

Khanchna (LKK Auto)

From: Khanchna (LKK Auto)
Sent: Monday, 15 July 2019 10:35 AM
To: DANDY.TAN@BLUESTARCONCIERGE.COM.SG
Cc: Admin A
Subject: ACCIDENT INVOLVING SLN5052B [AIG] & SLQ1250G ALONG BUONA VISTA ROAD ON 09/06/2019

Our Ref: CC4/AIG19011415/kb3
Your Ref: SLN5052B [AIG]

15 JULY 2019

BLUE STAR CONCIERGE PTE LTD
[ATTN: THE MANAGEMENT]

Dear Sir/Madam,

ACCIDENT INVOLVING SLN5052B [AIG] & SLQ1250G ALONG BUONA VISTA ROAD ON 09/06/2019

We refer to the above subject matter.

We write to inform you that we are the loss adjuster appointed by your motor insurer, **AIG Asia Pacific Insurance Pte Ltd** to deal with the third party claim against your policy.

We have received a claim from SLQ1250G against your motor insurance policy.

Based on the accident report and accident video, we are of the view that liability is not in your favour for head to rear collision. We will therefore proceed to negotiate for an amicable settlement with the Third Party.

We attach herewith the screenshots of the accident video footage below:-





Should you however wish to further discuss on the matter prior to our negotiations and settlement, please contact us within 10 days from the date of this letter.

Please note that your No-Claim Discount (NCD) (if any) will be affected and reduced by 30% (20% for commercial vehicles) upon next renewal due to this Third Party claim. However, if your policy has a NCD protector feature, it will be deemed utilized for this claim and your NCD will be protected.

Please call us if you have further queries.

Best Regards,

Khanchna | Case Handler

LKK Auto Consultants Pte Ltd

DID: **6841 2360** | email: Khanchna@lkkauto.com | Fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)