

Vic (LKKAuto)

From: Sharon Ten <sharon@ow.sg>
Sent: Friday, 3 April, 2020 11:52 AM
To: Vic (LKKAuto)
Cc: Admin A; Lily Loi; Ling Ting An; Ong Hock Kong; Jasper Chua (LKK Auto)
Subject: RE: TP Claims / Arrange Survey - Accident involving SMD5401T & SMF8254X on 02/01/2020 *** LKK REF: CC6/AIG20000362/Khs3

Without Prejudice

Dear Vic,

Vehicle not yet repair.

We will finalise once repair done.

Thank you.

Best Regards,

Sharon Ten (Ms.)

Claims Executive, Motor Claims Department

D: +65 6481 1522 | F: +65 6481 1011

OPTIMA//ERKZ PTE. LTD.

Head office: 6 Kung Chong Road Singapore 159143

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Branch: 9A Serangoon North Ave 5 Singapore 554500

Tel: (+65) 6484 9919 **Fax:** (+65) 6481 1011

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From: Vic (LKKAuto) <vicalpeh@lkkauto.com>

Sent: Friday, 3 April 2020 10:13 AM

To: Sharon Ten <sharon@ow.sg>

Cc: Admin A <admin-a@lkkauto.com>; Lily Loi <lily.loi@ow.sg>; Ling Ting An <tingan.ling@ow.sg>; Ong Hock Kong <hockkong.ong@ow.sg>; Vic (LKKAuto) <vicalpeh@lkkauto.com>; Jasper Chua (LKK Auto) <jasperchua@lkkauto.com>

Subject: RE: TP Claims / Arrange Survey - Accident involving SMD5401T & SMF8254X on 02/01/2020 *** LKK REF: CC6/AIG20000362/Khs3

Without Prejudice

Dear Sharon,

We refer to the subject matter.

Please be informed that our surveyor had finalized the COR.

Kindly forward to us the LOD and supporting documents for our further action.

Thank you.

Best Regards,

Vic Alpeh | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6841-2096 | email: vicalpeh@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)



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From: Sharon Ten [<mailto:sharon@ow.sg>]

Sent: Thursday, 13 February, 2020 9:39 AM

To: Vic (LKKAuto); Mei Kwan (LKKAuto)

Cc: Admin A; Lily Loi; Ling Ting An; Ong Hock Kong

Subject: RE: TP Claims / Arrange Survey - Accident involving SMD5401T & SMF8254X on 02/01/2020 *** LKK REF: CC6/AIG20000362/hs3

Without Prejudice

Dear Vic,

Has your insured reported to-date?

Kindly advise on liability as soon as possible.

Thank you.

Best Regards,

Sharon Ten (Ms.)

Claims Executive, Motor Claims Department

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From: Vic (LKKAuto) <vicalpeh@lkkauto.com>

Sent: Friday, 17 January 2020 5:32 PM

To: Sharon Ten <sharon@ow.sg>; Mei Kwan (LKKAuto) <Meikwan@lkkauto.com>

Cc: Admin A <admin-a@lkkauto.com>; Lily Loi <lily.loi@ow.sg>; Ling Ting An <tingan.ling@ow.sg>; Ong Hock Kong <hockkong.ong@ow.sg>; Vic (LKKAuto) <vicalpeh@lkkauto.com>

Subject: RE: TP Claims / Arrange Survey - Accident involving SMD5401T & SMF8254X on 02/01/2020 *** LKK REF: CC6/AIG20000362/hs3

Without Prejudice

Dear Sharon,

We refer to your below email.

Please be informed that we are still pending for our Insured's GIA report.

We will follow up on the matter.

Thank you.



« Wishing you a Happy and Prosperous Lunar New Year »

Best Regards,

Vic Alpeh | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6841-2096 | email: vicalpeh@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)



Auto
Consultants
Pte Ltd

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From: Sharon Ten [<mailto:sharon@ow.sg>]

Sent: Friday, 17 January, 2020 5:24 PM

To: Mei Kwan (LKKAuto); Vic (LKKAuto)

Cc: Admin A; Lily Loi; Ling Ting An; Ong Hock Kong

Subject: RE: TP Claims / Arrange Survey - Accident involving SMD5401T & SMF8254X on 02/01/2020 *** LKK REF: CC6/AIG20000362/hs3

Without Prejudice

Dear Mei Kwan,

Has your insured reported to-date?

Thank you.



Best Regards,

Sharon Ten (Ms.)

Claims Executive, Motor Claims Department
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From: Mei Kwan (LKKAuto) <Meikwan@lkkauto.com>

Sent: Tuesday, 14 January 2020 2:16 PM

To: Sharon Ten <sharon@ow.sg>; Vic (LKKAuto) <vicalpeh@lkkauto.com>

Cc: Admin A <admin-a@lkkauto.com>; Lily Loi <lily.loi@ow.sg>; Ling Ting An <tingan.ling@ow.sg>; Ong Hock Kong <hockkong.ong@ow.sg>

Subject: RE: TP Claims / Arrange Survey - Accident involving SMD5401T & SMF8254X on 02/01/2020 *** LKK REF: CC6/AIG20000362/hs3

Dear Sharon,

OI yet to report till date..

Wishing you a Happy and Prosperous Lunar New Year



Thank you.

Best Regards,

Mei Kwan | Admin

LKK Auto Consultants Pte Ltd

From: Sharon Ten <sharon@ow.sg>
Sent: Tuesday, 14 January, 2020 1:55 PM
To: Mei Kwan (LKKAuto) <Meikwan@lkkauto.com>; Vic (LKKAuto) <vicalpeh@lkkauto.com>
Cc: Admin A <admin-a@lkkauto.com>; Lily Loi <lily.loi@ow.sg>; Ling Ting An <tingan.ling@ow.sg>; Ong Hock Kong <hockkong.ong@ow.sg>
Subject: RE: TP Claims / Arrange Survey - Accident involving SMD5401T & SMF8254X on 02/01/2020 *** LKK REF: CC6/AIG20000362/hs3

Without Prejudice

Dear Mei Kwan,

Has your insured reported?

Thank you.

Best Regards,

Sharon Ten (Ms.)

Claims Executive, Motor Claims Department
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From: Mei Kwan (LKKAuto) <Meikwan@lkkauto.com>
Sent: Thursday, 9 January 2020 3:31 PM
To: Sharon Ten <sharon@ow.sg>; Vic (LKKAuto) <vicalpeh@lkkauto.com>
Cc: Admin A <admin-a@lkkauto.com>; Lily Loi <lily.loi@ow.sg>; Ling Ting An <tingan.ling@ow.sg>; Ong Hock Kong <hockkong.ong@ow.sg>
Subject: RE: TP Claims / Arrange Survey - Accident involving SMD5401T & SMF8254X on 02/01/2020 *** LKK REF: CC6/AIG20000362/hs3

Dear Sir / Madam,

We refer to the above matter.

Please be informed that OI has yet to report the accident.

Please note that for liability, claim negotiation and settlement, please contact **Vic at 6841 2096.**

To check availability of the case handler, you may contact the undersigned.

Wishing you a Happy and Prosperous Lunar New Year!



Thank you.

Best Regards,

Mei Kwan | Admin

LKK Auto Consultants Pte Ltd

Phone: 6366 0055 | email: MeiKwan@lkkauto.com | fax: 67414108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Sharon Ten <sharon@ow.sg>

Sent: Monday, 6 January, 2020 6:10 PM

To: assignments <assignments@lkkauto.com>

Cc: Admin A <admin-a@lkkauto.com>; Lily Loi <lily.loi@ow.sg>; Ling Ting An <tingan.ling@ow.sg>; Ong Hock Kong <hockkong.ong@ow.sg>

Subject: TP Claims / Arrange Survey - Accident involving SMD5401T & SMF8254X on 02/01/2020

Your Ref: SMF8254X

Our Ref: SMD5401T

Dear Officer,

Has your insured reported?

Please arrange for survey as soon as possible.

Location: 9A Serangoon North Avenue 5

***Please avoid 1PM - 2PM*

Thank you.

Best Regards,

Sharon Ten (Ms.)

Claims Executive, Motor Claims Department

D: +65 6481 1522 | F: +65 6481 1011

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