

INS. CASE OWNER

CC 3 / QBE 190 11307, K1ga39

LKK:
IDAC:

Surveyor:

Awf

DOI:

ASSIGNMENT

25/6/19

Date / Time:

25/6/19

Registered in Merimen:

Pre-assign / CCU / FTE



Insured Vehicle No.:

YK 8280B

Name of Insured:

CHUAN LAM LI QNOR & PROVISION SHOP

Insured Tel No.:

HP:

Excess Sec II :SS

D.O.A.:

25/6/2019

Is driver the owner?

(YES / NO)

Nature of Accident:

If NO, Driver Name / Age:

Lee Cheng Hai

Driver Tel No.:

9695073

(V/L: YES / NO)

Claim No.:

VC012115

Policy No.:

8-V0010761-MVA-K001

Make / Model:

Daihatsu V100

Place of Accident:

Tampines Ave 8

OI GIA REPORT: YES / NO ; TP GIA REPORT: YES / NO

Insured Liability:

%

Final ? Yes / No

SHE 8012 C



INSRS:

WSP:

Tel:

Liability:

RMKS:

One towing.



INSRS:

WSP:

Tel:

Liability:

RMKS:



INSRS:

WSP:

Tel:

Liability:

RMKS:



INSRS:

WSP:

Tel:

Liability:

RMKS:

Date / Time

SHE 8012C - 04/11/2019 15:01 K1ga39 ; 25/6/2019
YK 8280B, X

STAGE

DATE / PIC

Non-Reporting ltr (1st):

Non-Reporting ltr (2nd):

Non-Reporting ltr (Final):

Notification ltr (if non-pickup):

Call Of:

After 11/10

After call ltr to Of:

Documentation Check List: Handler Typist

Notification ltr (if non-pickup)

After call ltr to Of:

Authorisation To Act:

Release Voucher:

Final Repair Bill:

Car Rental Invoice:

Towing Invoice:

LTA / GIA:

Medical Bill:

PIR:

Mandate/Reject Instruction:

LOD:

Payment Breakdown Form:

PRELIMINARY ADVICE Date/Time:

Sent By:

Post-Repair Photos:

Others:

FINALIZATION

Date/Time:

Confirm with:

Confirm by: AWK

Repair Cost:

43 S\$1,600

(2 days) Reduction:

60 %

Email

Call

FINAL SETTLEMENT

Date/Time: 12.11.19

Confirm with: CATHEDRA

Email

Call

Final Liability:

% 100

(Agreed / Assessed) BOLA S/N No.:

31

If NO or B 28, Ass. Lia:

Repair Cost:

0161 S\$1,712.00

O.D. REPAIR WORK

Loss of Rental (LOR):

S\$ 354.40

(2 days) x

171.20

Loss of Use (LOU):

S\$ -

(\$ x 2 days)

Loss of Income (LOI):

S\$ 100.00

(\$50 x 2 days)

LOR only ☐ LOU only ☐LOR + LOU ☐LOR + LOI ☒

(Tick only one)

GIA/LTA Search

S\$7.99

Medical:

S\$ -

Disbursement:

S\$ -

(e.g. Tow/ Independent)

Legal Cost

S\$ -

Total:

S\$2,173.99

Global Sum S\$:

FINAL PAYMENT

Date/Time: 12.11.19

Confirm with: CATHEDRA

Email

Call

Payee 1:

S\$2,173.99

Name 1:

COMFORTABLE ENGINEERING PTE LTD

Payee 2: (Strike if N.A.)

S\$

Name 2:

Payee 3: (Strike if N.A.)

S\$

Name 3:

COPY SENT

1) Claim status: Normal/Reject/Private Settle

2) Report Format: TP

3) Survey fee:

S\$400



Auto
Consultants
Pte Ltd

Company Registration No. 199607198R

51 UBI AVE 1, #02-25 PAYA UBI INDUSTRIAL PARK, SINGAPORE 408933 TEL : (065) 62563561 FAX : (065) 62564315

Your ref: TBA
Our ref: CC3/QBE19011307/K1ga3

28/06/2019

The Motor Claims Department
M/s QBE INSURANCE (SINGAPORE) PTE LTD

Dear Sir/Madam,

PRELIMINARY ADVICE OF VEHICLE NO.

SHC 8012C

We refer to the above matter.

Please be informed that we had conducted the inspection of the above mentioned vehicle on 25/06/2019 at the premises of M/s ComfortDelGro Engineering Pte Ltd (Loyang) and have the following to report:-

Workshop Estimate Amount	: S\$	4,036.00	(est.)
Revised Estimate Amount	: S\$	1,600.00	(est.)
"Check" Items Amount	: S\$	-	(est.)
Total (Including Check Items)	: S\$	1,600.00	(est.)
Market Value	: S\$	-	(est.)
LTA Reimbursement Value	: S\$	-	(est.)
Nett Value	: S\$	-	(est.)

Description of Damage:

The vehicle sustained damages at the
Rear Portion



Comments/Present Status:

Damages Consistent

Estimated normal period for repairs: 2 days

Yours faithfully,

KALVIN ANG
Licensed Appraiser

COMFORTDELGRO ENGINEERING PTE LTD

REPAIR ESTIMATE*

VEHICLE NO : SHC 8012C

DATE 25/6/2019 15:07

MAKE :

MODEL : MERCEDES BENZ

Qty	Parts Description/ Labour	Type	Unit Price	Amount	
	Rear Bumper			\$ 1,510.00	
	Rear Bumper Reinforcement			\$ 1,150.00	
	Rear Bumper Bracket Lower (LH/RH)		\$ 135.00	\$ 270.00	
	Rear Bumper Bracket Top (LH/RH)		\$ 125.00	\$ 250.00	
	Rear Bumper Retainer Mounting (LH/RH)		\$ 115.00	\$ 230.00	
</					

Team: ARC Repair TP(CLSO)1

JOB CARD

Sales Order:

JO NO: 305306249

CUSTOMER

MS: COMFORT TRANSPORTATION PTE LTD
CUSTOMER NO: 7010045
ADDRESS: 383 SIN MING DRIVE
Singapore SINGAPORE 575717
(R) 65508755
(P)

REGION NO:

SHC8012C

MILEAGE

MAKE:

MERCEDES BENZ

FUEL

E 1/2 F

MODEL

E220CDI (E6)

DATE/TIME IN

25.06.2019 13:05

YR OF MANU.

13.05.2015

TARGET DATE

CHASSIS CODE

WDD2120012B172621

COMPLETION DATE/TIME

COUNT CARD NO:

JOB DESCRIPTION

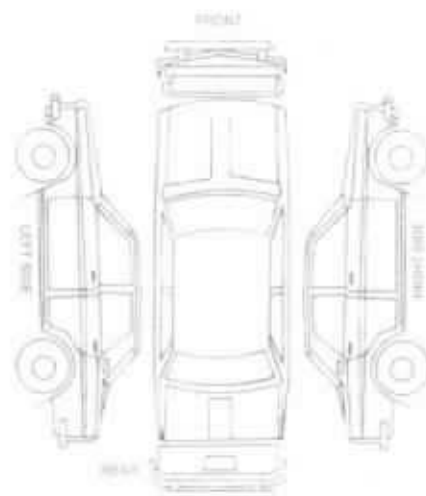
Accident Date: 25.06.2019

NATURE: 3P 25.06.19

S/NO

LABOR CODE

DESCRIPTION



CHECKED & PASSED OUT BY:

SERVICE ADVISOR

CUSTOMER'S SIGNATURE

Acknowledgement Slip

Exit Pass

No.

Vehicle No.

SHC8012C

CHIANG

SHC8012C

Signature of Service Advisor

Signature/Date

Name of Service Advisor

Date

Returned to Service Reception upon collection

To be kept by Security Guard

COMFORTDELGRO ENGINEERING PTE LTD

REPAIR ESTIMATE*

VEHICLE NO : SHC 8012C

DATE 25/6/2019 15:07

MAKE :

MODEL : MERCEDES BENZ

Qty	Parts Description/ Labour	Type	Unit Price	Amount	
	Rear Bumper			\$ 1,510.00	
	Rear Bumper Reinforcement ?			\$ 1,150.00	
	Rear Bumper Bracket Lower (LH/RH) ?		\$ 135.00	\$ 270.00	
	Rear Bumper Bracket Top (LH/RH) ?		\$ 125.00	\$ 250.00	
	Rear Bumper Retainer Mounting (LH/RH) ?		\$ 115.00	\$ 230.00	
	SUB TOTAL			\$ 3,410.00	
	LESS 20% 256			\$ 682.00	
	DISCOUNTED TOTAL			\$ 2,728.00	
	Rear Bumper Sensor			\$ 388.00	Nett
	Rear Bumper Rubber Mat			\$ 50.00	Nett
				\$ 438.00	
	Labour Charge			200	
	Panel Beating			\$ 400.00	
	Spray Painting Charge			\$ 300.00	200
	Wiring Charge			\$ 50.00	x
	Remove/Refix Reverse Sensor			\$ 120.00	2
	TOTAL LABOUR			\$ 870.00	
	ESTIMATE TOTAL			\$ 4,036.00	
<i>Kaharilly</i> <i>25/6/19 1525K</i> <i>267</i> <i>43</i> <i>After Repair</i> WORK DONE - Starts from the body Use the following of the following • No more work on body • To do a damage until body recovery • Part of the work is done • There are some work on the body • No legal responsibility is a word • Supplementary work(s) must be resolved and is subject to final approval from insurance Company Acknowledged by Repairer Signature: Date:					
This is an initial estimate based on a visual inspection of the above vehicle. The final repair quantum will be prepared after the vehicle is surveyed by a motor Surveyor appointed by the insurance company.					

Our Job Ref No : 305306249
Date : 25/06/19

COMFORTDELGRO ENGINEERING

ComfortDelGro Engineering Pte Ltd
59 Loyang Drive Singapore 508969
Fax: 6548 8158

FINALIZATION FORM

To : LKK
Attn : KALVIN
Vehicle Reg No. : SHC8012C

Fax :

25/06/2019

The survey and estimates of the repairs of the above-mentioned vehicle are as follows:-

1. The repair job shall bill to: QBE YK8280B
2. The finalized amount shall be:
- (a) Spare Parts after List discount
- (b) Labour Charges
- Total for Part-By-Part Repair Cost
- (c) Lumpsum Repair (if applicable)
Total for Lumpsum repair cost after Less:
Final Lumpsum Repair cost \$1,600.00

3. Estimated normal period for repairs: 2 working days.

4. We shall treat the above amount as Correct and Confirmed if there is no reply from you within 7 working days

5. Thank you for your assistance.

We confirm the estimates and finalized amount

Signature : 
Name : CHIANG
Tel : 62148314
Fax : 65468156

Signature : 
Name : KKK
Date : 27/6/19

For Official Use Only

Item	Amount	Document Attached Yes or No	Confirm By (Signature)	Remarks
1. Rental Rate P/Day		YES		
2. Loss of Income Paid		N		
3. Survey Fees				
4. LTA Search Fee	7.49			
5. Medical Fees (on behalf of driver, if applicable)				
6. Overrun				

Remarks:

Mei Kwan (LKKAuto)

From: Janice Goh Siew Geok <janice.goh@qbe.com>
Sent: Tuesday, 8 October, 2019 9:56 AM
To: Mei Kwan (LKKAuto)
Cc: Admin A; Vic (LKKAuto); Jenny Toh
Subject: RE: Direct Settlement - Accident Involving YK8280B (OI : QBE - TBA) and SHC8012C (TP : LKK REF - CC3/QBE19011307/K1ha3) on 25/06/2019
Attachments: YK8280B-250619.pdf
Categories: HMK

Hi Mei Kwan

As requested, please refer to the attachment.
Thank you.

Janice Goh
Executive, Claims
Claims | Asia
1 Raffles Quay, #29-10 South Tower, Singapore 048583
+65 6477 1243
Website | LinkedIn | Twitter



From: Mei Kwan (LKKAuto) <Meikwan@lkkauto.com>
Sent: Tuesday, 8 October 2019 9:47 AM
To: Jenny Toh <jenny.toh@qbe.com>; Janice Goh Siew Geok <janice.goh@qbe.com>
Cc: Admin A <admin-a@lkkauto.com>; Vic (LKKAuto) <vicalpeh@lkkauto.com>
Subject: RE: Direct Settlement - Accident Involving YK8280B (OI : QBE - TBA) and SHC8012C (TP : LKK REF - CC3/QBE19011307/K1ha3) on 25/06/2019

Dear Sir / Madam,

We refer to the above matter.

Kindly let us have a copy of your insured's GIA report for our necessary action.

Thank you.

Best Regards,

Mei Kwan | Admin

LKK Auto Consultants Pte Ltd

Phone: 6366 0055 | email: MeiKwan@lkkauto.com | fax: 67414108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Mei Kwan (LKKAuto) <Meikwan@lkkauto.com>
Sent: Wednesday, 3 July, 2019 12:17 PM
To: 'Jenny Toh' <jenny.toh@qbe.com>

**LKK Auto Consultants Pte Ltd**

51 Ubi Ave 1 #01-25 Paya Ubi Industrial Park, Singapore 408933

TEL: 6256 3561 FAX: 6256 4315

Reg. No: 199607198R GST Reg. No. 19-9607198-R

Affiliated to Federation Internationale Des Experts En Automobile

QBE INSURANCE (SINGAPORE) PTE LTD

Ref : CC3/QBE19011307/K1ea3q2

1 RAFFLES QUAY #29-10 SOUTH
TOWERSINGAPORE 048583

Date : 25-11-2019



Code : QBE

1. Policy Particulars :- THIRD PARTY CLAIM

Insured Veh.	YK 8280B	Veh. Inspected	SHC 8012C
Policy No.	8-V0010761-MVA-R001	Coverage (\$)	0.00
Claim No.	VC012715	Excess (\$)	0.00
Assign From		Assign Date	25/06/2019

2. Vehicle Particulars & Condition

Make & Model	MERCEDES BENZ E220	c.c	2143
Engine No.	HIDDEN	Year of Reg.	2015
Chassis No.	WDD2120012B172621	Colour	WHITE
Odometer	644945	Steering	IN ORDER
Brakes	IN ORDER	Modification	STANDARD ALLOY RIM
General	FAIR		

3. Conditions of Tyres

	Size	Make	Balance
R/H Front Tyre	225/55 R16	WEST LAKE	7 mm
L/H Front Tyre	225/55 R16	WEST LAKE	7 mm
R/H Rear Tyre	225/55 R16	WEST LAKE	7 mm
L/H Rear Tyre	225/55 R16	WEST LAKE	7 mm

4. Description of Damages

THE VEHICLE SUSTAINED DAMAGES AT THE REAR PORTION. DAMAGES SEE DETAILS.
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5. General Information

Accident Date	25/06/2019	Inspection Date	25/06/2019
Survey held at	COMFORTDELGRO ENGINEERING PTE LTD 59 LOYANG DRIVE SINGAPORE 508969		

5a. Remarks

A)THE INSPECTION WAS CONDUCTED ON A"WITHOUT PREJUDICE" BASIS. B)IN ACCORDANCE TO YOUR INSTRUCTIONS, WE HAVE NOT AUTHORISED REPAIRS.
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5b. Estimate Days of Repair

ESTIMATED NORMAL PERIOD FOR REPAIR:	2 Working Days
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**LKK Auto Consultants Pte Ltd**

51 Ubi Ave 1 #01-25 Paya Ubi Industrial Park, Singapore 408933

TEL: 6256 3561 FAX: 6256 4315

Reg. No: 199607198R GST Reg. No. 19-9607198-R

Page No.:1 of 1

ADJUSTMENT ON REPAIR COST FOR VEHICLE NO. SHC 8012C

Qty	Description of Parts	Condition	Estimate By Workshop (\$)	Our Adjusted (\$)
	<u>REPLACEMENT OF PARTS</u>			
1	REAR BUMPER	DEFORMED	1,510.00	1,510.00
1	REAR BUMPER REINFORCEMENT	SERVICEABLE	1,150.00	-
2	REAR BUMPER BRACKET LOWER (LH/RH) @\$135.00	SERVICEABLE	270.00	-
2	REAR BUMPER BRACKET TOP (LH/RH) @\$125.00	SERVICEABLE	250.00	-
2	REAR BUMPER RETAINER MOUNTING (LH/RH) @\$115.00	SERVICEABLE	230.00	-
	LESS 20% DISCOUNT		-682.00	-
	LESS 25% DISCOUNT		-	-377.50
			2,728.00	1,132.50
	<u>SPECIAL NETT ITEMS</u>			
1	REAR BUMPER SENSOR (SN)	SHORTED	388.00	388.00
1	REAR BUMPER RUBBER MAT (SN)	NECESSARY	50.00	50.00
			438.00	438.00
	<u>LABOUR</u>			
	PANEL BEATING.		400.00	200.00
	SPRAY PAINTING CHARGE.		300.00	200.00
	WIRING CHARGE.	NOT NECESSARY	50.00	-
	REMOVE/REFIX REVERSE SENSOR .		120.00	30.00
			870.00	430.00
	GRAND TOTAL		4,036.00	2,000.50
	RECOMMENDED COST OF LUMP SUM REPAIRS (TO ITS PRE-ACCIDENT CONDITION)			1,600.00

Report Ref No. CC3/QBE19011307/K1ea3q2

KALVIN ANG WEI KUN

Automotive Assessor / Investigator

HO LEONG CHUAN

Automotive Assessor

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