

Merimen

Tanfer

REF: AIG CC3 / AIG 1901/245 / TIR01307

ASSIGNMENT

From: \_\_\_\_\_ Date: 25/6/19

Estimated Cost: \_\_\_\_\_

OD / TP RES / OD RES / EVA / INV / MV

To Inspect Vehicle No: SMH 55684

at Workshop m/s Premium

of 55 ubi Road 1

Insured: \_\_\_\_\_

Policy No: 1900010832

Claims No: \_\_\_\_\_

Sum Insured: \_\_\_\_\_ Excess: 500

(Client's Record)

Make of Veh: \_\_\_\_\_

(Policy Condition)

Remark: The veh had commenced its repair at the time of inspection.

Bal. or Market Value: \$245K

IDAC Accident Rpt: \_\_\_\_\_ Consistent? : Yes or No

GIA / PR Sect: \_\_\_\_\_ Consistent? : Yes or No

Est. Repairs: 10 days Res.: Yes or No

Lum Sum: \_\_\_\_\_ % 3 Val: Yes or No

CA / REV / REP. / 24 HRS 1up

Date: \_\_\_\_\_ Person Contacted: \_\_\_\_\_

Vehicle: IN / OUT

Veh No: SMH 55684 2019, Jan.

Type: M/Cat / M.Cycle / Bus / Van / Lorry / Taxi / Prime Mover /

Truck / Trailer or

Make: Audi Q7 C.C. 1984

Colour: Green Blue A/C: Insured / Std / NI / NA

Sp. Reading: 10385 T/Radio: Insured / Std / NI / NA

Eng No: \_\_\_\_\_

C/No: WA4227 446KD00178

Gen. Cond: Good / Fair / Poor / Burnt

Steering: Inorder / Jammed / Leaked / Burnt or

Brake: Inorder / Jammed / Leaked / Burnt or

Modi: Nil / S/Rim / STD A/Rim or

Tyre Size: F: 255/55 R17 R: \_\_\_\_\_

BS / DUN / EXNOVA / GY / FS / LIZA / MIC / OHTSU / PIR / SUMI / TOYO / YOKO or

Front: 7 mm Rear: 7 mm

R/Bal: 7 mm L/Bal: 7 mm

D.O.A: 22/6/19 D.O.I: 25/6/19

Survey held at Premium Ubi

Des. of Damages: Frt / Rear / O/S / N/S / U/C / Rooftop or Frt N/S

The U/C / Chassis frame / Body Structure affected due to collision.

| Date / Time | Action / Instruction                          |
|-------------|-----------------------------------------------|
| 26/6/19     | Revert via merimen                            |
| 27/6/19     | Rece approved \$10,985 from Victor by merimen |
| 27/6/19     | Informed Tony cla ex \$500 by email           |
| 30/6/19     | @446pm Carrine agree 9 days                   |

RECEIVED 08 JUL 2019 RECEIVED 08 NOV 2019

14/10/19 final fig \$27,577.52 confirmed by email (Ref 9268.48, 25/10)

Days Of Repair: 9

Resurvey No. of Trip: 2

Survey Fee: 200

Transportation: \_\_\_\_\_

Field: \_\_\_\_\_

Other: \_\_\_\_\_

TOTAL: 211

2lu typist

Merimen

Lump Sum / 12/12: 27,577.52

## View Received Message

This mail is associated with :

**\*SMH5568A (8878438447SG)**

OD

Jun 22 2019 12:00AM

[ASPEN RESOURCES PTE LTD]

Premium Automobiles Pte Ltd

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**From** AIG Asia Pacific Insurance Pte. Ltd. (AIG\_SG), sent on 14/10/2019 14:52 PM.

**To** LKK\_HQ

**Subject** Alert - Adj Mandate Approved (S\$27577.52) - SMH5568A - Claim Handler: Gan, Hunchung

Approved:27577.52:Re-inspection to be done for damage check and supplementary items / labour.

### DOCUMENTS SUMMARY

There are no documents.

## Veron Chen (LKKAUTO)

---

**From:** Veron Chen (LKKAUTO)  
**Sent:** Wednesday, 24 July 2019 2:09 PM  
**To:** Claims Dept; SUR  
**Cc:** (nora.khai@premiumauto.com.sg)  
**Subject:** RE: OD CLAIMS FOR SMH 5568 A - DOA: 22/06/2019 VEHICLE IN  
**Attachments:** SUPPLEMENTARY (1).pdf; SUPPLEMENTARY (2).pdf

Dear Tony,

Refer supplementary marking.

Best Regards,

Veron Chen | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6256-3561 | email :sur@lkkauto.com | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

---

**From:** Veron Chen (LKKAUTO)  
**Sent:** Thursday, 27 June 2019 3:31 PM  
**To:** Claims Dept <claims@premiumauto.com.sg>; SUR <sur@lkkauto.com>  
**Subject:** RE: OD CLAIMS FOR SMH 5568 A - DOA: 22/06/2019 VEHICLE IN

Dear Tony,

As instructed by our client , please proceed to repair the **insured vehicle SMH 5568A (Excess \$500/-)**.

If there are any check items or supplementary items please inform our office's Assignment Team at Tel: 6741 8434 to arrange our surveyor for inspection.

All supplementary items and unconfirm items are subjected to further approval from insurance company before completion of the repair.

\*Our client reserve their right **not to pay** if there is no valid approval obtained before repair.

Best Regards,

Veron Chen | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6256-3561 | email :sur@lkkauto.com | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

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**From:** Veron Chen (LKKAUTO)  
**Sent:** Thursday, 27 June 2019 9:12 AM  
**To:** Claims Dept <claims@premiumauto.com.sg>; SUR <sur@lkkauto.com>  
**Subject:** RE: OD CLAIMS FOR SMH 5568 A - DOA: 22/06/2019 VEHICLE IN

Dear Tony,

Refer attached email from AIG.

Best Regards,

**Veron Chen** | Case Handler

**LKK Auto Consultants Pte Ltd**

Phone: 6256-3561 | email :sur@lkkauto.com | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

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**From:** Veron Chen (LKKAuto)

**Sent:** Wednesday, 26 June 2019 2:03 PM

**To:** Claims Dept <claims@premiumauto.com.sg>; SUR <sur@lkkauto.com>

**Subject:** RE: OD CLAIMS FOR SMH 5568 A - DOA: 22/06/2019 VEHICLE IN

Dear Tony,

Pending approval from AIG.

Best Regards,

**Veron Chen** | Case Handler

**LKK Auto Consultants Pte Ltd**

Phone: 6256-3561 | email :sur@lkkauto.com | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

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**From:** Claims Dept <claims@premiumauto.com.sg>

**Sent:** Wednesday, 26 June 2019 2:00 PM

**To:** Admin-D (LKKAuto) <admin-d@lkkauto.com>; assignments <assignments@lkkauto.com>; SUR <sur@lkkauto.com>

**Cc:** 'Claims' <claims@premiumauto.com.sg>

**Subject:** RE: OD CLAIMS FOR SMH 5568 A - DOA: 22/06/2019 VEHICLE IN

Dear all,

Any update on repair approval?

Thank you.

Best Regards,

Tony Foong

Claims Advisor

**Premium Automobiles Pte Ltd** (Reg No 199902271W)

55 Ubi Road 1 Singapore 408699

p. +65 6366 2323, d. +65 67689911

e.mailto:claims@premiumauto.com.sg w. www.audi.com.sg

Audi Showroom, Audi Centre 281 Alexandra Road Singapore 159938 p. +65 6836 2223



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---

**From:** Claims [mailto:claims@premiumauto.com.sg]

**Sent:** Tuesday, 25 June 2019 2:04 PM

**To:** 'Admin-D (LKKAUTO)'; 'assignments'; 'SUR'

**Cc:** Claims

**Subject:** RE: OD CLAIMS FOR SMH 5568 A - DOA: 22/06/2019 VEHICLE IN

Dear All,

Survey was done earlier by Taufikh, kindly advise approval  
Status and excess.

Thank You

Best Regards,  
TRoy Goh  
Claims Advisor

Premium Automobiles Pte Ltd (Reg No 199902271W)

55 Ubi Road 1 Road Singapore 408699

p. +65 6388 2323 d. +65 6768 9911 f. +65 6841 1183

e. claims@premiumauto.com.sg w. www.audi.com.sg

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**From:** Claims [<mailto:claims@premiumauto.com.sg>]  
**Sent:** Monday, 24 June, 2019 7:04 PM  
**To:** 'Admin-D (LKKAuto)' <[admin-d@lkkauto.com](mailto:admin-d@lkkauto.com)>; 'assignments' <[assignments@lkkauto.com](mailto:assignments@lkkauto.com)>; 'SUR' <[sur@lkkauto.com](mailto:sur@lkkauto.com)>  
**Cc:** Claims <[claims@premiumauto.com.sg](mailto:claims@premiumauto.com.sg)>  
**Subject:** RE: OD CLAIMS FOR SMH 5568 A - DOA: 22/06/2019 VEHICLE IN

Dear All,

Attached is the repair estimate for your kind reference.

Thank you.

Best Regards,  
TRoy Goh  
Claims Advisor

Premium Automobiles Pte Ltd (Reg No 199902271W)  
55 Ubi Road 1 Road Singapore 408699  
p. +65 6388 2323 d. +65 6768 9911 f. +65 6841 1183  
e. [claims@premiumauto.com.sg](mailto:claims@premiumauto.com.sg) w. [www.audi.com.sg](http://www.audi.com.sg)  
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---

**From:** Admin-D (LKKAuto) [<mailto:admin-d@lkkauto.com>]  
**Sent:** Monday, 24 June, 2019 4:45 PM  
**To:** 'Claims' <[claims@premiumauto.com.sg](mailto:claims@premiumauto.com.sg)>; assignments <[assignments@lkkauto.com](mailto:assignments@lkkauto.com)>; SUR <[sur@lkkauto.com](mailto:sur@lkkauto.com)>  
**Subject:** RE: OD CLAIMS FOR SMH 5568 A - DOA: 22/06/2019 VEHICLE IN

Dear Troy,

No Problem, we will arrange for the survey tomorrow.

Best Regards,

G.Nivitha | Admin

**LKK Auto Consultants Pte Ltd**

Phone: 6841-1972 | email: [assignments@lkkauto.com](mailto:assignments@lkkauto.com) | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

---

**From:** Claims [<mailto:claims@premiumauto.com.sg>]

**Sent:** Monday, 24 June 2019 4:44 PM

**To:** 'Admin-D (LKKAuto)' <[admin-d@lkkauto.com](mailto:admin-d@lkkauto.com)>; 'assignments' <[assignments@lkkauto.com](mailto:assignments@lkkauto.com)>; 'SUR' <[sur@lkkauto.com](mailto:sur@lkkauto.com)>

**Subject:** RE: OD CLAIMS FOR SMH 5568 A - DOA: 22/06/2019 VEHICLE IN

Dear Nivitha,

Sorry for the miss typo error, the vehicle is in our compound.

Thanks

Best Regards,  
TRoy Goh  
Claims Advisor

Premium Automobiles Pte Ltd (Reg No 199902271W)

55 Ubi Road 1 Road Singapore 408699

p. +65 6388 2323 d. +65 6768 9911 f. +65 6841 1183

e. [claims@premiumauto.com.sg](mailto:claims@premiumauto.com.sg) w. [www.audi.com.sg](http://www.audi.com.sg)

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---

**From:** Admin-D (LKKAuto) [<mailto:admin-d@lkkauto.com>]

**Sent:** Monday, 24 June, 2019 4:21 PM

**To:** 'Claims' <[claims@premiumauto.com.sg](mailto:claims@premiumauto.com.sg)>; assignments <[assignments@lkkauto.com](mailto:assignments@lkkauto.com)>; SUR <[sur@lkkauto.com](mailto:sur@lkkauto.com)>

**Subject:** RE: OD CLAIMS FOR SMH 5568 A - DOA: 22/06/2019 VEHICLE IN

Dear Diyana,

May I know what time is the owner waiting?

Best Regards,

G.Nivitha | Admin

**LKK Auto Consultants Pte Ltd**

Phone: 6841-1972 | email: [assignments@lkkauto.com](mailto:assignments@lkkauto.com) | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

---

**From:** Claims [<mailto:claims@premiumauto.com.sg>]

**Sent:** Monday, 24 June 2019 4:00 PM

**To:** 'Admin A' <[admin-a@lkkauto.com](mailto:admin-a@lkkauto.com)>; 'Admin-D (LKKAuto)' <[admin-d@lkkauto.com](mailto:admin-d@lkkauto.com)>; 'SUR' <[sur@lkkauto.com](mailto:sur@lkkauto.com)>

**Cc:** Claims <[claims@premiumauto.com.sg](mailto:claims@premiumauto.com.sg)>

**Subject:** OD CLAIMS FOR SMH 5568 A - DOA: 22/06/2019 VEHICLE IN

Dear all,

Kindly register OD claims for this vehicle. Attached is GIA report, undertaking form, and interview form for your reference.

We will forward you the estimate once is available.

Please arrange survey on 25/6/2019 Tuesday @ VEH IN, Owner waiting at 55 Ubi Road 1.

Thank You

Best Regards,

**Diyana**

Claims Admin Assistant

**Premium Automobiles Pte Ltd** (Reg No 199902271W)

55 Ubi Road 1 Road Singapore 408699

p. +65 6388 2323 d. +65 6768 9911 f. +65 6841 1183

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## View Received Message

This mail is associated with :

**\*SMH5568A (8878438447SG)**

OD

Jun 22 2019 12:00PM

[ASPEN RESOURCES PTE LTD]

Premium Automobiles Pte Ltd

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**From** AIG Asia Pacific Insurance Pte. Ltd. (AIG\_SG), sent on 24/07/2019 13:52 PM.

**To** LKK\_HQ

**Subject** Alert - Adj Mandate Approved (S\$35520.79) - SMH5568A - Claim Handler: Gan, Hunchung

Approved:35520.79:Re-inspection to be done for damage check and supplementary items / labour.

### DOCUMENTS SUMMARY

There are no documents.

**LKK Auto Consultants Pte Ltd** (Co.Reg.No:199607198R)

51 Ubi Ave 1 #01-25, Paya Ubi Industrial Park

Singapore 408933

Tel: 6256-3561 Fax: 6844-8805 Email: sur@lkkauto.com;assignments@lkkauto.com

|       |                                                                                                   |       |                                                                                                     |
|-------|---------------------------------------------------------------------------------------------------|-------|-----------------------------------------------------------------------------------------------------|
| To:   | AIG Asia Pacific Insurance Pte. Ltd.<br>AIG Building<br>78 Shenton Way #08-16<br>Singapore 079120 | From: | LKK Auto Consultants Pte Ltd<br>51 Ubi Ave 1 #01-25<br>Paya Ubi Industrial Park<br>Singapore 408933 |
| Attn: | Gan, Hunchung                                                                                     | Date: | 15 Jul 2019                                                                                         |

**Preliminary Advice**

|                    |                                                                        |                         |              |
|--------------------|------------------------------------------------------------------------|-------------------------|--------------|
| Vehicle No         | : SMH5568A                                                             | Accident Date           | : 22/06/2019 |
| Make               | : AUDI Q7                                                              | Policy No.              | : 1900010832 |
| Assignment Date    | : 26/06/2019                                                           | Excess                  | : S\$500.00  |
| Date of Inspection | : 25/06/2019                                                           | Est. Duration of Repair | : 6.00       |
| Inspection At      | PREMIUM AUTOMOBILES PTE LTD (UBI)<br>55 UBI ROAD 1<br>SINGAPORE 408699 |                         |              |

**Point of Impact / General Description of Damages**

The vehicle sustained impact / damages front n/s portion and parts claimed are consistent to the accident.

|                             |      |           |                                      |
|-----------------------------|------|-----------|--------------------------------------|
| Repairer's Estimate (Gross) | :S\$ | 36,846.00 | (incl.2nd supplementary \$12,603.00) |
| Revised Amount              | :S\$ | 33,697.00 | (incl.2nd supplementary \$12,603.00) |
| Check Items (Estimated)     | :S\$ | 902.00    |                                      |
| Total                       | :S\$ | 34,599.00 |                                      |
| Lump Sum Repair             | :S\$ |           |                                      |

**Total Loss Consideration**

|                    |      |            |  |
|--------------------|------|------------|--|
| New for Old Value  | :S\$ |            |  |
| Pre-Accident Value | :S\$ | 245,000.00 |  |
| COE / PARF Rebate  | :S\$ | 92,789.00  |  |
| Salvage Value      | :S\$ |            |  |
| Margin for Repair  | :S\$ | 152,211.00 |  |

**Remarks**

- ( X ) The vehicle is repairable at our adjusted amount. We have also confirmed excess and policy coverage. Kindly let us have your authorisation.
- ( ) The vehicle is uneconomical to be repaired, you are advised to invite tender for the wreck.
- ( ) Other comments :

**LKK Auto Consultants Pte Ltd** (Co.Reg.No:199507198R)

51 Ubi Ave 1 #01-25, Paya Ubi Industrial Park

Singapore 408933

Tel: 6256-3561 Fax: 6844-8805 Email: sur@lkkauto.com; assignments@lkkauto.com

|       |                                                                                                   |       |                                                                                                     |
|-------|---------------------------------------------------------------------------------------------------|-------|-----------------------------------------------------------------------------------------------------|
| To:   | AIG Asia Pacific Insurance Pte. Ltd.<br>AIG Building<br>78 Shenton Way #08-16<br>Singapore 079120 | From: | LKK Auto Consultants Pte Ltd<br>51 Ubi Ave 1 #01-25<br>Paya Ubi Industrial Park<br>Singapore 408933 |
| Attn: | Gan, Hunchung                                                                                     | Date: | 05 Jul 2019                                                                                         |

**Preliminary Advice**

|                    |                                                                          |                         |              |
|--------------------|--------------------------------------------------------------------------|-------------------------|--------------|
| Vehicle No         | : SMH5568A                                                               | Accident Date           | : 22/06/2019 |
| Make               | : AUDI Q7                                                                | Policy No.              | : 1900010832 |
| Assignment Date    | : 26/06/2019                                                             | Excess                  | : S\$500.00  |
| Date of Inspection | : 25/06/2019                                                             | Est. Duration of Repair | : 6.00       |
| Inspection At      | : PREMIUM AUTOMOBILES PTE LTD (UBI)<br>55 UBI ROAD 1<br>SINGAPORE 408699 |                         |              |

**Point of Impact / General Description of Damages**

The vehicle sustained impact / damages front n/s portion and parts claimed are consistent to the accident.

|                             |      |                                         |
|-----------------------------|------|-----------------------------------------|
| Repairer's Estimate (Gross) | :S\$ | 23,771.00 (incl.supplementary \$107.00) |
| Revised Amount              | :S\$ | 21,094.00 (incl.supplementary \$107.00) |
| Check Items (Estimated)     | :S\$ | 902.00                                  |
| Total                       | :S\$ | 21,996.00                               |
| Lump Sum Repair             | :S\$ |                                         |

**Total Loss Consideration**

|                    |      |            |
|--------------------|------|------------|
| New for Old Value  | :S\$ |            |
| Pre-Accident Value | :S\$ | 245,000.00 |
| COE / PARF Rebate  | :S\$ | 92,789.00  |
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**Remarks**

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**Veron Chen (LKKAuto)**

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**From:** Veron Chen (LKKAuto)  
**Sent:** Thursday, 27 June 2019 3:31 PM  
**To:** Claims Dept; SUR  
**Subject:** RE: OD CLAIMS FOR SMH 5568 A - DOA: 22/06/2019 VEHICLE IN

Dear Tony,

As instructed by our client , please proceed to repair the **insured vehicle SMH 5568A (Excess \$500/-)**.

If there are any check items or supplementary items please inform our office's Assignment Team at Tel: 6741 8434 to arrange our surveyor for inspection.

All supplementary items and unconfirm items are subjected to further approval from insurance company before completion of the repair.

\*Our client reserve their right **not to pay** if there is no valid approval obtained before repair.

Best Regards,

Veron Chen | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6256-3561 | email :sur@lkkauto.com | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

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**Subject:** RE: OD CLAIMS FOR SMH 5568 A - DOA: 22/06/2019 VEHICLE IN

Dear Tony,

Refer attached email from AIG.

Best Regards,

Veron Chen | Case Handler

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**To:** Claims Dept <claims@premiumauto.com.sg>; SUR <sur@lkkauto.com>  
**Subject:** RE: OD CLAIMS FOR SMH 5568 A - DOA: 22/06/2019 VEHICLE IN

Dear Tony,

Pending approval from AIG.

Best Regards,

Veron Chen | Case Handler

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Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

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**Sent:** Wednesday, 26 June 2019 2:00 PM

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**Cc:** 'Claims' <[claims@premiumauto.com.sg](mailto:claims@premiumauto.com.sg)>

**Subject:** RE: OD CLAIMS FOR SMH 5568 A - DOA: 22/06/2019 VEHICLE IN

Dear all,

Any update on repair approval?

Thank you.

Best Regards,

Tony Foong

Claims Advisor

Premium Automobiles Pte Ltd (Reg No 199902271W)

55 Ubi Road 1 Singapore 408699

p. +65 6366 2323, d. +65 67689911

e.<mailto:claims@premiumauto.com.sg> w. [www.audi.com.sg](http://www.audi.com.sg)

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**Sent:** Tuesday, 25 June 2019 2:04 PM

**To:** 'Admin-D (LKKAuto)'; 'assignments'; 'SUR'

**Cc:** Claims

**Subject:** RE: OD CLAIMS FOR SMH 5568 A - DOA: 22/06/2019 VEHICLE IN

Dear All,

Survey was done earlier by Taufikh, kindly advise approval Status and excess.

Thank You

Best Regards,  
TRoy Goh  
Claims Advisor

Premium Automobiles Pte Ltd (Reg No 199902271W)

55 Ubi Road 1 Road Singapore 408699

p. +65 6388 2323 d. +65 6768 9911 f. +65 6841 1183

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**Cc:** Claims <[claims@premiumauto.com.sg](mailto:claims@premiumauto.com.sg)>

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Best Regards,  
TRoy Goh  
Claims Advisor

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55 Ubi Road 1 Road Singapore 408699

p. +65 6388 2323 d. +65 6768 9911 f. +65 6841 1183

e. [claims@premiumauto.com.sg](mailto:claims@premiumauto.com.sg) w. [www.audi.com.sg](http://www.audi.com.sg)

Audi Showroom, Audi Centre 281 Alexandra Road Singapore 159938 p. +65 6836 2223



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---

**From:** Admin-D (LKKAuto) [<mailto:admin-d@lkkauto.com>]

**Sent:** Monday, 24 June, 2019 4:45 PM

**To:** 'Claims' <[claims@premiumauto.com.sg](mailto:claims@premiumauto.com.sg)>; assignments <[assignments@lkkauto.com](mailto:assignments@lkkauto.com)>; SUR <[sur@lkkauto.com](mailto:sur@lkkauto.com)>

**Subject:** RE: OD CLAIMS FOR SMH 5568 A - DOA: 22/06/2019 VEHICLE IN

Dear Troy,

No Problem, we will arrange for the survey tomorrow.

Best Regards,

G.Nivitha | Admin

**LKK Auto Consultants Pte Ltd**

Phone: 6841-1972 | email: [assignments@lkkauto.com](mailto:assignments@lkkauto.com) | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

---

**From:** Claims [<mailto:claims@premiumauto.com.sg>]

**Sent:** Monday, 24 June 2019 4:44 PM

**To:** 'Admin-D (LKKAuto)' <[admin-d@lkkauto.com](mailto:admin-d@lkkauto.com)>; 'assignments' <[assignments@lkkauto.com](mailto:assignments@lkkauto.com)>; 'SUR' <[sur@lkkauto.com](mailto:sur@lkkauto.com)>

**Subject:** RE: OD CLAIMS FOR SMH 5568 A - DOA: 22/06/2019 VEHICLE IN

Dear Nivitha,

Sorry for the miss typo error, the vehicle is in our compound.

Thanks

Best Regards,  
Troy Goh  
Claims Advisor

Premium Automobiles Pte Ltd (Reg No 199902271W)

55 Ubi Road 1 Road Singapore 408699

p. +65 6388 2323 d. +65 6768 9911 f. +65 6841 1183

e. [claims@premiumauto.com.sg](mailto:claims@premiumauto.com.sg) w. [www.audi.com.sg](http://www.audi.com.sg)

Audi Showroom, Audi Centre 281 Alexandra Road Singapore 159938 p. +65 6836 2223



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---

**From:** Admin-D (LKKAuto) [<mailto:admin-d@lkkauto.com>]

**Sent:** Monday, 24 June, 2019 4:21 PM

**To:** 'Claims' <[claims@premiumauto.com.sg](mailto:claims@premiumauto.com.sg)>; assignments <[assignments@lkkauto.com](mailto:assignments@lkkauto.com)>; SUR <[sur@lkkauto.com](mailto:sur@lkkauto.com)>

**Subject:** RE: OD CLAIMS FOR SMH 5568 A - DOA: 22/06/2019 VEHICLE IN

Dear Diyana,

May I know what time is the owner waiting?

Best Regards,

G.Nivitha| Admin

**LKK Auto Consultants Pte Ltd**

Phone: 6841-1972 | email: [assignments@lkkauto.com](mailto:assignments@lkkauto.com) | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

---

**From:** Claims [<mailto:claims@premiumauto.com.sg>]

**Sent:** Monday, 24 June 2019 4:00 PM

**To:** 'Admin A' <[admin-a@lkkauto.com](mailto:admin-a@lkkauto.com)>; 'Admin-D (LKKAuto)' <[admin-d@lkkauto.com](mailto:admin-d@lkkauto.com)>; 'SUR' <[sur@lkkauto.com](mailto:sur@lkkauto.com)>

**Cc:** Claims <[claims@premiumauto.com.sg](mailto:claims@premiumauto.com.sg)>

**Subject:** OD CLAIMS FOR SMH 5568 A - DOA: 22/06/2019 VEHICLE IN

Dear all,

Kindly register OD claims for this vehicle. Attached is GIA report, undertaking form, and interview form for your reference.

We will forward you the estimate once is available.

Please arrange survey on 25/6/2019 Tuesday @ VEH IN, Owner waiting at 55 Ubi Road 1.

Thank You

Best Regards,

**Diyana**

Claims Admin Assistant

**Premium Automobiles Pte Ltd** (Reg No 199902273W)

55 Ubi Road 1 Road Singapore 408699

p. +65 6388 2323 d. +65 6768 9911 f. +65 6841 1183

e. [claims@premiumauto.com.sg](mailto:claims@premiumauto.com.sg) w. [www.audi.com.sg](http://www.audi.com.sg)

Audi Showroom, Audi Centre 281 Alexandra Road Singapore 159938 p. +65 6836 2223

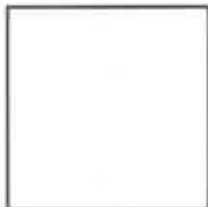


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[www.avg.com](http://www.avg.com)

## View Received Message

This mail is associated with :

**\*SMH5568A (88784384475G)**

OD

Jun 22 2019 12:00PM

[ASPEN RESOURCES PTE LTD]

Premium Automobiles Pte Ltd

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**From** AIG Asia Pacific Insurance Pte. Ltd. (AIG\_SG), sent on 27/06/2019 15:24 PM.

**To** LKK\_HQ

**Subject** Alert - Adj Mandate Approved (S\$10985.00) - SMH5568A - Claim Handler: Gan, Hunchung

Approved:10985.00:Re-inspection to be done for damage check and supplementary items / labour.

### DOCUMENTS SUMMARY

There are no documents.

**Veron-Chen (LKKAUTO)**

---

**From:** Do-Not-Reply <do-not-reply@merimen.com>  
**Sent:** Thursday, 27 June 2019 2:20 PM  
**To:** Taufikh (LKKAUTO)  
**Subject:** SMH5568A / OD / 22/06/2019 / Coverage & Excess update

This mail is associated with :  
**\*SMH5568A (8878438447SG)**  
OD  
Jun 22 2019 12:00PM  
[ASPEN RESOURCES PTE LTD]  
Premium Automobiles Pte Ltd

Dear LKK Auto Consultants Pte Ltd

Please note that policy is in force and excess amount is \$500.00

Thank you  
Gan, Hunchung

This is an auto-generated email. Do not reply to this email.

Sent by : Gan, Hunchung (AIG Asia Pacific Insurance Pte. Ltd.)



This email has been checked for viruses by AVG antivirus software.  
[www.avg.com](http://www.avg.com)

**LKK Auto Consultants Pte Ltd** (Co.Reg.No:199607198R)

51 Ubi Ave 1 #01-25, Paya Ubi Industrial Park

Singapore 408933

Tel: 6256-3561 Fax: 6844-8805 Email: sur@lkkauto.com; assignments@lkkauto.com

|     |                                                                                                   |       |                                                                                                     |
|-----|---------------------------------------------------------------------------------------------------|-------|-----------------------------------------------------------------------------------------------------|
| To: | AIG Asia Pacific Insurance Pte. Ltd.<br>AIG Building<br>78 Shenton Way #08-16<br>Singapore 079120 | From: | LKK Auto Consultants Pte Ltd<br>51 Ubi Ave 1 #01-25<br>Paya Ubi Industrial Park<br>Singapore 408933 |
|-----|---------------------------------------------------------------------------------------------------|-------|-----------------------------------------------------------------------------------------------------|

Attn: Foo, Chit Yan

Date: 26 Jun 2019

**Preliminary Advice**

|                    |                                                                          |                         |              |
|--------------------|--------------------------------------------------------------------------|-------------------------|--------------|
| Vehicle No         | : SMH5568A                                                               | Accident Date           | : 22/06/2019 |
| Make               | : AUDI Q7                                                                | Policy No.              | : 1900010832 |
| Assignment Date    | : 26/06/2019                                                             | Excess                  | : S\$0.00    |
| Date of Inspection | : 25/06/2019                                                             | Est. Duration of Repair | : 6.00       |
| Inspection At      | : PREMIUM AUTOMOBILES PTE LTD (UBI)<br>55 UBI ROAD 1<br>SINGAPORE 408699 |                         |              |

**Point of Impact / General Description of Damages**

The vehicle sustained impact / damages front n/s portion and parts claimed are consistent to the accident.

|                             |      |           |
|-----------------------------|------|-----------|
| Repairer's Estimate (Gross) | :S\$ | 23,664.00 |
| Revised Amount              | :S\$ | 10,985.00 |
| Check Items (Estimated)     | :S\$ | 11,916.00 |
| Total                       | :S\$ | 22,901.00 |

Lump Sum Repair :S\$

**Total Loss Consideration**

|                    |      |            |
|--------------------|------|------------|
| New for Old Value  | :S\$ |            |
| Pre-Accident Value | :S\$ | 245,000.00 |
| COE / PARF Rebate  | :S\$ | 92,789.00  |
| Salvage Value      | :S\$ |            |
| Margin for Repair  | :S\$ | 152,211.00 |

**Remarks**

( X )

The vehicle is repairable at our adjusted amount. We have also confirmed excess and policy coverage. Kindly let us have your authorisation.

( )

The vehicle is uneconomical to be repaired, you are advised to invite tender for the wreck.

( )

Other comments :

**: OD / 8878438447SG / SMH5568A- Video Footage**

From: Gan, Hun Chung  
To: Nora.khai@premiumauto.com.sg, Claims Dept  
Cc: 'SUR'  
Sent: 28/6/2019 3:36:15 PM

---

Hi Team,

Kindly request the video footage from the insured again, as the one uploaded in merimen do not captured any impact.

Thank You

Best Regards.

**Gan Hun Chung**  
**AIG**  
Claim Examiner I ,  
Singapore- Auto Express  
E: [Hunchung.Gan@aig.com](mailto:Hunchung.Gan@aig.com)

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[> Back to OneMotoring](#)

## Enquire PARF/COE Rebate for Registered Vehicle

|                                     |                                       |
|-------------------------------------|---------------------------------------|
| <b>Vehicle Owner Particulars</b>    |                                       |
| Owner ID Type:                      | Company                               |
| Owner ID:                           | 3899G                                 |
| <b>Vehicle Details</b>              |                                       |
| Vehicle No.:                        | 5MH5568A                              |
| Vehicle to be Exported:             | No                                    |
| Intended Deregistration Date:       | 26 Jun 2019                           |
| Vehicle Make:                       | AUDI                                  |
| Vehicle Model:                      | Q7 2.0 TFSI QU (252 BHP)              |
| Primary Colour:                     | Blue                                  |
| Manufacturing Year:                 | 2018                                  |
| Engine No.:                         | CYR074064                             |
| Chassis No.:                        | WAUZZZ4M6KD001788                     |
| Maximum Power Output:               | 185.0 kW (248 bhp)                    |
| Open Market Value:                  | \$60,174.00                           |
| Original Registration Date:         | 25 Jan 2019                           |
| First Registration Date:            | 25 Jan 2019                           |
| Transfer Count:                     | 0                                     |
| Actual ARF Paid:                    | \$80,314.00                           |
| <b>Intended PARF Rebate Details</b> |                                       |
| PARF Eligibility:                   | Yes                                   |
| PARF Eligibility Expiry Date:       | 24 Jan 2029                           |
| PARF Rebate Amount:                 | \$60,235.00                           |
| <b>Intended COE Rebate Details</b>  |                                       |
| COE Expiry Date:                    | 24 Jan 2029                           |
| COE Category:                       | B - Car above 1600cc or 97kW (130bhp) |
| COE Period(Years):                  | 10                                    |
| QP Paid:                            | \$33,989.00                           |
| COE Rebate Amount:                  | \$32,554.00                           |
| <b>Total Rebate Amount:</b>         | <b>\$92,789.00</b>                    |

The information contained herein is correct as at 26 Jun 2019

OK

## AUDI AUTO PROTECTOR PRIVATE VEHICLE

Name of Policyholder : ASPEN RESOURCES PTE. LTD.  
 Period of Insurance : 25 Jan 2019 To 24 Jan 2020  
 Engine No. : CYR074064  
 Chassis No. : WAUZZZ4M6KD001788

Vehicle No. : SMH5568A  
 Policy No. : 1900010832  
 Endorsement No. :  
 Issued Date : 26 Jan 2019

## ABOUT THE COVER

Make/Model : AUDI Q7 2.0 TFSI  
 Engine Capacity/Tonnage : 1,984.00 CC  
 Driver Restriction : NA  
 Sum Insured : Market Value  
 Off Peak Car : No  
 First Year of Registration : 2019  
 Insuring with COE/PARF : Yes

## Person or Classes of Persons Entitled to Drive\* :

Any person who is driving on the Policyholder's order or with their permission.

This Policy will indemnify the Policyholder or any authorised driver only if he/she meets the specified age condition.

You have to pay an additional sum of \$3,000 as "Young and/or Inexperienced Driver Excess" ("YIDER") if You are or Your Authorised Driver (named or unnamed) is under the age of 23 and/or has less than 2 years' driving experience.

Age Condition : All Age Condition

## Limitation as to use\* :

Use only for social, domestic and pleasure purposes and for the Policyholder's business.

This Policy does not cover use for hire or reward, driving tuition, driving test, racing, pace-making, reliability trial or speed-testing, the carriage of goods other than samples in connection with any trade or business or use for any purpose in connection with Motor Trade.

Loss of Use 1800cc - 2000cc Optional

\* Limitations rendered inoperative by Section 8 of the Motor Vehicles (Third-Party Risks and Compensation) Act (Cap. 180) and Section 95 of the Road Transport Act, 1987 (Malaysia), are not to be included under these headings.

## EXCESS

## Section 1

Fire - \$0 Own Damage - \$1000 Theft - \$0 Flood Cover - \$0

## Section 2

Property Damage - \$0

Windscreen : \$100

Named Driver and Excess (where applicable)

## APPROVED REPORTING CENTRES/AUTHORISED REPAIRERS (FOR CLAIMS RELATED REPAIRS)

1. Audi Customer Service Center Add: 55 Ubi Road 1 Singapore 408609 63962323

For other Approved Reporting Centres/AIG Authorised Repairers, please contact our 24-hour accident emergency hotline at +65 6338 6200. Alternatively, you may refer to AIG website [www.aig.com.sg](http://www.aig.com.sg) or AIG SG Mobile App. Simply search and download "AIG SG" from iTunes or Google Play.

## IMPORTANT NOTES

Hire Purchase Company/Employer's Loan: OVERSEA-CHINESE BANKING CORPN LTD

We hereby certify that the policy to which this Certificate of Insurance relates is issued in accordance with the provisions of the Motor Vehicles (Third-Party Risks and Compensation) Act (Cap. 180), Part IV of the Road Transport Act, 1987 (Malaysia) and Motor Vehicles (Third Party Risks) Rules, 1959 (Malaysia).

0504125200

PREMIUM LEASING - AP

281 ALEXANDRA ROAD AUDI CUSTOMER SERVICE CENTRE  
 SINGAPORE 159938

Underwritten by AIG Asia Pacific Insurance Pte. Ltd.

*Manik*

AIG Asia Pacific Insurance Pte. Ltd.  
 AUTHORISED REPRESENTATIVE

Chang Ching Chee

**What can the 24-hour AIG Auto Emergency Hotline provide for you?**

- Immediate assistance after an accident
- Emergency breakdown service
- Towing service (accident or non-accident related)
- Advice on Motor Claims procedures
- Medical Referral Assistance

**If no one is injured in the accident:**

- You are not required to make any police report.
- Record vehicle number, name and address, insurance company and policy number of the other driver(s) and vehicle(s).
- Collect details (name, address and contact number) of witnesses and/or try to take photographs of the scene of the accident.
- Report the accident to us with your accident vehicle (whether damaged or not) via our approved reporting centres or authorised repairers within 24 hours or the next working day of the accident.

**If the accident involves injuries or damage to government property & vehicles, foreign registered vehicles or non-injury hit & run case:**

- Report the accident to the police, providing full details of the circumstances of the accident.
- Record vehicle number, name and address, insurance company and policy number of the other driver(s) and vehicle(s), if applicable.
- Collect details (name, address and contact number) of witnesses and/or try to take photographs of the scene of the accident.
- Report the accident to us with your accident vehicle (whether damaged or not) via our approved reporting centres or authorised repairers within 24 hours or the next working day of the accident.

**What should I do in the event of an accident?**

- Keep calm and move your car to a safe place.
- Do not admit or discuss fault or blame with the other party(ies).
- Report the accident to us with your accident vehicle (whether damaged or not) via our approved reporting centres or authorised repairers within 24 hours or the next working day of the accident.
- Submit Written Summons/Correspondences from third party(ies) to AIG immediately.

**LOSS OF USE CAR REPLACEMENT BENEFIT**

**Applicable only if this benefit is included in your motor insurance.** Please refer to your Policy Schedule for details. Policy terms and conditions apply. Please call our customer service hotline number (65) 6419-3000 for assistance.

The Certificate of Insurance (CI) should be produced without demand when collecting the Rental Car and the Rental Car Company reserves the right to verify the identity of the holder. The CI is the property of AIG and its use is subject to the terms and conditions contained in the Loss of Use Endorsement under the policy issued to the policyholder.

**Steps to activate Loss of Use Car Replacement Benefit and Important Information**

1. To activate your loss of use car replacement, please contact the Rental Car Company (listed below) after filing/reporting your accident claim.
2. Your rental car will be made available within 5 working hours of activation with the Rental Car Company.
3. At the time of collection of the Rental Car, the **original** insurance policy and schedule issued by AIG, a copy of the Accident Report from **Audi Customer Service Centre** must be produced.
4. The number of days is based on the period your vehicle is in the repair workshop unless the number of days of loss of use entitlement is stated in the Policy.
5. Rental cars are strictly for use in Singapore only.
6. Extension of rental beyond repair period approved by AIG surveyor will be chargeable by the Rental Car Company on per day basis.
7. Upgrade of Rental Car is available upon request subject to additional charges by the Rental Car Company.

**Rental Car Company: Popular Rent A Car Pte. Ltd.**

**Activation Hotline: 67428888**

**501 Guillemard Road Singapore 399840**

**Operation Hours: Monday to Friday: 9am to 6pm Saturday (Half Day): 9am to 4pm**

\*The Rental Car Company's Terms & Conditions apply (i.e., refundable security deposit, excess liability for the Rental Car, Collision Damage Waiver, etc).

**IMPORTANT NOTICE**

If you sell your motor vehicle, this Notice is **IMPORTANT** and **MUST** be complied with. Policyholders are hereby warned that under the Motor Vehicles (Third Party Risks and Compensation) Act (Cap.99), it shall be unlawful for any person to use or cause or permit any other person to use a motor vehicle without a valid policy of insurance under the Act.

The Policyholder is further warned that on the sale of a motor vehicle, they must surrender the Certificate of Insurance and the Policy to the insurance company. If the Certificate of Insurance has been lost or destroyed, a Statutory Declaration to that effect must be made. Failure to comply with this obligation is an offence under the Motor Vehicles (Third Party Risks and Compensation) Act (Cap.88).

This Policy will cease to be valid once the motor vehicle has been sold to another person unless the transfer of interest has been duly notified to and agreed to by the insurance company concerned. If the insurance company agrees to cover the new owner, they will issue a new Certificate of Insurance in the new owner's name. The premium chargeable may vary according to the new owner's profile.

## SINGAPORE ACCIDENT STATEMENT

### IMPORTANT NOTICE

1. Please report correctly the details of the accident to speed up the claims process.
2. This Form must be completed by the Policyholder and/or the Authorised Driver.
3. Information provided must be as truthful and accurate as possible. Any willful misrepresentation or withholding of material facts may allow insurance companies to repudiate policy liability.
4. The issue and acceptance of this Form by insurance companies is not an admission of policy liability on the part of the insurance companies.
5. **Any false reporting may be referred to the Police for investigation.**
6. This report will be forwarded by the insurers of the GIA Records Management Centre established by the General Insurance Association of Singapore (GIA) for archiving and that copies of this report will, for a fee, be made available upon application by interested parties.
7. By the lodgement of this report to the insurers, you hereby consent to the archiving of this report at the centre and to copies of the report being made available aforesaid.

### ACCIDENT STATEMENT

|                            |                                        |
|----------------------------|----------------------------------------|
| Date Of Report             | 24/06/2019 10:38                       |
| Date Of Accident           | 22/06/2019 12:10                       |
| Exact Location Of Accident | ALONG BUYONG RD TURNING TO CAVENAGH RD |
| Country/State Of Loss      | SINGAPORE                              |

### DETAILS OF OWN VEHICLE

|                             |                             |
|-----------------------------|-----------------------------|
| Vehicle Registration Number | SMH5568A                    |
| <b>Insured/Policyholder</b> |                             |
| Name Of Registered Owner    | ASPEN RESOURCES PTE LTD     |
| Co Reg No                   | 201213899G                  |
| Email Address               | ADMIN@ASPENRESOURCES.COM.SG |
| Mobile Phone No             |                             |
| Alternative Phone No        | OFFICE-67478392             |

### Vehicle Particulars

|                                                                              |                |
|------------------------------------------------------------------------------|----------------|
| Manufacturer                                                                 | AUDI           |
| Model                                                                        | Q7 2.0 TFSI QU |
| Exact Purpose for which vehicle was being used at time of accident           | PRIVATE USE    |
| Are you claiming under your own insurance policy for repair to your vehicle? | YES            |
| If No, Please state action to be taken                                       |                |
| Vehicle Category                                                             | PRIVATE CAR    |

### Insurance Company

|                           |                                      |
|---------------------------|--------------------------------------|
| Name of Insurance Company | AIG ASIA PACIFIC INSURANCE PTE. LTD. |
| Type Of Coverage          | COMPREHENSIVE                        |
| Fleet Policy              | NO                                   |
| Policy Number             | 1900010832                           |
| Cover Note Number         |                                      |

### Driver

|                      |                          |
|----------------------|--------------------------|
| Name of Driver       | BONG MING ENN            |
| NRIC No              | S8179454E                |
| Date Of Birth        | 14/09/1981               |
| Occupation           | INDOOR                   |
| Date Of Driving Pass | 31/08/2011               |
| Driving Experience   | 7 YEARS AND 9 MONTHS     |
| Gender               | MALE                     |
| Mobile Number        | (LOCAL) +65-81884458     |
| Fax Number           |                          |
| Contact Number       |                          |
| Email Address        | DANIELBONG@YINSON.COM.MY |

|                                                     |                                    |
|-----------------------------------------------------|------------------------------------|
| Address                                             | 11 THOMSON LANE<br>#17-08          |
| Postcode                                            | 297727                             |
| Was driver an employee of the Insured's Company     | NO                                 |
| If No, Relationship of the Driver with the Insured  | OTHER - LESSEE/LESSOR RELATIONSHIP |
| Vehicle Registration Number of Driver's Own Vehicle | -                                  |
|                                                     | -                                  |
| Insurance Company of Driver's Own Vehicle           | -                                  |
|                                                     | -                                  |

#### General Information of the Accident

|                    |                               |
|--------------------|-------------------------------|
| Type Of Accident   | COLLISION - HEAD ON COLLISION |
| Weather Conditions | CLEAR                         |
| Road Surface       | DRY                           |

#### Other Information

|                                                                                             |                                    |
|---------------------------------------------------------------------------------------------|------------------------------------|
| Was any foreign vehicle involved in this accident?                                          | NO                                 |
| Number of vehicles (including own vehicle) involved in the accident                         | 2                                  |
| Was any body injured in the Accident?                                                       | NO                                 |
| Was any injured conveyed to hospital by ambulance?                                          | NO                                 |
| Was any other material or property damaged?                                                 | NO                                 |
| I have been approached by unknown person(s) soliciting/offering accident claims assistance. | NO                                 |
| Number of Passengers (Including Driver)                                                     | 2                                  |
| Passenger 1                                                                                 | NAME: : IVAN TAN<br>GENDER: : MALE |

#### Details of Police Action

|                                           |                                                                    |
|-------------------------------------------|--------------------------------------------------------------------|
| Was the accident reported to the police?  | YES                                                                |
| If Yes, Please state which Police Station |                                                                    |
| Police Station Name                       | TANGLIN POLICE DIVISIONAL HQ ( 'E' DIVISION )                      |
| Police Station Address                    | ROAD: 21 KAMPONG JAVA ROAD , POSTCODE: 228892 , COUNTRY: SINGAPORE |
| Police Station Contact                    | TEL NO: 1800-3910000 - FAX NO: 63964900                            |
| Was notice of intended Prosecution given? | NO                                                                 |
| If Yes, against whom?                     |                                                                    |

#### Circumstances of Accident

PLEASE REFER TO POLICE REPORT.

#### Attachment(s)

|                                               |     |
|-----------------------------------------------|-----|
| Are accident photos available for attachment? | YES |
| Was there any video captured by Car Camera?   | YES |
| Was there any audio recorded?                 | NO  |

#### DETAILS OF OTHER VEHICLE PROPERTY 1

|                             |             |
|-----------------------------|-------------|
| Vehicle Registration Number | SLU4539J    |
| Vehicle Make/Model/Colour   |             |
| Details Of Properties       |             |
| Vehicle Category            | PRIVATE CAR |
| Name of Driver              | JIMMY SIM   |
| NRIC/Passport Number        |             |
| Contact Number              |             |

Address

Postcode

Insurance Company Name

Nature Of Damage

No. Of Passenger (Including Driver)

## Sketch Plan

### SKETCH PLAN

#### IMPORTANT NOTICE

1. Please report correctly the details of the accident to speed up the claims process.
2. This Form must be completed by the Policyholder and/or the Authorised Driver.
3. Information provided must be as truthful and accurate as possible. Any willful misrepresentation or withholding of material facts may allow insurance companies to regulate policy liability.
4. The issue and acceptance of this Form by insurance companies is not an admission of policy liability on the part of the insurance companies.
5. Any false reporting may be referred to the Police for investigation.
6. The report will be forwarded by the insurers of the GIA Records Management Centre established by the General Insurance Association of Singapore (GIA) for archiving and that copies of this report will for a fee be made available upon application by interested parties.
7. By the lodgment of this report to the insurers, you hereby consent to the archiving of this report at the centre, and to copies of the report being made available aforesaid.
8. Consent under the Personal Data Protection Act (PDPA)

I understand, acknowledge, agree and consent that:

- (a) My insurer, my workshop and the General Insurance Association of Singapore ("GIA") may/are permitted to collect, use, disclose and/or process my personal data/personal information set out in this Form and any other personal information provided by me or generated by my insurer (collectively the "Personal Information") and disclose and transfer such Personal Information to all insurer(s) who have insured vehicle(s) involved in this accident (all insurer(s) who have insured vehicle(s) involved in this accident shall be collectively referred to as the "Insurers"), the Insurers' lawyers/law firms, the Monetary Authority of Singapore and any relevant government agency/authority (such as the police), for the purpose(s) of:
  - (i) processing, handling and/or dealing with my claims including the settlement of the claims and any necessary investigations relating to the claims;
  - (ii) investigating the accident and/or my claims;
  - (iii) carrying out and/or dealing with my instructions or responding to any enquiries by me;
  - (iv) administering my claims (including the mailing of correspondence, statements, invoices, reports or notices to me, which could involve disclosure of certain personal data about me to bring about delivery of the same as well as on the external cover of envelopes/mail packages); and/or
  - (v) complying with applicable laws in administering, processing, handling and/or dealing with my claims (collectively the "Purposes").
- (b) all insurer(s) who have insured vehicle(s) involved in this accident and the Insurers' lawyers/law firms, may/are permitted to collect, use, disclose and/or process my Personal Information for one or more of the above Purposes; and
- (c) my Personal Information may/are be disclosed by any of the Insurers and/or GIA to their third party service providers or agents (including their lawyers/law firms), which may be used outside of Singapore, for one or more of the above Purposes.
- (d) my Personal Information will also be collected and used to compile claims history for the purpose of fraud detection, investigation and management in present and all future claims.
- (e) the information as collected under (c) above may be shared / disclosed:
  - (i) to all insurers and/or any other third parties that assist in evaluating, investigating, controlling or managing fraud;
  - (ii) regulatory, law enforcement and government agencies which is lawfully required for the purpose(s) stated in (c);
  - (iii) for complying with requirements under any regulations, laws or court orders.

  
Policyholder's Signature  
Date & Time:

  
Driver's Signature  
(If driver is not the policyholder)  
Date & Time: 20/6/19

  
Reporting Person's Signature  
Name: Tan Sri Han Han  
NRIC/IN ID: G658 7752K

### Sketch Plan #2

### SWITCH PLAN

A full-page view of a blank sheet of graph paper. The grid consists of small squares formed by thin gray lines. There are no margins or additional markings on the page.

DESCRIBE CIRCUMSTANCES OF THE ACCIDENT

Refer to police Report

#### DECLARATION

I/We declare the foregoing particulars are true in every respect.

Page 4 of 4

Date &amp; Time:

Driver's signature \_\_\_\_\_  
(if driver is not the policyholder)  
Date & Time \_\_\_\_\_

If there is not the polycylinder,

### Date & Time

$$\Rightarrow (6, 19)$$

Reporting Center Personnel's Signature  
Name: Dan Galt ch-120  
NRC/TS No: GSS-7792 1

Name: \_\_\_\_\_

**Keywords:** child sexual abuse; disclosure; self-blame

Glenn 4792 1

## POLICE REPORT



**SINGAPORE  
POLICE FORCE**



E/20190622/7008

1 of 2

**POLICE REPORT (NP299)**

Report No. E/20190622/7008

Police Station Of Origin  
Tanglin Division HQ  
21 Kampong Java Road SINGAPORE  
228892  
Tel No: 1800-3910000

|                                                              |                                                    |                     |
|--------------------------------------------------------------|----------------------------------------------------|---------------------|
| Date/Time Report Made<br>22/06/2019 12:16                    | Vide Report No.                                    | Station Diary No.   |
| Name Of Informant<br>BONG MING ENN                           | Address<br>11 THOMSON LANE #17-08 SINGAPORE 297727 |                     |
| ID Type / ID No.<br>NRIC NO / S8179454E                      | Contact No.<br>Home/Office:                        | Mobile:<br>81884458 |
| Nationality<br>MALAYSIAN                                     | Email Address<br>DANIEL ME BONG@GMAIL.COM          |                     |
| Occupation<br>Chief operating officer/General Manager        | Sex<br>Male                                        | Age<br>37           |
| Institution/School Name                                      | Date of Birth<br>14/09/1981                        | Race<br>Chinese     |
| Date/Time Of Incident<br>22/06/2019 00:10 - 22/06/2019 00:40 | Location Of Incident<br>BUYONG ROAD                |                     |

**Brief details.**

As I was driving in the car, the traffic light turning into Cavenagh road from Buyong road. The traffic light is green but opposite traffic is green too. So when I made a right turn into Cavenagh road from Buyong road, incoming car SLU 4539J was hitting my front side of the car.

No injury for all parties. I have a passenger with me, named Ivan Tan. And the other driver (who is a Grab driver, named Jimmy Sim) also has another passenger. All four of us are injury free. Some damages to the car.

|                                                              |                                                                                                                                        |
|--------------------------------------------------------------|----------------------------------------------------------------------------------------------------------------------------------------|
| Signature Of Officer Recording The Report:<br>Not applicable | Signature Of Informant:<br>The identity of the person making this report has been authenticated by SingPass. No signature is required. |
| Signature Of Interpreter:<br>Not applicable                  | Date/Time:<br>22/06/2019 12:16                                                                                                         |
| Officer In-Charge Of Case:                                   | Classification Of Case:                                                                                                                |

Authentication Stamp

POLICE REPORT



SINGAPORE  
POLICE FORCE



E/20190622/7008

2 of 2

POLICE REPORT (NP299)

CONTINUATION OF REPORT

Report No. E/20190622/7008

|                                                              |                                                                                                                                        |
|--------------------------------------------------------------|----------------------------------------------------------------------------------------------------------------------------------------|
| Signature Of Officer Recording The Report:<br>Not applicable | Signature Of Informant:<br>The identity of the person making this report has been authenticated by SingPass. No signature is required. |
| Signature Of Interpreter:<br>Not applicable                  | Date/Time:<br>22/06/2019 12:16                                                                                                         |
| Officer In-Charge Of Case:                                   | Classification Of Case:                                                                                                                |
| Authentication Stamp                                         |                                                                                                                                        |

Accident Photo





AIG Asia Pacific Insurance Pte. Ltd  
AIG Building  
7B Shenton Way  
#07-16

**MOTOR ACCIDENT INTERVIEW FORM**

NAME : BONG MING ENN  
VEHICLE NUMBER : SMH 5568A  
DATE/ TIME OF ACCIDENT : 12:10  
PLACE OF ACCIDENT : Buyong road into Cavenagh Road.  
THIRD PARTY VEHICLE (IF ANY) : SLU 4539J

.....  
WHERE DID YOU START YOUR JOURNEY AND WHERE WAS THE INTENDED DESTINATION BEFORE THE ACCIDENT?

From Evan Road, To Cavenagh Road

DID YOU DRINK ANY ALCOHOLIC DRINKS BEFORE YOU DRIVE ON THE DAY OF THE ACCIDENT? IF YES, DID THE TRAFFIC POLICE CONDUCT ANY BREATHE-ANALYSER TEST ON YOU? IF YES, WHAT WAS THE RESULTS?

No alcohol.

WHAT IS THE TYPE OF COLLISION AND THE EXTENSIVENESS OF THE DAMAGES TO ALL VEHICLES INVOLVED?

Side collision. ~~at~~

WERE YOU OR YOUR PASSENGER/S INJURED? IF INJURED, WHICH HOSPITAL? WERE YOU TAKEN TO THE TRAFFIC POLICE FOR INVESTIGATION?

no injury.

Bong ming enn 

NAME:

**I AFFIRMED THE ABOVE INFORMATION IS GIVEN TO MY BEST KNOWLEDGE**

## UNDERTAKING

I, Bong wing Enn, (NRIC No. S8179454E), hereby  
confirm that the Singapore Accident Statement lodged by me on 22/6/19  
at 1pm hours pertaining to the accident involving motor car Reg. No:  
SMH 5568A, in which I was the driver are true and accurate to the best of my  
knowledge, information and belief.

I acknowledge that my insurers are not liable under the contract of insurance if there is  
a breach of policy terms and conditions.

In the event that an unrelated/unreported third party property or injury claim arises or  
there is evidence emerges that there is a breach of policy terms and conditions, I  
irrevocably undertake to absolve my insurer from all liability under the contract of  
insurance and I undertake to re-pay any sums paid by my insurers pursuant to the  
contract of insurance upon receipt of written demand by my insurers.

Signature

:



Name of Insured / Driver

:

Bong wing Enn

Nric No.

:

S8179454E

Date

:

22/6/19

Signature

:

Name of Policyholder

:

Nric No.

:

Date

:

# Premium Automobiles

55 Ubi Road 1, Singapore 408699

Tel : 6366 2323 Fax : 6841 1183

Email: Nora.khai@premiumauto.com.sg / claims@premiumauto.com.sg

## Telefax

Estimate : Accident Repairs  
Workshop : Ubi Road 1  
Contact No : 6366 2323  
Fax No : 6841 1183  
Reference : PA/OD/0787/2019/TG  
Date : 24-Jun-19

**Vehicle IN workshop. Kindly arrange for survey.**

### AIG Asia Pacific Insurance Pte Ltd

78 Shenton Way

#07-16 AIG Building

Singapore 079120

Attn: Mr. Adrian Ling - Motor Claims Dept

Tel: 6841 0055 - Fax: 6256 4315

Owner's Name : Aspen Resources Pte Ltd  
Address : 190 Macpherson Road  
#07-01  
Singapore 348548  
Telephone : HP +65 81884458 (Driver) Mr. Daniel  
Type of Claim : Own Damage Claims  
Policy No. : 1900010832  
Vehicle No : **SMH 5568 A**  
Model Code : Audi Q7 2.0 TFSI QU  
Model / Year : 25/1/2019  
Engine No : CYR 074064  
Chassis No : WAUZZZ4M6KD001788  
Mileage :  
Date In :  
Liability : -  
Excess Cost : -  
Estimated By : Johnny Boo / Allan Wu  
Accident Date : 22-Jun-19  
Place of Accident : Along Buyong Road Turning To

LKK Auto Consultants hence notify  
the Repairer of the following:

- To resurvey before/after spray painting
- To display damaged part(s) during resurvey
- Parts prices are subject to confirmation
- Third party survey is on a "Without Prejudice" basis
- No illegal modification(s) is allowed
- Supplementary item(s) must be resurveyed and  
is subject to final approval from Insurance Company

Acknowledged by Repairer

Signature:

Date:

# Premium Automobiles

55 Ubi Road 1, Singapore 408699  
Tel : 6366 2323 Fax : 6841 1183

## Telefax

### Estimated Labour Charges for Accident Vehicle. SMH 5568 A

| S/n                  | Nature of Jobs                                                                                                                                       |        | Estimated<br>Charges | Surveyor's<br>Reccommendation |
|----------------------|------------------------------------------------------------------------------------------------------------------------------------------------------|--------|----------------------|-------------------------------|
| 1                    | To remove and transfer front wire harness for headlights, horns, fog lamps, outside temperature sensor, headlight washer assy and front parking aid. | S/N \$ | 480.00 ✓             |                               |
| 2                    | To dismantle and renew front bumper, lhs front fender and headlight. Re-organise front crasg management components. Reinstall all parts removed.     | 600 \$ | 3,150.00             | 2250 1500                     |
| 3                    | To dismantle lhs front door panel trims, remove and reinstall lhs wing mirror assy.                                                                  | S/N \$ | 450.00               | 2 photo                       |
| 4                    | To respray front bumper, lhs front fender and lhs front door.                                                                                        | 600 \$ | 3,000.00             | 2700 1800                     |
| 5                    | To renew lhs front rim and carry out wheel alignment.                                                                                                | S/N \$ | 280.00 ✓             |                               |
| 6                    | To carry out diagnostic check.                                                                                                                       | S/N \$ | 192.00 ✓             |                               |
| TOTAL LABOUR CHARGES |                                                                                                                                                      | :      | \$ 7,080.00          | 7550                          |

**Premium Automobiles**

55 Ubi Road 1, Singapore 408699

Tel : 6366 2323 Fax : 6841 1183

**Telefax****Material List for Accident Vehicle Regn No. SMH 5568 A**

| S/N                          | Parts Description                  |     | <u>Damaged Parts &amp; Prices</u> |               |
|------------------------------|------------------------------------|-----|-----------------------------------|---------------|
|                              |                                    |     | <u>S/Nett</u>                     | <u>Remark</u> |
| 1                            | FRONT BUMPER                       |     | \$ 2,242.00                       | de ✓          |
| 2                            | FRONT BUMPER FIXING PARTS          |     | \$ 403.00                         | ?             |
| 3                            | FRONT BUMPER CLOSING ELEMENT       |     | \$ 191.00                         | ?             |
| 4                            | FRONT BUMPER SPOILER - LH/RH       |     | \$ 252.00                         | 191-de ✓      |
| 5                            | FRONT BUMPER AIR GUIDE GRILLE - LH |     | \$ 271.00                         | ?             |
| 6                            | END CAP - LH                       |     | \$ 30.00                          | ?             |
| 7                            | SPRING CLIP - LH                   | 4   | \$ 3.00                           | re ✓          |
| 8                            | FRONT BUMPER GUIDE SECTION - LH    |     | \$ 40.00                          | ?             |
| 9                            | FRONT WHEEL COVER - LH             | NEC | \$ 302.00                         | de ✓          |
| 10                           | FRONT WHEEL COVER - RH             | NEC | \$ 302.00                         | ?             |
| 11                           | FRONT WHEEL COVER CLIP             | 6   | \$ 5.00                           | re ✓          |
| 12                           | FRONT FENDER - LH                  |     | \$ 1,481.00                       | bf ✓          |
| 13                           | FRONT FENDER ATTACHMENT PARTS      |     | \$ 69.00                          | ?             |
| 14                           | FRONT FENDER BRACKET - LH          |     | \$ 59.00                          | ?             |
| 15                           | BRACE - LH                         |     | \$ 93.00                          | ?             |
| 16                           | HEX BOLTS                          | 4   | \$ 7.00                           | ?             |
| 17                           | DOUBLE STUD WITH HEXAGON DRIVE     | 2   | \$ 13.00                          | ?             |
| 18                           | FRONT FENDER CLOSING ELEMENT - LH  |     | \$ 30.00                          | ?             |
| 19                           | SPREADER RIVET                     | 4   | \$ 6.00                           | re ✓          |
| 20                           | FRONT WHEEL HOUSING LINER - LH     |     | \$ 223.00                         | de ✓          |
| <b>SUB-TOTAL SPARE PARTS</b> |                                    | :   | <b>\$ 6,022.00</b>                |               |

All charges are not inclusive of GST.

Legend : Remarks (OK) = Approved, Remarks (X) = Not approved  
Spare parts are Special Nett.

# Premium Automobiles

55 Ubi Road 1, Singapore 408699

Tel : 6366 2323 Fax : 6841 1183

## Telefax

### Material List for Accident Vehicle Regn No. SMH 5568 A

| S/N                  | Parts Description                    | Damaged Parts & Prices |        |
|----------------------|--------------------------------------|------------------------|--------|
|                      |                                      | S/Nett                 | Remark |
| 21                   | WHEEL HOUSING LINER ATTACHMENT PARTS | \$ 50.00               | ?      |
| 22                   | OUTER WHEEL SPOILER - LH             | \$ 40.00               | ?      |
| 23                   | INNER WHEEL SPOILER - LH             | \$ 40.00               | ?      |
| 24                   | LED HEADLIGHT                        | \$ 9,074.00            | ?      |
| 25                   | HEADLIGHT HOSE - LH                  | \$ 35.00               | x      |
| 26                   | ALUMINIUM RIM                        | \$ 1,116.00            | at     |
| 27                   | RUBBER VALVE                         | 2 \$ 7.00              | new    |
| 28                   | SUNDRIES                             | \$ 200.00              | ?      |
| TOTAL SPARE PARTS    |                                      | \$ 16,584.00           |        |
| TOTAL LABOUR CHARGES |                                      | \$ 7,080.00            |        |
| GRAND TOTAL          |                                      | \$ 23,664.00           | 24,136 |

All charges are not inclusive of GST.

36,846

Legend : Remarks (OK) = Approved, Remarks (X) = Not approved

Spare parts are Special Nett.

# Premium Automobiles

55 Ubi Road 1, Singapore 408699  
Tel : 6366 2323 Fax : 6841 1183

## Telefax

  
27/6/19

Name :  
Surveyed Date :  
Authorised Date :  
Excess Cost :  
Liability :  
Remarks :

Tan M 97495744

Not Authorise

Ex: to be advise

Resuming before paint

6 days

Surveillance on

28/6/19 @ 1210

## Please Note

: This estimate is based on visual inspection of the affected vehicle.  
Should we require further labour charges and spare parts in the  
progress of repair, we shall inform you accordingly.  
For inspection of vehicle, please refer to Ms Norah Khai at  
Tel: 6768 9828 for appointment.

Yours faithfully,

Premium Automobiles Pte Ltd

Johnny Boo  
Body Repair Manager

Allan Wu  
Claims Consultant

# Premium Automobiles

55 Ubi Road 1, Singapore 408699

Tel : 6366 2323 Fax : 6841 1183

Email: Nora.khai@premiumauto.com.sg / claims@premiumauto.com.sg

## Telefax

|            |   |                    |
|------------|---|--------------------|
| Estimate   | : | Accident Repairs   |
| Workshop   | : | Ubi Road 1         |
| Contact No | : | 6366 2323          |
| Fax No     | : | 6841 1183          |
| Reference  | : | PA/OD/0787/2019/TG |
| Date       | : | 24-Jun-19          |

Vehicle IN workshop. Kindly arrange for survey.

## AIG Asia Pacific Insurance Pte Ltd

78 Shenton Way

#07-16 AIG Building

Singapore 079120

Attn: Mr. Adrian Ling - Motor Claims Dept

Tel: 6841 0055 - Fax: 6256 4315

|                   |   |                                                   |
|-------------------|---|---------------------------------------------------|
| Owner's Name      | : | Aspen Resources Pte Ltd                           |
| Address           | : | 190 Macpherson Road<br>#07-01<br>Singapore 348548 |
| Telephone         | : | HP +65 81884458 (Driver) Mr. Daniel               |
| Type of Claim     | : | Own Damage Claims                                 |
| Policy No.        | : | 1900010832                                        |
| Vehicle No        | : | <b>SMH 5568 A</b>                                 |
| Model Code        | : | Audi Q7 2.0 TFSI QU                               |
| Model / Year      | : | 25/1/2019                                         |
| Engine No         | : | CYR 074064                                        |
| Chassis No        | : | WAUZZZ4M6KD001788                                 |
| Mileage           | : |                                                   |
| Date In           | : |                                                   |
| Liability         | : | -                                                 |
| Excess Cost       | : | -                                                 |
| Estimated By      | : | Johnny Boo / Allan Wu                             |
| Accident Date     | : | 22-Jun-19                                         |
| Place of Accident | : | Along Buyong Road Turning To                      |

# Premium Automobiles

55 Ubi Road 1, Singapore 408699  
Tel : 6366 2323 Fax : 6841 1183

## Telefax

### Estimated Labour Charges for Accident Vehicle. SMH 5568 A

| S/n                  | Nature of Jobs                                                                                                                                       | Estimated Charges | Surveyor's Recommendation |
|----------------------|------------------------------------------------------------------------------------------------------------------------------------------------------|-------------------|---------------------------|
| 1                    | To remove and transfer front wire harness for headlights, horns, fog lamps, outside temperature sensor, headlight washer assy and front parking aid. | S/N \$ 480.00 ✓   | ✓                         |
| 2                    | To dismantle and renew front bumper, lhs front fender and headlight. Re-organise front crasg management components. Reinstall all parts removed.     | \$ 3,150.00       | 2250-1500 ✓               |
| 3                    | To dismantle lhs front door panel trims, remove and reinstall lhs wing mirror assy.                                                                  | S/N \$ 450.00     | 2 plus 300 ✓              |
| 4                    | To respray front bumper, lhs front fender and lhs front door.                                                                                        | \$ 3,000.00       | 2700 1800 ✓               |
| 5                    | To renew lhs front rim and carry out wheel alignment.                                                                                                | S/N \$ 280.00 ✓   | ✓                         |
| 6                    | To carry out diagnostic check.                                                                                                                       | S/N \$ 192.00 ✓   | ✓                         |
| TOTAL LABOUR CHARGES |                                                                                                                                                      | : \$ 7,080.00     |                           |

1452

**Premium Automobiles**

55 Ubi Road 1, Singapore 408699

Tel : 6366 2323 Fax : 6841 1183

Telefax

**Material List for Accident Vehicle Regn No. SMH 5568 A**

| S/N                          | Parts Description                  |     | Damaged Parts & Prices |                    |
|------------------------------|------------------------------------|-----|------------------------|--------------------|
|                              |                                    |     | S/Nett                 | Remark             |
| 1                            | FRONT BUMPER                       |     | \$ 2,242.00            | de / 1783.60       |
| 2                            | FRONT BUMPER FIXING PARTS          |     | \$ 403.00              | X n1               |
| 3                            | FRONT BUMPER CLOSING ELEMENT       |     | \$ 191.00              | ? de / 153.40      |
| 4                            | FRONT BUMPER SPOILER - LH/RH       |     | \$ 252.00              | ? de / 153.40 X n1 |
| 5                            | FRONT BUMPER AIR GUIDE GRILLE - LH |     | \$ 271.00              | X n1 / 216.40      |
| 6                            | END CAP - LH                       |     | \$ 30.00               | X n1 / 23.92 de    |
| 7                            | SPRING CLIP - LH                   | 4   | \$ 3.00                | ne / 8.64          |
| 8                            | FRONT BUMPER GUIDE SECTION - LH    |     | \$ 40.00               | ? de / 31.52       |
| 9                            | FRONT WHEEL COVER - LH             | NEC | \$ 302.00              | de / 241.20 nec    |
| 10                           | FRONT WHEEL COVER - RH             | NEC | \$ 302.00              | de / 241.20        |
| 11                           | FRONT WHEEL COVER CLIP             | 6   | \$ 5.00                | nec / X n1         |
| 12                           | FRONT FENDER - LH                  |     | \$ 1,481.00            | bt / 1184.80       |
| 13                           | FRONT FENDER ATTACHMENT PARTS      |     | \$ 69.00               | X n1               |
| 14                           | FRONT FENDER BRACKET - LH          |     | \$ 59.00               | X n1               |
| 15                           | BRACE - LH                         |     | \$ 93.00               | ? bt / 74.05       |
| 16                           | HEX BOLTS                          | 4   | \$ 7.00                | X n1               |
| 17                           | DOUBLE STUD WITH HEXAGON DRIVE     | 2   | \$ 13.00               | X n1               |
| 18                           | FRONT FENDER CLOSING ELEMENT - LH  |     | \$ 30.00               | X n1               |
| 19                           | SPREADER RIVET                     | 4   | \$ 6.00                | ne / 4.80          |
| 20                           | FRONT WHEEL HOUSING LINER - LH     |     | \$ 223.00              | de / 178.40        |
| <b>SUB-TOTAL SPARE PARTS</b> |                                    |     | <b>\$ 6,022.00</b>     |                    |

All charges are not inclusive of GST.

Legend : Remarks (OK) = Approved, Remarks (X) = Not approved  
Spare parts are Special Nett.

**Premium Automobiles**

55 Ubi Road 1, Singapore 408699

Tel : 6366 2323 Fax : 6841 1183

**Telefax****Material List for Accident Vehicle Regn No. SMH 5568 A**

| S/N                  | Parts Description                    | Damaged Parts & Prices |              |
|----------------------|--------------------------------------|------------------------|--------------|
|                      |                                      | S/Nett                 | Remark       |
| 21                   | WHEEL HOUSING LINER ATTACHMENT PARTS | \$ 50.00               | X nn         |
| 22                   | OUTER WHEEL SPOILER - LH             | \$ 40.00               | X nn         |
| 23                   | INNER WHEEL SPOILER - LH             | \$ 40.00               | X nn         |
| 24                   | LED HEADLIGHT                        | \$ 9,074.00            | ? at 7259.20 |
| 25                   | HEADLIGHT HOSE - LH                  | \$ 35.00               | X nn         |
| 26                   | ALUMINIUM RIM                        | \$ 1,116.00            | at 892.80    |
| 27                   | RUBBER VALVE                         | 2 \$ 7.00              | nn 4.96      |
| 28                   | SUNDRIES                             | \$ 200.00              | ? 5.60 nn    |
| TOTAL SPARE PARTS    |                                      | \$ 16,584.00           |              |
| TOTAL LABOUR CHARGES |                                      | \$ 7,080.00            |              |
| GRAND TOTAL          |                                      | \$ 23,664.00           |              |

All charges are not inclusive of GST.

Legend : Remarks (OK) = Approved, Remarks (X) = Not approved

Spare parts are Special Nett.

2/7/19

24891.64

# Premium Automobiles

55 Ubi Road 1, Singapore 408699  
Tel : 6366 2323 Fax : 6841 1183

## Telefax

Name :  
Surveyed Date :  
Authorised Date :  
Excess Cost :  
Liability :  
Remarks :

Tan Kah 97495749

Not Authorise

Ex: to be advise

Resurvey before paint

6 days

Surc (Mentawin)

25/6/19 @ 1210

LKK Auto Consultants hence notify the Repairer of the following:

- To resurvey before/after spray painting
- To display damaged part(s) during resurvey
- Parts prices are subject to confirmation
- Third party survey is on a "Without Prejudice" basis
- No illegal modification(s) is allowed
- Supplementary item(s) must be resurveyed and is subject to final approval from Insurance Company

Acknowledged by Repairer

Signature:

Date:

## Please Note

- : This estimate is based on visual inspection of the affected vehicle.  
Should we require further labour charges and spare parts in the progress of repair, we shall inform you accordingly.  
For inspection of vehicle, please refer to Ms Norah Khai at  
Tel: 6768 9828 for appointment.

Yours faithfully,

Premium Automobiles Pte Ltd

Johnny Boo  
Body Repair Manager

Allan Wu  
Claims Consultant

# Premium Automobiles Pte Ltd

55 Ubi Road 1, Singapore 408699

Tel : 6366 2323 Fax : 6841 1183

Email: Nora.khai@premiumauto.com.sg / claims@premiumauto.com.sg

## Supplementary Estimate

GST Reg No. 19-9902271-W

### AIG Asia Pacific Insurance Pte Ltd

78 Shenton Way

#07-16 AIG Building

Singapore 079120

Attn: Mr. Adrian Ling - Motor Claims Dept

Tel: 6841 0055 / Fax: 6256 4315

Estimate No.

Date

Service Advisor

Pages

Regn No

Model No

PA/OD/0787/2019/TG

2-Jul-19

Kee Siang

1 of 1

SMH 5568 A

Audi Q7 2.0 TFSI QU

| Quantity           | Description           | Unit Price       | Amount         |
|--------------------|-----------------------|------------------|----------------|
| <b>Parts</b>       |                       |                  |                |
| 1                  | Headlight Mounting RH | \$ 107.00        | 85.30<br>CMA ✓ |
| <b>GRAND TOTAL</b> |                       | <b>\$ 107.00</b> |                |

For Premium Automobiles Pte Ltd



Authorised Signature

# Premium Automobiles Pte Ltd

55 Ubi Road 1, Singapore 408699

Tel: 6366 2323 Fax: 6841 1183

Email: Nora.khai@premiumauto.com.sg / claims@premiumauto.com.sg

## Supplementary Estimate - 2

GST Reg No. 19-9902271-W

| <b>AIG Asia Pacific Insurance Pte Ltd</b><br>78 Shenton Way<br>#07-16 AIG Building<br>Singapore 079120<br>Attn: Mr. Adrian Ling - Motor Claims Dept<br>Tel: 6841 0055 / Fax: 6256 4315 |                                                                                    | Estimate No.<br>Date<br>Service Advisor<br>Pages<br>Regn No<br>Model No | PA/OD/0787/2019/TC<br>8-Jul-19<br>CHANG<br>1 of 1<br>SMH 5568 A<br>Audi Q7 2.0 TFSI QU |
|----------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|------------------------------------------------------------------------------------|-------------------------------------------------------------------------|----------------------------------------------------------------------------------------|
| Quantity                                                                                                                                                                               | Description                                                                        | Unit Price                                                              | Amount                                                                                 |
| <b>Labours</b>                                                                                                                                                                         |                                                                                    |                                                                         |                                                                                        |
| 1                                                                                                                                                                                      | To dismantle front suspension assy. Inspect for damages and renew accordingly. S/N | \$ 2,800.00                                                             | ✓ 43 to ✓                                                                              |
| <b>Parts</b>                                                                                                                                                                           |                                                                                    |                                                                         |                                                                                        |
| 1                                                                                                                                                                                      | STEERING GEAR                                                                      | \$ 5,901.00                                                             | bt - 4730.50                                                                           |
| 2                                                                                                                                                                                      | TIE ROD END - LH                                                                   | \$ 186.00                                                               | bt - 148.80                                                                            |
| 3                                                                                                                                                                                      | FRONT WISHBONE LINK - LH                                                           | \$ 379.00                                                               | bt - 303.80                                                                            |
| 4                                                                                                                                                                                      | FRONT SWIVEL JOINT - LH                                                            | \$ 204.00                                                               | bt - 163.80                                                                            |
| 5                                                                                                                                                                                      | FRONT LOWER GUIDE - LH                                                             | \$ 949.00                                                               | bt - 735.80                                                                            |
| 6                                                                                                                                                                                      | FRONT UPPER GUIDE - LH FRONT                                                       | \$ 297.00                                                               | bt - 237.60                                                                            |
| 7                                                                                                                                                                                      | FRONT UPPER GUIDE - LH REAR                                                        | \$ 297.00                                                               | bt - 237.60                                                                            |
| 8                                                                                                                                                                                      | FRONT WHEEL BEARING HOUSING - LH                                                   | \$ 683.00                                                               | bt - 546.40                                                                            |
| 9                                                                                                                                                                                      | FRONT WHEEL BEARING - LH                                                           | \$ 232.00                                                               | bt - 185.30                                                                            |
| 10                                                                                                                                                                                     | FRONT WHEEL HUB - LH                                                               | \$ 451.00                                                               | bt - 360.40                                                                            |
| 11                                                                                                                                                                                     | FRONT SUSPENSION BOLTS & NUTS                                                      | \$ 224.00                                                               | bt - 165.60                                                                            |
| <b>GRAND TOTAL</b>                                                                                                                                                                     |                                                                                    | <b>\$ 12,603.00</b>                                                     | * take new photo                                                                       |

*prepaid*  
8/7/19 2:30pm

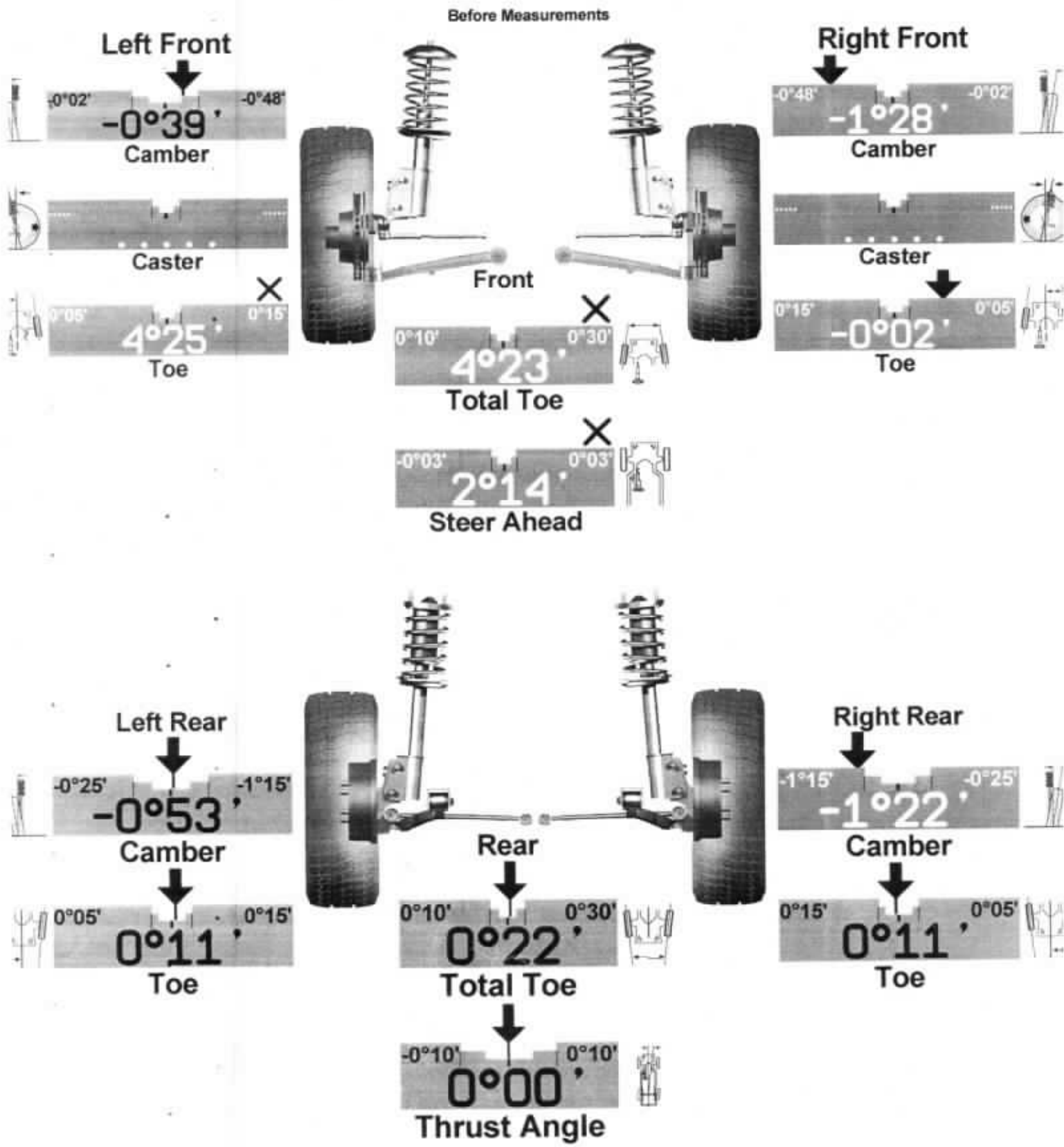
For Premium Automobiles Pte Ltd

*[Signature]*

Authorised Signature

rk Order: 5/899  
l: wauzzz4m6kd001788  
:hnician: way  
ense: smh5568a  
ometer: 10385  
e 3.7.19 19:51

Audi : Q7/SQ7 : 2016- (4MB) : Standard Suspension (1BA)



One or more values are not within specification. Tire wear, handling and safety problems may result.

# Premium Automobiles

55 Ubi Road 1, Singapore 408699

Tel : 6366 2323 Fax : 6841 1183

Email: Nora.khai@premiumauto.com.sg / claims@premiumauto.com.sg

## Telefax

Estimate : Accident Repairs  
Workshop : Ubi Road 1  
Contact No : 6366 2323  
Fax No : 6841 1183  
Reference : PA/OD/0787/2019/TG  
Date : 24-Jun-19

Vehicle IN workshop. Kindly arrange for survey.

### AIG Asia Pacific Insurance Pte Ltd

78 Shenton Way

#07-16 AIG Building

Singapore 079120

*Hi Adrian, Taufikh*

*10 days exclude 2 Sundays*

*Added repairs for suspension*

*jb 26 Sep 19*

Attn: Mr. Adrian Ling - Motor Claims Dept

Tel: 6841 0055 - Fax: 6256 4315

Owner's Name : Aspen Resources Pte Ltd  
Address : 190 Macpherson Road  
#07-01  
Singapore 348548  
Telephone : HP +65 81884458 (Driver) Mr. Daniel  
Type of Claim : Own Damage Claims  
Policy No. : 1900010832  
Vehicle No : **SMH 5568 A**  
Model Code : Audi Q7 2.0 TFSI QU  
Model / Year : 25/1/2019  
Engine No : CYR 074064  
Chassis No : WAUZZZ4M6KD001788  
Mileage :  
Date In :  
Liability : -  
Excess Cost : -  
Estimated By : Johnny Boo / Allan Wu  
Accident Date : 22-Jun-19  
Place of Accident : Along Buyong Road Turning To

# Premium Automobiles

55 Ubi Road 1, Singapore 408699  
Tel : 6366 2323 Fax : 6841 1183

## Telefax

### Estimated Labour Charges for Accident Vehicle. SMH 5568 A

| S/n                  | Nature of Jobs                                                                                                                                        |     | Estimated<br>Charges | Surveyor's<br>Reccomendation |
|----------------------|-------------------------------------------------------------------------------------------------------------------------------------------------------|-----|----------------------|------------------------------|
| 1                    | To remove and transfer front wire harness for headlights, hornms, fog lamps, outside temperature sensor, headlight washer assy and front parking aid. | S/N | \$ 480.00            | \$ 480.00                    |
| 2                    | To dismantle and renew front bumper, lhs front fender and headlight. Re-organise front crasg management components. Reinstall all parts removed.      |     | \$ 3,150.00          | \$ 1,500.00                  |
| 3                    | To dismantle lhs front door panel trims, remove and reinstall lhs wing mirror assy. (See photo)                                                       | S/N | \$ 450.00            | \$ 300.00                    |
| 4                    | To respray front bumper, lhs front fender and lhs front door.                                                                                         |     | \$ 3,000.00          | \$ 1,800.00                  |
| 5                    | To renew lhs front rim and carry out wheel alignment.                                                                                                 | S/N | \$ 280.00            | \$ 280.00                    |
| 6                    | Added labour - see attached                                                                                                                           |     | \$ 2,800.00          | \$ 2,800.00                  |
| 7                    | To carry out diagnostic check.                                                                                                                        | S/N | \$ 192.00            | \$ 192.00                    |
| TOTAL LABOUR CHARGES |                                                                                                                                                       | :   | \$ 7,080.00          | \$ 7,352.00                  |

**Premium Automobiles**

55 Ubi Road 1, Singapore 408699

Tel : 6366 2323 Fax : 6841 1183

**Telefax****Material List for Accident Vehicle Regn No. SMH 5568 A**

| S/N                          | Parts Description                  | <u>Damaged Parts &amp; Prices</u> |                    |
|------------------------------|------------------------------------|-----------------------------------|--------------------|
|                              |                                    | S/Nett                            | Remark             |
| 1                            | FRONT BUMPER                       | \$ 2,242.00                       | \$ 1,793.60        |
| 2                            | FRONT BUMPER FIXING PARTS          | \$ 403.00                         |                    |
| 3                            | FRONT BUMPER CLOSING ELEMENT       | \$ 191.00                         | \$ 152.40          |
| 4                            | FRONT BUMPER SPOILER - LH/RH       | \$ 252.00                         |                    |
| 5                            | FRONT BUMPER AIR GUIDE GRILLE - LH | \$ 271.00                         | \$ 216.40          |
| 6                            | END CAP - LH                       | \$ 30.00                          | \$ 23.92           |
| 7                            | SPRING CLIP - LH                   | 4 \$ 3.00                         | \$ 8.64            |
| 8                            | FRONT BUMPER GUIDE SECTION - LH    | \$ 40.00                          | \$ 31.52           |
| 9                            | FRONT WHEEL COVER - LH             | NEC \$ 302.00                     | \$ 241.20          |
| 10                           | FRONT WHEEL COVER - RH             | NEC \$ 302.00                     | \$ 241.20          |
| 11                           | FRONT WHEEL COVER CLIP             | 6 \$ 5.00                         |                    |
| 12                           | FRONT FENDER - LH                  | \$ 1,481.00                       | \$ 1,184.80        |
| 13                           | FRONT FENDER ATTACHMENT PARTS      | \$ 69.00                          |                    |
| 14                           | FRONT FENDER BRACKET - LH          | \$ 59.00                          |                    |
| 15                           | BRACE - LH                         | \$ 93.00                          | \$ 74.08           |
| 16                           | HEX BOLTS                          | 4 \$ 7.00                         |                    |
| 17                           | DOUBLE STUD WITH HEXAGON DRIVE     | 2 \$ 13.00                        |                    |
| 18                           | FRONT FENDER CLOSING ELEMENT - LH  | \$ 30.00                          |                    |
| 19                           | SPREADER RIVET                     | 4 \$ 6.00                         | \$ 4.80            |
| 20                           | FRONT WHEEL HOUSING LINER - LH     | \$ 223.00                         | \$ 178.40          |
| <b>SUB-TOTAL SPARE PARTS</b> |                                    | <b>\$ 6,022.00</b>                | <b>\$ 4,150.96</b> |

All charges are not inclusive of GST.

Legend : Remarks (OK) = Approved, Remarks (X) = Not approved  
Spare parts are Special Nett.

**Premium Automobiles**

55 Ubi Road 1, Singapore 408699

Tel : 6366 2323 Fax : 6841 1183

**Telefax****Material List for Accident Vehicle Regn No. SMH 5568 A**

| S/N                         | Parts Description                    |            | Damaged Parts & Prices |                     |
|-----------------------------|--------------------------------------|------------|------------------------|---------------------|
|                             |                                      |            | S/Nett                 | Remark              |
|                             |                                      | <i>c/f</i> |                        | \$ 4,150.96         |
| 21                          | WHEEL HOUSING LINER ATTACHMENT PARTS |            | \$ 50.00               |                     |
| 22                          | OUTER WHEEL SPOILER - LH             |            | \$ 40.00               |                     |
| 23                          | INNER WHEEL SPOILER - LH             |            | \$ 40.00               |                     |
| 24                          | LED HEADLIGHT                        |            | \$ 9,074.00            | \$ 7,259.20         |
| 25                          | HEADLIGHT HOSE - LH                  |            | \$ 35.00               |                     |
| 26                          | ALUMINIUM RIM                        |            | \$ 1,116.00            | \$ 892.80           |
| 27                          | RUBBER VALVE                         | 2          | \$ 7.00                | \$ 4.96             |
| 28                          | <i>Added parts - see attached</i>    |            | \$ 107.00              | \$ 85.20            |
| 29                          | <i>Added parts - see attached</i>    |            | \$ 9,803.00            | \$ 7,826.80         |
| 30                          | SUNDRIES                             |            | \$ 200.00              | \$ 5.60             |
| <b>TOTAL SPARE PARTS</b>    |                                      |            | <b>\$ 26,494.00</b>    | <b>\$ 20,225.52</b> |
| <b>TOTAL LABOUR CHARGES</b> |                                      |            | <b>\$ 7,080.00</b>     | <b>\$ 7,352.00</b>  |
| <b>GRAND TOTAL</b>          |                                      |            | <b>\$ 33,574.00</b>    | <b>\$ 27,577.52</b> |

All charges are not inclusive of GST.

Legend : Remarks (OK) = Approved, Remarks (X) = Not approved

Spare parts are Special Nett.

# Premium Automobiles Pte Ltd

55 Ubi Road 1, Singapore 408699

Tel : 6366 2323 Fax : 6841 1183

Email: Nora.khai@premiumauto.com.sg / claims@premiumauto.com.sg

## Supplementary Estimate - 1

GST Reg No. 19-9902271-W

| <b>AIG Asia Pacific Insurance Pte Ltd</b><br>78 Shenton Way<br>#07-16 AIG Building<br>Singapore 079120<br>Attn: Mr. Adrian Ling - Motor Claims Dept<br>Tel: 6841 0055 / Fax: 6256 4315 |                       | <b>Estimate No.</b><br><b>Date</b><br><b>Service Advisor</b><br><b>Pages</b><br><b>Regn No</b><br><b>Model No</b> | PA/OD/0787/2019/TG<br>2-Jul-19<br>Kee Siang<br>1 of 1<br>SMH 5568 A<br>Audi Q7 2.0 TFSI QU |              |
|----------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|-----------------------|-------------------------------------------------------------------------------------------------------------------|--------------------------------------------------------------------------------------------|--------------|
| Quantity                                                                                                                                                                               | Description           | Unit Price                                                                                                        | Amount                                                                                     |              |
| <u>Parts</u>                                                                                                                                                                           |                       |                                                                                                                   |                                                                                            |              |
| 1                                                                                                                                                                                      | Headlight Mounting RH | \$ 107.00                                                                                                         | \$                                                                                         | 85.20        |
| <b>GRAND TOTAL</b>                                                                                                                                                                     |                       | <b>\$ 107.00</b>                                                                                                  | <b>\$</b>                                                                                  | <b>85.20</b> |

For Premium Automobiles Pte Ltd

\_\_\_\_\_  
Authorised Signature

# Premium Automobiles Pte Ltd

55 Ubi Road 1, Singapore 408699

Tel : 6366 2323 Fax : 6841 1183

Email: Nora.khai@premiumauto.com.sg / claims@premiumauto.com.sg

## Supplementary Estimate - 2

GST Reg No. 19-9902271-W

| <b>AIG Asia Pacific Insurance Pte Ltd</b><br>78 Shenton Way<br>#07-16 AIG Building<br>Singapore 079120<br>Attn: Mr. Adrian Ling - Motor Claims Dept<br>Tel: 6841 0055 / Fax: 6256 4315 |                                                                                       | <b>Estimate No.</b><br><b>Date</b><br><b>Service Advisor</b><br><b>Pages</b><br><b>Regn No</b><br><b>Model No</b> | PA/OD/0787/2019/TG<br>8-Jul-19<br>CHANG<br>1 of 1<br>SMH 5568 A<br>Audi Q7 2.0 TFSI QU |
|----------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|---------------------------------------------------------------------------------------|-------------------------------------------------------------------------------------------------------------------|----------------------------------------------------------------------------------------|
| Quantity                                                                                                                                                                               | Description                                                                           | Unit Price                                                                                                        | Amount                                                                                 |
| <b>Labours</b>                                                                                                                                                                         |                                                                                       |                                                                                                                   |                                                                                        |
| 1                                                                                                                                                                                      | To dismantle front suspension assy. Inspect S/N<br>for damages and renew accordingly. | \$ 2,800.00                                                                                                       | \$ 2,800.00                                                                            |
|                                                                                                                                                                                        |                                                                                       | \$ 2,800.00                                                                                                       | \$ 2,800.00                                                                            |
| <b>Parts</b>                                                                                                                                                                           |                                                                                       |                                                                                                                   |                                                                                        |
| 1                                                                                                                                                                                      | STEERING GEAR                                                                         | \$ 5,901.00                                                                                                       | \$ 4,720.80                                                                            |
| 2                                                                                                                                                                                      | TIE ROD END - LH                                                                      | \$ 186.00                                                                                                         | \$ 148.80                                                                              |
| 3                                                                                                                                                                                      | FRONT WISHBONE LINK - LH                                                              | \$ 379.00                                                                                                         | \$ 302.80                                                                              |
| 4                                                                                                                                                                                      | FRONT SWIVEL JOINT - LH                                                               | \$ 204.00                                                                                                         | \$ 162.80                                                                              |
| 5                                                                                                                                                                                      | FRONT LOWER GUIDE - LH                                                                | \$ 949.00                                                                                                         | \$ 758.80                                                                              |
| 6                                                                                                                                                                                      | FRONT UPPER GUIDE - LH FRONT                                                          | \$ 297.00                                                                                                         | \$ 237.60                                                                              |
| 7                                                                                                                                                                                      | FRONT UPPER GUIDE - LH REAR                                                           | \$ 297.00                                                                                                         | \$ 237.60                                                                              |
| 8                                                                                                                                                                                      | FRONT WHEEL BEARING HOUSING - LH                                                      | \$ 683.00                                                                                                         | \$ 546.40                                                                              |
| 9                                                                                                                                                                                      | FRONT WHEEL BEARING - LH                                                              | \$ 232.00                                                                                                         | \$ 185.20                                                                              |
| 10                                                                                                                                                                                     | FRONT WHEEL HUB - LH                                                                  | \$ 451.00                                                                                                         | \$ 360.40                                                                              |
| 11                                                                                                                                                                                     | FRONT SUSPENSION BOLTS & NUTS                                                         | \$ 224.00                                                                                                         | \$ 165.60                                                                              |
|                                                                                                                                                                                        | Materials                                                                             | \$ 9,803.00                                                                                                       | \$ 7,826.80                                                                            |
|                                                                                                                                                                                        | labour                                                                                | \$ 2,800.00                                                                                                       | \$ 2,800.00                                                                            |
|                                                                                                                                                                                        | <b>Total</b>                                                                          | <b>\$ 12,603.00</b>                                                                                               | <b>\$ 10,626.80</b>                                                                    |

For Premium Automobiles Pte Ltd

\_\_\_\_\_  
Authorised Signature

# Premium Automobiles

55 Ubi Road 1, Singapore 408699

Tel : 6366 2323 Fax : 6841 1183

## Telefax

Name :  
Surveyed Date :  
Authorised Date :  
Excess Cost :  
Liability :  
Remarks :

**Please Note** : This estimate is based on visual inspection of the affected vehicle.  
Should we require further labour charges and spare parts in the  
progress of repair, we shall inform you accordingly.  
For inspection of vehicle, please refer to Ms Norah Khai at  
Tel:6768 9828 for appointment.

Yours faithfully,  
Premium Automobiles Pte Ltd

Johnny Boo  
Body Repair Manager

Allan Wu  
Claims Consultant

**Veron Chen (LKKAuto)**

---

**From:** Veron Chen (LKKAuto)  
**Sent:** Monday, 14 October 2019 3:34 PM  
**To:** Boo seng yak; Carrine Leong; jiyee.yap@premiumauto.com.sg; Chang Chee Sing; SUR  
**Subject:** RE: FINAL REVISION - SMH5568A - OD AIG - SURVEYED 25 JUN 19 TAUFIKH

Dear Carrine,

We spoke.

Confirm repair cost of \$27,577.52 before excess \$500 and GST @ 9 days

Kindly send us invoice and discharge voucher for us to close file.

Best Regards,

**Veron Chen** | Case Handler

**LKK Auto Consultants Pte Ltd**

Phone: 6256-3561 | email :sur@lkkauto.com | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

**From:** Boo seng yak <boojohnny@gmail.com>  
**Sent:** Thursday, 26 September 2019 5:25 PM  
**To:** Adrian Ling (LKKAuto) <adrianling@lkkauto.com>; SUR <sur@lkkauto.com>; Veron Chen (LKKAuto) <veronchen@lkkauto.com>; Carrine Leong <carrine.leong@premiumauto.com.sg>; jiyee.yap@premiumauto.com.sg; Chang Chee Sing <claims@premiumauto.com.sg>  
**Subject:** FINAL REVISION - SMH5568A - OD AIG - SURVEYED 25 JUN 19 TAUFIKH

Hi Adrian and all,

Revised estimate and photographs is attached.

Please confirm repair cost of \$27,297.52 @ 10 days exclude 2 Sundays.

Your early closure is well appreciated.

Best regards - jb

# Premium Automobiles

**AIG Asia Pacific Insurance Pte Ltd**  
78 Shenton Way  
#07-16 AIG Building  
Singapore 079120  
**Attn: Motor Claims Dept**  
**Yr Ref: SMH 5568 A**

Norah Khai  
6768 9911  
6841 1183  
Nora.khai@premiumauto.com.sg  
Body & Paint Dept  
PA/OD/0787/2019/KK

7 Nov 2019

from  
Telephone +65-  
Telefax +65-  
EMail  
Our department  
Our Ref  
Your Ref  
Date

Dear Sir,

total pages

**RE: INSURANCE CLAIM FOR SMH 5568 A, Audi Q7 2.0 TFSI QU.**

With reference to the above-mentioned vehicle, no. **SMH 5568 A**, claimant, **Aspen Resources Pte Ltd**, please find the related document per attached.

1. A copy of the Original invoice no. 85014438 – S\$ 28,972.95.
2. A copy of the Discharge Voucher duly signed by client.

Based on the above document, we would appreciate you could expedite the payment soonest possible.

If you require any further clarification, please do not hesitate to contact me at 6768 9911.

Regards

This is a computer-generated document. No signature is required.

Norah Khai  
Claims Dept

Encl  
AIG – SMH 5568 A

Premium Automobiles Pte Ltd  
Showroom  
9 Leng Kee Road  
Singapore 159090  
Telephone (65) 6566 1111  
Telefax (65) 6471 3733

Service & Parts Centres  
55 Ubi Rd 1  
Singapore 408699  
Telephone (65) 6336 2323  
Telefax (65) 684 11183

# Premium Automobiles Pte Ltd



**Audi Centre Singapore**  
281 Alexandra Road  
Singapore 159938  
Main Telephone 8826 2223  
Main Telefax 6471 3733

**Alexandra Service Centre**  
281 Alexandra Road  
Singapore 159938  
Main Telephone 6388 2223  
Main Telefax 6475 1023

**Ubi Service Centre**  
55 Ubi Road 1  
Singapore 408699  
Main Telephone 6388 2323  
Main Telefax 6841 1183

**Customer Service**  
Service Appointment 6366 2323  
24-hour Breakdown Service 9828 1233  
Email customer.care@premiumauto.com.sg

## INS TAX INVOICE

Page 1 15:55

Company Reg. No. 199902271W  
GST Reg. No. 199902271W

|                                                                                                                               |                                                                         |                                                                                                                                                |
|-------------------------------------------------------------------------------------------------------------------------------|-------------------------------------------------------------------------|------------------------------------------------------------------------------------------------------------------------------------------------|
| AIG ASIA PACIFIC INSURANCE PTE LTD<br>MOTOR CLAIM DEPT<br>AIG BUILDING<br>78 SHENTON WAY<br>#07-16<br>SINGAPORE 079120 079120 | Invoice No: 85014438<br>Date: 06/11/2019<br>Order: SMH5568A<br>Term: 30 | Account: A0006 (T 0)<br>AIG ASIA PACIFIC INSURANCE PTE LTD<br>MOTOR CLAIM DEPT<br>AIG BUILDING<br>78 SHENTON WAY<br>#07-16<br>SINGAPORE 079120 |
|-------------------------------------------------------------------------------------------------------------------------------|-------------------------------------------------------------------------|------------------------------------------------------------------------------------------------------------------------------------------------|

|                                                   |                             |                    |                |
|---------------------------------------------------|-----------------------------|--------------------|----------------|
| Regn No: SMH5568A (V 39790)                       | Regn Date: 25/01/2019       | Mileage: 10938     | WIP No.: 57899 |
| Model: Q7 2.0 TFSI QU (252 bhp) 4MB01             | Chassis: WAUZZZ4M6KMD001788 | Engine: CYR 074064 | Dept: U        |
| You have been assisted by :- UB-Tony Foong ( 33 ) |                             |                    |                |

|   |                | Details                                                                                                                                                        | Qty     | Unit Price | Amount   |
|---|----------------|----------------------------------------------------------------------------------------------------------------------------------------------------------------|---------|------------|----------|
| Q | EXC            | M: 8888<br>Insurance Excess/Liability                                                                                                                          | -500.00 | 1.00       | -500.00  |
| S | BODYWORK       | M:<br>TO REMOVE AND TRANSFER FRONT WIRE HARNESS FOR<br>HEADLIGHTS, HORNS, FOG LAMPS, OUTSIDE TEMPERATURE<br>SENSOR, HEADLIGHT WASHER ASSY AND FRONT PARKING AI | 480.00  | 1.00       | 480.00   |
| S | BODYWORK       | M:<br>TO DISMANTLE AND RENEW FRONT BUMPER, LHS FRONT FEN<br>AND HEADLIGHT. RE-ORGANISE FRONT CRASH MANAGEMENT<br>COMPONENTS. REINSTALL ALL PARTS REMOVED.      | 1500.00 | 1.00       | 1,500.00 |
| S | BODYWORK       | M:<br>TO DISMANTLE LHS FRONT DOOR PANEL TRIMS, REMOVE<br>AND REINSTALL LHS WING MIRROR ASSY.                                                                   | 300.00  | 1.00       | 300.00   |
| S | BODYWORK       | M:<br>TO RESPRAY FRONT BUMPER, LHS FRONT FENDER AND LHS<br>FRONT DOOR.                                                                                         | 1800.00 | 1.00       | 1,800.00 |
| S | BODYWORK       | M:<br>TO RENEW LHS FRONT RIM AND CARRY OUT WHEEL ALIGNME                                                                                                       | 280.00  | 1.00       | 280.00   |
| S | BODYWORK       | M:<br>TO CARRY OUT DIAGNOSTIC CHECK.                                                                                                                           | 192.00  | 1.00       | 192.00   |
| S | BODYWORK       | M:<br>TO DISMANTLE FRONT SUSPENSION ASSY. INSPECT FOR<br>DAMAGES AND RENEW ACCORDINGLY.                                                                        | 2800.00 | 1.00       | 2,800.00 |
| X | A4M0601025C    | RIM 19" CH6 ALLAN                                                                                                                                              | 1.00    | 1116.00    | 892.80   |
| X | A4M0407151H    | 007314/(V) (SK) CONTR                                                                                                                                          | 1.00    | 378.50     | 302.80   |
| X | AWHT007028     | 007314/(V) (SK) BOLT 0                                                                                                                                         | 1.00    | 11.00      | 8.80     |
| X | A4M0407253J    | 007314/(V) (SK) HOUSIN                                                                                                                                         | 1.00    | 683.00     | 546.40   |
| X | A4M0941773D    | (SK) HEADLIGHT                                                                                                                                                 | 1.00    | 9074.00    | 7,259.20 |
| X | A4M0821105D    | FENDER LH TAKE FROM                                                                                                                                            | 1.00    | 1481.00    | 1,184.80 |
| X | A4M0853717 4W3 | (A) (SK) COVER 29/6/19                                                                                                                                         | 1.00    | 301.50     | 241.20   |
| X | A4M0853718 4W3 | (A) (SK) COVER 29/6/19                                                                                                                                         | 1.00    | 301.50     | 241.20   |
| X | A4M0821171R    | (A) (SK) WHEEL HOUS 29                                                                                                                                         | 1.00    | 223.00     | 178.40   |
| X | A4M0807611D    | 007311/(V) (SK) PLATE                                                                                                                                          | 1.00    | 190.50     | 152.40   |
| X | A4M2423055AG   | STEERING                                                                                                                                                       | 1.00    | 5901.00    | 4,720.80 |

# Premium Automobiles Pte Ltd



**Audi Centre Singapore**  
281 Alexandra Road  
Singapore 159938  
Main Telephone 6386 2223  
Main Telefax 6471 3733

**Alexandra Service Centre**  
281 Alexandra Road  
Singapore 159938  
Main Telephone 6388 2223  
Main Telefax 6475 1023

**Ubi Service Centre**  
55 Ubi Road 1  
Singapore 408699  
Main Telephone 6388 2323  
Main Telefax 6841 1183

**Customer Service**  
Service Appointment 6366 2323  
24-hour Breakdown Service 9828 1233  
Email customer.care@premiumauto.com.sg

## INS TAX INVOICE

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Company Reg. No. 199902271W  
GST Reg. No. 199902271W

|                                                                                                                                                |                                                                   |                                                                                                                    |                                                                                                                                                                  |
|------------------------------------------------------------------------------------------------------------------------------------------------|-------------------------------------------------------------------|--------------------------------------------------------------------------------------------------------------------|------------------------------------------------------------------------------------------------------------------------------------------------------------------|
| <b>AIG ASIA PACIFIC INSURANCE PTE LTD</b><br>MOTOR CLAIM DEPT<br>AIG BUILDING<br>78 SHENTON WAY<br>#07-16<br>SINGAPORE 079120 079120           |                                                                   | <b>Invoice No:</b> 85014438<br><br><b>Date :</b> 06/11/2019<br><br><b>Order :</b> SMH5568A<br><br><b>Term :</b> 30 | <b>Account:</b> A0006 (T 0)<br><br><b>AIG ASIA PACIFIC INSURANCE PTE LTD</b><br>MOTOR CLAIM DEPT<br>AIG BUILDING<br>78 SHENTON WAY<br>#07-16<br>SINGAPORE 079120 |
| <b>Regn No:</b> SMH5568A (V 39790)<br><b>Model:</b> Q7 2.0 TFSI QU (252 bhp) 4MB01<br><b>You have been assisted by :-</b> UB-Tony Foong ( 33 ) | <b>Regn Date:</b> 25/01/2019<br><b>Chassis:</b> WAUZZZ4M6KD001788 | <b>Mileage:</b> 10936<br><b>Engine:</b> CYR 074064                                                                 | <b>WIP No.:</b> 57899<br><b>Dept:</b> U                                                                                                                          |

|   |             | Details   | Qty  | Unit Price | Amount |
|---|-------------|-----------|------|------------|--------|
| X | AN 10272202 | BOLT      | 1.00 | 11.80      | 9.44   |
| X | AWHT006662  | BOLT      | 2.00 | 13.70      | 21.92  |
|   |             | Less 020% |      |            |        |
|   |             | Less 020% |      |            |        |

Parts 20,225.52  
Labour 0.00  
Sublet 7,352.00  
Menus 0.00  
Lubricant 0.00

**Sub-Total** 27,077.52

**7% GST** 1,895.43

**Grand Total** 28,972.95



Received by

For & on behalf of  
Premium Automobiles Pte Ltd

# Premium Automobiles

## Telefax

to AIG Asia Pacific Insurance Pte Ltd  
78 Shenton Way  
#07-16 AIG Building  
Singapore 079120  
Motor Claims Dept  
Yr Ref: SMH 5568 A

Norah Khai  
6768 9828  
6841 1183

Body Repair

PA/OD/0787/2019/NS  
12 April 2019

from  
Telephone +65-  
Telefax +65-  
Mobile +65-  
Our department  
Your Claim Ref  
Our Ref  
Date

1 total pages

RE: CLAIM - OWNER'S SATISFACTION/DISCHARGE VOUCHER

Make & Model : Audi Q7 2.0 TFSI QU  
Vehicle Chassis No. : WAUZZZ4M6KD001788  
Vehicle Regn No. : SMH 5568 A  
Vehicle Mileage : 10385  
Vehicle Owner : ASPEN RESOURCES PTE LTD  
Certificate No : 1900010832  
Own Damage Excess : S\$535.00 (Inclusive 7% GST)  
Accident Date : 22/6/2019  
Place : ALONG BUYONG RD TURNING TO CAVENAGH RD  
Repair Cost : \$ 28,972.95  
WIP No. : 57899  
Repairer's Name : Premium Automobiles Pte Ltd

Premium Automobiles Pte Ltd  
Showroom  
9 Leng Kee Road  
Singapore 150090  
Telephone (65) 6566 1111  
Telefax (65) 6471 3733

Service & Parts Centres  
55 Ubi Road 1  
Singapore 408699  
Telephone (65) 6366 2323  
Telefax (65) 6841 1183

I/We certify that the vehicle has been fully repaired to my entire satisfaction and that payment of the repairer's charges that are claimable under the policy will be deemed in full and final settlement of my claim.



Owner / Insured Signature : \_\_\_\_\_  
Time : 11.46 am  
Date : 22/7/2019

DISCHARGE VOUCHER- AIG- SMH 5568 A

## ...CLAIM SUBFOLDER...(Pending for Survey Report)

| CLAIM SUBFOLDER TRACKING |             |               |                                                      |                                                      |                                                |            |                                                                 |
|--------------------------|-------------|---------------|------------------------------------------------------|------------------------------------------------------|------------------------------------------------|------------|-----------------------------------------------------------------|
| Case                     | Notified    | Est Submitted | Adj Assigned                                         | Adj Rpt                                              | Adj Submitted                                  | Ins Auth'd | Status                                                          |
| Main                     | 25 Jun 2019 |               | 26 Jun 2019<br>09:42<br><a href="#">Edit Adj Rpt</a> | <b>\$27,577.52</b><br><a href="#">Edit Estimates</a> | <b>\$27,577.52</b><br><a href="#">View Rpt</a> |            | <b>Pending for Survey Report</b><br><a href="#">Cancel Case</a> |

|      |           |               |           |          |
|------|-----------|---------------|-----------|----------|
| Main | Reference | Claim Details | Documents | Show All |
|------|-----------|---------------|-----------|----------|

CLAIM SUBFOLDER DETAILS

[Created by insurer]

Insured:

ASPEN RESOURCES PTE LTD, Co. Reg. No.: 201213899G, Tel: +6581884458

Vehicle Reg. No.:

SMH5568A

Date of Loss:

22/06/2019 00:00 - :59  
[4 Months and 28 Days From LTA Reg Date (Man Yr)]

Claim Type:

OD / 8878438447SG

Policy/Cover Note No.:

1900010832 (Comprehensive)

Excess:

S\$500.00

Repairer:

Premium Automobiles Pte Ltd (UBI) 55 Ubi Road 1, 408699 Ubi - Tel: 67689828/9827/9911

Handling Insurer:

AIG Asia Pacific Insurance Pte. Ltd. (SG) - Tel: 65-6419-3000 ... [Handled by Gan, Hunchung] Hunchung.Gan@aig.com

Adjuster:

LKK Auto Consultants Pte Ltd (HQ) - Tel: 6256-3561 ... [Handled by MOHD TAUFIKH BIN HAMID] ... [Final Rpt due 05/07/2019]

Driver/Custodian:

BONG MING ENN (37 / Male), NRIC: S8179454E, Tel: +6581884458 Email: DANIELBONG@YINSON.COM.MY

ASSOCIATED MAIL RECEIVED

View All Compose Case Mail

- AIG\_SG (14/10/2019): Alert - Adj Mandate Approved (\$27577.52) - SMH5568A - Claim Handler: Gan, Hunch...
- AIG\_SG (24/07/2019): Alert - Adj Mandate Approved (\$35520.79) - SMH5568A - Claim Handler: Gan, Hunch...
- AIG\_SG (15/07/2019): Alert - Adj Mandate Approved (\$21094.00) - SMH5568A - Claim Handler: Gan, Hunch...
- AIG\_SG (05/07/2019): Alert - Adj Mandate Maintained - SMH5568A - Claim Handler: Gan, Hunchung
- AIG\_SG (27/06/2019): Alert - Adj Mandate Approved (\$10985.00) - SMH5568A - Claim Handler: Gan, Hunch...

ALL ASSOCIATED TASKS

View All Search Tasks Create New Task Complete

| Due Date    | Priority | Type | Task Group | Subject | Handler | Assigned By | Completed On | Created On | Done? |
|-------------|----------|------|------------|---------|---------|-------------|--------------|------------|-------|
| No results. |          |      |            |         |         |             |              |            |       |

## Claim Documents

\*SMH5568A (8878438447SG)

OD

Jun 22 2019 12:00AM

[ASPEN RESOURCES PTE LTD]  
Premium Automobiles Pte Ltd

|                    |                 |                                                                   |               |  |  |                    |  |  |              |  |  |              |          |             |                                 |  |             |             |
|--------------------|-----------------|-------------------------------------------------------------------|---------------|--|--|--------------------|--|--|--------------|--|--|--------------|----------|-------------|---------------------------------|--|-------------|-------------|
| Upload Documents   |                 |                                                                   | Upload Photos |  |  | Compose New Letter |  |  | Upload Video |  |  | Upload Audio |          |             | View <div>View in Browser</div> |  |             |             |
| Video              |                 |                                                                   |               |  |  |                    |  |  |              |  |  |              |          |             | 1 per page                      |  | <div></div> | <div></div> |
| No                 | Finalized On    | AIG Asia Pacific Insurance Pte. Ltd. (SG)                         |               |  |  |                    |  |  |              |  |  | Thumbnail    |          | Print       |                                 |  |             |             |
| 1                  | 27/06/19 12:04  | Video - Accident                                                  |               |  |  |                    |  |  |              |  |  | <div></div>  | Load MP4 |             |                                 |  |             |             |
| No                 | Finalized On    | Premium Automobiles Pte Ltd (UBI)                                 |               |  |  |                    |  |  |              |  |  | Thumbnail    |          | Print       |                                 |  |             |             |
| 1                  | 24/06/19 12:17  | Video - Accident<br><div>[Linked Accident Report Documents]</div> |               |  |  |                    |  |  |              |  |  | <div></div>  | Load AVI |             |                                 |  |             |             |
| Assessment Reports |                 |                                                                   |               |  |  |                    |  |  |              |  |  |              |          |             | 1 per page                      |  | <div></div> | <div></div> |
| No                 | Finalized On    | LKK Auto Consultants Pte Ltd (HQ)                                 |               |  |  |                    |  |  |              |  |  | Thumbnail    |          | Print       |                                 |  |             |             |
| 1                  | 26/06/19 12:25  | Adjuster Immediate Advice                                         |               |  |  |                    |  |  |              |  |  | <div></div>  | Load HTM |             |                                 |  |             |             |
| 2                  | 05/07/19 10:55  | Adjuster Immediate Advice                                         |               |  |  |                    |  |  |              |  |  | <div></div>  | Load HTM |             |                                 |  |             |             |
| 3                  | 15/07/19 10:15  | Adjuster Immediate Advice                                         |               |  |  |                    |  |  |              |  |  | <div></div>  | Load HTM |             |                                 |  |             |             |
| Photos/Images      |                 |                                                                   |               |  |  |                    |  |  |              |  |  |              |          |             | 3 per page                      |  | <div></div> | <div></div> |
| No                 | Relabel/Reorder | LKK Auto Consultants Pte Ltd (HQ)                                 |               |  |  |                    |  |  |              |  |  | Thumbnail    |          | Print       |                                 |  |             |             |
| 1                  | 26/06/19 11:11  | General View                                                      |               |  |  |                    |  |  |              |  |  | <div></div>  | Load JPG | <div></div> |                                 |  |             |             |
| 2                  | 26/06/19 11:11  | General View                                                      |               |  |  |                    |  |  |              |  |  | <div></div>  | Load JPG | <div></div> |                                 |  |             |             |
| 3                  | 26/06/19 11:11  | General View                                                      |               |  |  |                    |  |  |              |  |  | <div></div>  | Load JPG | <div></div> |                                 |  |             |             |
| 4                  | 26/06/19 11:11  | General View                                                      |               |  |  |                    |  |  |              |  |  | <div></div>  | Load JPG | <div></div> |                                 |  |             |             |
| 5                  | 26/06/19 11:11  | General View                                                      |               |  |  |                    |  |  |              |  |  | <div></div>  | Load JPG | <div></div> |                                 |  |             |             |
| 6                  | 26/06/19 11:11  | General View                                                      |               |  |  |                    |  |  |              |  |  | <div></div>  | Load JPG | <div></div> |                                 |  |             |             |
| 7                  | 26/06/19 11:11  | General View                                                      |               |  |  |                    |  |  |              |  |  | <div></div>  | Load JPG | <div></div> |                                 |  |             |             |
| 8                  | 26/06/19 11:11  | General View                                                      |               |  |  |                    |  |  |              |  |  | <div></div>  | Load JPG | <div></div> |                                 |  |             |             |
| 9                  | 26/06/19 11:11  | General View                                                      |               |  |  |                    |  |  |              |  |  | <div></div>  | Load JPG | <div></div> |                                 |  |             |             |
| 10                 | 26/06/19 11:11  | General View                                                      |               |  |  |                    |  |  |              |  |  | <div></div>  | Load JPG | <div></div> |                                 |  |             |             |
| 11                 | 26/06/19 11:11  | General View                                                      |               |  |  |                    |  |  |              |  |  | <div></div>  | Load JPG | <div></div> |                                 |  |             |             |
| 12                 | 26/06/19 11:11  | General View                                                      |               |  |  |                    |  |  |              |  |  | <div></div>  | Load JPG | <div></div> |                                 |  |             |             |
| 13                 | 26/06/19 11:11  | General View                                                      |               |  |  |                    |  |  |              |  |  | <div></div>  | Load JPG | <div></div> |                                 |  |             |             |
| 14                 | 26/06/19 11:11  | General View                                                      |               |  |  |                    |  |  |              |  |  | <div></div>  | Load JPG | <div></div> |                                 |  |             |             |
| 15                 | 26/06/19 11:11  | General View                                                      |               |  |  |                    |  |  |              |  |  | <div></div>  | Load JPG | <div></div> |                                 |  |             |             |
| 16                 | 26/06/19 11:11  | General View                                                      |               |  |  |                    |  |  |              |  |  | <div></div>  | Load JPG | <div></div> |                                 |  |             |             |
| 17                 | 26/06/19 11:11  | General View                                                      |               |  |  |                    |  |  |              |  |  | <div></div>  | Load JPG | <div></div> |                                 |  |             |             |
| 18                 | 26/06/19 11:11  | General View                                                      |               |  |  |                    |  |  |              |  |  | <div></div>  | Load JPG | <div></div> |                                 |  |             |             |
| 19                 | 26/06/19 11:11  | General View                                                      |               |  |  |                    |  |  |              |  |  | <div></div>  | Load JPG | <div></div> |                                 |  |             |             |
| 20                 | 26/06/19 11:11  | General View                                                      |               |  |  |                    |  |  |              |  |  | <div></div>  | Load JPG | <div></div> |                                 |  |             |             |
| 21                 | 26/06/19 11:11  | General View                                                      |               |  |  |                    |  |  |              |  |  | <div></div>  | Load JPG | <div></div> |                                 |  |             |             |
| 22                 | 26/06/19 11:11  | General View                                                      |               |  |  |                    |  |  |              |  |  | <div></div>  | Load JPG | <div></div> |                                 |  |             |             |
| 23                 | 26/06/19 11:11  | General View                                                      |               |  |  |                    |  |  |              |  |  | <div></div>  | Load JPG | <div></div> |                                 |  |             |             |
| 24                 | 26/06/19 11:11  | General View                                                      |               |  |  |                    |  |  |              |  |  | <div></div>  | Load JPG | <div></div> |                                 |  |             |             |
| 25                 | 26/06/19 11:11  | General View                                                      |               |  |  |                    |  |  |              |  |  | <div></div>  | Load JPG | <div></div> |                                 |  |             |             |
| 26                 | 26/06/19 11:11  | General View                                                      |               |  |  |                    |  |  |              |  |  | <div></div>  | Load JPG | <div></div> |                                 |  |             |             |
| 27                 | 26/06/19 11:11  | General View                                                      |               |  |  |                    |  |  |              |  |  | <div></div>  | Load JPG | <div></div> |                                 |  |             |             |
| 28                 | 26/06/19 11:11  | General View                                                      |               |  |  |                    |  |  |              |  |  | <div></div>  | Load JPG | <div></div> |                                 |  |             |             |
| 29                 | 26/06/19 11:11  | General View                                                      |               |  |  |                    |  |  |              |  |  | <div></div>  | Load JPG | <div></div> |                                 |  |             |             |
| 30                 | 26/06/19 11:11  | General View                                                      |               |  |  |                    |  |  |              |  |  | <div></div>  | Load JPG | <div></div> |                                 |  |             |             |
| 31                 | 26/06/19 11:11  | General View                                                      |               |  |  |                    |  |  |              |  |  | <div></div>  | Load JPG | <div></div> |                                 |  |             |             |
| 32                 | 26/06/19 11:11  | General View                                                      |               |  |  |                    |  |  |              |  |  | <div></div>  | Load JPG | <div></div> |                                 |  |             |             |
| 33                 | 26/06/19 11:11  | General View                                                      |               |  |  |                    |  |  |              |  |  | <div></div>  | Load JPG | <div></div> |                                 |  |             |             |
| 34                 | 26/06/19 11:11  | General View                                                      |               |  |  |                    |  |  |              |  |  | <div></div>  | Load JPG | <div></div> |                                 |  |             |             |

| Video         |                |                                           | 1 per page                                                                                     | <input checked="" type="checkbox"/> |
|---------------|----------------|-------------------------------------------|------------------------------------------------------------------------------------------------|-------------------------------------|
| No            | Finalized On   | AIG Asia Pacific Insurance Pte. Ltd. (SG) | Thumbnail                                                                                      | Print                               |
| 35            | 26/06/19 11:11 | General View                              |  Load JPG   | <input checked="" type="checkbox"/> |
| 36            | 05/07/19 10:43 | Reinspection Photo                        |  Load JPG   | <input checked="" type="checkbox"/> |
| 37            | 05/07/19 10:43 | Reinspection Photo                        |  Load JPG   | <input checked="" type="checkbox"/> |
| 38            | 05/07/19 10:43 | Reinspection Photo                        |  Load JPG   | <input checked="" type="checkbox"/> |
| 39            | 05/07/19 10:43 | Reinspection Photo                        |  Load JPG   | <input checked="" type="checkbox"/> |
| 40            | 05/07/19 10:43 | Reinspection Photo                        |  Load JPG   | <input checked="" type="checkbox"/> |
| 41            | 05/07/19 10:43 | Reinspection Photo                        |  Load JPG   | <input checked="" type="checkbox"/> |
| 42            | 05/07/19 10:43 | Reinspection Photo                        |  Load JPG   | <input checked="" type="checkbox"/> |
| 43            | 05/07/19 10:43 | Reinspection Photo                        |  Load JPG   | <input checked="" type="checkbox"/> |
| 44            | 05/07/19 10:43 | Reinspection Photo                        |  Load JPG   | <input checked="" type="checkbox"/> |
| 45            | 05/07/19 10:43 | Reinspection Photo                        |  Load JPG   | <input checked="" type="checkbox"/> |
| 46            | 05/07/19 10:43 | Reinspection Photo                        |  Load JPG   | <input checked="" type="checkbox"/> |
| 47            | 05/07/19 10:43 | Reinspection Photo                        |  Load JPG   | <input checked="" type="checkbox"/> |
| 48            | 05/07/19 10:43 | Reinspection Photo                        |  Load JPG   | <input checked="" type="checkbox"/> |
| 49            | 05/07/19 10:43 | Reinspection Photo                        |  Load JPG   | <input checked="" type="checkbox"/> |
| 50            | 05/07/19 10:43 | Reinspection Photo                        |  Load JPG   | <input checked="" type="checkbox"/> |
| 51            | 05/07/19 10:43 | Reinspection Photo                        |  Load JPG   | <input checked="" type="checkbox"/> |
| 52            | 05/07/19 10:43 | Reinspection Photo                        |  Load JPG   | <input checked="" type="checkbox"/> |
| 53            | 05/07/19 10:43 | Reinspection Photo                        |  Load JPG  | <input checked="" type="checkbox"/> |
| 54            | 05/07/19 10:43 | Reinspection Photo                        |  Load JPG | <input checked="" type="checkbox"/> |
| 55            | 05/07/19 10:43 | Reinspection Photo                        |  Load JPG | <input checked="" type="checkbox"/> |
| 56            | 05/07/19 10:43 | Reinspection Photo                        |  Load JPG | <input checked="" type="checkbox"/> |
| 57            | 05/07/19 10:43 | Reinspection Photo                        |  Load JPG | <input checked="" type="checkbox"/> |
| 58            | 05/07/19 10:43 | Reinspection Photo                        |  Load JPG | <input checked="" type="checkbox"/> |
| 59            | 05/07/19 10:43 | Reinspection Photo                        |  Load JPG | <input checked="" type="checkbox"/> |
| 60            | 05/07/19 10:43 | Reinspection Photo                        |  Load JPG | <input checked="" type="checkbox"/> |
| 61            | 05/07/19 10:43 | Reinspection Photo                        |  Load JPG | <input checked="" type="checkbox"/> |
| 62            | 05/07/19 10:43 | Reinspection Photo                        |  Load JPG | <input checked="" type="checkbox"/> |
| 63            | 05/07/19 10:43 | Reinspection Photo                        |  Load JPG | <input checked="" type="checkbox"/> |
| 64            | 05/07/19 10:43 | Reinspection Photo                        |  Load JPG | <input checked="" type="checkbox"/> |
| 65            | 05/07/19 10:43 | Reinspection Photo                        |  Load JPG | <input checked="" type="checkbox"/> |
| 66            | 05/07/19 10:43 | Reinspection Photo                        |  Load JPG | <input checked="" type="checkbox"/> |
| 67            | 05/07/19 10:43 | Reinspection Photo                        |  Load JPG | <input checked="" type="checkbox"/> |
| 68            | 09/07/19 08:43 | Reinspection Photo                        |  Load JPG | <input checked="" type="checkbox"/> |
| 69            | 09/07/19 08:43 | Reinspection Photo                        |  Load JPG | <input checked="" type="checkbox"/> |
| 70            | 09/07/19 08:43 | Reinspection Photo                        |  Load JPG | <input checked="" type="checkbox"/> |
| 71            | 09/07/19 08:43 | Reinspection Photo                        |  Load JPG | <input checked="" type="checkbox"/> |
| 72            | 09/07/19 08:43 | Reinspection Photo                        |  Load JPG | <input checked="" type="checkbox"/> |
| 73            | 09/07/19 08:43 | Reinspection Photo                        |  Load JPG | <input checked="" type="checkbox"/> |
| 74            | 09/07/19 08:43 | Reinspection Photo                        |  Load JPG | <input checked="" type="checkbox"/> |
| 75            | 09/07/19 08:43 | Reinspection Photo                        |  Load JPG | <input checked="" type="checkbox"/> |
| 76            | 09/07/19 08:43 | Reinspection Photo                        |  Load JPG | <input checked="" type="checkbox"/> |
| 77            | 09/07/19 08:43 | Reinspection Photo                        |  Load JPG | <input checked="" type="checkbox"/> |
| 78            | 09/07/19 08:43 | Reinspection Photo                        |  Load JPG | <input checked="" type="checkbox"/> |
| 79            | 09/07/19 08:43 | Reinspection Photo                        |  Load JPG | <input checked="" type="checkbox"/> |
| 80            | 09/07/19 08:43 | Reinspection Photo                        |  Load JPG | <input checked="" type="checkbox"/> |
| 81            | 09/07/19 08:43 | Reinspection Photo                        |  Load JPG | <input checked="" type="checkbox"/> |
| 82            | 09/07/19 08:43 | Reinspection Photo                        |  Load JPG | <input checked="" type="checkbox"/> |
| 83            | 09/07/19 08:43 | Reinspection Photo                        |  Load JPG | <input checked="" type="checkbox"/> |
| 84            | 09/07/19 08:43 | Reinspection Photo                        |  Load JPG | <input checked="" type="checkbox"/> |
| 85            | 09/07/19 08:43 | Reinspection Photo                        |  Load JPG | <input checked="" type="checkbox"/> |
| 86            | 09/07/19 08:43 | Reinspection Photo                        |  Load JPG | <input checked="" type="checkbox"/> |
| 87            | 09/07/19 08:43 | Reinspection Photo                        |  Load JPG | <input checked="" type="checkbox"/> |
| 88            | 09/07/19 08:43 | Reinspection Photo                        |  Load JPG | <input checked="" type="checkbox"/> |
| Documentation |                |                                           | 1 per page                                                                                     | <input checked="" type="checkbox"/> |

| Video |                 |                                           | 1 per page                                                                                   | <input checked="" type="checkbox"/> |
|-------|-----------------|-------------------------------------------|----------------------------------------------------------------------------------------------|-------------------------------------|
| No    | Finalized On    | AIG Asia Pacific Insurance Pte. Ltd. (SG) | Thumbnail                                                                                    | Print                               |
| No    | Relabel/Reorder | LKK Auto Consultants Pte Ltd (HQ)         | Thumbnail                                                                                    | Print                               |
| 1     | 26/06/19 11:20  | Singapore Accident Statement              |  Load PDF |                                     |
| 2     | 26/06/19 11:20  | Certificate of Insurance                  |  Load PDF |                                     |
| 3     | 26/06/19 11:20  | Driver's Driving License                  |  Load PDF |                                     |
| 4     | 26/06/19 11:20  | INTERVIEW FORM AND UNDERTAKING            |  Load PDF |                                     |
| 5     | 26/06/19 11:20  | MARK ESTIMATE                             |  Load PDF |                                     |
| 6     | 05/07/19 10:56  | SURVEYOR'S MARKING                        |  Load PDF |                                     |
| 7     | 05/07/19 10:56  | SUPPLEMENTARY                             |  Load PDF |                                     |
| 8     | 09/07/19 08:47  | SUPPLEMENTARY (2)                         |  Load PDF |                                     |
| 9     | 08/11/19 12:12  | Workshop Invoice                          |  Load PDF |                                     |
| 10    | 08/11/19 12:12  | Discharge Voucher                         |  Load PDF |                                     |

## Linked Accident Report Documents

| Video              |                |                                   | 1 per page                                                                                     | <input checked="" type="checkbox"/> |
|--------------------|----------------|-----------------------------------|------------------------------------------------------------------------------------------------|-------------------------------------|
| No                 | Finalized On   | Premium Automobiles Pte Ltd (UBI) | Thumbnail                                                                                      | Print                               |
| 1                  | 24/06/19 12:17 | Video - Accident                  |  Load AVI   |                                     |
| Assessment Reports |                |                                   | 1 per page                                                                                     | <input checked="" type="checkbox"/> |
| No                 | Finalized On   | Premium Automobiles Pte Ltd (UBI) | Thumbnail                                                                                      | Print                               |
| 1                  | 24/06/19 12:47 | Accident Statement                |  Load HTM   |                                     |
| Photos/Images      |                |                                   | 3 per page                                                                                     | <input checked="" type="checkbox"/> |
| No                 | Finalized On   | Premium Automobiles Pte Ltd (UBI) | Thumbnail                                                                                      | Print                               |
| 1                  | 24/06/19 11:02 | Accident Photo                    |  Load JPG   | <input checked="" type="checkbox"/> |
| 2                  | 24/06/19 11:02 | Accident Photo                    |  Load JPG   | <input checked="" type="checkbox"/> |
| 3                  | 24/06/19 11:02 | Accident Photo                    |  Load JPG  | <input checked="" type="checkbox"/> |
| 4                  | 24/06/19 11:02 | Accident Photo                    |  Load JPG | <input checked="" type="checkbox"/> |
| 5                  | 24/06/19 11:02 | Accident Photo                    |  Load JPG | <input checked="" type="checkbox"/> |
| 6                  | 24/06/19 11:02 | Accident Photo                    |  Load JPG | <input checked="" type="checkbox"/> |
| 7                  | 24/06/19 11:02 | Accident Photo                    |  Load JPG | <input checked="" type="checkbox"/> |
| 8                  | 24/06/19 11:02 | Accident Photo                    |  Load JPG | <input checked="" type="checkbox"/> |
| 9                  | 24/06/19 11:02 | Accident Photo                    |  Load JPG | <input checked="" type="checkbox"/> |
| Documentation      |                |                                   | 1 per page                                                                                     | <input checked="" type="checkbox"/> |
| No                 | Finalized On   | Premium Automobiles Pte Ltd (UBI) | Thumbnail                                                                                      | Print                               |
| 1                  | 24/06/19 10:56 | POLICE REPORT                     |  Load JPG | <input checked="" type="checkbox"/> |
| 2                  | 24/06/19 10:56 | POLICE REPORT                     |  Load JPG | <input checked="" type="checkbox"/> |
| 3                  | 24/06/19 12:41 | Sketch Plan                       |  Load JPG | <input checked="" type="checkbox"/> |
| 4                  | 24/06/19 12:41 | Sketch Plan #2                    |  Load JPG | <input checked="" type="checkbox"/> |

## Documents Checklist

| DOCUMENTS CHECKLIST                                                                                                                                | Reset | Save | Print |
|----------------------------------------------------------------------------------------------------------------------------------------------------|-------|------|-------|
| There are no document checklists configured.                                                                                                       |       |      |       |
| <b>Our Checklist Remarks - LKK Auto Consultants Pte Ltd (HQ)</b> <div style="border: 1px solid black; height: 40px; margin-top: 5px;"></div>       |       |      |       |
| <b>Show Remarks To:</b> <input type="checkbox"/> Handling Insurer<br><small>Note: Remarks are private unless you show it to other parties.</small> |       |      |       |

# LKK Auto Consultants Pte Ltd

(Co. Reg. No: 199607198R)

51 Ubi Ave 1 #01-25, Paya Ubi Industrial Park

Singapore 408933

Tel: 6256-3561 Fax: 6844-8805 Email: sur@lkkauto.com; assignments@lkkauto.com

## VEHICLE DAMAGE INSPECTION REPORT

AIG Asia Pacific Insurance Pte. Ltd.  
AIG Building, 78 Shenton Way #08-16  
Singapore 079120

Our File No: CC3/AIG19011245/T1VD3E2

Date: 08/11/2019

### REFERENCE

Insured/Claimant: ASPEN RESOURCES PTE LTD

Policy No: 1900010832

Date of Loss: 22/06/2019

Nature of Claim: OD

Claim No: 8878438447SG

### DESCRIPTION & IDENTIFICATION OF VEHICLE

Reg No: SMH5568A

Make &amp; Model: AUDI Q7, 2.0 TFSI QU (A)

Engine No: CYR074064

Reg. Date: 25/01/2019 (Man. Year: 2018)

Chassis No: WAUZZZ4M6KD001788

Colour: Blue

Odometer: 10385 km

Engine Capacity: 1984 cc

Market Value/New Car Price: S\$245,000.00

Sum Insured (S\$): Market Value/New Car Price

### CONDITION OF VEHICLE AT THE TIME OF SURVEY

General Condition: Steering (Serviceable):

Yes Footbrake (Serviceable): Yes

Handbrake (Serviceable): Yes Engine Modification:

No Pre-accident Condition:

### CONDITION OF TYRES

Front Tyre Size: 255/55 R19

Rear Tyre Size: 255/55 R19

Front Left Side: Goodyear 7 mm

Rear Left Side: Goodyear 7 mm

Front Right Side: Goodyear 7 mm

Rear Right Side: Goodyear 7 mm

The above values represent the remaining tyre treads depth

| COST OF CLAIMS                      | Repairer's       | Adjuster's       | Difference      | Diff %       |
|-------------------------------------|------------------|------------------|-----------------|--------------|
| Parts                               | 24,501.64        | 20,225.52        | 4,276.12        | 17.45        |
| Miscellaneous Items                 | 0.00             | 0.00             | 0.00            |              |
| Labour                              | 10,352.00        | 7,352.00         | 3,000.00        | 28.98        |
| Paintwork Labour                    | 0.00             | 0.00             | 0.00            |              |
| Towing                              | 0.00             | 0.00             | 0.00            |              |
| <b>Calculated Gross Total (S\$)</b> | <b>34,853.64</b> | <b>27,577.52</b> | <b>7,276.12</b> | <b>20.88</b> |
| <b>- Excess (S\$)</b>               | <b>500.00</b>    | <b>500.00</b>    | <b>0.00</b>     | <b>0.00</b>  |
| <b>(S\$)</b>                        | <b>34,353.64</b> | <b>27,077.52</b> | <b>7,276.12</b> | <b>21.18</b> |
| <b>+ GST 7.00/7.00% (S\$)</b>       | <b>2,404.75</b>  | <b>1,895.43</b>  | <b>509.32</b>   | <b>21.18</b> |
| <b>Nett Amount (S\$)</b>            | <b>36,758.39</b> | <b>28,972.95</b> | <b>7,785.44</b> | <b>21.18</b> |

### INSPECTION

Date of Assignment: 26/06/2019

Date Inspected: 25/06/2019 Inspected At:

Premium Automobiles Pte Ltd (UBI)  
55 Ubi Road 1  
Singapore 408699

Estimated Period of Repair: 10.0 days

Adjuster: MOHD TAUFIKH BIN HAMID

Manager: VERON CHEN

NOTE: This report represents our findings at the time and place of inspection stated herein. Such inspection has been carried out to the best of our knowledge and ability but any other liability under any other circumstances is hereby expressly excluded.

## REPAIR DETAILS

## Recommended Parts

| No. | Qty | Part No. | Particulars                           | Condition     | Repairer's  | Amount       |
|-----|-----|----------|---------------------------------------|---------------|-------------|--------------|
| 1   | 1   |          | *FRONT BUMPER                         | Deformed      | 2,242.00 FS | *1,793.60 FS |
| 2   | 1   |          | *FRONT BUMPER FIXING PARTS            | Not Necessary | 403.00 FS   | *- FS        |
| 3   | 1   |          | *FRONT BUMPER CLOSING ELEMENT         | Deformed      | 191.00 FS   | *152.40 FS   |
| 4   | 1   |          | *FRONT BUMPER SPOILER - LH / RH       | Not Necessary | 252.00 FS   | *- FS        |
| 5   | 1   |          | *FRONT BUMPER AIR GUIDE GRILLE - LH   | Cut           | 271.00 FS   | *216.40 FS   |
| 6   | 1   |          | *END CAP - LH                         | Deformed      | 30.00 FS    | *23.92 FS    |
| 7   | 4   |          | *SPRING CLIP - LH                     | Necessary     | 8.64 FS     | *8.64 FS     |
| 8   | 1   |          | *FRONT BUMPER GUIDE SECTION - LH      | Cracked       | 40.00 FS    | *31.52 FS    |
| 9   | 1   |          | *FRONT WHEEL COVER - LH               | Deformed      | 302.00 FS   | *241.20 FS   |
| 10  | 1   |          | *FRONT WHEEL COVER - RH               | Deformed      | 302.00 FS   | *241.20 FS   |
| 11  | 1   |          | *FRONT WHEEL COVER CLIP<br>(6PCS)     | Not Necessary | 5.00 FS     | -            |
| 12  | 1   |          | *FRONT FENDER - LH                    | Bent          | 1,481.00 FS | *1,184.80 FS |
| 13  | 1   |          | *FRONT FENDER ATTACHMENT PARTS        | Not Necessary | 69.00 FS    | *- FS        |
| 14  | 1   |          | *FRONT FENDER BRACKET - LH            | Not Necessary | 59.00 FS    | *- FS        |
| 15  | 1   |          | *BRACE - LH                           | Bent          | 93.00 FS    | *74.08 FS    |
| 16  | 4   |          | *HEX BOLTS                            | Not Necessary | 7.00 FS     | *- FS        |
| 17  | 2   |          | *DOUBLE STUD WITH HEXAGON DRIVE       | Not Necessary | 13.00 FS    | *- FS        |
| 18  | 1   |          | *FRONT FENDER CLOSING ELEMENT - LH    | Not Necessary | 30.00 FS    | *- FS        |
| 19  | 4   |          | *SPREADER RIVET                       | Necessary     | 6.00 FS     | *4.80 FS     |
| 20  | 1   |          | *FRONT WHEEL HOUSING LINER - LH       | Deformed      | 223.00 FS   | *178.40 FS   |
| 21  | 1   |          | *WHEEL HOUSING LINER ATTACHMENT PARTS | Not Necessary | 50.00 FS    | *- FS        |
| 22  | 1   |          | *OUTER WHEEL SPOILER - LH             | Not Necessary | 40.00 FS    | *- FS        |
| 23  | 1   |          | *INNER WHEEL SPOILER - LH             | Not Necessary | 40.00 FS    | *- FS        |
| 24  | 1   |          | *LED HEADLIGHT                        | Cut           | 9,074.00 FS | *7,259.20 FS |
| 25  | 1   |          | *HEADLIGHT HOSE - LH                  | Not Necessary | 35.00 FS    | *- FS        |
| 26  | 1   |          | *ALUMINIUM RIM                        | Cut           | 1,116.00 FS | *892.80 FS   |
| 27  | 2   |          | *RUBBER VALVE                         | Necessary     | 7.00 FS     | *4.96 FS     |
| 28  | 1   |          | *SUNDRIES                             | Necessary     | 200.00 FS   | *5.60 FS     |
| 29  | 1   |          | *HEADLIGHT MOUNTING RH                | Cracked       | 85.20 FS    | *85.20 FS    |
| 30  | 1   |          | *STEERING GEAR                        | Bent          | 4,720.80 FS | *4,720.80 FS |
| 31  | 1   |          | *TIE ROD END-LH                       | Bent          | 148.80 FS   | *148.80 FS   |
| 32  | 1   |          | *FRONT WISHBONE LINK-LH               | Bent          | 302.80 FS   | *302.80 FS   |
| 33  | 1   |          | *FRONT SWIVEL JOINT-LH                | Bent          | 162.80 FS   | *162.80 FS   |
| 34  | 1   |          | *FRONT LOWER GUIDE-LH                 | Bent          | 758.80 FS   | *758.80 FS   |
| 35  | 1   |          | *FRONT UPPER GUIDE-LH FRONT           | Bent          | 237.60 FS   | *237.60 FS   |
| 36  | 1   |          | *FRONT UPPER GUIDE-LH REAR            | Bent          | 237.60 FS   | *237.60 FS   |
| 37  | 1   |          | *FRONT WHEEL BEARING HOUSING-LH       | Bent          | 546.40 FS   | *546.40 FS   |
| 38  | 1   |          | *FRONT WHEEL BEARING-LH               | Bent          | 185.20 FS   | *185.20 FS   |
| 39  | 1   |          | *FRONT WHEEL HUB-LH                   | Bent          | 360.40 FS   | *360.40 FS   |
| 40  | 1   |          | *FRONT SUSPENSION BOLTS & NUTS        | Bent          | 165.60 FS   | *165.60 FS   |

F=Franchise part. S=SpcNett.

Total Parts (S\$) 24,501.64 20,225.52

Report was unsubmitted during this print-out.

## Recommended Miscellaneous Items

There are no new miscellaneous items selected.

## Recommended Labour

| No                      | Particulars                                                                                                                                         | Lab.Type | Repairer's | Amount   |
|-------------------------|-----------------------------------------------------------------------------------------------------------------------------------------------------|----------|------------|----------|
| <b>Labour Items</b>     |                                                                                                                                                     |          |            |          |
| 1                       | TO REMOVE AND TRANSFER FRONT WIRE HARNESS FOR HEADLIGHTS, HORNS, FOG LAMPS, OUTSIDE TEMPERATURE SENSOR, HEADLIGHT WASHER ASSY AND FRONT PARKING AID | New      | 480.00     | 480.00   |
| 2                       | TO DISMANTLE AND RENEW FRONT BUMPER, LHS FRONT FENDER AND HEADLIGHT. RE-ORGANISE FRONT CRASH MANAGEMENT COMPONENTS. REINSTALL ALL PARTS REMOVED     | New      | 3,150.00   | 1,500.00 |
| 3                       | TO DISMANTLE LHS FRONT DOOR PANEL TRIMS, REMOVE AND REINSTALL LHS WING MIRROR ASSY                                                                  | New      | 450.00     | 300.00   |
| 4                       | TO RESPRAY FRONT BUMPER, LHS FRONT FENDER AND LHS FRONT DOOR                                                                                        | New      | 3,000.00   | 1,800.00 |
| 5                       | TO RENEW LHS FRONT RIM AND CARRY OUT WHEEL ALIGNMENT                                                                                                | New      | 280.00     | 280.00   |
| 6                       | TO CARRY OUT DIAGNOSTIC CHECK                                                                                                                       | New      | 192.00     | 192.00   |
| 7                       | TO DISMANTLE FRONT SUSPENSION ASSY.INSPECT FOR DAMAGES AND RENEW ACCORDINGLY.                                                                       | New      | 2,800.00   | 2,800.00 |
| Gross Labour Cost (S\$) |                                                                                                                                                     |          | 10,352.00  | 7,352.00 |

Report was unsubmitted during this print-out.

< END OF ESTIMATES >