

Khanchna (LKK Auto)

From: Khanchna (LKK Auto)
Sent: Thursday, 8 August 2019 5:58 PM
To: Edmund Han; 'Dandy Tan'
Cc: Admin A; victor ong
Subject: RE: ACCIDENT INVOLVING5 SLN502B [AIG] & SLQ1250G ALONG BUONA VISTA ROAD ON 09/06/2019
Attachments: Police report OID.pdf

| Tracking: | Recipient | Delivery |
|-----------|-----------------------|-----------------------------|
| | Edmund Han | |
| | 'Dandy Tan' | |
| | Admin A | |
| | victor ong | |
| | Meikwan@lkkauto.com | Delivered: 8/8/2019 5:58 PM |
| | shupe@lkkauto.com | Delivered: 8/8/2019 5:58 PM |
| | olivialau@lkkauto.com | Delivered: 8/8/2019 5:58 PM |

Our Ref: CC4/AIG19011415/kb3
Your Ref: SLN5052B [AIG]

BLUE STAR CONCIERGE PTE LTD

Dear Sir/Madam,

ACCIDENT INVOLVING SLN5052B [AIG] & SLQ1250G ALONG BUONA VISTA ROAD ON 09/06/2019

We refer to the above subject matter and the police report lodged by your driver (Poh Hak Hian) (as attached).

Please forward us the (6) photos and (3) videos from the said driver that he had mentioned in his police report to enable us to forward to our principal (AIG) to review the matter.

Thank you.

Best Regards,
Khanchna | Case Handler
LKK Auto Consultants Pte Ltd
DID: **6841 2360** | email: Khanchna@lkkauto.com | Fax: 6741-4108
Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

Best Regards,
Khanchna | Case Handler
LKK Auto Consultants Pte Ltd
DID: **6841 2360** | email: Khanchna@lkkauto.com | Fax: 6741-4108
Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Edmund Han <edmund.han@bluestarconcierge.com.sg>
Sent: Monday, 22 July 2019 5:03 PM
To: Khanchna (LKK Auto) <khanchna@lkkauto.com>; 'Dandy Tan' <dandy.tan@bluestarconcierge.com.sg>
Cc: Admin A <admin-a@lkkauto.com>; victor ong <victor.ong@bluestarconcierge.com.sg>
Subject: RE: ACCIDENT INVOLVING5 SLN502B [AIG] & SLQ1250G ALONG BUONA VISTA ROAD ON 09/06/2019

Hi

Attached photo taken after the accident

From: Khanchna (LKK Auto) [<mailto:khanchna@lkkauto.com>]
Sent: Monday, July 22, 2019 4:55 PM
To: Edmund Han <edmund.han@bluestarconcierge.com.sg>; 'Dandy Tan' <dandy.tan@bluestarconcierge.com.sg>
Cc: Admin A <admin-a@lkkauto.com>
Subject: RE: ACCIDENT INVOLVING5 SLN502B [AIG] & SLQ1250G ALONG BUONA VISTA ROAD ON 09/06/2019

Our Ref: CC4/AIG19011415/kb3
Your Ref: SLN5052B [AIG]

BLUE STAR CONCIERGE PTE LTD

Dear Mr. Victor,

ACCIDENT INVOLVING SLN5052B [AIG] & SLQ1250G ALONG BUONA VISTA ROAD ON 09/06/2019

We refer to the above subject matter and our telephone conversation today.

Please forward us any photos/video (if any) of the Third party vehicle that was taken on the accident date for our further action.

Thank you.

Best Regards,
Khanchna | Case Handler
LKK Auto Consultants Pte Ltd
DID: **6841 2360** | email: khanchna@lkkauto.com | Fax: 6741-4108
Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Khanchna (LKK Auto)
Sent: Thursday, 18 July 2019 5:33 PM
To: Edmund Han <edmund.han@bluestarconcierge.com.sg>; 'Dandy Tan' <dandy.tan@bluestarconcierge.com.sg>
Cc: Admin A <admin-a@lkkauto.com>
Subject: RE: ACCIDENT INVOLVING5 SLN502B [AIG] & SLQ1250G ALONG BUONA VISTA ROAD ON 09/06/2019

Our Ref: CC4/AIG19011415/kb3
Your Ref: SLN5052B [AIG]

BLUE STAR CONCIERGE PTE LTD

Dear Sir,

ACCIDENT INVOLVING SLN5052B [AIG] & SLQ1250G ALONG BUONA VISTA ROAD ON 09/06/2019

We refer to the above subject matter and your e-mail below.

As per your request, we will inform you upon our surveyor's vehicle inspection and finalization on repair cost with the Third party workshop in due course.

Thank you.

Best Regards,

Khanchna | Case Handler

LKK Auto Consultants Pte Ltd

DID: **6841 2360** | email: khanchna@lkkauto.com | Fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Edmund Han <edmund.han@bluestarconcierge.com.sg>

Sent: Thursday, 18 July 2019 5:24 PM

To: Khanchna (LKK Auto) <khanchna@lkkauto.com>; 'Dandy Tan' <dandy.tan@bluestarconcierge.com.sg>

Subject: RE: ACCIDENT INVOLVING SLN5052B [AIG] & SLQ1250G ALONG BUONA VISTA ROAD ON 09/06/2019

Hi

Thx for sharing us the video

However if the repair and cost arising from this accident is lesser than our excess

Can u please let us know and we shall find a way to settle it out

Thanks & Regards,

EDMUND HAN

Blue Star Concierge Pte Ltd

No. 621 Aljunied Road #06-07

Lipo Building

Singapore 389834

HP : (65) 9452 0589

Tel : (65) 6288 0266

Fax : (65) 6288 0166

From: Khanchna (LKK Auto) [<mailto:khanchna@lkkauto.com>]

Sent: Thursday, July 18, 2019 5:11 PM

To: Edmund Han <edmund.han@bluestarconcierge.com.sg>; 'Dandy Tan' <dandy.tan@bluestarconcierge.com.sg>

Subject: RE: ACCIDENT INVOLVING SLN5052B [AIG] & SLQ1250G ALONG BUONA VISTA ROAD ON 09/06/2019

Our Ref: CC4/AIG19011415/kb3

Your Ref: SLN5052B [AIG]

BLUE STAR CONCIERGE PTE LTD

[ATTN: THE MANAGEMENT]

Dear Sir/Madam,

We refer to the above matter and your e-mail as trailed.

As requested, we attach herewith a copy of the accident video footage from the third party. As per the video footage, the Insured vehicle had head to rear collided into third party vehicle which resulted the accident.

As such, we are of the view that liability is not in your driver's favour and we shall proceed to negotiate for an amicable settlement of the third party claim at best to avoid further litigation, which would escalate to even more cost.

Please call us if you have further queries.

Note: This video footage is solely for investigation and shall not be reproduced. You undertake to preserve its confidentiality and will not disclose, provide or make available the video footage in whole or in part, to any third party.

Best Regards,

Khanchna | Case Handler

LKK Auto Consultants Pte Ltd

DID: **6841 2360** | email: khanchna@lkkauto.com | Fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Edmund Han <edmund.han@bluestarconcierge.com.sg>

Sent: Thursday, 18 July 2019 5:09 PM

To: 'Dandy Tan' <dandy.tan@bluestarconcierge.com.sg>

Cc: Khanchna (LKK Auto) <khanchna@lkkauto.com>

Subject: RE: ACCIDENT INVOLVING SLN5052B [AIG] & SLQ1250G ALONG BUONA VISTA ROAD ON 09/06/2019

Hi khanchna

Just spoke with u on the phone regarding this CASE

Hereby attached a few after accident pictures

Hardly can see any damage ,however if the video showed that our car slightly bang on the car in front

Can we settle it with lowest cost?

From: Dandy Tan [<mailto:dandy.tan@bluestarconcierge.com.sg>]

Sent: Thursday, July 18, 2019 4:20 PM

To: Edmund Han <edmund.han@bluestarconcierge.com.sg>

Subject: Fwd: ACCIDENT INVOLVING SLN5052B [AIG] & SLQ1250G ALONG BUONA VISTA ROAD ON 09/06/2019

Regards,

Dandy Tan

Blue Star Concierge Pte Ltd

Mobile: 9325 8498

Email: dandy.tan@bluestarconcierge.com.sg

Begin forwarded message:

From: "Khanchna (LKK Auto)" <khanchna@lkkauto.com>
Subject: **ACCIDENT INVOLVING SLN5052B [AIG] & SLQ1250G ALONG BUONA VISTA ROAD ON 09/06/2019**
Date: 15 July 2019 at 10:34:38 AM SGT
To: "DANDY.TAN@BLUESTARCONCIERGE.COM.SG"
<DANDY.TAN@BLUESTARCONCIERGE.COM.SG>
Cc: Admin A <admin-a@lkkauto.com>

Our Ref: CC4/AIG19011415/kb3
Your Ref: SLN5052B [AIG]

15 JULY 2019

BLUE STAR CONCIERGE PTE LTD
[ATTN: THE MANAGEMENT]

Dear Sir/Madam,

ACCIDENT INVOLVING SLN5052B [AIG] & SLQ1250G ALONG BUONA VISTA ROAD ON 09/06/2019

We refer to the above subject matter.

We write to inform you that we are the loss adjuster appointed by your motor insurer, **AIG Asia Pacific Insurance Pte Ltd** to deal with the third party claim against your policy.

We have received a claim from SLQ1250G against your motor insurance policy.

Based on the accident report and accident video, we are of the view that liability is not in your favour for head to rear collision. We will therefore proceed to negotiate for an amicable settlement with the Third Party.

We attach herewith the screenshots of the accident video footage below:-





Should you however wish to further discuss on the matter prior to our negotiations and settlement, please contact us within 10 days from the date of this letter.

Please note that your No-Claim Discount (NCD) (if any) will be affected and reduced by 30% (20% for commercial vehicles) upon next renewal due to this Third Party claim. However, if your policy has a NCD protector feature, it will be deemed utilized for this claim and your NCD will be protected.

Please call us if you have further queries.

Best Regards,

Khanchna | Case Handler

LKK Auto Consultants Pte Ltd

DID: **6841 2360** | email: Khanchna@lkkauto.com | Fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)



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