

Asher Sng (LKKAuto)

From: ONG LI LI <llong@lonpac.com>
Sent: Wednesday, 16 October 2019 11:17 AM
To: Asher Sng (LKKAuto)
Cc: MT_Claim_SG
Subject: RE: Direct Settlement (TP) - Accident involving SLS7253Z & YL8995S DOA 25/06/2019
Our Ref: 19/19/19/VC00/021982 [External General]

Follow Up Flag: Follow up
Flag Status: Completed

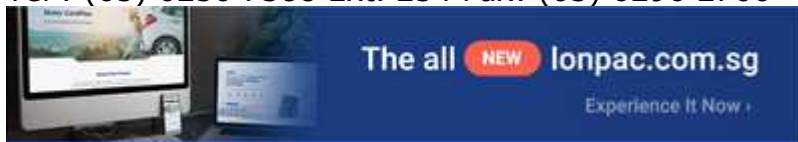
Lonpac External - General

Dear Asher

Understand that TP has reverted to OD claim.

Please submit bill and close file at your end.

Regards,
Ong Li Li
Senior Claims Executive | Lonpac Insurance Bhd
300 Beach Road #17-04/07 The Concourse
Singapore 199555
Tel : (65) 6250 7388 Ext. 254 Fax: (65) 6296 2706



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From: Asher Sng (LKKAuto) [mailto:AsherSng@lkkauto.com]
Sent: Tuesday, 23 July 2019 9:14 AM
To: Denon; ONG LI LI
Cc: amy@pensley.com.sg; stella@pensley.com.sg; MT_Claim_SG; Admin A; Premium - David
Subject: RE: Direct Settlement (TP) - Accident involving SLS7253Z & YL8995S DOA 25/06/2019 Our Ref: 19/19/19/VC00/021982 [External General]

Hi Sir,

We refer to the email below.

From the video clearly show that impact happen when third party is stationary.

Third party only have this video, third party was adjusting to reversed into the parking lot however accident happened before third party reversed.

In view on above, we are of the opinion that the liability is not in our insured favour.

Thank You.

Best Regards,

Asher Sng | Case Handler

LKK Auto Consultants Pte Ltd

phone: 6841-6051 | email: ashersng@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Denon <denon@pensley.com.sg>

Sent: Monday, 22 July 2019 9:23 PM

To: Asher Sng (LKKAuto) <AsherSng@lkkauto.com>; ONG LI LI <llong@lonpac.com>

Cc: amy@pensley.com.sg; stella@pensley.com.sg; MT_Claim_SG <mt_claim@lonpac.com>; Admin A <admin-a@lkkauto.com>; Premium - David <david@premiumlogistics.biz>

Subject: Re: Direct Settlement (TP) - Accident involving SLS7253Z & YL8995S DOA 25/06/2019 Our Ref: 19/19/19/VC00/021982 [External General]

Warmest Greeting Asher

Thanks for your help.

Our Insured have come back & say that the Third Party vehicle is not stationary from Insured 1st video and the few seconds Third party video is actually moving (confirmed) in a acute angle and Insured driver have try to avoid as your video shows. Does the Third party have the front video ?

This Insured video capture Third party taking a acute out of lane turn



Please advise,

Insured Driver email comment to us:

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I have attached the video from our truck. (Unfortunately both video email out are upside down.) I will try to fix it.

My driver had submitted the video to the insurance report centre during the report.

Today I have spoken with the driver, and he claim he had approached the bend first, during the turning the car approach the bend and trying to go through the small bend. He had try to avoid the accident by moving to the left side of the bend. Please refer to the video.

As attached video from your email is only the back camera. The car driver should give us both front and back video. Looking from the their video, it seem that the car driver had stopped and the truck hit his car. Without the front camera of the car, we are not sure which position is the car and truck.

From our video clearly show that when our truck approaching the bend, the car was not there. During the truck turning at the bend the car came and just drive through it. (Which we do not have a side camera) In the event when the truck is at the bend, the car should have stopped and allow the truck to turn at the bend first.

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Thanks, Best Regards

Denon Lau, 劉国榮

Director, Pensley Alliance Pte Ltd

101 Upper Cross Street #05-37 People's Park Centre Singapore 058357

Tel +65 65326722 Fax +65 65322556 Handphone +6581813113

Email: [denon@pensley.com.sg](mailto:denon@pensley.com.sg) Co Reg No. 201703574D GIAS No. C005089

On 19/7/2019 2:02 PM, Asher Sng (LKKAuto) wrote:

Hi Sir,

Claimant yet to send in the vehicle for repair / inspection yet.

Thank You.

Best Regards,

Asher Sng | Case Handler

LKK Auto Consultants Pte Ltd

phone: 6841-6051 | email: [ashersng@lkkauto.com](mailto:ashersng@lkkauto.com) | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

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**From:** Denon [<denon@pensley.com.sg>](mailto:denon@pensley.com.sg)

**Sent:** Friday, 19 July 2019 1:40 PM

**To:** Asher Sng (LKKAuto) [<AsherSng@lkkauto.com>](mailto:AsherSng@lkkauto.com); ONG LI LI [<llong@lonpac.com>](mailto:llong@lonpac.com)

**Cc:** [amy@pensley.com.sg](mailto:amy@pensley.com.sg); [stella@pensley.com.sg](mailto:stella@pensley.com.sg); MT\_Claim\_SG [<mt\\_claim@lonpac.com>](mailto:mt_claim@lonpac.com); Admin A

[<admin-a@lkkauto.com>](mailto:admin-a@lkkauto.com)

**Subject:** Re: Direct Settlement (TP) - Accident involving SLS7253Z & YL8995S DOA 25/06/2019 Our Ref: 19/19/19/VC00/021982 [External General]

Warmest Greeting Asher

Thanks, will revert to Insured on it.  
What is the Third Party claim sum ?

Thanks, Best Regards

Denon Lau, 劉国榮

Director, Pensley Alliance Pte Ltd

101 Upper Cross Street #05-37 People's Park Centre Singapore 058357

Tel +65 65326722 Fax +65 65322556 Handphone +6581813113

Email: [denon@pensley.com.sg](mailto:denon@pensley.com.sg) Co Reg No. 201703574D GIAS No. C005089

On 19/7/2019 10:46 AM, Asher Sng (LKKAuto) wrote:

Hi Mr Denon,

We refer to the above matter.

Enclosed a copy of the third party video for your easy reference.

Video clearly show that our insured hit third party stationary vehicle.

In view on above, we are of the opinion that the liability is not in our insured favour.

Thank You.

Best Regards,

**Asher Sng** | Case Handler

**LKK Auto Consultants Pte Ltd**

phone: 6841-6051 | email: [ashersng@lkkauto.com](mailto:ashersng@lkkauto.com) | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

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**From:** ONG LI LI [<llong@lonpac.com>](mailto:llong@lonpac.com)

**Sent:** Friday, 19 July 2019 10:14 AM

**To:** Asher Sng (LKKAuto) [<AsherSng@lkkauto.com>](mailto:AsherSng@lkkauto.com)

**Cc:** MT\_Claim\_SG [<mt\\_claim@lonpac.com>](mailto:mt_claim@lonpac.com); Admin A [<admin-a@lkkauto.com>](mailto:admin-a@lkkauto.com); Denon [<denon@pensley.com.sg>](mailto:denon@pensley.com.sg)

**Subject:** RE: Direct Settlement (TP) - Accident involving SLS7253Z & YL8995S DOA 25/06/2019 Our Ref: 19/19/19/VC00/021982 [External General]

**Lonpac External - General**

Insured : Premium Logistics Pte Ltd

Dear Asher

Attached are the video footages provided by Insured at the time of reporting at NAC.

Please review and update our agent, Mr Denon who is copied in this email, before any settlement.

Regards,

Ong Li Li

Senior Claims Executive | Lonpac Insurance Bhd

300 Beach Road #17-04/07 The Concourse Singapore 199555

Tel : (65) 6250 7388 Ext. 254 Fax: (65) 6296 2706



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