

INS. CASE OWNER:

CC 4 /AIG1901

1208, KCB3

LKK

IDAC

Surveyor:

KCB

DOI:

ASSIGNMENT

26/6/19

Date / Time:

26/6/19

Registered in Merimen:

26/6/19

Pre-assign / CCU / FTE



Insured Vehicle No.:

SGR 50548

Name of Insured:

CHIA TONG JUAY

Insured Tel No.:

HP:

191/6/19

Excess Sec II :SS

D.O.A.:

Is driver the owner?

(YES / NO)

Nature of Accident:

If NO, Driver Name / Age:

Driver Tel No.:

(V/L: YES/ NO)

OI GIA REPORT (YES / NO)

YES

NO

TP GIA REPORT (YES / NO)

YES

NO

Insured Liability:

%

Final ? Yes / No

SGR 50548



INSRS:

WSP:

Tel:

Liability:

RMKS:

Estem



INSRS:

WSP:

Tel:

Liability:

RMKS:



INSRS:

WSP:

Tel:

Liability:

RMKS:



INSRS:

WSP:

Tel:

Liability:

RMKS:

Date/ Time

SGR 50548

STAGE

DATE / PIC

Non-Reporting hr (1st):

Non-Reporting hr (2nd):

Non-Reporting hr (Final):

Notification hr (if non-pickup):

Call OI:

26/6/19

After call hr to OI:

Documentation Check List: Handler Typist

Notification hr (if non-pickup)

After call hr to OI:

Authorisation To Act:

Release Voucher:

Final Repair Bill:

Car Rental Invoice: PIRENEN

Towing Invoice:

LTA / GIA:

Medical Bill:

PIR:

Mandate/Reject Instruction:

LOD

Payment Breakdown Form:

Post-Repair Photos:

Others:

PRELIMINARY ADVICE

Date/Time:

Sent By:

FINALIZATION

Date/Time:

Confirm with:

Confirm by: KCB

Repair Cost:

PP \$5350

(days) Reduction:

9%

Email

Call

FINAL SETTLEMENT

Date/Time: 26/6/19

Confirm with: CHIA TONG JUAY

Email

Call

Final Liability:

100%

(Agreed / Assessed) BOLA S/N No.:

28

If NO or B 28, Ass. Lib:

0%

Repair Cost:

WSP \$5374.50

4 YEN CLOID 240

Loss of Rental (LOR):

\$5

(days)

Loss of Use (LOU):

\$563.99

(\$563.99 x 1 days)

Loss of Income (LOI):

\$5

(\$5 x 1 days)

LOR only

LOU only

LOR + LOU

LOR + LO

(Tick only one)

GIA/LTA Search

SS \$145

Medical:

SS -

Disbursement:

SS -

(e.g. Tow/ Independent)

Legal Cost

SS -

Total:

SS \$545.94

Global Sum SS:

FINAL PAYMENT

Date/Time: 23.10.19

Confirm with: CHIA TONG JUAY

Email

Call

Payee 1:

SS \$545.94

Name 1:

ESTEM PIRENEN PTE LTD

Payee 2: (Strike if N.A.)

SS

Name 2:

Payee 3: (Strike if N.A.)

SS

Name 3:

ASS. REC. BY:

REF

A14

ASSIGNMENT

From: Date: 26-6-2019

Estimated Cost:

OD (TP/WS/TP RES/OD RES/EVA/INV/MV

To inspect Vehicle No: SLK 7409 J

at Workshop m/s Exam Performance

of 385 SW MWG Drive

Insured:

Policy No.

Claims No.

Sum Insured:

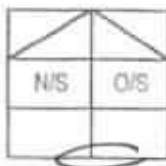
Excess:

(Client's Record)

Make of Veh:

(Policy Condition)

Remark: The veh had commenced its repair at the time of inspection.



Bal. or Market Value:

IDAC Accident Report: Consistent? : Yes or No

GIA / PR Seen: Consistent? : Yes or No

Est. Repairs: 1-2 days Res.: Yes or No

Lum Sum: 1-B.1 % 3 Val: Yes or No

CA / REV / REP. / 24 HRS

Date: Person Contacted:

Vehicle: IN / OUT

Veh No: SLK 7409 J Yr Regn: 01 17

Type: M/Car / M.Cycle / Bus / Van / Lorry / Taxi / Prime Mover /

Truck / Trailer or

Make: 7409 Privi c.c. 1798

Colour: M. Silver A/C: Insured / Std / NI / NA

Sp. Reading: 221628 T/Radio: Insured / Std / NI / NA

Eng/No:

C/No: JTDKB3FU 003540154

Gen. Cond: Good / Fair / Poor / Burnt

Steering: In order / Jammed / Leaked / Burnt or

Brake: In order / Jammed / Leaked / Burnt or

Modi: Nil / S/Rim / STD / Rim or

Tyre Size: F: 195/65R15

R:

BS / DUN / EXNOVA / GY / FS / LIZA / MIC / OHTSU / PIR / SUMI /

TOYO / YOKO or

Front

R/Bal. 8 mm

L/Bal. 8 mm

D.O.A. 1/119

Rear

R/Bal. 8 mm

L/Bal. 8 mm

D.O.I. 26/6/19

Survey held at

Des. of Damages: Frt / Rear / O/S / N/S / U/C / Rooftop or

The U/C / Chassis frame / Body Structure affected due to collision.

Date / Time Action / Instruction

PIP: 4350 (RSD: 3346.13 91%)

Date/Time, File Pass to?

☐

Preli. Report

1)

☐

Final Report

Date/Time, File Return to?

2)

Days Of Repair:

Resurvey No. of Trip:

Add Fee:

☐

Site Insp (\$

☐

Interview (\$

☐

Tech. Invs (\$

☐

Weekend (\$

Survey Fee:

Transportation:

\$ + RS. \$

Photos

Others

TOTAL

Report Format :

Lump Sum / I.B.I: (\$

AIG



ESTEEM PERFORMANCE PTE LTD

Blk 5033 Ang Mo Kio, Ind Park 2 #01-251/ 259, 569536.
Tel: +65-6484 1221 Fax: +65-6484 7829 Website: www.esteemperf.com.sg

Repair Estimates

SLK 7409 J

*Not Authorized
Resurvey Repair*

Parts	(a) Cost / List Price Items	\$	2,075.50
	Plus/Less 25%	\$	518.88
	Total of Cost / List	\$	1,556.63
	(b) Nett Price Items		
	Less		
	Total of Nett Item		
	(c) Special Nett Items	\$	200.00
Total Parts Cost		\$	1,756.63
Labour		\$	1,940.00
Total		\$	3,696.63

LKK Auto Centre hereby notify the Repairer of the following:

- To ensure that the repair is done correctly
- To ensure that the repair is done within the agreed time
- To ensure that the repair is done within the agreed budget
- To ensure that the repair is done within the agreed scope
- To ensure that the repair is done within the agreed quality
- To ensure that the repair is done within the agreed safety

Acknowledged by Repairer
Signature: _____
Date: _____

The above total will be subjected to 7% G.S.T.

Name of Surveyor : Kenneth

Company : LKK

Survey conducted on : 26/6/19 at _____

Remarks By Surveyor

(a) The repair of this vehicle is authorized / is not authorized until further notice.

(b) Recommended Days of Repair : 01 day(s)

(c) Resurvey : Required / Not Required

(d) Excess : \$ _____

(e) Signature of surveyor : Le Date: 26/6/19



**ESTEEM
PERFORMANCE**

ESTEEM PERFORMANCE PTE LTD

Blk 5033 Ang Mo Kio, Ind Park 2 #01-251/ 259, 569536.

Tel: +65-6484 1221 Fax: +65-6484 7829 Website: www.esteemperf.com.sg

Spare Parts

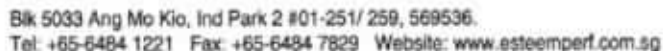
Vehicle No. : SLK 7409 J
 Make & Model : TOYOTA PRIUS
 Chassis No. : JTDKB3FU003540154

Submit By : SERENCE
 Year Manufacture : 2016
 Engine No. :

Cost / List

S/No.	Part Description	Qty	Unit Price	Price	Disposition by Surveyor
1	Reverse sensor <i>SL</i>	1	\$200.00	S.N	<i>X</i>
2	Rear bumper <i>R</i>	1	\$497.50		<i>X</i>
3	Rear bumper clip <i>RV</i>	10	\$40.00		<i>X</i>
4	Rear bumper side retainer LH <i>SL</i>	1	\$112.70		<i>X</i>
5	Rear bumper side retainer RH <i>SL</i>	1	\$112.70		<i>X</i>
6	Rear bumper reinforcement <i>R</i>	1	\$398.90		<i>X</i>
7	Rear bumper lower garnish centre <i>SL</i>	1	\$582.60		<i>X</i>
8	Rear bumper lower garnish LH <i>SL</i>	1	\$149.70		<i>X</i>
9	Rear bumper lower garnish RH <i>SL</i>	1	\$149.70		<i>X</i>
10	Rear bumper tow cover <i>SL</i>	1	\$31.70		<i>X</i>
11					
12					
13					
14					
15					
16					
17					
18					
19					
20					
21					
22					
23					

Note: If any of the quoted parts are recommended to be repaired, then an additional labour charge will be charged accordingly under supplementary.



Vehicle No. : SLK 7409 J Submit By : Carmen Lim
Make & Model : TOYOTA PRIUS Year of Manufacture : 2016

Note: The above estimate of repair is based on visual assessment of the external affected areas. Any additional damages observed during the course of repair will be quote accordingly as a supplementary.

PRE-REPAIR INSPECTION REQUEST – SLK7409J vs SGR5054J (OI) on D.O.A.: 19/06/2019

From: Hor, Yinnui
To: 'assignments@lkkauto.com', Admin A (admin-a@lkkauto.com)
Cc: Feng, Andy-SY, Chin, Lee-Ying, Kaur, Baljit, Abu Kaseem, Noor Manesa, Adnan, Syazandira, Chan, Yoke Shi, Lim, Sheng Yang, Mithoosingh, Aashweenjeetkaur, Suhrmansam, Divyashini, Tor
Sent: 6/25/2019 1:54:52 PM
Attachments: 201906251208056157.pdf

Hi,

Please refer to the enclosed request from **Esteem Performance Pte Ltd**.

Claim no : 2589665890SO007
Case Owner : Lee Ming Yao

If you have any queries/concerns, please let us know.

Thanks & Regards,

Hor Yin Rul (Vivian)
AIG
Claim Adjuster II, Singapore FNOL, Claims Operations – Auto
Yinnui.Hor@aig.com | www.aig.sg

10:27am @ 26/6/19
vehicle in
person @ Carmen
84@Kenneth

From: serence.ctc [mailto:serence@esteemperf.com.sg]
Sent: Tuesday, June 25, 2019 12:08 PM
To: AIG SGP, Claims-Survey
Cc: Carmen Lim; Jenny chong
Subject: [EXTERNAL] REQUEST FOR PRI SURVEY SLK7409J

This message is from an external sender; be cautious with links and attachments.

Dear AIG,

NOTICE TO INSURER TO CONDUCT PRE-REPAIR INSPECTION WITHIN 2 WORKING DAYS PURSUANT TO PRE-ACTION PROTOCOL FOR NON INJURY MOTOR ACCIDENT CASES (NIMA)

We act for Grab rental pte ltd who has appointed the under-mentioned workshop to repair his motor vehicle no. SLK 7409 J.

Please be informed that the said vehicle can be inspected at :

Name of workshop : Esteem Performance Pte Ltd

Address :385 SIN MING DRIVE (S) 575718 (INSIDE VICOM)

Tel : 6566 2112 / 8799 0066
Fax : 6259 3326

We hereby give 2 clear days notice to conduct a pre-repair inspection of the said vehicle at the above-mentioned workshop during office hours.

If you fail to conduct the pre-repair inspection within the next 2 working days excluding any intervening Saturday, Sunday or Public Holiday. The above-mentioned workshop will commence repairs should you fail to conduct the pre-repair inspection.

We are prefer LKK to survey the car.

Thank you

Freundliche Grüße / Best Regards

Serence Chee

Claims Assistant | Operation Division
Esteem Performance Pte Ltd

P: 8566 2112
E: serence@esteemperf.com.sg
5031 Ang Mo Kio Industrial Park 2 #01-259 (Heart Office)
[385 Sin Ming Drive](#) Vicom Inspection Centre (Showroom)
www.esteemperformance.com



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PRE-REPAIR INSPECTION REQUEST – SLK7409J vs SGR5054J (O) on D.O.A.: 19/06/2019

From: Hor, Yinnai
To: 'assignments@lkkauto.com', Admin A (admin-a@lkkauto.com)
Cc: Fong, Andy-SY, Chin, Lee-Ying, Kaur, Baljit, Abu Kassim, Noor Mariasa, Azlan, Syazairina, Chan, Yoke Shi, Lim, Sheng Yang, Mithcosingh, Aashveenjeetkaur, Subramaniam, Divyashri, Tor
Sent: 6/25/2019 1:54:52 PM
Attachments: 20190625120808357.jpg

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Claim no : 2589665890SG007
Case Owner : Lee Ming Yao

If you have any queries/concerns, please let us know.

Thanks & Regards,

Hor Yin Rul (Viviane)
AIG
Claim Adjuster II, Singapore FNOL, Claims Operations – Auto
Yinnai.Hor@aig.com | www.aig.sg

p. Carmin
T. 2:15 PM
V. 1M
E. ✓

From: serence etc [mailto:serence@esteemperf.com.sg]
Sent: Tuesday, June 25, 2019 12:08 PM
To: AIG SGP, Claims-Survey
Cc: Carmen Lim; Jenny chong
Subject: [EXTERNAL] REQUEST FOR PRI SURVEY SLK7409J

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We are prefer LKK to survey the car.

Thank you

Freundliche Grüße / Best Regards

Serence Chee

Claims Assistant | Operation Division
Esteem Performance Pte Ltd

P: 6566 2112
E: serence@esteemperf.com.sg

5013 Ang Mo Kio Industrial Park 2 #01-259 (Head Office)
[385 Sin Ming Drive](http://385.SinMingDrive) Vicom Inspection Centre (Showroom)

www.esteemperformance.com



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Asher Sng (LKKAuto)

From: Asher Sng (LKKAuto)
Sent: Friday, 12 July 2019 2:06 PM
To: Carmen Lim
Subject: Accident Involving SGR 5054J & SLK 7409J on 19/06/2019

'WITHOUT PREJUDICE'
SAVE AS TO COSTS

Your Ref: SLK 7409J
Our Ref: CC4/AIG19011308/Keb3

Dear Sir/Madam,

Accident Involving SGR 5054J & SLK 7409J on 19/06/2019

We refer to the above matter.

Please be informed that basing on the accident statements submitted by both parties, the liability is clear / under BOLA (subject to BOLA guideline settlement) and shall proceed with direct settlement for the above mentioned case.

Please note that this e-mail is on without prejudice basis which does not amount to an authorisation of repair to your client's vehicle.

The final repair cost is subjected to the consistency of the damages according to the nature of the accident. And the days of LOU/ LOR will base on the number of days of repair as recommended by our surveyor.

Kindly take note that the case handler in-charge is Asher and she can be contacted at her DID 6841 6051

In order to expedite the claim process, please forward all relevant documents to us (**LKK**) to proceed on negotiate settlement.

Thank You.

Best Regards,

Asher Sng | Case Handler

LKK Auto Consultants Pte Ltd

phone: 6841-6051 | email: asher.sng@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

**ESTEEM PERFORMANCE PTE LTD**

Blk 5033 Ang Mo Kio, Ind Park 2 #01-251/259, 569536.
Tel: +65-6484 1221 Fax: +65-6484 7829 Website: www.esteempert.com.sg

Your Ref: SGR 5054 J

Our Ref: SLK 7409 J

Date: 25.09.2019

AIG ASIA PACIFIC INSURANCE PTE LTD

AIG Building

78 Shenton Way

#07-16

Singapore 079120

RE : ACCIDENT INVOLVING SLK 7409 J & SGR 5054 J
ACCIDENT DATE 19.06.2019
ACCIDENT ALONG PIE TUAS AFTER PAYA LEBAR FLYOVER

We are the workshop for the owner of motor vehicle no : SLK 7409 J which was involved in the captioned accident. The vehicle was surveyed by an independent appraiser and the claims below are based on its recommendation sum being for the repair cost and the period of repair (Strictly on a Without Prejudice Basis)

As the accident was caused by the negligent act of your insured SGR 5054 J we are submitting these claims for your consideration.

1	Cost of repair	S \$	374.50
2	Loss of rental <u>1</u> days @ \$ <u>63.99</u> / day	S \$	63.99
3	Surveyor Fee	S \$	0.00
4	GIA report fees (S\$ 15.00 for search fee & S\$ 14.00 for each report fee)	S \$	0.00
5	LTA Fee	S \$	7.45
		S \$	445.94

We enclosed herewith the following documents to support the claims:-

- a) Authorization letter
- b) Final repair bill(s)
- c) LTA search
- d) GIA report(s) / result
- e) Insurance certificate, etc.....

Kindly look into the matter and let us hear from you on the settlement of our client's claim as soon as possible. Thank you.

Yours faithfully

Carmen Lim
Claims Executive
Email : carmen@esteempert.com.sg



Auto
Consultants
Pte Ltd

51 UBI AVE 1, #01-25 PAYA UBI INDUSTRIAL PARK, SINGAPORE 408933 TEL : (065) 62563561 FAX : (065) 67414108

Our Ref: CC4/AIG19011308/Keb3

12 JULY 2019

CHIA TONG JUAY
8 IPOH LANE
#02-02
SINGAPORE 438611

Dear Sir/Madam,

ACCIDENT INVOLVING SGR 5054J / SLK 7409J / OTHERS ON 19/06/2019

We refer to the above accident where we are acting for AIG Asia Pacific Insurance Pte Ltd to resolve the claim against you and/or your authorized driver under the Auto Insurance policy taken up with them.

Pursuant to the above said accident wherein you and/or your authorized driver had amongst other information given us your version of how the accident had occurred, we as the appointed agent of your insurers shall proceed to negotiate for an amicable settlement with third party claimant.

Should you however wish to further discuss on the matter prior to our negotiations and settlement, please contact us within 10 days from the date of this letter.

You are aware that your No-Claim Discount (NCD – if applicable) will be with held for the time being. Pending for final allocation of liability in settlement by our principal AIG Asia Pacific Insurance Pte Ltd.

Please call us if you have further queries.

Yours faithfully,

Asher
Case Handler
DID: 6841 6051
FAX: 6741 4108
Email: ashersng@lkkauto.com

c.c. AIG Asia Pacific Insurance Pte Ltd
(Motor Claims Dept)

LETTER OF AUTHORITY

To Whom It May Concern:

ACCIDENT INVOLVING SLK 7409J & SEIR E054J ALONG PIE TUN
AFTER PAYA LEBAR FLYOVER ON 19/06/2019 @ 15:50

I, Grab Rentals Pte Ltd Nric No. 201617200G
of 18 Sin Ming Lane #01-08 Midview City Singapore 573960
Owner of motor vehicle no. SLK 7409J do hereby appoint M/S
ESTEEM PERFORMANCE PTE LTD as my authorized representation and
as my solicitors to write, to negotiate and settle my claim against
the other party/parties involved in the above mentioned accident. M/S ESTEEM
PERFORMANCE PTE LTD shall have absolute discretion to settle the matter at the best
terms.

I also confirm and instruct that any agreed settlement sum in respect of my claim be paid to
M/S ESTEEM PERFORMANCE PTE LTD and such payment will constitute a full and final
discharge of my claims.

I further authorize M/S ESTEEM PERFORMANCE PTE LTD to execute the discharge
voucher on my behalf.

Signature of Owner

A circular stamp with the text "GRAB RENTALS PTE LTD" around the perimeter and "19" in the center. A handwritten signature is written over the stamp.

RELEASE VOUCHER
(AIG Asia Pacific - Express Third Party Claim)

"We/I, ESTEEM PERFORMANCE PTE LTD ("the workshop") hereby confirm that we/I have reached an agreement with the appointed surveyor of AIG Asia Pacific Insurance Pte Ltd LKK AUTO CONSULTANTS PTE LTD (name of surveyor) with respect to the amount claimed for S\$374.50 (Repair Cost), S\$63.99 (Loss of Use/Rental), S\$7.45 (Disbursement) for vehicle no. SLK 7409J that was damaged pursuant to the accident which occurred on 19/06/2019 (date) along PIE TUAS AFTER PAYA LEBAR FLYOVER (location) involving vehicle no/s SGR 5054J.

This is pursuant to the inspection conducted on 26/06/2019 (date) at "the workshop".

We/I confirm that we/I are/am authorized by the owner GRAB RENTALS PTE LTD ("the third party claimant") of vehicle no. SLK 7409J make the claim as set out in the above paragraph and we/I have full authority to settle the matter on his/her behalf in a manner that we/I deem fit. We/I enclose herein the letter of authority given by "the third party claimant".

We/I further confirm that we/I will indemnify AIG Asia Pacific Insurance Pte Ltd for all damages, loss and/or expense that they will or have already incurred in the event that "the third party claimant" after the above said agreement lodges a further claim against the former for any loss and expenses suffered pertaining to costs of repairs and/or rental and/or loss of use pursuant to the damage to SLK 7409J (vehicle no.) as a result of the accident.

We/I confirm that the agreement reached above is in full and final settlement of any claim of "the third party claimant" pursuant to the accident and that further this settlement is reached on a without prejudice and without admission of liability basis.

This agreement is subject to the application of Singapore law and the Singapore Courts have exclusive jurisdiction over any dispute arising out of the same.

Dated this 9 (day) of Sep (month) 2019 (year)



KSC

Signed by appointed surveyor



Signed by "the workshop" (with chop)



ESTEEM PERFORMANCE PTE LTD

Blk 5033 Ang Mo Kio Industrial Park 2, #01-259/01-251, Singapore 569536.
Tel : 6484 1221 Fax : 6484 7829
385 Sin Ming Drive (inside Vicom) Singapore 575718.
Tel : 6753 2112 Fax : 6451 0394
Co. Reg No. : 200005485N GST Reg No. : 20-0005485-N

M/S : AIG ASIA PACIFIC INSURANCE PTE.LTD
AIG BUILDING
78 SHENTON WAY
#07-16 SINGAPORE 079120

ATTN: Motor Claim Department

Your Ref No: SGR5054J
Claim Type: Third Party
Accident Date: 19/06/2019
TP Veh Reg No: SGR5054J

Claim No: CER1301743
Final No: CIV1302280
Date: 02 Sep 2019
Policy No: A29114756MKF
Veh Reg No: SLK7409J
Make/Model: TOYOTA PRIUS
HYBRID 1.8 CVT
Chassis No: JTDKB3FU003540154
Engine No:
Reg. Date:

Tax Invoice to Vehicle No :SLK7409J

Description	Quantity	List Price	Amount
		<u>S\$</u>	<u>S\$</u>
Others			
1 COST OF REPAIR	1 PCS	350.00	
		350.00	350.00
Total			S\$ 350.00
Add GST @ 7%			24.50
Total Amount Payable			<u>S\$ 374.50</u>

TOTAL: SINGAPORE DOLLAR THREE HUNDRED SEVENTY FOUR AND CENTS FIFTY ONLY

The above vehicle was surveyed by KENNETH on 26/06/2019

For Esteem Performance Pte Ltd



E. & O. E.

AUTHORISED SIGNATURE

CONFIDENTIAL
SCHEDULE TO VEHICLE RENTAL AGREEMENT

Date:	05/29/2019	Vehicle Rental Agreement No.	15720
Renter Details		Additional Driver (if any)	
<input type="checkbox"/> Name	Drive Now Leasing Pte Ltd	<input type="checkbox"/> Name	
<input type="checkbox"/> Address	22 Sin Ming Lane #02-71 Midview Cl	<input type="checkbox"/> Address	
<input type="checkbox"/> Date of Birth	11/12/1982	<input type="checkbox"/> Date of Birth	
<input type="checkbox"/> NRIC/Passport No.		<input type="checkbox"/> NRIC No.	
<input type="checkbox"/> Driving License No.	201838322H	<input type="checkbox"/> Driving License No.	
<input type="checkbox"/> Telephone No.	6598351368	<input type="checkbox"/> Telephone No.	
<input type="checkbox"/> Mobile No.		<input type="checkbox"/> Mobile No.	
Vehicle Description		Additional Driver (if any)	
<input type="checkbox"/> Vehicle No	SLK7409J	<input type="checkbox"/> Name	
<input type="checkbox"/> Make/Model	TOYOTA Prius	<input type="checkbox"/> Address	
Rental Period		<input type="checkbox"/> Date of Birth	
<input type="checkbox"/> Minimum Rental Period	105	<input type="checkbox"/> NRIC No.	
<input type="checkbox"/> Date Checked Out	05/29/2019	<input type="checkbox"/> Driving License No.	
<input type="checkbox"/> No. of Days		<input type="checkbox"/> Telephone No.	
<input type="checkbox"/> Expected Date of Return	09/11/2019	<input type="checkbox"/> Mobile No.	
<input type="checkbox"/> Actual Date of Return			
Rental Charges* & Deposit			
<input type="checkbox"/> () RR Rental Charges/Day	Per day @ S \$85.00 Per week @ S \$595.00	Deposit Received	S \$500.00
<input checked="" type="checkbox"/> (X) ER Promotion Rental Charges/Day	Per day @ S \$63.99 Per week @ S \$448.00	Total Amount Received*	S \$3,209.16
<input type="checkbox"/> () DD Promotion Rental Charges/Day	Per day @ S Per week @ S	* Inclusive GST	
Rental Period	105 days / 15 weeks	Total Rental Charges	S \$0.00

Insurance Matters (Accident/Theft)			
Liability Assessment / Nature of Incident	Non-Refundable Excess Payable by Renter		Rental Charge / Replacement Vehicle
	Renter or authorised driver(s) is 26 years of age or older	Renter or authorised driver(s) is below 26 years of age	
3 rd Party Fault	S\$2140	S\$5350	Rental Charges waived or replacement vehicle provided (subject to availability)
High Liability	S\$2140	S\$5350	No waiver of Rental Charges & no replacement vehicle provided
Own Damage (inclusive of Act of God incidents & accidents in Malaysia)	S\$2140	S\$5350	No waiver of Rental Charges & no replacement vehicle provided
Stolen Vehicle	S\$2140	S\$5350	Rental Charges waived or replacement vehicle provided (subject to availability)
Damage to Windscreen	S\$107	S\$107	No waiver of Rental Charges & no replacement vehicle provided

Payment Method			
<input type="checkbox"/> Driver Wallet		<input checked="" type="checkbox"/> Cash / Cheque	SG\$
<input type="checkbox"/> Credit Card		<input type="checkbox"/> Debit Account	
Type		Bank Name	
Card No.		Account No.	

CONFIDENTIAL

I, the Renter, agree that the Lessor may collect, use & disclose my personal data, as provided in this Schedule &/or pursuant to the Agreement from time to time, for the following purposes in accordance with the Personal Data Protection Act 2012 & the Lessor's group Privacy Policy (available at www.grab.com/sg/privacy/):

- (a) administration of the vehicle rental under the Agreement;
- (b) for internal administrative purposes;
- (c) to communicate with me; &
- (d) for the Lessor to comply with its obligations under law.

☒ X

Further, I understand that my personal data may be used for marketing purposes by the Lessor, its affiliated companies or their partners; & I hereby consent to receive marketing & promotional materials by telephone, SMS or e-mail.

Additional Notes:

Agreement

The Renter has read, understood & agrees with all terms & conditions of this Agreement.



Renter's Signature/Stamp
Date:



Authorised Signatory/Stamp
Grab Rentals Pte Ltd

> Back to OneMotoring



Land Transport Authority

10 Sin Ming Drive

Singapore 575701

GST Registration No. : M4-0005529-2

Print Date/Time : 25 Jun 2019 / 09:48:54

Receipt Date/Time : 25 Jun 2019 / 09:48:54

Tax Invoice/Receipt

Receipt No. : ITNET-00000-190625-000565

Previous Receipt No. :

S/N	Item Description/ Business Transaction Reference No.	Amount Before GST (S\$)	GST Amount (S\$)	Amount After GST (S\$)
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Result of Insurance Enquiry - SGR5054J - *SLK 7449 J*

As at 19 Jun 2019/15:50:00

Insurance Co: AIG ASIA PACIFIC INSURANCE PTE. LTD.

1	Insurance Enquiry - SGR5054J Enquiry Fee 20190625094803332996	7.00	0.49	7.49
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Sub-Total	7.00	0.49	7.49
Total Before Rounding	7.00	0.49	7.49
Rounding Difference			0.04
Total Amount Payable			7.45

Paid By

20190625094815616	Direct Debit: eNETS Debit (Internet Banking)	7.45
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Total	7.45
Cash Change	0.00
Tendered Amount	7.45
Excess Refundable Amount	0.00

THANK YOU AND HAVE A NICE DAY!

Please ensure that all payments to the Authority are good and promptly settled by the payment service provider / financial institution. Otherwise, the transaction and receipt is considered void and late fee may apply.

...CLAIM SUBFOLDER...(Pending for Survey Report)

Fastlane

CLAIM SUBFOLDER TRACKING

Case	Notified	Est Submitted	Adj Assigned	Adj Rpt	Adj Submitted	Ins Auth'd	Status
Main	24 Jun 2019 Edit Reg		25 Jun 2019 00:00 Edit Adj Rpt	S\$350.00 Edit Estimates	S\$350.00 View Rpt		Pending for Survey Report Cancel Case

Main	Reference	Claim Details	Documents	Show All					
CLAIM SUBFOLDER DETAILS [Created by adjuster]									
Insured:	CHIA TONG JUAY, ID: S1143200Z								
Main Claimant:	GRAB RENTALS PTE LTD, Co. Reg. No.: 201617200G								
Vehicle Reg. No.:	SLK7409J	Date of Loss:	19/06/2019 15:00 - :59 [28 Months and 25 Days From LTA Reg Date (Man Yr)]						
Claim Type:	TP / 2589665890SG	Policy/Cover Note No.:	2100328180 (TP, Fire & Theft)						
Vehicle Reg. No. [Insured]:	SGR5054J	Policy No. (Claimant):	A29114756MKF						
		Excess:							
Repairer:	Esteem Performance Pte Ltd (HQ) Blk 5033 Ang Mo Kio Ind Park 2, #01-259, 569536 Ang Mo Kio - Tel:								
Handling Insurer:	AIG Asia Pacific Insurance Pte. Ltd. (Express) - Tel: 65-6419-3000 ... [Handled by Lee, Ming-Yao] MingYao.Lee@aig.com								
Claimant's Insurer:	MSIG Insurance (Singapore) Pte. Ltd. (HQ) - Tel: +65 6827 7888								
Adjuster:	LKK Auto Consultants Pte Ltd (HQ) - Tel: 6256-3561 ... [Handled by KENNETH KONG] ... [Final Rpt due 05/07/2019]								
ASSOCIATED MAIL RECEIVED View All Compose Case Mail									
There are no mail for this case.									
ALL ASSOCIATED TASKS View All Search Tasks Create New Task Complete									
Due Date	Priority	Type	Task Group	Subject	Handler	Assigned By	Completed On	Created On	Done?
No results.									

Claim Documents

*SLK7409J (2589665890SG)
[SGR5054J]
TP
GRAB RENTALS PTE LTD
Jun 19 2019 3:00PM
[CHIA TONG JUAY]
Esteem Performance Pte Ltd

Upload Documents	Upload Photos	Compose New Letter	Upload Video	Upload Audio	View	View in Browser
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Letters/Correspondences				1 per page	<input checked="" type="checkbox"/>
No	Finalized On	LKK Auto Consultants Pte Ltd (HQ)	Thumbnail	Print	
1	(Draft)	Third Party Express Settlement - Payment Breakdown		Edit	

Documentation				1 per page	<input checked="" type="checkbox"/>
No	Relabel/Reorder	LKK Auto Consultants Pte Ltd (HQ)	Thumbnail	Print	
1	26/06/19 15:22	EMAIL FROM AIG DD 25062019		Load PDF	
2	26/06/19 15:22	TP EST & GIA REPORT		Load PDF	
3	27/06/19 17:58	TP ESTIMATE- MARKED		Load PDF	
4	12/07/19 14:04	LETTER TO OI		Load PDF	
5	17/10/19 09:27	WORKSHOP INVOICE		Load PDF	
6	17/10/19 09:27	AUTHORISATION TO ACT FORM		Load PDF	
7	17/10/19 09:27	Release Voucher		Load PDF	
8	17/10/19 09:27	RENTAL AGREEMENT		Load PDF	
9	17/10/19 09:27	LTA SEARCH		Load PDF	
10	17/10/19 09:27	LOD		Load PDF	
No	Finalized On	AIG Asia Pacific Insurance Pte. Ltd. (SG)	Thumbnail	Print	
1	27/06/19 10:35	OI GIA REPORT		Load PDF	

Documents Checklist

DOCUMENTS CHECKLIST	Reset	Save	Print
There are no document checklists configured.			

Our Checklist Remarks - LKK Auto Consultants Pte Ltd (HQ)
<div style="border: 1px solid black; height: 40px; width: 100%;"></div>
Show Remarks To: <input type="checkbox"/> Handling Insurer <small>Note: Remarks are private unless you show it to other parties.</small>

NOTE: TO BE COMPLETED BY SURVEYOR

TEAM _____

THIRD PARTY EXPRESS SETTLEMENT (PAYMENT BREAKDOWN)

Vehicle No:	SGR5054J (Insd veh)	Model:	TOYOTA PRIUS HYBRID 1.8
	SLK7409J (TP veh)		CVT (A)
Date of Accident:	19/06/2019		

Global Sum Settlement	:	<input type="checkbox"/> Yes	<input checked="" type="checkbox"/> No
Repair Estimate	:	\$	3,955.38
Final Repair Cost	:	\$	374.50
Loss of Use	:	\$	63.99
Rental (if any)	:	\$	0.00
LTA / GIA Search Fee	:	\$	7.45
Others:	:	\$	0.00
	:	\$	
Final Settlement Sum	:	\$	445.94

1.00 days at \$63.99 per day
days

Is Third Party Workshop GIA Registered? ☐ YES ☒ NO (Kindly indicate below)

A) For Non GIA Registered Workshop: Agreed Liability ____100____(%)

B) For GIA Registered Workshop: BOLA Applicable; Yes/ No BOLA Scenario No: ____

BOLA Liability: ____%(%) Assessed Liability (*): ____0____(%)

* Assessed Liability to be filled only for chain collisions and for cases where BOLA does not apply.

Remarks _____

Payment Instruction: Payee's Breakdown			
1)	Esteem Performance Pte Ltd	:	\$ 445.94
2)		:	\$
3)		:	\$

JOANNE LEE KHANG MIN

17 Oct
2019

LKK Auto Consultants Pte Ltd

Date

Please attach all the supporting documents to the form.

(Final Repair Bill; Rental Invoice; Release Voucher; Authorisation to Act; Survey Report; Medical Report/ Bill (if any))

LKK Auto Consultants Pte Ltd (Co Reg.No:199607198R)

51 Ubi Ave 1 #01-25, Paya Ubi Industrial Park
Singapore 408933

Tel: 6256-3561 Fax: 6844-8805 Email: sur@lkkauto.com; assignments@lkkauto.com

VEHICLE DAMAGE INSPECTION REPORT

Our File No: CC4/AIG19011308/KEB3Q2

Date: 17/10/2019

REFERENCE

Handling Insurer: AIG Asia Pacific Insurance Pte. Ltd. Policy No: 2100328180
Claimant
Vehicle No : SLK7409J **Insured Vehicle No :** SGR5054J
Date of Loss: 19/06/2019 **Nature of Claim:** TP **Claim No:** 2589665890SG

DESCRIPTION & IDENTIFICATION OF VEHICLE

Reg No: **SLK7409J**
 Make & Model: TOYOTA PRIUS HYBRID, 1.8 CVT (A) Engine No: 2ZRR977651
 Reg. Date: 25/01/2017 (Man. Year: 2016) Chassis No: JTDKB3FU003540154
 Colour: Metallic Silver Odometer: 221628 km
 Engine Capacity: 1798 cc
 Market Value/New Car Price: N/A
 Sum Insured (S\$): **Market Value/New Car Price**

CONDITION OF VEHICLE AT THE TIME OF SURVEY

General Condition: Steering (Serviceable): Yes Footbrake (Serviceable): Yes
 Handbrake (Serviceable): Yes Engine Modification: No Pre-accident Condition:

CONDITION OF TYRES

Front Tyre Size: 195/65 R15 Rear Tyre Size: 195/65 R15
 Front Left Side: Yokohama 8 mm Rear Left Side: Yokohama 8 mm
 Front Right Side: Yokohama 8 mm Rear Right Side: Yokohama 8 mm

The above values represent the remaining tyre treads depth

COST OF CLAIMS	Repairer's	Adjuster's	Difference	Diff %
Parts	1,756.62	0.00	1,756.62	100.00
Miscellaneous Items	0.00	0.00	0.00	
Labour	1,940.00	350.00	1,590.00	81.96
Paintwork Labour	0.00	0.00	0.00	
Towing	0.00	0.00	0.00	
Gross Total (S\$)	3,696.62	350.00	3,346.62	90.53
+ GST 7.00/7.00% (S\$)	258.76	24.50	234.26	90.53
Nett Amount (S\$)	3,955.38	374.50	3,580.88	90.53
+ Loss of Use (1.0 x S\$63.99/day) (S\$)		63.99		
+ Doc/Search Fee (S\$)		7.45		
Nett Liability (S\$)		445.94		

INSPECTION

Date of Assignment: 25/06/2019
 Date Inspected: 26/06/2019 Inspected At: Esteem Performance Pte Ltd (HQ)
 Blk 5033 Ang Mo Kio Ind Park 2, #01-259
 Singapore 569536
 Estimated Period of Repair: 1.0 days

Adjuster: KENNETH KONG

Manager: Asher Sng Rong Yi

NOTE: This report represents our findings at the time and place of inspection stated herein. Such inspection has been carried out to the best of our knowledge and ability but any other liability under any other circumstances is hereby expressly excluded.

REPAIR DETAILS

Recommended Parts

No.	Qty	Part No.	Particulars	Condition	Repairer's	Amount
1	1		*REVERSE SENSOR	Serviceable	200.00 FS	*- FS
2	1		*REAR BUMPER	Repair	497.50 FL	*- FL
3	10		*REAR BUMPER CLIP	Not Necessary	40.00 FL	*- FL
4	1		*REAR BUMPER SIDE RETAINER LH	Serviceable	112.70 FL	*- FL
5	1		*REAR BUMPER SIDE RETAINER RH	Serviceable	112.70 FL	*- FL
6	1		*REAR BUMPER REINFORCEMENT	Repair	398.90 FL	*- FL
7	1		*REAR BUMPER LOWER GARNISH CENTRE	Serviceable	582.60 FL	*- FL
8	1		*REAR BUMPER LOWER GARNISH LH	Serviceable	149.70 FL	*- FL
9	1		*REAR BUMPER LOWER GARNISH RH	Serviceable	149.70 FL	*- FL
10	1		*REAR BUMPER TOW COVER	Serviceable	31.70 FL	*- FL

F=Franchise part, S=SpcNett, L=ListItemDisc.

Sub Total (S\$)	2,275.50	0.00
- List Item Discount on L Items 25.00/25.00% (S\$)	518.88	0.00
Total Parts (S\$)	1,756.62	0.00

Report was unsubmitted during this print-out.

Recommended Miscellaneous Items

There are no new miscellaneous items selected.

Recommended Labour

No	Particulars	Lab.Type	Repairer's	Amount
Labour Items				
1	TO RENEW DAMAGED PARTS & KNOCK OUT ACCIDENT REPAIR AREA (REAR BUMPER ,END PANEL,SPARE TYRE WELL PANEL)	New	800.00	120.00
2	TO PUTTY ,RESPRAY PAINT FOR AFFECTED ACCIDENT REPAIR AREA (REAR BUMPER ,END PANEL,SPARE TYRE WELL PANEL)	New	800.00	220.00
3	TO CONDUCT WATER LEAKAGE TESTS TO ENSURE PROPER AIR AND SEALING	New	120.00	0.00
4	TO TUFF COAT	New	50.00	0.00
5	TO CHECK WIRING	New	50.00	10.00
6	TO REMOVE & REFIT REVERSE SENSOR	New	120.00	0.00
Gross Labour Cost (\$\$)			1,940.00	350.00

Report was unsubmitted during this print-out.

< END OF ESTIMATES >