

Our Ref : T 0619/ SHC8012C /WT(st)

Date : 01-Jul-19

CDGE Taxi Claims Dept
59 Loyang Drive 4th Flr
Singapore 508969

ComfortDelGro Engineering Pte Ltd
205 Braddell Road Singapore 579701

Marine +65 6383 6280
Facsimile +65 6280 9755

www.cdge.com.sg

Company Registration No: 199508642R

QBE INSURANCE (INT'L) LTD
1 Raffles Quay #29-10
South Tower
Singapore 048583

WITHOUT PREJUDICE

Attn : Motor Claims Department

Dear Sir

ACCIDENT INVOLVING OUR TAXI SHC8012C YOUR INSURED YK 8280B
AND OTHER _____ ON 25.06.19

We are the authorised repair workshop for Comfort Transportation Pte Ltd, the owner of motor Vehicle No : SHC8012C which was involved in the captioned accident with your insured vehicle. The vehicle owner and the taxi driver concerned have requested and authorized us to assist them in presenting their claims against the party responsible for all applicable matters arising from the damage to the vehicle.

As the accident was caused by the negligent act of your insured driving : YK 8280B
we are submitting these claims for your consideration on behalf of the claimants.

TAXI OWNER'S CLAIM

1	Cost of Repair	\$	1,712.00
2	<u>2</u> days Loss of Rental @ \$ <u>177.23</u> per day	\$	354.46
3	Survey Report Fees (Surveyed by M/s LKK)	\$	-
4	LTA Search Fees	\$	7.49
5	GIA / Police Report Fees	\$	-
6	Towing / Medical / Transportation Fees	\$	-
Sub Total :		\$	2,073.95

HIRER'S CLAIM

7	<u>2</u> days Loss of Income @ \$ <u>80.00</u> per days	\$	160.00
Total Claims :		\$	2,233.95

We enclose herewith the following documents to support the claims: -

- a) Original repair bill and photocopied of photographs 7 pcs.
- b) LTA search slip/s of : YK 8280B
- c) GIA / Police report/s of : SHC8012C
- d) Letter of authority from owner / hirer / operator
- () Witness statement/s () Towing/Medical bill/receipts () Certificate of Insurance
- (X) Photocopies of Accident Scene (x) Downtime/Mileage record (x) Rental Rate letter

Kindly look into the matter and let us hear from you on the settlement of the said claims as soon as possible.

Please note that it is a condition of any settlement reached that it shall be without prejudice to any personal injury claim (if any) of the taxi driver.

Yours faithfully

William Tan

CDGE Claims Department

Tel: 6214 8737 Fax: 6214 18 Email : williamtan@cdge.com.sg



Auto
Consultants
Pte Ltd

51 UBI AVE 1, #01-25 PAYA UBI INDUSTRIAL PARK, SINGAPORE 408933 TEL : (065) 62563561 FAX : (065) 6741-4108

Our Ref: CC3/QBE19011307/K1ea3

11 OCT 2019

CHUAN LAM LIQUOR & PROVISION SHOP
25 SWAN LAKE AVENUE
OPERA ESTATE
SINGAPORE 455716

Dear Sir/Madam,

ACCIDENT INVOLVING YK 8280B AND SHC 8012C ON 25/06/2019

We refer to the above accident where we are acting for QBE Insurance (Singapore) Pte Ltd to resolve the claim against you and/or your authorized driver under the Auto Insurance policy taken up with them.

Based on the accident report and accident scenario, liability is down against us. We will therefore proceed to negotiate for an amicable settlement with the Third Party.

Should you however wish to further discuss on the matter prior to our negotiations and settlement, please contact us within 10 days from the date of this letter.

Please note that your No-Claim Discount (NCD)(if any) will be affected and reduced by 30% (20% for commercial vehicles) upon next renewal due to this Third Party claim. However, if your policy has a NCD protector feature, it will be deemed utilized for this claim and your NCD will be protected.

Please call us if you have further queries.

Yours faithfully,

Asher

Case Handler

DID: 6841 6051

FAX: 6741 4108

Email: ashersng@lkkauto.com

c.c. *QBE Insurance (Singapore) Pte Ltd*
(Motor Claims Dept)

LETTER OF AUTHORISATION

(NAF / PAF)

ACCIDENT INVOLVING **MERCEDES E220 SHC8012C , YK8280B** ON 25-Jun-19 11:05
ALONG **ALONG TAMPINES AVE 8 TOWARDS TAMPINES AVE 1**

I / We **CHUA JIN SIANG JEREMY** (Hirer) NRIC No.: **SXXXX012D**

and/or (Relief) NRIC No.: **SXXXX012D**

Taxi Number **SHC8012C**

hereby authorise ComfortDelGro Engineering Pte Ltd(CDGE):

1. To submit my/our claims for damages, costs and expense, including loss of income, loss of rental, medical fee and legal costs.
2. To have absolute discretion to agree to any settlement or compensation amount in respect of my/our claim against third party (except personal injuries and medical claims).
3. To sign Discharge Voucher on my/our behalf.
4. To accept any payment (claim proceeds) in respect of the claim against third party and payment by cheque shall be forward directly to CDGE in accordance with CDGE's instruction and made in favour of **"ComfortDelGro Engineering Pte Ltd"**.

Date **25-Jun-2019**

Name of Hirer **CHUA JIN SIANG JEREMY**
Hirer NRIC **SXXXX012D**

Signature :



Address **11 FLORA ROAD #02-04**
509732

Contact No. **94742855**

DISCHARGE VOUCHER

Without Prejudice
Save As to Costs

Your Reference : T0619/SHC8012C/WT(st)
Our Reference : VC03115

I/We, **COMFORT TRANSPORTATION PTE LTD** do hereby acknowledge the sum of Singapore Dollars: **TWO THOUSAND ONE HUNDRED SEVENTY THREE AND CENTS NINETY FIVE ONLY (S\$2,173.95)** being full discharge and satisfaction of all claims against QBE Insurance (Singapore) Pte Ltd and their Insured, **'CHUAN LAM LIQUOR & PROVISION SHOP'**, over damage to my/our vehicle **SHC 8012C** from an accident involving **YK 8280B** at/along **TAMPINES AVE 8 TOWARDS TAMPINES AVE 1**, which occurred on **25/06/2019** at about **11:05hours**.

Further, I/we hereby acknowledge and accept that the above said sum paid to me is 'strictly on a without admission of liability basis' and I/we hereby discharge and release the said QBE Insurance (Singapore) Pte Ltd and their Insured **'CHUAN LAM LIQUOR & PROVISION SHOP'**, from all claims, demands or action of damages as a result of the said accident.

Also, I/we hereby agree to indemnify and keep indemnified the said QBE Insurance (Singapore) Pte Ltd against all and any claims whatsoever made or to be made by any person or persons on my/our behalf in respect of the said accident.

Dated this (day) 13th of (month) November (year) 2019

Signature

CLAIMS DEPARTMENT
COMFORTDELGR ENGINEERING PTE LTD
#1 LOTYANG DRIVE
SINGAPORE 508809

Claimant's Name

FIN/NRIC No.

Witness's Signature

CLAIMS DEPARTMENT
COMFORTDELGR ENGINEERING PTE LTD
#1 LOTYANG DRIVE
SINGAPORE 508809

Witness's Name

FIN/NRIC No.

Address

Address

The contents of this document apply to vehicle damages only.
All personal injuries and damages arising therefrom are excluded
from the ambit and application of this document.

Please forward your cheque made payable to:
COMFORTDELGR ENGINEERING PTE LTD

Please return to:
General Claims Department
QBE Insurance (Singapore) Pte Ltd
1 Raffles Quay
#29-10 South Tower
Singapore 048583
(By Fax: 6534 5356)

Company stamp if applicable

A member of COMFORTDELGRO

GST REG. NO. M2-8921817-3

ComfortDelGro Engineering Pte Ltd

208 Mitchell Street Singapore 879701

MAJORS • 63 6363 4290 Facsimile • 63 6290 8755

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58 Living Coffee Systems, Systems

320 Jpn. Econ. J. Singapore 4(2014)2

COMPANY REG. NO. : 199506048W

Page: 1

TAX INVOICE

8010056

QBE INSURANCE (INT'L) LTD

1 RAFFLES QUAY SOUTH TOWER #29-10
SINGAPORE 048583

CONTACT NO: 62246633

VEHICLE NO
SHC8012C

NO/DATE
91452073 27.06.2019

MAK
MERCKDIS BKNZ

JOB NO.
305306249

R220CDI (R6)

CIXMKTFR HEADINGS

DATE OF REG:
13.05.2015

CHASSIS CODE
WDD2120012R172621

JOB TYPE

Description : 3P 25.06.19

Invoice for Lamp Sum Repair

Total Lump Sum Repair Amt.	1,600.00
Add GST @ 7.000 %	112.00
Total Invoice amount:	1,712.00

Issued by : KATHIRKINETAN 27.06.2019 17:13:15
Repair Type : CLS0/57/57
Payment Type/Term : /Credit 30 days

ComfortDelGro Engineering Pte Ltd
A member of COMFORTDELGRO

Head Office:
205 Braddell Road
Singapore 579701

Kindly note that no receipt shall be issued unless requested

CUSTOMER'S COPY

[illegible]

Our Ref: CT19060635

Date: 28 June 2019



TO WHOM IT MAY CONCERN

Dear Sir/Madam

ACCIDENT ON	25/06/2019 @ 11:05 hrs
ALONG	ALONG TAMPINES AVE 8 TOWARDS TAMPINES AVE
	1
INVOLVING	YK8280B

We refer to the above-mentioned accident and wish to inform that **Comfort Transportation Pte Ltd** is the registered owner of the taxi bearing vehicle registration number **SHC8012C** (the "Taxi"). The Taxi was hired to **CHUA JIN SIANG JEREMY IC NO S6918012D** a registered hirer-operator of **Comfort Transportation Pte Ltd** at the time of occurrence of the aforementioned accident at a rental rate **\$177.23** per day (inclusive of GST).

Please be advised that the Taxi was insured with **India International Insurance Pte Ltd** on a third party basis at the material time of the accident.

We wish to confirm that the aforesaid hirer-operator had obtained our permission to undertake repairs for damage on the Taxi arising from the said accident with a motor workshop of his choice.

Please liaise with the said hirer-operator or his authorized workshop directly for settlement of claims with third party's insurance company in respect of the said accident.

Yours faithfully

Christine Tay
Assistant Manager, Fleet Safety

This is a computer generated letter. No signature is required.

DATE	NAME OF DRIVER	MILEAGE READING						HOURS OPERATED (TIME)	
								FROM	TO
20/6/19	Jeremy	6	4	2	6	8	2	0705	1655
20/6/19	Khoo	6	4	3	8	9	4	1700	0400
21/6/19	Jeremy	6	4	3	0	3	1	0920	1645
21/6/19	Khoo	6	4	3	4	6	8	1650	0610
22/6/19	Khoo	6	4	3	8	3	5	1430	0430
23/6/19	Jeremy	6	4	4	2	9	1	0450	0115
24/6/19	Jeremy	6	4	4	4	5	8	0840	1620
24/6/19	Khoo	6	4	4	8	1	3	1635	0425
25/6/19	Jeremy	6	4	4	9	4	5	0530	1305
25/6/19	7							1305	-
26/6/19	9							-	1815

Repaired

DATE

NAME OF DRIVER

Enquire Vehicle Insurance Details

Vehicle No.	Incident Date/Time	Search Status	Insurance Company Code	Insurance Company Name
YK8280B	25 Jun 2019 / 11:05:00	Successful	Q01	QBE INSURANCE (SINGAPORE) PTE LTD

Previous OK

Asher Sng (LKKAuto)

From: Syaheeda Nacah Binte Mohamed Othman <syaheeda.othman@qbe.com>
Sent: Tuesday, 12 November 2019 3:34 PM
To: Asher Sng (LKKAuto); Jenny Toh
Cc: claims-singapore
Subject: RE: [MANDATE REQUEST] Your ref : VC012715, ACCIDENT INVOLVING YK 8280B (OI) AND SHC 8012C (TP) ON 25/062019

Follow Up Flag: Follow up
Flag Status: Flagged

Dear Asher,

Please proceed as per advise.

Thank you.

Syaheeda Othman

Assistant Manager, Claims

Claims | Asia

1 Raffles Quay, #29-10 South Tower, Singapore 048583

+65 6477 1130 | +65 9233 6977

[Website](#) [LinkedIn](#) [Twitter](#)



From: Asher Sng (LKKAuto) <AsherSng@lkkauto.com>
Sent: Tuesday, 12 November 2019 3:25 PM
To: Jenny Toh <jenny.toh@qbe.com>
Cc: Syaheeda Nacah Binte Mohamed Othman <syaheeda.othman@qbe.com>
Subject: RE: [MANDATE REQUEST] Your ref : TBA, ACCIDENT INVOLVING YK 8280B (OI) AND SHC 8012C (TP) ON 25/062019

Hi Sir,

We refer to our email dated 30/10/2019.

Third party is chasing for settlement.

Kindly let us have your approval / instruction if any.

Thank You.

Best Regards,

Asher Sng | Case Handler

LKK Auto Consultants Pte Ltd

phone: 6841-6051 | email: ashersng@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Asher Sng (LKKAuto)

Sent: Wednesday, 30 October 2019 3:05 PM

To: Jenny Toh <jenny.toh@qbe.com>

Cc: Syaheeda Nacah Binte Mohamed Othman <syaheeda.othman@qbe.com>

Subject: [MANDATE REQUEST] Your ref : TBA, ACCIDENT INVOLVING YK 8280B (OI) AND SHC 8012C (TP) ON 25/062019

Your ref : TBA

Our ref : CC3/QBE19011307/K1ea3q2

Dear Sirs,

We refer to the above matter.

ACCIDENT INVOLVING YK 8280B (OI) AND SHC 8012C (TP) ON 25/062019

The accident occurred when our insured rear ended third party vehicle.

Basing on the reports of the circumstance of the accident, we propose to settle third-party claim at 100% liability.

We did clarify with insured the nature of the accident and he's aware that NCD (if any) would be affected.

We seek your approval to offer repairer " **COMFORTDELGRO ENGINEERING PTE LTD**" at **\$2,173.95 (all-in)**.

The summary is as follows: -

	Amount Claimed	Amount Revised
1. Cost of Repairs (with GST)	\$ 4,318.52	\$ 1,712.00
2. Loss of Rental (2days x \$177.23)	\$ 354.46	\$ 354.46 (2days x \$177.23)
3. Loss of Income (2days x \$80)	\$ 160.00	\$ 100.00 (2days x \$50)
4. LTA Search Fee	\$ 7.49	\$ 7.49
	Total :	\$ 2,173.95

Enclosed here with all the relevant documents for your perusal.

For your approval please.

Thank You.

Best Regards,

Asher Sng | Case Handler

LKK Auto Consultants Pte Ltd

phone: 6841-6051 | email: gsheng@kkauto.com | fax: 6741-4108
Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

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