

INVESTOR

INS. CASE OWNER:

CC 4/AIG1901

1416, K⁸³ 9/

LKK:

IDAC:

Surveyor:

bse

DOI:

ASSIGNMENT

26/6/19

Date / Time:

24/6/19

Registered in Merimen:

4/6/19

Pre-assign / CCU / FTE



Insured Vehicle No.:

SKQ 4057R

Claim No.:

139267913059

Name of Insured:

NEO KIAN SING

Policy No.:

Insured Tel No.:

HP:

Make / Model:

MAZDA

Excess Sec II :\$S

D.O.A.:

26/6/19

Place of Accident:

LTE

Is driver the owner?

(YES / NO)

Nature of Accident:

If NO, Driver Name / Age:

NEO CHEE YONG

OI GIA REPORT: YES / NO : TP GIA REPORT: YES / NO

Driver Tel No.:

(VL: YES / NO)

Insured Liability: %

Final ? Yes / No

SME 5689K



INSRS:

WSP:

Tel:

Liability:

RMKS:

Esteem



INSRS:

WSP:

Tel:

Liability:

RMKS:



INSRS:

WSP:

Tel:

Liability:

RMKS:



INSRS:

WSP:

Tel:

Liability:

RMKS:

Date/ Time

SME 5689K - 1 SKQ 4057R - 2

STAGE

DATE / PIC

Non-Reporting Itr (1st):

Non-Reporting Itr (2nd):

Non-Reporting Itr (Final):

Notification Itr (if non-pickup):

Call OI:

After call Itr to OI:

13/7/19

31/7/19

Amended OI GIA uploaded.

17/2/2020
Chonghua

File pass to me to close

Documentation Check List: Handler Typist

Notification Itr (if non-pickup)

After call Itr to OI:

Authorisation To Act:

Release Voucher:

Final Repair Bill:

Car Rental Invoice:

Towing Invoice:

LTA / GIA:

Medical Bill:

PIR:

Mandate/Reject Instruction:

LOD

Payment Breakdown Form:

Post-Repair Photos:

Others:

PRELIMINARY ADVICE Date/Time:

Sent By:

FINALIZATION

Date/Time:

Confirm with:

Confirm by:

Repair Cost:

P/P \$5,820.80 (6 days) Reduction: 21 %

Email ☐ Call ☐

FINAL SETTLEMENT

Date/Time: 4/2/2020

Confirm with: GARNER

Email ☒ Call ☐

Final Liability:

100 (Agreed / Assessed) BOLA S/N No.: 28

If NO or B 28, Ass. Lia: 0

Repair Cost:

(unforst) \$5,227.72

C4 VEH (C.C.; OI 2ND VEH)

Loss of Rental (LOR):

\$5,792 (9 days) x \$88

Loss of Use (LOU):

- (S - x - days)

Loss of Income (LOI):

- (S - x - days)

LOR only ☒LOU only ☐LOR + LOU ☐LOR + LO ☐

[Tick only one]

GIA/LTA Search

\$5,745

Medical:

\$5

Disbursement:

\$5

(e.g. Tow/ Independent)

Legal Cost:

\$5

Total:

\$5,7027.17

Global Sum \$S:

FINAL PAYMENT

Date/Time:

Confirm with:

Email ☐ Call ☐

Payee 1:

\$5,7027.17

Name 1:

ESTEEM PERFORMANCE PTE LTD

Payee 2: (Strike if N.A.)

\$5

Name 2:

Payee 3: (Strike if N.A.)

\$5

Name 3:

1) Claim status: Normal/Reject/Private Settle

2) Report Format:

3) Survey fee:

JP

\$320

COPY SENT
17/2/2020

ASSIGNMENT

From: Date: 27-6-2019

Estimated Cost:

OD / TP / WS / TP RES / OD RES / EVA / INV / MY

To Inspect Vehicle No: SME 5685K

at Workshop n/s: ESTEAM Performance

at 385 Sin Ming Drive

Insured:

Policy No.

Claims No.

Sum Insured:

Excess:

(Client's Record)

Make of Veh:

(Policy Condition)

Remark: The veh had commenced its repair at the time of inspection.

Bal. or Market Value:

898k

IDAC Accident Rpt:

Consistent? : Yes or No

GIA / PR Seen:

Consistent? : Yes or No

Est. Repair:

06

days

Res.:

Yes or No

Lump Sum:

1.31

%

3 Val:

Yes or No

CA / REV / REP. / 24 HRS

my

Vehicle: IN / OUT

Date:

Person Contacted:

Veh No:

SME 5685K

Yr Regn:

10, 18

Type: ☒ Car / ☐ M.Cycle / ☐ Bus / ☐ Van / ☐ Lorry / ☐ Taxi / ☐ Prime Mover /

Truck / Trailer or

Make:

Toy Pro

c.c.

1797

Colour

M. Silver

A/C:

Insured / Std / NI / NA

Sp. Reading

67228

T/Radio:

Insured / Std / NI / NA

Eng/No:

C/No:

ZVW 40 - 0030095

Gen. Cond: ☒ Good / ☐ Fair / ☐ Poor / ☐ Burnt

Steering: ☒ Inorder / ☐ Jammed / ☐ Leaked / ☐ Burnt or

Brake: ☒ Inorder / ☐ Jammed / ☐ Leaked / ☐ Burnt or

Modi: Nil / S/Rim / STD / A/Rim or

Tyre Size:

Recd Stone 205/60R16

R: Yoleu

BS / DUN / EXNOVA / GY / FS / LIZA / MIC / OHTSU / PIR / SUMI /

TOYO / YOKO or

Front

Rear

R/Bal.

9

mm

R/Bal.

4

mm

L/Bal.

9

mm

L/Bal.

6

mm

D.O.A.

26/6/19

D.O.I.

28/6/19

Survey held at

✓

Des. of Damages: ☒ Frt / ☒ Rear / ☐ O/S / ☐ N/S / ☐ U/C / ☐ Rooftop or

The U/C / Chassis frame / Body Structure affected due to collision.

Date / Time

Action / Instruction

(P/P \$5,820.30 / Red \$2,419.82 / 27/1)

6 days + 1 Sunday + 2 PRS = 9 days

Date/Time, File Pass to?

☐

: Preli. Report

Days Of Repair:

1)

☐

: Final Report

Resurvey No. of Trip:

Date/Time, File Return to?

2)

Add Fee:

☐

: Site Insp (\$

☐

: Interview (\$

☐

: Tech. Invs (\$

☐

: Weekend (\$

Survey Fee:

Transportation:

___ S + RS, ___ SI

Photos

Others

TOTAL

Report Format :

Lump Sum / L.B.I. (\$



ESTEEM PERFORMANCE PTE LTD

Blk 5033 Ang Mo Kio, Ind Park 2 #01-251/ 252, 569536.
Tel: +65-6484 1221 Fax: +65-6484 7029 Website: www.esteemperf.com.sg

Repair Estimates

SME 5685 K

Finalised

a) Cost / List Price Items \$ 4470.76 6,020.16

Plus/Less 25% \$ 1242.69 1,505.04

Total of Cost / List \$ 3728.07 4,515.12

b) Nett Price Items

Less

Total of Nett Item

c) Special Nett Items \$ 240.00 295.00

ts Cost \$ 3968.07 4,810.12

\$ 1990.00 3,430.00

\$ 5820.30 8,240.12

5820-30

total will be subjected to 7% G.S.T.

of Surveyor

Kenneth

iny

LKLC

conducted on

28/6/19

at

By Surveyor

ie repair of this vehicle is authorised / is not authorized until further notice.

commended Days of Repair : 06 day(s)

survey : Required / Not Required

cess

:\$

gnature of surveyor

Lc

Date:

28/6/19

Not Authorised

Recovery By point



ESTEEM PERFORMANCE PTE LTD

Blk 5033 Ang Mo Kio, Ind Park 2 #01-251/ 259, 569536.
Tel: +65-6484 1221 Fax: +65-6484 7829 Website: www.esteemperf.com.sg

Spare Parts

Vehicle No. : SME 5685 K
Make & Model : TOYOTA PRIUS ALPHA
Chassis No : ZVW400030095

Submit By : JENNY
Year Manufacture : 2018
Engine No. :
Cost / List

S/No.	Part Description	Qty	Unit Price	Price	Disposition by Surveyor
1	Rear windscreen moulding	1	\$70.20		✓
2	Rear windscreen sealant	1	\$50.00	S.N	Pass
3	Reverse sensor	1	\$200.00	S,N	✓
4	Rear number plate	1	\$45.00	S,N	X
5	Rear bumper	1	\$459.20		✓
6	Rear bumper clip	10	\$38.90		✓
7	Rear bumper side retainer LH	1	\$121.70		✓
8	Rear bumper side retainer RH	1	\$121.70		✓
9	Rear bumper reinforcement	1	N/A		
10	Rear bumper reflector LH	1	\$58.70		X
11	Rear bumper reflector RH	1	\$58.70		X
12	Tail door	1	\$1,022.50		✓
13	Tail door lock	1	\$391.60		✓
14	Tail door plate garnish	1	\$498.30		X
15	Tail door emblem	1	\$67.10		✓
16	Wording "PRIUSCX"	1	\$72.66		✓
17	Tail door trim	1	\$433.70		X
18	Tail end panel	1	\$678.10		✓
19	Tail end panel garnish	1	\$154.60		✓
20	Tail end panel garnish clip	10	\$39.20		✓
21	Boot weatherstrip	1	\$342.70		2
22	Tail lamp LH	1	\$653.20		2
23	Tail Lamp RH	1	\$653.20		2

Note: If any of the quoted parts are recommended to be repaired, then an additional labour charge will be charged accordingly under supplementary.

Blk 5033 Ang Mo Kio Industrial Park 2 #01-259 Singapore 569536 Tel: 64841221 Fax: 64847829
Company Reg No. 200005485N / GST No. 20-0005485-N

488656

Spare Parts

Vehicle No. :

Make & Model :

Chassis No. :

SME 5685 K

TOYOTA PRIUS ALPHA

ZVW400030095

Submit By :

Carmen Lim

Year Manufacture :

2018

Engine No. :

Cost / List

S/No.	Part Description	Qty	Unit Price	Price	Disposition by Surveyor
24	Tail lamp clip	2	\$84.20		✓
25					
26					
27					
28					
29					
30					
31					
32					
33					
34					
35					
36					
37					
38					
39					
40					
41					
42					
43					
44					
45					
46					

Note: If any of the quoted parts are recommended to be repaired, then an additional labour charge will be charged accordingly under supplementary.



ESTEEM PERFORMANCE PTE LTD

Blk 5003 Ang Mo Kio, Ind Park 2 #01-251/ 259, 500538.
Tel: +65-6484 1221 Fax: +65-6484 7829 Website: www.esteemperf.com.sg

Labour

Vehicle No. : **SME 5685 K**
Make & Model : **TOYOTA PRIUS ALPHA**

Submit By : **Carmen Lim**
Year of Manufacture : **2018**

S/No	Labour Description	Estimated Price	Adjusted Price
1	TO RENEW DAMAGED PARTS & KNOCK OUT ACCIDENT REPAIR AREA. (TAIL DOOR, REAR BUMPER, END PANEL, SPARE TYRE WELL PANEL)	\$1,200.00	700
2	TO PUTTY, RESPRAY PAINT FOR AFFECTED ACCIDENT REPAIR AREA. (TAIL DOOR, REAR BUMPER, END PANEL, SPARE TYRE WELL PANEL)	\$1,400.00	880
3	To check wiring	\$50.00	20
4	To remove & refit reverse sensor	\$120.00	50
5	To remove & refit spare tyre, spare tyre board, carpet trim to assist work load.	\$150.00	80
6	To remove & refit rear windscreen	\$120.00	✓
7	To tuff coat	\$150.00	60
8	To transfer boot mechanism to new boot	\$120.00	60
9	To conduct water leakage tests to ensure proper air and sealing	\$120.00	20

Note: The above estimate of repair is based on visual assessment of the external affected areas. Any additional damages observed during the course of repair will be quote accordingly as a supplementary.

(e) Signature of surveyor: *sc* Date: *28/6/19*

Spare Parts

 Vehicle No. : **SME 5685 K**
 Make & Model : **TOYOTA PRIUS ALPHA**
 Chassis No : **ZVW400030095**

 Submit By : **JENNY**
 Year Manufacture : **2018**
 Engine No. :
Cost / List

S/No.	Part Description	Qty	Unit Price	Price	Disposition by Surveyor
1	Rear windscreen moulding <i>Ne</i>	1	\$70.20		✓
2	Rear windscreen sealant <i>Ne</i>	1	\$50.00	S.N	<i>Pass</i>
3	Reverse sensor <i>Ne</i>	1	\$200.00	S,N	✓
4	Rear number plate <i>Sn</i>	1	\$45.00	S.N	X
5	Rear bumper <i>Ry</i>	1	\$459.20		✓
6	Rear bumper clip <i>Ne</i>	10	\$38.90		✓
7	Rear bumper side retainer LH <i>DIT</i>	1	\$121.70		✓
8	Rear bumper side retainer RH <i>DIT</i>	1	\$121.70		✓
9	Rear bumper reinforcement	1	N/A		
10	Rear bumper reflector LH <i>Sn</i>	1	\$58.70		X
11	Rear bumper reflector RH <i>Sn</i>	1	\$58.70		X
12	Tail door <i>Ry</i>	1	\$1,022.50		✓
13	Tail door lock <i>Ne</i>	1	\$391.60		✓
14	Tail door plate garnish <i>Sn</i>	1	\$498.30		X
15	Tail door emblem <i>Ne</i>	1	\$67.10		✓
16	Wording "PRIUSCX" <i>Ne</i>	1	\$72.66		✓
17	Tail door trim	1	\$433.70		?
18	Tail end panel <i>Ry</i>	1	\$678.10		✓
19	Tail end panel garnish <i>Ry</i>	1	\$154.60		✓
20	Tail end panel garnish clip <i>Ne</i>	10	\$39.20		✓
21	Boot weatherstrip	1	\$342.70		?
22	Tail lamp LH <i>CM</i>	1	\$653.20		✓
23	Tail Lamp RH <i>CM</i>	1	\$653.20		✓

Note: If any of the quoted parts are recommended to be repaired, then an additional labour charge will be charged accordingly under supplementary.

Spare Parts

Vehicle No. : SME 5685 K
Make & Model : TOYOTA PRIUS ALPHA
Chassis No : ZVW400030095

Submit By : Carmen Lim
Year Manufacture : 2018
Engine No :

Cost / List

S/No.	Part Description	Qty	Unit Price	Price	Disposition by Surveyor
24	Tail lamp clip 	2	\$84.20		
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46					

Note: If any of the quoted parts are recommended to be repaired, then an additional labour charge will be charged accordingly under supplementary.



ESTEEM PERFORMANCE PTE LTD

Blk 5033 Ang Mo Kio, Ind Park 2 #01-251/ 259, 569536.
Tel: +65-6484 1221 Fax: +65-6484 7829 Website: www.esteemperf.com.sg

Labour

Vehicle No. : **SME 5685 K** Submit By : **Carmen Lim**
Make & Model : **TOYOTA PRIUS ALPHA** Year of Manufacture : **2018**

S/No	Labour Description	Estimated Price	Adjusted Price
1	TO RENEW DAMAGED PARTS & KNOCK OUT ACCIDENT REPAIR AREA. (TAIL DOOR, REAR BUMPER, END PANEL, SPARE TYRE WELL PANEL)	\$1,200.00	700
2	TO PUTTY, RESPRAY PAINT FOR AFFECTED ACCIDENT REPAIR AREA. (TAIL DOOR, REAR BUMPER, END PANEL, SPARE TYRE WELL PANEL)	\$1,400.00	880
3	To check wiring	\$50.00	20
4	To remove & refit reverse sensor	\$120.00	50
5	To remove & refit spare tyre, spare tyre board, carpet trim to assist work load.	\$150.00	80
6	To remove & refit rear windscreen	\$120.00	✓
7	To tuff coat	\$150.00	60
8	To transfer boot mechanism to new boot	\$120.00	60
9	To conduct water leakage tests to ensure proper air and sealing	\$120.00	20

Note: The above estimate of repair is based on visual assessment of the external affected areas. Any additional damages observed during the course of repair will be quote accordingly as a supplementary.

PRE-REPAIR INSPECTION REQUEST – SME5685K vs SKQ4057R (OI) on D.O.A.: 26/06/2019

From: Hor, Yifan
To: assignments@kikauto.com, Admin A (admin-a@kikauto.com)
Cc: Fong, Andy-SY, Chen, Lee-Ying, Kaur, Baljit, Abu Kassim, Noor Manesa, Azlan, Syazcardina, Chan, Yoke Shi Lim, Sheng Yang, Mithoosingh, Aashweenjeetkaur, Subramaniam, Divyeshni, Tor
Sent: 6/26/2019 3:18:35 PM
Attachments: 20190626101346722.pdf

Hi,

Please refer to the enclosed request from Esteem Performance Pte Ltd.

Claim no : 1392835130SG005
Case Owner : Loh Chee Heng

If you have any queries/concerns, please let us know.

Thanks & Regards,

Hor Yifan (Yifan.Hor)

AIG

Claim Adjuster II, Singapore FNOI, Claims Operations – Auto
Yifan.Hor@aig.com | www.aig.sg

P: Carmen
T: 3-55877
V: 1u
E: ✓

From: Jenny chong [mailto:jenny@esteemperf.com.sg]
Sent: Wednesday, June 26, 2019 2:54 PM
To: AIG SGP, Claims-Survey
Cc: carmen lim; serence etc
Subject: [EXTERNAL] Re: REQUEST FOR PRI SURVEY SME 5685 K

This message is from an external sender; be cautious with links and attachments.

Dear AIG

We claim against to SKQ 4057 R.

Thank you

Friendly Greetings / Best Regards

Jenny Chong

Senior Operation Executive | Operation Division
Esteem Performance Pte Ltd

P: 6484 1221
F: 6484 7829
E: jenny@esteemperf.com.sg

2071 Sing Ave, The Kio Industrial Park 2 #01-269 (Head Office)
385 Sin Ming Drive, Vicom Inspection Centre (Showroom)

www.esteemperformance.com



On Wed, Jun 26, 2019 at 11:41 AM jenny chong <jenny@esteemperf.com.sg> wrote:
Dear AIG,

NOTICE TO INSURER TO CONDUCT PRE-REPAIR INSPECTION WITHIN 2 WORKING DAYS PURSUANT TO PRE-ACTION PROTOCOL FOR NON INJURY MOTOR ACCIDENT CASES (NIMA)

We act for Esteem Leasing pte ltd who has appointed the under-mentioned workshop to repair his motor vehicle no. SME 5685 K

Please be informed that the said vehicle can be inspected at :

Name of workshop : Esteem Performance Pte Ltd

Address : 385 SIN MING DRIVE (S) 575718 (INSIDE VICOM)

Tel : 6566 2112
Fax : 6259 3326

We hereby give 2 clear days notice to conduct a pre-repair inspection of the said vehicle at the above-mentioned workshop during office hours.

If you fail to conduct the pre-repair inspection within the next 2 working days excluding any intervening Saturday, Sunday or Public Holiday. The above-mentioned workshop will commence repairs should you fail to conduct the pre-repair inspection.

We are prefer LKK to survey the car.

Thank you

Freundliche Grüße / Best Regards

Jenny Chong

Senior Operation Executive | Operation Division

Esteem Performance Pte Ltd

P: 6454 1221

F: 6454 7625

E: jenny@esteemperf.com.sg

5033 Ang Mo Kio Industrial Park 2 #01-259 (Head Office)

395 5th Floor, Vicos Inspection Centre (Showroom)

www.esteemperformance.com.sg



IMPORTANT NOTICE:

The information in this email (and any attachments) is confidential. If you are not the intended recipient, you must not use or disseminate the information. If you have received this email in error, please immediately notify me by "Reply" command and permanently delete the original and any copies or printouts thereof. Although this email and any attachments are believed to be free of any virus or other defect that might affect any computer system into which it is received and opened, it is the responsibility of the recipient to ensure that it is virus free and no responsibility is accepted by American International Group, Inc. or its subsidiaries or affiliates either jointly or severally, for any loss or damage arising in any way from its use.

Khanchna (LKK Auto)

From: Khanchna (LKK Auto)
Sent: Tuesday, 14 January 2020 9:42 AM
To: 'Carmen Lim'
Cc: Admin A
Subject: RE: OFFER - ACCIDENT INVOL. SME5685K & SKQ4057R [AIG] ON 26/6/20149

Without Prejudice

Dear Sirs/Mdm,

We refer to the above matter.

We propose settlement as follows:

1. Cost of Repair	\$ 6,227.72
2. Loss of Rental (9 days x \$88)	\$ 792.00
3. LTA Search Fee	\$ 7.45
Total	\$ 7,027.17

Please confirm acceptance.

"Kindly note that this negotiation between parties on this matter is purely on a without prejudice basis with the sole intention of resolving the matter amicably without parties resorting to legal proceedings. No admission of liability, whatsoever, should be deemed / inferred from this negotiation of terms/settlement.

In the event of new evidence being discovered or subsequently produced by either party that will materially affect/influence on the issues of liability/damages, either party is not bound, thereafter, by the negotiation terms/settlement."

Wishing you a Happy and Prosperous Lunar New Year



Best Regards,
Khanchna | Case Handler
LKK Auto Consultants Pte Ltd
DID: 6841 2360 | email: Khanchna@lkkauto.com | Fax: 6741-4108
Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Carmen Lim <carmen@esteemperf.com.sg>
Sent: Thursday, 19 December 2019 5:17 PM
To: Khanchna (LKK Auto) <khanchna@lkkauto.com>
Cc: Admin A <admin-a@lkkauto.com>
Subject: Re: OFFER - ACCIDENT INVOL. SME5685K & SKQ4057R [AIG] ON 26/6/20149

Dear Khanchna,

We **rejected** your offer \$6939.17.

Khanchna (LKK Auto)

From: Carmen Lim <carmen@esteemperf.com.sg>
Sent: Thursday, 19 December 2019 5:17 PM
To: Khanchna (LKK Auto)
Cc: Admin A
Subject: Re: OFFER - ACCIDENT INVOL. SME5685K & SKQ4057R [AIG] ON 26/6/20149

Dear Khanchna,

We **rejected** your offer \$6939.17.

We prepare to accept \$7115.17 to close case, our loss of rental calculation as below:-

DOA : 26.06.2019

PRI REQUEST : 26.06.2019 @ 11:41 - 2 DAYS

SURVEY DATE : 28.06.2019 - 1 DAY

SURVEYOR RECOMMEND : 6 DAYS

WEEKEND : 30.06.2019 - 1 DAY

TOTAL : 10 DAYS

Pls review the above matter and let us hear from you favorably.

Thank you



Freundliche Grüße / Best Regards

Carmen Lim

Accident Claim Executive | Operation Division

Esteem Performance Pte Ltd

M: 8799 0066

P: 6484 1221

E: carmen@esteemperf.com.sg

5033 Ang Mo Kio Industrial Park 2 #01-259

(Head Office)

385 Sin Ming Drive Vicom Inspection Centre

(Showroom)

www.esteemperformance.com



On Thu, Dec 12, 2019 at 5:40 PM Khanchna (LKK Auto) <khanchna@lkkauto.com> wrote:

Khanchna (LKK Auto)

From: Khanchna (LKK Auto)
Sent: Thursday, 12 December 2019 5:41 PM
To: Carmen Lim
Cc: Admin A
Subject: OFFER - ACCIDENT INVOL SME5685K & SKQ4057R [AIG] ON 26/6/20149

Tracking:	Recipient	Delivery
	Carmen Lim	
	Admin A	
	olivialau@lkkauto.com	Delivered: 12/12/2019 5:41 PM
	shupei@lkkauto.com	Delivered: 12/12/2019 5:41 PM
	Meikwan@lkkauto.com	Delivered: 12/12/2019 5:41 PM

Without Prejudice

Dear Sirs/Mdm,

We refer to the above matter.

We propose settlement as follows:

1. Cost of Repair	\$ 6,227.72
2. Loss of Rental (8 days x \$88)	\$ 704.00
3. LTA Search Fee	\$ 7.45
Total	\$ 6,939.17

Please confirm acceptance.

"Kindly note that this negotiation between parties on this matter is purely on a without prejudice basis with the sole intention of resolving the matter amicably without parties resorting to legal proceedings. No admission of liability, whatsoever, should be deemed / inferred from this negotiation of terms/settlement.

In the event of new evidence being discovered or subsequently produced by either party that will materially affect/influence on the issues of liability/damages, either party is not bound, thereafter, by the negotiation terms/settlement."

"Best Wishes for Merry Christmas & Happy New Year 2020"

Best Regards,
Khanchna | Case Handler
LKK Auto Consultants Pte Ltd
DID: **6841 2360** | email: Khanchna@lkkauto.com | Fax: 6741-4108
Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

...CLAIM SUBFOLDER...(Pending for Survey Report)

Fastlane

CLAIM SUBFOLDER TRACKING

Case	Notified	Est Submitted	Adj Assigned	Adj Rpt	Adj Submitted	Ins Auth'd	Status
Main	26 Jun 2019 Edit Reg		27 Jun 2019 00:00 Edit Adj Rpt	S\$5,820.29 Edit Estimates	S\$5,820.29 View Rpt		Pending for Survey Report Cancel Case

Main	Reference	Claim Details	Documents	Show All					
CLAIM SUBFOLDER DETAILS [Created by adjuster]									
Insured: NEO KIAN SING , ID: S1143024D, Tel: +6599999999									
Main Claimant: ESTEEM LEASING PTE LTD , Co. Reg. No.: 201807215D									
Vehicle Reg. No.: SME5685K		Date of Loss: 26/06/2019 07:00 - :59 [8 Months and 22 Days From LTA Reg Date (Man Yr)]							
Claim Type: TP / 1392835130SG		Policy/Cover Note No.: 2100394052 (Comprehensive) Coverage: 26/11/2018 - 25/11/2019							
Vehicle Reg. No. (Insured): SKQ4057R		Policy No. (Claimant):							
		Excess:							
Repairer: Esteem Performance Pte Ltd - Sin Ming (HQ) 385 Sin Ming Drive, 575718 Sin Ming - Tel:									
Handling Insurer: AIG Asia Pacific Insurance Pte. Ltd. (Express) - Tel: 65-6419-3000 ... [Handled by Loh, Chee-Heng] Chee-Heng.Loh@aig.com									
Claimant's Insurer: NTUC Income Insurance Co-operative Ltd (HQ) - Tel:									
Adjuster: LKK Auto Consultants Pte Ltd (HQ) - Tel: 6256-3561 ... [Handled by KENNETH KONG] ... [Final Rpt due 08/07/2019]									
ASSOCIATED MAIL RECEIVED View All Compose Case Mail									
There are no mail for this case.									
ALL ASSOCIATED TASKS View All Search Tasks Create New Task Complete									
Due Date	Priority	Type	Task Group	Subject	Handler	Assigned By	Completed On	Created On	Done?
No results.									

Claim Documents

***SME5685K (1392835130SG)**
[SKQ4057R]

TP

ESTEEM LEASING PTE LTD

Jun 26 2019 7:00AM

[NEO KIAN SING]

Esteem Performance Pte Ltd - Sin Ming

Upload Documents		Upload Photos	Compose New Letter	Upload Video	Upload Audio	View View in Browser ▼	
Letters/Correspondences						1 per page ▼ ☒	
No	Finalized On	LKK Auto Consultants Pte Ltd (HQ)			Thumbnail	Print	
1	(Draft)	Third Party Express Settlement - Payment Breakdown				Edit	
Assessment Reports						1 per page ▼ ☒	
No	Finalized On	AIG Asia Pacific Insurance Pte. Ltd. (SG)			Thumbnail	Print	
1	28/06/19 09:09	Accident Statement From: DD - Reg. No: SKQ4057R, Claimant: NEO KIAN SING				Load HTML	
Documentation						1 per page ▼ ☒	
No	Relabel/Reorder	LKK Auto Consultants Pte Ltd (HQ)			Thumbnail	Print	
1	27/06/19 15:25	EMAIL FROM AIG DD 26062019				Load PDF	
2	27/06/19 15:25	TP GIA REPORT				Load PDF	
3	01/07/19 18:02	TP ESTIMATE- MARKED				Load PDF	
4	18/07/19 14:39	EMAIL TO OI				Load PDF	
5	31/07/19 11:18	SKQ4057R ADDENDUM REPORT (OI)				Load PDF	
6	18/02/20 09:52	WORKSHOP INVOICE				Load PDF	
7	18/02/20 09:52	AUTHORISATION TO ACT FORM				Load PDF	
8	18/02/20 09:52	Release Voucher				Load PDF	
9	18/02/20 09:52	RENTAL RECEIPT				Load PDF	
10	18/02/20 09:52	LTA SEARCH				Load PDF	
11	18/02/20 09:52	LOD				Load PDF	

Documents Checklist

DOCUMENTS CHECKLIST		Reset Save Print
There are no document checklists configured.		
Our Checklist Remarks - LKK Auto Consultants Pte Ltd (HQ) 		
Show Remarks To: ☐ Handling Insurer Note: Remarks are private unless you show it to other parties.		

NOTE: TO BE COMPLETED BY SURVEYOR

TEAM _____

**THIRD PARTY EXPRESS SETTLEMENT
(PAYMENT BREAKDOWN)**

Vehicle No:	SKQ4057R (Insd veh)	Model:	TOYOTA ALPHARD 2.4 (A)
	SME5685K (TP veh)		
Date of Accident:	26/06/2019		

Global Sum Settlement	:	☐ Yes	☒ No
Repair Estimate	:	\$	8,816.93
Final Repair Cost	:	\$	6,227.72
Loss of Use	:	\$	days at \$0.00 per day
Rental (if any)	:	\$	792.00 9 days
LTA / GIA Search Fee	:	\$	7.45
Others:	:	\$	0.00
	:	\$	
Final Settlement Sum	:	\$	7,027.17

Is Third Party Workshop GIA Registered? ☐ YES ☒ NO (Kindly indicate below)

A) For Non GIA Registered Workshop: Agreed Liability _____ 100 _____ (%)

B) For GIA Registered Workshop: BOLA Applicable: Yes/ No BOLA Scenario No: _____

BOLA Liability: _____ (%) Assessed Liability (*): _____ 0 _____ (%)

** Assessed Liability to be filled only for chain collisions and for cases where BOLA does not apply.*

Remarks _____

Payment Instruction: Payee's Breakdown			
1)	Esteem Performance Pte Ltd	:	\$ 7,027.17
2)		:	\$
3)		:	\$
4)		:	\$

JOANNE LEE KHANG MIN

18 Feb
2020

LKK Auto Consultants Pte Ltd

Date

Please attach all the supporting documents to the form.

(Final Repair Bill; Rental Invoice; Release Voucher; Authorisation to Act; Survey Report; Medical Report/ Bill (if any))

LKK Auto Consultants Pte Ltd (Co. Reg. No: 199607198R)

51 Ubi Ave 1 #01-25, Paya Ubi Industrial Park

Singapore 408933

Tel: 6256-3561 Fax: 6844-8805 Email: sur@lkkauto.com; assignments@lkkauto.com

VEHICLE DAMAGE INSPECTION REPORT

Our File No: CC4/AIG19011416/KKS3Q2

Date: 18/02/2020

REFERENCE

Handling Insurer: AIG Asia Pacific Insurance Pte. Ltd. Policy No: 2100394052
 Claimant SME5685K Insured Vehicle No: SKQ4057R
 Vehicle No: SME5685K
 Date of Loss: 26/06/2019 Nature of Claim: TP Claim No: 1392835130SG

DESCRIPTION & IDENTIFICATION OF VEHICLE

Reg No: SME5685K
 Make & Model: TOYOTA ALPHARD, 2.4 (A) Engine No: 22R0C01788
 Reg. Date: 04/10/2018 (Man. Year: 2018) Chassis No: ZVW400030095
 Colour: Metallic Silver Odometer: 67228 km
 Engine Capacity: 1797 cc
 Market Value/New Car Price: N/A
 Sum Insured (S\$): Market Value/New Car Price

CONDITION OF VEHICLE AT THE TIME OF SURVEY

General Condition: Steering (Serviceable): Yes Footbrake (Serviceable): Yes
 Handbrake (Serviceable): Yes Engine Modification: No Pre-accident Condition: Yes

CONDITION OF TYRES

Front Tyre Size: 205/60 R16 Rear Tyre Size: 205/60 R16
 Front Left Side: Roadstone 9 mm Rear Left Side: Yokohama 4 mm
 Front Right Side: Roadstone 9 mm Rear Right Side: Yokohama 4 mm

The above values represent the remaining tyre treads depth

COST OF CLAIMS	Repairer's	Adjuster's	Difference	Diff %
Parts	4,810.12	3,830.29	979.83	20.37
Miscellaneous Items	0.00	0.00	0.00	
Labour	3,430.00	1,990.00	1,440.00	41.98
Paintwork Labour	0.00	0.00	0.00	
Towing	0.00	0.00	0.00	
Gross Total (S\$)	8,240.12	5,820.29	2,419.83	29.37
+ GST 7.00/7.00% (S\$)	576.81	407.42	169.39	29.37
Nett Amount (S\$)	8,816.93	6,227.71	2,589.22	29.37
+ Car Rental (9.0 x S\$88.00/day) (S\$)		792.00		
+ Doc/Search Fee (S\$)		7.45		
Nett Liability (S\$)		7,027.16		

INSPECTION

Date of Assignment: 27/06/2019
 Date Inspected: 28/06/2019 Inspected At: Esteem Performance Pte Ltd - Sin Ming (HQ)
 385 Sin Ming Drive
 Singapore 575718
 Estimated Period of Repair: 6.0 days

Adjuster: KENNETH KONG

Manager: Khanchna Pothuraj

NOTE: This report represents our findings at the time and place of inspection stated herein. Such inspection has been carried out to the best of our knowledge and ability but any other liability under any other circumstances is hereby expressly excluded.

REPAIR DETAILS

Recommended Parts

No.	Qty	Part No.	Particulars	Condition	Repairer's	Amount
1	1		*REAR WINDSCREEN MOULDING	Necessary	70.20 FL	*70.20 FL
2	1		*REAR WINDSCREEN SEALANT	Necessary	50.00 FS	*40.00 FS
3	1		*REVERSE SENSOR	Dented	200.00 FS	*200.00 FS
4	1		*REAR NUMBER PLATE	Serviceable	45.00 FS	*- FS
5	1		*REAR BUMPER	Bent	459.20 FL	*459.20 FL
6	10		*REAR BUMPER CLIP	Necessary	38.90 FL	*38.90 FL
7	1		*REAR BUMPER SIDE RETAINER LH	Distorted	121.70 FL	*121.70 FL
8	1		*REAR BUMPER SIDE RETAINER RH	Distorted	121.70 FL	*121.70 FL
9	1		*REAR BUMPER REINFORCEMENT (NPA)	Not Necessary	0.00 FL	*- FL
10	1		*REAR BUMPER REFLECTOR LH	Serviceable	58.70 FL	*- FL
11	1		*REAR BUMPER REFLECTOR RH	Serviceable	58.70 FL	*- FL
12	1		*TAIL DOOR	Bent	1,022.50 FL	*1,022.50 FL
13	1		*TAIL DOOR LOCK	Dented	391.60 FL	*391.60 FL
14	1		*TAIL DOOR PLATE GARNISH	Serviceable	498.30 FL	*- FL
15	1		*TAIL DOOR EMBLEM	Necessary	67.10 FL	*67.10 FL
16	1		*WORDING PRIUSCX	Necessary	72.66 FL	*72.66 FL
17	1		*TAIL DOOR TRIM	Serviceable	433.70 FL	*- FL
18	1		*TAIL END PANEL	Bent	678.10 FL	*678.10 FL
19	1		*TAIL END PANEL GARNISH	Dented	154.60 FL	*154.60 FL
20	10		*TAIL END PANEL GARNISH CLIP	Necessary	39.20 FL	*39.20 FL
21	1		*BOOT WEATHERSTRIP	Dented / Distorted	342.70 FL	*342.70 FL
22	1		*TAIL LAMP LH	Cracked	653.20 FL	*561.35 FL
23	1		*TAIL LAMP RH	Cracked	653.20 FL	*561.35 FL
24	2		*TAIL LAMP CLIP	Necessary	84.20 FL	*84.20 FL

F=Franchise part. S=SpcNett. L=ListItemDisc.

Sub Total (\$\$)	6,315.16	5,027.06
- List Item Discount on L Items 25.00/25.00% (\$\$)	1,505.04	1,196.77
Total Parts (\$\$)	4,810.12	3,830.29

Report was unsubmitted during this print-out.

Recommended Miscellaneous Items

There are no new miscellaneous items selected.

Recommended Labour

No	Particulars	Lab.Type	Repairer's	Amount
Labour Items				
1	TO RENEW DAMAGED PARTS & KNOCK OUT ACCIDENT REPAIR AREA (TAIL DOOR ,REAR BUMPER ,END PANEL,SPARE TYRE WELL PANEL)	New	1,200.00	700.00
2	TO PUTTY ,RESPRAY PAINT FOR AFFECTED ACCIDENT REPAIR AREA (TAIL DOOR ,REAR BUMPER,END PANEL,SPARE TYRE WELL PANEL)	New	1,400.00	880.00
3	TO CHECK WIRING	New	50.00	20.00
4	TO REMOVE & REFIT REVERSE SENSOR	New	120.00	50.00
5	TO REMOVE & REFIT SPARE TYRE ,SPARE TYRE BOARD ,CARPET TRIM TO ASSIST WORK LOAD	New	150.00	80.00
6	TO REMOVE & REFIT REAR WINDSCREEN	New	120.00	120.00
7	TO TUFF COAT	New	150.00	60.00
8	TO TRANSFER BOOT MECHANISM TO NEW BOOT	New	120.00	60.00
9	TO CONDUCT WATER LEAKAGE TESTS TO ENSURE PROPER AIR AND SEALING	New	120.00	20.00
Gross Labour Cost (S\$)			3,430.00	1,990.00

Report was unsubmitted during this print-out.

< END OF ESTIMATES >