

Asher Sng (LKKAuto)

From: Md Noor, Norsiah <Norsiah.MdNoor@aig.com>
Sent: Friday, 22 November 2019 9:53 AM
To: Asher Sng (LKKAuto)
Cc: Selena Tan Lee See (Auto Svcs/Claims & IA/Claims & IA/Taxis)
Subject: FW: Accident involving PUB vehicle GBD3944L & SDU6891Y on 19.6.2019 - Our Claim No: 2191858673SG
Attachments: img-X29103640-0001.pdf; Scan Docx. frm Claims & WBUS Office
Follow Up Flag: Follow up
Flag Status: Flagged

Your Ref: 2191858673SG003

Our Ref: ccc/06/19/0014/ST

Dear Viviane

We refer to the above matter and wish to quantify our claims as follow:

Cost of Repairs	S\$4,119.50
Loss of Use	S\$ 300.00 (S\$100.00 X 3 days)
Medical Bill	S\$ 109.75
LTA search fee	S\$ 7.49
TOTAL	S\$4,536.74

We have also attached the following documents supporting our claim.

Please let us hear from you soon.

Thank you

Thanks

Regards

Selena Tan

Claims and Insurance Agency
Direct line +65 6866 2653 | Direct fax +65 6368 7421
60 Woodlands Industrial Park E4
Singapore 757705



Asher Sng (LKKAUTO)

From: Asher Sng (LKKAUTO)
Sent: Friday, 12 July 2019 1:59 PM
To: HMTAN128@GMAIL.COM
Subject: ACCIDENT INVOLVING SDU 6891Y AND GBD 3944L ON 19/06/2019

Our Ref: CC4/AIG19011420/K1eb3

12 JULY 2019

CHEW ENG ENG MRS.TAN HENG MENG

Dear Sir/Madam,

ACCIDENT INVOLVING SDU 6891Y AND GBD 3944L ON 19/06/2019

We refer to the above accident where we are acting for AIG Asia Pacific Insurance Pte Ltd to resolve the claim against you and/or your authorized driver under the Auto Insurance policy taken up with them.

Based on the accident report and accident scenario, liability is down against us. We will therefore proceed to negotiate for an amicable settlement with the Third Party.

Should you however wish to further discuss on the matter prior to our negotiations and settlement, please contact us within 10 days from the date of this letter.

Please note that your No-Claim Discount (NCD)(if any) will be affected and reduced by 30% (20% for commercial vehicles) upon next renewal due to this Third Party claim. However, if your policy has a NCD protector feature, it will be deemed utilized for this claim and your NCD will be protected.

Please call us if you have further queries.

Yours faithfully,

Asher
Case Handler
DID: 6841 6051
FAX: 6741 4108
Email: Ashersng@lkkauto.com

c.c. AIG Asia Pacific Insurance Pte Ltd
(Motor Claims Dept)

AUTHORIZATION TO ACT
(AIG Asia Pacific - Express Third Party Claim)

I, PUBLIC UTILITIES BOARD (the third party claimant) of 40 SCOTTS ROAD #22-01 ENVIRONMENT BUILDING SINGAPORE 228231 (address), owner of GBD 3944L (vehicle no.) hereby authorize SMRT AUTOMOTIVE SERVICES PTE LTD ("the workshop") to act for me with respect to my claim for repair costs and/or rental and/or loss of use ("claim") for my vehicle no GBD 3944L that was damaged pursuant to the accident which occurred on 19/06/2019 (date) along UPPER SERANGOON ROAD SLIP RD TO SERANGOON AVE 2 (location) involving vehicle no/s SDU 6891Y ("the accident").

I further authorize the workshop to settle my above mentioned claim in a manner that they deem fit and the workshop is further authorized to receive payment further to settlement of my claim with payment cheque/s being made in favour of SMRT AUTOMOTIVE SERVICES PTE LTD.

I further acknowledge that any settlement the workshop may reach on my behalf is on a without prejudice and without admission of liability basis insofar as the driver/owner/insurers of the other vehicle/s is concerned.

Dated this 6th (day) of December (month) 2019 (year)

Public Utilities Board
Transport Section
65 Woodleigh Park
Off Upper Serangoon Road
Singapore 357875

Signed by "the third party claimant"
(with chop if applicable)

9/12/19



Signed by "the workshop"
(with chop)

Our acceptance of your offer of settlement would not negate or prejudice our driver's right of recovery for his/her losses.

RELEASE VOUCHER
(AIG Asia Pacific - Express Third Party Claim)

"We/I, **SMRT AUTOMOTIVE SERVICES PTE LTD** ("the workshop") hereby confirm that we/I have reached an agreement with the appointed surveyor of AIG Asia Pacific Insurance Pte Ltd **LKK AUTO CONSULTANTS PTE LTD** (name of surveyor) with respect to the amount claimed for **S\$4,119.50** (Repair Cost), **S\$240.00** (Loss of Use/Rental), **S\$7.49** (Disbursement) for vehicle no. **GBD 3944L** that was damaged pursuant to the accident which occurred on **19/06/2019** (date) along **UPPER SERANGOON ROAD SLIP RD TO SERANGOON AVE 2** (location) involving vehicle no/s **SDU 6891Y**.

This is pursuant to the inspection conducted on **27/06/2019** (date) at "the workshop".

We/I confirm that we/I are/am authorized by the owner **PUBLIC UTILITIES BOARD** ("the third party claimant") of vehicle no. **GBD 3944L** make the claim as set out in the above paragraph and we/I have full authority to settle the matter on his/her behalf in a manner that we/I deem fit. We/I enclose herein the letter of authority given by "the third party claimant".

We/I further confirm that we/I will indemnify AIG Asia Pacific Insurance Pte Ltd for all damages, loss and/or expense that they will or have already incurred in the event that "the third party claimant" after the above said agreement lodges a further claim against the former for any loss and expenses suffered pertaining to costs of repairs and/or rental and/or loss of use pursuant to the damage to **GBD 3944L** (vehicle no.) as a result of the accident.

We/I confirm that the agreement reached above is in full and final settlement of any claim of "the third party claimant" pursuant to the accident and that further this settlement is reached on a without prejudice and without admission of liability basis.

This agreement is subject to the application of Singapore law and the Singapore Courts have exclusive jurisdiction over any dispute arising out of the same.

Dated this 6th (day) of December (month) 2019 (year)



AWK

Signed by appointed surveyor



Signed by "the workshop" (with chop)



SMRT Automotive Services Pte. Ltd.
2 Tanjong Katong Road, #08-01, Tower 3
Paya Lehar Quarter, Singapore 437161
Tel: 65 6331 1000 Fax: 65 6908 1592

Bill To:

Public Utilities Board
C/O SMRT AUTOMOTIVE SERVICES PTE LTD
60, WOODLANDS INDUSTRIAL PARK E4
Singapore 757705
Attn: Ms. Selena Tan Lee See

Tax Invoice

GST Reg No : MR-8500001-7
CRN : 199004280Z
Invoice No : 19-2300000419
Date : 21.10.2019
Account No : 3000460
Reference : PUB - GBD3944L
Payment Terms : 030 Days

(For enquiries, Please email janicelim@smrt.com.sg)

Description	Amount SGD
PUB - GBD3944L	
ACCIDENT REPAIR (LUMP SUM) - GBD3944L	3,850.00

	3,850.00
ADD GST 7%	269.50

	4,119.50
	=====
Non-GST Amount (\$ 0.00)	
Singapore Dollar: FOUR THOUSAND ONE HUNDRED NINETEEN AND FIFTY CENTS ONLY	

Payment Instructions :

By Cheque: Crossed and made payable to "SMRT Automotive Services Pte. Ltd." with invoice number indicated on the reverse side. No receipt will be issued unless requested.

By Bank Transfer:

Account Name: SMRT Automotive Services Pte. Ltd.
Bank Name: DBS Bank Ltd.
Account Number: 018-008617-4
Swift Code: DBSSSGSG

This computer-generated invoice requires no signature.

Enquire Transaction History

Transaction History Details

Log Date/Time:	21 Jun 2019 / 17:01:54		
Asset Type:	Vehicle	Transaction Amount:	\$7.49
Asset ID:	SDU6891Y		
Transaction Type:	18.32 Insurance Enquiry (GIRO Payment)	Channel:	External Agency
User ID:	ESASBAH0 - BALQISH BINTE ABDUL HALIL	Business Transaction Reference No.:	20190621170154741736

Search Date / Time: 19 Jun 2019 15:45:00
Insurance Company: AIG ASIA PACIFIC INSURANCE PTE. LTD.
Information displayed is correct as at the log date and time.



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