

Veron Chen (LKKAUTO)

Need to amend report

To: Rasul (LKKAUTO); SUR; GERALD POH WEE BIN
Cc: MT_Claim_SG
Subject: RE: Your ref: 18/18/18/VP05/0210953 Our ref: GS/18/4943/TMF/ms [External General]-SDT 8209K

Dear Gerald,

According to surveyor, he have checked through and determined the damages, Noted that alignment was misaligned on the LH side rear portion. Adjustment on the left side undercarriage recommended parts to be replace are Rear n/s control arm and rear n/s knuckle arm and including adding for the labour amount.

Best Regards,

Veron Chen | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6256-3561 | email :sur@lkkauto.com | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Veron Chen (LKKAUTO)

Sent: Monday, 26 August 2019 11:53 AM

To: Rasul (LKKAUTO) <Rasul@lkkauto.com>

Subject: FW: Your ref: 18/18/18/VP05/0210953 Our ref: GS/18/4943/TMF/ms [External General]

Best Regards,

Veron Chen | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6256-3561 | email :sur@lkkauto.com | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Mei Kwan (LKKAUTO) <Meikwan@lkkauto.com>

Sent: Monday, 26 August 2019 11:24 AM

To: Veron Chen (LKKAUTO) <veronchen@lkkauto.com>

Subject: FW: Your ref: 18/18/18/VP05/0210953 Our ref: GS/18/4943/TMF/ms [External General]

From: GERALD POH WEE BIN <geraldpoh@lonpac.com>

Sent: Monday, 26 August, 2019 8:48 AM

To: Accident@kscgp.com

Cc: MT_Claim_SG <mt_claim@lonpac.com>; assignments <assignments@lkkauto.com>; Admin A <admin-a@lkkauto.com>

Subject: FW: Your ref: 18/18/18/VP05/0210953 Our ref: GS/18/4943/TMF/ms [External General]

Lonpac External - General

WITHOUT PREJUDICE

Veron Chen (LKKAUTO)

From: Mei Kwan (LKKAUTO)
Sent: Monday, 26 August 2019 11:24 AM
To: Veron Chen (LKKAUTO)
Subject: FW: Your ref: 18/18/18/VP05/0210953 Our ref: GS/18/4943/TMF/ms [External General]
Attachments: 1b0379b2-21d6-4265-809f-417fef401a49.JPG; 2c4400c3-7148-4f60-a4da-a23e68cfbf4f.JPG; 5cd57eaa-dc6a-43be-b239-25f391ef76a7.JPG; 5f578363-f143-4af0-ac00-2399f0ed89a5.JPG; 06a4bc92-2049-40c6-b82e-3dc4acdf65dc.JPG; 9f9f1f6f-88a1-4967-a797-d219d0a79a53.JPG; 20ad70d2-4489-42b3-979d-23406726ef11.JPG; 36d0b10e-9a82-471c-9533-0b33441295eb.JPG; 99bf167e-6eaa-4868-906e-8278d684cb13.JPG; 579ef1d2-d56d-403e-ba4e-03fbc9f952bf.JPG; 999a596f-272d-42d3-a0bf-749adca1652e.JPG; 8739b58a-7b84-48af-9771-d1eee66c1493.JPG; 219348ca-4bf9-486d-88a8-cb148cc653e1.JPG; 242627c1-9c56-4a9c-b371-854fc76065b0.JPG; a3a49231-10ea-4a3e-b97e-b5533a913a0a.JPG; a54a5571-9118-451e-8042-6f8490ee53dc.JPG; a476ca79-0471-480b-a05e-2ab22eceac99.JPG; a0421721-434d-4198-8144-e0107445dc63.JPG; b13bccd7-12e6-4b92-8a6d-3a7f725e76e0.JPG; cd9841f2-958d-472e-9bad-0ccf5855a44d.JPG; d9e2d4c1-fe33-48b7-b202-b7cdfb14cb67.JPG; fd7e541b-dfd0-4a85-9336-36e575d5ea58.JPG

From: GERALD POH WEE BIN <geraldpoh@lonpac.com>
Sent: Monday, 26 August, 2019 8:48 AM
To: Accident@kscgp.com
Cc: MT_Claim_SG <mt_claim@lonpac.com>; assignments <assignments@lkkauto.com>; Admin A <admin-a@lkkauto.com>
Subject: FW: Your ref: 18/18/18/VP05/0210953 Our ref: GS/18/4943/TMF/ms [External General]

Lonpac External - General

WITHOUT PREJUDICE

Dear Myra,

We shall seek clarifications with our insured and revert.

In the meantime, please hold hands pending their reply.

We have check through & determined the damages. Noted that alignment was misaligned on the LH side rear portion. Adjustment on the left side undercarriage recommended parts to be replace are Rear L/R Control arm & Rear L/R knuckle arm including adding for the labor amount.

Aside to LKK - Attn : Veron

Kindly look into the comments and let us hear from you.

Best Regards
Gerald Poh
Senior Claims Executive | Lonpac Insurance Bhd
300 Beach Road, #17-04/07 The Concourse, Singapore 199555