

INS. CASE OWNER:

CC4, ALH190 11360, Gda3

LKK:  
IDAC:

Surveyor:

KHQ

DOI:

ASSIGNMENT

26/6/2019

Date / Time:

28/6/19

Registered in Merimen:

26/6/19

Pre-assign / CCU / FTE



Insured Vehicle No.:

SFN 18880

Claim No.:

Name of Insured:

Lum Yuen Sang

Policy No.:

Insured Tel No.:

HP:

Make / Model:

Excess Sec II :SS

D.O.A:

27/6/19

Place of Accident:

Is driver the owner?

(YES / NO)

Nature of Accident:

If NO, Driver Name / Age:

Driver Tel No.:

(V/L: YES / NO)

OI GIA REPORT YES / NO ; TP GIA REPORT: YES / NO

Insured Liability: %

Final ? Yes / No

SLK 68E



INSRS:

WSP:

Tel:

Liability:

RMKS:

tachyon motor



INSRS:

WSP:

Tel:

Liability:

RMKS:



INSRS:

WSP:

Tel:

Liability:

RMKS:



INSRS:

WSP:

Tel:

Liability:

RMKS:

Date/ Time

SLK 68E - X; SFN 18880 - X

STAGE

DATE / PIC

Non-Reporting ltr (1st):

Non-Reporting ltr (2nd):

Non-Reporting ltr (Final):

Notification ltr (if non-pickup):

Call OI:

After call ltr to OI:

Documentation Check List: Handler Typist

Notification ltr (if non-pickup)

After call ltr to OI:

Authorisation To Act:

Release Voucher:

Final Repair Bill:

Car Rental Invoice:

Towing Invoice:

LTA / GIA:

Medical Bill:

PIR:

Mandate/Reject Instruction:

LOD

Payment Breakdown Form:

Post-Repair Photos:

Others:

PRELIMINARY ADVICE

Date/Time:

Sent By:

FINALIZATION

Date/Time:

Confirm with:

Confirm by:

Repair Cost:

S\$

(

days)

Reduction:

%

Email

Call

FINAL SETTLEMENT

Date/Time:

Confirm with:

Email

Call

Final Liability:

%

100

(Agreed / Assessed) BOLA S/N No.:

24

If NO or B 28, Ass. Lia:

Repair Cost:

S\$ 4200.00

Loss of Rental (LOR):

S\$

-

(

days)

Loss of Use (LOU):

S\$

360.00

(\$ 60 x 6 days)

Loss of Income (LOI):

S\$

-

(\$

x days)

LOR only ☐ LOU only ☐LOR + LOU ☐LOR + LOI ☐

[Tick only one]

GIA/LTA Search

S\$

7.45

Medical:

S\$

-

Disbursement:

S\$

-

(e.g. Tow/ Independent)

Legal Cost

S\$

-

Total:

S\$

4567.45

Global Sum S\$:

FINAL PAYMENT

Date/Time:

Confirm with:

Email

Call

Payee 1:

S\$

4567.45

Name 1:

Tachyon Motor Pte Ltd

Payee 2: (Strike if N.A.)

S\$

-

Name 2:

Payee 3: (Strike if N.A.)

S\$

-

Name 3:

1) Claim status: Normal/Reject/Private Settle

2) Report Format:

3) Survey fee:

\$320

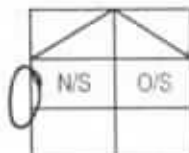
COPY SENT 11/8/19

# ASSIGNMENT

From: \_\_\_\_\_ Date: \_\_\_\_\_  
 Estimated Cost: \_\_\_\_\_  
 OD ☒ TP WS / TP RES / OD RES / EVA / INV / MV  
 To Inspect Vehicle No: \_\_\_\_\_  
 at Workshop n/s Tachyon motor  
 of \_\_\_\_\_  
 Insured: \_\_\_\_\_  
 Policy No: \_\_\_\_\_  
 Claims No: \_\_\_\_\_  
 Sum Insured: \_\_\_\_\_ Excess: \_\_\_\_\_  
 (Client's Record)  
 Make of Veh: \_\_\_\_\_

(Policy Condition)

Remark: The veh had commenced its repair at the time of inspection.



Bal. on Market Value: \_\_\_\_\_  
 IDAC Accident Rpt.: \_\_\_\_\_ Consistent? : Yes or No  
 GIA / PR Seen: \_\_\_\_\_ Consistent? : Yes or No  
 Est. Repairs: 6 days Res: Yes or No  
 Lum Sum: 20 % 3 Val: Yes or No  
 CA / REV / REP. / 24 HRS  
 Date: \_\_\_\_\_ Person Contacted: \_\_\_\_\_  
 'DS'  
 Vehicle: IN / OUT

Veh No: SLK68E Yr Regn: 17 Aug 2017  
 Type: ☒ M.Cycle / Bus / Van / Lorry / Taxi / Prime Mover /  
 Truck / Trailer or  
 Make: Volkswagen Polo 1.2 1197  
 Colour: Black A/C: Insured / Std / NI / NA  
 Sp. Reading: 19761 T/Radio: Insured / Std / NI / NA  
 Eng/No: \_\_\_\_\_  
 C/No: WVWZZZ6RZHU058241  
 Gen. Cond: ☒ Good / Fair / Poor / Burnt  
 Steering: ☒ In order / Jammed / Leaked / Burnt or  
 Brake: ☒ In order / Jammed / Leaked / Burnt or  
 Modi: Nil / ☒ STD A/Rim or  
 Tyre Size: F: 215/45 R16  
 R: 11  
 BS / DUN / EXNOVA / GY / FS / LIZA / MIC / OHTSU ☒ PIR / SUMI /  
 TOYO / YOKO or  
 Front: \_\_\_\_\_ Rear: \_\_\_\_\_  
 R/Bal. 6 mm R/Bal. 6 mm  
 L/Bal. 6 mm L/Bal. 6 mm  
 D.O.A. \_\_\_\_\_ D.O.L. 26-06-19  
 Survey held at W/S 12pm  
 Des. of Damages: Frt / Rear / O/S / ☒ U/S / UIC / Rooftop or  
 The UIC / Chassis frame / Body Structure affected due to collision.

Date / Time Action / Instruction  
~~26/6 Finalized \$4200 with Tak~~  
L/S - \$4200 (Red \$16124.95/79%)

Date/Time, File Pass to?

☐ : Preli. Report  
☐ : Final Report

Days Of Repair:

Resurvey No. of Trip:

Survey Fee:

Transportation:

\$ - RS - \$

Photos

Others

TOTAL

Report Format :

Lump Sum / I.B.I: (\$ )

Add Fee:

☐ Site Insp (\$)  
☐ Interview (\$)  
☐ Tech. Invs (\$)  
☐ Weekend (\$)



TACHYON MOTOR PTE LTD

Blk 9004 Tampines St 93

#01-108 Singapore 528838

Tel:67831948

Email: tyt\_tak@hotmail.com

**ASSESSMENT FOR REPAIR : SLK68E**

S/N	Description	Qty	Quotation
1	FRONT LEFT FENDER / Bnc	1pc	657.12
2	FRONT LEFT FENDER BRACKET X	1pc	35.00
3	FRONT LEFT FENDER END PLATE X	1pc	82.36
4	FRONT LEFT DOOR / Bnc	1pc	2,386.10
5	SOUND ABSORBER LAMINATED LHF	1pc	94.16
6	DOOR SEAL OUTER BLACK LHF	1pc	96.30
7	REAR LEFT DOOR	1pc	2,386.10
8	SOUND ABSORBER LAMINATED LHR	1pc	94.16
9	DOOR SEAL OUTER BLACK LHR	1pc	128.40
10	REAR WHEELS DISC ALUM LH	1pc	1,293.83
11	RUBBER VALVE X	1pc	5.35
12	LONG-LIFE UNDER SEAL F&R	2 pcs	352.90
			7,611.78
		LESS 10%	-699.53
			6,912.25
	WHEEL ALIGNMENT	1pc	385.20
	R&R RIM & BALANCE	1pc	53.50
	DIAGNOSTIC AND PROGRAMMING	1pc	588.00
	CHECK SHORT CIRCUIT/HARNESS REPAIR	1pc	350.00
	TRANSFER DOOR MECH	2pcs	900.00
	SPRAY PAINTING	6pcs	5,136.00
	PAINTING CERAMIC COATING	6pcs	1,800.00
	LABOUR CHARGE	5pcs	4,200.00
		TOTAL	20,324.95

6 Days.

Unp Sur Repair

After repair

Caro Qiaq - 8288 0282

26/6/19.

5241.03

20% : 4200

LKK Auto Consultants hence notify the Repairer of the following:

- To resurvey before/after spray painting
- To display damaged part(s) during resurvey
- Parts prices are subject to confirmation
- Third party survey is on a "Without Prejudice" basis
- No illegal modification(s) is allowed
- Supplementary item(s) must be resurveyed and is subject to final approval from Insurance Company

Acknowledged by Repairer

Signature:

Date:

> Back to OneMotoring

## Enquire PARF/COE Rebate for Registered Vehicle

Vehicle Owner Particulars	
Owner ID Type:	Singapore NRIC
Owner ID:	7211B
Vehicle Details	
Vehicle No.:	SLK68E
Vehicle to be Exported:	No
Intended Deregistration Date:	27 Jun 2019
Vehicle Make:	VOLKSWAGEN
Vehicle Model:	POLO GP 1.2 TSI A/T 6C13EZ SR LED
Primary Colour:	Black
Manufacturing Year:	2017
Engine No.:	CJZD40331
Chassis No.:	WVWZZZ6RZHU058241
Maximum Power Output:	66.0 kW (88 bhp)
Open Market Value:	\$17,608.00
Original Registration Date:	17 Aug 2017
First Registration Date:	17 Aug 2017
Transfer Count:	1
Actual ARF Paid:	\$7,608.00
Intended PARF Rebate Details	
PARF Eligibility:	Yes
PARF Eligibility Expiry Date:	16 Aug 2027
PARF Rebate Amount:	\$5,706.00
Intended COE Rebate Details	
COE Expiry Date:	16 Aug 2027
COE Category:	A - Car up to 1600cc & 97kW (130bhp)
COE Period(Years):	10
QP Paid:	\$46,778.00
COE Rebate Amount:	\$38,063.00
<b>Total Rebate Amount:</b>	<b>\$43,769.00</b>

The information contained herein is correct as at 27 Jun 2019

OK

**PRE-REPAIR INSPECTION REQUEST – SLK68E vs SFN1888D (OI) on D.O.A.: 22/06/2019**

From: Hor, Yinnul  
To: 'assignments@lkkauto.com'; Admin A (admin-a@lkkauto.com)  
Cc: Fong, Andy-SY, Chin, Lee-Ying, Kaur, Baljit, Abu Kassim, Noor Mariesa, Azlan, Syazairdina, Chan, Yoke Shi, Lim, Sheng Yang, Mithoosingh, Aashweerjeetkaur, Subramaniam, Divyashni, Tor  
Sent: 6/25/2019 5:20:54 PM  
Attachments:  SLK68E vs SFN1888D.PDF

Hi,

Please refer to the enclosed request from **Tachyon Motor**.

Claim no : 8568474355SG003  
Case Owner : Loh Chee Hong

If you have any queries/concerns, please let us know.  
*Kindly assist to assign **XIN GUO XIANG** as Single Joint Expert as requested.*

Thanks & Regards,

Hor Yinnul (Viviane)  
AIG  
Claim Adjuster II, Singapore FVCL, Claims Operations – Auto  
[Yinnul.Hor@aig.com](mailto:Yinnul.Hor@aig.com) | [www.aig.ae](http://www.aig.ae)

9-20pm 28/6/19  
Vehicle In  
sur @ Curo Qiang

From: tyt\_tak@hotmail.com [mailto:tyt\_tak@hotmail.com]  
Sent: Tuesday, June 25, 2019 5:00 PM  
To: Hor, Yinnul  
Subject: RE: PRE-REPAIR INSPECTION - ACCIDENT INVOLVING OUR INSURED VEHICLE SFN1888D AND SLK68E ON 22/06/2019

Hi Yinnul,  
  
can you arrange LKK Auto Consultants Pte Ltd XIN GUO XIANG  
  
thank you  
  
mr too  
  
tachyon motor

From: Hor, Yinnul  
Sent: Tue, 25 Jun 2019 07:43:18 +0000  
To: tyt\_tak@hotmail.com  
Cc: Fong, Andy-SY, Chin, Lee-Ying, Kaur, Baljit, Abu Kassim, Noor Mariesa, Azlan, Syazairdina, Chan, Yoke Shi, Lim, Sheng Yang, Mithoosingh, Aashweerjeetkaur, Subramaniam, Divyashni, Tong, Wahxin  
Subject: PRE-REPAIR INSPECTION - ACCIDENT INVOLVING OUR INSURED VEHICLE SFN1888D AND SLK68E ON 22/06/2019

Without Prejudice

Your Reference : SLK68E  
Our Reference : 8568474355SG003

Dear Sir/Madam,

We refer to your Notice of Accident of even date.

We intend to conduct a pre-repair survey of the damage to your client's/your customer's vehicle jointly with your client/your motor workshop. We propose to use one of the motor surveyors named in the attached list to conduct the joint pre-repair survey as a single joint expert:

Name of Surveyor	Company Name
AIG In House Surveyor	AIG Asia Pacific Insurance Pte Ltd
Lawrence Ng Chun Kee	Priority Services
Jeffrey Ong Leng Kiat	Priority Services
Jimmy Lee	Priority Services
EC Looi	Automobile Inspection Services Pte Ltd
Pang Kiah Keen (Frankie)	Formteam Adjusters Pte Ltd
Ng You Han	Formteam Adjusters Pte Ltd
Soon Han Xin (Gary)	Formteam Adjusters Pte Ltd
Chow Bo Xiong	Formteam Adjusters Pte Ltd
Chua Soo Teck (Benjamin)	Formteam Adjusters Pte Ltd
Kalvin Ang	LKK Auto Consultants Pte Ltd
Xing Guo Qiang	LKK Auto Consultants Pte Ltd
Marcus Chua	LKK Auto Consultants Pte Ltd
Mohamad Taufikh	LKK Auto Consultants Pte Ltd
Adrian Ling	LKK Auto Consultants Pte Ltd

Mohammed Rasul	LKK Auto Consultants Pte Ltd
Kenneth Kong	LKK Auto Consultants Pte Ltd

Please let us know within two (2) working days whether you agree to the appointment of any of these motor surveyors as a single joint expert. You may select one or more of the list of motor surveyors. We will bear the cost of the pre-repair survey carried out by the single joint expert.

Thanks & Regards,

Hor Yin Rut (Viviane)

AIG

Claim Adjuster II, Singapore FNOI, Claims Operations – Auto

[Yinrut.Hor@aig.com](mailto:Yinrut.Hor@aig.com) | 6566.8930

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**TACHYON MOTOR PTE LTD**

Blk 9004 Tampines St 93 #01-108 Singapore 528838

Tel: 67831948

Email: tyt\_tak@hotmail.com

---

25/06/2019

To AIG ASIA PACIFIC INSURANCE

Dear Sir,

RE: NOTICE TO THIRD PARTY INSURERS TO CONDUCT PRE-REPAIR INSPECTION WITHIN 2 WORKING DAYS.

ACCIDENT INVOLVING SLK68E / SFN1888D ON 22/6/2019 AT ALONG CP LOT 105 OF BLK 631 BEDOK RESERVOIR RD

Please be informed that the said vehicle can be inspected at following venue:


TACHYON MOTOR PTE LTD  
BLK 9004 TAMPINES ST93  
#01-108 SINGAPORE 528838  
TEL: 67831948

CONTACT PERSON : AH TAK

Please note that if you fail to conduct the pre-repair inspection within next 2 working days excluding Any intervening Saturday, Sunday or public holiday the said workshop will commence repair thereafter without further with you .

Thank you

Your Faithfully



Tachyon Motor Pte Ltd  
Mr ah tak

**ACCIDENT INVOLVING SFN 1888D(OI) AND SLK 68E(TP) ON 22/06/2019**

We refer to the above matter.

Insured moving out from parking lot and collided onto third party vehicle. Liability is not in our driver's favour.

We did clarify with insured the nature of the accident and he is aware that NCD (if any) would be affected.

We seek your approval to offer to Third Party repairer, "**TACHYON MOTOR PTE LTD**" is as follows: -

	<b>Claimed Amount</b>	<b>Revised Amount</b>
1. Cost of Repair	\$ 20,324.95	\$ 4,200.00
2. Loss of Use (6days x \$100.00)	\$ 600.00	\$ 360.00 (6days x \$60.00)
3. LTA/ GIA Search Fee	\$ 7.45	\$ 7.45
4. Admin paperwork Fee	\$ 350.00	\$ -
<b>Total</b>	<b>\$ 21,282.40</b>	<b><u>\$ 4,567.45</u></b>

\*\*06days recommendation for repair.

All the relevant documents had been uploaded in Merimen.

**Kindly let us have your approval.**

Best Regards,

**Carlton Chan** | Case Handler

**LKK Auto Consultants Pte Ltd**

Phone: 6749 5792 | email: [Jiale@lkkauto.com](mailto:Jiale@lkkauto.com) | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)



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## Jia Le (LKK Auto)

---

**From:** TACHYON MOTOR TACHYON MOTOR <tachyonmotor@hotmail.com>  
**Sent:** Tuesday, 30 July 2019 12:22 PM  
**To:** Jia Le (LKK Auto)  
**Subject:** Re: accident involve slk68e and sfn1888d  
**Attachments:** SLK68E DV.pdf

Hi carlor,  
please attach the DV attachment.  
thank you  
mr teo

---

**From:** Jia Le (LKK Auto) <JiaLe@lkkauto.com>  
**Sent:** Monday, July 29, 2019 10:13 AM  
**To:** TACHYON MOTOR TACHYON MOTOR <tachyonmotor@hotmail.com>  
**Subject:** RE: accident involve slk68e and sfn1888d

Without Prejudice

Dear Mr Teo,

Please duly sign the DV enclosed and return to us for our necessary action.

Thank you.

Best Regards,

**Carlor Chan** | Case Handler

**LKK Auto Consultants Pte Ltd**

Phone: 6749 5792 | email: [Jiale@lkkauto.com](mailto:Jiale@lkkauto.com) | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

---

**From:** TACHYON MOTOR TACHYON MOTOR [mailto:tachyonmotor@hotmail.com]  
**Sent:** Monday, 29 July 2019 9:38 AM  
**To:** Jia Le (LKK Auto)  
**Subject:** Re: accident involve slk68e and sfn1888d

Hi Carlor,  
I accept the amount\$4567.45.  
thank you  
mr teo

---

**From:** Jia Le (LKK Auto) <JiaLe@lkkauto.com>  
**Sent:** Friday, July 26, 2019 11:49 AM  
**To:** TACHYON MOTOR TACHYON MOTOR <tachyonmotor@hotmail.com>  
**Cc:** Admin A <admin-a@lkkauto.com>  
**Subject:** RE: accident involve slk68e and sfn1888d

Without Prejudice

Dear Sir/Mdm,

- We refer to the above matter.

We propose settlement as follows:-

1. Cost of Repair	\$ 4,200.00
2. Loss of Use (6days x \$60.00)	\$ 360.00
3. LTA Search Fee	\$ 7.45
TOTAL	\$ 4,567.45

Please confirm acceptance.

"Kindly note that this negotiation between parties on this matter is purely on a without prejudice basis with the sole intention of resolving the matter amicably without parties resorting to legal proceedings. No admission of liability, whatsoever, should be deemed / inferred from this negotiation of terms/settlement.

In the event of new evidence being discovered or subsequently produced by either party that will materially affect/influence on the issues of liability/damages, either party is not bound, thereafter, by the negotiation terms/settlement."

Best Regards,  
Carlor Chan | Case Handler  
LKK Auto Consultants Pte Ltd  
Phone: 6749 5792 | email: [Jiale@lkkauto.com](mailto:Jiale@lkkauto.com) | fax: 6741-4108  
Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

-----Original Message-----

From: TACHYON MOTOR TACHYON MOTOR [<mailto:tachyonmotor@hotmail.com>]  
Sent: Monday, 8 July 2019 2:16 PM  
To: Mei Kwan (LKKAuto); Jia Le (LKK Auto)  
Cc: Admin A  
Subject: Re: accident involve slk68e and sfn1888d

From: Mei Kwan (LKKAuto) <[Meikwan@lkkauto.com](mailto:Meikwan@lkkauto.com)>  
Sent: Monday, July 8, 2019 2:11 PM  
To: TACHYON MOTOR TACHYON MOTOR  
Cc: Admin A; Jia Le (LKK Auto)  
Subject: RE: accident involve slk68e and sfn1888d

'WITHOUT PREJUDICE'  
SAVE AS TO COSTS

Dear Sir / Madam,

No attachment found.

Kindly re-send.

Thank you.  
Best Regards,  
Mei Kwan | Admin  
LKK Auto Consultants Pte Ltd  
Phone: 6366 0055 | email: [MeiKwan@lkkauto.com](mailto:MeiKwan@lkkauto.com) <<mailto:MeiKwan@lkkauto.com>> | fax: 67414108 Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: TACHYON MOTOR TACHYON MOTOR <[tachyonmotor@hotmail.com](mailto:tachyonmotor@hotmail.com)>  
Sent: Monday, 8 July, 2019 2:07 PM  
To: Jia Le (LKK Auto) <[JiaLe@lkkauto.com](mailto:JiaLe@lkkauto.com)>

\* Cc: Admin A <[admin-a@lkkauto.com](mailto:admin-a@lkkauto.com)>  
Subject: Re: accident involve slk68e and sfn1888d

Hi jia le this is gia report for slk68e.

---

From: Jia Le (LKK Auto) <[JiaLe@lkkauto.com](mailto:JiaLe@lkkauto.com)<<mailto:JiaLe@lkkauto.com>>>  
Sent: Monday, July 8, 2019 12:43:28 PM  
To: TACHYON MOTOR TACHYON MOTOR  
Subject: RE: accident involve slk68e and sfn1888d

WITHOUT PREJUDICE

Dear Tak,

Please let us have a copy of your client's GIA report.

Thank you.

Best Regards,  
Carlor Chan | Case Handler  
LKK Auto Consultants Pte Ltd  
Phone: 6749 5792 | email: [Jiale@lkkauto.com](mailto:Jiale@lkkauto.com)<<mailto:Jiale@lkkauto.com>> | fax: 6741-4108 Blk 51, Paya Ubi  
Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

---

From: TACHYON MOTOR TACHYON MOTOR [<mailto:tachyonmotor@hotmail.com>]  
Sent: Monday, 8 July 2019 12:32 PM  
To: Jia Le (LKK Auto)  
Subject: Re: accident involve slk68e and sfn1888d

please attach the attachment.

---

From: TACHYON MOTOR TACHYON MOTOR  
Sent: Monday, July 8, 2019 12:25 PM  
To: [jiale@lkkauto.com](mailto:jiale@lkkauto.com)<<mailto:jiale@lkkauto.com>>  
Subject: accident involve slk68e and sfn1888d

Hi Jia Le,  
I spoke to you last Friday regarding the invoice and authorize letter slk68e want to send to you.  
Please attach the attachment for the document.  
anything you can drop me a email or call me at 81139137.

thank you  
tak  
tachyon motor

## Jia Le (LKK Auto)

---

**From:** Loh, Chee-Heng <Chee-Heng.Loh@aig.com>  
**Sent:** Friday, 26 July 2019 11:29 AM  
**To:** Jia Le (LKK Auto)  
**Subject:** RE: Your ref: 8568474355SG [ACCIDENT INVOLVING VEHICLES SFN1888D AND SLK68E ON 22/06/2019]

Dear Jia Le,

Mandate approved in Merimen up to \$4,567.45.

Thank you.

Best regards,  
Loh Chee Heng  
AIG  
Senior Complex Claims Examiner  
Claims | AIG Asia Pacific Insurance Pte. Ltd

AIG Building, 78 Shenton Way #08-16 Singapore(079120)  
Tel +(65) 6419 1881  
[Chee-Heng.Loh@aig.com](mailto:Chee-Heng.Loh@aig.com) | [www.aig.sg](http://www.aig.sg)



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---

**From:** Jia Le (LKK Auto) [mailto:[JiaLe@lkkauto.com](mailto:JiaLe@lkkauto.com)]  
**Sent:** Friday, 26 July 2019 10:04 AM  
**To:** Loh, Chee-Heng <Chee-Heng.Loh@aig.com>  
**Subject:** [EXTERNAL] Your ref: 8568474355SG [ACCIDENT INVOLVING VEHICLES SFN1888D AND SLK68E ON 22/06/2019]

This message is from an external sender; be cautious with links and attachments.

AIG Ref: **8568474355SG**

LKK Ref: CC4/AIG19011360/Gda3

Dear Sirs/Madam,



Auto  
Consultants  
Pte Ltd

51 UBI AVE 1, #01-25 PAYA UBI INDUSTRIAL PARK, SINGAPORE 408933 TEL : (065) 62563561 FAX : (065) 62564315

Our Ref: CC4/AIG19011360/Gda3

08 JULY 2019

**LUM YUEN SANG**  
500 SERANGOON NORTH AVENUE 4  
#05-512  
SINGAPORE 550500

Dear Sir/Madam,

**ACCIDENT INVOLVING SFN 1888D & SLK 68E ALONG/AT BLK 631 BEDOK  
RESERVOIR ROAD OSCP ON 22/06/2019**

We refer to the above subject matter. We write to inform you that we are the loss adjuster appointed by your motor insurer, AIG Asia Pacific Insurance Pte Ltd to deal with the third party claim against your policy.

We have received a claim from SLK 68E against your motor insurance policy.

Based on the accident report and accident scenario, we are of the view that liability is not in your favour as your vehicle moving out from parking lot and collided onto the third party vehicle. We will therefore proceed to negotiate for an amicable settlement with the Third Party.

Should you however wish to further discuss on the matter prior to our negotiations and settlement, please contact us within 10 days from the date of this letter.

Please note that your No-Claim Discount (NCD) (if any) will be affected and reduced by 30% (20% for commercial vehicles) upon next renewal due to this Third Party claim. However, if your policy has a NCD protector feature, it will be deemed utilized for this claim and your NCD will be protected.

Please call us if you have further queries.

Yours faithfully,

CHAN JIA LE  
Case Handler  
DID: 6749 5792  
FAX: 6741 4108  
Email: [JiaLe@lkkauto.com](mailto:JiaLe@lkkauto.com)

c.c. *AIG Asia Pacific Insurance Pte Ltd*  
*(Motor Claims Dept)*



TACHYON MOTOR PTE LTD

Blk 9004 Tampines St 93

#01-108 Singapore 328838

Tel: 67831948

Fax: 67834013

Email: tyt\_tak@hotmail.com

## LETTER OF AUTHORISATION

TO: AIG ASIA PACIFIC INSURANCE

I TEO YEE TAK I/C NO. S8187211B Owner of vehicle SLK68E authorised  
TACHYON MOTOR PTE LTD to proceed with claim and repair of my motorcycle due to accident involving  
SFN1888D ON 22/6/2019 AT ALONG CP LOT 105 OF BLK 631 BEDOK RESERVOIR RD

A handwritten signature in black ink, appearing to read "TEO YEE TAK".

TEO YEE TAK  
S8187211B

**RELEASE VOUCHER**  
**(AIG Asia Pacific - Express Third Party Claim)**

"We/I, TACHYON MOTOR PTE LTD ("the workshop") hereby confirm that we/I have reached an agreement with the appointed surveyor of AIG Asia Pacific Insurance Pte Ltd LKK AUTO CONSULTANTS PTE LTD (name of surveyor) with respect to the amount claimed for S\$4,200.00 (Repair Cost), S\$360.00 (Loss of Use/Rental), S\$7.45 (Disbursement) for vehicle no. SLK 68E that was damaged pursuant to the accident which occurred on 22/06/2019 (date) along CP LOT 105 OF BLK 631 BEDOK RESERVOIR RD (location) involving vehicle no/s SFN 1888D. This is pursuant to the inspection conducted on 26/06/2019 (date) at "the workshop".

We/I confirm that we/I are/am authorized by the owner TEO YEE TAK ("the third party claimant") of vehicle no. SLK 68E make the claim as set out in the above paragraph and we/I have full authority to settle the matter on his/her behalf in a manner that we/I deem fit. We/I enclose herein the letter of authority given by "the third party claimant".

We/I further confirm that we/I will indemnify AIG Asia Pacific Insurance Pte Ltd for all damages, loss and/or expense that they will or have already incurred in the event that "the third party claimant" after the above said agreement lodges a further claim against the former for any loss and expenses suffered pertaining to costs of repairs and/or rental and/or loss of use pursuant to the damage to SLK 68E (vehicle no.) as a result of the accident.

We/I confirm that the agreement reached above is in full and final settlement of any claim of "the third party claimant" pursuant to the accident and that further this settlement is reached on a without prejudice and without admission of liability basis.

This agreement is subject to the application of Singapore law and the Singapore Courts have exclusive jurisdiction over any dispute arising out of the same.

Dated this 30 (day) of July (month) 2019 (year)



Signed by appointed surveyor



Signed by "the workshop" (with chop)





TACHYON MOTOR PTE LTD

Blk 9004 Tampines St 93

#01-108 Singapore 528838

Tel:67831948

Fax:67834013

Email: tyt\_tak@hotmail.com

## Tax Invoice

R.O.C: 200704431R



No.: 08979

TO:SLK68E

Date: 05-Jul-19

Payment Term:CASH

Model: POLO 1.2TSI

Mileage:

Part No.	Desecriotion	Unit Price	Quantity	Price
	LUMP SUM REPAIR	\$4,200.00	1	\$4,200.00
	LOSS OF USE	\$100.00	6	\$600.00
	LTA INSURANCE ENQUIRY	\$7.45	1	\$7.45
	ADMIN PAPERWORK FEE	\$350.00	1	\$350.00
Total				\$5,157.45

Cheque should be crosses and made payable

To TACHYON MOTOR PTE LTD

Customer's Sign & Stamp

# Land Transport Authority

Land Transport Authority  
10 Sin Ming Drive  
Singapore 575701

GST Registration No. : M4-0005529-2

Print Date/Time : 25 Jun 2019 / 09:58:43

Receipt Date/Time : 25 Jun 2019 / 09:58:17

## Tax Invoice/Receipt

Receipt No. : ITNET-00000-190625-000612

Previous Receipt No. :

S/N	Item Description/ Business Transaction Reference No.	Amount Before GST (\$)	GST Amount (\$)	Amount After GST (\$)
Result of Insurance Enquiry - SFN1888D				
As at 22 Jun 2019/12:00:00				
Insurance Co: AIG ASIA PACIFIC INSURANCE PTE. LTD.				
1	Insurance Enquiry - SFN1888D			
	Enquiry Fee	7.00	0.49	7.49
	20190625095432403182			
	<b>Sub-Total</b>	7.00	0.49	7.49
	<b>Total Before Rounding</b>	7.00	0.49	7.49
	<b>Rounding Difference</b>			0.04
	<b>Total Amount Payable</b>			7.45
	<b>Paid By</b>			
	xxxxxxxxxxxx1125		Credit Card: Visa /MasterCard	7.45
	<b>Total</b>			7.45
	<b>Cash Change</b>			0.00
	<b>Tendered Amount</b>			7.45
	<b>Excess Refundable Amount</b>			0.00

THANK YOU AND HAVE A NICE DAY!

Please ensure that all payments to the Authority are good and promptly settled by the payment service provider / financial institution. Otherwise, the transaction and receipt is considered void and late fee may apply.

## ...CLAIM SUBFOLDER...(Pending for Survey Report)

Fastlane

## CLAIM SUBFOLDER TRACKING

Case	Notified	Est Submitted	Adj Assigned	Adj Rpt	Adj Submitted	Ins Auth'd	Status
Main	24 Jun 2019 <a href="#">Edit Reg</a>		25 Jun 2019 00:00 <a href="#">Edit Adj Rpt</a>	<b>S\$4,200.00</b> <a href="#">Edit Estimates</a>	<b>S\$4,200.00</b> <a href="#">View Rpt</a>		<b>Pending for Survey Report</b> <a href="#">Cancel Case</a>

Main	Reference	Claim Details	Documents	Show All					
<b>CLAIM SUBFOLDER DETAILS</b> <span style="float: right;">[Created by adjuster]</span>									
Insured:	LUM YUEN SANG, ID: S1556939E								
Main Claimant:	TEO YEE TAK, ID: S8187211B								
Vehicle Reg. No.:	SLK68E	Date of Loss:	22/06/2019 00:00 - :59 [22 Months and 5 Days From LTA Reg Date (Man Yr)]						
Claim Type:	TP / 8568474355SG	Policy/Cover Note No.:	(Comprehensive)						
Vehicle Reg. No. (Insured):	SFN1888D	Policy No. (Claimant):	MT/00511855						
		Excess:							
Repairer:	Tachyon Motor Pte Ltd (HQ) 9004 TAMPINES ST. 93, #01-108, 528838 Tampines - Tel:								
Handling Insurer:	AIG Asia Pacific Insurance Pte. Ltd. (Express) - Tel: 65-6419-3000 ... [Handled by Loh, Chee-Heng] Chee-Heng.Loh@aig.com								
Claimant's Insurer:	Direct Asia Insurance (Singapore) Pte Ltd (HQ) - Tel: 65322888								
Adjuster:	LKK Auto Consultants Pte Ltd (HQ) - Tel: 6256-3561 ... [Handled by XING GUO QIANG] ... [Final Rpt due 05/07/2019]								
<b>ASSOCIATED MAIL RECEIVED</b> <span style="float: right;"><a href="#">View All</a> <a href="#">Compose Case Mail</a></span>									
<ul style="list-style-type: none"> <li>AIG_SG_EXPRESS (26/07/2019): Alert - Adj Mandate Approved (S\$4567.45) - SLK68E - Claim Handler: Loh, Chee-Hen...</li> <li>AIG_SG (27/06/2019): Request To Upload TP GIA Report</li> </ul>									
<b>ALL ASSOCIATED TASKS</b> <span style="float: right;"><a href="#">View All</a> <a href="#">Search Tasks</a> <a href="#">Create New Task</a> <a href="#">Complete</a></span>									
Due Date	Priority	Type	Task Group	Subject	Handler	Assigned By	Completed On	Created On	Done?
No results.									

## Claim Documents

\*SLK68E (8568474355SG)  
 [SFN1888D]  
 TP  
 TEO YEE TAK  
 Jun 22 2019 12:00AM  
 [LUM YUEN SANG]  
 Tachyon Motor Pte Ltd

Upload Documents		Upload Photos		Compose New Letter		Upload Video		Upload Audio		View <span>View in Browser</span>	
<b>Letters/Correspondences</b>										1 per page	<input checked="" type="checkbox"/>
No	Finalized On	LKK Auto Consultants Pte Ltd (HQ)						Thumbnail	Print		
1	(Draft)	Third Party Express Settlement - Payment Breakdown							Edit		
<b>Photos/Images</b>										3 per page	<input checked="" type="checkbox"/>
No	Relabel/Reorder	LKK Auto Consultants Pte Ltd (HQ)						Thumbnail	Print		
1	26/07/19 10:00	General View							Load JPG <input checked="" type="checkbox"/>		
2	26/07/19 10:00	General View							Load JPG <input checked="" type="checkbox"/>		
3	26/07/19 10:00	General View							Load JPG <input checked="" type="checkbox"/>		
4	26/07/19 10:00	General View							Load JPG <input checked="" type="checkbox"/>		
5	26/07/19 10:00	General View							Load JPG <input checked="" type="checkbox"/>		
6	26/07/19 10:00	General View							Load JPG <input checked="" type="checkbox"/>		
7	26/07/19 10:00	General View							Load JPG <input checked="" type="checkbox"/>		
8	26/07/19 10:00	General View							Load JPG <input checked="" type="checkbox"/>		
9	26/07/19 10:00	General View							Load JPG <input checked="" type="checkbox"/>		
10	26/07/19 10:00	General View							Load JPG <input checked="" type="checkbox"/>		
11	26/07/19 10:00	General View							Load JPG <input checked="" type="checkbox"/>		
12	26/07/19 10:00	General View							Load JPG <input checked="" type="checkbox"/>		
13	26/07/19 10:00	General View							Load JPG <input checked="" type="checkbox"/>		
14	26/07/19 10:00	General View							Load JPG <input checked="" type="checkbox"/>		
15	26/07/19 10:00	General View							Load JPG <input checked="" type="checkbox"/>		
16	26/07/19 10:00	General View							Load JPG <input checked="" type="checkbox"/>		
17	26/07/19 10:00	General View							Load JPG <input checked="" type="checkbox"/>		
18	26/07/19 10:00	General View							Load JPG <input checked="" type="checkbox"/>		
19	26/07/19 10:00	General View							Load JPG <input checked="" type="checkbox"/>		
20	26/07/19 10:00	General View							Load JPG <input checked="" type="checkbox"/>		
21	26/07/19 10:00	General View							Load JPG <input checked="" type="checkbox"/>		
22	26/07/19 10:00	General View							Load JPG <input checked="" type="checkbox"/>		
23	26/07/19 10:00	General View							Load JPG <input checked="" type="checkbox"/>		
24	26/07/19 10:00	General View							Load JPG <input checked="" type="checkbox"/>		
25	26/07/19 10:00	General View							Load JPG <input checked="" type="checkbox"/>		
26	26/07/19 10:00	General View							Load JPG <input checked="" type="checkbox"/>		
27	26/07/19 10:00	General View							Load JPG <input checked="" type="checkbox"/>		
28	26/07/19 10:00	General View							Load JPG <input checked="" type="checkbox"/>		
29	26/07/19 10:00	Odometer Reading							Load JPG <input checked="" type="checkbox"/>		
30	26/07/19 10:00	Chassis Number							Load JPG <input checked="" type="checkbox"/>		
31	26/07/19 10:03	Reinspection Photo							Load JPG <input checked="" type="checkbox"/>		
32	26/07/19 10:03	Reinspection Photo							Load JPG <input checked="" type="checkbox"/>		
33	26/07/19 10:03	Reinspection Photo							Load JPG <input checked="" type="checkbox"/>		
34	26/07/19 10:03	Reinspection Photo							Load JPG <input checked="" type="checkbox"/>		

Letters/Correspondences			1 per page	<input checked="" type="checkbox"/>
No	Finalized On	LKK Auto Consultants Pte Ltd (HQ)	Thumbnail	Print
				<input checked="" type="checkbox"/>
35	26/07/19 10:03	Reinspection Photo	 Load JPG	<input checked="" type="checkbox"/>
36	26/07/19 10:03	Reinspection Photo	 Load JPG	<input checked="" type="checkbox"/>
37	26/07/19 10:03	Reinspection Photo	 Load JPG	<input checked="" type="checkbox"/>
38	26/07/19 10:03	Reinspection Photo	 Load JPG	<input checked="" type="checkbox"/>
Documentation			1 per page	<input checked="" type="checkbox"/>
No	Relabel/Reorder	LKK Auto Consultants Pte Ltd (HQ)	Thumbnail	Print
1	26/06/19 18:53	ACKNOWLEDGEMENT EMAIL TO AIG DD 26.06.2019	 Load PDF	
2	26/06/19 18:53	EMAIL FROM AIG DD 25.06.2019	 Load PDF	
3	26/06/19 18:53	NOTIFICATION FROM WORKSHOP	 Load PDF	
4	02/07/19 11:20	TP ESTIMATE	 Load PDF	
5	06/07/19 14:28	TP GIA REPORT.	 Load PDF	
6	26/07/19 09:58	LETTER TO OI	 Load PDF	
7	26/07/19 09:58	LTA SEARCH FEE	 Load PDF	
8	13/08/19 08:45	WORKSHOP INVOICE	 Load PDF	
9	13/08/19 08:45	AUTHORISATION TO ACT FORM	 Load PDF	
10	13/08/19 08:45	Release Voucher	 Load PDF	
No	Finalized On	AIG Asia Pacific Insurance Pte. Ltd. (SG)	Thumbnail	Print
1	27/06/19 09:25	OI GIA REPORT	 Load PDF	

## Documents Checklist

DOCUMENTS CHECKLIST	Reset	Save	Print
There are no document checklists configured.			
<div> Our Checklist Remarks - LKK Auto Consultants Pte Ltd (HQ) <div></div> </div>			
Show Remarks To: <input type="checkbox"/> Handling Insurer <small>Note: Remarks are private unless you show it to other parties.</small>			

NOTE: TO BE COMPLETED BY SURVEYOR

TEAM \_\_\_\_\_

### THIRD PARTY EXPRESS SETTLEMENT (PAYMENT BREAKDOWN)

Vehicle No:	SFN1888D (Insd veh)	Model:	VOLKSWAGEN POLO 1.2 TSI
	SLK68E (TP veh)		(A)
Date of Accident:	22/06/2019		

Global Sum Settlement	:	<input type="checkbox"/> Yes	<input checked="" type="checkbox"/> No
Repair Estimate	:	\$	20,263.30
Final Repair Cost	:	\$	4,200.00
Loss of Use	:	\$	360.00
Rental (if any)	:	\$	0.00
LTA / GIA Search Fee	:	\$	7.45
Others:	:	\$	0.00
	:	\$	
Final Settlement Sum	:	\$	4,567.45

6.00 days at \$60.00 per day  
days

Is Third Party Workshop GIA Registered? ☐ YES ☒ NO (Kindly indicate below)

A) For Non GIA Registered Workshop: Agreed Liability \_\_\_\_\_ 100 \_\_\_\_\_ (%)

B) For GIA Registered Workshop: BOLA Applicable: Yes/ No BOLA Scenario No: \_\_\_\_\_

BOLA Liability: \_\_\_\_\_ (%) Assessed Liability (\*): \_\_\_\_\_ (%)

\* Assessed Liability to be filled only for chain collisions and for cases where BOLA does not apply.

Remarks \_\_\_\_\_

Payment Instruction: Payee's Breakdown			
1)	Tachyon Motor Pte Ltd	:	\$ 4,567.45
2)		:	\$
3)		:	\$

JOANNE LEE KHANG MIN

13 Aug  
2019

LKK Auto Consultants Pte Ltd

Date

Please attach all the supporting documents to the form.

(Final Repair Bill; Rental Invoice; Release Voucher; Authorisation to Act; Survey Report; Medical Report/ Bill (if any))

## LKK Auto Consultants Pte Ltd (Co. Reg. No: 199607198R)

51 Ubi Ave 1 #01-25, Paya Ubi Industrial Park  
Singapore 408933

Tel: 6256-3561 Fax: 6844-8805 Email: sur@lkkauto.com; assignments@lkkauto.com

## VEHICLE DAMAGE INSPECTION REPORT

Our File No: CC4/AIG19011360/GDA3Q2

Date: 13/08/2019

## REFERENCE

Handling Insurer: AIG Asia Pacific Insurance Pte. Ltd.

Policy No:

Claimant Vehicle  
No : SLK68E

Insured Vehicle No : SFN1888D

Date of Loss: 22/06/2019

Nature of Claim: TP

Claim No: 8568474355SG

## DESCRIPTION &amp; IDENTIFICATION OF VEHICLE

Reg No: SLK68E

Make &amp; Model: VOLKSWAGEN POLO, 1.2 TSI (A)

Engine No: CJZD40331

Reg. Date: 17/08/2017 (Man. Year: 2017)

Chassis No: VVVZZZ6RZHU058241

Colour: Black

Odometer: 19761 km

Engine Capacity: 1197 cc

Market Value/New Car

Price: N/A

Sum Insured (S\$): Market Value/New Car Price

## CONDITION OF VEHICLE AT THE TIME OF SURVEY

General Condition:

Steering (Serviceable):

Yes

Footbrake (Serviceable):

Yes

Handbrake (Serviceable):

Yes

Engine Modification:

No

Pre-accident Condition:

## CONDITION OF TYRES

Front Tyre Size: 215/45 R16

Rear Tyre Size:

215/45 R16

Front Left Side: Pirelli 6 mm

Rear Left Side:

Pirelli 6 mm

Front Right Side: Pirelli 6 mm

Rear Right Side:

Pirelli 6 mm

The above values represent the remaining tyre treads depth

COST OF CLAIMS	Repairer's	Adjuster's	Difference	Diff %
Parts	6,850.60	3,041.04	3,809.56	55.61
Miscellaneous Items	0.00	0.00	0.00	
Labour	13,412.70	2,200.00	11,212.70	83.60
Paintwork Labour	0.00	0.00	0.00	
Towing	0.00	0.00	0.00	
<b>Calculated Gross Total (S\$)</b>	<b>20,263.30</b>	<b>5,241.04</b>	<b>15,022.26</b>	<b>74.14</b>
<b>Approved Total (Overridden) (S\$)</b>		<b>4,200.00</b>		
<b>Nett Amount (S\$)</b>	<b>20,263.30</b>	<b>4,200.00</b>	<b>16,063.30</b>	<b>79.27</b>
<b>+ Loss of Use (6.0 x S\$60.00/day) (S\$)</b>		360.00		
<b>+ Doc/Search Fee (S\$)</b>		7.45		
<b>Nett Liability (S\$)</b>		<b>4,567.45</b>		

## INSPECTION

Date of Assignment: 25/06/2019

Date Inspected: 26/06/2019 Inspected At:

Tachyon Motor Pte Ltd (HQ)  
9004 TAMPINES ST. 93, #01-108  
Singapore 528838

Estimated Period of Repair: 6.0 days

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**Adjuster:** XING GUO QIANG**Manager:** CHAN JIA LE

*NOTE: This report represents our findings at the time and place of inspection stated herein. Such inspection has been carried out to the best of our knowledge and ability but any other liability under any other circumstances is hereby expressly excluded.*



## REPAIR DETAILS

### Recommended Parts

No.	Qty	Part No.	Particulars	Condition	Repairer's	Amount
1	1		*FRONT LEFT FENDER	Buckled	657.12 FL	*657.12 FL
2	1		*FRONT LEFT FENDER BRACKET	Not Necessary	35.00 FL	*- FL
3	1		*FRONT LEFT FENDER END PLATE	Not Necessary	82.36 FL	*- FL
4	1		*FRONT LEFT DOOR	Buckled	2,386.10 FL	*1,586.26 FL
5	1		*SOUND ABSORBER LAMINATED LHF	Necessary	94.16 FL	*53.34 FL
6	1		*DOOR SEAL OUTER BLACK LHF	Necessary	96.30 FL	*62.22 FL
7	1		*REAR LEFT DOOR	Repair	2,386.10 FL	*- FL
8	1		*SOUND ABSORBER LAMINATED LHR	Not Necessary	94.16 FL	*- FL
9	1		*DOOR SEAL OUTER BLACK LHR	Not Necessary	128.40 FL	*- FL
10	1		*REAR WHEELS DISC ALUM LH	Cut	1,293.83 FL	*915.32 FL
11	1		*RUBBER VALVE	Not Necessary	5.35 FL	*- FL
12	1		*LONG -LIFEUNDER SEAL F&R (2 PCS)	Necessary (1 PCS ONLY)	352.90 FL	*104.67 FL

F=Franchise part. L=ListItemDisc.

<b>Sub Total (\$\$)</b>	<b>7,611.78</b>	<b>3,378.93</b>
<b>- List Item Discount on L Items 10.00/10.00% (\$\$)</b>	<b>761.18</b>	<b>337.89</b>
<b>Total Parts (\$\$)</b>	<b>6,850.60</b>	<b>3,041.04</b>

Report was unsubmitted during this print-out.

## Recommended Miscellaneous Items

There are no new miscellaneous items selected.

## Recommended Labour

No	Particulars	Lab.Type	Repairer's	Amount
<b>Labour Items</b>				
1	WHEEL ALIGNMENT	New	385.20	60.00
2	R&R RIM & BALANCE	New	53.50	30.00
3	DIAGNOSTIC AND PROGRAMMING	New	588.00	0.00
4	CHECK SHORT CIRCUIT/HARNESS REPAIR	New	350.00	30.00
5	TRANSFER DOOR MECH	New	900.00	120.00
6	SPRAY PAINTING	New	5,136.00	1,200.00
7	PAINTING CERAMIC COATING	New	1,800.00	60.00
8	LABOUR CHARGE	New	4,200.00	700.00
<b>Gross Labour Cost (S\$)</b>			<b>13,412.70</b>	<b>2,200.00</b>

Report was unsubmitted during this print-out.

< END OF ESTIMATES >