

(Suwanra-26/9/19)  
26/9

INSURANCE MANIC. CC 4 ASM AXA1901 1338, RI <sup>03</sup> <sup>9</sup> LKK IDAC

Surveyor: Rasul. DOI: 26/6/19 Date/Time: 26/6/19  
Registered in Merimen: \_\_\_\_\_

Pre-assign / CCU / FTE  
 Insured Vehicle No.: SGM 7967M Claim No.: SAM02RVL (123677)  
 Name of Insured: ROBINET PONTREKUS CHRISTINE Policy No.: \_\_\_\_\_  
 Insured Tel No.: \_\_\_\_\_ HP: \_\_\_\_\_ Make / Model: \_\_\_\_\_  
 Excess Sec II :SS D.O.A.: 24/6/19 Place of Accident: \_\_\_\_\_  
 Is driver the owner?  YES  NO Nature of Accident: \_\_\_\_\_  
 If NO, Driver Name / Age: \_\_\_\_\_ OI GIA REPORT:  YES  NO TP GIA REPORT:  YES  NO  
 Driver Tel No.: \_\_\_\_\_ (V/L:  YES  NO) Insured Liability:  % Final? Yes / No

6x 7723H → → → → →  
 INSR: WSP: Hock Wah INSR: WSP: \_\_\_\_\_ INSR: WSP: \_\_\_\_\_ INSR: WSP: \_\_\_\_\_  
 Tel: \_\_\_\_\_ Tel: \_\_\_\_\_ Tel: \_\_\_\_\_ Tel: \_\_\_\_\_  
 Liability: Hock Wah Liability: \_\_\_\_\_ Liability: \_\_\_\_\_ Liability: \_\_\_\_\_  
 RMKS: \_\_\_\_\_ RMKS: \_\_\_\_\_ RMKS: \_\_\_\_\_ RMKS: \_\_\_\_\_

Date/Time	STAGE	DATE/PIC
9/7/19	Non-Reporting Itr (1st)	09/07/2019
	Non-Reporting Itr (2nd)	23/09/2019
	Non-Reporting Itr (Final)	
	Notification Itr (if non-pickup)	
	Call OI:	
	After call Itr to OI:	
	Documentation Check List:	Handler Typist
	Notification Itr (if non-pickup)	<input type="checkbox"/>
	After call Itr to OI:	<input type="checkbox"/>
	Authorisation To Act:	<input type="checkbox"/>
	Release Voucher:	<input type="checkbox"/>
	Final Repair Bill:	<input type="checkbox"/>
	Car Rental Invoice:	<input type="checkbox"/>
	Towing Invoice:	<input type="checkbox"/>
	LTA / GIA:	<input type="checkbox"/>
	Medical Bill:	<input type="checkbox"/>
	PIR:	<input type="checkbox"/>
	Mandate/Reject Instruction:	<input type="checkbox"/>
	LOD:	<input type="checkbox"/>
	Payment Breakdown Form:	<input type="checkbox"/>
	Post-Repair Photos:	<input type="checkbox"/>
	Others:	<input type="checkbox"/>

PRELIMINARY ADVICE Date/Time: \_\_\_\_\_ Sent By: 04/03/20

FINALIZATION Date/Time: \_\_\_\_\_ Confirm with: \_\_\_\_\_ Confirm by: \_\_\_\_\_

Repair Cost: \$5 \_\_\_\_\_ (days) Reduction: % \_\_\_\_\_ Email  Call

FINAL SETTLEMENT Date/Time: \_\_\_\_\_ Confirm with: \_\_\_\_\_ Email  Call

Final Liability: % 100 (Agreed / Assessed) BOLA S/N No.: 76 If NO or B 28, Ass. Lia: \_\_\_\_\_

Repair Cost: \$5 \_\_\_\_\_

Loss of Rental (LOR): \$5 \_\_\_\_\_ (days)

Loss of Use (LDU): \$5 \_\_\_\_\_ (5 x days)

Loss of Income (LDI): \$5 \_\_\_\_\_ (5 x days)

LOR only  LOU only  LOR + LOU  LOR + LO  (Tick only one)

GIA/LTA Search: \$5 \_\_\_\_\_

Medical: \$5 \_\_\_\_\_ 1) Claim status: Normal/Reject/Private Settle

Disbursement: \$5 \_\_\_\_\_ (e.g. Tow/Independent) 2) Report Format: Reject

Legal Cost: \$5 \_\_\_\_\_ 3) Survey fee: 5700

Total: \$5 \_\_\_\_\_ Global Sum \$5: 4) RA fee: \$254

FINAL PAYMENT Date/Time: \_\_\_\_\_ Confirm with: \_\_\_\_\_ Email  Call

Payee 1: \$5 \_\_\_\_\_ Name 1: \_\_\_\_\_

Payee 2: (Strike if N.A.) \$5 \_\_\_\_\_ Name 2: \_\_\_\_\_

Payee 3: (Strike if N.A.) \$5 \_\_\_\_\_ Name 3: \_\_\_\_\_

COPY SENT 5/3/20

ASSIGNMENT

From: \_\_\_\_\_ Date: 26.6.2019

Estimated Cost: \_\_\_\_\_

OD (TP) WS / TP RES / OD RES / EVA / INV / MV

To inspect Vehicle No: SLX 7723H

at Workshop mis: MOVA

at 15 Fun Yoon Road

Insured: \_\_\_\_\_

Policy No: \_\_\_\_\_

Claims No: \_\_\_\_\_

Sum Insured: \_\_\_\_\_ Excess: \_\_\_\_\_

(Client's Record)

Make of Veh: \_\_\_\_\_

(Policy Condition)

Remark: The veh had commenced its repair at the time of inspection.

N/S	O/S

Bal. or Market Value: \$62k

IDAC Accident Rpt: \_\_\_\_\_ Consistent? : Yes or No

GIA / PR Seen: \_\_\_\_\_ Consistent? : Yes or No

Est. Repairs: 7 days Res.: Yes or No

Lum Sum: 20 % 3 Val: Yes or No

CA / REV / REP. / 24 HRS only

Date: \_\_\_\_\_ Person Contacted: \_\_\_\_\_ Vehicle: IN / OUT

Veh No: SLX 7723H Yr Regn: 2009 / MAY

Type:  M Car / M.Cycle / Bus / Van / Lorry / Taxi / Prime Mover /

Truck / Trailer or

Make: B.M.W 320I AT 2.0L c.c. 1998

Colour: WHITE A/C: Insured / Std / NI / NA

Sp. Reading: - T/Radio: Insured / Std / NI / NA

Eng/No: \_\_\_\_\_

Ci/No: WBAPG 56 MODNL 225 41

Gen. Cond: Good /  Fair / Burnt

Steering:  order / Jammed / Leaked / Burnt or

Brake:  order / Jammed / Leaked / Burnt or

Modl: Nil /  Rim / STD A/Rim or

Tyre Size: F: 205/55R16

R: \_\_\_\_\_

BS / DUN / EXNOVA / GY / FS / LIZA / MIC / OHTSU / PIR / SUMI /

TOYO / YOKO or

Front \_\_\_\_\_ Rear \_\_\_\_\_

R/Bal. 6 mm R/Bal. 6 mm

L/Bal. 6 mm L/Bal. 6 mm

D.O.A. 24/06/19 D.O.I. 26/06/19

Survey held at MOVA (FY)

Des. of Damages: Frt / Rear / O/S / N/S / U/C / Rooftop or O/S FR

The UIC / Chassis frame / Body Structure affected due to collision.

Date / Time	Action / Instruction
	<u>US \$1100/- (Red) \$1384.30 / 66%</u>

Date/Time, File Pass to?  : Prel. Report  : Final Report

1) \_\_\_\_\_  
Date/Time, File Return to?  
2) \_\_\_\_\_

Report Format : \_\_\_\_\_  
Lump Sum / I.B.I: (\$ \_\_\_\_\_)

Days Of Repair: \_\_\_\_\_  
Resurvey No. of Trip: \_\_\_\_\_

Add Fee:  Site Insp (\$ \_\_\_\_\_)  
 Interview (\$ \_\_\_\_\_)  
 Tech. Invs (\$ \_\_\_\_\_)  
 Weekend (\$ \_\_\_\_\_)

Survey Fee:	_____
Transportation:	_____
Photos	_____
Others	_____
TOTAL	_____

# Estimate

25/06/2019

**AXA INSURANCE PTE LTD**  
**8 SHENTON WAY**  
**AXA TOWER #27-01**  
**SINGAPORE 068811**

 Attention :- **XA009**

Page # :- 1

Veh # :- SLX7723H

Veh Model :- B.M.W. 320I AT 2.0L ABS D/AIRB

Estimate# :- CK419340

Claim # :-

ACC. Date :- 24/06/19

Terms :- C.O.D Days

Remarks :-

**Main Office:**  
 Mova Building  
 No. 22, Jalan Kilang,  
 Singapore 159419  
 Tel: (65) 6476 3333  
 Fax: (65) 6271 5891  
 www.mova.com.sg

**Workshop Dept:**  
 Block 100B,  
 Bukit Merah Lane 3,  
 #01-04/06/08/94  
 Singapore 159722

 Tel: (65) 6272 3892  
 Fax: (65) 6270 8314

 Co. Reg. 198904033G  
 GST Reg. M2-0088864-2

No.	Description	Qty	U.Price	Amounts S\$
<b>LIST ITEMS :</b>				
1.	RH FRONT FENDER <i>bt ✓</i>	1	PC	989.00
2.	RH SIDE ROCKER GARNISH <i>x</i>	1	PC	635.00
3.	RH SIDE ROCKER GARNISH BRACKET <i>x</i>	1	PC	40.00
4.	RH FRONT FENDER SIGNAL LAMP <i>x</i>	1	PC	80.00
5.	FRONT FENDER INNER SHIELD CLIPS <i>re -</i>	10	PCS	5.00
LIST TOTAL S\$				1,794.00
5% DISCOUNT S\$				-89.70
				1,704.30
<b>LABOUR :</b>				
TO STRAIGHTEN AFFECTED AREAS AND RENEW DAMAGED PARTS				200 <del>300.00</del>
TO APPLY RUST PROOF ON AFFECTED AREAS				30.00
TO SPRAY PAINT ON REPLACED, REPAIRED AREAS				200 <del>450.00</del>
LABOUR TOTAL S\$				780.00

*Handwritten notes:*  
 3 inconsistent  
 Rasul  
 Hp 90000/8  
 2 days  
 4/5  
 26/06/19 @ 1530  
 Resin after repair

E. &amp; O.E.

NON-TAX AMOUNT S

AMOUNT S\$ 2,484.30

GST @ 7 % 173.90

AMOUNT DUE S\$ 2,658.20

 Customer's Signature/Co. Stamp **MOVA AUTOMOTIVE PTE LTD**

LKK Auto Consultants hence notify the Repairer of the following:

- To resurvey before/after spray painting
- To display damaged part(s) during resurvey
- Parts prices are subject to confirmation
- Third party survey is on a "Without Prejudice" basis
- No illegal modification(s) is allowed
- Supplementary item(s) must be resurveyed and is subject to final approval from Insurance Company

Acknowledged by Repairer  
 Signature:  
 Date:

[> Back to OneMotoring](#)**Enquire PARF/COE Rebate for Registered Vehicle****Vehicle Owner Particulars**

Owner ID Type:

Owner ID:

**Vehicle Details**

Vehicle No.:

Vehicle to be Exported:

Intended Deregistration Date:

Vehicle Make:

Vehicle Model:

Primary Colour:

Manufacturing Year:

Engine No.:

Chassis No.:

Maximum Power Output:

Open Market Value:

Original Registration Date:

First Registration Date:

Transfer Count:

Actual ARF Paid:

**Intended PARF Rebate Details**

PARF Eligibility:

PARF Eligibility Expiry Date:

PARF Rebate Amount:

**Intended COE Rebate Details**

COE Expiry Date:

COE Category:

COE Period(Years):

PQP Paid:

COE Rebate Amount:

**Total Rebate Amount:****TP LONPAC - SLX 7723H  
VEH IN.**

Singapore NRIC

5468G

SLX7723H

Yes

25 Jun 2019

B.M.W.

320i AT 2.0L ABS D/AIRBAG 2WD 4DR

White

2008

A815I317N46B20BD

WBAPG56000NL22541

115.0 kW (154 bhp)

\$35,874.00

13 May 2009

13 May 2009

2

\$35,874.00

Forfeited

-

\$0.00

31 Mar 2029 ✓

E - Open Category

10

\$33,018.00

\$32,245.00

**\$32,245.00**

The information contained herein is correct as at 25 Jun 2019

OK

**Mova Automotive Pte Ltd**  
 Block 1008 Bukit Merah Lane 3 #01-04  
 Singapore 159722

CK135307

**Spare Parts Oder / Quotation**

vehicle No	<u>SLX 7723H</u>	Job Order No	<u>TP Laprice</u>
Make / Model	<u>BMW 320i</u>	Branch	<u>15 FAN YOONG ROAD</u>
Year of Mfg	<u>2009</u>	Fax No	<u>6264 3151</u>
Chassis No	<u>WBHPGS6000NL22541</u>	Tel No	<u>6262 3377</u>
Tyre	_____	Name	<u>Alan Chng H/P 9686 9276</u>
Order Date	_____	Date	<u>(1)</u>

No	Qty	Description & Specification	List Price	Cost Price	Order
1	1pc	RH front fender	\$989		
2	1pc	RH side rocker garnish	\$635		
3	1pc	RH side rocker garnish bracket	\$140		
4	1pc	RH front fender signal lamp	\$80		
5	1pc	front fender inner shield clip	\$5	\$10 = \$50	
6					
7		Labour			
8	1)	To fit tires affected ones and renew			
9		changed pads \$300			
10					
11	2)	To apply rust proof on affected ones			
12		\$30			
13	3)	To spray paint on replaced, repaired ones			
14		\$450			
15					
16					
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23					
24					
25					
26					
27					
28					
29					
30					



## ◀ Service Request Details

Claim

S9M01RVL

Reference

None ✎

Loss Date

June 24, 2019

Report Date

Jun 26, 2019 8:41:34 AM

Request Date

June 26, 2019

Due Date

July 3, 2019

Vendor Name

LKK AUTO CONSULTANTS PTE LTD (TP)

Type of Loss

Third Party Vehicle Damage

Services

Pending verification - Direct Settlement

*P. Nabilah*

*T: 10.41a.m*

*v. 14*

*E ✓*

### Actions

Next Step

Agree to perform service

Decline Work	Accept Work
--------------	-------------

### Vehicle Information

Incident Vehicle Registration #

SLX7723H



### Service Address

...

### Primary Contact/Insured

ROBINET POUZARGUES CHRISTINE  
7 MORNINGTON CRESCENT, 798641, Singapore

CHRISTINEPOUZARGUES@YAHOO.FR

### Claim Handler

HO Winnie  
6568804833  
winnie.ho@axa.com.sg

Additional Instructions  
NON-REPORTED

Messages Invoices History Documents Assessment Metrics Notes

New Message

TYPE	
SENT	6/26/19 9:20 AM
FROM	HO Winnie
SUBJECT	SGM7967M - NON REPORT
BODY	Hi all, OI yet to report accident, pls send NR let...



## Catherine Chong (LKK Auto)

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**From:** Nabilah <nabilah@moval.com.sg>  
**Sent:** Tuesday, 25 June, 2019 4:36 PM  
**To:** SG AXA Insurance SM AXA SGP - Motor Survey  
**Cc:** 'Alan Chng'; 'Suann'; 'Nitha'  
**Subject:** TP Claim - SLX7723H - DOA : 24/06/2019  
**Attachments:** RPT.pdf; EST.pdf

**Importance:** High

**Categories:** Shailendra

Your Ref : SGM7967M

Dear Sir/Mdm,

Kindly assist to arrange survey on 26/06/2019 (Wednesday) morning at Mova (Fan Yoong).

Kindly assist to advise on the officer-in-charge and revert on the liability of accident.

Thank you.

**Best Regards,**  
Nabilah Senin  
MOVA Automotive Pte Ltd  
15 Fan Yoong Road  
Singapore 629792  
Tel: +65 6262 3377  
Fax: +65 6264 3151



Connect with us on  



Auto  
Consultants  
Pte Ltd

51 UBI AVE 1, #01-25 PAYA UBI INDUSTRIAL PARK, SINGAPORE 408933 TEL : (065) 62563561 FAX : (065) 62564315

27 June , 2019

**ROBINET POUZARGUES CHRISTINE  
7 MORNINGTON CRESCENT,  
Singapore 798641**

Dear Sir,

**OUR REF : CC4/ASM19011338/wb3**

**YOUR REF : SGM 7967M**

**ACCIDENT INVOLVING SGM 7967M & SLX 7723H ON 24/06/2019 ALONG/AT 7  
SIN MING INDUSTRIAL ESTATE SECTOR C**

We write to inform you that we are the appointed loss adjuster by your motor insurer, AXA insurance Pte Ltd to deal with the third party claim against your motor policy.

We refer to the above subject matter. We have received third party claim(s) against your motor insurance policy.

Please be informed that your No Claim Discount (NCD) may be affected as a result of the claim against your policy.

We highlight that this accident has not been reported to your insurer. Under the Motor Claims Framework (MCF), you are required to report any accident with the accident vehicle (whether damaged or not) within 24 hours or by the next working day after the accident. The primary purpose of this reporting is to provide your version of the accident to AXA. Omission to report the accident will result in a loss of your No Claim Discount (NCD) upon renewal of your policy, and will prejudice any claim(s) by or against you. We would appreciate it if you could urgently file a report at our approved reporting centre.

The report has to be lodged at any of AXA Premium Workshops or reporting centres (subject to your policy). For the list of AXA Premium Workshops conveniently located throughout Singapore, please refer to the back of your Certificate of Insurance or the accompanying folder, or visit <https://www.axa.com.sg/customer-care/personal/motor/motor-claims>.

Your full co-operation is required. Kindly submit the following when lodging the report which list is not all inclusive and further document may be required:

- Police report, Police Investigation result, appeal against the Traffic Police offence and status (if any)
- Driver's driving license or foreign driving license (if any)
- Coloured photographs of accident scene (if any)

- 
- Coloured photographs of damage to all vehicles involved (If any)
  - Video footage of accident (if any)
  - Statement and/or police report from independent witness(es) (if any)
  - If you or your passenger(s) are filing a claim against any of the involved Third Party(s), you are to keep us informed of your legal representative(s) and the status of the claim.

To protect your interest(s) in the handling of this claim, please do not discuss liability with any of the Third Party(s) and/or their legal representatives, or make any compromise or settlement without our prior knowledge and consent. If you receive any correspondence or legal document such as a Writ of Summons in connection with this accident, please forward it to us immediately. You may email it to [vivianlau@lkkauto.com](mailto:vivianlau@lkkauto.com) or deliver it by hand to 51 Ubi Avenue 1, #01-25 Paya Ubi Ind. Park S(408933).

You should also IMMEDIATELY forward us by hand any letters or Courts Summons received from the other party involved in the accident. You should not negotiate, admit liability or offer payment to them.

We would like to bring to your attention that under Policy Condition, your insurer shall have full discretion in the process and settlement of the said third party claim subject to the merits of the case and according to the rights afforded under the policy.

To enable us to look into the matter immediately, please let us hear from you within seven (7) days from date of this letter. In accordance with the policy conditions, your insurer reserve the right to repudiate the said claim to you should you not give proper notice to us of any occurrence which may give rise to it.

Kindly contact us at 6841 8625 if you have any further enquiries.

Yours sincerely,  
Vivian Lau  
Claim Department

This is a computer generated letter and no signature is required.

CC : AXA INSURANCE PTE LTD  
Motor Claim Department

# HOCK WAH MOTOR WORKSHOP PTE LTD

BLK 3011 BEDOK INDUSTRIAL PARK E  
 BEDOK NORTH AVE 4,  
 #01-2008/10/12 SINGAPORE 489977  
 TEL : 6441 5655 FAX : 6441 5355/6243 8121  
 R.O.C No : 200104141D GST Reg. No. 20-0104141-D

TO : SXX35468G  
 LOY TECK HWEE CALVIN  
 NO 58 TELOK BLANGAH HEIGHTS  
 #06-23 BLANGAH GARDEN  
 SINGAPORE 100058  
 TEL : FAX :  
 PH : 90308544  
 ATTN :

## ESTIMATE BILL

Number : EB00005202  
 Date : 01/07/2019  
 Case No : AD00010532  
 Vehicle No : SLX7723H  
 Chassis : WBAPG56000NL22541  
 Year of Mfr : 2008  
 Policy No : 5108638165  
 Model : BMW 320I AT 2.0L  
 ABS D/AIRBAG 2WD

Term:

Sn	DESCRIPTION	QTY	U PRICE	DISC	AMOUNT
1	FRONT FENDER RH <i>bf ✓</i>	1.0	602.55	0	602.55
2	FRONT FENDER INNER SHIELD RH <i>X</i>	1.0	102.85	0	102.85
3	FRONT FENDER INNER SHIELD SMALL RH <i>X</i>	1.0	66.05	0	66.05
4	ROCKER GARNISH RH <i>X (ja.consultant)</i>	1.0	312.80	0	312.80
<b>List Price - Parts Sub Total</b>					<b>1,084.25</b>
<b>Parts Total</b>					<b>1,084.25</b>
5	LABOUR TO REMOVE & REFIT NECESSARY PARTS	1.0	500.00	0	<del>200 500.00</del>
6	SPRAY PAINT ON THE AFFECTED AREAS	1.0	500.00	0	<del>200 500.00</del>
7	ANTI-RUST COATING	1.0	80.00	0	<del>30 80.00</del>
<b>Labour I Sub Total</b>					<b>1,080.00</b>
<p><i>Repair</i>  <i>14p 90010268</i>  <i>2 days</i>  <i>4/5</i>  <i>26/06/19 @ 1530</i>  <i>Resy after repair</i></p>					
<div style="border: 1px solid black; padding: 5px;"> <p>LKK Auto Consultants hence notify the Repairer of the following:</p> <ul style="list-style-type: none"> <li>To resurvey before/after spray painting</li> <li>To display damaged part(s) during resurvey</li> <li>Parts prices are subject to confirmation</li> <li>Third party survey is on a "Without Prejudice" basis</li> <li>No illegal modification(s) is allowed</li> <li>Supplementary item(s) must be resurveyed and subject to final approval from Insurance Company</li> </ul> <p>Acknowledged by Repairer                      Signature: _____                      Date: _____</p> </div>					
SINGAPORE DOLLARS : TWO THOUSAND THREE HUNDRED FIFTEEN AND CENTS SEVENTY-FIVE ONLY					
<b>Less Excess</b>					0.00
<b>SUBTOTAL</b>					2,164.25
<b>GST 7.00%</b>					151.50
<b>TOTAL</b>					<b>2,315.75</b>

Date of accident : 24/07/2019 04:30 PM. Place : 7 SIN MING INDUSTRIAL ESTATE SECTOR C

E. & O. E.

HOCK WAH MOTOR WORKSHOP PTE LTD

CUSTOMER SIGNATURE \_\_\_\_\_

AUTHORISED SIGNATURE \_\_\_\_\_

## ROBINET POUZARGUES CHRISTINE

Address

7 MORNINGTON CRESCENT, 798641, Singapore

Home Phone

Work Phone

Cell Phone

96248422

Email

CHRISTINEPOUZARGUSES@YAHOO.FR

---

Close



10 JULY 2019

**1<sup>st</sup> Reminder**

ROBINET POUZARGUES CHRISTINE  
7 MORNINGTON CRESCENT  
SINGAPORE 798641

Dear Madam,

**OUR REF : CC4/ASM19011338/wb3 // S9M01RVL**

**YOUR REF : SGM 7967M**

**ACCIDENT INVOLVING SGM 7967M & SLX 7723H ON 24/06/2019 ALONG/AT 7 SIN MING INDUSTRIAL ESTATE SECTOR C**

We write to inform you that we are the appointed loss adjuster by your motor insurer, AXA Insurance Pte Ltd to deal with the third party claim against your motor policy.

We have checked our records and we are unable to trace your reporting of the accident to our office. For the purpose of assessing the claim lodged by the third party, we would require a report of the accident together with the original/coloured photocopied photographs showing the damages to your vehicle (if any) from you or your driver at the material time of the accident. This report is in a pre-set electronic form and has to be lodged through any of AXA Premium Workshops. Please refer to the back/folder accompanying your Certificate of Insurance for the list of our Premium Workshops conveniently located throughout Singapore. **Please report the accident within the next 07 days, i.e by 18 JULY 2019.**

Please note that with the effect of 1<sup>st</sup> Jun 2008, under the Motor Claims Framework (MCF), you are required to report any accident at our Premium Workshops or reporting centres (if applicable) with your accident vehicle (whether damage or not) within 24 hours or by the next working day of the occurrence of the accident. Any non-compliance of this condition will result in a loss of your No Claim Discount upon renewal of your policy and your claim will be prejudiced. The primary purpose of this reporting is to provide your version of the accident and does not automatically render you liable for the accident.

We are under strict obligations to inform the Traffic Police of the non-reporting if we do not hear from you. The Traffic Police may thereafter contact you and or the driver to attend at their office to make a statement or they may commence investigations into the matter.

We hope this would not be necessary and it would only further inconvenience you as well as the driver. We look forward to hearing from you soon.

Moreover, the owner of **SLX 7723H** has submitted a claim against you and we are unable to revert on their claim as a result of your non-reporting of the above accident. If we fail to hear from you by **17 JULY 2019**, we shall assume that indemnification under the Policy is not sought, and we shall refer the third party claim to you for direct handling.

Yours faithfully

Vivian Lau  
Claims  
Tel : 6841 8625  
Fax: 6741 4108  
Email : [vivianlau@lkkauto.com](mailto:vivianlau@lkkauto.com)

This is a computer-generated letter and no signature is required.

Cc AXA Insurance Pte Ltd  
(Motor Claims Dept)

## Suwanna (LKK Auto)

---

**From:** Suwanna (LKK Auto)  
**Sent:** Tuesday, 9 July 2019 3:57 PM  
**To:** christinepouzarguses@yahoo.fr  
**Cc:** Vivian Lau (LKKAuto)  
**Subject:** ACCIDENT INVOLVING SGM 7967M & SLX 7723H ON 24/06/2019 ALONG/AT 7 SIN MING INDUSTRIAL ESTATE SECTOR C

Dear Sir/Madam,

1<sup>st</sup> Reminder

**OUR REF : CC4/ASM19011338/wb3 // S9M01RVL**  
**YOUR REF : SGM 7967M**  
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We write to inform you that we are the appointed loss adjuster by your motor insurer, AXA Insurance Pte Ltd to deal with the third party claim against your motor policy.

We have checked our records and we are unable to trace your reporting of the accident to our office. For the purpose of assessing the claim lodged by the third party, we would require a report of the accident together with the original/coloured photocopied photographs showing the damages to your vehicle (if any) from you or your driver at the material time of the accident. This report is in a pre-set electronic form and has to be lodged through any of AXA Premium Workshops. Please refer to the back/folder accompanying your Certificate of Insurance for the list of our Premium Workshops conveniently located throughout Singapore. **Please report the accident within the next 07 days, i.e by 18 JULY 2019.**

Please note that with the effect of 1<sup>st</sup> Jun 2008, under the Motor Claims Framework (MCF), you are required to report any accident at our Premium Workshops or reporting centres (if applicable) with your accident vehicle (whether damage or not) within 24 hours or by the next working day of the occurrence of the accident. Any non-compliance of this condition will result in a loss of your No Claim Discount upon renewal of your policy and your claim will be prejudiced. The primary purpose of this reporting is to provide your version of the accident and does not automatically render you liable for the accident.

We are under strict obligations to inform the **Traffic Police** of the non-reporting if we do not hear from you. The Traffic Police may thereafter contact you and or the driver to attend at their office to make a statement or they may commence investigations into the matter.

We hope this would not be necessary and it would only further inconvenience you as well as the driver. We look forward to hearing from you soon.

Moreover, the owner of **SLX 7723H** has submitted a claim against you and we are unable to revert on their claim as a result of your non-reporting of the above accident. If we fail to hear from you by **17 JULY 2019**, we shall assume that indemnification under the Policy is not sought, and we shall refer the third party claim to you for direct handling.

If you have any queries, please contact Ms Vivian Lau (LKK Handler) at 6841 8625 or email us at [vivianlau@lkkauto.com](mailto:vivianlau@lkkauto.com) Thank you.

Thank you.

Best Regards,

Suwanna Te-Uttaruang | Admin support

LKK Auto Consultants Pte Ltd

Email [Suwanna@lkkauto.com](mailto:Suwanna@lkkauto.com) | fax: 67414108





SGM 7967M



TODAY

Hi Mr/Ms

ACCIDENT INVOLVING SGM 7967M & SLX 7723H ON 24/06/2019  
ALONG/AT 7 SIN MING INDUSTRIAL ESTATE SECTOR C

We write to inform you that we are the appointed loss adjuster by your motor insurer, AXA insurance Singapore Pte Ltd to deal with the third party claim against your motor policy.

We have received a third party claim(s) against your motor insurance policy. We have checked our records and we are unable to trace your reporting of the accident to our office.

We have sent out our letter to you on 27/06/2019.

Please report the accident within the next 7 days, i.e by 17/07/2019.

If you have any queries, please contact Ms Vivian Lau (LKK Handler) at 6841 8625 or email us at [vivianlau@lkkauto.com](mailto:vivianlau@lkkauto.com) Thank you.

Best Regards, LKK Auto Consultants Pte Ltd.

4:04 PM

Messages you send to this chat and calls are secured with end-to-end encryption.



SGM 7967M



We refer to the above subject matter. We have received third party consent to report your motor insurance policy.

We highlight that this accident has not been reported to your insurer. Under the Motor Claims Framework (MCF), you are required to report any accident with the accident vehicle (whether damaged or not) within 24 hours or by the next working day after the accident. The primary purpose of this reporting is to provide your insurer of the accident so AXA Overseas is aware of the accident and can assist you. Your Motor Claims Assistant (MCA) upon approval of your policy, and will provide any assistance by or against you. We would appreciate it if you could expedite the report of our approved reporting centre.

The report has to be lodged at any of AXA Premium Workshops or reporting centres listed in your policy. For the list of AXA Premium Workshops (conservatory located throughout Singapore, please refer to the back of your Certificate of Insurance or the emergency hotline, or visit <http://www.axa.com.sg/customer> or [customerservice@axa.com.sg](mailto:customerservice@axa.com.sg)

Your MCF co-operation is required. Kindly advise the following when lodging the report which has to be not all enclosures and further document may be required.

- Police report, Police Investigation report, report against the Traffic Police Service and others (if any)
- Driver's driving license or Group Driving License (if any)
- Calculated indemnities of accident scene of loss

hi, we sent this letter to you on 27 June 2019

6:03 PM

I didn't receive before I left

6:44 PM

YESTERDAY

I didn't receive this form because the mailing address is not correct

4:22 PM



Type a message



ENG

10:21 AM  
11/7/2019



UICIAN

# HOCK WAH MOTOR WORKSHOP PTE LTD

BLK 3011 BEDOK INDUSTRIAL PARK E  
BEDOK NORTH AVE 4,  
#01-2008/10/12 SINGAPORE 489977  
TEL: 6441 5655 FAX: 6441 5355/6243 8121  
R.O.C No - 200104141D GST Reg. No. 20-0104141-D

TO : SXX35468G  
LOY TECK HWEЕ CALVIN  
NO 58 TELOK BLANGAH HEIGHTS  
#06-23 BLANGAH GARDEN  
SINGAPORE 100058  
TEL : FAX :  
PH : 90308544  
ATTN :

## ESTIMATE BILL

Number : EB00005202  
Date : 01/07/2019  
Case No : AD00010532  
Vehicle No : SLX7723H  
Chassis : WBAPG56000NL22541  
Year of Mfr : 2008  
Policy No : 5108638165  
Model : BMW 320I AT 2.0L  
ABS D/AIRBAG 2WD

Term:

Sn	DESCRIPTION	QTY	U PRICE	DISC	AMOUNT
1	FRONT FENDER RH <i>bf</i>	1.0	602.55	0	602.55
2	FRONT FENDER INNER SHIELD RH <i>X</i>	1.0	102.85	0	102.85
3	FRONT FENDER INNER SHIELD SMALL RH <i>X</i>	1.0	66.05	0	66.05
4	ROCKER GARNISH RH <i>X (in consultation)</i>	1.0	312.80	0	312.80
<b>List Price - Parts Sub Total</b>					<b>1,084.25</b>
<b>Parts Total</b>					<b>1,084.25</b>
5	LABOUR TO REMOVE & REFIT NECESSARY PARTS	1.0	500.00	0	<del>200</del> 500.00
6	SPRAY PAINT ON THE AFFECTED AREAS	1.0	500.00	0	<del>200</del> 500.00
7	ANTI-RUST COATING	1.0	80.00	0	<del>30</del> 80.00
<b>Labour I Sub Total</b>					<b>80.00</b>
					<b>1,080.00</b>
<i>Resul</i>					
<i>4p 2019/06/28</i>					
<i>2 days</i>					
<i>4/3</i>					
<i>26/06/19 @ 1530</i>					
<i>Resy after repair</i>					
					<i>430</i>
					<i>572.42</i>
					<i>430.00</i>
					<i>1002.42</i>
					<i>200</i>
					<i>801.93</i>
					<i>43-800</i>
					<i>2 days</i>
<b>Less Excess</b>					<b>0.00</b>
<b>SUBTOTAL</b>					<b>2,164.25</b>
<b>GST 7.00%</b>					<b>151.50</b>
<b>TOTAL</b>					<b>2,315.75</b>

*602.55*  
*572.42*

**LKK Auto Consultants** hence notify the Repairer of the following:

- To resurvey before/after spray painting
- To display damaged part(s) during resurvey
- Parts prices are subject to confirmation
- Third party survey is on a "Without Prejudice" basis
- No illegal modification(s) is allowed
- Supplementary item(s) must be resurveyed and is subject to final approval from Insurance Company

Acknowledged by Repairer  
Signature: \_\_\_\_\_

DATE: SINGAPORE DOLLARS : TWO THOUSAND THREE HUNDRED FIFTEEN AND CENTS SEVENTY-FIVE ONLY

Date of accident : 24/07/2019 04:30 PM. Place : 7 SIN MING INDUSTRIAL ESTATE SECTOR C

E. & O. E.

HOCK WAH MOTOR WORKSHOP PTE LTD

CUSTOMER SIGNATURE \_\_\_\_\_

AUTHORISED SIGNATURE \_\_\_\_\_

\* N - Item not subjected to GST



27 September 2019

By Registered Mail  
2<sup>nd</sup> Reminder

**ROBINET POUZARGUES CHRISTINE**  
552 MILTONIA CLOSE  
#01-74 MILTONIA RESIDENCES  
SINGAPORE 768120

Dear Sir/Madam,

**OUR REF : CC4/ASM19011338/wb3 // S9M01RVL**  
**YOUR REF : SGM 7967M**  
**ACCIDENT INVOLVING SGM 7967M & SLX 7723H ON 24/06/2019 ALONG/AT 7 SIN**  
**MING INDUSTRIAL ESTATE SECTOR C**

We refer to our letters of 09/07/2019 to you requesting for your reporting of the above accident.

We have checked our records and we are unable to trace your reporting of the accident to our office. For the purpose of assessing the claim lodged by the third party, we would require a report of the accident together with the original/coloured photocopied photographs showing the damages to your vehicle (if any) from you or your driver at the material time of the accident. This report is in a pre-set electronic form and has to be lodged through any of our AXA Premium Workshops. Please refer to the back/folder accompanying your Certificate of Insurance for the list of our Premium Workshops conveniently located throughout Singapore. **Please report the accident within the next 7 days, i.e by 05 October 2019.**

Please note that with the effect of 1<sup>st</sup> Jun 2008, under the Motor Claims Framework (MCF), you are required to report any accident at our Premium Workshops or reporting centres (if applicable) with your accident vehicle (whether damage or not) within 24 hours or by the next working day of the occurrence of the accident. The primary purpose of this reporting is to provide your version of the accident and does not automatically render you liable for the accident.

As you are aware, the owner of the vehicle SLX 7723H has submitted a claim against you and we are unable to revert on their claim as a result of your non-reporting of the above accident. If we fail to hear from you by **05 October 2019**, we shall refer the third party claim to you for direct handling.

Yours faithfully

Cecilia Chong | Case Handler  
Tel: 6749 4274  
Fax: 6741 4108  
Email: [CeciliaChong@lkkauto.com](mailto:CeciliaChong@lkkauto.com)

This is a computer-generated letter and no signature is required.

Cc AXA Insurance Pte Ltd  
(Motor Claims Dept)

To : Traffic Police – Deputy Head, Investigations Department  
Fax : 65474885

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ONLY FOR ACCIDENTS IN SINGAPORE

**NON-INJURY MOTOR ACCIDENT REPORT SCHEME**  
**FORM ON NON-REPORTING BY INSUREDS**

Please be informed that we have yet to receive a motor accident report from our insured with regard to a non-injury motor accident as follows:-

Date of accident : 24/06/2019  
Time of accident : 16:30  
Place of accident : 7 SIN MING INDUSTRIAL ESTATE SECTOR  
C  
Third Party's name : LOY TECK HWEE CALVIN  
Third Party's vehicle number : SLX7723H  
Our insured's name : ROBINET POUZARGUES CHRISTINE  
Our insured's vehicle number : SGM7967M  
Our insured's NRIC number : NIL  
Our insured's address : 552 MILTONIA CLOSE #01-74 MILTONIA  
RESIDENCES SINGAPORE 768120  
Our Insured's telephone number : 9624 8422

A letter dated **(09/07/2019)** was sent to remind our insured to report the non-injury motor accident to us. No report has yet been made.

Please do not hesitate to contact the following for any clarification on the matter.  
(Please cite our reference number: **(CC4/ASM19011338/qb3)**)

Name and address of insurance company : AXA Insurance  
8 Shenton Way, #24-01 AXA Tower, 068811  
Name of contact person : Cecilia Chong  
Contact Number : 6749 4274 Fax: 6741 4108  
Date : 26/09/2019

**Cecilia Chong (LKK Auto)**

---

**From:** Cecilia Chong (LKK Auto)  
**Sent:** Tuesday, 8 October 2019 9:18 AM  
**To:** christinepouzargues@yahoo.fr  
**Subject:** <STANDARD NOTIFICATION LETTER> OUR REF: CC4/ASM19011338/R1gb3 \*\*\*  
ACCIDENT INVOLVING SGM 7967M & SLX 7723H ON 24/06/2019 \*\*\*

08 OCTOBER 2019

**ROBINET POUZARGUES CHRISTINE**

Dear Sir/ Mdm

**OUR REF : CC4/ASM19011338/R1gb3**  
**YOUR REF : SGM 7967M**  
**ACCIDENT INVOLVING SGM 7967M / SLX 7723H ALONG/AT 7 SIN MING IND EST SECTOR C (INFRONT #01-76) ON 24/06/2019**

We refer to the above subject matter. We write to inform you that we are the loss adjuster appointed by your motor insurer, AXA Insurance Pte Ltd to deal with the third party claim against your policy.

We have received a claim from **MOVA AUTOMOTIVE PTE LTD** acting on behalf of the owner of SLX 7723H against your motor insurance policy.

Based on the accident report and accident scenario, we are of the view that liability is not in our favour. We will therefore proceed to negotiate for an amicable settlement with the Third Party.

Please be informed that your No Claim Discount (NCD) may be affected as a result of the claim against your policy.

We shall proceed to deal with the claim(s) subject to the merits of the case and according to the rights afforded under the policy. Should you not be seeking the protection of your policy and seek to take conduct of third party claim(s) arising from this incident, at your own cost and defence, please reply to us within 10 days from the date of this letter. Your intent must be formally expressed to us and acknowledged by us.

Your full co-operation in the handling of the claim is required and kindly submit the following to [ceciliachong@lkkauto.com](mailto:ceciliachong@lkkauto.com) within 10 days from the date of this letter **if not provided at our reporting centre**. The list below is not all inclusive and further document may be required:

- Police report, Police Investigation result, appeal against the Traffic Police offence and status (if any)
- Driver's driving license or foreign driving license (if any)
- Driver's Work Permit
- Employment Letter from your company
- Authorisation letter
- Rental Agreement/ Leasing Agreement
- Coloured photographs of accident scene (if any)
- Coloured photographs of damage to all vehicles involved (if any)
- Video footage of accident (if any)
- Statement and/or police report from independent witness(es) (if any)
- If you or your passenger(s) are filing a claim against any of the involved Third Party(s), you are to keep us informed of your legal representative(s) and the status of the claim

To protect your interest(s) in the handling of this claim, please do not discuss liability with any of the Third Party(s) and/or their legal representatives, or make any compromise or settlement without AXA's prior knowledge and consent.

This letter should **not** be regarded as a waiver by AXA of their rights to repudiate any claim because of any breach of policy terms and conditions you and/or your authorised driver may have committed.

In the event of receiving and handling of any third party injury claim(s), AXA shall keep you informed of the final indemnity upon conclusion of the matter(s).

If you need any clarification, please do not hesitate to contact us at 6749 4274 or email us at [ceciliachong@lkkauto.com](mailto:ceciliachong@lkkauto.com).

Please quote the claim reference when you contact us that we can assist you more effectively.

Best Regards,

Cecilia Chong | Case Handler

**LKK Auto Consultants Pte Ltd**

Phone: 6749-4274 | email: [CeciliaChong@lkkauto.com](mailto:CeciliaChong@lkkauto.com) | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)



## TP - SLX7723H / SGM7967M - LIABILITY NOT CLEAR

Type

🔔 Question

Message

Hi Cecilia, as per Ol's report, his veh was parked and door was open to collect things inside car. TP was stationary, Tow Truck was towing TP's veh out workshop. while on tow, then incident happen. TP mentioned Ol open car's door and hit TP's veh. conflicting version. if TP unable to furnish evidence, we might have to reject TP's claim. Tks

Reply



## RE: TP - SLX7723H / SGM7967M - LIABILITY NOT CLEAR

Type

🔗 Question

Message

Hi Winnie, We shall proceed to reject TP claim first. Since TP already declare to us that they do not have Video Footage. Thanks - CCL

Reply

## Cecilia Chong (LKK Auto)

---

**From:** Cecilia Chong (LKK Auto)  
**Sent:** Friday, 25 October 2019 10:39 AM  
**To:** Hock Wah Motor Pte Ltd  
**Subject:** RE: YOUR REF: SLX 7723H (OUR REF: CC4/ASM19011338/R1gb3) \*\*\* ACCIDENT INVOLVING SGM 7967M & SLX 7723H ON 24/06/2019 \*\*\*  
**Attachments:** OI GIA REPORT.pdf

Your Ref: **SLX 7723H** Without Prejudice  
Our Ref: CC4/ASM19011338/R1gb3

Dear Sirs/Madam,

### **ACCIDENT INVOLVING SGM 7967M(AXA) & SLX 7723H ON 24/06/2019**

We refer to the above matter.

Attached is a copy of our insured accident statement for your easy reference. We have reviewed the matter and we are of the view that our driver is not liable for the accident. As per OI's report, his vehicle was parked and door was already open to collect things inside car. Your client's vehicle was stationary, Tow Truck was towing your client's vehicle out workshop. While on tow, then incident happen.

In view of the above, we have our principal instruction to deny liability and unable to look into your client's matter.

Thank you.

"Please note that our proposal and correspondence with you is strictly on a without prejudice basis and should not be construed as an admission of liability on our part and/or that of our policyholder and/or the authorised driver. The terms of our without prejudice engagement should not be disclosed in any other related matter(s) in respect of this accident nor should it be binding in any other related claims."

Best Regards,

Cecilia Chong | Case Handler

**LKK Auto Consultants Pte Ltd**

Phone: 6749-4274 | email: [CeciliaChong@lkkauto.com](mailto:CeciliaChong@lkkauto.com) | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

**LKK**

Auto  
Consultants  
Pte Ltd

*Save the Earth. Print only when necessary.*

---

**From:** Hock Wah Motor Pte Ltd [mailto:motor@hockwah.com.sg]  
**Sent:** Tuesday, 8 October 2019 9:26 AM  
**To:** Cecilia Chong (LKK Auto) <CeciliaChong@lkkauto.com>  
**Subject:** RE: YOUR REF: SLX 7723H (OUR REF: CC4/ASM19011338/R1gb3) \*\*\* ACCIDENT INVOLVING SGM 7967M & SLX 7723H ON 24/06/2019 \*\*\*

Dear Cecilia

There's no accident video footage for above mention claim.



Singapore Post Limited  
 (Reg. No. 132201224M)  
 10 Eunos Road 8  
 #06-30 Singapore Post Centre  
 Singapore 460030

Tel: 1800  
 Fax: 6542 5114  
 To check delivery status or to raise an enquiry  
 on your registered article(s), please visit  
[www.singpost.com](http://www.singpost.com)

**POSTING RECEIPT FOR REGISTERED ARTICLE(S)**

**NOTES:**

- Separate forms are to be used for Insured and Non-Insured Registered Article.
- Please provide all information required and produce this receipt for all enquiries.
- Please tick where applicable. It shall be assumed no Advice of Receipt (AOR) is required or delivery by air is requested if relevant \* is left blank.
- Please indicate the return address on the item(s) to ensure prompt return in event of non-delivery to the addressee(s).
- Please post item(s) at the post office counter according to the sequence stated below.

<b>1. Name &amp; Address of Addressee</b> ROBINET PAZARQUES CHRISTINE 552 MILTONIA CLOSE #01-17 MILTONIA RESIDENCES SINGAPORE 168120 (SCM-F967M)		A/R: <input checked="" type="checkbox"/> Y <input type="checkbox"/> N Insurance: <input type="checkbox"/> Y <input type="checkbox"/> S	B/P: <input type="checkbox"/> AIR <input type="checkbox"/> SUR <input type="checkbox"/> N	<b>For Official Use Only</b> (Item numbers are printed in order of posting at counter)
<b>2. Name &amp; Address of Addressee</b> KANARU ZAMRAN BIN ABDUL RAHIM BLK 50 BEDEK SOUTH AVENUE 3 #06-210 SINGAPORE 400550 (C FBA 3266B)		A/R: <input checked="" type="checkbox"/> Y <input type="checkbox"/> N Insurance: <input type="checkbox"/> Y <input type="checkbox"/> S	B/P: <input type="checkbox"/> AIR <input type="checkbox"/> SUR <input type="checkbox"/> N	
<b>Sender's Agreement</b> I have read, understood and agreed to the terms and conditions of posting overhead. I accept the maximum liability payable for Registered Mail Service and certify that all information provided by me is true and the item(s) does not contain any hazardous or prohibited item(s).		<b>Customer:</b>		<b>Date:</b>

P116

Name & Signature

Date

09/2014



MacPherson Road  
 Singapore Post Limited  
 10 Eunos Road 8  
 Singapore Post Centre  
 Singapore 408600  
 GST Reg. No. : M2-0105651-9  
 Customer Service Hotline: 1605

No.	Description	Amount(S\$)
1	Accept Registered Article Item	0.00
	1. Ref: RC28258507150 Ctry : SG Transaction No.: 8135192700043	
	2. Ref: RC28258508550 Ctry : SG Transaction No.: 8135192700044	
	3. Ref: RC28258509950 Ctry : SG Transaction No.: 8135192700045	
	4. Ref: RC28258590850 Ctry : SG Transaction No.: 8135192700048	
	5. Ref: RC28258591150 Ctry : SG Transaction No.: 8135192700047	
	6. Ref: RC28258592550 Ctry : SG Transaction No.: 8135192700048	
	7. Ref: RC28258593950 Ctry : SG Transaction No.: 8135192700049	
5	Sale of Postage Label (Domestic)	2.54
	Quantity: 1 Unit price: 2.54 Total GST: 0.17 Ref.: RC28258590850 Insurance: 0.00 Postage paid: 2.54 Transaction No.: 8135192700050	
6	Sale of Postage Label (Domestic)	2.54
	Quantity: 1 Unit price: 2.54 Total GST: 0.17 Ref.: RC28258591150 Insurance: 0.00 Postage paid: 2.54 Transaction No.: 8135192700050	
7	Sale of Postage Label (Domestic)	2.54
	Quantity: 1 Unit price: 2.54 Total GST: 0.17 Ref.: RC28258592550 Insurance: 0.00 Postage paid: 2.54 Transaction No.: 8135192700050	
8	Sale of Postage Label (Domestic)	2.54
	Quantity: 1 Unit price: 2.54 Total GST: 0.17 Ref.: RC28258593950 Insurance: 0.00 Postage paid: 2.54 Transaction No.: 8135192700050	
	<b>Total GST</b>	1.19
	<b>Total Amount</b>	17.78
	Cash	17.78

Enjoy up to 3% cashback on eligible online and retail spend with the Spree Credit Card. No minimum spend required. T&Cs apply. Sign up now at [singpost.com/spreecard](http://singpost.com/spreecard)

Thank you for giving us the opportunity to serve you. Please visit [www.singpost.com](http://www.singpost.com) for detailed Terms and Conditions.



# LKK Auto Consultants Pte Ltd

51 Ubi Ave 1 #01-25 Paya Ubi Industrial Park, Singapore 408933

TEL: 6256 3561 FAX: 6256 4315

Reg. No: 199607198R GST Reg. No. 19-9607198-R

Affiliated to Federation Internationale Des Experts En Automobile

AXA INSURANCE PTE LTD

Ref : CC4/ASM19011338/R1ga3q2

8 SHENTON WAY #24-01  
AXA TOWERSINGAPORE 068811  
ATTN:WINNIE

Date : 10-03-2020



Code : ASM

## 1. Policy Particulars :- THIRD PARTY CLAIM

Insured Veh.	SGM 7967M	Veh. Inspected	SLX 7723H
Policy No.	GA070773	Coverage (\$)	0.00
Claim No.	S9M01RVL	Excess (\$)	0.00
Assign From		Assign Date	26/06/2019

## 2. Vehicle Particulars & Condition

Make & Model	B.M.W. 320I AT 2.0L	c.c	1995
Engine No.	HIDDEN	Year of Reg.	2009
Chassis No.	WBAPG56000NL22541	Colour	WHITE
Odometer	-	Steering	IN ORDER
Brakes	IN ORDER	Modification	SPORTS RIM
General	FAIR		

## 3. Conditions of Tyres

	Size	Make	Balance
R/H Front Tyre	205/55 R16	BRIDGESTONE	6 mm
L/H Front Tyre	205/55 R16	BRIDGESTONE	6 mm
R/H Rear Tyre	205/55 R16	BRIDGESTONE	6 mm
L/H Rear Tyre	205/55 R16	BRIDGESTONE	6 mm

## 4. Description of Damages

THE VEHICLE SUSTAINED DAMAGES AT THE O/S FRONT PORTION.  
DAMAGES SEE DETAILS.

## 5. General Information

Accident Date	24/06/2019	Inspection Date	26/06/2019
Survey held at	15 FAN YONG ROAD		
Repairer	MOVA AUTOMOTIVE PTE LTD		

## 5a. Remarks

A)THE INSPECTION WAS CONDUCTED ON A"WITHOUT PREJUDICE" BASIS.  
B)IN ACCORDANCE TO YOUR INSTRUCTIONS, WE HAVE NOT AUTHORISED REPAIRS.

## 5b. Estimate Days of Repair

ESTIMATED NORMAL PERIOD FOR REPAIR:	<b>2 Working Days</b>
-------------------------------------	-----------------------



# LKK Auto Consultants Pte Ltd

51 Ubi Ave 1 #01-25 Paya Ubi Industrial Park, Singapore 408933

TEL: 6256 3561 FAX: 6256 4315

Reg. No: 199607198R GST Reg. No. 19-9607198-R

Page No.:1 of 1

## ADJUSTMENT ON REPAIR COST FOR VEHICLE NO. SLX 7723H

Qty	Description of Parts	Condition	Estimate By Workshop (\$)	Our Adjusted (\$)
<b>REPLACEMENT OF PARTS</b>				
1	RH FRONT FENDER (CONSISTENT)	BENT	989.00	989.00
1	RH SIDE ROCKER GARNISH (CONSISTENT)	NOT NECESSARY	635.00	-
1	RH SIDE ROCKER GARNISH BRACKET(CONSISTENT)	NOT NECESSARY	40.00	-
1	RH FRONT FENDER SIGNAL LAMP (CONSISTENT)	NOT NECESSARY	80.00	-
10	FRONT FENDER INNER SHIELD CLIPS @\$5.00 (CONSISTENT)	NECESSARY	50.00	50.00
	LESS 5% DISCOUNT		-89.70	-51.95
			1,704.30	987.05
<b>LABOUR</b>				
	TO STRAIGHTEN AFFECTED AREAS AND RENEW DAMAGED PARTS.		300.00	200.00
	TO APPLY RUST PROOF ON AFFECTED AREAS.		30.00	30.00
	TO SPRAY PAINT ON REPALCED ,REPAIRED AREAS.		450.00	200.00
			780.00	430.00
<b>GRAND TOTAL</b>			<b>2,484.30</b>	<b>1,417.05</b>
<b>RECOMMENDED COST OF LUMP SUM REPAIRS (TO ITS PRE-ACCIDENT CONDITION)</b>				<b>1,100.00</b>

Report Ref No. CC4/ASM19011338/R1ga3q2

MOHAMMED RASUL BIN MOHD YUNUS

Automotive Assessor

HO LEONG CHUAN

Automotive Assessor

DISCLAIMER OF LIABILITY TO THIRD PARTIES:- This Report is made solely for the use and benefit of the Client named on the front page of this Report.

No liability of responsibility whatsoever, in contract or tort, is accepted to any third party who may rely on the Report wholly or in part. Any third party acting or relying on this Report, in whole or in part, does so at his or her own risk.

Service Request Details

Claim	59M01RVL
Reference	CC4/ASM1901133B/P1.jp3q2
Loss Date	24 June 2019
Report Date	26 Jun 2019 8:41:34 AM
Request Date	26 Jun 2019
Due Date	
Vendor Name	LK& AUTO CONSULTANTS PTE LTD (TP)
Type of Loss	Third Party Vehicle Damage
Services	Pending verification - Direct Settlement

**Actions**

Next Step Will to: Approve Invoice

Vehicle Information	
Incident Vehicle Registration #	SLX7723H
Make	TPVD
Model	BMW
Service Address	
...	

**Primary Contact/Insured**

ROBINET POUZARGUES CHRISTINE  
 7 MORNINGTON CRESCENT, 798641, Singapore  
 CHRISTINEPOUZARGUES@YAHOO.FR

**Claim Handler**

HO Winnie  
 6568804833  
 winnie\_ho@axa.com.sg

Additional Instructions **NON-REPORTED**

Messages <sup>3</sup> Invoices History Documents Assessment Metrics Notices

Document Type

NAME	TYPE	SUB-TYPE	AUTHOR	DATE UPLOADED
Accident Statement	Reports & Statement		Merimen	

NAME	TYPE	SUB-TYPE	AUTHOR	DATE UPLOADED
■ LKKInvoice1 (10).pdf	Invoice	Surveyor/ Assessor expense	LKK AUTO CONSULTANTS PTE LTD (TP)	12 March 2020
■ Registered Mail Fee.pdf	Forms / Claim Documents	Others	LKK AUTO CONSULTANTS PTE LTD (TP)	12 March 2020
■ LKKInspection (4).pdf	Forms / Claim Documents	Others	LKK AUTO CONSULTANTS PTE LTD (TP)	12 March 2020
■ LKKAdjustments1a (7).pdf	Forms / Claim Documents	Others	LKK AUTO CONSULTANTS PTE LTD (TP)	12 March 2020
■ REJECTION EMAIL TO TP.pdf	Reports & Statement	Others	LKK AUTO CONSULTANTS PTE LTD (TP)	4 March 2020
■ LKK RESURVEY PHOTO.pdf	Reports & Statement	Others	LKK AUTO CONSULTANTS PTE LTD (TP)	4 March 2020
■ LKK SURVEY PHOTO.pdf	Reports & Statement	Others	LKK AUTO CONSULTANTS PTE LTD (TP)	4 March 2020
■ SLX7723H - TP GUA REPORT.PDF	Reports & Statement	Accident statement	HO Winnie	8 October 2019
■ 2ndReminder AR Letter.pdf	Letters and Correspondence	Others	LKK AUTO CONSULTANTS PTE LTD (TP)	26 September 2019
■ 1st Reminder Email.pdf	Letters and Correspondence	Others	LKK AUTO CONSULTANTS PTE LTD (TP)	9 July 2019
■ WHATSAPP SS.pdf	Letters and Correspondence	Others	LKK AUTO CONSULTANTS PTE LTD (TP)	9 July 2019
■ 1st Reminder Letter.pdf	Letters and Correspondence	Others	LKK AUTO CONSULTANTS PTE LTD (TP)	9 July 2019
■ TP-MARKED EST HOCKWAH.pdf	Reports & Statement	Estimate / Quotation	LKK AUTO CONSULTANTS PTE LTD (TP)	4 July 2019

NAME	TYPE	SUB-TYPE	AUTHOR	DATE UPDATED
 CO CLAIMANT.mng	Letters and Correspondence	Workshop	DHAKAL Raghav	2 July 2019
 TP-IA 7723H.pdf	Reports & Statement	Others	LKK AUTO CONSULTANTS PTE LTD (TP)	1 July 2019
 GA070773-Policy_Schedule[1].pdf	Forms / Claim Documents	Policy Schedule / Covernote / Certificate of Insurance	KUMAR Shalendra	26 June 2019
 GA070773-Certificate_of_Insurance[1].pdf	Forms / Claim Documents	Policy Schedule / Covernote / Certificate of Insurance	KUMAR Shalendra	26 June 2019
 PRI FROM WORKSHOP WITH TP GIA SLX7723H & ESTIMATE.mng	Letters and Correspondence	Workshop	KUMAR Shalendra	26 June 2019