hear from you and we wish to know on the **liability**.

**Thanks & Regards,**  
Anna  
**Hin Lung Workshop**  
Tel: 6858 3000 Fax: 6476 0075  
Address: Blk 1008 Bukit Merah Lane 3 #01-20 Singapore 159722



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