

ENQUIRY

INS. CASE OWNER

Lynn

CC 4/AXA19011378

LJK

IDAC

Surveyor

Kenneth

DOI

ASSIGNMENT

28/6/14

Date / Time

9/28/6/14

Registered in Merimen

Pre-assign / CCU / FTE



Insured Vehicle No.

SFC 9339C

Name of Insured

Ng Joo GER

Insured Tel No.

HP:

Excess Sec II :\$5

D.O.A:

31/5/14

Is driver the owner?

(YES / NO)

Nature of Accident:

If NO, Driver Name / Age : Ng Hwee Lin - 35

Driver Tel No.:

(V/L: YES / NO)

Claim No.

SAMUELPE / 123918

Policy No.

GA152333/1

Make / Model :

MERCEDES

Place of Accident :

OUTSIDE MBS HOTEL Rm 1005

BEP

OI GIA REPORT: YES / NO : TP GIA REPORT: YES / NO

Insured Liability :

%

Final ? Yes / No

SFC 853X



INSRS:

WSP:

Tel:

Liability:

RMKS:

Kien
Chong

INSRS:

WSP:

Tel:

Liability:

RMKS:



INSRS:

WSP:

Tel:

Liability:

RMKS:



INSRS:

WSP:

Tel:

Liability:

RMKS:

Date/ Time

SFC 853X - X

SFC 9339C - X

STAGE

DATE / PIC

Non-Reporting Itr (1st):

Non-Reporting Itr (2nd):

Non-Reporting Itr (Final):

Notification Itr (if non-pickup):

Call OI:

25/7/19

After call Itr to OI:

Vivian

Documentation Check List: Handler Typist

Notification Itr (if non-pickup)

After call Itr to OI

Authorisation To Act:

Release Voucher:

Final Repair Bill:

Car Rental Invoice:

Towing Invoice:

LTA / GIA :

Medical Bill:

PIR:

Mandate/Reject Instruction:

LOD

Payment Breakdown Form:

Post-Repair Photos:

Others:

25/7/19

Confirm accident details. Inform TP claim.
After 2nd call

4/9/19

AXA reject TP claim.

4/9/19

Email to workshop reject TP claim.
TP disagree rejection - seek AXA support.
AXA maintain rejection. Inform TP - Pending
my new chop sign.

17/12

3/2

File pass me to close.

PRELIMINARY ADVICE

Date/Time:

Sent By:

12-12-19

FINALIZATION

Date/Time:

Confirm with:

Confirm by:

Repair Cost:

\$5

(

days) Reduction:

%

Email

Call

FINAL SETTLEMENT

Date/Time:

Confirm with:

Email

Call

Final Liability:

%

50

(Agreed / Assessed) BOLA S/N No.:

N/A

If NO or B 28, Ass. Lia:

Repair Cost:

\$5

Loss of Rental (LOR):

\$5

(

days)

Loss of Use (LOU):

\$5

(5

x

days)

Loss of Income (LOI):

\$5

(5

x

days)

LOR only

LOU only

LOR + LOU

LOR + LO

[Tick only one]

OIA/LTA Search

\$5

Medical:

\$5

Disbursement:

\$5

(e.g. Tow / Independent)

Legal Cost:

\$5

Total:

\$5

Global Sum \$5:

FINAL PAYMENT

Date/Time:

Confirm with:

Email

Call

Payee 1:

\$5

Name 1:

Payee 2: (Strike if N.A.)

\$5

Name 2:

Payee 3: (Strike if N.A.)

\$5

Name 3:

COPY SENT

1) Claim status: Normal/Reject/Private Settle

2) Report Format:

3) Survey fee:

1350.00

ASS. REC. BY:

REF: CS3/ASM19011378/K d3

Special Instruction:

Suva/Or Kenneth

ASSIGNMENT (Office)

From (Person): Lynn Phang of ASM (AxA) Date/Time: 27-6-19 9:00am

Estimated Cost: Bill to:

OD / TP / WS / TP RES / OD RES / EVA / INV / MV / CS

To Inspect Vehicle No: SJ C 853X Insured: SFC 9339 C

at Workshop m/s Kien Chong Automotive Tel: 81259406

of Blk 9 Seng Ming Industrial Estate Sector C #01-26

Policy No: Claim No: 59 MD1 PFE

Sum Insured: Excess:

Make of Veh: D.O.A. 31-5-19
(Client's Record)

CA / REV / REP. / REV 24 HRS

Date/Time: 27-6-19 10:27am Person Contacted: Kelly

H.O.D. Endorsement:

Vehicle IN/OUT

Date/Time	Action/Instruction (✓) Estimate
	SFC 9339 C CV/INC19020420/Kg D.O.A. X
	SJC 853X - NA/INC1903194/24 D.O.A. 02/03/2019
01-07-19 @ 14:28 pm	discuss with Kelly (supervisor) 1. proceed direct assessment

ASSIGNMENT

From:

Date:

28.6.2019

Estimated Cost:

OD / TP / WS / TP RES / OD RES / EVA / INV / MV

To inspect Vehicle No:

SJC 853X

at Workshop mis:

Kish Chong

of Blk 9 Sin Ming Ind Est Sector C #01-28

Insured:

Policy No.

Claims No.

Sum Insured:

Excess:

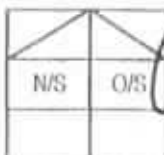
(Client's Record)

Make of Veh:

11-009.47

(Policy Condition)

Remark: The veh had commenced its repair at the time of inspection.



Bal. or Market Value:

822k

IDAC Accident Report:

Consistent? : Yes or No

GIA / PR Seen:

Consistent? : Yes or No

Est. Repairs:

05

days

Res.:

Yes or No

Lum Sum:

20

%

3 Val:

Yes or No

CA / REV / REP. / 24 HRS

01/23

Date:

Person Contacted:

Vehicle: IN / OUT

Veh No:

SJC 853X

Yr Regn:

01, 08

Type: M.Car / M.Cycle / Bus / Van / Lorry / Taxi / Prime Mover /

Truck / Trailer or

Make:

Ty Axio

c.c.

1496

Colour:

M. Gray

A/C:

Insured / Std / NI / NA

Sp. Reading:

346274

T/Radio:

Insured / Std / NI / NA

Eng/No:

C/No:

NZE 141 - 6049899

Gen. Cond: Good / Fair / Poor / Burnt

Steering: In order / Jammed / Leaked / Burnt or

Brake: In order / Jammed / Leaked / Burnt or

Modi: Nil / Rim / STD A/Rim or

Tyre Size:

F:

185/70R14

R:

BS / DUN / EXNOVA / GY / FS / LIZA / MIC / OHTSU / PIR / SUMI /

TOYO / YOKO or

Front:

Rear:

R/Bal.

6

mm

R/Bal.

6

mm

L/Bal.

6

mm

L/Bal.

6

mm

D.O.A.

31/5/19

D.O.A.

28/6/19

Survey held at

✓

Des. of Damages: Frt / Rear / O/S / N/S / UIC / Rooftop or

O/S Fr body

The U/C / Chassis frame / Body Structure affected due to collision.

Date / Time

Action / Instruction

Date/Time, File Pass to?



Prel. Report

1)



Final Report

Date/Time, File Return to?

2)

Days Of Repair:

Resurvey No. of Trip:

Add Fee:



Site Insp (\$



Interview (\$



Tech. Invs (\$



Weekend (\$

Survey Fee:

Transportation:

G + HS, ...

Photos

Others

TOTAL

Report Format :

Lump Sum / I.B.I. (\$)

)

KW

KIEN CHEONG AUTOMOTIVE

BLK 9 SIN MING INDUSTRIAL ESTATE SECTOR C

#01-26 SINGAPORE 575644

H/P : 8125 9406 FAX : 64550902

The Motor Claims Dept.
AXA Insurance Pte Ltd

Not Notarized
11 Sep @ 2900h
Respray After Paint

DATE : 06/26/2019
VEHICLE NO : SJC 853X
MAKE/MODEL : Toyota Axio
ACC DATE : 05/31/2019

ESTIMATE

Page . 1 .

S/N	PC	List Items	AMOUNT S\$
1	1	Front RH door	1,090.10 ✓
2	2	Front RH Door Hinges @\$70.40	140.80 ✓
3	1	Front RH door inner lock	632.40 X
4	1	Front Rh door weatherstrip	172.40 X 50 bin
5	1	Front RH door galss regulator	199.50 ✓
6	1	Front RH door regulator motor	542.10 ✓
7	1	Front RH door inner board	845.50 X
8	1	Fromt RH door outer handle	155.40 X
9	1	Front RH door quarter panel	1,050.40 X
10	1	Front RH door mirror complete	824.10 X
11	1	Fromt RH rocker panel garnish	731.50 X
12	1	Front RH fender	524.10 ✓
13	1	Front RH fender iner shield	271.50 ✓
14	1	Front RH fender light	72.40 X
15	1	Fronjt RH center door pillar	721.50 X
			7,973.70
Less 25%			(1,993.42)
			5,980.28

Special Items

1	1	Front RH door inner board clips (1set)	25.00 ✓
2	2	Front RH fender inner shield clips (1set)	25.00 ✓
			50.00

Labour Charges

1	To remove and fix front door mechanism	150.00 601
2	To check up electrical wiring	80.00 201
3	Anti rust	100.00 601
4	To respray painting & etc	1,200.00 720
5	Panel beat, remove and replacing above parts	1,200.00 601 700
		2,730.00

Total Repair Cost

8,760.28

(S/DLS : Eight Thousand Seven hundred sixty and cents twenty-eight only.)



LKK Auto Consultants licence notify
the Repairer of the following:

- To resurvey before/after spray painting
- To display damaged part(s) during resurvey
- Third party survey is on a "Without Prejudice" basis
- No legal modification(s) is allowed
- Supplementary item(s) must be resurveyed and is subject to final approval from Insurance Company

Acknowledged by Repairer
Signature:
Date:

> Back to OneMotoring

Enquire PARF/COE Rebate for Registered Vehicle

Vehicle Owner Particulars	
Owner ID Type:	Singapore NRIC
Owner ID:	0646C
Vehicle Details	
Vehicle No.:	SJC853X
Vehicle to be Exported:	No
Intended Deregistration Date:	01 Jul 2019
Vehicle Make:	TOYOTA
Vehicle Model:	COROLLA AXIO 1.5X A
Primary Colour:	Grey
Manufacturing Year:	2007
Engine No.:	1N2C733365
Chassis No.:	NZE1416049899
Maximum Power Output:	81.0 kW (108 bhp)
Open Market Value:	\$13,556.00
Original Registration Date:	30 Jan 2008
First Registration Date:	30 Jan 2008
Transfer Count:	2
Actual ARF Paid:	\$14,912.00
Intended PARF Rebate Details	
PARF Eligibility:	Forfeited
PARF Eligibility Expiry Date:	-
PARF Rebate Amount:	\$0.00
Intended COE Rebate Details	
COE Expiry Date:	29 Jan 2023
COE Category:	A - Car (1600cc & below)
COE Period(Years):	5
PQP Paid:	\$21,485.00
COE Rebate Amount:	\$15,362.00
Total Rebate Amount:	\$15,362.00
Message	
Please note that the 5-year COE for this vehicle cannot be further renewed. The vehicle must be de-registered upon COE expiry or when the vehicle reaches its statutory lifespan (if applicable), whichever is earlier.	

The information contained herein is correct as at 01 Jul 2019

OK

KIEN CHEONG AUTOMOTIVE

BLK 9 SIN MING INDUSTRIAL ESTATE SECTOR C

#01-26 SINGAPORE 575644

H/P : 8125 9406 FAX : 64550902

The Motor Claims Dept.
AXA Insurance Pte Ltd

Not At Hand
11 Sep 8?
Resurvey After Paint

DATE : 06/26/2019
VEHICLE NO : SJC 853X
MAKE/MODEL : Toyota Axio
ACC DATE : 05/31/2019

ESTIMATE

Page . 1 .

S/N	PC	List Items	AMOUNT SS
1	1	Front RH door	<i>By</i> 1,090.10 ✓
2	2	Front RH Door Hinges @\$70.40	<i>1 over By</i> 140.80 ✓
3	1	Front RH door inner lock	<i>By</i> 632.40 X
4	1	Front Rh door weatherstrip	<i>Sm</i> 172.40 X
5	1	Front RH door galss regulator	199.50 ?
6	1	Front RH door regulator motor	542.10 ?
7	1	Front RH door inner board	845.50 ?
8	1	Fromt RH door outer handle	<i>Sm</i> 155.40 X
9	1	Front RH door quarter panel	<i>By</i> 1,050.40 X
10	1	Front RH door mirror complete	<i>Sm</i> 824.10 X
11	1	Fromt RH rocker panel garnish	<i>Sm</i> 731.50 X
12	1	Front RH fender	<i>By</i> 524.10 ✓
13	1	Front RH fender iner shield	<i>O/I</i> 271.50 ✓
14	1	Front RH fender light	<i>Sm</i> 72.40 X
15	1	Fronjt RH center door pillar	<i>By</i> 721.50 X
			7,973.70
			Less 25%
			(1,993.42)
			5,980.28
Special Items			
1	1	Front RH door inner board clips (1set)	<i>By</i> 25.00 ✓
2	2	Front RH fender inner shield clips (1set)	<i>By</i> 25.00 ✓
			50.00
Labour Charges			
1		To remove and fix front door mechanism	150.00 <i>601</i>
2		To check up electrical wiring	80.00 <i>201</i>
3		Anti rust	100.00 <i>601</i>
4		To respray painting & etc	1,200.00 <i>7201</i>
5		Panel beat, remove and replacing above parts	1,200.00 <i>601</i>
			2,730.00

Total Repair Cost

8,760.28

(S/DLS : Eight Thousand Seven hundred sixty and cents twenty-eight only.)



LIKH Auto Consultants hence notify

the Repairer of the following:

- To resurvey before/after spray painting
- To display damaged part(s) during resurvey
- To confirm
- Third party survey is on a "Without Prejudice" basis
- No illegal modification(s) is allowed
- Supplementary work(s) must be resurveyed and is subject to final approval from Insurance Company

Acknowledged by Repairer

Signature:

Date:

<< Service Request Details

Claim

S9M01PFE

Reference

None 

Loss Date

May 31, 2019

Report Date

Jun 27, 2019 8:59:00 AM

Request Date

June 27, 2019

Due Date

July 4, 2019

Vendor Name

LKK AUTO CONSULTANTS PTE LTD (TP)

Type of Loss

Third Party Vehicle Damage

Services

Pending verification - Direct Settlement

Actions

Next Step

Agree to perform service

Decline

Cancel

Accept

Vehicle Information

Incident Vehicle Registration #

SJC853X

P. Kelly

7:10:24 A.M.

V: 1M

E:

AXIO

Service Address

Primary Contact/Insured

NG JOO GEK

BLK 173 LORONG 1 TOA PAYOH, #12-128, 310173, Singapore

97319389

Claim Handler

KHONG Lynn

68804892

lynn.khong@axa.com.sg

Additional Information

Messages

Invoices

History

Documents

Assessment

Metrics

Notes

New Message

TYPE



SENT

6/27/19 9:49 AM

FROM

KHONG Lynn

SUBJECT

Obtain CID IC, LDA & TP evidence

BODY

OID reported TP claim out from hotel entrance onto...



Catherine Chong (LKK Auto)

From: tay siew khim <khim_stay@yahoo.com.sg>
Sent: Wednesday, 26 June, 2019 5:31 PM
To: SG AXA Insurance SM AXA SGP - Motor Survey
Subject: Arrange of PRI for Third party Claim (Accident involved SJC853X and SFC9339C along Sheares Link on 31/6/2019)
Attachments: GIA SJC853X.PDF; GIA SFC9339C.PDF
Categories: Raghav

Dear Sir / Mdm,

Refer to the abovementioned accident matter.

We would like to request for PRI at our workshop :

Kien Cheong Automotive
Blk 9 Sin Ming Industrial Estate Sector C
#01-26 Singapore 575644
Person-In-Charge : Kelly Tay
HP : 81259406

Kindly let us have your reply soon.

Thanks & Best Regards,

Fm : Kien Cheong Automotive
Kelly Tay



29 JULY 2019

NG JOO GEK
33 KAMPONG EUNOS
#04-01
SINGAPORE 417786

Dear Sir/ Mdm

OUR REF : CC4/ASM19011378/Kwb3 // S9M01PFE
YOUR REF : SFC 9339C
ACCIDENT INVOLVING SFC 9339C AND SJC 853X ALONG/AT OUTSIDE MBS HOTEL
ROAD TOWARDS ECP ON 31/05/2019

We refer to the above subject matter. We write to inform you that we are the loss adjuster appointed by your motor insurer, AXA Insurance Pte Ltd to deal with the third party claim against your policy.

We have received a third party claim(s) from KIEN CHEONG MOTOR WORKS acting on behalf of the owner of SJC 853X against your motor insurance policy.

Pursuant to the above said accident wherein you and/or your authorized driver had amongst other information given us your version of how the accident had occurred, we as the appointed agent of your insurers shall proceed to negotiate for an amicable settlement with third party claimant.

Please be informed that your No Claim Discount (NCD) may be affected as a result of the claim against your policy.

As Insurers, they shall proceed to deal with the claim(s) subject to the merits of the case and according to the rights afforded under the policy. Should you not be seeking the protection of your policy and seek to take conduct of third party claim(s) arising from this incident, at your own cost and defence, please reply to us within 7 days from the date of this letter. Your intent must be formally expressed to AXA and acknowledged by AXA.

Your full co-operation in the handling of the claim is required and kindly submit the following to vivianlau@lkkauto.com within 7 days from the date of this letter **if not provided at our reporting centre**. The list below is not all inclusive and further document may be required:

- Police report, Police Investigation result, appeal against the Traffic Police offence and status (if any)
- Driver's driving license or foreign driving license (if any)
- Coloured photographs of accident scene (if any)
- Coloured photographs of damage to all vehicles involved (If any)
- Copy of the letter of authorization
- Video footage of accident (if any)
- Statement and/or police report from independent witness(es) (if any)
- If you or your passenger(s) are filing a claim against any of the involved Third Party(s), you are to keep us informed of your legal representative(s) and the status of the claim.

To protect your interest(s) in the handling of this claim, please do not discuss liability with any of the Third Party(s) and/or their legal representatives, or make any compromise or settlement without our prior knowledge and consent. If you receive any correspondence or legal document such as a Writ of Summons in connection with this accident, please forward it to us immediately. You may email it to cst@axa.com.sg or deliver it by hand to AXA Customer Care Centre.

This letter should not be regarded as a waiver by AXA of their rights to repudiate any claim because of any breach of policy terms and conditions you and/or your authorised driver may have committed.

In the event of receiving and handling of any third party injury claim(s), we shall keep you informed of the final indemnity upon conclusion of the matter(s).

If you need any clarification, please do not hesitate to contact as at Ms. Vivian Lau (LKK Handler) 6841 8625 or vivianlau@lkkauto.com Please quote our claim reference when you contact us that we can assist you more effectively.

Yours sincerely,



Vivian Lau
Case Handler
DID: 6841 8625
FAX: 6741 4108
EMAIL: vivianlau@lkkauto.com

cc AXA INSURANCE PTE LTD

KIEN CHEONG AUTOMOTIVE

BLK 9 SIN MING INDUSTRIAL ESTATE

#01-26 SINGAPORE 575644

TEL : 8125 9406 Fax : 6455 0902

Date : 19/7/2019

AXA Insurance Pte Ltd

(LKK Auto (insultants))

Attn: Motor Claims Dept.

Dear Sir/Mdm,

ACCIDENT INVOLVING VEHICLE NO. SJC 853X AND SFC 9339C
ALONG Shenas Link (Exit of Marina Bay Sands Tower 1) ON 31/5/2019

We understand that you are the insurer of SFC 9339C vehicle.

We wish to inform you that vehicle no. SJC 853X have been completed repairs
to the owner of car no. SFC 9339C satisfaction by M/s **KIEN CHEONG
AUTOMOTIVE**.

We therefore propose to claim from you as follows:-

1. Cost of Repair	: S\$	<u>2,900.00</u>
2. Loss of ^{Income} Use/Rental (S\$ <u>200</u> X <u>5</u> days)	: S\$	<u>1,000.00</u>
3. LTA Search Fee/GIA Reports	: S\$	<u>29.00</u>
4. Others	: S\$	
TOTAL	: S\$	<u>3,929.00</u>

Please let us have your reply soonest possible.

Thank you.

Yours faithfully,
KIEN CHEONG AUTOMOTIVE



KIEN CHEONG AUTOMOTIVE

BLK 9 SIN MING INDUSTRIAL ESTATE SECTOR C

#01-26 SINGAPORE 575644

TEL : 8125 9406 FAX : 6455 0902

INVOICE

Koh Bok Kwan
c/o Blk 9 Sin Ming Industrial Estate
#01-26
SINGAPORE 575644

INVOICE NO. : KCA1208/07/19
DATE : 19/07/2019
VEHICLE NO. : SJC 853X
MODEL/MAKE: Toyota Axio
DATE OF ACCIDENT : 31/05/2019
TERM OF PAYMENT : CASH

ITEM	DESCRIPTION	QTY	AMOUNT
1	Being lump sum repair to accident vehicle SJC 853X	L/S	\$ 2,900.00
TOTAL AMOUNT			\$ 2,900.00

E. & O.E.

(SINGAPORE DOLLARS : TWO THOUSAND AND NINE HUNDRED ONLY.)





RECORDS MANAGEMENT CENTRE

**GENERAL INSURANCE ASSOCIATION OF SINGAPORE
RECORDS MANAGEMENT CENTRE**

6 Raffles Quay #18-00, Singapore 048580
Phone: +65 6224 0010 Fax: +65 6224 0030
Operating Hours: Monday to Friday 9am to 5pm
GST Registration No: M400017735

TAX INVOICE

Our Ref No: GR-19-089519
Date of Request: 06/06/2019

Your Ref No: JEQ/190489/0619/KLY

JusEquity Law Corporation
No. 171 Chin Swee Road,
#02-06 CES Centre
Singapore 169877

Dear Sir/Madam,

Your Search Criteria:

Date of Accident: 31/05/2019
Place of Accident: SHEARES LINK
Client Vehicle No: SJC853X

DESCRIPTION	AMOUNT (S\$)
E-File Search Fee (Public)	14.02
GST Amount	0.98
Total Amount Due (GST Inclusive)	15.00

Thank You.

This is a computer generated document and requires no signature.

For GIARMC Official use:

Date:

☒ GIRO ☐ Cash ☐ Cheque

**GENERAL INSURANCE ASSOCIATION OF SINGAPORE
RECORDS MANAGEMENT CENTRE**

6 Raffles Quay #18-00, Singapore 048580
Phone: +65 6224 0010 Fax: +65 6224 0030
Operating Hours: Monday to Friday 9am to 5pm
GST Registration No: M400017735

RECORDS MANAGEMENT CENTRE**TAX INVOICE**

Our Ref No: GR-19-089570

Date of Request: 06/06/2019

Your Ref No: JEQ/190489/0619/KLY

JusEquity Law Corporation
No. 171 Chin Swee Road,
#02-06 CES Centre
Singapore 169877

Dear Sir/Madam,

Date of Accident: 31/05/2019
Vehicle No: SJC853X
Place of Accident: SHEARES LINK
Involving Vehicle No: SFC9339C

With reference to your application for the accident report, we have attached the following accident reports as requested:

DOCUMENTS	ACCIDENT LOCATION	PER DOC (S\$)	QTY	AMOUNT (S\$)
SFC9339C	SHEARES LINK	14.00	1	13.08
GST Amount				0.92
Total Amount Due (GST inclusive)				14.00

The images provided to you are taken from the original reports forwarded to the centre by the members of the General Insurance Association of Singapore and we take no responsibility for their accuracy or contents and shall be under no liability whatsoever for any loss or damage arising out of or in connection with the reports or their images.

Thank You.

This is a computer generated document and requires no signature.

For GIARMC Official use:

Date:

☒ GIRO ☐ Cash ☐ Cheque

◀ RE: Obtain OID IC, LOA & TP evidence

Type

🔗 Question

Message

Hi Vivian, proceed to reject as Insd also reported TP to have traveled out from minor to major. Thanks

Reply

Vivian Lau (LKKAUTO)

From: Vivian Lau (LKKAUTO)
Sent: Wednesday, 4 September, 2019 4:20 PM
To: kiencheong@yahoo.com.sg
Cc: Hsiao Tong (LKKAUTO); Admin A
Subject: RE: Thrid Party Claim Involving SJC 853X and SFC 9339C along Sheares Link (Exit of Marina Bay Sand Tower 1) on 31/5/2019
Attachments: sketch Plan.pdf

'WITHOUT PREJUDICE'
SAVE AS TO COSTS

Dear Sir/Madam,

ACCIDENT INVOLVING SJC 853X and SFC 9339C ON 31/05/2019

We refer to the above matter

Our insured driver has reiterated that the accident was caused due to the entire negligence of your client. Your client travelled out from minor road to major road

We attached herewith our insured's accident report for your perusal.

Under such circumstances, we have our principal's instruction to deny liability of your client's claim.

Kindly note that this negotiation between parties on this matter is purely on a without prejudice basis with the sole intention of resolving the matter amicably without parties resorting to legal proceedings. No admission of liability, whatsoever, should be deemed / inferred from this negotiation of terms/settlement.

In the event of new evidence being discovered or subsequently produced by either party that will materially affect/influence on the issues of liability/damages, either party is not bound, thereafter, by the negotiation terms/settlement.

Thank you

Best Regards,

Vivian Lau | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6841-8625 | email: Vivianlau@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: kiencheong@yahoo.com.sg [mailto:kiencheong@yahoo.com.sg]
Sent: Friday, 30 August, 2019 5:31 PM
To: Vivian Lau (LKKAUTO) <vivianlau@lkkauto.com>

Subject: Fw: Thrid Party Claim Involving SJC 853X and SFC 9339C along Sheares Link (Exit of Marina Bay Sand Tower 1) on 31/5/2019

1st Reminder

Dear Vivian,

Refer to the above mentioned.

Kindly look into this matter urgently and let us have your reply soon.

Thanks and Best Regards

From: Kien Cheong Automotive
Kelly Tay
HP No. 8125 9406

----- Forwarded message -----

From: "kiencheong@yahoo.com.sg" <kiencheong@yahoo.com.sg>

To: "Vivian Lau (LKKAuto)" <vivianlau@lkkauto.com>

Cc:

Sent: Sat, 20 Jul 2019 at 14:27

Subject: Thrid Party Claim Involving SJC 853X and SFC 9339C along Sheares Link (Exit of Marina Bay Sand Tower 1) on 31/5/2019

Dear Vivian,

We would like to make a third party claim against your insured's Insurance as above mentioned.

Please find the attach documents as per your easy reference.

Kindly look into this matter and reply us as soon as possible.

Thanks & Best Regards,

Fm : Kien Cheong Automotive
Kelly Tay
HP : 8125 9406

◀ RE: Obtain OID IC, LOA & TP evidence

Type

🔔 Question

Message

Hi Lynn, TP disagree with rejection. Kindly let us have your instruction to settle at best. Thanks - CCL

Reply

◀ Re:RE: Obtain OID IC, LOA & TP evidence

Type

🔔 Question

Message

Dear CCL, both parties reported TP to have exited from hotel entrance and accident occurs. Kindly advise on what basis to settle at best. Kindly maintain rejection. Thanks

Reply

 RE: Re:RE: Obtain OID IC, LOA & TP evidence

Type

 Question

Message

Dear Lynn, has inform TP of maintain of rejection. Thus, we shall proceed to submit WP and close off the case. Thanks - CCL

[Reply](#)

**LKK Auto Consultants Pte Ltd**

51 Ubi Ave 1 #01-25 Paya Ubi Industrial Park, Singapore 408933

TEL: 6256 3561 FAX: 6256 4315

Reg. No: 199607198R GST Reg. No. 19-9607198-R

Affiliated to Federation Internationale Des Experts En Automobile

AXA INSURANCE PTE LTD

Ref : CC4/ASM19011378/Kga3q2

8 SHENTON WAY #24-01
AXA TOWERSINGAPORE 068811
ATTN:LYNN

Date : 10-02-2020



Code : ASM

1. Policy Particulars :- THIRD PARTY CLAIM

Insured Veh.	SFC 9339C	Veh. Inspected	SJC 853X
Policy No.	GA153333/1	Coverage (\$)	0.00
Claim No.	S9M01PFE	Excess (\$)	0.00
Assign From		Assign Date	28/06/2019

2. Vehicle Particulars & Condition

Make & Model	TOYOTA AXIO (A)	c.c	1496
Engine No.	HIDDEN	Year of Reg.	2008
Chassis No.	NZE1416049899	Colour	METALLIC GREY
Odometer	346274	Steering	IN ORDER
Brakes	IN ORDER	Modification	SPORTS RIM
General	GOOD		

3. Conditions of Tyres

	Size	Make	Balance
R/H Front Tyre	185/70 R14	YOKOHAMA	6 mm
L/H Front Tyre	185/70 R14	YOKOHAMA	6 mm
R/H Rear Tyre	185/70 R14	YOKOHAMA	6 mm
L/H Rear Tyre	185/70 R14	YOKOHAMA	6 mm

4. Description of Damages

THE VEHICLE SUSTAINED DAMAGES AT THE O/S FRONT BODY.
DAMAGES SEE DETAILS.

5. General Information

Accident Date	31/05/2019	Inspection Date	28/06/2019
Survey held at	KIEN CHEONG MOTOR WORKS BLK 9 SIN MING IND EST SECTOR C #01-26 SINGAPORE 575644		

5a. Remarks

A)THE INSPECTION WAS CONDUCTED ON A"WITHOUT PREJUDICE" BASIS.
B)IN ACCORDANCE TO YOUR INSTRUCTIONS, WE HAVE NOT AUTHORISED REPAIRS.

5b. Estimate Days of Repair

ESTIMATED NORMAL PERIOD FOR REPAIR:	5 Working Days
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ADJUSTMENT ON REPAIR COST FOR VEHICLE NO. SJC 853X

Qty	Description of Parts	Condition	Estimate By Workshop (\$)	Our Adjusted (\$)
REPLACEMENT OF PARTS				
1	FRONT RH DOOR (CONSISTENT)	BENT	1,090.10	1,090.10
2	FRONT RH DOOR HINGES @\$70.40 (CONSISTENT)	LOWER BENT	140.80	70.40
1	FRONT RH DOOR INNER LOCK (CONSISTENT)	TO REPAIR SEE LABOUR	632.40	-
1	FRONT RH DOOR GLASS REGULATOR (CONSISTENT)	DISTORTED	199.50	199.50
1	FRONT RH DOOR REGULATOR MOTOR (CONSISTENT)	JAMMED	542.10	542.10
1	FRONT RH DOOR INNER BOARD (CONSISTENT)	SERVICEABLE	845.50	-
1	FRONT RH DOOR OUTER HANDLE (CONSISTENT)	SERVICEABLE	155.40	-
1	FRONT RH DOOR QUARTER PANEL (CONSISTENT)	TO REPAIR SEE LABOUR	1,050.40	-
1	FRONT RH DOOR MIRROR COMPLETE (CONSISTENT)	SERVICEABLE	824.10	-
1	FRONT RH ROCKER PANEL GARNISH (CONSISTENT)	SERVICEABLE	731.50	-
1	FRONT RH FENDER (CONSISTENT)	BENT	524.10	524.10
1	FRONT RH FENDER INNER SHIELD (CONSISTENT)	DISTORTED	271.50	271.50
1	FRONT RH FENDER LIGHT (CONSISTENT)	SERVICEABLE	72.40	-
1	FRONT RH CENTER DOOR PILLAR (CONSISTENT)	TO REPAIR SEE LABOUR	721.50	-
	LESS 25% DISCOUNT		-1,950.33	-674.43
			5,850.97	2,023.27
1	FRONT RH DOOR WEATHERSTRIP (CONSISTENT) (SN) (50%)	CUT	172.40	86.20
	LESS 25% DISCOUNT		-43.10	-
			129.30	86.20
SPECIAL NETT ITEMS				
1	SET FRONT RH DOOR INNER BOARD CLIPS (CONSISTENT) (SN)	NECESSARY	25.00	25.00
2	SET FRONT RH FENDER INNER SHIELD CLIPS (CONSISTENT) (SN)	NECESSARY	25.00	25.00
			50.00	50.00
LABOUR				
	TO REMOVE AND FIX FRONT DOOR MECHANISM .		150.00	60.00

Report Ref No. CC4/ASM19011378/Kga3q2



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Qty	Description of Parts	Condition	Estimate By Workshop (\$)	Our Adjusted (\$)
	TO CHECK UP ELECTRICAL WIRING.		80.00	20.00
	ANTI RUST.		100.00	60.00
	TO RESPRAY PAINTING & ETC.		1,200.00	720.00
	PANEL BEAT ,REMOVE AND REPLACING ABOVE PARTS.INCLUSIVE OF THE REPAIR OF FRONT RH DOOR INNER LOCK,FRONT RH DOOR QUARTER PANEL AND FRONT RH CENTER DOOR PILLAR.		1,200.00	700.00
			2,730.00	1,560.00
GRAND TOTAL			8,760.27	3,719.47
RECOMMENDED COST OF LUMP SUM REPAIRS (TO ITS PRE-ACCIDENT CONDITION)				2,900.00

Report Ref No. CC4/ASM19011378/Kga3q2

KONG SENG CHEONG

Licensed Appraiser

DISCLAIMER OF LIABILITY TO THIRD PARTIES:- This Report is made solely for the use and benefit of the Client named on the front page of this Report.

No liability of responsibility whatsoever, in contract or tort, is accepted to any third party who may rely on the Report wholly or in part. Any third party acting or relying on this Report, in whole or in part, does so at his or her own risk.

Service Request Details

Claim

SRM01PFE

Reference

CCA/ASM19011378/Kga3q2

Loss Date

31 May 2019

Report Date

27 Jun 2019 8:59:00 AM

Request Date

27 June 2019

Due Date

Vendor Name

LKX AUTO CONSULTANTS PTE LTD (TP)

Type of Loss

Third Party Vehicle Damage

Services

Pending verification - Direct Settlement

Vehicle Information

Incident Vehicle Registration #

SJC853X

Make

TPWD TOYOTA

Model

AXIO

Service Address

Primary Contact/Insured

NG JOO GEK

BLK 173 LORONG 1 TOA PAYOH, #12-12B,

310173, Singapore

97319389

Claim Handler

KHONG Lynn

68804892

lynn.khong@axa.com.sg

Actions

Next Step

Wait for Approve Invoice

Add Invoice

Additional Instructions

Document Type

Document SubType

Upload Documents

NAME	TYPE	SUB-TYPE	AUTHOR	DATE UPLOADED
LKXInvoice1 (1).pdf	Invoice	Surveyor/ Assessor expense	LKX AUTO CONSULTANTS PTE LTD (TP)	12 February 2020

NAME	TYPE	SUB-TYPE	AUTHOR	DATE UPLOADED
 LKKInspection.pdf	Forms / Claim Documents	Others	LKK AUTO CONSULTANTS PTE LTD (TP)	12 February 2020
 LKKAdjustment1a.pdf	Forms / Claim Documents	Others	LKK AUTO CONSULTANTS PTE LTD (TP)	12 February 2020
 LKK RESURVEY PHOTO.pdf	Reports & Statement	Others	LKK AUTO CONSULTANTS PTE LTD (TP)	17 December 2019
 LKK SURVEY PHOTO.pdf	Reports & Statement	Others	LKK AUTO CONSULTANTS PTE LTD (TP)	17 December 2019
 REJECTION EMAIL TO TP.pdf	Reports & Statement	Others	LKK AUTO CONSULTANTS PTE LTD (TP)	17 December 2019
 Email to workshop reject claim 4.9.pdf	Reports & Statement	Others	LKK AUTO CONSULTANTS PTE LTD (TP)	4 September 2019
 TP accident photos.pdf	Evidence	Photos	LKK AUTO CONSULTANTS PTE LTD (TP)	6 August 2019
 TP-IA B53.pdf	Reports & Statement	Others	LKK AUTO CONSULTANTS PTE LTD (TP)	2 July 2019
 SJCB3JA TP GIA REPORT.PDF	Reports & Statement	GIA Report	DHAKAL Raghav	27 June 2019
 SJCP3J39C INSD GIA REPORT.PDF	Reports & Statement	GIA Report	DHAKAL Raghav	27 June 2019
 GA15333-Policy Schedule.pdf	Forms / Claim Documents	Policy Schedule / Covernote / Certificate of Insurance	DHAKAL Raghav	27 June 2019
 TP PR1 FROM WORKSHOPing	Letters and Correspondence	Workshop	DHAKAL Raghav	27 June 2019