

(SVW-1410)

1/1/2019

INS. CASE OWNER:

CC 6/CTI1901 1770, Meb39

LKC:

IDAC:

Surveyor:

Mpr hnd

DOI:

ASSIGNMENT

2/6/19

Date / Time:

2/6/19

Registered in Meriton:

Pre-assign / CCU / FTE



Insured Vehicle No.:

SJH 5635A

Claim No.:

Name of Insured:

NAGHUSH SOURATGAR HOJAT

Policy No.:

Insured Tel No.:

HP:

Make / Model:

Excess Sec II : \$5

D.O.A:

18/6/19

Place of Accident:

Is driver the owner?

(YES / NO)

Nature of Accident:

If NO, Driver Name / Age:

Driver Tel No.:

(VA: YES / NO)

OI GIA REPORT: YES / NO : TP GIA REPORT: YES / NO

Insured Liability:

% Final ? Yes / No

PBN 5503K



INSRS:
WSP:
Tel:
Liability:
RMKS:

BKH



INSRS:
WSP:
Tel:
Liability:
RMKS:



INSRS:
WSP:
Tel:
Liability:
RMKS:



INSRS:
WSP:
Tel:
Liability:
RMKS:

Date/Time	STAGE	DATE / PIC
6/19 - LTI sent out 1st reminder letter	Non-Reporting ltr (1st):	15/10/2019
	Non-Reporting ltr (2nd):	
	Non-Reporting ltr (Final):	
	Notification ltr (if non-pickup):	
	Call OI:	
22-11-19	After call ltr to OI:	
	Documentation Check List:	Handler Typist
	Notification ltr (if non-pickup):	
	After call ltr to OI:	
	Authorization To Act:	
	Release Voucher:	
	Final Repair Bill:	
	Car Rental Invoice:	
	Towing Invoice:	
	LTA / GIA:	
	Medical Bill:	
	PIR:	
	Mandate/Reject Instruction:	
	LOD:	
	Payment Breakdown Form:	
	Post-Repair Photos:	
	Others:	

PRELIMINARY ADVICE	Date/Time:	Sent By:
FINALIZATION	Date/Time:	Confirm with:
Repair Cost:	\$5	(days) Reduction: %
FINAL SETTLEMENT	Date/Time:	Confirm with:
Final Liability:	%	(Agreed / Assessed) BOLA S/N No.:
Repair Cost:	\$5	
Loss of Rental (LOR):	\$5	(days)
Loss of Use (LOU):	\$5	(\$ x days)
Loss of Income (LOI):	\$5	(\$ x days)
LOR only ☐ LOU only ☐ LOR + LOI ☐ LOR + LO ☐		(Tick only one)
GIA/LTA Search	\$5	
Medical:	\$5	
Disbursement:	\$5	(e.g. Tow/ Independent)
Legal Cost:	\$5	
Total:	\$5	Global Sum \$5:
FINAL PAYMENT	Date/Time:	Confirm with:
Payee 1:	\$5	Name 1:
Payee 2: (Strike if N.A.)	\$5	Name 2:
Payee 3: (Strike if N.A.)	\$5	Name 3:

COPY SENT

1) Claim status: Normal/Reject/Private Settle
2) Report Format: TP/SP
3) Survey fee: \$350
4) RA fee → \$234

(08/11/13) wel
ASS. REC. BY: *Myrius*

REF:

C711

ASSIGNMENT

From: _____ Date: _____
Estimated Cost: _____

OD / TP / WS / TP RES / OD RES / EVA / INV / MY

To Inspect Vehicle No: *FRN5503K*

at Workshop m/s *BHH*

of *SYH 5635A*

Insured: _____

Policy No. _____

Claims No. _____

Sum Insured: _____ Excess: _____

(Client's Record)

Make of Veh: _____

(Policy Condition)

Remark: The veh had commenced its
repair at the time of inspection.

Bal. or Market Value: _____

IDAC Accident Rpt: _____ Consistent? : Yes or No

GIA / PR Seen: _____ Consistent? : Yes or No

Est. Repairs: _____ days Res: Yes or No

Lum Sum: _____ % 3 Val: Yes or No

CA / REV / REP. / 24 HRS *LA3682*

Date: _____ Person Contacted: _____

Date / Time Action / Instruction

PP: *723.90* (RED: *723.10* 9%)

Veh No: *FRN5503K* Yr Regn: *10, 18*
Type: M.Car / M.Cycle / Bus / Van / Lorry / Taxi / Prime Mover /
Truck / Trailer or
Make: *Yamaha NMAX 155* C.C. *155*
Colour: *white* A/C: Insured / Std / NI / NA
Sp. Reading: *9702* T/Radio: Insured / Std / NI / NA
Eng/No: _____
C/No: *MH356431000008397*
Gen. Cond: *Good* / Fair / Poor / Burnt
Steering: *Insider* / Jammed / Leaked / Burnt or
Brake: *Insider* / Jammed / Leaked / Burnt or
Modi: Nil / S/Rim / STD A/Rim or
Tyre Size: F: *110-70-13*
R: *130-70-13*
BS / DUN / EXNOVA / GY / FS / LIZA / MIC / OHTSU / PIR / SUMI /
TOYO / YOKO or
Front: *6* Rear: *6*
R/Bal: _____ mm R/Bal: _____ mm
L/Bal: _____ mm L/Bal: _____ mm
D.O.A. *18/6/19* D.O.I. *27/6/19*
Survey held at _____
Des. of Damages: Frt / Rear / O/S / N/S / U/C / Rooftop or
o/s, n/s Body
The UIC / Chassis frame / Body Structure affected due to collision.

Date/Time, File Pass to? ☐ : Preli. Report

Date/Time, File Return to? ☐ : Final Report

Days Of Repair: _____

Resurvey No. of Trip: _____

Survey Fee: _____

Transportation: _____

Add Fee: ☐ : Site Insp. (\$ _____) \$ + RS. \$ _____

☐ : Interview (\$ _____) Photos

☐ : Tech. Invs (\$ _____) Others

☐ : Weekend (\$ _____)

Report Format : _____

Lump Sum / I.B.I. (\$) _____

TOTAL



Auto
Consultants
Pte Ltd

Company Registration No. 199607198R

51 UBI AVE 1, #02-25 PAYA UBI INDUSTRIAL PARK, SINGAPORE 408933 TEL : (065) 62563561 FAX : (065) 62564315

Your ref: To Be Advised
Our ref: CC6/CTI19011330/Ueb3

Date: 28.06.2019

The Motor Claims Department
M/s CHINA TAIPING INSURANCE (S) PTE LTD

Dear Sir/Madam,

PRELIMINARY ADVICE OF VEHICLE NO.

FBN5503K

We refer to the above matter.

Please be informed that we had conducted the inspection of the above mentioned vehicle on 27.06.2019 at the premises of M/s Ban Hock Hin Co. Pte Ltd and have the following to report:-

Workshop Estimate Amount	: S\$	246.00
Revised Estimate Amount	: S\$	223.90
"Check" Items Amount	: S\$	-
Market Value	: S\$	-
LTA Reimbursement Value	: S\$	-
Nett Value	: S\$	-

Description of Damage:

The vehicle sustained damages at the
O/S & N/S Body



Comments/Present Status:

Damages Consistent

Estimated normal period for repairs: 2 days

Yours faithfully,

MARCUS CHUA
Licensed Appraiser



BAN HOCK HIN
Co., Pte Ltd

Co. Reg. No: 197800288K

MOTORCYCLE ACCESSORIES | SERVICE CENTRE
MODIFICATIONS | SPRAY PAINTING AND BODY WORK | METAL
WORKS | LEASING & RENTALS | FLEET SALES | INSURANCE SALES

QUOTATION

Customer :

NO. : 34330

CHINA TAIPING INSURANCE (S) PTE LTD
105 CECIL STREET
#18-00 / 19-00
THE OCTAGON
S'PORE 069534
CHINA TAIPING INSURANCE (S) PTE LTD

DATE : 24/06/2019
CLAIM NO. : 11369
POLICY NO. : AVFMSB0000651800
FROM : RAYMOND

VEHICLE NO. : FBN5503K
MAKE/MODEL : YAM / NMAX155 ABS

not Admin
27/6/19
P/P 5

(Page 1 of 2)

S/N	Description	Action	Qty	Unit Price	Amount
1	BALANCER <i>als</i> P/N: 55166	REPLACE	1.00	\$12.00	<i>scr</i> 12.00
2	BELLY PAN <i>als</i> P/N: 58094	REPLACE	1.00	\$35.00	<i>cut</i> 35.00
3	BOX FILTER AIR OUTER <i>als</i> P/N: 58141	REPLACE	1.00	\$18.00	<i>cut</i> 18.00
4	COVER REAR CENTRE <i>als</i> P/N: 60916	REPLACE	1.00	\$6.00	<i>cut</i> 6.00
5	EMBLEM (YAMAHA) LOGO P/N: 57069	REPLACE	1.00	\$12.00	<i>1 pc</i> 12.00
6	LABOUR P/N: 06766 - FOR DISMANTLING AND ASSEMBLING OF PARTS QUOTED	<i>10%</i>	1.00	\$90.00	<i>pu</i> 90.00
7	LEVER BRAKE <i>als</i> P/N: 58145	REPLACE	1.00	\$18.00	<i>scr</i> 18.00
8	PANEL 1 <i>als</i> P/N: 59584	REPLACE	1.00	\$20.00	<i>cut</i> 20.00
9	TRANSPORT CHARGES P/N: 07169		1.00	\$35.00	35.00

SUB TOTAL

\$246.00

GST @ 7 %

\$17.22

GRAND TOTAL

\$263.22

50% deposit required before ordering of parts.

Validity: 30 days



bizSAFE₃



CERT NO. 20324283
ISO 9001:2015

Address: No. 6, Defu lane 4, Singapore 539410 | Telephone: +65 6281 6520 | Web: www.bhh.com.sg
Fax: (Main) +65 6281 2830, (Spare Parts) +65 6285 7530, (Insurance/Project) +65 6284 2969, (Accounts) +65 6281 6759

S/N	Description	Action	Qty	Unit Price	Amount
-----	-------------	--------	-----	------------	--------

For & on Behalf of

Acknowledge & Accepted By

BAN HOCK HIN CO PTE LTD



RAYMOND

This quotation is sent via email / LAN-Fax and will bear a computer generated signature.

LKK Auto Consultants hence notify the Reparer of the following:

- To resurvey before after spray painting
- To display damaged part(s) during resurvey
- Parts price can subject to confirmation
- Third party survey is on a "Without Prejudice" basis
- No illegal modification(s) is allowed
- Supplementary item(s) must be resurveyed and assigned to final approval from Insurance Company

Acknowledged by Reparer:

Signature:

Date:

bizSAFE₃

Enquire Transfer Fee

Vehicle Details			
Vehicle No. :	FBN5503K		
Vehicle Type :	P01 - Passenger Scooter		
Vehicle Attachment 1 :	No Attachment		
Vehicle Scheme :	Normal		
Vehicle Make :	YAMAHA		
Vehicle Model :	NMAX155 ABS		
Chassis No. :	MH3SG431000008397		
Propellant :	Petrol		
Engine No. :	G3H6E0010808		
Engine Capacity :	155 cc		
Maximum Power Output :	-		
Maximum Laden Weight :	295 kg		
Unladen Weight :	128 kg		
Year Of Manufacture :	2018		
Original Registration Date :	24 Oct 2018		
Lifespan Expiry Date :	-		
COE Category :	D - Motorcycle		
Quota Premium :	\$3,951.00		
COE Expiry Date :	23 Oct 2028		
Road Tax Expiry Date :	23 Apr 2020		
Inspection Due Date :	23 Oct 2021		
Intended Transfer Date :	27 Jun 2019		
CO2 Emission :	-		
CO Emission :	-		
HC Emission :	-		
NOx Emission :	-		
PM Emission :	-		
Late renewal fee(s) will be imposed if road tax / lay-up has expired. Please use Enquire Road Tax Payable for fee(s) payable.			
Road tax, including Over Payment (if any), of a vehicle will follow the vehicle to the new registered owner when its ownership is being transferred.			
Amount Payable			
	Amount Before GST (S\$)	GST Amount (S\$)	Amount After GST (S\$)
Transfer Fee :	25.00	-	25.00
Total Amount Payable :			25.00

You may print this page for reference.

OK Print

[> Back to OneMotoring](#)**Enquire PARF/COE Rebate for Registered Vehicle****Vehicle Owner Particulars**

Owner ID Type: Company

Owner ID: 0288K

Vehicle Details

Vehicle No.: FBN5503K

Vehicle to be Exported: No

Intended Deregistration Date: 27 Jun 2019

Vehicle Make: YAMAHA

Vehicle Model: NMAX155 ABS

Primary Colour: White

Manufacturing Year: 2018

Engine No.: G3H6E0010808

Chassis No.: MH3SG431000008397

Maximum Power Output: -

Open Market Value: \$2,501.00

Original Registration Date: 24 Oct 2018

First Registration Date: 24 Oct 2018

Transfer Count: 0

Actual ARF Paid: \$376.00

Intended PARF Rebate Details

PARF Eligibility: No

PARF Eligibility Expiry Date: -

PARF Rebate Amount: \$0.00

Intended COE Rebate Details

COE Expiry Date: 23 Oct 2028

COE Category: D - Motorcycle

COE Period(Years): 10

QP Paid: \$3,951.00

COE Rebate Amount: \$3,682.00

Total Rebate Amount: \$3,682.00

The information contained herein is correct as at 27 Jun 2019

OK

Shu Pei (LKKAUTO)

From: Chong Boon Sen <boonsen.chong@sg.cntaiping.com>
Sent: Friday, 6 September 2019 10:54 AM
To: Shu Pei (LKKAUTO)
Subject: RE: OUR REF: SNM19D203045/CHONGBS - Direct Settlement - Accident Involving SJH5635A (OI : CTI - TBA) and FBN5503K (TP : LKK REF - CC6/CTI19011330/Ueb3) on 18.06.2019
Attachments: 20190906104854.pdf

Dear Shu Pei,

Please find 1st letter for non reporting.

Kindly assist to follow up with the subsequent reminders if necessary.

Thank you.

Chong Boon Sen

Claims Executive
Department

China Taiping Insurance (Singapore) Pte. Ltd.

3 Anson Road #16-00 Springleaf Tower Singapore 079909
DID: (65) 63896171 | M: (65) XXXX XXXX | F: (65) 6222 1033

W: www.sg.cntaiping.com | FB: www.facebook.com/chinataipingsg/ | WeChat: 太平獅城 Taiping SG 3 Anson Road
#16-00 Springleaf Tower Singapore 079909
DID: (65) 63896171 | M: (65) XXXX XXXX | F: (65) 6222 1033

From: Shu Pei (LKKAUTO) [<mailto:shupeil@lkkauto.com>]

Sent: Friday, 6 September, 2019 10:34 AM

To: Chong Boon Sen <boonsen.chong@sg.cntaiping.com>

Subject: RE: OUR REF: SNM19D203045/CHONGBS - Direct Settlement - Accident Involving SJH5635A (OI : CTI - TBA) and FBN5503K (TP : LKK REF - CC6/CTI19011330/Ueb3) on 18.06.2019

WITHOUT PREJUDICE

Dear Sir / Madam,

We refer to the above matter.

Kindly let us have a copy of your insured's GIA report for our necessary action.

Thank you

Best Regards,

Shu Pei | Admin

LKK Auto Consultants Pte Ltd

Phone: 6366-0055 | email: shupeil@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Shu Pei (LKKAuto)

Sent: Friday, 23 August 2019 11:01 AM

To: Chong Boon Sen <boonsen.chong@sg.cntaiping.com>

Subject: RE: OUR REF: SNM19D203045/CHONGBS - Direct Settlement - Accident Involving SJH5635A (OI : CTI - TBA) and FBN5503K (TP : LKK REF - CC6/CTI19011330/Ueb3) on 18.06.2019

Dear Boon Sen,

Kindly advice whether insured has reported.

If not, kindly lets us have your letter to insured.

Thank you

Best Regards,

Shu Pei | Admin

LKK Auto Consultants Pte Ltd

Phone: 6366-0055 | email: shupeil@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Shu Pei (LKKAuto)

Sent: Thursday, 15 August 2019 10:02 AM

To: Chong Boon Sen <boonsen.chong@sg.cntaiping.com>

Subject: RE: OUR REF: SNM19D203045/CHONGBS - Direct Settlement - Accident Involving SJH5635A (OI : CTI - TBA) and FBN5503K (TP : LKK REF - CC6/CTI19011330/Ueb3) on 18.06.2019

Dear Boon Sen,

Kindly advice whether insured has reported.

If not, kindly lets us have your letter to insured.

Thank you

Best Regards,

Shu Pei | Admin

LKK Auto Consultants Pte Ltd

Phone: 6366-0055 | email: shupeil@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Shu Pei (LKKAuto)

Sent: Monday, 5 August 2019 9:51 AM

To: Chong Boon Sen <boonsen.chong@sg.cntaiping.com>

Subject: RE: OUR REF: SNM19D203045/CHONGBS - Direct Settlement - Accident Involving SJH5635A (OI : CTI - TBA) and FBN5503K (TP : LKK REF - CC6/CTI19011330/Ueb3) on 18.06.2019

Dear Boon Sen,

Kindly advice whether insured has reported.

If not, kindly lets us have your letter to insured.

Thank you

Best Regards,

Shu Pei | Admin

LKK Auto Consultants Pte Ltd

Phone: 6366-0055 | email: shupeil@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Shu Pei (LKKAuto)

Sent: Tuesday, 30 July 2019 10:15 AM

To: Chong Boon Sen <boonsen.chong@sg.cntaiping.com>

Subject: RE: OUR REF: SNM19D203045/CHONGBS - Direct Settlement - Accident Involving SJH5635A (OI : CTI - TBA) and FBN5503K (TP : LKK REF - CC6/CTI19011330/Ueb3) on 18.06.2019

Dear Boon Sen,

Kindly advice whether insured has reported.

If not, kindly lets us have your letter to insured.

Thank you

Best Regards,

Shu Pei | Admin

LKK Auto Consultants Pte Ltd

Phone: 6366-0055 | email: shupeil@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Shu Pei (LKKAuto)

Sent: Wednesday, 24 July 2019 8:57 AM

To: Chong Boon Sen <boonsen.chong@sg.cntaiping.com>

Subject: RE: OUR REF: SNM19D203045/CHONGBS - Direct Settlement - Accident Involving SJH5635A (OI : CTI - TBA) and FBN5503K (TP : LKK REF - CC6/CTI19011330/Ueb3) on 18.06.2019

Dear Boon Sen,

Kindly advice whether insured has reported.

If not, kindly lets us have your letter to insured.

Thank you

Best Regards,

Shu Pei | Admin

LKK Auto Consultants Pte Ltd

Phone: 6366-0055 | email: shupeil@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Shu Pei (LKKAuto)

Sent: Tuesday, 9 July 2019 9:38 AM

To: Chong Boon Sen <boonsen.chong@sg.cntaiping.com>

Subject: RE: OUR REF: SNM19D203045/CHONGBS - Direct Settlement - Accident Involving SJH5635A (OI : CTI - TBA) and FBN5503K (TP : LKK REF - CC6/CTI19011330/Ueb3) on 18.06.2019

Dear Boon Sen,

Kindly advice whether insured has reported.

If not, kindly lets us have your letter to insured.

Thank you

Best Regards,

Shu Pei | Admin

LKK Auto Consultants Pte Ltd

Phone: 6366-0055 | email: shupeil@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Shu Pei (LKKAuto)

Sent: Tuesday, 2 July 2019 4:12 PM

To: Chong Boon Sen <boonsen.chong@sg.cntaiping.com>

Subject: RE: OUR REF: SNM19D203045/CHONGBS - Direct Settlement - Accident Involving SJH5635A (OI : CTI - TBA) and FBN5503K (TP : LKK REF - CC6/CTI19011330/Ueb3) on 18.06.2019

Dear Boon Sen,

Kindly advice whether insured has reported.

If not, kindly lets us have your letter to insured for non-reporting.

Thank you

Best Regards,

Shu Pei | Admin

LKK Auto Consultants Pte Ltd

Phone: 6366-0055 | email: shupeil@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Chong Boon Sen <boonsen.chong@sg.cntaiping.com>

Sent: Tuesday, 2 July 2019 10:35 AM

To: Shu Pei (LKKAuto) <shupeil@lkkauto.com>

Subject: RE: OUR REF: SNM19D203045/CHONGBS - Direct Settlement - Accident Involving SJH5635A (OI : CTI - TBA) and FBN5503K (TP : LKK REF - CC6/CTI19011330/Ueb3) on 18.06.2019

Dear Sir,

Insured yet to report.

We will proceed to send non reporting letter.

Chong Boon Sen

Claims Executive
Department

China Taiping Insurance (Singapore) Pte. Ltd.

3 Anson Road #16-00 Springleaf Tower Singapore 079909
DID: (65) 63896171 | M: (65) XXXX XXXX | F: (65) 6222 1033

W: www.sg.cntaiping.com | FB: www.facebook.com/chinataipingsg/ | WeChat: 太平獅城 Taiping SG 3 Anson Road
#16-00 Springleaf Tower Singapore 079909
DID: (65) 63896171 | M: (65) XXXX XXXX | F: (65) 6222 1033

From: Claims Dept of CTI

Sent: Tuesday, 2 July, 2019 10:26 AM

To: Chong Boon Sen <boonsen.chong@sg.cntaiping.com>; Alfred Toh <alfred.toh@sg.cntaiping.com>; Shu Pei (LKKAuto) <shupeil@lkkauto.com>

Subject: OUR REF: SNM19D203045/CHONGBS - Direct Settlement - Accident Involving SJH5635A (OI : CTI - TBA) and FBN5503K (TP : LKK REF - CC6/CTI19011330/Ueb3) on 18.06.2019

Dear Boon Sen,

Please assist and revert.

*** insured non reporting.

Officer-In-Charge – Chong Boon Sen – 63896171 (file with OIC).

Thank you

Lim Shu Min

Executive
Claims Department

China Taiping Insurance (Singapore) Pte. Ltd.

3 Anson Road #15-00 Springleaf Tower Singapore 079909
DID: (65) 63896156 | F: (65) 62247175

W: www.sg.cntaiping.com | FB: www.facebook.com/chinataipingsg/ | WeChat: 太平獅城 Taiping SG

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From: Shu Pei (LKKAuto) [mailto:shupe@lkkauto.com]
Sent: Monday, 1 July, 2019 9:03 AM
To: Claims Dept of CTI <claimsdept@sg.cntaiping.com>
Cc: Alfred Toh <alfred.toh@sg.cntaiping.com>; Admin A <admin-a@lkkauto.com>; Asher Sng (LKKAuto) <AsherSng@lkkauto.com>
Subject: Direct Settlement - Accident Involving SJH5635A (OI : CTI - TBA) and FBN5503K (TP : LKK REF - CC6/CTI19011330/Ueb3) on 18.06.2019

WITHOUT PREJUDICE

Dear Sir / Madam,

We refer to the above matter.

We have inspected TP vehicle FBN 5503K at M/s Ban Hock Hin Co. Pte Ltd on a WP basis and TP repairer proposed for a direct settlement.

Enclosed for your perusal is:

- TP's GIA report
- Estimated cost of repair
- Preliminary advice

Meanwhile, kindly let us have a copy of your insured's GIA report for our necessary action.

Kindly take note that the case handler in-charge is Asher and she can be contacted at DID: 6841 6051.

Thank you

Best Regards,

Shu Pei | Admin

LKK Auto Consultants Pte Ltd

Phone: 6366-0055 | email: shupe@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

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For more information please visit <http://www.symanteccloud.com>



Our Ref. : SNM19D203045

via Ordinary & Registered Mail

Date : 6/9/2019

NAGHASH SOURATGAR HOJAT
150 MARIAM WAY
#07-05
BALLOTA PARK CONDOMINIUM
SINGAPORE 507079

Dear Policyholder

**RE: ACCIDENT INVOLVING SJH5635A AND FBN5503K ON 18.6.19 ALONG
WOODLANDS DRIVE 50**

We refer to the abovementioned accident.

Please be advised that the third party vehicle, FBN5503K, is filing a third party property claim against your vehicle.

We have appointed LKK Auto Consultants Pte Ltd, to administer the said claim on our behalf and they will soon contact you for more information about the accident. Kindly render your assistance and co-operation accordingly.

We understand that you or your driver has not filed an accident report within 24 hours as per Motor Claims Framework. We would urge you to comply with the condition to file your accident report with your vehicle (whether damaged or not) to us IMMEDIATELY through LKK Auto Consultants Pte Ltd or any of our authorized workshops. You may log onto our website www.sg.cntaiping.com for location of the respective workshops.

We regret to advice that we and / or LKK Auto Consultants Pte Ltd will not be handling the third party property claim and your NO CLAIM DISCOUNT will be penalized upon renewal of your policy if you fail to comply with the condition of reporting.

Yours truly
Claims Department

(This is a computer generated letter and no signature is required)

Doc12-LKKDSANR



中国太平
CHINA TAIPING

中国太平保险(新加坡)有限公司
CHINA TAIPING INSURANCE (SINGAPORE) PTE. LTD.

cc. LKK Auto Consultants Pte Ltd
Attn : Asher
Ref : CC6/CTI19011330/Ueb3
Contact No : 6841 6051
via email : AsherSng@lkkauto.com

ALFA CREDIT PTE LTD
1 COMMONWEALTH LANE
#01-24 ONE COMMONWEALTH
SINGAPORE 149544

Duo12-LKKDSANR

Our Ref: CC6/CTI19011330/Ueb3

**By Registered Mail
First Reminder**

15 October 2019

NAGHASH SOURATGAR HOJAT
150 MARIAM WAY
#07-05 BALLOTA PARK CONDOMINIUM
SINGAPORE 507079

Dear Sirs/Madam,

**ACCIDENT INVOLVING SJH 5635A AND FBN 5503K ON 18/06/2019 ALONG
WOODLANDS DRIVE 50**

We, LKK Auto Consultants Pte Ltd has been appointed to act on the behalf of your insurer, **CHINA TAIPING INSURANCE SINGAPORE PTE LTD** to settle a THIRD PARTY claim against you for an accident which happened on the above-mentioned date and location.

Our record shows that to date, you/your driver have not reported the accident to us. We would appreciate it if you could urgently file a report at any of **CHINA TAIPING INSURANCE SINGAPORE PTE LTD** Authorized workshops/reporting centre. You may refer to your Certificate of Insurance for the list of the reporting centre.

Please note you had been notified via post from **CHINA TAIPING INSURANCE SINGAPORE PTE LTD** dated 06/09/2019

To enable us to look into the matter immediately, please let us hear from you within **fourteen (14)** days from date of this letter (by 31/10/2019).

Please be reminded that in accordance with the terms and conditions under your policy, failure of compliance, our principal M/s **CHINA TAIPING INSURANCE SINGAPORE PTE LTD** reserves the right to repudiate liability.

If you need further assistance or clarifications, please contact the undersigned.

Yours faithfully,



Asher Sng
Case Handler
Tel : 6841 6051
Fax: 6741 4108
Email : AsherSng@lkkauto.com

c.c. *China Taiping Insurance (Singapore) Pte Ltd
(Motor Claims Dept)*

Asher Sng (LKKAuto)

From: Asher Sng (LKKAuto)
Sent: Wednesday, 27 November 2019 12:10 PM
To: Claims Dept of CTI
Cc: Alfred Toh; Chee So Chow
Subject: RE: Direct Settlement - Accident Involving SJH5635A (OI : CTI - TBA) and FBN5503K (TP : LKK REF - CC6/CTI19011330/Ueb3) on 18.06.2019
Attachments: RE: Accident Involving FBN5503K & SJH5635A on 18/06/2019

Dear Sir,

We refer to the above matter.

Please be informed that TP claimant withdraw claim as insured have private settle the matter with third party workshop.

In view of above, we will submit W/P report to your office.

Thank You.

Best Regards,

Asher Sng | Case Handler

LKK Auto Consultants Pte Ltd

phone: 6841-6051 | email: ashersng@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)



From: Shu Pei (LKKAuto) <shupeil@lkkauto.com>
Sent: Monday, 1 July 2019 9:03 AM
To: Claims Dept of CTI <claimsdept@sg.cntaiping.com>
Cc: Alfred Toh <alfred.toh@sg.cntaiping.com>; Admin A <admin-a@lkkauto.com>; Asher Sng (LKKAuto) <AsherSng@lkkauto.com>
Subject: Direct Settlement - Accident Involving SJH5635A (OI : CTI - TBA) and FBN5503K (TP : LKK REF - CC6/CTI19011330/Ueb3) on 18.06.2019

WITHOUT PREJUDICE

Dear Sir / Madam,

We refer to the above matter.

We have inspected TP vehicle FBN 5503K at M/s Ban Hock Hin Co. Pte Ltd on a WP basis and TP repairer proposed for a direct settlement.

Enclosed for your perusal is:

- TP's GIA report
- Estimated cost of repair
- Preliminary advice

Meanwhile, kindly let us have a copy of your insured's GIA report for our necessary action.

Kindly take note that the case handler in-charge is Asher and she can be contacted at DID: 6841 6051.

Thank you

Best Regards,

Shu Pei | Admin

LKK Auto Consultants Pte Ltd

Phone: 6366-0055 | email: shupeil@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

PRIVATE SETTLEMENT FORM

1. Details of Accident

Date / Time: 18/06/2019 20:15

Location : WOODLAND DRIVE 50

2. Motor-vehicle registration no. FBN5503K driven by KANESWARAN A/L
SANTHERANMOGAHAN G8812329N (Name & NRIC)

3. Motor-vehicle registration no. SJH5635A driven by WONG KIANG HENG
S1203387G (Name & NRIC)

4. The parties have agreed to settle this matter amicably as follows:

*a. without any admission of liability, Wong Kiang Heng (Party paying compensation) has paid a sum of \$281.57 which Ban Hock Hin Co Pte Ltd (Owner receiving compensation) hereby acknowledges receipt thereof in full and final settlement of injury, personal items and cost incurred and/or to be incurred as a result of the accident.

Name : Wong Kiang Heng

NRIC : S1203387G

Signature : 

Date : 26/9/19

(Paying Party)

Name : Ban Hock Hin Co P/L

NRIC : 197000288K

Signature : 

Date : 26/9/19

(Party receiving compensation)





BAN HOCK HIN
Co., Pte Ltd

Co.Reg.No: 197000288K
MOTORCYCLE ACCESSORIES / SERVICE CENTRE
MODIFICATIONS / SPRAY PAINTING AND BODY WORK / METAL
WORKS / LEASING & RENTALS / FLEET SALES / INSURANCE SALES

26 AUG 2019

Your Ref : SJH5635A
Our Ref : TP/11369/FBN5503K/SJH5635A

BY EMAIL & HAND

China Taiping Insurance (Singapore) Pte Ltd
3 Anson Road
#16-00 Springleaf Tower
Singapore 079909

ATTN: Motor Claims Dept

Dear Sir / Madam,

Accident Involving FBN5503K & SJH5635A on 18/06/2019

We refer to the above-mentioned matter.

As instructed by our client, we proceed to quantify our claim as itemized below:

1. Cost of Repair (Inc 7% GST)	\$ 239.57
2. Loss of Use (2 days x \$20)	\$ 40.00
3. GIA Vehicle Insurance Search Fee	\$ 2.00
TOTAL	\$ 281.57

Your prompt settlement is greatly appreciated.

Please acknowledge receipt.

If you require any further clarification, please do not hesitate to contact Mr Raymond, at 6281 6520 ext. 220.

Thank you.

BAN HOCK HIN CO PTE LTD

Raymond Tan
Manager/Insurance Dept





BAN HOCK HIN
Co., Pte Ltd

Co.Reg.No: 197000288K

MOTORCYCLE ACCESSORIES | SERVICE CENTRE
MODIFICATIONS | SPRAY PAINTING AND BODY WORK | METAL
WORKS | LEASING & RENTALS | FLEET SALES | INSURANCE SALES

TAX INVOICE

GST Reg No. : M2-0010542-7

Customer :

CHINA TAIPING INSURANCE (S) PTE LTD
105 CECIL STREET
#18-00 / 19-00
THE OCTAGON
S'PORE 069534
CHINA TAIPING INSURANCE (S) PTE LTD

Invoice No. : LECR20037194-I11369
Invoice Date : 22/08/2019
Payment Due Date : 21/09/2019

CLAIM NO. : 11369
POLICY NO. : AVFMSB0000651800
VEHICLE NO. : FBN5503K
MAKE/MODEL : YAM / NMAX155 ABS

S/N	Description	Action	Qty	Unit Price	Amount
1	BALANCER	REPLACE	1	\$12.00 Disc %: 10%	\$10.80
2	BELLY PAN	REPLACE	1	\$35.00 Disc %: 10%	\$31.50
3	BOX FILTER AIR OUTER	REPLACE	1	\$18.00 Disc %: 10%	\$16.20
4	COVER REAR CENTRE LH	REPLACE	1	\$6.00 Disc %: 10%	\$5.40
5	EMBLEM (YAMAHA) LOGO	REPLACE	1	\$12.00 Disc %: 10%	\$10.80
6	LEVER BRAKE LH	REPLACE	1	\$18.00 Disc %: 10%	\$16.20
7	PANEL 1	REPLACE	1	\$20.00 Disc %: 10%	\$18.00
8	LABOUR		1	\$80.00	\$80.00
9	TRANSPORT CHARGES		1	\$35.00	\$35.00
SUB TOTAL					\$223.90
GST @ 7 %					\$15.67
GRAND TOTAL					\$239.57

Validity: 30 days

For & on Behalf of
BAN HOCK HIN CO PTE LTD




Printed by : RAYMOND

bizSAFE₃



**GENERAL INSURANCE ASSOCIATION OF SINGAPORE
RECORDS MANAGEMENT CENTRE**

6 Raffles Quay #18-00, Singapore 048580
Phone: +65 6224 0010 Fax: +65 6224 0030
Operating Hours: Monday to Friday 9am to 5pm
GST Registration No: M400017735

TAX INVOICE

Our Ref No: GR-19-101978
Date of Request: 26/06/2019

Your Ref No: Online Purchase

Ban Hock Hin Co, Pte Ltd
No. 6 Defu Lane 4
Singapore 539410

Dear Sir/Madam,

Enquiry Date: 26/06/2019
Enquiry By: Tan Chok Lok
TP Vehicle No: SJH5635A
Accident Date: 18/06/2019

DESCRIPTION	AMOUNT (S\$)
TP Insurer Enquiry	1.87
GST Amount	0.13
Total Amount Due (GST Inclusive)	2.00

Thank You.

This is a computer generated document and requires no signature.

For GIARMC Official use:

Date:

☒ GIRO ☐ Cash ☐ Cheque



Singapore Post Ltd
10 Eunos Road 8
Singapore 408600

Tel: 1605
Fax: 6842 5114
To check delivery status or to raise an enquiry
on your registered article, please visit
www.singpost.com

POSTING RECEIPT FOR REGISTERED ARTICLE(S)

NOTES:

- Separate forms are to be used for Insured and Non-Insured Registered Article.
- Please provide all information required and produce this receipt for all enquiries.
- Please tick where applicable. It shall be assumed no Article of Receipt (AOR) is required or delivery by air is requested if relevant * is left blank.
- Please indicate the return address on the item(s) to ensure prompt return in event of non-delivery to the addressee(s).
- Please post item(s) at the post office counter according to the sequence stated below.

1. Name & Address of Addressee NAGHSH SOURPISAR HOJOT 150 MARIAM WAY DO-05 BALLOON PARK CONDOMINIUM SINGAPORE 507079 (48825387)		AR: () V () IN () BY: () AIR () SUR () Insurance*: () Y () N () Contents: () Y () N ()		For Official Use Only (Item numbers are printed in order of posting at counter)
2. Name & Address of Addressee LEONG KAI KEE FOOD MANUFACTURER BLK 15 WOODLANDS LOOP #01-27 WOODLANDS EAST INDUSTRIAL ESTATE SINGAPORE 738322 (48825387)		AR: () V () IN () BY: () AIR () SUR () Insurance*: () Y () N () Contents: () Y () N ()		

I have read, understood and agreed to the terms and conditions of posting unveiled. I accept the maximum liability payable for Registered Mail Service and certify that all information provided by me is true and the item(s) does not contain any hazardous or prohibited item(s).

Name & Signature

Date

P110

08/2014



MPR-03119288009318



MacPherson Road
Singapore Post Limited
10 Eunos Road 8
Singapore Post Centre
Singapore 408600
GST Reg. No.: M2-0105651-9
Customer Service Hotline: 1605

Date/Time 15/10/2019 10:03
3. Description

Amount(S\$)

Accept Registered Article Item	0.00
1. Ref: RC2826003355G Ctry: SG	
Transaction No.: 8135192880009	
2. Ref: RC2826003445G Ctry: SG	
Transaction No.: 8135192880010	
3. Ref: RC2826003585G Ctry: SG	
Transaction No.: 8135192880011	
4. Ref: RC2826003615G Ctry: SG	
Transaction No.: 8135192880012	
5. Ref: RC2826003755G Ctry: SG	
Transaction No.: 8135192880013	

Sale of Postage Label (Domestic)	2.54
Quantity:	
Unit price:	2.54
Total GST:	0.17
Ref.:	RC2826003445G
Insurance:	0.00
Postage paid:	2.54
Transaction No.:	8135192880014

Sale of Postage Label (Domestic)	2.54
Quantity:	
Unit price:	2.54
Total GST:	0.17
Ref.:	RC2826003585G
Insurance:	0.00
Postage paid:	2.54
Transaction No.:	8135192880015

Sale of Postage Label (Domestic)	2.54
Quantity:	
Unit price:	2.54
Total GST:	0.17
Ref.:	RC2826003755G
Insurance:	0.00
Postage paid:	2.54
Transaction No.:	8135192880016

Total GST 0.85
Total Amount 12.70

ish 12.70

up to 3% cashback on eligible online and
11 spend with the Spree Credit Card.
Minimum spend required. T&Cs apply.
up now at singpost.com/spreecard

Thank you for giving us the opportunity to serve
Please visit www.singpost.com for detailed
Terms and Conditions.

**LKK Auto Consultants Pte Ltd**

51 Ubi Ave 1 #01-25 Paya Ubi Industrial Park, Singapore 408933

TEL: 6256 3561 FAX: 6256 4315

Reg. No: 199607198R GST Reg. No. 19-9607198-R

Affiliated to Federation Internationale Des Experts En Automobile

CHINA TAIPING INSURANCE (S) PTE LTD

Ref : CC6/CTI19011330/Ueb3q2

3 ANSON ROAD #16-00
SPRINGLEAF TOWERS SINGAPORE 079909

Date : 04-12-2019



Code : CTI

1. Policy Particulars :- THIRD PARTY CLAIM

Insured Veh.	SJH 5635A	Veh. Inspected	FBN 5503K
Policy No.		Coverage (\$)	0.00
Claim No.	SNM19D203045	Excess (\$)	0.00
Assign From		Assign Date	27/06/2019

2. Vehicle Particulars & Condition

Make & Model	YAMAHA NMAX155	c.c	155
Engine No.	HIDDEN	Year of Reg.	2018
Chassis No.	MH3SG431000008397	Colour	WHITE
Odometer	9702	Steering	IN ORDER
Brakes	IN ORDER	Modification	SPORTS RIM
General	GOOD		

3. Conditions of Tyres

	Size	Make	Balance
R/H Front Tyre	110-70-13	DUNLOP	6 mm
L/H Front Tyre			mm
R/H Rear Tyre	130-70-13	DUNLOP	6 mm
L/H Rear Tyre			mm

4. Description of Damages

THE VEHICLE SUSTAINED DAMAGES AT THE O/S & N/S BODY. DAMAGES SEE DETAILS.
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5. General Information

Accident Date	18/06/2019	Inspection Date	27/06/2019
Survey held at	BAN HOCK HIN CO.PTE LTD NO 6 DEFU LANE 4 SINGAPORE 539410		

5a. Remarks

A)THE INSPECTION WAS CONDUCTED ON A"WITHOUT PREJUDICE" BASIS. B)IN ACCORDANCE TO YOUR INSTRUCTIONS, WE HAVE NOT AUTHORISED REPAIRS.
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5b. Estimate Days of Repair

ESTIMATED NORMAL PERIOD FOR REPAIR:	2 Working Days
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**LKK Auto Consultants Pte Ltd**

51 Ubi Ave 1 #01-25 Paya Ubi Industrial Park, Singapore 408933

TEL: 6256 3561 FAX: 6256 4315

Reg. No: 199607198R GST Reg. No. 19-9607198-R

Page No.:1 of 1

ADJUSTMENT ON REPAIR COST FOR VEHICLE NO. FBN 5503K

Qty	Description of Parts	Condition	Estimate By Workshop (\$)	Our Adjusted (\$)
	<u>REPLACEMENT OF PARTS</u>			
1	BALANCER N/S	SCRATCHED	12.00	12.00
1	BELLY PAN N/S	CUT	35.00	35.00
1	BOX FILTER AIR OUTER N/S	CUT	18.00	18.00
1	COVER REAR CENTER N/S	CUT	6.00	6.00
1	EMBLEM (YAMAHA) LOGO	NECESSARY	12.00	12.00
1	LEVER BRAKE N/S	SCRATCHED	18.00	18.00
1	PANEL 1 N/S	CUT	20.00	20.00
	LESS 10% DISCOUNT		-	-12.10
			121.00	108.90
	<u>LABOUR</u>			
	LABOUR-FOR DISMANTLE AND ASSEMBLING OF PARTS QUOTED.		90.00	80.00
	TRANSPORT CHARGES.		35.00	35.00
			125.00	115.00
	GRAND TOTAL		246.00	223.90
RECOMMENDED COST OF REPAIRS				223.90

Report Ref No. CC6/CTI19011330/Ueb3q2

CHUA KANG SENG

Licensed Appraiser

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