

INSURANCE

INS. CASE OWNER:

WILSON

CC

4UR
ATG1901

1212, 11/11/19

LKK:

IDAC:

Surveyor:

Marinus

DOI:

ASSIGNMENT

16/6/19

Date / Time:

15/6/19

Registered in Merimen:

16/6/19

Pre-assign / CCU / FTE



Insured Vehicle No.:

SLK 39755

Claim No.:

7106467685

Name of Insured:

UP

Policy No.:

Insured Tel No.:

HP:

Make / Model:

Excess Sec II :SS

D.O.A.:

24/7/19

Place of Accident:

Is driver the owner?

(YES / NO)

Nature of Accident:

If NO, Driver Name / Age:

Driver Tel No.:

(V/L: YES / NO)

OI GIA REPORT: YES / NO : TP GIA REPORT: YES / NO

Insured Liability:

%

Final ? Yes / No

FX6799T



INSRS:

WSP:

Tel:

Liability:

RMKS:

evofin.



INSRS:

WSP:

Tel:

Liability:

RMKS:



INSRS:

WSP:

Tel:

Liability:

RMKS:



INSRS:

WSP:

Tel:

Liability:

RMKS:

Date/Time	STAGE	DATE / PIC
FX6799T - X	Non-Reporting 1st (1st):	
	Non-Reporting 1st (2nd):	
	Non-Reporting 1st (Final):	
	Notification 1st (if non-pickup):	
	Call OI:	
	After call 1st to OI:	
	Documentation Check List:	Handler Typist
	Notification 1st (if non-pickup):	
	After call 1st to OI:	
	Authorisation To Act:	
	Release Voucher:	
	Final Repair Bill:	
	Car Rental Invoice:	
	Towing Invoice:	
	LTA / GIA:	
	Medical Bill:	
	PIR: AGAINST OI	
	Mandate/Reject Instruction:	
	LOD	
	Payment Breakdown Form:	
	Post-Repair Photos:	
	Others:	

PRELIMINARY ADVICE	Date/Time:	Sent By:
--------------------	------------	----------

FINALIZATION	Date/Time:	Confirm with:	Confirm by:
--------------	------------	---------------	-------------

Repair Cost:	L5	SS 3,100.00	(5 days) Reduction: 58 %	Email ☐ Call ☐
--------------	----	-------------	---------------------------	--

FINAL SETTLEMENT	Date/Time:	Confirm with:	Email ☐ Call ☐
------------------	------------	---------------	--

Final Liability:	%	(Agreed / Assessed) BOLA S/N No.:	NIL	If NO or B 28, Ass. Lia
------------------	---	-----------------------------------	-----	-------------------------

Repair Cost:	SS -			
--------------	------	--	--	--

Loss of Rental (LOR):	SS -	(days)		
-----------------------	------	---------	--	--

Loss of Use (LOU):	SS -	(\$ x days)		
--------------------	------	--------------	--	--

Loss of Income (LOI):	SS -	(\$ x days)		
-----------------------	------	--------------	--	--

LOR only ☐ LOU only ☐ LOR + LOU ☐ LOR + LOI ☐ (Tick only one)				
---	--	--	--	--

GIA/LTA Search	SS -			
----------------	------	--	--	--

Medical:	SS -			
----------	------	--	--	--

Disbursement:	SS -	(e.g. Tow/Independent)		
---------------	------	------------------------	--	--

Legal Cost	SS -			
------------	------	--	--	--

Total:	SS	Global Sum SS:		
--------	----	----------------	--	--

FINAL PAYMENT	Date/Time:	Confirm with:	Email ☐ Call ☐
---------------	------------	---------------	--

Payee 1:	SS -	Name 1:		
----------	------	---------	--	--

Payee 2: (Strike if N.A.)	SS -	Name 2:		
---------------------------	------	---------	--	--

Payee 3: (Strike if N.A.)	SS -	Name 3:		
---------------------------	------	---------	--	--

NO SETTLEMENT
WP REPORT
IF PIR LAUNCHED
COPY SENT
28/7/2020

1) Claim status: Normal/Reject/Private Settle
2) Report Format: WP REPORT
3) Survey fee: 330.00

ASSIGNMENT

From:

Date:

26/6/19

Veh No:

FX6299T

Yr Regn:

1/04

Estimated Cost:

Type: M/Car / M/Cycle / Bus / Van / Lorry / Taxi / Prime Mover /

OD / TP / WS / TP RES / OD RES / EVA / INV / MV

Truck / Trailer or

To inspect Vehicle No:

FX 6299T

Make:

PIA 6610 X9

C.C:

188

at Workshop m/s

Enrich Motor

Colour:

Grey

A/C:

Insured / Std / NI / NA

of

1 kaki Bukit Ave 6 #02-62

Sp. Reading:

T/Radio: Insured / Std / NI / NA

Insured:

Eng/No:

Policy No:

C/No:

ZAPM230000 4010483

Claims No:

Gen. Cond: Good / Fair / Poor / Burnt

Sum Insured:

Excess:

Steering: In order / Jammed / Leaked / Burnt or

(Client's Record)

Brake: In order / Jammed / Leaked / Burnt or

Make of Veh:

Modl: Nil / S/Rim / STD A/Rim or

(Policy Condition)

Remark: The veh had commenced its repair at the time of inspection.

N/S	O/S

Bal. or Market Value:

S/L.

IDAC Accident Rpt:

Consistent? : Yes or No

GIA / PR Seen:

Consistent? : Yes or No

Est. Repairs:

5

days

Res:

Yes or No

Lum Sum:

%

3 Val:

Yes or No

CA / REV / REP. / 24 HRS

1 up

LTA832

Vehicle: IN / OUT

Date:

Person Contacted:

Tyre Size:

F:

120/70-14

R:

140/60-14

BS / DUN / EXNOVA / GY / FS / LIZA / MIC / OHTSU / PIR / SUMI /

TOYO / YOKO or

Front

Rear

R/Bal:

6

mm

R/Bal:

6

mm

L/Bal:

mm

L/Bal:

mm

D.O.A:

24/3/19

D.O.I:

26/6/19

Survey held at

Des. of Damages: Frt / Rear / O/S / N/S / U/C / Rooftop or

N/S S/L

The U/C / Chassis frame / Body Structure affected due to collision

Date / Time

Action / Instruction

net 468

31-10-2023 495 bul.

Lg 23,400.00

comp: 4,740.20 (20%)

Date/Time, File Pass to?

☐

: Preli. Report

i)

☐

: Final Report

Date/Time, File Return to?

j)

Days Of Repair:

Resurvey No. of Trip:

Survey Fee:

Transportation:

Folio:

Index:

Total:

Report Format:

Lump Sum / L.B.R:

Add Fee:

☐

Site Insp (\$

☐

Interview (\$

☐

Tech. Insp (\$

☐

Weekend (\$

EROFIA MOTOR TRADING PTE LTD

No 1 Kaki Bukit Avenue 6 #02-62 AutoBay @ Kaki Bukit Singapore 417883

Tel : 67527740 Fax : 67528669

Co. Reg No. 201202259N

AlG

Owner : SYED SALEH S/O SYED
MOHIDEEN ABDUL KADER

Accident Date : 24.03.2018

Vehicle No : FX 6299 T

Vehicle Model : PIAGGIO X9

Estimated Repair Costs

Qty	Description	Amount S(\$)
	List Items	
1	Front fender	\$ 175.00 X
1	Front fairing	\$ 280.00
1	Front fairing inner panel	\$ 185.00
1	Windshield-upper	\$ 135.00
1	Windshield (lower)	\$ 220.00
1	Top inner panel	\$ 88.00
1	Compartment cover	\$ 85.00
2	Side mirrors	\$ 570.00
1	Front fork assy	\$ 750.00
1	Fork under bracket	\$ 175.00 X
1	Front sport rim	\$ 335.00
1	Front brake disc	\$ 195.00 X
1	Handle-bar	\$ 110.00
2	Handle-bar balancers	\$ 160.00
1	Brake lever	\$ 48.00
1	Headlamp	\$ 310.00
1	Front fairing bracket	\$ 285.00
1	Side cowling	\$ 280.00
1	Side lower panel	\$ 120.00
1	Lower belly cowling	\$ 195.00
1	Centre inner panel	\$ 135.00
2	Footstep panels	\$ 256.00
2	Footstep rubbers	\$ 90.00
2	Rear side panels	\$ 180.00
1	Rear end panel	\$ 88.00
2	Rear tailboards	\$ 520.00
1	Rear taillamp	\$ 180.00
1	Rear fender	\$ 165.00
1	Side stand	\$ 115.00
1	Main stand	\$ 180.00
1	Engine mounting bracket	\$ 280.00
1	Exhaust	\$ 460.00
1	Exhaust protector	\$ 48.00
1	Rear box	\$ 500.00
1	Rear box bracket (1 set)	\$ 280.00
		\$ 8,178.00
	Less 10%	\$ 817.80
		\$ 7,360.20

not added
2/5/19
26/5/19
Thy. P. H. H. H.

265

125

48

90

260

4344

c/f: \$ 7,360.20

Special Nett Items

1	Number plate (1 set)	\$	Net	28.00	10
2	Fork oils	\$	11	60.00	X
2	Fork oil seals	\$	11	112.00	X
1	Steering cone (1 set)	\$	12	75.00	✓
		\$		275.00	

<u>S/No.</u>	<u>Labour</u>				
1	To provide towing service.	\$		45.00	35
2	To provide labour.	\$		380.00	350
3	To check wiring and reset headlamp focusing	\$	11	80.00	X
		\$		505.00	

Grand Total \$ 8,140.20

4304.6



EROFIA MOTOR TRADING PTE LTD

WARRANTY

1. This warranty is given by the repairer on the condition that the customer has accepted the repairer's estimate of the work to be done and the cost thereof.

2. This warranty is given on the condition that the customer has accepted the repairer's estimate of the work to be done and the cost thereof.

Acknowledged by Repairer:

Signature:

Date:

[> Back to OneMotoring](#)**Enquire PARF/COE Rebate for Registered Vehicle****Vehicle Owner Particulars**

Owner ID Type: Singapore NRIC

Owner ID: 0784A

Vehicle Details

Vehicle No.: FX6299T

Vehicle to be Exported: No

Intended Deregistration Date: 26 Jun 2019

Vehicle Make: PIAGGIO

Vehicle Model: X9 200 EVO A

Primary Colour: Grey

Manufacturing Year: 2003

Engine No.: M236M11560

Chassis No.: ZAPM2300004010483

Maximum Power Output: -

Open Market Value: \$3,451.00

Original Registration Date: 19 Jan 2004

First Registration Date: 19 Jan 2004

Transfer Count: 11

Actual ARF Paid: \$518.00

Intended PARF Rebate Details

PARF Eligibility: No

PARF Eligibility Expiry Date: -

PARF Rebate Amount: \$0.00

Intended COE Rebate Details

COE Expiry Date: 31 Oct 2023

COE Category: D - Motorcycle

COE Period(Years): 10

PQP Paid: \$1,700.00

COE Rebate Amount: \$832.00

Total Rebate Amount: \$832.00**Message**

The information contained herein is correct as at 26 Jun 2019

OK

EROFIA MOTOR TRADING PTE LTD

No 1 Kaki Bukit Avenue 6 #02-62 AutoBay @ Kaki Bukit Singapore 417883

Tel : 67527740 Fax : 67528669

Co. Reg No. 201202259N

AIG

Owner : SYED SALEH S/O SYED
MOHIDEEN ABDUL KADER

Accident Date : 24.03.2018

Vehicle No : FX 6299 T

Vehicle Model : PIAGGIO X9

Estimated Repair Costs

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1	Windshield-upper	\$ 135.00
1	Windshield (lower)	\$ 220.00
1	Top inner panel	\$ 88.00
1	Compartment cover	\$ 85.00 ?
2	Side mirrors	\$ 570.00 1/2
1	Front fork assy	\$ 750.00 X
1	Fork under bracket	\$ 175.00 X
1	Front sport rim	\$ 335.00
1	Front brake disc	\$ 195.00 X
1	Handle-bar	\$ 110.00 ?
2	Handle-bar balancers	\$ 160.00 1/2
1	Brake lever	\$ 48.00 X
1	Headlamp	\$ 310.00 ?
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1	Side cowling	\$ 280.00
1	Side lower panel	\$ 120.00
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2	Footstep rubbers	\$ 90.00 1/2
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1	Exhaust	\$ 460.00 X
1	Exhaust protector	\$ 48.00
1	Rear box	\$ 500.00 300
1	Rear box bracket (1 set)	\$ 280.00
		\$ 8,178.00
	Less 10%	\$ 817.80
		\$ 7,360.20

not about
2/5/19
26/5/19
Thy. H. A. H.

c/f: \$ 7,360.20

Special Nett Items

1	Number plate (1 set)	\$	RM	28.00	10
2	Fork oils	\$	11	60.00	✓
2	Fork oil seals	\$	11	112.00	✓
1	Steering cone (1 set)	\$	12	75.00	✓
		\$		275.00	

S/No.

Labour

1	To provide towing service.	\$		45.00	35
2	To provide labour.	\$		380.00	350
3	To check wiring and reset headlamp focusing	\$	11	80.00	✓
		\$		505.00	

Grand Total

\$ 8,140.20



EROFIA MOTOR TRADING PTE LTD

LKE Auto Components hence notify the Repairer of the following:

- Damages to be repaired by spray painting
- Roadworthy damage (if any) being rectified
- Parts purchased to be of confirmation
- Third party liability claim "Without Prejudice" basis
- All claims must be resolved and approved by insurance company

Acknowledged by Repairer

Signature:

Date:

PRE-REPAIR INSPECTION REQUEST – FX6299T vs SLK3975S (OI) on D.O.A.: 24/03/2019

From: Hor, Yinnui
To: 'assignments@lkkauto.com'; Admin A (admin-a@lkkauto.com)
Cc: Fong, Andy-SY; Chin, Lee-Ying; Kaur, Baljit; Abu Kassim, Noor Mariessa; Azlan, Syazairdina; Chan, Yoke Shi; Lim, Sheng Yang; Mithoosingh, Aashweenjeetkaur; Subramaniam, Divyashni; Tor
Sent: 6/25/2019 12:02:29 PM
Attachments:  FX6299T vs SLK3975S.PDF

Hi,

Please refer to the enclosed request from **L.R.B. LAW LLP**
Kindly carry out Policy coverage verification first before conducting the pre-repair inspection within 48 hours

If you have any queries/concerns, please let us know.

Thanks & Regards,

Hor Yin Rui (Viviane)
AIG
Claim Adjuster II, Singapore FNOL, Claims Operations – Auto
Yinnui.Hor@aig.com | www.aig.sg

4.20pm @ 25/6/19
vehicle in
agreed my on
26/6/19
Mr. Teo
Enfin Motor

From: lavanya@irblaw.com.sg [mailto:lavanya@irblaw.com.sg]
Sent: Tuesday, June 25, 2019 11:25 AM
To: Hor, Yinnui; baiross@irblaw.com.sg
Cc: Fong, Andy-SY; Chin, Lee-Ying; Kaur, Baljit; Abu Kassim, Noor Mariessa; Azlan, Syazairdina; Chan, Yoke Shi; Lim, Sheng Yang; Mithoosingh, Aashweenjeetkaur; Subramaniam, Divyashni; Tong, Wahxin; lavanya@irblaw.com.sg
Subject: RE: PRE-REPAIR INSPECTION - ACCIDENT INVOLVING OUR INSURED VEHICLE SLK3975S AND FX6299T ON 24/03/2018

CLAIMANT: SYED SALEH S/O SYED MOHIDEEN ABDUL KADER

Dear Sirs,

We refer to the above matter and to your e-mail of today.

We are agreeable to any of the surveyors from LKK Auto Consultants Pte Ltd and Formteam Adjusters Pte. Ltd.

Thank you for bearing the charges of the cost of the PRI survey and the incidents thereto.

Please let us have a copy of the report as soon as it is made available to you.

Best regards,

Lavanya
Foreign Lawyer (India)

Sent for and on behalf of Mr. Mohamed Baiross

L.R.B. LAW LLP

T: 6298 2537 (ext 109)

F: 6298 2547

E: lavanya@irblaw.com.sg

W: www.irblaw.com.sg

117A Jalan Sultan Singapore 199007. (Main office)

119 Jalan Sultan, Singapore 199008 (Branch Office)

We are registered in Singapore with limited liability (T12LL0483A)

[This e-mail is confidential and may also be privileged. If you are not the intended recipient, please delete it and notify us immediately. You should not copy or use it for any purpose, nor disclose its contents to any other person. Thank you.]

From: Hor, Yirul
Sent: Tue, 25 Jun 2019 01:07:41 +0000
To: bairossa@irblaw.com.sg, lavanya@irblaw.com.sg
Cc: Fong, Andy-SY, Chin, Lee-Ying, Kaur, Baljit, Abu Kassim, Noor Mariesa, Azlan, Syazairdina, Chun, Yoke Shi, Lim, Sheng Yang, Mithoosingh, Aashweenjeetkaur, Subramaniam, Divyashni, Tong, Wahxin
Subject: PRE-REPAIR INSPECTION - ACCIDENT INVOLVING OUR INSURED VEHICLE SLK3975S AND FX6299T ON 24/03/2018

Without Prejudice

Your Reference : MB-LK/2019012866/lk
Our Reference : SLK3975S

Dear Sir/Madam,

We refer to your Notice of Accident of even date.

We intend to conduct a pre-repair survey of the damage to your client's/your customer's vehicle jointly with your client/your motor workshop. We propose to use one of the motor surveyors named in the attached list to conduct the joint pre-repair survey as a single joint expert.

Name of Surveyor	Company Name
AIG In House Surveyor	AIG Asia Pacific Insurance Pte Ltd
Lawrence Ng Chun Kee	Priority Services
Jeffrey Ong Leng Kiat	Priority Services
Junmy Lee	Priority Services
EC Looi	Automobile Inspection Services Pte Ltd
Pang Kiah Keen (Frankie)	Formteam Adjusters Pte Ltd
Ng You Han	Formteam Adjusters Pte Ltd
Soon HanXin (Gary)	Formteam Adjusters Pte Ltd
Chow Bo Xiong	Formteam Adjusters Pte Ltd
Chua Soo Teck (Benjamin)	Formteam Adjusters Pte Ltd
Kalvin Ang	LKK Auto Consultants Pte Ltd
Xing Guo Qiang	LKK Auto Consultants Pte Ltd
Marcus Chua	LKK Auto Consultants Pte Ltd
Mohamad Taufik	LKK Auto Consultants Pte Ltd
Adrian Ling	LKK Auto Consultants Pte Ltd
Mohammed Rasul	LKK Auto Consultants Pte Ltd
Kenneth Kong	LKK Auto Consultants Pte Ltd

Please let us know within two (2) working days whether you agree to the appointment of any of these motor surveyors as a single joint expert. You may select one or more of the listed motor surveyors. We will bear the cost of the pre-repair survey carried out by the single joint expert.

Thanks & Regards,

Hor Yin Rul (Viviane)
AIG
Claim Adjuster II, Singapore FNOI, Claims Operations - Auto
Yinul.Hor@aig.com | www.aig.sg

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I.R.B. LAW LLP | MAIN OFFICE

117A Jalan Sultan, Singapore 199007

T: 6298 2537 F: 6298 2547 www.irblaw.com.sg

We are a Singapore registered limited liability partnership (UEN T12LD483A)
GST Registration No: M90368625L

Your ref : *To be advised*
Our ref : **MB-LK/2019012866/k**
Date : 24 June 2019

Writer : Mohamed Baiross
Email : baiross@irblaw.com.sg
Foreign Lawyer : Lavanya
Email : lavanya@irblaw.com.sg
Tel : 6298 2537(Ext. 109)

AIG Asia Pacific Insurance Pte. Ltd.
78 Shenton Way #07-16
Singapore 079120

☒	By Fax	: 6415 3727
☐	By PDX	:
☐	By Hand	:
☒	By Post	: AR Registered Post (Enclosures sent by Post only)

**WITHOUT PREJUDICE
SAVE AS TO COSTS**

Dear Sirs,

**CLAIMANT: SYED SALEH S/O SYED MAHIDEEN ABDUL KADER
ACCIDENT ON 24.03.2018 INVOLVING FX6299T AND SLK3975S ALONG ANG
MO KIO AVENUE 4**

We refer to the above matter.

We are instructed by Syed Saleh S/o Syed Mahideen Abdul Kader ("our client") to notify you of a road traffic accident on 24 March 2018 at along Ang Mo Kio Avenue 4 involving our client's vehicle registration number FX6299T ("our client's vehicle") and vehicle registration number SLK3975S driven by your insured driver at the material time.

As a result of the accident, our client's vehicle has been damaged. Before our client / we proceed to repair our client's vehicle, please let us know **within 2 working days** of your receipt of this notice whether you or your insurer would like to conduct a pre-repair survey of the vehicle. If we do not receive any reply from you within the stipulated timeline, our client / we shall proceed to repair the vehicle without further reference to you.

For your easy reference, we enclose herewith copies of the following:

- i. Singapore Accident Statement filed by our client;
- ii. Estimate of the repairs cost issued by Erofia Motor Trading Pte Ltd;

- iii. LTA search of motor vehicle no. SLK 3975S; and
- iv. Letter from traffic police department dated 16 January 2019.

Yours faithfully,

f I.R.B. Law
I.R.B. LAW LLP

Encls. (by post only)

cc. client

View Received Message

This mail is associated with :

***FX6299T (7108453368SG)**
[SLK3975S]

TP

SYED SALEH S/O SYED MOHIDEEN ABDUL KADER

Mar 24 2018 9:00PM

[LCRF PTE LTD]

Erofia Motor Trading Pte Ltd - (kaki Bukit)

[Reply](#) [Reply All](#) [Mark as Unread](#) [Print Message](#) [Delete Message](#) [Forward](#)

From AIG Asia Pacific Insurance Pte. Ltd. (AIG_SG), sent on 27/06/2019 09:44 AM.
To LKK_HQ
Subject No OI GIA Report

Hi,

Pls be advice that no OI GIA report received.
Pls find OI details below for your further actions.

OI name : LCRF Pte Ltd

Address : 29 Paya Besar Road #01-03
Paya Lebar Office Centre
Singapore 409005

Mobile No: NA

Thank you.

Regards,
Divya

DOCUMENTS SUMMARY

There are no documents.

Vic (LKKAuto)

From: Vic (LKKAuto)
Sent: Friday, 28 February, 2020 5:18 PM
To: 'Tan, Wilson-KL'
Cc: Admin A; Vic (LKKAuto)
Subject: RE: Your Ref: 7108453368SG_ACCIDENT INVOLVING VEHICLES SLK 3975S (OI) AND FX 6299T(TP) ON 24/03/2018 LKK REF CC4/LCR19011312/Uhb3
Attachments: OID Status of Driving Licence.pdf

Dear Wilson,

We refer to the subject matter and to our telephone conversation earlier.

As spoken, we will proceed to close the matter and submit our WP report.

Thank you.

Best Regards,

Vic Alpeh | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6841-2096 | email: vicalpeh@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)



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From: Vic (LKKAuto)
Sent: Tuesday, 12 November, 2019 3:09 PM
To: Tan, Wilson-KL
Cc: Admin A; Vic (LKKAuto)
Subject: RE: Your Ref: 7108453368SG_ACCIDENT INVOLVING VEHICLES SLK 3975S (OI) AND FX 6299T(TP) ON 24/03/2018 LKK REF CC4/LCR19011312/Uhb3

Dear Wilson,

Please advise if BI claim was already settled.

We noted on the SPF website that the Insured's Driving Licence was already invalid (as of today) although he is holding a Driving Licence Card at the time of accident.

Thank you.

Best Regards,

Vic Alpeh | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6841-2096 | email: vicalpeh@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)



Auto
Consultants
Pte Ltd

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From: Tan, Wilson-KL [<mailto:Wilson-KL.Tan@aig.com>]

Sent: Thursday, 25 July, 2019 5:00 PM

To: Vic (LKKAuto)

Cc: Admin A

Subject: RE: Your Ref: 7108453368SG_ACCIDENT INVOLVING VEHICLES SLK 3975S (OI) AND FX 6299T(TP) ON 24/03/2018 LKK REF CC4/LCR19011312/Uhb3

Dear Vic

You can find the OI GIA rept in merimen, I just uploaded

Wilson Tan

AIG

Senior Complex Claims Examiner

Claims | AIG Asia Pacific Insurance Pte. Ltd.

78 Shenton Way #08-16 Singapore 079120

Tel +(65) 6419 1753 | Fax +(65) 6835 7416

Wilson-KL.Tan@aig.com | www.aig.com.sg

AIG Asia Pacific won General Insurance Company of the Year at the 22nd Asia Insurance Industry Awards.
[Click here to find out more.](#)

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From: Vic (LKKAuto) <vicalpeh@lkkauto.com>

Sent: Thursday, July 25, 2019 1:59 PM

To: Tan, Wilson-KL <Wilson-KL.Tan@aig.com>

Cc: Admin A <admin-a@lkkauto.com>; Vic (LKKAuto) <vicalpeh@lkkauto.com>

Subject: [EXTERNAL] Your Ref: 7108453368SG_ACCIDENT INVOLVING VEHICLES SLK 3975S (OI) AND FX 6299T(TP) ON 24/03/2018 LKK REF CC4/LCR19011312/Uhb3

This message is from an external sender; be cautious with links and attachments.

Dear Wilson,

We refer to the above matter.

Kindly advise if Insured GIA report is available.

Meanwhile, we attached a copy of PIR (against OID) for your reference.

Thank you.

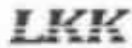
Best Regards,

Vic Alpeh | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6841-2096 | email: vicalpeh@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)



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Erofia Motor Trading Pte Ltd

1 Kaki Bukit Avenue 6 #02-62
AutoBay @ Kaki Bukit
Singapore 417883
Tel: 67527740 Fax: 67528669
E-Mail: erofia@singnet.com.sg
Co Registration No: 201202259N

Ref: EMT1500/19/lt/FX6299T

WITHOUT PREJUDICE

Your reference: TO BE ADVISED

BY HAND

11 July 2019

AIG Asia Pacific Insurance Pte Ltd
78 Shenton Way #07-16
AIG Building
Singapore 079120

Attn: Officer-In-Charge (Motor Claims Department)

Dear Sir

Re: **ACCIDENT INVOLVING SLK3975S AND FX6299T ON 24 MARCH 2018**

We are instructed by our client Syed Saleh S/O Syed Mohideen Abdul Kader to claim damages against your insured SLK3975S in connection with a road traffic accident on 24 March 2018 at about 21.55hrs along Ang Mo Kio Ave 4 at carpark exit A76 with our client's motorcycle registration number FX6299T

As a result of the accident, our client's motor bike was damaged and our client has been put to loss and expenses, particulars of which are as follows:

1.	Final repair cost as per Surveyor's recommendation	S\$ 3,400.00
2.	Loss of Use (7 days X S\$20.00/day) Repair Day + PRI	S\$ 140.00
	Total to Claim	<u>S\$ 3,540.00</u>

Attached PIR and final repair bill for your early process of our claim

Kindly revert soonest

Thank you

Yours faithfully
Erofia Motor Trading Pte Ltd

Teo Hwa Heng



EROFIA MOTOR TRADING PTE LTD (201202259N)

1 Kaki Bukit Ave 6 #02-62
Singapore 417883
Tel: 67527740 Fax: 67528669
H/P: 90696165 (Mr Teo)

INVOICE

Number	Date	Page
FX6299T	11-Jul-19	1

YOUR REF:
VEHICLE NO: FX6299T
MAKE/MODEL: PIAGGIO X9
NAME: AIG ASIA PACIFIC INSURANCE PTE LTD
ADDRESS: 78 SHENTON WAY #07-16
AIG BUILDING
SINGAPORE 079120

ACCIDENT INVOLVING SLK3975S AND FX6299T ON 24 MARCH 2019

FINAL REPAIR COST AS PER SURVEYOR'S RECOMMENDATION	S\$	3,400.00
LOSS OF USE (7 DAYS X \$20.00/DAY) PRI + REPAIR DAYS	S\$	140.00

SUB-TOTAL: **S\$** 3,540.00

SINGAPORE DOLLARS: THREE THOUSAND FIVE HUNDRED AND FORTY ONLY

TOTAL : **S\$** 3,540.00

EROFIA MOTOR TRADING PTE LTD

.....



**SINGAPORE
POLICE FORCE**

Traffic Police
10 Ubi Avenue 3
Singapore 408865
Tel +65 6547 0000
Fax +65 6547 6259
www.police.gov.sg

Your Ref :
Our Ref : TP/IP/19611/2018

Date : 16 January 2019

SYED SALLEH S/O SYED MOHIDEEN ABDUL KADER
BLK 612 ANG MO KIO AVENUE 4
#07-1123
SINGAPORE 560612

Dear Sir/Mdm,

ROAD TRAFFIC ACCIDENT INVOLVING FX6299T AND SLK3975S ALONG ANG MO KIO AVENUE 4 ON 24 MARCH 2018 AT 9.56 PM.

I refer to the above accident.

2. We have completed our investigations into the case. Our investigations revealed that the following offence(s) was/were disclosed against the driver/rider of **SLK3975S**:
 - **Causing Grievous Hurt by Negligent Act under Section 338(b) of the Penal Code, Chapter 224;**
 - **Causing Hurt by Negligent Act under Section 337(b) of the Penal Code, Chapter 224.**
3. Action has been initiated against the driver/rider for the aforesaid offence(s).
4. Should you need any clarification, please contact Investigation Officer Syed Zayid Muhammad at Tel: 6547 6394.

Yours faithfully,

**SYED ZAYID MUHAMMAD
for HEAD INVESTIGATION
TRAFFIC POLICE
SINGAPORE POLICE FORCE**

NP 510

...CLAIM SUBFOLDER...(Pending for Survey Report)

Revoked / No settlement

CLAIM SUBFOLDER TRACKING							
Case	Notified	Est Submitted	Adj Assigned	Adj Rpt	Adj Submitted	Ins Auth'd	Status
Main	26 Jun 2019 Edit Reg		25 Jun 2019 00:00 Edit Adj Rpt	S\$3,400.00 Edit Estimates	S\$3,400.00 View Rpt		Pending for Survey Report Cancel Case

Main	Reference	Claim Details	Documents	Show All					
CLAIM SUBFOLDER DETAILS [Created by adjuster]									
Insured: LCRF PTE LTD , Co. Reg. No.: -									
Main Claimant: SYED SALEH S/O SYED MOHIDEEN ABDUL KADER , ID: S8710784A									
Vehicle Reg. No.: FX6299T		Date of Loss: 24/03/2018 21:00 - :59 [170 Months and 5 Days From LTA Reg Date (Man Yr)]							
Claim Type: TP / 7108453368SG		Policy/Cover Note No.: 0999994777 (Comprehensive)							
Vehicle Reg. No. (Insured): SLK397SS		Policy No. (Claimant): 5095018568							
Excess:									
Repairer: Erofia Motor Trading Pte Ltd - (Kaki Bukit) (HQ) 1 Kaki Bukit Avenue 6, #02-62 AutoBay @ Kaki Bukit, 417883 Kaki Bukit - Tel: 67527740 / 90696165									
Handling Insurer: AIG Asia Pacific Insurance Pte. Ltd. (Express) - Tel: 65-6419-3000 ... [Handled by Tan, Wilson-KL] Wilson-KL.Tan@aig.com									
Claimant's Insurer: NTUC Income Insurance Co-operative Ltd (HQ) - Tel:									
Adjuster: LKK Auto Consultants Pte Ltd (HQ) - Tel: 6256-3561 ... [Handled by MARCUS CHUA] ... [Final Rpt due 05/07/2019]									
ASSOCIATED MAIL RECEIVED View All Compose Case Mail									
• AIG_SG (27/06/2019): No OI GIA Report									
ALL ASSOCIATED TASKS View All Search Tasks Create New Task Complete									
Due Date	Priority	Type	Task Group	Subject	Handler	Assigned By	Completed On	Created On	Done?
No results.									

Claim Documents

*FX6299T (7108453368SG)
[SLK3975S]

TP

SYED SALEH S/O SYED MOHIDEEN ABDUL KADER

Mar 24 2018 9:00PM

[LCRF PTE LTD]

Erofia Motor Trading Pte Ltd - (kaki Bukit)

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3	27/06/19 18:03	TP ESTIMATE- MARKED		Load PDF	
4	01/07/19 09:44	EMAIL TO OI		Load PDF	
5	25/07/19 13:47	PIR - AGAINST OI		Load PDF	
6	12/11/19 15:05	OID DRIVING LICENCE STATUS		Load PDF	
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Documents Checklist

DOCUMENTS CHECKLIST	Reset	Save	Print
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Our Checklist Remarks - LKK Auto Consultants Pte Ltd (HQ)			
Show Remarks To: ☐ Handling Insurer Note: Remarks are private unless you show it to other parties.			

LKK Auto Consultants Pte Ltd (Co.Reg.No:199607198R)

51 Ubi Ave 1 #01-25, Paya Ubi Industrial Park

Singapore 408933

Tel: 6256-3561 Fax: 6844-8805 Email: sur@lkkauto.com; assignments@lkkauto.com

VEHICLE DAMAGE INSPECTION REPORT

Our File No: CC4/LCR19011312/UHS3Q2

Date: 02/03/2020

REFERENCE

Handling Insurer: AIG Asia Pacific Insurance Pte. Ltd. Policy No: 0999994777
 Claimant Vehicle No : FX6299T Insured Vehicle No : SLK3975S
 Date of Loss: 24/03/2018 Nature of Claim: TP Claim No: 7108453368SG

DESCRIPTION & IDENTIFICATION OF VEHICLE

Reg No: FX6299T
 Make & Model: PIAGGIO X9 200, 198cc EVO (A) Engine No: ZAPM2300004010483
 Reg. Date: 19/01/2004 (Man. Year: 2003) Chassis No: M236M11560
 Colour: Grey Odometer: 0 km
 Engine Capacity: 198 cc
 Market Value/New Car Price: N/A
 Sum Insured (S\$): Market Value/New Car Price

CONDITION OF VEHICLE AT THE TIME OF SURVEY

General Condition: Steering (Serviceable): Yes Footbrake (Serviceable): Yes
 Handbrake (Serviceable): Yes Engine Modification: No Pre-accident Condition:

CONDITION OF TYRES

Front Tyre Size: 120/70-14 Rear Tyre Size: 140/60-14
 Front Left Side: Pirelli 6 mm Rear Left Side: Pirelli 6 mm
 Front Right Side: Pirelli 0 mm Rear Right Side: Pirelli 0 mm

The above values represent the remaining tyre treads depth

COST OF CLAIMS	Repairer's	Adjuster's	Difference	Diff %
Parts	7,635.20	3,919.60	3,715.60	48.66
Miscellaneous Items	0.00	0.00	0.00	
Labour	505.00	385.00	120.00	23.76
Paintwork Labour	0.00	0.00	0.00	
Towing	0.00	0.00	0.00	
Calculated Gross Total (S\$)	8,140.20	4,304.60	3,835.60	47.12
Approved Total (Overridden) (S\$)		3,400.00		
Nett Amount (S\$)	8,140.20	3,400.00	4,740.20	58.23
Global Sum Settlement (S\$)		0.00		

INSPECTION

Date of Assignment: 25/06/2019
 Date Inspected: 26/06/2019 Inspected At: Erofia Motor Trading Pte Ltd - (kaki Bukit) (HQ)
 1 Kaki Bukit Avenue 6, #02-62
 AutoBay @ Kaki Bukit
 Singapore 417883
 Estimated Period of Repair: 5.0 days

Adjuster: MARCUS CHUA

Manager: VIC ALPEH

NOTE: This report represents our findings at the time and place of inspection stated herein. Such inspection has been carried out to the best of our knowledge and ability but any other liability under any other circumstances is hereby expressly excluded.

REPAIR DETAILS

Recommended Parts

No.	Qty	Part No.	Particulars	Condition	Repairer's	Amount
1	1		*FRONT FENDER	Repair	175.00 FL	*- FL
2	1		*FRONT FAIRING	Cracked	280.00 FL	*280.00 FL
3	1		*FRONT FAIRING INNER PANEL	Cracked	185.00 FL	*185.00 FL
4	1		*WINDSHIELD -UPPER	Broken	135.00 FL	*135.00 FL
5	1		*WINDSHIELD (LOWER)	Broken	220.00 FL	*220.00 FL
6	1		*TOP INNER PANEL	Cracked	88.00 FL	*88.00 FL
7	1		*COMPARTMENT COVER	Cracked	85.00 FL	*85.00 FL
8	1		*SIDE MIRRORS	O/S Broken	570.00 FL	*265.00 FL
9	1		*FRONT FORK ASSY	Repair	750.00 FL	*- FL
10	1		*FORK UNDER BRACKET	Not Necessary	175.00 FL	*- FL
11	1		*FRONT SPORT RIM	Dented	335.00 FL	*335.00 FL
12	1		*FRONT BRAKE DISC	Not Necessary	195.00 FL	*- FL
13	1		*HANDLE -BAR	Bent	110.00 FL	*110.00 FL
14	1		*HANDLE -BAR BALANCER	O/S Scratched	160.00 FL	*80.00 FL
15	1		*BRAKE LEVER	Not Necessary	48.00 FL	*- FL
16	1		*HEADLAMP	Cracked	310.00 FL	*310.00 FL
17	1		*FRONT FAIRING BRACKET	Bent	285.00 FL	*285.00 FL
18	1		*SIDE COWLING	Cracked	280.00 FL	*280.00 FL
19	1		*SIDE LOWER PANEL	Cracked	120.00 FL	*120.00 FL
20	1		*LOWER BELLY COWLING	Cut	195.00 FL	*195.00 FL
21	1		*CENTRE INNER PANEL	Cracked	135.00 FL	*135.00 FL
22	1		*FOOTSTEP PANELS	O/S Cut	256.00 FL	*125.00 FL
23	1		*FOOTSTEP RUBBERS	O/S Torn	90.00 FL	*45.00 FL
24	1		*REAR SIDE PANELS	O/S Cracked	180.00 FL	*90.00 FL
25	1		*REAR END PANEL	Bent	88.00 FL	*88.00 FL
26	1		*REAR TAILBOARDS	O/S Cracked	520.00 FL	*260.00 FL
27	1		*REAR TAILLAMP	Not Necessary	180.00 FL	*- FL
28	1		*REAR FENDER	Not Necessary	165.00 FL	*- FL
29	1		*SIDE STAND	Not Necessary	115.00 FL	*- FL
30	1		*MAIN STAND	Not Necessary	180.00 FL	*- FL
31	1		*ENGINE MOUNTING BRACKET	Repair	280.00 FL	*- FL
32	1		*EXHAUST	Repair	460.00 FL	*- FL
33	1		*EXHAUST PROTECTOR	Scratched	48.00 FL	*48.00 FL
34	1		*REAR BOX	Missing	500.00 FL	*300.00 FL
35	1		*SET REAR BOX BRACKET	Cracked	280.00 FL	*280.00 FL
36	1		*SET NUMBER PLATE	Necessary	28.00 FS	*10.00 FS
37	2		*FORK OILS	Not Necessary	60.00 FS	*- FS
38	2		*FORK OIL SEALS	Not Necessary	112.00 FS	*- FS
39	1		*SET STEERING CONE	Not Necessary	75.00 FS	*- FS

F=Franchise part. S=SpcNett. L=ListItemDisc.

Sub Total (\$\$)	8,453.00	4,354.00
- List Item Discount on L Items 10.00/10.00% (\$\$)	817.80	434.40
Total Parts (\$\$)	7,635.20	3,919.60

Report was unsubmitted during this print-out.

Recommended Miscellaneous Items

There are no new miscellaneous items selected.

Recommended Labour

No	Particulars	Lab.Type	Repairer's	Amount
<u>Labour Items</u>				
1	TO PROVIDE TOWING SERVICE	New	45.00	35.00
2	TO PROVIDE LABOUR	New	380.00	350.00
3	TO CHECK WIRING AND RESET HEADLAMP FOCUSING	New	80.00	0.00
Gross Labour Cost (\$\$)			505.00	385.00

Report was unsubmitted during this print-out.

< END OF ESTIMATES >