

Vic (LKKAUTO)

From: Chew Rowena <rowenachew@hotmail.com>
Sent: Tuesday, 9 July, 2019 9:29 AM
To: Vic (LKKAUTO)
Cc: Admin A
Subject: Re: YOUR REF: SDS 7117D_ACCIDENT INVOLVING SDS 7117D / SJZ 8261E / OTHERS ALONG TPE TOWARDS KPE ON 25.06.2019

Hi Vic,

Thank you for your email.

I have submitted a copy of my driving license, the traffic police report detailing my account of the accident which includes a sketch plan and about 10 coloured photographs to Eurokars. Please confirm that you have a copy and let me know if there is anything else you need.

I would like to say that the two cars in front had already collided or come to a complete stop on the downslope and it was impossible for me to stop my car to avoid the accident as there was no visibility coming from the upslope on the expressway and the emergency brakes were ineffective when applied on the downslope.

Unfortunately I only discovered after the accident that the memory card of the video camera was spoilt and therefore do not have a recording of the accident which would have verified my account. However, the photographs would be able to show the upslope location and position of the vehicles.

Thanks.

Best regards,
Rowena

Sent from my iPhone

On 9 Jul 2019, at 9:11 AM, Vic (LKKAUTO) <vicalpeh@lkkauto.com> wrote:

<image002.jpg>

09 JULY 2019

**CHEW KIAT ROWENA
BLOCK 10J BRADDELL HILL
#05-35
SINGAPORE 579728**

By Post & By Email

Dear Sir/Madam,

**OUR REF : CC4/AIG19011264/Uhb3
YOUR REF : SDS 7117D
ACCIDENT INVOLVING SDS 7117D / SJZ 8261E / OTHERS ALONG TPE TOWARDS KPE ON 25.06.2019**

We refer to the above subject matter. We write to inform you that we are the loss adjuster appointed by your motor insurer, AIG Asia Pacific Insurance Pte Ltd to deal with the third party claim against your policy.

We have received a claim from Body Repairer/Workshop acting on behalf of the owner of SJZ 8261E against your motor insurance policy.

Based on the accident report and accident scenario, it was reported that your vehicle had collided to the Third-Party vehicle SJZ 8261E. As such, liability may not be on your favour.

Please be informed that your No Claim Discount (NCD – if any) may be affected as a result of the claim against your policy.

We shall proceed to deal with the claim(s) subject to the merits of the case and according to the rights afforded under the policy. Should you not be seeking the protection of your policy and seek to take conduct of third party claim(s) arising from this incident, at your own cost and defense, please reply to us within 10 days from the date of this letter.

Your full co-operation in the handling of the claim is required and kindly submit the following to vicalpeh@lkkauto.com within 10 days from the date of this letter **if not provided at AIG's reporting centre**. The list below is not all inclusive and further document may be required:

- Police report, Police Investigation result, appeal against the Traffic Police offence and status (if any)
- Driver's driving license or foreign driving license (if any)
- Coloured photographs of accident scene (if any)
- Coloured photographs of damage to all vehicles involved (If any)
- Video footage of accident (if any)
- Statement and/or police report from independent witness(es) (if any)
- If you or your passenger(s) are filing a claim against any of the involved Third Party(s), you are to keep us informed of your legal representative(s) and the status of the claim

To protect your interest(s) in the handling of this claim, please do not discuss liability with any of the Third Party(s) and/or their legal representatives, or make any compromise or settlement without AIG's prior knowledge and consent.

This letter should **not** be regarded as a waiver by AIG of their rights to repudiate any claim because of any breach of policy terms and conditions you and/or your authorised driver may have committed.

In the event of receiving and handling of any third party injury claim(s), AIG shall keep you informed of the final indemnity upon conclusion of the matter(s).

If you need any clarification, please do not hesitate to contact us at 6256 3561 or email us at vicalpeh@lkkauto.com.

Please quote the claim reference when you contact us that we can assist you more effectively.

Best Regards,

Vic Alpeh | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6841-2096 | email: vicalpeh@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

<image003.jpg> *Save the Earth. Print only when necessary.*

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