

INS. CASE OWNER

VO

cc 4, Asm 90 11329, K pa3

LKK:

IDAC:

12362

Surveyor:

KSL

DOI:

ASSIGNMENT

28/6/2019

Date / Time:

26/6/19

Registered in Merimen:

Pre-assign / CCU / FTE

FBP 7987 z

59 mo 1 PV



Insured Vehicle No.:

Name of Insured:

ENAR SYAZWAN B. ROSLAN

Claim No.:

Insured Tel No.:

HP:

Make / Model:

Excess Sec II :SS

D.O.A.:

20/6/19

Place of Accident:

Is driver the owner?

(YES / NO)

Nature of Accident:

If NO, Driver Name / Age:

Driver Tel No.:

(V/L: YES / NO)

OI GIA REPORT: YES / NO ; TP GIA REPORT: YES / NO

Insured Liability: %

Final ? Yes / No

SMC 45966



INSRS:

WSP:

Tel:

Liability:

RMKS:

Esseem
PML

INSRS:

WSP:

Tel:

Liability:

RMKS:



INSRS:

WSP:

Tel:

Liability:

RMKS:



INSRS:

WSP:

Tel:

Liability:

RMKS:

Date / Time

STAGE

DATE / PIC

Non-Reporting ltr (1st):

Non-Reporting ltr (2nd):

Non-Reporting ltr (Final):

Notification ltr (if non-pickup):

Call OI:

After call ltr to OI:

Documentation Check List: Handler Typist

Notification ltr (if non-pickup)

After call ltr to OI:

Authorisation To Act:

Release Voucher:

Final Repair Bill:

Car Rental Invoice:

Towing Invoice:

LTA / GIA:

Medical Bill:

PIR:

Mandate/Reject Instruction:

LOD

Payment Breakdown Form:

Post-Repair Photos:

Others:

9/7/19

Called OZ to inform TP claim

12/7/19

Lia floor, emailed w/s

19/7/19

Pend mandate approval by AXA

21/11/19

File -> SUCI to send AS-form

21/11/19-

File pass to mk to close.

PRELIMINARY ADVICE

Date/Time:

Sent By:

FINALIZATION

Date/Time:

Confirm with:

Confirm by:

Repair Cost:

SS

days) Reduction:

%

Email

Call

FINAL SETTLEMENT

Date/Time:

Confirm with Camm

Email

Call

Final Liability:

%

(Agreed / Assessed) BOLA S/N No. : 27

If NO or B 28, Ass. Lia:

Repair Cost: w/hn

SS 402.56

Loss of Rental (LOR):

SS

(days)

Loss of Use (LOU):

SS

25.00 (50.5 x 50. days)

Loss of Income (LOI):

SS

(\$ x days)

LOR only ☐ LOU only ☐LOR + LOU ☐LOR + LOI ☐

[Tick only one]

GIA/LTA Search

SS

2.45

Medical:

SS

Disbursement:

SS

(e.g. Tow/ Independent)

Legal Cost

SS

1) Claim status: Normal/Reject/Private Settle

2) Report Format:

3) Survey fee:

530.00

Total:

SS

435.01

Global Sum SS:

435.00

FINAL PAYMENT

Date/Time:

Confirm with:

Email

Call

Payee 1:

SS

435.00

Name 1:

Esseem Performance Pte Ltd.

Payee 2: (Strikes / P.A.)

SS

Name 2:

Payee 3: (Strikes / P.A.)

SS

Name 3:



ESTEEM PERFORMANCE PTE LTD

Blk 5033 Ang Mo Kio, Ind Park 2 #01-251/ 259, 569536.
Tel: +65-6484 1221 Fax: +65-6484 7829 Website: www.esteemperf.com.sg

Repair Estimates

SMC 4596 B

Parts	(a) Cost / List Price Items	\$	1,173.53
	Plus/Less 25%	\$	293.38
	Total of Cost / List	\$	880.15
	(b) Nett Price Items		
	Less		
	Total of Nett Item		
	(c) Special Nett Items		
Total Parts Cost		\$	880.15
Labour		\$	1,320.00
Total		\$	2,200.15

The above total will be subjected to 7% G.S.T.

Not Authorized
Pursuing After Repair



Name of Surveyor : Kenneth
Company : CLIC
Survey conducted on : 28/6/19 at _____

Remarks By Surveyor

(a) The repair of this vehicle is ~~authorized~~ / is not authorized until further notice.

(b) Recommended Days of Repair : 1/2 day(s)

(c) Resurvey : Required / ~~Not~~ Required

(d) Excess : \$ _____

(e) Signature of surveyor : Sc Date: 28/6/19



ESTEEM PERFORMANCE PTE LTD

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Tel: +65-6484 1221 Fax: +65-6484 7829 Website: www.esteempert.com.sg

Spare Parts

Vehicle No. : **SMC 4596 B**
Make & Model : **TOYOTA SIENTA**
Chassis No : **NHP1707123950**

Submit By : **SERENGE**
Year Manufacture : **2018**
Engine No. :

Cost / List

S/No.	Part Description	Qty	Unit Price	Price	Disposition by Surveyor
1	Rear bumper <i>rh</i>	1	\$396.31		X
2	Rear bumper protector RH <i>rh</i>	1	\$174.30		X
3	Rear bumper reflector RH <i>rh</i>	1	\$58.30		X
4	Rear bumper clip <i>rh</i>	10	\$40.00		X
5	Rear bumper side retainer LH <i>rh</i>	1	\$68.16		✓
6	Rear bumper side retainer RH <i>rh</i>	1	\$68.16		X
7	Tail lamp RH <i>rh</i>	1	\$368.30		✓
8					
9					
10					
11					
12					
13					
14					
15					
16					
17					
18					
19					
20					
21					
22					
23					

Note: If any of the quoted parts are recommended to be repaired, then an additional labour charge will be charged accordingly under supplementary.



Service Request Details

Claim

S9M01RIR

Reference

None

Loss Date

June 20, 2019

Report Date

Jun 24, 2019 9:09:20 AM

Request Date

June 26, 2019

Due Date

July 3, 2019

Vendor Name

LKK AUTO CONSULTANTS PTE LTD (TP)

Type of Loss

Third Party Vehicle Damage

Services

Pending verification - Direct Settlement

P: Carmen
T: 10.450.m
V: Out
E: ✓

Actions

Next Step

Agree to perform service

Decline Task

Accept Work

Vehicle Information

Incident Vehicle Registration #

SMC4596B

(SYNOPSIS)

SIENTA

Service Address

Primary Contact/Insured

ROSLAN EZZAR SYAZWAN BIN

734 WOODLANDS CIRCLE, #03-357, 730734, Singapore

Claim Handler

OH Vale

6568804897

vale.oh@axa.com.sg

Additional Instructions

Messages

Invoices

History

Documents

Assessment

Metrics

Notes

New Message

TYPE



SENT

6/26/19 9:56 AM

FROM

OH Vale

SUBJECT

YOU MAY PROCEED DS -VO

BODY

TP WKSP - ESTEEM PERFORMANCE



Catherine Chong (LKK Auto)

From: serence ctc <serence@esteemperf.com.sg>
Sent: Tuesday, 25 June, 2019 5:22 PM
To: SG AXA Insurance SM AXA SGP - Motor Survey
Cc: Carmen Lim; jenny chong
Subject: REQUEST FOR PRI SURVEY SMC4596B
Attachments: 20190625172126786.pdf

Categories: Raghav

Dear Sir / Madam,

NOTICE TO INSURER TO CONDUCT PRE-REPAIR INSPECTION WITHIN 2 WORKING DAYS PURSUANT TO PRE-ACTION PROTOCOL FOR NON INJURY MOTOR ACCIDENT CASES (NIMA)

We act for Goldbell car rental Pte Ltd who has appointed the under-mentioned workshop to repair his motor vehicle no.SMC 4596 B.

Please be informed that the said vehicle can be inspected at :

Name of workshop : Esteem Performance Pte Ltd

Address : 385 SIN MING DRIVE (S) 575718 (INSIDE VICOM)

Tel : 8799 0066

Fax : 6259 3326

We hereby give 2 clear days notice to conduct a pre-repair inspection of the said vehicle at the above-mentioned workshop during office hours.

If you fail to conduct the pre-repair inspection within the next 2 working days excluding any intervening Saturday, Sunday or Public Holiday. The above-mentioned workshop will commence repairs should you fail to conduct the pre-repair inspection.

We prefer LKK to survey



Freundliche Grüße / Best Regards

Serence Chee

Claims Assistant | Operation Division

Esteem Performance Pte Ltd

P: 6566 2112

E: serence@esteemperf.com.sg

5033 Ang Mo Kio Industrial Park 2 #01-259
(Head Office)

385 Sin Ming Drive Vicom Inspection Centre
(Showroom)

www.esteemperformance.com





<TP - Mandate IA> - S9M01RIR [ACCIDENT INVOLVING (FBP7987Z) & (SMC4596B) ON 20/06/2019]

Type

🔗 Question

Message

Liability: 100%. Insured driver rear ended third-party vehicle. Agreed to settle at best and aware NCD issue. We seek your mandate to offer from \$435.02 (LOU) to \$463.52 (LOR). TP-Mandate IA had been uploaded in Smartclaims. Kindly let us have your approval/instruction. Jimmy - 19/07/2019

Reply



Auto
Consultants
Pte Ltd

Company Registration No. 199607198R

51 UBI AVE 1, #02-25 PAYA UBI INDUSTRIAL PARK, SINGAPORE 408933 TEL : (065) 62563561 FAX : (065) 62564315

Immediate Advice

To : AXA Insurance Pte Ltd

Date: 19/7/2019

Survey Details:

Date of loss	20-Jun-19
Date of appointment	26-Jun-19
Date of survey	28-Jun-19
Location of survey	ESTEEM PERFORMANCE PTE LTD

Vehicle Details:

Claim Type:	THIRD PARTY CLAIM
Vehicle number	SMC4596B
Make and Model	TOYOTA SIENTA HYBRID 1.5X AUTO
Date of registration	29-Jun-18
Parf Rebate	
Market Value	\$ 83,000.00
Parf Rebate	\$ 41,225.00
Nett Loss	\$ 41,775.00

Repair details:

Initial Estimate	2,200.15
------------------	----------

Proposed/Revised repair cost:

Parts	\$ 276.23
Check items (estimate)	\$ -
Labour	\$ 100.00
Total	\$ 376.23
Lump Sum(if applicable)	\$ -

Number of days for repair	0.5
---------------------------	-----



Auto
Consultants
Pte Ltd

Company Registration No. 199607198R

51 UBI AVE 1, #02-25 PAVA UBI INDUSTRIAL PARK, SINGAPORE 408933 TEL : (065) 62563561 FAX : (065) 62564315

Remarks:

Proposed range from \$435.02 (LOU) to \$463.52(LOR)

Mandate:

Liability(TP)		100%	
Proposed repair cost w/GST	\$	402.57	
Loss of use	\$	25.00	1/2 day X \$50.00
Loss of rental w/GST	\$	53.50	1/2 day X \$100.00
Loss of income	-		
LTA search fees	\$	7.45	
Others	-		
Proposed Total		From \$435.02 to \$463.52	

Hsiao Tong (LKKAuto)

From: Mei Kwan (LKKAuto)
Sent: Wednesday, 24 July 2019 3:53 PM
To: Hsiao Tong (LKKAuto)
Subject: FW: New message for service request 123687, vehicle number SMC4596B

23/7/19 10:36 AM *** Message Hi Pls proceed, tks-VO - OH Vale

-----Original Message-----

From: vale.oh@axa.com.sg [mailto:vale.oh@axa.com.sg]
Sent: Tuesday, 23 July, 2019 10:36 AM
To: admin-d@lkkauto.com
Subject: New message for service request 123687, vehicle number SMC4596B

AXA Insurance has sent you a message for claim number S9M01RIR.
Please click here <https://vp.smartclaims.axa.com.sg/claim-portal/> to view the message in Vendor Portal.
This message is confidential; its contents do not constitute a commitment by AXA except where provided for in a written agreement between you and AXA. Any unauthorized disclosure, use or dissemination, either whole or partial, is prohibited. If you are not the intended recipient of the message, please notify the sender immediately.

Hsiao Tong (LKKAUTO)

From: Carmen Lim <carmen@esteemperf.com.sg>
Sent: Monday, 14 October 2019 6:28 PM
To: Hsiao Tong (LKKAUTO)
Cc: Admin A; Admin-B; coleen kwok; jenny chong; serence ctc
Subject: Re: LOD SMC4596B (TP-AXA)
Attachments: 20191014182850228.pdf

Dear Hsiao Tong,

Pls ignore my previous attached.

Attached herewith correct LOD.

Thank you



Freundliche Grüße / Best Regards

Carmen Lim

Accident Claim Executive | Operation Division

Esteem Performance Pte Ltd

M: 8799 0066

P: 6484 1221

E: carmen@esteemperf.com.sg

5033 Ang Mo Kio Industrial Park 2 #01-259

(Head Office)

385 Sin Ming Drive Vicom Inspection Centre

(Showroom)

www.esteemperformance.com



On Mon, Oct 14, 2019 at 6:26 PM Carmen Lim <carmen@esteemperf.com.sg> wrote:
Dear Hsiao Tong,

Accident involving SMC4596B & FBP7987Z on 20.06.2019

Pls refer as attached LOD.

Kindly let us have your offer asap.

Thank you

Freundliche Grüße / Best Regards

Carmen Lim

Accident Claim Executive | Operation Division

Esteem Performance Pte Ltd

M: 8799 0066

P: 6484 1221

E: carmen@esteemperf.com.sg

5033 Ang Mo Kio Industrial Park 2 #01-259

(Head Office)

385 Sin Ming Drive Vicom Inspection Centre

(Showroom)

www.esteemperformance.com



Hsiao Tong (LKKAuto)

From: Carmen Lim <carmen@esteemperf.com.sg>
Sent: Thursday, 7 November 2019 9:05 AM
To: Hsiao Tong (LKKAuto)
Cc: Admin A; coleen kwok; jenny chong; serence ctc
Subject: Re: LOD SMC4596B (TP-AXA) //DOA: 20/06/2019 //LKK REF: CC4/ASM19011329/Kpa3

Dear Hsiao Tong,

We accept your offer at **\$435 (All - In)**

Kindly let us have your express DV asap.

Thank you



Freundliche Grüße / Best Regards

Carmen Lim

Accident Claim Executive | Operation Division

Esteem Performance Pte Ltd

M: 8799 0066

P: 6484 1221

E: carmen@esteemperf.com.sg

5033 Ang Mo Kio Industrial Park 2 #01-259

(Head Office)

385 Sin Ming Drive Vicom Inspection Centre

(Showroom)

www.esteemperformance.com



On Sat, Nov 2, 2019 at 8:49 AM Hsiao Tong (LKKAuto) <chewht@lkkauto.com> wrote:

Without Prejudice

Dear Sirs/Mdm,

We refer to the above matter.

We propose settlement at **\$435.00(all-in)**.

Please confirm acceptance.

"Please note that our proposal and correspondence with you is strictly on a without prejudice basis and should not be construed as an admission of liability on our part and/or that of our policyholder and/or the authorised driver. The terms of our without prejudice engagement should not be disclosed in any other related matter(s) in respect of this accident nor should it be binding in any other related claims."

Best Regards,

Hsiao Tong, Chew (Ms) | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6742-3197 | email: chewht@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Carmen Lim <carmen@esteemperf.com.sg>

Sent: Monday, 14 October 2019 6:28 PM

To: Hsiao Tong (LKKAuto) <chewht@lkkauto.com>

Cc: Admin A <admin-a@lkkauto.com>; Admin-B <admin-b@lkkauto.com>; coleen kwok <coleen21@esteemperf.com.sg>; jenny chong <jenny@esteemperf.com.sg>; serence ctc <serence@esteemperf.com.sg>

Subject: Re: LOD SMC4596B (TP-AXA)

Dear Hsiao Tong,

Pls ignore my previous attached.

Attached herewith correct LOD.

Thank you



Freundliche Grüße / Best Regards

Carmen Lim

Accident Claim Executive | Operation Division

Esteem Performance Pte Ltd

M: 8799 0066

P: 6484 1221

E: carmen@esteemperf.com.sg

5033 Ang Mo Kio Industrial Park 2 #01-259

(Head Office)

385 Sin Ming Drive Vicom Inspection Centre

(Showroom)

www.esteemperformance.com



On Mon, Oct 14, 2019 at 6:26 PM Carmen Lim <carmen@esteemperf.com.sg> wrote:

Dear Hsiao Tong,

Accident involving SMC4596B & FBP7987Z on 20.06.2019

Pls refer as attached LOD.

Kindly let us have your offer asap.

Thank you



Freundliche Grüße / Best Regards

Carmen Lim

Accident Claim Executive | Operation Division

Esteem Performance Pte Ltd

M: 8799 0066

P: 6484 1221

E: carmen@esteemperf.com.sg

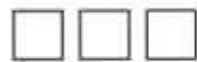
5033 Ang Mo Kio Industrial Park 2 #01-259

(Head Office)

385 Sin Ming Drive Vicom Inspection Centre

(Showroom)

www.esteemperformance.com





Your Ref : FBP 7987 Z
Our Ref : SMC 4596 B

Date : 14.10.2019

AXA INSURANCE SINGAPORE PTE LTD
8 Shenton Way
#27-01 AXA Tower
Singapore 068811

RE : ACCIDENT INVOLVING **SMC 4596 B & FBP 7987 Z**
ACCIDENT DATE **20.06.2019**
ACCIDENT ALONG **CTE BEFORE ANG MO KIO AVE 1 EXIT**

We are the workshop for the owner of motor vehicle no : **SMC 4596 B** which was involved in the captioned accident. The vehicle was surveyed by an independent appraiser and the claims below are based on its recommendation sum being for the repair cost and the period of repair (Strictly on a Without Prejudice Basis)

As the accident was caused by the negligent act of your insured **SMC 156 P** we are submitting these claims for your consideration.

1	Cost of repair	S \$	402.56
2	Loss of use <u>0.5</u> days @ \$ <u>120</u> / day	S \$	60.00
3	Surveyor Fee	S \$	0.00
4	GIA report fees (S\$ 15.00 for search fee & S\$ 14.00 for each report fee)	S \$	0.00
5	LTA Fee	S \$	7.45
		S \$	470.01

We enclosed herewith the following documents to support the claims:-

- a) Authorization letter
- b) Final repair bill(s)
- c) LTA search
- d) GIA report(s) / result
- e) Insurance certificate, etc.....

Kindly look into the matter and let us hear from you on the settlement of our client's claim as soon as possible. Thank you.

Yours faithfully

Carmen Lim
Claims Executive
Email : carmen@esteemperf.com.sg



ESTEEM PERFORMANCE PTE LTD

Unit 5033 Ang Mo Kio Industrial Park 2, 001-259/01-251, Singapore 569536.
Tel : 6484 1221 Fax : 6484 7829
385 Sin Ming Drive (Inside Vicom) Singapore 575718.
Tel : 6753 2112 Fax : 6451 0394
Co. Reg No. : 200005485N GST Reg No. : 20-0005405-N

M/S : AXA INSURANCE SINGAPORE PTE LTD
8 Shenton Way
#27-01 AXA Tower
Singapore 068811

ATTN: Motor Claim Department

Your Ref No: FBP7987Z
Claim Type: Third Party
Accident Date: 20/06/2019
TP Veh Reg No: FBP7987Z

Claim No: CER1301676
Final No: CIV1302195
Date: 06 Aug 2019
Policy No: SMC4596B
Veh Reg No: SMC4596B
Make/Model: TOYOTA SIENTA
HYBRID 1.5X AUTO
Chassis No: NHP1707123950
Engine No: 1NZ8528842
Reg. Date: 29/06/2018

Tax Invoice to Vehicle No :SMC4596B

Description	Quantity	List Price	Amount
		<u>S\$</u>	<u>S\$</u>
Others			
1. COST OF REPAIR	1 PCS	376.22	
		376.22	376.22
Total			S\$ 376.22
Add GST @ 7%			26.34
Total Amount Payable			S\$ 402.56

TOTAL: SINGAPORE DOLLAR FOUR HUNDRED AND TWO AND CENTS FIFTY SIX ONLY

The above vehicle was surveyed by KENNETH on 28/06/2019

For Esteem Performance Pte Ltd

E. & O. E.


AUTHORISED SIGNATURE



**LKK Auto Consultants Pte Ltd**

51 Ubi Ave 1 #01-25 Paya Ubi Industrial Park, Singapore 408933

TEL: 6256 3561 FAX: 6256 4315

Reg. No: 199607198R GST Reg. No. 19-9607198-R

Affiliated to Federation Internationale Des Experts En Automobile				
AXA INSURANCE PTE LTD			Ref : CC4/ASM19011329/Kpa3q2	
8 SHENTON WAY #24-01 AXA TOWERSINGAPORE 068811 ATTN:VALE OH			Date : 13-11-2019	
			Code : ASM	
1. Policy Particulars :- THIRD PARTY CLAIM				
Insured Veh.	FBP 7987Z	Veh. Inspected	SMC 4596B	
Policy No.	AN3175404	Coverage (\$)	0.00	
Claim No.	S9M01RIR	Excess (\$)	0.00	
Assign From		Assign Date	26/06/2019	
2. Vehicle Particulars & Condition				
Make & Model	TOYOTA SIENTA (A)	c.c	1496	
Engine No.	HIDDEN	Year of Reg.	2018	
Chassis No.	NHP1707123950	Colour	METALLIC BLACK	
Odometer	68989	Steering	IN ORDER	
Brakes	IN ORDER	Modification	NIL	
General	GOOD			
3. Conditions of Tyres				
	Size	Make	Balance	
R/H Front Tyre	185/60 R15	YOKOHAMA	8 mm	
L/H Front Tyre	185/60 R15	YOKOHAMA	8 mm	
R/H Rear Tyre	185/60 R15	YOKOHAMA	8 mm	
L/H Rear Tyre	185/60 R15	YOKOHAMA	8 mm	
4. Description of Damages				
THE VEHICLE SUSTAINED DAMAGES AT THE REAR O/S PORTION. DAMAGES SEE DETAILS.				
5. General Information				
Accident Date	20/06/2019	Inspection Date	28/06/2019	
Survey held at	385 SIN MING DRIVE			
Repairer	ESTEEM PERFORMANCE PTE LTD			
5a. Remarks				
A)THE INSPECTION WAS CONDUCTED ON A"WITHOUT PREJUDICE" BASIS. B)IN ACCORDANCE TO YOUR INSTRUCTIONS, WE HAVE NOT AUTHORISED REPAIRS.				
5b. Estimate Days of Repair				
ESTIMATED NORMAL PERIOD FOR REPAIR:		0.500 Working Days		



LKK Auto Consultants Pte Ltd

51 Ubi Ave 1 #01-25 Paya Ubi Industrial Park, Singapore 408933

TEL: 6256 3561 FAX: 6256 4315

Reg. No: 199607198R GST Reg. No. 19-9607198-R

Page No.:1 of 1

ADJUSTMENT ON REPAIR COST FOR VEHICLE NO. SMC 4596B

Qty	Description of Parts	Condition	Estimate By Workshop (\$)	Our Adjusted (\$)
REPLACEMENT OF PARTS				
1	REAR BUMPER (CONSISTENT)	SERVICEABLE	396.31	-
1	REAR BUMPER PROTECTOR RH (CONSISTENT)	SERVICEABLE	174.30	-
1	REAR BUMPER REFLECTOR RH (CONSISTENT)	SERVICEABLE	58.30	-
10	REAR BUMPER CLIP (CONSISTENT)	NOT NECESSARY	40.00	-
1	REAR BUMPER SIDE RETAINER LH (CONSISTENT)	SERVICEABLE	68.16	-
1	REAR BUMPER SIDE RETAINER RH (CONSISTENT)	SERVICEABLE	68.16	-
1	TAIL LAMP RH (CONSISTENT)	BROKEN	368.30	368.30
	LESS 25% DISCOUNT		-293.38	-92.08
			880.15	276.22
LABOUR				
	TO RENEW DAMAGED PARTS & KNOCK OUT ACCIDENT REPAIR AREA. (REAR BUMPER).		400.00	80.00
	TO PUTTT,RESPRAY PAINT FOR AFFECTED ACCIDENT REPAIR AREA.(REAR BUMPER).	NOT NECESSARY	400.00	-
	TO TUFF COAT.	NOT NECESSARY	50.00	-
	TO CHECK WIRING.		50.00	20.00
	TO CONDUCT WATER LEAKAGE TESTS TO ENSURE PROPER AND SEALING.	NOT NECESSARY	120.00	-
	TO REMOVE & REFIT REVERSE SENSOR .	NOT NECESSARY	150.00	-
	TO REMOVE & REFIT REVERSE SENSOR .	NOT NECESSARY	150.00	-
			1,320.00	100.00
GRAND TOTAL			2,200.15	376.22
RECOMMENDED COST OF REPAIRS				376.22

Report Ref No. CC4/ASM19011329/Kpa3q2

KONG SENG CHEONG

Licensed Appraiser

DISCLAIMER OF LIABILITY TO THIRD PARTIES:- This Report is made solely for the use and benefit of the Client named on the front page of this Report.

No liability of responsibility whatsoever, in contract or tort, is accepted to any third party who may rely on the Report wholly or in part. Any third party acting or relying on this Report, in whole or in part, does so at his or her own risk.

Service Request Details

Claim	59M01B0R
Reference	CC4/ASM19011329/Kpa3s2 
Loss Date	20 June 2019
Report Date	24 Jun 2019 9:09:20 AM
Request Date	26 June 2019
Due Date	

Vendor Name	LUK AUTO CONSULTANTS PTE LTD (TP)
Type of Loss	Third Party Vehicle Damage
Services	Pending verification - Direct Settlement

Actions

Next Step:

Wait for Approve Invoice

Approve Invoice

Vehicle Information	
Incident Vehicle Registration #	5MC45968
Make	TMVD TOYOTA
Model	SIENTA
Service Address	

...

Primary Contact/Insured
ROSUAN EZZAR SYAZWAN BIN 734 WOODLANDS CIRCLE, #03-357, 730794, Singapore

Claim Handler
OH Vale 6568804897 vale.oh@axa.com.sg

Additional Instructions

Messages	Invoices	History	Documents	Assessment	Metrics	Notes
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Document Type

Document SubType

+ Upload Document

NAME	TYPE	SUB TYPE	AUTHOR	DATE UPLOADED
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NAME	TYPE	SUB TYPE	AUTHOR	DATE UPLOADED
 LKKInvoice1 (7).pdf	Invoice	Surveyor/ Assessor expense	LKK AUTO CONSULTANTS PTE LTD (TP)	20 November 2019
 LTA SEARCH.pdf	Forms / Claim Documents	Others	LKK AUTO CONSULTANTS PTE LTD (TP)	20 November 2019
 LKKInspection (2).pdf	Forms / Claim Documents	Others	LKK AUTO CONSULTANTS PTE LTD (TP)	20 November 2019
 LKKAdjustment1a (3).pdf	Forms / Claim Documents	Others	LKK AUTO CONSULTANTS PTE LTD (TP)	20 November 2019
 PAYMENT BREAKDOWN, EXPRESS SETTLEMENT FORM.pdf	Forms / Claim Documents	Satisfaction / Discharge Voucher	LKK AUTO CONSULTANTS PTE LTD (TP)	20 November 2019
 AUTHORIZATION TO ACT FORM.pdf	Forms / Claim Documents	POA / Authority Letter	LKK AUTO CONSULTANTS PTE LTD (TP)	20 November 2019
 LETTER TO OI.pdf	Letters and Correspondence	Policy Holders / Insured	LKK AUTO CONSULTANTS PTE LTD (TP)	20 November 2019
 TP - MANDATE IA 19-07-2019.pdf	Forms / Claim Documents	Others	LKK AUTO CONSULTANTS PTE LTD (TP)	19 July 2019
 RESURVEY PHOTOS.pdf	Forms / Claim Documents	Others	LKK AUTO CONSULTANTS PTE LTD (TP)	19 July 2019
 TP ESTIMATE.pdf	Reports & Statement	Estimate / Quotation	LKK AUTO CONSULTANTS PTE LTD (TP)	2 July 2019
 LKK SURVEY PHOTO.pdf	Forms / Claim Documents	Others	LKK AUTO CONSULTANTS PTE LTD (TP)	1 July 2019
 TP - IA.pdf	Forms / Claim Documents	Assessment	LKK AUTO CONSULTANTS PTE LTD (TP)	1 July 2019

NAME	TYPE	SUB-TYPE	AUTHOR	DATE UPLOADED
 TP PII FROM WORKSHOP SMC45968.mig	Letters and Correspondence	Workshop	DHAKAL, Raghav	26 June 2019
 SLL76408 TP GIA.PDF	Reports & Statement	GIA Report	TEO, Kitty	24 June 2019
 F10F7987Z INSD GIA.PDF	Reports & Statement	GIA Report	NIKAM, Santosh Pandurang	24 June 2019
 SMC45968 GIA REPORT.PDF	Reports & Statement	GIA Report	NIKAM, Santosh Pandurang	24 June 2019
 P2298843_CL_00001_1.pdf	Forms / Claim Documents	Policy Schedule / Covernote / Certificate of Insurance	NIKAM, Santosh Pandurang	24 June 2019
 P2298843_NB_00001_1.pdf	Forms / Claim Documents	Policy Schedule / Covernote / Certificate of Insurance	NIKAM, Santosh Pandurang	24 June 2019