

ASSIGNMENT

From: Date: 25/6/19

Estimated Cost:

OD TP NWS / TP RES / OD RES / EVA / INV / MV

To Inspect Vehicle No: SLU 5949C
at Workshop n/s: Premium Automobile
of 55 ubi Road 1

Insured:

Policy No: 1700079236-01

Claims No:

Sum Insured: Excess: 600
(Client's Record)

Make of Veh: 11am

(Policy Condition)

Remark: The veh had commenced its repair at the time of inspection.

N/S	O/S

Bal. or Market Value: 41170.

IDAC Accident Rpt: Consistent? Yes or No

GIA / PR Seen: Consistent? Yes or No

Est. Repairs: 4 days Res.: Yes or No

Lum Sum: % 3 Val: Yes or No

CA / REV / REP. / 24 HRS

Date: Person Contacted: Vehicle: IN / OUT Tony

Veh No: SLU5949C Vi Regic: 217, Per.

Type: M.Car / M.Cycle / Bus / Van / Lorry / Taxi / Prime Mover /

Truck / Trailer or

Make: Audi A4 cc 1395

Colour: Black A/C: Insured / Std / NI / NA

Sp Reading: 22432 T/Radio: Insured / Std / NI / NA

Eng/No:

C/No: WAM 222 F45 JA 036156.

Gen Cond: Good / Fair / Poor / Burnt

Steering: In order / Jammed / Leaked / Burnt or

Brake: In order / Jammed / Leaked / Burnt or

Modi: Nil / S/Rim / STD A/Rim or

Tyre Size: 205/60R 16
R:

BS / DUN / EXNOVA / GY / FS / LIZA / MIC / OHTSU / PIR / SUMI /

TOYO / YOKO or

Front

Rear

R/Bal: 6 mm R/Bal: 6 mm

L/Bal: 6 mm L/Bal: 6 mm

D.O.A: 19/6/19 D.O.I: 25/6/19.

Survey held at Premium Ubi

Des. of Damages: Frt / Rear / O/S / N/S / UIC / Rooftop or

Frnt o/s
The UIC / Chassis frame / Body Structure affected due to collision.

Date / Time Action / Instruction 87 204800

26/6/19 Revert via merimen
26/6/19 Rere approved \$12,935 from Victor by merimen
26/6/19 Informed Tony c/A ex \$600 by email

30/8/19 Final fig \$11,231.92 (Real 9854.08, 47%) confirmed by email

RECEIVED 16 SEP 2019

Date/Time, File Path (v) ☐ : Prel. Report

☐ : Final Report

Date/Time, File Path (v)

2) 16/9- typist

Report Format: Merimen

Logup Sum / LEF: 11,231.92

Days Of Repair: 4

Resurvey No. of Trip: 1

Add Fee: ☐ Site Insp (5)

☐ Interview (5)

☐ Tech. Insp (5)

☐ Wheel stud (5)

Survey Fee:

Transportation:

5 x RS: 54

Phone:

11

211

Veron Chen (LKKAUTO)

From: Veron Chen (LKKAUTO)
Sent: Wednesday, 26 June 2019 4:46 PM
To: Claims Dept; SUR
Subject: RE: OD CLAIM FOR SLU 5949 C-DOA: 19/6/2019

Dear Tony,

As instructed by our client, please proceed to repair the **insured vehicle SLU 5949C (Excess \$600/-)**.

If there are any check items or supplementary items please inform our office's Assignment Team at Tel: 6741 8434 to arrange our surveyor for inspection.

All supplementary items and unconfirm items are subjected to further approval from insurance company before completion of the repair.

*Our client reserve their right **not to pay** if there is no valid approval obtained before repair.

Best Regards,

Veron Chen | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6256-3561 | email :sur@lkkauto.com | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Claims Dept <claims@premiumauto.com.sg>
Sent: Tuesday, 25 June 2019 3:58 PM
To: SUR <sur@lkkauto.com>
Cc: 'Claims' <claims@premiumauto.com.sg>
Subject: OD CLAIM FOR SLU 5949 C

Dear all,

Survey had carry out this morning by Taufikh. Kindly assist follow up approval and excess amount.

Thank you.

Best Regards,
Tony Foong
Claims Advisor

Premium Automobiles Pte Ltd (Reg No 199902271W)

55 Ubi Road 1 Singapore 408699

p. +65 6366 2323, d. +65 67689911

e.mailto:claims@premiumauto.com.sg w. www.audi.com.sg

Audi Showroom, Audi Centre 281 Alexandra Road Singapore 159938 p. +65 6836 2223

View Received Message

This mail is associated with :

***SLU5949C (17370644215G)**

OD

Jun 19 2019 1:10PM

[NG ZI HAO]

Premium Automobiles Pte Ltd

[Reply](#) [Reply All](#) [Mark as Unread](#) [Print Message](#) [Delete Message](#) [Forward](#)

From AIG Asia Pacific Insurance Pte. Ltd. (AIG_SG), sent on 26/06/2019 16:09 PM.

To LKK_HQ

Subject Alert - Adj Mandate Approved (S\$12935.00) - SLU5949C - Claim Handler: Gan, Hunchung

Approved:12935.00:Re-inspection to be done for damage check and supplementary items / labour.

DOCUMENTS SUMMARY

There are no documents.

Veron Chen (LKKAuto)

From: Do-Not-Reply <do-not-reply@merimen.com>
Sent: Wednesday, 26 June 2019 4:00 PM
To: Taufikh (LKKAuto)
Subject: SLU5949C / OD / 19/06/2019 / Coverage & Excess update

This mail is associated with :
***SLU5949C (1737064421SG)**
OD
Jun 19 2019 1:10PM
[NG ZI HAO]
Premium Automobiles Pte Ltd

Dear LKK Auto Consultants Pte Ltd

Please note that policy is in force and excess amount is \$600.00

Thank you
Gan, Hunchung

This is an auto-generated email. Do not reply to this email.

Sent by : Yap, Weijoe (AIG Asia Pacific Insurance Pte. Ltd.)



This email has been checked for viruses by AVG antivirus software.
www.avg.com

LKK Auto Consultants Pte Ltd (Co.Reg.No:199607198R)

51 Ubi Ave 1 #01-25, Paya Ubi Industrial Park

Singapore 408933

Tel: 6256-3561 Fax: 6844-8805 Email: sur@lkkauto.com; assignments@lkkauto.com

To:	AIG Asia Pacific Insurance Pte. Ltd. AIG Building 78 Shenton Way #08-16 Singapore 079120	From:	LKK Auto Consultants Pte Ltd 51 Ubi Ave 1 #01-25 Paya Ubi Industrial Park Singapore 408933
Attn:	Yap, Weijoe	Date:	26 Jun 2019

Preliminary Advice

Vehicle No	: SLU5949C	Accident Date	: 19/06/2019
Make	: AUDI A4	Policy No.	: 1700079236-01
Assignment Date	: 26/06/2019	Excess	: S\$0.00
Date of Inspection	: 25/06/2019	Est. Duration of Repair	: 4.00
Inspection At	: PREMIUM AUTOMOBILES PTE LTD (UBI) 55 UBI ROAD 1 SINGAPORE 408699		

Point of Impact / General Description of Damages

The vehicle sustained impact / damages front o/s portion and parts claimed are consistent to the accident.

Repairer's Estimate (Gross)	:S\$	21,116.00
Revised Amount	:S\$	12,935.00
Check Items (Estimated)	:S\$	5,621.00
Total	:S\$	18,556.00
Lump Sum Repair	:S\$	

Total Loss Consideration

New for Old Value	:S\$	
Pre-Accident Value	:S\$	117,000.00
COE / PARF Rebate	:S\$	69,431.00
Salvage Value	:S\$	
Margin for Repair	:S\$	47,569.00

Remarks

- (X) The vehicle is repairable at our adjusted amount. We have also confirmed excess and policy coverage. Kindly let us have your authorisation.
- () The vehicle is uneconomical to be repaired, you are advised to invite tender for the wreck.
- () Other comments :

> [Back to OneMotoring](#)

Enquire PARF/COE Rebate for Registered Vehicle

Vehicle Owner Particulars	
Owner ID Type:	Singapore NRIC
Owner ID:	9694D
Vehicle Details	
Vehicle No.:	SLU5949C
Vehicle to be Exported:	No
Intended Deregistration Date:	19 Jun 2019
Vehicle Make:	AUDI
Vehicle Model:	A4 1.4 TFSI S TRONIC
Primary Colour:	Black
Manufacturing Year:	2017
Engine No.:	CVN047470
Chassis No.:	WAUZZZF45JA036156
Maximum Power Output:	110.0 kW (147 bhp)
Open Market Value:	\$32,724.00
Original Registration Date:	07 Dec 2017
First Registration Date:	07 Dec 2017
Transfer Count:	0
Actual ARF Paid:	\$27,814.00
Intended PARF Rebate Details	
PARF Eligibility:	Yes
PARF Eligibility Expiry Date:	06 Dec 2027
PARF Rebate Amount:	\$20,860.00
Intended COE Rebate Details	
COE Expiry Date:	06 Dec 2027
COE Category:	B - Car above 1600cc or 97kW (130bhp)
COE Period(Years):	10
QP Paid:	\$57,390.00
COE Rebate Amount:	\$48,571.00
Total Rebate Amount:	\$69,431.00

The information contained herein is correct as at 19 Jun 2019

OK



CERTIFICATE OF INSURANCE

AUDI AUTO PROTECTOR PRIVATE VEHICLE

Name of Policyholder : NG ZI HAO
 Period of Insurance : 07 Dec 2018 To 06 Dec 2019
 Engine No. : CVN047470
 Chassis No. : WAUZZZF45JA038158

Vehicle No. : SLU5949C
 Policy No. : 1700079238-01
 Endorsement No. :
 Issued Date : 30 Oct 2018

ABOUT THE COVER

Make/Model : AUDI A4 1.4 TFSI S tronic
 Engine Capacity/Tonnage : 1,395.00 CC
 Driver Restriction : NA
 Sum Insured : Market Value
 Off Peak Car : No
 First Year of Registration : 2017
 Insuring with COE/PARF : Yes

Person or Classes of Persons Entitled to Drive* :

a) The Policyholder
 b) Any other person who is driving on the Policyholder's order or with his/her permission.
 This Policy will indemnify the Policyholder or any authorised driver only if he/she meets the specified age condition.

* You have to pay an additional sum of \$3,000 as "Young and/or Inexperienced Driver Excess" ("YIDR") if You are or Your Authorised Driver (named or unnamed) is under the age of 23 and/or has less than 2 years' driving experience.

Age Condition : All Age Condition

Limitation as to use* :

Use only for social, domestic and pleasure purposes and for the Policyholder's business.
 This Policy does not cover use for hire or reward, driving tuition, driving test, racing, pace-making, reliability trial or speed-testing, the carriage of goods other than samples in connection with any trade or business or use for any purpose in connection with Motor Trade.

Loss of Use 1800cc - 2000cc Optional

* Limitations rendered inoperative by Section 8 of the Motor Vehicles (Third-Party Risks and Compensation) Act (Cap. 189) and Section 95 of the Road Transport Act, 1987 (Malaysia), are not to be included under these headings.

EXCESS

Section 1
 Fire - \$0 Own Damage - \$500 Theft - \$0 Flood Cover - \$0

Section 2
 Property Damage - \$0

Windscreen : \$100

Named Driver and Excess (where applicable)

NG ZI HAO

APPROVED REPORTING CENTRES/AUTHORISED REPAIRERS (FOR CLAIMS RELATED REPAIRS)

1. Audi Customer Service Center Add: 55 Ubi Road 1 Singapore 408609 63662323

For other Approved Reporting Centres/AIG Authorised Repairers, please contact our 24-hour accident emergency hotline at +65 6336 6200. Alternatively, you may refer to AIG website www.aig.com.sg or AIG SG Mobile App. Simply search and download "AIG SG" from iTunes or Google Play.

IMPORTANT NOTES

Hire Purchase Company/Employer's Loan: NA

We hereby certify that the policy to which this Certificate of Insurance relates is issued in accordance with the provisions of the Motor Vehicles (Third Party Risks and Compensation) Act (Cap. 189), Part IV of the Road Transport Act, 1987 (Malaysia) and Motor Vehicles (Third Party Risks) Rules, 1959 (Malaysia).


0504125200

PREMIUM LEASING - AP

281 ALEXANDRA ROAD AUDI CUSTOMER SERVICE CENTRE

SINGAPORE 159938

Underwritten by AIG Asia Pacific Insurance Pte. Ltd.


 AIG Asia Pacific Insurance Pte. Ltd.
 AUTHORISED REPRESENTATIVE

SDPOMM

REPUBLIC OF SINGAPORE DRIVING LICENCE



License Number **S9019694D**

1999

NG ZI HAO

Print Date: 03 Jun 1990

Invoice Date: 12 Feb 2019



REPUBLIC OF SINGAPORE
IDENTITY CARD NO. S9019694D



1999

NG ZI HAO

黄子豪

Figure 1

CHINESE

These are known

03-06-1990

Country/Place of birth.

SINGAPORE

2007

50

2017年12月15日 星期五

YOU ARE LICENSED TO DRIVE VEHICLES IN THE FOLLOWING CLASS(ES)

EFFECTIVE DATE

Class 3

Motor cars with unladen weight $\geq 3000\text{kg}$ with ≥ 7 passengers, exclusive of driver; and other motor vehicles with unladen weight $\geq 2500\text{kg}$



NP 428A



6749389

HWDC No. S9019694D



Methods and Materials

28-02-2019

References

APT BLK 774 BEDOK RESERVOIR VIEW
#04-105
SINGAPORE 470774

SINGAPORE ACCIDENT STATEMENT

IMPORTANT NOTICE

1. Please report correctly the details of the accident to speed up the claims process.
2. This Form must be completed by the Policyholder and/or the Authorised Driver.
3. Information provided must be as truthful and accurate as possible. Any wilful misrepresentation or withholding of material facts may allow insurance companies to repudiate policy liability.
4. The issue and acceptance of this Form by insurance companies is not an admission of policy liability on the part of the insurance companies.
5. Any false reporting may be referred to the Police for investigation.
6. This report will be forwarded by the insurers of the GIA Records Management Centre established by the General Insurance Association of Singapore (GIA) for archiving and that copies of this report will, for a fee, be made available upon application by interested parties.
7. By the lodgement of this report to the insurers, you hereby consent to the archiving of this report at the centre and to copies of the report being made available aforesaid.

ACCIDENT STATEMENT

Date Of Report	19/06/2019 14:35
Date Of Accident	19/06/2019 13:10
Exact Location Of Accident	83 FARLEIGH AVENUE
Country/State of Loss	SINGAPORE

DETAILS OF OWN VEHICLE

Vehicle Registration Number	SLU5949C
Insured/Policyholder	
Name Of Registered Owner	NG ZI HAO
NRIC No	S9019694D
Email Address	ALAMAK-NG@HOTMAIL.COM
Mobile Phone No	(LOCAL) +65-91559340
Alternative Phone No	OTHERS-91559340

Vehicle Particulars

Manufacturer	AUDI
Model	A4 SEDAN 1.4 TFSI S
Exact Purpose for which vehicle was being used at time of accident	PRIVATE USE
Are you claiming under your own insurance policy for repair to your vehicle?	YES
If No, Please state action to be taken	
Vehicle Category	PRIVATE CAR

Insurance Company

Name of Insurance Company	AIG ASIA PACIFIC INSURANCE PTE. LTD.
Type Of Coverage	COMPREHENSIVE
Fleet Policy	NO
Policy Number	1700079236-01
Cover Note Number	

Driver

Name of Driver	NG ZI HAO
NRIC No	S9019694D
Date Of Birth	03/06/1990
Occupation	INDOOR
Date Of Driving Pass	26/12/2009
Driving Experience	9 YEARS AND 5 MONTHS
Gender	MALE
Mobile Number	(LOCAL) +65-91559340
Fax Number	
Contact Number	OTHERS-91559340
EMail Address	ALAMAK-NG@HOTMAIL.COM

Address	APT BLK 744 BEDOK RESERVOIR VIEW #04-105
Postcode	470774
Was driver an employee of the Insured's Company	NO
If No, Relationship of the Driver with the Insured	OWNER
Vehicle Registration Number of Driver's Own Vehicle	-
	-
	-
Insurance Company of Driver's Own Vehicle	-
	-
	-

General Information of the Accident

Type Of Accident	COLLIDED INTO PROPERTY
Weather Conditions	CLEAR
Road Surface	WET

Other Information

Was any foreign vehicle involved in this accident?	NO
Number of vehicles (including own vehicle) involved in the accident	1
Was any body injured in the Accident?	NO
Was any injured conveyed to hospital by ambulance?	NO
Was any other material or property damaged?	YES
I have been approached by unknown person(s) soliciting/offering accident claims assistance.	NO
Number of Passengers (Including Driver)	2
Passenger 1	NAME: : COLENE GENDER: : FEMALE

Details of Police Action

Was the accident reported to the police?	NO
If Yes, Please state which Police Station	
Was notice of intended Prosecution given?	NO
If Yes, against whom?	

Circumstances of Accident

WAS TURNING INTO AN EMPTY HOUSE TO DROP OFF A FRIEND. THERE WAS A PROTRUDE THING OFF THE HOUSE DOOR LEDGE WHICH I DID NOT SEE AND THE ENTIRE RIGHT SIDE OF MY CAR GOT HIT BY IT WHEN I AM TURNING LEFT INTO THE HOUSE.

Attachment(s)

Are accident photos available for attachment?	YES
Was there any video captured by Car Camera?	NO
Was there any audio recorded?	NO

Sketch Plan

SKETCH PLAN

IMPORTANT NOTICE

1. Please report correctly the details of the accident to speed up the claims process.
2. This Form must be completed by the Policyholder and/or the Authorised Driver.
3. Information provided must be as truthful and accurate as possible. Any wilful misrepresentation or withholding of material facts may allow insurance companies to repudiate policy liability.
4. The issue and acceptance of this Form by insurance companies is not an admission of policy liability on the part of the insurance companies.
5. Any false reporting may be referred to the Police for investigation.
6. The report will be forwarded by the insurers of the GIA Records Management Centre established by the General Insurance Association of Singapore (GIA) for archiving and that copies of this report will for a fee be made available upon application by interested parties.
7. By the lodgment of this report to the insurers, you hereby consent to the archiving of this report at the centre and to copies of the report being made available aforesaid.
8. **Consent under the Personal Data Protection Act (PDPA)**

I understand, acknowledge, agree and consent that:

- (a) My insurer, my workshop and the General Insurance Association of Singapore ("GIA") may/are permitted to collect, use, disclose and/or process my personal data/personal information set out in this form and any other personal information provided by me or possessed by my insurer (collectively the "Personal Information") and disclose and transfer such Personal Information to all insurer(s) who have insured vehicle(s) involved in this accident (all insurer(s) who have insured vehicle(s) involved in this accident shall be collectively referred to as the "Insurers"), the Insurers' lawyers/law firms, the Monetary Authority of Singapore and any relevant government agency/authority (such as the police), for the purpose(s) of:
 - (i) processing, handling and/or dealing with my claims including the settlement of the claims and any necessary investigations relating to the claims;
 - (ii) investigating the accident and/or my claims;
 - (iii) carrying out and/or dealing with my instructions or responding to any enquiries by me;
 - (iv) administering my claims (including the mailing of correspondence, statements, invoices, reports or notices to me, which could involve disclosure of certain personal data about me to bring about delivery of the same as well as on the external cover of envelopes/mail packages); and/or
 - (v) complying with applicable law in administering, processing, handling and/or dealing with my claims (collectively the "Purposes")
- (b) all insurer(s) who have insured vehicle(s) involved in this accident and the Insurers' lawyers/law firms, may/are permitted to collect, use, disclose and/or process my Personal Information for one or more of the above Purposes; and
- (c) my Personal Information may/can be disclosed by any of the Insurers and/or GIA to their third party service providers or agents (including their lawyers/law firms), which may be sited outside of Singapore, for one or more of the above Purposes.
- (d) my Personal Information will also be collected and used to compile claims history for the purpose of fraud detection, investigation and management in present and all future claims.
- (e) the information so collected under (d) above may be shared / disclosed:
 - (i) to all insurers and/or any other third parties that assist in evaluating, investigating, controlling or managing fraud, regulators, law enforcement and government agencies as reasonably required for the purposes stated; or
 - (ii) for complying with requirements under any regulations, laws or court orders.

Policyholder's Signature

Date & Time:

1/11/18

Driver's Signature

(If driver is not the policyholder)

Date & Time:

Reporting Centre Personnel's Signature

Name: Tony Fong

NRIC/TIN No: 82040478

Sketch Plan #2

SKETCH PLAN



DESCRIBE CIRCUMSTANCES OF THE ACCIDENT

Was turning into an empty house to drop off a friend. There was a partially empty off the ^{top} floor ledge which I did not see and the corner right side of my car got hit by it. When I was turning left into the house.

DECLARATION

I/We declare the foregoing particulars are true in every respect.

Policyholder's Signature

Date & Time:

10/6/19

Driver's Signature

(If Driver is not the policyholder)

Date & Time:

Reporting Centre Personnel's Signature

Name:

Guy Fong

NRIC/TPN NO:

6720701925

SKETCH PLAN

IMPORTANT NOTICE

1. Please report correctly the details of the accident to speed up the claims process.
2. This Form must be completed by the Policyholder and/or the Authorised Driver.
3. Information provided must be as truthful and accurate as possible. Any wilful misrepresentation or withholding of material facts may allow insurance companies to repudiate policy liability.
4. The issue and acceptance of this Form by insurance companies is not an admission of policy liability on the part of the insurance companies.
5. Any false reporting may be referred to the Police for investigation.
6. The report will be forwarded by the insurers of the GIA Records Management Centre established by the General Insurance Association of Singapore (GIA) for archiving and that copies of this report will for a fee be made available upon application by interested parties.
7. By the lodgment of this report to the insurers, you hereby consent to the archiving of this report at the centre and to copies of the report being made available aforesaid.
8. **Consent under the Personal Data Protection Act (PDPA)**

I understand, acknowledge, agree and consent that:

- (a) My insurer, my workshop and the General Insurance Association of Singapore ("GIA") may/are permitted to collect, use, disclose and/or process my personal data/personal information set out in this [form] and any other personal information provided by me or possessed by my insurer (collectively the "Personal Information") and disclose and transfer such Personal Information to all insurer(s) who have insured vehicle(s) involved in this accident (all insurer(s) who have insured vehicle(s) involved in this accident shall be collectively referred to as the "Insurers"), the Insurers' lawyers/law firms, the Monetary Authority of Singapore and any relevant government agency/authority (such as the police), for the purpose(s) of:
 - (i) processing, handling and/or dealing with my claims including the settlement of the claims and any necessary investigations relating to the claims;
 - (ii) investigating the accident and/or my claims;
 - (iii) carrying out and/or dealing with my instructions or responding to any enquiries by me;
 - (iv) administering my claims (including the mailing of correspondence, statements, invoices, reports or notices to me, which could involve disclosure of certain personal data about me to bring about delivery of the same as well as on the external cover of envelopes/mail packages); and/or
 - (v) complying with applicable law in administering, processing, handling and/or dealing with my claims. (collectively the "Purposes")
- (b) all insurer(s) who have insured vehicle(s) involved in this accident and the Insurers' lawyers/law firms, may/are permitted to collect, use, disclose and/or process my Personal Information for one or more of the above Purposes; and
- (c) my Personal Information may/can be disclosed by any of the Insurers and/or GIA to their third party service providers or agents (including their lawyers/law firms), which may be sited outside of Singapore, for one or more of the above Purposes.
- (d) my Personal Information will also be collected and used to compile claims history for the purpose of fraud detection, investigation and management in present and all future claims.
- (e) the information so collected under (d) above may be shared / disclosed:
 - (i) to all insurers and/or any other third parties that assist in evaluating, investigating, controlling or managing fraud, regulators, law enforcement and government agencies as reasonably required for the purposes stated, or
 - (ii) for complying with requirements under any regulations, laws or court orders.

Policyholder's Signature

Date & Time:

17/1/19

Driver's Signature

(If driver is not the policyholder)

Date & Time:

Reporting Centre Personnel's Signature

Name: Tony Fong

NRIC/FIN No.: 62040197X

SKETCH PLAN



DESCRIBE CIRCUMSTANCES OF THE ACCIDENT

Was turning into an empty house to drop off a friend. There was a protruding thing off the ^{house} door ledge which I did not see and the entire right side of my car got hit by it when I was turning left into the house.

DECLARATION

I/We declare the foregoing particulars are true in every respect.

Policyholder's Signature

Date & Time: 19/6/19

GUARME SketchPlanForm_V3

Driver's Signature

(If driver is not the policyholder)

Date & Time:

Reporting Centre Personnel's Signature

Name: Tony Fong

NRIC/FIN No.: G2040197X



Details of Accident

DATE: 19/06/2009

TIME: 13:10 Hrs

Exact Location of Accident: 83 Forleigh Avenue

Details of own Vehicle

Vehicle Registration Number: SLU 5440C

Name of Registered Owner: Ng Z. Hoo

Nric: Pink / Blue 59019644D

Fin / Passport No.: _____

Date of Birth (DD/MM/YYYY): 03/01/1990

Address: Blk 774 BldgK Reservoir View #04-103 5470774

Contact: _____ (Hm) _____ (Off) 91554346 (Hp)

Email: slawok-hy@hotmail.com

Vehicle Particulars (Own Vehicle)

Vehicle make & model: A4

Type of vehicle: Audi

Exact purpose for which vehicle was

Being used at time of accident

(Private / commercial / Hire & Reward)

Are you claiming under your own

: Yes / No

Insurance policy for repair to your vehicle?

: If no, please indicate intention: _____

Vehicle Category:

: Private / Commercial / Motorcycle

Insurance (Own Vehicle)

Name of Insurance Company: AIG

Type of Policy:

: ACT / Comprehensive / 3rd Party / 3rd party Fire & Theft

Fleet Policy:

: Yes / No

Policy Number:

: _____

Motor CI:

: _____

Driver Particulars

Name of Driver: Same As Above

Nric: Pink / Blue _____

Fin / Passport No.: _____

Date of Birth (DD/MM/YYYY): 03/01/1990

Occupation:

: Indoor / Outdoor

Class 3 Pass date:

03/01/1990

Gender:

: Male / Female

Address:

: _____

Contact:

: _____ (Hm) _____ (Off) _____ (Hp)

Email:

: _____

Was driver an employee of the insured's co.?

: Yes / No

If no, relationship of driver with the insured

: Owner

Vehicle registration no. of driver's own vehicle:

: _____

(If Applicable)

Insurance company of driver's own vehicle

: _____

(If Applicable)

No. of Pax inside your vehicle: 2

1) Name: Colene

Gender: Male / Female

2) Name: _____

Gender: Male / Female

3) Name: _____

Gender: Male / Female

4) Name: _____

Gender: Male / Female

Any Video Footage: Yes / No

Accident Statement : Part 2

General Information of Accident

Type of Collision : _____

(eg. Chain collision, side swipe, front to rear)

Weather Conditions : Clear / Rainy Others : _____

Road Surface : Dry / Wet Others : _____

Other Information

a) Was anybody injured in the accident? Yes / No If Yes : Anyone Convey by Ambulance Yes / No
b) Was any other vehicle or property damaged? Yes / No
(including witness)

Details of Police Action

Was the accident reported to the police? Yes / No

Was notice of intended prosecution given? Yes / No

Details of Other Vehicle Property

Vehicle Registration No. : NA

Vehicle Make / Model / Colour : _____

Details of Property : _____

Details of Other Vehicle's Insured/Policy Holder/Driver

Name of Driver : _____

NRIC Pink / Blue : _____ Fin / Passport No : _____

Contact : _____

Address : _____ S()

Insurance Company

Name of Insurance Company : _____

Nature of Damage : _____

Details of Witness

Name : _____

Contact : _____

Email Address : _____

Accident Photo





AIG Asia Pacific Insurance Pte. Ltd
AIG Building
78 Shenton Way
#07-16

MOTOR ACCIDENT INTERVIEW FORM

NAME : Ng Zi Hao
VEHICLE NUMBER : SLV 5949C
DATE/ TIME OF ACCIDENT : 19/6/19 13:10
PLACE OF ACCIDENT : 83 Farleigh Avenue
THIRD PARTY VEHICLE (IF ANY) :

.....
WHERE DID YOU START YOUR JOURNEY AND WHERE WAS THE INTENDED DESTINATION BEFORE THE ACCIDENT?

Was travelling from Bedok to Farleigh Avenue to drop a friend off

DID YOU DRINK ANY ALCOHOLIC DRINKS BEFORE YOU DRIVE ON THE DAY OF THE ACCIDENT? IF YES, DID THE TRAFFIC POLICE CONDUCT ANY BREATHE-ANALYSER TEST ON YOU? IF YES, WHAT WAS THE RESULTS?


No

WHAT IS THE TYPE OF COLLISION AND THE EXTENSIVENESS OF THE DAMAGES TO ALL VEHICLES INVOLVED?

My car hit into something protruding out at the side of the door, ^{while I'm turning left} and the right side of my car got damaged as a result of it

WERE YOU OR YOUR PASSENGER/S INJURED? IF INJURED, WHICH HOSPITAL? WERE YOU TAKEN TO THE TRAFFIC POLICE FOR INVESTIGATION?

No injury


NAME: Ng Zi Hao


I AFFIRMED THE ABOVE INFORMATION IS GIVEN TO MY BEST KNOWLEDGE


UNDERTAKING

I, Ng Zi Hou, (NRIC No. S9019694D), hereby confirm that the Singapore Accident Statement lodged by me on 19/6/19 at 1335 hours pertaining to the accident involving motor car Reg. No: 56U59996, in which I was the driver are true and accurate to the best of my knowledge, information and belief.

I acknowledge that my insurers are not liable under the contract of insurance if there is a breach of policy terms and conditions.

In the event that an unrelated/unreported third party property or injury claim arises or there is evidence emerges that there is a breach of policy terms and conditions, I irrevocably undertake to absolve my insurer from all liability under the contract of insurance and I undertake to re-pay any sums paid by my insurers pursuant to the contract of insurance upon receipt of written demand by my insurers.

Signature : 
Name of Insured / Driver : Ng Zi Hou
Nric No. : S9019694D
Date : 19/6/19

Signature : 
Name of Policyholder : Ng Zi Hou
Nric No. : S9019694D
Date : 19/6/19

Premium Automobiles

55 Ubi Road 1, Singapore 408699

Tel : 6366 2323 Fax : 6841 1183

Email: Nora.khai@premiumauto.com.sg / claims@premiumauto.com.sg

Telefax

Estimate : Accident Repairs
Workshop : Ubi Road 1
Contact No : 6366 2323
Fax No : 6841 1183
Reference : PA/OD/0775/2019/TG
Date : 20-Jun-19

Vehicle NOT IN workshop. Kindly arrange for survey.

AIG Asia Pacific Insurance Pte Ltd

78 Shenton Way
#07-16 AIG Building
Singapore 079120

Attn: Mr. Adrian Ling - Motor Claims Dept
Tel: 6841 0055 - Fax: 6256 4315

Owner's Name : Mr. Ng Zi Hao
Address : Blk 775 Bedok Reservoir View
#04-105
Singapore 470774
Telephone : HP +65 91559340
Type of Claim : Own Damage Claims
Policy No. : 1700079236-01
Vehicle No : **SLU 5949 C**
Model Code : Audi A4 Sedan 1.4 TFSI S
Model / Year : Dec-17
Engine No : CVN 047470
Chassis No : WAUZZZF45JA036156
Mileage : -
Date In : -
Liability : -
Excess Cost : -
Estimated By : Johnny Boo / Allan Wu
Accident Date : 19-Jun-19
Place of Accident : 83 Farleigh Avenue

LKK Auto Consultants hence notify
the Repairer of the following:

- To resurvey before/after spray painting
- To display damaged part(s) during resurvey
- Parts prices are subject to confirmation
- Third party survey is on a "Without Prejudice" basis
- No illegal modification(s) is allowed
- Supplementary item(s) must be resurveyed and
is subject to final approval from Insurance Company

Acknowledged by Repairer
Signature:
Date:

Premium Automobiles

55 Ubi Road 1, Singapore 408699

Tel : 6366 2323 Fax : 6841 1183

Telefax

Estimated Labour Charges for Accident Vehicle. SLU 5949 C

S/N	Nature of Jobs	Estimated Charges	Surveyor's Recommendation
1	To remove and transfer front wire harness for headlights, horns, outside temperature sensor and headlight washer assy.	S/N \$ 360.00	✓ ✓
2	To dismantle and renew front bumper, rhs front fender and rhs headlight. Re-organise crash management components. Reinstall all parts removed.	\$ 2,450.00	1250 ✓
3	To respray front bumper and rhs front fender.	\$ 2,000.00	1100 ✓
4	To carry out diagnostic check.	S/N \$ 192.00	✓ ✓
TOTAL LABOUR CHARGES		: \$ 5,002.00	

Premium Automobiles

55 Ubi Road 1, Singapore 408699

Tel : 6366 2323 Fax : 6841 1183

Telefax

Material List for Accident Vehicle Regn No. SLU 5594 C

S/N	Parts Description		Damage Parts & Prices	
			S/NETT	REMARKS
1	FRONT BUMPER COVER	\$	1,946.00	de 1556.80
2	FRONT BUMPER FIXING PARTS	\$	258.00	? X nn
3	FRONT BUMPER SUCURING STRIP	2 \$	64.00	na 50.88
4	FRONT CENTER LOWER GRILLE	\$	178.00	? X nn
5	FRONT CLOSING ELEMENT- LOWER CENTER	\$	191.00	? 150.40 de ✓
6	FRONT BUMPER AIR GUIDE - RH	\$	56.00	? X nn
7	RADIATOR GRILLE	\$	1,053.00	? X nn
8	FRONT BUMPER AIR GUIDE GRILLE - RH	\$	123.00	mis 98
9	FRONT BUMPER GUIDE SECTION - RH	\$	34.00	} X nn
10	FOAM FILLER PIECE	\$	113.00	
11	FRONT BUMPER CARRIER	\$	733.00	
12	FRONT BUMPER TOP COVER	\$	116.00	
13	CAUTION STICKER	NEC \$	13.00	
14	A/C STICKER	NEC \$	7.00	
15	LOCK CARRIER BRACKET	\$	125.00	
16	FRONT BUMPER SUPPORT - LH/RH	\$	51.00	
17	HORN FOR LOW TONE - RH	\$	262.00	X
18	SPRING SHACKLE - RH	\$	26.00	? }
19	FRONT FENDER - RH	\$	700.00	bl ✓ 559.60
20	FRONT FENDER ATTACHMENT PARTS - RH	\$	183.00	? X nn
SUB TOTAL SPARE PARTS		:	\$	6,232.00

Premium Automobiles

55 Ubi Road 1, Singapore 408699
Tel : 6366 2323 Fax : 6841 1183

Telefax

Material List for Accident Vehicle Regn No. SLU 5949 C

S/N	Parts Description	Damage Parts & Prices	
		S/NETT	REMARKS
21	CLOSING ELEMENT FOR FRONT FENDER - RH	\$ 45.00	? x nn
22	BRACKET FOR FRONT FENDER - RH	\$ 32.00	? x nn
23	POP RIVET	6 \$ 18.00	ne ✓ 14.40
24	FRONT FENDER SUPPORT - RH	\$ 107.00	X nn
25	WHEEL HOUSING LINER - RH	\$ 220.00	? }
26	WHEEL HOUSING LINER ATATCHMENT PARTS	\$ 82.00	? } x nn
27	WHEEL SPOILER	-	? }
28	FRONT FENDER TRIM PLATE - RH	\$ 33.00	? }
29	STONE CHIP GUARD - RH	\$ 46.00	ne ✓ 36.64
30	FRONT FENDER TOP COVER - RH	\$ 28.00	ne ✓ 23.24
31	FRONT FENDER TOP COVER - RH	\$ 21.00	ne ✓ 16.16
32	LED HEADLIGHT - RH	\$ 7,087.00	One ✓ 5669.60
33	POWER MODULE FOR HEADLIGHT	\$ 716.00	? }
34	CONTROL UNIT FOR HEADLIGHT	\$ 685.00	? } x nn
35	HEADLIGHT FOR HOSE	\$ 32.00	? }
36	LIFT CYLINDER FOR HEADLIGHT - RH	\$ 192.00	? 153.20 de
37	CORRUGATED PIPE FOR HEADLIGHT	\$ 83.00	? }
38	HEADLIGHT BRACKET	\$ 4.00	? } x nn
39	LIFT CYLINDER BRACKET FOR HEADLIGHT	\$ 6.00	? }
40	CORRUGATED PIPE FOR HEADLIGHT CLEANER	\$ 35.00	? }
SUB TOTAL SPARE PARTS		\$ 9,472.00	

Premium Automobiles

55 Ubi Road 1, Singapore 408699
Tel : 6366 2323 Fax : 6841 1183

Telefax

Material List for Accident Vehicle Regn No. SLU 5949 C

S/N	Parts Description	Damage Parts & Prices	
		S/NETT	REMARKS
61	RADIATOR SUPPORT AIR GUIDE - RH	\$ 25.00	?
62	INNER RADIATOR AIR GUIDE - RH	\$ 11.00	?
63	LOWER RADIATOR DEFLECTOR	\$ 19.00	?
64	UPPER RADIATOR DEFLECTOR	\$ 15.00	?
65	FRONT NUMBER PLATE	\$ 40.00	MLX
66	SUNDRIES	\$ 300.00	?
TOTAL SPARE PARTS		\$ 16,114.00	
TOTAL LABOUR CHARGES		\$ 5,002.00	
GRAND TOTAL		\$ 21,116.00	

All charges are not inclusive of GST.

Legend : Remarks (OK) = Approved, Remarks (X) = Not approved
Spare parts are Special Nett.

Premium Automobiles

55 Ubi Road 1, Singapore 408699

Tel : 6366 2323 Fax : 6841 1183

Telefax


26/6/19

Name :
Surveyed Date :
Authorised Date :
Excess Cost :
Liability :
Remarks :

Tanpin 97495419
25/6/19 @ 1115.
Not authorised
Ex: to be advise
Resumy before paint
surellkauto.com
04 days

Please Note

: This estimate is based on visual inspection of the affected vehicle.
Should we require further labour charges and spare parts in the
progress of repair, we shall inform you accordingly.
For inspection of vehicle, please refer to Ms Norah Khai at
Tel:6768 9828 for appointment.

Yours faithfully,
Premium Automobiles Pte Ltd

Johnny Boo
Body Repair Manager

Allan Wu
Claims Consultant

Premium Automobiles

55 Ubi Road 1, Singapore 408699

Tel : 6366 2323 Fax : 6841 1183

Email: Nora.khai@premiumauto.com.sg / claims@premiumauto.com.sg

Telefax

Estimate : Accident Repairs
Workshop : Ubi Road 1
Contact No : 6366 2323
Fax No : 6841 1183
Reference : PA/OD/0775/2019/TG
Date : 20-Jun-19

Vehicle NOT IN workshop. Kindly arrange for survey.

AIG Asia Pacific Insurance Pte Ltd

78 Shenton Way
#07-16 AIG Building
Singapore 079120

Hi Adrian, Taufikh
4 days - ok - jb - 23 Aug 19

Attn: Mr. Adrian Ling - Motor Claims Dept
Tel: 6841 0055 - Fax: 6256 4315

Owner's Name : Mr. Ng Zi Hao
Address : Blk 775 Bedok Reservoir View
#04-105
Singapore 470774
Telephone : HP +65 91559340
Type of Claim : Own Damage Claims
Policy No. : 1700079236-01
Vehicle No : **SLU 5949 C**
Model Code : Audi A4 Sedan 1.4 TFSI S
Model / Year : Dec-17
Engine No : CVN 047470
Chassis No : WAUZZZF45JA036156
Mileage : -
Date In : -
Liability : -
Excess Cost : -
Estimated By : Johnny Boo / Allan Wu
Accident Date : 19-Jun-19
Place of Accident : 83 Farleigh Avenue

Premium Automobiles

55 Ubi Road 1, Singapore 408699
Tel : 6366 2323 Fax : 6841 1183

Telefax

Estimated Labour Charges for Accident Vehicle. SLU 5949 C

S/N	Nature of Jobs		Estimated Charges	Surveyor's Reccomendation
1	To remove and transfer front wire harness for headlights, horns, outside temperature sensor and headlight washer assy.	S/N	\$ 360.00	\$ 360.00
2	To dismantle and renew front bumper, rhs front fender and rhs headlight. Re-organise crash management components. Reinstall all parts removed.		\$ 2,450.00	\$ 1,250.00
3	To respray front bumper and rhs front fender.		\$ 2,000.00	\$ 1,100.00
4	To carry out diagnostic check.	S/N	\$ 192.00	\$ 192.00
TOTAL LABOUR CHARGES		:	\$ 5,002.00	\$ 2,902.00

Premium Automobiles

55 Ubi Road 1, Singapore 408699

Tel : 6366 2323 Fax : 6841 1183

Telefax

Material List for Accident Vehicle Regn No. SLU 5594 C

S/N	Parts Description	Damage Parts & Prices	
		S/NETT	REMARKS
1	FRONT BUMPER COVER	\$ 1,946.00	\$ 1,556.80
2	FRONT BUMPER FIXING PARTS	\$ 258.00	
3	FRONT BUMPER SUCURING STRIP	2 \$ 64.00	\$ 50.88
4	FRONT CENTER LOWER GRILLE	\$ 178.00	
5	FRONT CLOSING ELEMENT- LOWER CENTER	\$ 191.00	\$ 152.40
6	FRONT BUMPER AIR GUIDE - RH	\$ 56.00	
7	RADIATOR GRILLE	\$ 1,053.00	
8	FRONT BUMPER AIR GUIDE GRILLE - RH	\$ 123.00	\$ 98.00
9	FRONT BUMPER GUIDE SECTION - RH	\$ 34.00	
10	FOAM FILLER PIECE	\$ 113.00	
11	FRONT BUMPER CARRIER	\$ 733.00	
12	FRONT BUMPER TOP COVER	\$ 116.00	
13	CAUTION STICKER	NEC \$ 13.00	
14	A/C STICKER	NEC \$ 7.00	
15	LOCK CARRIER BRACKET	\$ 125.00	
16	FRONT BUMPER SUPPORT - LH/RH	\$ 51.00	
17	HORN FOR LOW TONE - RH	\$ 262.00	
18	SPRING SHACKLE - RH	\$ 26.00	
19	FRONT FENDER - RH	\$ 700.00	\$ 559.60
20	FRONT FENDER ATTACHMENT PARTS - RH	\$ 183.00	
SUB TOTAL SPARE PARTS		\$ 6,232.00	\$ 2,417.68

Premium Automobiles

55 Ubi Road 1, Singapore 408699
Tel : 6366 2323 Fax : 6841 1183

Telefax

Material List for Accident Vehicle Regn No. SLU 5949 C

S/N	Parts Description		<u>Damage Parts & Prices</u>	
			S/NETT	REMARKS
		c/f	\$	2,417.68
21	CLOSING ELEMENT FOR FRONT FENDER - RH		\$ 45.00	
22	BRACKET FOR FRONT FENDER - RH		\$ 32.00	
23	POP RIVET	6	\$ 18.00	\$ 14.40
24	FRONT FENDER SUPPORT - RH		\$ 107.00	
25	WHEEL HOUSING LINER - RH		\$ 220.00	
26	WHEEL HOUSING LINER ATATCHMENT PARTS		\$ 82.00	
27	WHEEL SPOILER	-		
28	FRONT FENDER TRIM PLATE - RH		\$ 33.00	
29	STONE CHIP GUARD - RH		\$ 46.00	\$ 36.64
30	FRONT FENDER TOP COVER - RH		\$ 28.00	\$ 22.24
31	FRONT FENDER TOP COVER - RH		\$ 21.00	\$ 16.16
32	LED HEADLIGHT - RH		\$ 7,087.00	\$ 5,669.60
33	POWER MODULE FOR HEADLIGHT		\$ 716.00	
34	CONTROL UNIT FOR HEADLIGHT		\$ 685.00	
35	HEADLIGHT FOR HOSE		\$ 32.00	
36	LIFT CYLINDER FOR HEADLIGHT - RH		\$ 192.00	\$ 153.20
37	CORRUGATED PIPE FOR HEADLIGHT		\$ 83.00	
38	HEADLIGHT BRACKET		\$ 4.00	
39	LIFT CYLINDER BRACKET FOR HEADLIGHT		\$ 6.00	
40	CORRUGATED PIPE FOR HEADLIGHT CLEANER		\$ 35.00	
SUB TOTAL SPARE PARTS			\$ 9,472.00	\$ 8,329.92

Premium Automobiles

55 Ubi Road 1, Singapore 408699

Tel : 6366 2323 Fax : 6841 1183

Telefax

Material List for Accident Vehicle Regn No. SLU 5949 C

S/N	Parts Description	<u>Damage Parts & Prices</u>	
		S/NETT	REMARKS
			\$ 8,329.92
61	RADIATOR SUPPORT AIR GUIDE - RH	\$ 25.00	
62	INNER RADIATOR AIR GUIDE - RH	\$ 11.00	
63	LOWER RADIATOR DEFLECTOR	\$ 19.00	
64	UPPER RADIATOR DEFLECTOR	\$ 15.00	
65	FRONT NUMBER PLATE	\$ 40.00	
66	SUNDRIES	\$ 300.00	
TOTAL SPARE PARTS		\$ 16,114.00	\$ 8,329.92
TOTAL LABOUR CHARGES		\$ 5,002.00	\$ 2,902.00
GRAND TOTAL		\$ 21,116.00	\$ 11,231.92

All charges are not inclusive of GST.

Legend : Remarks (OK) = Approved, Remarks (X) = Not approved

Spare parts are Special Nett.

Premium Automobiles

55 Ubi Road 1, Singapore 408699

Tel : 6366 2323 Fax : 6841 1183

Telefax

Name :
Surveyed Date :
Authorised Date :
Excess Cost :
Liability :
Remarks :

Please Note : This estimate is based on visual inspection of the affected vehicle.
Should we require further labour charges and spare parts in the progress of repair, we shall inform you accordingly.
For inspection of vehicle, please refer to Ms Norah Khai at
Tel:6768 9828 for appointment.

Yours faithfully,
Premium Automobiles Pte Ltd

Johnny Boo
Body Repair Manager

Allan Wu
Claims Consultant

Veron Chen (LKKAUTO)

From: Veron Chen (LKKAUTO)
Sent: Friday, 30 August 2019 11:53 AM
To: Boo seng yak; Carrine Leong; jiayee.yap@premiumauto.com.sg; Chang Chee Sing; SUR
Subject: RE: FINAL REVISION - SLU5949C - OD AIG - SURVEYED 25 JUN 19

Dear Mr Boo,

Confirm repair cost of \$11,231.92 before excess \$600 and GST @ 4 days of repairs.

Kindly send us invoice and discharge voucher for us to close file.

Best Regards,

Veron Chen | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6256-3561 | email :sur@lkkauto.com | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Boo seng yak <boojohnny@gmail.com>
Sent: Friday, 23 August 2019 2:39 PM
To: Adrian Ling (LKKAUTO) <adrianling@lkkauto.com>; Veron Chen (LKKAUTO) <veronchen@lkkauto.com>; SUR <sur@lkkauto.com>; Carrine Leong <carrine.leong@premiumauto.com.sg>; jiayee.yap@premiumauto.com.sg; Chang Chee Sing <claims@premiumauto.com.sg>
Subject: FINAL REVISION - SLU5949C - OD AIG - SURVEYED 25 JUN 19

Hi Adrian, Taufikh and all,

Revised estimate and photographs is attached.

Please confirm repair cost of \$11,231.92 @ 4 days of repairs.

Your early closure is well appreciated.

Best regards - jb

Premium Automobiles

AIG Asia Pacific Insurance Pte Ltd
78 Shenton Way
#07-16 AIG Building
Singapore 079120
Attn: Motor Claims Dept
Yr Ref: SLU 5949 C

Norah Khai
6768 9911
6841 1183
Nora.khai@premiumauto.com.sg
Body & Paint Dept
PA/OD/0755/2019/KK

16 Sep 2019

from
Telephone +65-
Telefax +65-
EMail
Our department
Our Ref
Your Ref
Date

Dear Sir,

1

total pages

RE: INSURANCE CLAIM FOR SLU 5949 C, Audi A4 SEDAN 1.4 TFSI.

With reference to the above-mentioned vehicle, no. **SLU 5949 C**, claimant, **Mr Ng Zi Hao**, please find the related document per attached.

1. A copy of the Original invoice no. 85014245 – S\$ 11,376.15.
2. A copy of the Discharge Voucher duly signed by client.

Based on the above document, we would appreciate you could expedite the payment soonest possible.

If you require any further clarification, please do not hesitate to contact me at 6768 9911.

Regards

This is a computer-generated document. No signature is required.

Norah Khai
Claims Dept

Encls

AIG – SLU 5949 C

Premium Automobiles Pte Ltd
Showroom
9 Leng Kee Road
Singapore 159090
Telephone (65) 6566 1111
Telefax (65) 6471 3733

Service & Parts Centres
55 Ubi Rd 1
Singapore 408699
Telephone (65) 6336 2323
Telefax (65) 684 11183

Premium Automobiles Pte Ltd



Audi Centre Singapore
281 Alexandra Road
Singapore 159938
Main Telephone 6836 2223
Main Telefax 6471 3733

Alexandra Service Centre
281 Alexandra Road
Singapore 159938
Main Telephone 6386 2223
Main Telefax 6475 1023

Ubi Service Centre
55 Ubi Road 1
Singapore 408699
Main Telephone 6388 2323
Main Telefax 6841 1183

Customer Service
Service Appointment 6366 2323
24-hour Breakdown Service 9828 1233
Email customer.care@premiumauto.com.sg

INS TAX INVOICE

Page 1 17:00

Company Reg. No. 199902271W
GST Reg. No. 199902271W

AIG ASIA PACIFIC INSURANCE PTE LTD MOTOR CLAIM DEPT AIG BUILDING 78 SHENTON WAY #07-16 SINGAPORE 079120 079120	Invoice No: 85014245 Date: 13/09/2019 Order: SLU5949C Term: 30	Account: A0006 (T 0) AIG ASIA PACIFIC INSURANCE PTE LTD MOTOR CLAIM DEPT AIG BUILDING 78 SHENTON WAY #07-16 SINGAPORE 079120
---	---	--

Regn No: SLU5949C (V 35203) Regn Date: 07/12/2017 Mileage: 23277 WIP No.: 57455
Model: A4 SEDAN 1.4 TFSI S tronic Chassis: WAUZZZF45JA036156 Engine: CVN 047470 Dept: U

You have been assisted by :- UB-Tony Foong (33)

		Details	Qty	Unit Price	Amount
Q	EXC	M: 8888 Insurance Excess/Liability	-600.00	1.00	-600.00
S	BODYWORK	M: TO REMOVE AND TRANSFER FRONT WIRE HARNESS FOR HEADLIGHTS, HORNS, OUTSIDE TEMPERATURE SENSOR AND HEADLIGHT WASHER ASSY	360.00	1.00	360.00
S	BODYWORK	M: TO DISMANTLE AND RENEW FRONT BUMPER, RHS FRONT FENDER AND RHS HEADLIGHT. REORGANISE CRASH MANAGEMENT COMPONENTS. REINSTALL ALL PARTS REMOVED	1250.00	1.00	1,250.00
S	BODYWORK	M: TO RESPRAY FRONT BUMPER AND RHS FRONT FENDER	1100.00	1.00	1,100.00
S	BODYWORK	M: TO CARRY OUT DIAGNOSTIC CHECK	192.00	1.00	192.00
X	A8W0941774A	(SK) HEADLIGHT Less 020%	1.00	7087.00	5,669.60
X	A8W0821106A	(SK) FENDER Less 020%	1.00	699.50	559.60
X	A8W0807611	(SK) PLATE Less 020%	1.00	190.50	152.40
X	A8W0807065C GRU	COVER Less 020%	1.00	1946.00	1,556.80
X	A8W0823746	(SK) COVER Less 020%	1.00	20.20	16.16
X	A8W0807277	STRIP Less 020%	2.00	31.80	50.88
X	A8W0820582C	(SK) COVER Less 020%	1.00	27.80	22.24
X	A8W0853824B 9B9	STONEGUARD Less 020%	1.00	45.80	36.64
X	A8W0807682B 9B9	GRILLE Less 020%	1.00	122.50	98.00
X	A8W0955102A	CYLINDER Less 020%	1.00	191.50	153.20
X	AM 0161857	POP-RIVET Less 020%	6.00	3.00	14.40
Parts 8,329.92					Sub-Total 10,631.92
Labour 0.00					7% GST 744.23
Sublet 2,902.00					Grand Total 11,376.15
Menus 0.00					
Lubricant 0.00					



Received by

For & on behalf of
Premium Automobiles Pte Ltd

Premium Automobiles

Telefax

to **AIG Asia Pacific Insurance Pte Ltd**
78 Shenton Way
#07-16 AIG Building
Singapore 079120
Motor Claims Dept
Yr Ref: SLU5949C

Norah Khai
6768 9828
6841 1183

Body Repair

PA/OD/0755/2019/TF
16 July 2019

from
Telephone +65-
Telefax +65-
Mobile +65-
Our department
Your Claim Ref
Our Ref
Date

1

total pages

RE: CLAIM – OWNER’S SATISFACTION/DISCHARGE VOUCHER

Make & Model : Audi A4 SEDAN 1.4 TFSI S tronic
Vehicle Chassis No. : WAUZZZF45JA036156
Vehicle Regn No. : **SLU5949C**
Vehicle Mileage : 23275KM
Vehicle Owner : Mr. Ng Zi Hao
Certificate No : 1700079236-01
Own Damage Excess : \$642.00 (Incl. 7% GST)
Accident Date : 19 Jun 2019
Place : 83 Farleigh Ave
Repair Cost : \$ 11,376.15
WIP No. : 57455
Repairer's Name : Premium Automobiles Pte Ltd

Premium Automobiles Pte Ltd
Showroom
9 Leng Kee Road
Singapore 159090
Telephone (65) 6566 1111
Telefax (65) 6471 3733

Service & Parts Centres
55 Ubi Road 1
Singapore 408699
Telephone (65) 6366 2323
Telefax (65) 6841 1183

I/We certify that the vehicle has been fully repaired to my entire satisfaction and that payment of the repairer's charges that are claimable under the policy will be deemed in full and final settlement of my claim.

Owner / Insured Signature : 
Time :
Date : 17/7/19

...CLAIM SUBFOLDER...(Pending for Survey Report)

CLAIM SUBFOLDER TRACKING							
Case	Notified	Est Submitted	Adj Assigned	Adj Rpt	Adj Submitted	Ins Auth'd	Status
Main	24 Jun 2019		26 Jun 2019 09:29 Edit Adj Rpt	\$511,231.92 Edit Estimates	\$511,231.92 View Rpt		Pending for Survey Report Cancel Case

Main	Reference	Claim Details	Documents	Show All
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CLAIM SUBFOLDER DETAILS [Created by insurer]

Insured:	NG ZI HAO, ID: S9019694D, Tel: +6591559340, Email: ALAMAK-NG@HOTMAIL.COM		
Vehicle Reg. No.:	SLU5949C	Date of Loss:	19/06/2019 13:00 - :59 [18 Months and 12 Days From LTA Reg Date (Man Yr)]
Claim Type:	OD / 1737064421SG	Policy/Cover Note No.:	1700079236-01 (Comprehensive)
		Excess:	S\$600.00
Repairer:	Premium Automobiles Pte Ltd (UBI) 55 Ubi Road 1, 408699 Ubi - Tel: 67689828/9827/9911		
Handling Insurer:	AIG Asia Pacific Insurance Pte. Ltd. (SG) - Tel: 65-6419-3000 ... [Handled by Gan, Hunchung] Hunchung.Gan@aig.com		
Adjuster:	LKK Auto Consultants Pte Ltd (HQ) - Tel: 6256-3561 ... [Handled by MOHD TAUFIKH BIN HAMID] ... [Final Rpt due 05/07/2019]		
Driver/Custodian:	NG ZI HAO (29 / Male), NRIC: S9019694D, Tel: +6591559340 Email: ALAMAK-NG@HOTMAIL.COM		

ASSOCIATED MAIL RECEIVED [View All](#) [Compose Case Mail](#)

- AIG_SG (26/06/2019): Alert - Adj Mandate Approved (S\$12935.00) - SLU5949C - Claim Handler: Gan, Hunch...

ALL ASSOCIATED TASKS [View All](#) [Search Tasks](#) [Create New Task](#) [Complete](#)

Due Date	Priority	Type	Task Group	Subject	Handler	Assigned By	Completed On	Created On	Done?
No results.									

Claim Documents

*SLU5949C (1737064421SG)
OD
Jun 19 2019 1:10PM
[NG ZI HAO]
Premium Automobiles Pte Ltd

[Upload Documents](#)
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View View in Browser

Assessment Reports			1 per page	<input checked="" type="checkbox"/>
No	Finalized On	LKK Auto Consultants Pte Ltd (HQ)	Thumbnail	Print
1	26/06/19 12:31	Adjuster Immediate Advice	Load HTM	

Photos/Images			3 per page	<input checked="" type="checkbox"/>
No	Relabel/Reorder	LKK Auto Consultants Pte Ltd (HQ)	Thumbnail	Print
1	26/06/19 10:28	General View	Load JPG	<input checked="" type="checkbox"/>
2	26/06/19 10:28	General View	Load JPG	<input checked="" type="checkbox"/>
3	26/06/19 10:28	General View	Load JPG	<input checked="" type="checkbox"/>
4	26/06/19 10:28	General View	Load JPG	<input checked="" type="checkbox"/>
5	26/06/19 10:28	General View	Load JPG	<input checked="" type="checkbox"/>
6	26/06/19 10:28	General View	Load JPG	<input checked="" type="checkbox"/>
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11	26/06/19 10:28	General View	Load JPG	<input checked="" type="checkbox"/>
12	26/06/19 10:28	General View	Load JPG	<input checked="" type="checkbox"/>
13	26/06/19 10:28	General View	Load JPG	<input checked="" type="checkbox"/>
14	26/06/19 10:28	General View	Load JPG	<input checked="" type="checkbox"/>
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26	26/06/19 10:28	General View	Load JPG	<input checked="" type="checkbox"/>
27	26/06/19 10:28	General View	Load JPG	<input checked="" type="checkbox"/>
28	23/08/19 15:49	Reinspection Photo	Load JPG	<input checked="" type="checkbox"/>
29	23/08/19 15:49	Reinspection Photo	Load JPG	<input checked="" type="checkbox"/>
30	23/08/19 15:49	Reinspection Photo	Load JPG	<input checked="" type="checkbox"/>
31	23/08/19 15:49	Reinspection Photo	Load JPG	<input checked="" type="checkbox"/>
32	23/08/19 15:49	Reinspection Photo	Load JPG	<input checked="" type="checkbox"/>
33	23/08/19 15:49	Reinspection Photo	Load JPG	<input checked="" type="checkbox"/>
34	23/08/19 15:49	Reinspection Photo	Load JPG	<input checked="" type="checkbox"/>
35	23/08/19 15:49	Reinspection Photo	Load JPG	<input checked="" type="checkbox"/>

Documentation			1 per page	<input checked="" type="checkbox"/>
No	Relabel/Reorder	LKK Auto Consultants Pte Ltd (HQ)	Thumbnail	Print
1	26/06/19 10:29	Singapore Accident Statement	Load PDF	
2	26/06/19 10:29	Certificate of Insurance	Load PDF	
3	26/06/19 10:30	Insured's Driving License	Load PDF	
4	26/06/19 10:30	INTERVIEW FORM AND UNDERTAKING	Load PDF	

Assessment Reports			1 per page	<input checked="" type="checkbox"/>
No	Finalized On	LKK Auto Consultants Pte Ltd (HQ)	Thumbnail	Print
5	26/06/19 10:45	MARK ESTIMATE		Load PDF
6	03/10/19 17:44	Workshop Invoice		Load PDF
7	03/10/19 17:44	Discharge Voucher		Load PDF

Linked Accident Report Documents

Assessment Reports			1 per page	<input checked="" type="checkbox"/>
No	Finalized On	Premium Automobiles Pte Ltd (UBI)	Thumbnail	Print
1	19/06/19 14:50	Accident Statement		Load HTM

Photos/Images			3 per page	<input checked="" type="checkbox"/>
No	Finalized On	Premium Automobiles Pte Ltd (UBI)	Thumbnail	Print
1	19/06/19 14:49	Accident Photo		Load JPG
2	19/06/19 14:49	Accident Photo		Load JPG
3	19/06/19 14:49	Accident Photo		Load JPG
4	19/06/19 14:49	Accident Photo		Load JPG
5	19/06/19 14:49	Accident Photo		Load JPG
6	19/06/19 14:49	Accident Photo		Load JPG
7	19/06/19 14:49	Accident Photo		Load JPG
8	19/06/19 14:49	Accident Photo		Load JPG
9	19/06/19 14:49	Accident Photo		Load JPG
10	19/06/19 14:49	Accident Photo		Load JPG
11	19/06/19 14:49	Accident Photo		Load JPG
12	19/06/19 14:49	Accident Photo		Load JPG

Documentation			1 per page	<input checked="" type="checkbox"/>
No	Finalized On	Premium Automobiles Pte Ltd (UBI)	Thumbnail	Print
1	19/06/19 14:46	Sketch Plan		Load JPG
2	19/06/19 14:46	Sketch Plan #2		Load JPG

Documents Checklist

DOCUMENTS CHECKLIST	Reset	Save	Print
There are no document checklists configured.			
<div>Our Checklist Remarks - LKK Auto Consultants Pte Ltd (HQ)</div> <div style="border: 1px solid black; height: 40px; margin-top: 5px;"></div>			
Show Remarks To: <input type="checkbox"/> Handling Insurer <small>Note: Remarks are private unless you show it to other parties.</small>			

LKK Auto Consultants Pte Ltd

(Co.Reg.No:199607198R)

51 Ubi Ave 1 #01-25, Paya Ubi Industrial Park

Singapore 408933

Tel: 6256-3561 Fax: 6844-8805 Email: sur@lkkauto.com; assignments@lkkauto.com

VEHICLE DAMAGE INSPECTION REPORT

AIG Asia Pacific Insurance Pte. Ltd.
AIG Building, 78 Shenton Way #08-16
Singapore 079120

Our File No: CC3/AIG19011240/T1VD3E2

Date: 07/10/2019

REFERENCE

Insured/Claimant:	NG ZI HAO	Policy No:	1700079236-01	
Date of Loss:	19/06/2019	Nature of Claim:	OD	Claim No: 1737064421SG

DESCRIPTION & IDENTIFICATION OF VEHICLE

Reg No:	SLU5949C		
Make & Model:	AUDI A4, 1.4 TFSI S TRONIC (A)	Engine No:	CVN047470
Reg. Date:	07/12/2017 (Man. Year: 2017)	Chassis No:	WAUZZZF45JA036156
Colour:	Black	Odometer:	22432 km
Engine Capacity:	1395 cc		
Market Value/New Car Price:	S\$117,000.00		
Sum Insured (S\$):	Market Value/New Car Price		

CONDITION OF VEHICLE AT THE TIME OF SURVEY

General Condition:	Steering (Serviceable):	Yes	Footbrake (Serviceable):	Yes
Handbrake (Serviceable):	Yes	Engine Modification:	No	Pre-accident Condition:

CONDITION OF TYRES

Front Tyre Size:	205/60 R16	Rear Tyre Size:	205/60 R16
Front Left Side:	Pirelli 6 mm	Rear Left Side:	Pirelli 6 mm
Front Right Side:	Pirelli 6 mm	Rear Right Side:	Pirelli 6 mm

The above values represent the remaining tyre treads depth

COST OF CLAIMS	Repairer's	Adjuster's	Difference	Diff %
Parts	16,114.00	8,329.92	7,784.08	48.31
Miscellaneous Items	0.00	0.00	0.00	
Labour	5,002.00	2,902.00	2,100.00	41.98
Paintwork Labour	0.00	0.00	0.00	
Towing	0.00	0.00	0.00	
Calculated Gross Total (S\$)	21,116.00	11,231.92	9,884.08	46.81
- Excess (S\$)	600.00	600.00	0.00	0.00
(S\$)	20,516.00	10,631.92	9,884.08	48.18
+ GST 7.00/7.00% (S\$)	1,436.12	744.23	691.89	48.18
Nett Amount (S\$)	21,952.12	11,376.15	10,575.97	48.18

INSPECTION

Date of Assignment: 26/06/2019

Date Inspected: 25/06/2019 Inspected At:

Premium Automobiles Pte Ltd (UBI)
55 Ubi Road 1
Singapore 408699

Estimated Period of Repair: 4.0 days

Adjuster: MOHD TAUFIKH BIN HAMID

Manager: VERON CHEN

NOTE: This report represents our findings at the time and place of inspection stated herein. Such inspection has been carried out to the best of our knowledge and ability but any other liability under any other circumstances is hereby expressly excluded.

REPAIR DETAILS

Recommended Parts

No.	Qty	Part No.	Particulars	Condition	Repairer's	Amount
1	1		*FRONT BUMPER COVER	Deformed	1,946.00 FS	*1,556.80 FS
2	1		*FRONT BUMPER FIXING PARTS	Not Necessary	258.00 FS	*- FS
3	2		*FRONT BUMPER SECURING STRIP	Necessary	64.00 FS	*50.88 FS
4	1		*FRONT CENTER LOWER GRILLE	Not Necessary	178.00 FS	*- FS
5	1		*FRONT CLOSING ELEMENT - LOWER CENTER	Deformed	191.00 FS	*152.40 FS
6	1		*FRONT BUMPER AIR GUIDE - RH	Not Necessary	56.00 FS	*- FS
7	1		*RADIATOR GRILLE	Not Necessary	1,053.00 FS	*- FS
8	1		*FRONT BUMPER AIR GUIDE GRILLE - RH	Missing	123.00 FS	*98.00 FS
9	1		*FRONT BUMPER GUIDE SECTION - RH	Not Necessary	34.00 FS	*- FS
10	1		*FOAM FILLER PIECE	Not Necessary	113.00 FS	*- FS
11	1		*FRONT BUMPER CARRIER	Not Necessary	733.00 FS	*- FS
12	1		*FRONT BUMPER TOP COVER	Not Necessary	116.00 FS	*- FS
13	1		*CAUTION STICKER	Not Necessary	13.00 FS	*- FS
14	1		*A/C STICKER	Not Necessary	7.00 FS	*- FS
15	1		*LOCK CARRIER BRACKET	Not Necessary	125.00 FS	*- FS
16	1		*FRONT BUMPER SUPPORT - LH / RH	Not Necessary	51.00 FS	*- FS
17	1		*HORN FOR LOW TONE - RH	Not Necessary	262.00 FS	*- FS
18	1		*SPRING SHACKLE - RH	Not Necessary	26.00 FS	*- FS
19	1		*FRONT FENDER - RH	Bent	700.00 FS	*559.60 FS
20	1		*FRONT FENDER ATTACHMENT PARTS - RH	Not Necessary	183.00 FS	*- FS
21	1		*CLOSING ELEMENT FOR FRONT FENDER - RH	Not Necessary	45.00 FS	*- FS
22	1		*BRACKET FOR FRONT FENDER - RH	Not Necessary	32.00 FS	*- FS
23	6		*POP RIVET	Necessary	18.00 FS	*14.40 FS
24	1		*FRONT FENDER SUPPORT - RH	Not Necessary	107.00 FS	*- FS
25	1		*WHEEL HOUSING LINER - RH	Not Necessary	220.00 FS	*- FS
26	1		*WHEEL HOUSING LINER ATTACHMENT PARTS	Not Necessary	82.00 FS	*- FS
27	1		*WHEEL SPOILER (NPA)	Not Necessary	0.00 FS	*- FS
28	1		*FRONT FENDER TRIM PLATE - RH	Not Necessary	33.00 FS	*- FS
29	1		*STONE CHIP GUARD - RH	Necessary	46.00 FS	*36.64 FS
30	1		*FRONT FENDER TOP COVER - RH	Necessary	28.00 FS	*22.24 FS
31	1		*FRONT FENDER TOP COVER - RH	Necessary	21.00 FS	*16.16 FS
32	1		*LED HEADLIGHT - RH	Cracked	7,087.00 FS	*5,669.60 FS
33	1		*POWER MODULE FOR HEADLIGHT	Not Necessary	716.00 FS	*- FS
34	1		*CONTROL UNIT FOR HEADLIGHT	Not Necessary	685.00 FS	*- FS
35	1		*HEADLIGHT FOR HOSE	Not Necessary	32.00 FS	*- FS
36	1		*LIFT CYLINDER FOR HEADLIGHT - RH	Deformed	192.00 FS	*153.20 FS
37	1		*CORRUGATED PIPE FOR HEADLIGHT	Not Necessary	83.00 FS	*- FS
38	1		*HEADLIGHT BRACKET	Not Necessary	4.00 FS	*- FS
39	1		*LIFT CYLINDER BRACKET FOR HEADLIGHT	Not Necessary	6.00 FS	*- FS
40	1		*CORRUGATED PIPE FOR HEADLIGHT CLEANER	Not Necessary	35.00 FS	*- FS
41	1		*RADIATOR SUPPORT AIR GUIDE - RH	Not Necessary	25.00 FS	*- FS
42	1		*INNER RADIATOR AIR GUIDE - RH	Not Necessary	11.00 FS	*- FS
43	1		*LOWER RADIATOR DEFLECTOR	Not Necessary	19.00 FS	*- FS
44	1		*UPPER RADIATOR DEFLECTOR	Not Necessary	15.00 FS	*- FS
45	1		*FRONT NUMBER PLATE	Not Necessary	40.00 FS	*- FS
46	1		*SUNDRIES	Not Necessary	300.00 FS	*- FS

F=Franchise part. S=SpcNett.

Total Parts (\$\$) 16,114.00 8,329.92

Report was unsubmitted during this print-out.

Recommended Miscellaneous Items

There are no new miscellaneous items selected.

Recommended Labour

No	Particulars	Lab.Type	Repairer's	Amount
<u>Labour Items</u>				
1	TO DISMANTLE AND RENEW FRONT BUMPER, RHS FRONT FENDER AND RHS HEADLIGHT. RE-ORGANISE CRASH MANAGEMENT COMPONENTS. REINSTALL ALL PARTS REMOVED	New	2,450.00	1,250.00
2	TO RESPRAY FRONT BUMPER AND RHS FRONT FENDER	New	2,000.00	1,100.00
3	TO CARRY OUT DIAGNOSTIC CHECK	New	192.00	192.00
4	TO REMOVE AND TRANSFER FRONT WIRE HARNESS FOR HEADLIGHTS, HORNS, OUTSIDE TEMPERATURE SENSOR AND HEADLIGHT WASHER ASSY	New	360.00	360.00
Gross Labour Cost (S\$)			5,002.00	2,902.00

Report was unsubmitted during this print-out.

< END OF ESTIMATES >