PRE-REPAIR INSPECTION REQUEST - SKT8102B vs SKV6588K (OI) on D.O.A.: 24/06/2019

From: Hor. Yinrul

To: 'assignments@lkkauto.com', Admin A (admin-a@lkkauto.com)

Cc: Fong, Andy-SY, Chin, Lee-Ying, Kaur, Baljit, Abu Kassim, Noor Mariesa, Azlan, Syazairdina, Chan, Yoke Shi, Lim, Sheng Yang, Mithoosingh, Aashweenjeetkaur, Subramaniam, Divyashni, Tong, Wahxin

Sent: 6/26/2019 3:46:43 PM

Attachments: PRS 8102 SKV6588K.PDF

Hi,

Please refer to the enclosed request from Team AutoPro Pte Ltd.

Claim no : 8627281317SG003 Case Owner : Loh Chee Heng

If you have any queries/concerns, please let us know.

Thanks & Regards,

Hor Yin Rul (Viviane)

AIG

Claim Adjuster II, Singapore FNOL, Claims Operations - Auto

Yinrul.Hor@aig.com | www.aig.sg

From: teamautopl@gmail.com [mailto:teamautopl@gmail.com]

Sent: Wednesday, June 26, 2019 3:35 PM **To:** Hor, Yinrul; william@roypartners.com.sg

Cc: Fong, Andy-SY; Chin, Lee-Ying; Kaur, Baljit; Abu Kassim, Noor Mariesa; Azlan, Syazairdina; Chan, Yoke Shi; Lim, Sheng Yang; Mithoosingh, Aashweenjeetkaur; Subramaniam, Divyashni;

Tong, Wahxin

Subject: RE: PRE-REPAIR INSPECTION - ACCIDENT INVOLVING OUR INSURED VEHICLE SKV6588K AND SKT8102B ON 24/06/2019

Dear Yinrul,

Please note that we have withdraw this case from Roy & Partnes, we will proceed for Direct Settlement with AIG.

Kindly assist to notify LKK Auto for the survey.

Thank you.

Cheers,

Peach Ang

Team AutoPro Pte Ltd

Tel: 6258 1955 Fax: 6258 1956

385 Sin Ming Drive #01-02 Vicom Inspection Centre Singapore 575718

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From: Hor, Yinrul

Sent: Wed, 26 Jun 2019 07:31:38 +0000

To: 'teamautopl@gmail.com', 'william@roypartners.com.sg'

Cc: Fong, Andy-SY, Chin, Lee-Ying, Kaur, Baljit, Abu Kassim, Noor Mariesa, Azlan, Syazairdina, Chan, Yoke Shi, Lim, Sheng Yang, Mithoosingh, Aashweenjeetkaur,

Subramaniam, Divyashni, Tong, Wahxin

Subject: PRE-REPAIR INSPECTION - ACCIDENT INVOLVING OUR INSURED VEHICLE SKV6588K AND SKT8102B ON 24/06/2019

Hi both,

We received a PRI notice from Roy & Partners earlier and your client reject our list of proposed motor surveyor. However we received the same PRI notice from Team Auto Pte Ltd later and stated that they're agreeable to appoint LKK as SJE. Kindly reconfirm with your client again for the above matter and revert back to us.

Thanks & Regards,

Hor Yin Rul (Viviane)

AIG

Claim Adjuster II, Singapore FNOL, Claims Operations - Auto

Yinrul.Hor@aig.com | www.aig.sg

From: TeamAutoPro North [mailto:teamautopl@gmail.com]

Sent: Wednesday, June 26, 2019 12:43 PM

To: AIG SGP, Claims-Survey; Chan, Yoke Shi; Chin, Lee-Ying; Fong, Andy-SY; Kaur, Baljit; Lim, Sheng Yang; Md Ishak, Mohd Imran; Abu Kassim, Noor Mariesa; Supramaniam, Darshene; Tan, Lily (AIG)

Subject: [EXTERNAL] 2 Days Notice: Involving SKT 8102 B (Our Ref) and SKV 6588 K (Your Ref) Dated 24th June 2019

This message is from an external sender; be cautious with links and attachments.

Dear Sir/Madam,

Road Traffic Accident Involving SKT 8102 B (Our Ref) and SKV 6588 K (Your Ref) Dated 24th June 2019, Time around 09:50

@ BRICKLAND ROAD

We represent our client; GOH MENG CHYE LARRY, to notify you of the aforesaid road traffic accident involving our client's vehicle registration number: SKT 8102 B and your insured's vehicle registration number:

SKV 6588 K.

Enclosed herewith a copy of our 2 Days Notice Letter and the relevant Singapore Accident Statement filed for your reference.

For efficiency purpose, we are agreeable with the appointment of Mr Lim - LKK as the SJE for subject claim. Please let us know within 2 working days from today your agreeing to the above otherwise kindly send us your list of at least ten (10) motor surveyors, via email to the following personnel:-

Survey Address	160 Sin Ming Dr, #01-14 Sin Ming AutoCity Singapore 575722	
Email Address	teamautopl@gmail.com	
	Frederick Lim	9674 6635
Contact Person	Alan Koh	9092 7279

Thank you for your attention to this email and we look forward to your earliest reply

The above settlement is in respect of our client for damage pertaining to his motor vehicle and shall not prejudice our client's claim in respect of damages and consequential loss in relation to his personal injuries.

Cheers, Peach Ang

Team AutoPro Pte Ltd Tel: 6258 1955 Fax: 6258 1956

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385 Sin Ming Drive #01-02 Vicom Inspection Centre Singapore 575718

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From: william@roypartners.com.sg

To: Yinrul.Hor@aig.com

Cc: Andy-SY.Fong@aig.com ,Lee-Ying.Chin@aig.com ,Baljit.Kaur@aig.com ,NoorMariesa.AbuKassim@aig.com ,Syazairdina.Azlan@aig.com ,yokeshi.chan@aig.com

,ShengYang.Lim@aig.com ,Aashweenjeetkaur.Mithoosingh@aig.com ,Divyashni.Subramaniam@aig.com ,Wahxin.Tong@aig.com

Subject: RE: PRE-REPAIR INSPECTION - ACCIDENT INVOLVING OUR INSURED VEHICLE SKV6588K AND SKT8102B ON 24/06/2019

Date: Wed, 26 Jun 2019 04:18:01 +0000

Dear Sirs,

We refer to your email below.

Kindly be noted that the person who you may contact is Jonanthan, 9126 9987 and Jessie, 9859 9677.

Our client reject your list of proposed motor surveyors and propose Mr. Ananda Kumar Biswas S/O B N Biswas of United Appraisal and Management Pte Ltd and Ms. Tan Ling Ling, Candy of Impact Analysis Consultants as the Single Joint Expert.

Pursuant to the new NIMA protocol, kindly let us know within **2 working days** of receipt of our letter whether you agree or has any objections to the motor surveyor proposed by our client, failing which you are deemed to have agreed to the appointment of any of the motor surveyors proposed by our client.

From: Hor, Yinrul

Sent: Wed, 26 Jun 2019 02:14:15 +0000

To: 'william@roypartners.com.sg'

Cc: Fong, Andy-SY, Chin, Lee-Ying, Kaur, Baljit, Abu Kassim, Noor Mariesa, Azlan, Syazairdina, Chan, Yoke Shi, Lim, Sheng Yang, Mithoosingh, Aashweenjeetkaur,

Subramaniam, Divyashni, Tong, Wahxin

Subject: PRE-REPAIR INSPECTION - ACCIDENT INVOLVING OUR INSURED VEHICLE SKV6588K AND SKT8102B ON 24/06/2019

Without Prejudice

Your Reference : MKR/404/9034/2019/as.wl Our Reference : 8627281317SG003

Dear Sir/Madam,

We refer to your Notice of Accident of even date.

We intend to conduct a pre-repair survey of the damage to your client's/your customer's vehicle jointly with your client/your motor workshop. We propose to use one of the motor surveyors named in the attached list to conduct the joint pre-repair survey as a single joint expert:

Name of Surveyor	Company Name
AIG In House Surveyor	AIG Asia Pacific Insurance Pte Ltd
Lawrence Ng Chun Kee	Priority Services
Jeffrey Ong Leng Kiat	Priority Services
Jimmy Lee	Priority Services
EC Looi	Automobile Inspection Services Pte Ltd
Pang Kiah Keen (Frankie)	Formteam Adjusters Pte Ltd
Ng You Han	Formteam Adjusters Pte Ltd
Soon HanXin (Gary)	Formteam Adjusters Pte Ltd
Chow Bo Xiong	Formteam Adjusters Pte Ltd
Chua Soo Teck (Benjamin)	Formteam Adjusters Pte Ltd
Kalvin Ang	LKK Auto Consultants Pte Ltd
Xing Guo Qiang	LKK Auto Consultants Pte Ltd
Marcus Chua	LKK Auto Consultants Pte Ltd
Mohamad Taufikh	LKK Auto Consultants Pte Ltd
Adrian Ling	LKK Auto Consultants Pte Ltd
Mohammed Rasul	LKK Auto Consultants Pte Ltd
Kenneth Kong	LKK Auto Consultants Pte Ltd

Please let us know within two (2) working days whether you agree to the appointment of any of these motor surveyors as a single joint expert. You may select one or more of the listed motor surveyors. We will bear the cost of the pre-repair survey carried out by the single joint expert.

Thanks & Regards,

Hor Yin Rul (Viviane)

AIG

Claim Adjuster II, Singapore FNOL, Claims Operations - Auto

Yinrul.Hor@aig.com | www.aig.sg

From: William Lee [mailto:william@roypartners.com.sg]

Sent: Wednesday, June 26, 2019 10:03 AM

To: Gan, Angiegeokling; Fong, Andy-SY; Abu Kassim, Noor Mariesa; Lim, Sheng Yang

Cc: 'TeamAutoPro North'; 'Ashley'

Subject: [EXTERNAL] Our Ref: MKR/404/9034/2019/as.wl; Your Ref: Your insured vehicle no. SKV 6588V;

Importance: High

This message is from an external sender; be cautious with links and attachments.

Our Ref: MKR/404/9034/2019/as.wl; Your Ref: Your insured vehicle no. SKV 6588V;

Dear Sirs,

Attn: Motor claims department

CLAIMANT: GOH MENG CHYE LARRY (OWNER OF SKT 8102B)

ROAD TRAFFIC ACCIDENT INVOLVING VEHICLE NOS. SKT 8102B AND SKV 6588V ALONG BRICKLAND ROAD ON 24.06.2019 AT ABOUT 0950 HOURS.

We refer to the above matter.

We act for Goh Meng Chye Larry, the owner of motor vehicle No. SKT 8102B.

We are instructed by our client to notify you of a road traffic accident on **24.06.2019** at about 9.50 am along Brickland Road involving our client's motor vehicle registration number **SKT 8102B** and motor car registration number **SKV 6588V** driven by your insured at the material time. A copy of the Singapore Accident Statement is attached.

As a result of the accident, our client's motor vehicle no. **SKT 8102B** has been damaged. Before our client proceed to repair the damaged motor vehicle, please let us know within two (2) working days of your receipt of this notice whether you would like to conduct a pre-repair survey of our client's motor vehicle **SKT 8102B** at our client's repairer workshop, M/s Team AutoPro Pte Ltd change at No. 24 Defu Lane Singapore 539131. Your said surveyor may contact Mr. Alan Koh/Frederick Lim at 9092 7279/9674 6635. If we do not receive any reply from you within the stipulated timeline, our client shall proceed to repair the motor car without further reference to you.

Thanks & regards,

William Lee

M/s Roy & Partners 101 Cecil Street #11-09 Tong Eng Building Singapore 069533 Tel: 6536 8466 Fax: 6536 1963

Tel: 6536 8466 Fax: 6536 196 Email: william@roypartners.com.sg

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