

Khanchna (LKK Auto)

From: Khanchna (LKK Auto)
Sent: Thursday, 5 September 2019 11:13 AM
To: MYDIGITALLOCK.SG@GMAIL.COM
Cc: Admin A
Subject: ACCIDENT INVOLVING SMH 9405K & SME 8888Y [ERGO] ON 23/06/2019

Tracking:	Recipient	Delivery
	MYDIGITALLOCK.SG@GMAIL.COM	
	Admin A	
	olivialau@lkkauto.com	Delivered: 5/9/2019 11:13 AM
	Meikwan@lkkauto.com	Delivered: 5/9/2019 11:13 AM
	shupeil@lkkauto.com	Delivered: 5/9/2019 11:13 AM

Our Ref: CC4/EGI19011231/Ukb3

TEO JIN TONG
[POLICY HOLDER]

Dear Sir/Madam,

ACCIDENT INVOLVING SMH 9405K & SME 8888Y [ERGO] ON 23/06/2019

We refer to the above subject matter.

We write to inform you that we are the loss adjuster appointed by your motor insurer, **ERGO Insurance Company Limited** to deal with the third party claim against your policy.

We have received a claim from SMH 9405K against your motor insurance policy.

Based on the accident reports and accident video footage, we are of the view that liability is not in your favour.

We will therefore proceed to negotiate for an amicable settlement with the Third Party.

Should you however wish to further discuss on the matter prior to our negotiations and settlement, please contact us within 10 days from the date of this e-mail.

Please note that your No-Claim Discount (NCD) (if any) will be affected and reduced by 30% (20% for commercial vehicles) upon next renewal due to this Third Party claim. However, if your policy has a NCD protector feature, it will be deemed utilized for this claim and your NCD will be protected.

Please call us if you have further queries.

Best Regards,
Khanchna | Case Handler

LKK Auto Consultants Pte Ltd

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